



Frequently Ask Questions

Q: What is the Suburban Purchasing Cooperative [SPC]?

The Suburban Purchasing Cooperative [SPC] is a joint purchasing program sponsored by the Northwest Municipal Conference [NWMC], The DuPage Mayors & Managers Conference [DMMC], the South Suburban Mayors and Managers Association [SSMMA], and the Will County Governmental League [WCGL]. The SPC combines the resources and purchasing power of government and not-for-profit entities to jointly negotiate advantageous contract terms on a line of high-quality products at the lowest possible price.

Q: Who qualifies to participate in the SPC purchasing program?

All government and not-for-profit entities in the state of Illinois. This includes universities, colleges, counties, park districts, municipalities, not-for-profits, townships, libraries and school districts. All the above are eligible to participate in this program at no cost.

Q: What telecom products and services are available under the SPC Telecommunications Program?

The latest, most advanced digital technology in VoIP, Internet/Data, UCaaS, SD-WAN, Cloud Contact Center, Video/Teleconferencing, Voice, Security, Managed Services, Continuity Services and Call Recording services can be acquired under this program.

Q: Can statutory RFP requirements be waived by a government or not-for-profit entity when purchasing through the SPC?

Yes! The SPC contract was competitively bid and meets all competitive bidding requirements under the Illinois Joint Purchasing Act, eliminating the need for the costly and time-consuming RFP processes.

Q: What cost-savings can I expect when purchasing through the SPC?

The SPC combines the purchasing power of over 145 public sector entities. This ensures the best and lowest, up-to-date telecommunications pricing resulting in savings on your monthly recurring charges. With the average cost of processing an RFP coming in at over \$12,000, waiving RFP requirements will result in significant one-time savings every time an RFP can be eliminated.

Q: Who do I contact if I'd like to purchase telecommunications services through the SPC?

Call One was awarded the contract and is the exclusive vendor for the SPC telecommunications program. Please contact your dedicated Call One SPC public sector representatives.