

WHOLE-PERSON LIBRARIANSHIP: SOCIAL SERVICES IN PUBLIC LIBRARIES

Presented By: Ashley Stewart, MSW
Library Director | Caseyville Public Library District



HELLO!

Name: Ashley Stewart, MSW
CPLD Library Director
PLA Social Work Task Force
Township Trustee
Midwest PBIS Coach

Caseyville Public Library District
Service Population: 4,772
FY22 Budget: \$209,000
Library Staff: 2 F/T, 2 P/T, 1 Co-Op
Size of Library: 3,000 sq.ft.

AREAS OF FOCUS

- Libraries are Anchoring Institutions
- Library Staff as Healers
- Trauma Informed Approach
 - Staff, Policies, Space, Services
- Community Needs Assessments
- Materials, Programs, & Partnerships
- The Future of Library Social Workers
- References & Resources
- Q & A

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LIBRARIES ARE ANCHORING INSTITUTIONS

What is an “anchor institution”?

“Anchor Institutions are place-based, mission-driven entities such as hospitals, universities, and government agencies that leverage their economic power alongside their human and intellectual resources to improve the long-term health and social welfare of their communities.”

- University of California San Francisco, Anchor Institution Initiative

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LIBRARIES ARE ANCHORING INSTITUTIONS

“Local governments around the world are exploring different strategies to become smarter: more efficient, sustainable, and highly interconnected. However, many actors outside government need to be involved too. For instance, public libraries have the potential to play a very important role in the development of smart and connected communities, due to their strong legitimacy in the eyes of citizens and the types of services and programs they are already providing, which in many cases go well beyond what could be considered traditional library services.”

- **Public Libraries as Anchor Institutions in Smart Communities: Current Practices and Future Development, 2019**

COMMUNITY WELLBEING

“Community wellbeing is a combination of social, economic, environmental, cultural, and political conditions identified by individuals and their communities as essential for them to flourish and fulfill their potential.”

[Community wellbeing in an unwell world: trends, challenges, and possibilities, Wiseman and Brasher, 2008: 358]



BUT WHY US?!



Libraries Transform
lovelibraries - ALA Initiative

HEALING TAKES PLACE INSIDE THE LIBRARY
AND WITH THE SUPPORT OF THE LIBRARY STAFF



The concept of libraries has being a healing space and librarians being healers has existed since the First Century A.D.



9 [Images obtained from a blog post by Mary Mahoney, doctoral candidate in the Department of History at the University of Connecticut.](#)

Considered to be the oldest known library motto in the world, ψυχῆς ἰατρεῖον on, is translated: **"the house of healing for the soul"**.

First Century A.D. - Galen, a philosopher and physician, maintained a medical library

1272 - The Koran was prescribed reading at a hospital in Cairo as medical treatment

1800's - "Reading was one of the most important methods of psychotherapy second only to outdoor exercise in its curative powers" (Malin, E. (1971), "Toward a Role for Libraries in Bibliotherapy")

1900's - Literature being used in hospitals and psychiatric institutions

1914-1918 - "During World War I, the Library War Service stationed librarians in military hospitals, where they dispensed books to patients and developed the emerging 'science' of bibliotherapy with hospital physicians." (Mahoney, Mary M. (2017). "From Library War Service to Science: Bibliotherapy in World War I")

1916 - the term Bibliotherapy was created

1920's - Hospital Libraries were established

1930 - the topic of Bibliotherapy was discussed at a Public Health Conference

1966 - "Association of Hospital and Institution Libraries, a division of the American Library Association, issued a working definition of bibliotherapy in recognition of its growing influence. (American Library Association (n.d.) (17 December 2012). "Bibliotherapy")



WARD LIBRARY SERVICE
BASE HOSPITAL
CAMP PIKE, ARKANSAS.



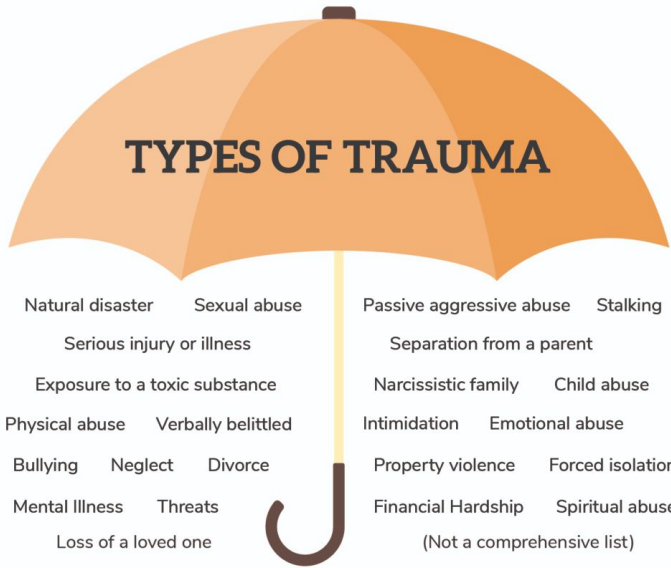
SERVING CONVALESCENTS
PORCH., U. S. GEN. HOSP. 1
THE BRONX.

Images obtained from a [blog post](#) by Mary Mahoney, doctoral candidate in the Department of History at the University of Connecticut.

TRAUMA INFORMED APPROACH

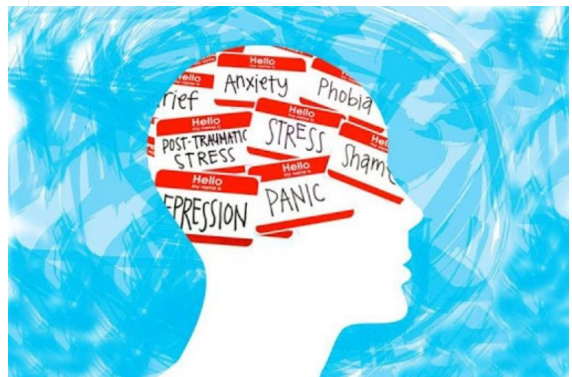
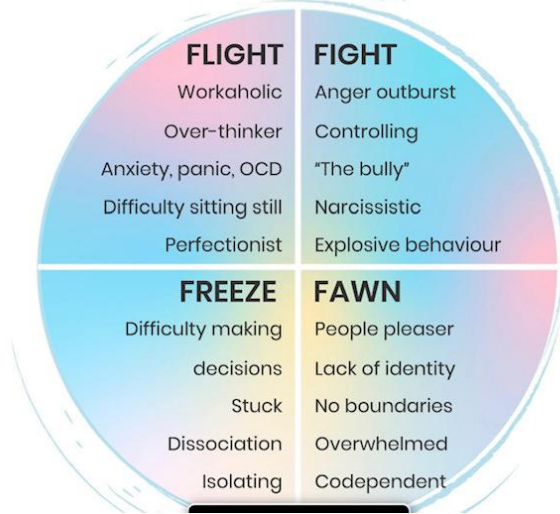


TYPES OF TRAUMA



- Natural disaster Sexual abuse Passive aggressive abuse Stalking
- Serious injury or illness Separation from a parent
- Exposure to a toxic substance Narcissistic family Child abuse
- Physical abuse Verbally belittled Intimidation Emotional abuse
- Bullying Neglect Divorce Property violence Forced isolation
- Mental Illness Threats Financial Hardship Spiritual abuse
- Loss of a loved one (Not a comprehensive list)

TRAUMA RESPONSES



TRAUMA-INFORMED CARE

Library workers are affected by trauma, either directly or indirectly - such as: health pandemics, natural disasters, terrorist events, political tensions, rioting and protesting, etc. Many times we help our patrons when they've been recently traumatized or victimized.

Likewise, primary traumas can and will occur in library workers' personal lives. We have to be mindful of patrons and staff members bringing those experiences into the organization. "Having the emotional wherewithal and the professional and personal resilience to serve our patrons requires consistent & organized plans for self-care." (Tolley, R. (2020) A Trauma-Informed Approach to Library Services, ALA Editions)

3, 5, & 5 OF TRAUMA-INFORMED CARE

3 PILLARS

Safety, Connection, Emotional Management

5 SENSES

Sight, Smell, Touch, Sound, Taste

5 GUIDING PRINCIPLES OF SAFETY

- Physical Safety
- Psychological Safety of Patrons
- Psychological Safety of Library Workers
- Social Safety
- Moral Safety

The Spoon Theory























The Spoon Theory is a creative way to explain to healthy friends and family what it's like living with a chronic illness. Dysautonomia patients often have limited energy, represented by spoons. Doing too much in one day can leave you short on spoons the next day.

If you only had 12 spoons per day, how would you use them? Take away 1 spoon if you didn't sleep well last night, forgot to take your meds, or skipped a meal. Take away 4 spoons if you have a cold.

The Spoon Theory Metaphor

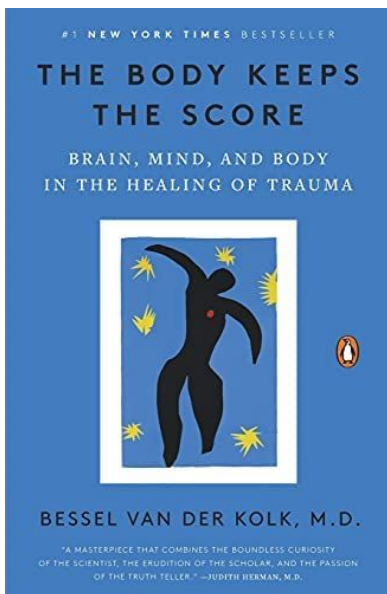
Each spoon represents the physical | mental energy it takes to complete a task.

This is a self-pacing strategy to understand your limitations and creating realistic expectations for yourself.

			
			
get out of bed	bathe	make & eat a meal	go to work/school
			
get dressed	style hair	make plans & socialize	go shopping
			
take pills	surf the internet	light housework	go to the doctor
			
watch TV	read/study	drive somewhere	exercise

The Spoon Theory was written by Christine Miserando, which you can check out on her website www.butyoudontlooksick.com.


www.dysautonomiainternational.org



Being able to feel safe with other people is probably the single most important aspect of mental health; safe connections are fundamental to meaningful and satisfying lives.

BESSEL VAN DER KOLK




**The most important
 asset of any library
 goes home at night
 - the library staff.**
 - TIMOTHY HEALY -

**If you look after your staff,
 they'll look after your
 customers. It's that simple.**
 Richard Branson
 @quoteofaday



STAFF TRAINING

- First Aid | CPR | AED
- Mental Health First Aid
- Crisis Prevention Intervention (CPI)
- Mandated Reporter
- Diversity, Equity, & Inclusion
- Sensory Inclusion
- Harassment Prevention

STAFF MEETINGS & STAFF CHECK-INS



HR POLICIES

- Dress Attire
- Bereavement
 - Partners
 - Pets
- Longer Lunch Periods
- More Break Periods
- Gender Neutral Pronouns
- Therapeutics
- Background Checks
- Hours | Shifts
- Expectations | Workloads

STAFF RESOURCES



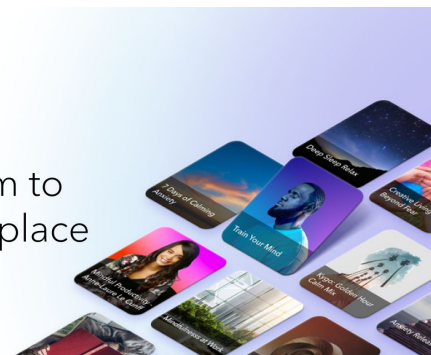
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STAFF RESOURCES & WELLNESS



Bring Calm to your workplace



Email Newsletters:

NIH, NIMH, NAMI, Mental Health America, Calm App, Happiful, Thrive, Planet Mindful

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STAFF WELLNESS



Caseville Public Library District

2h · 🌐

Happy Trans Day of Visibility from your Caseville Librarians! You are safe with us! Libraries are for everyone! 🇺🇸



PRAISE BOARDS & NOTES

INSTITUTE DAYS,
LUNCH, BREAKS,
ANNIVERSARIES
(CELEBRATE THE
LITTLE THINGS!)



"RELATIONSHIPS ARE THE NEW REFERENCE COLLECTION"

"Taking on a social work perspective on human behavior support the purpose of a relationship-based reference collection and draws staff together into a common approach.... Being proactive and not reactive with patrons - that is taking the time and effort to foster empathy and humility in order to be prepared to manage challenging situations. Staff members who have a toolkit for understanding the different ways people move through the world are more welcoming to the community and also are more resilient and less likely to burnout from work related stress."

Zettervall, S., Nienow, M. (2019) *Whole Person Librarianship: A Social Work Approach to Patron Services*, Library of Congress

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LIBRARY POLICIES

"The Association of Specialized and Cooperative Library Agencies (ASCLA) Tip Sheets explain what librarians, administrators, and trustees need to know about disabilities in libraries and policies in the areas of:

- Assistive Technology
- Autism Spectrum Disorders
- Children with Disabilities
- Developmental Disabilities
- Learning Disabilities
- Management
- Mental Illness
- Multiple Disabilities
- Physical Disabilities
- Service Animals
- Staff
- Vision
- Volunteers with Disabilities

Kowalsky, M. & Woodruff, J. (2017), *Creating Inclusive Library Environments: A Planning Guide for Serving Patrons with Disabilities*, ALA

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INVOLVING KEY STAKEHOLDERS IN POLICY MAKING

“A natural component should be to involve those whom the policies would affect most. Stakeholders should come from all aspects of your library’s user community, including young and old, newbies and experts, and users with and without disabilities. Invite stakeholders to participate in brainstorming and decision making:

- Board members
- Library staff
- Library patrons
- Representatives from other community offices
- Library legal counsel”
- Special donors
- Local parents
- Local organizations

Kowalsky, M. & Woodruff, J. (2017), *Creating Inclusive Library Environments: A Planning Guide for Serving Patrons with Disabilities*, ALA

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POLICIES & PROCEDURES

- Sleeping in the Library
- Food & Drink
- Time Limits for Patrons
- Conduct | Behavior
- Adaptive Furniture
- Adaptive Furniture
- Adaptive Furniture
- Bathroom Policies
- Bags | Personal Items
- Pets



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LIBRARY BUILDING

- Register as a **Safe Place**
- Safe Place is a national youth outreach and prevention program for young people under the age of 18 (up to 21 years of age in some communities) in need of immediate help and safety. As a collaborative community prevention initiative, Safe Place designates businesses and organizations as Safe Place locations, making help readily available to youth in communities across the country.
- **Sensory Inclusive Certification:**
 - 50% of staff trained
 - 5 bags, weighted lap pad, 4 types of signage sent
 - Social story development



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WHAT DO YOU THINK OF WHEN YOU
HEAR "SAFE SPACE"?



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FEATURES IN A SAFE SPACE


- Hygiene Kits
- Menstrual Products
- Diapers
- Supplies
- Comfortable Seating
- Refreshments & Snacks
- Polite & Welcoming Staff
- WiFi | Computers | Phones
- Charging Station



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Tough Topics

Abortion.....	363.46
Abuse.....	362.76
Alcohol.....	362.29 613.81
Bankruptcy.....	346.73
Body Changes.....	612.6 613.04
Cutting Self Harm.....	616.85
Death.....	155.9
Divorce.....	306.89
Drugs.....	362.29
Eating Disorders.....	616.8526
Health Hygiene.....	616.04243
HIV AIDS.....	616.97
Infertility.....	616.69 618.39
LGBTQ.....	306.76
Mental Illness.....	616.89
Miscarriage.....	618.39
Post Traumatic Stress.....	616.85
Pregnancy.....	306.8743 618.2
Rape.....	362.88
Relationships.....	305.235 646.77
Sex.....	613.907 613.951
STDs.....	616.951
Suicide.....	362.8

Additional Resources


National Alliance on Mental Illness
NAMI.org
1-800-950-6264

Substance Abuse and Mental Health
Services Administration
SAMHSA.gov
1-800-662-HELP (4357)

National Suicide Prevention Lifeline
suicidepreventionlifeline.org
1-800-273-8255

National Council on Alcoholism
and Drug Dependence
NCADD.org
1-800-622-2255

The Trevor Project for LGBTQ Youth
TheTrevorProject.org
1-866-488-7386



CASEYVILLE
PUBLIC LIBRARY DISTRICT
Quiet Books - Quiet Minds

As Librarians, we're not here to judge,
we're here to help.

FOR ALL OF THIS INFO & MORE - VISIT:
www.caseyvillelibrary.org/resources

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TAKE UP TO FIVE SEED PACKS

CAN'T FIND WHAT YOU'RE LOOKING FOR?

ASK YOUR LIBRARIANS FOR MORE SEED TYPES



CPLD SEED LIBRARY

START YOUR OWN GARDEN

GROW YOUR OWN FOOD

SEEDS DONATED BY RURAL KING COLLINSVILLE

GROW WITH US





FEATURES IN A SAFE SPACE (CON'T)



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COMMUNITY NEEDS ASSESSMENTS & ASSET MAPPING



COMMUNITY NEEDS ASSESSMENTS

“The goal of a needs assessment is to help you better understand the community and the role the library can play in best serving the needs of its patrons.”

Zetervall, S., Nienow, M. (2019) *Whole Person Librarianship: A Social Work Approach to Patron Services*, Library of Congress

“It identifies the strengths and resources available in the community. The assessment focuses on the capabilities of the community, including its citizens, agencies, and organizations.”

Child Welfare Information Gateway, childwelfare.gov

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AREAS OF FOCUS OR CONSIDERATION

- Population
- Income
- Community Attractiveness
- Cultural & Civic Systems
- Housing
- Commerce & Industry
- Transportation
- Law Enforcement
- Education
- Government Types
- Religion | Faith | Spirituality
- Health
- Social Services
- Environment

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HOW TO COLLECT DATA

- Census | Demographics
- School Reports & Stats
 - Ex: [Illinois Report Card](#)
- Local Governments
- Town Meetings
- County Reports
- Ex: [St. Clair County Community Health Improvement Plan](#)

- Social Service Reports
- Civic Organizations
- Focus Groups
- Interviews with Stakeholders
- Surveys (Internal & External)
- Hospitals & Health Centers
 - Health Needs Assessments
 - Ex: [Memorial Health BJC Memorial Hospitals](#)

Community wellbeing is greater than the sum of the individual wellbeing of all the people living in an area

But what is that extra 'something' that makes community wellbeing?

We can understand community wellbeing as a 'middle-scale' measure of wellbeing that sits between individual and national wellbeing.



Individual wellbeing

What is it?

How we subjectively feel about our life, and objectively whether our human needs are being met.

How can we measure it?

Objective data, such as education level and employment status. Subjective data, like life satisfaction and anxiety levels.



Community wellbeing

What is it?

Includes (and impacts) individual wellbeing, but is more than just aggregating individual wellbeing in an area.

How can we measure it?

Individual assessments of community scale factors; group data collection; individual stories or case studies of community institutions; group discussions; local media; social media; local policy documents; local cultural fora.



National wellbeing

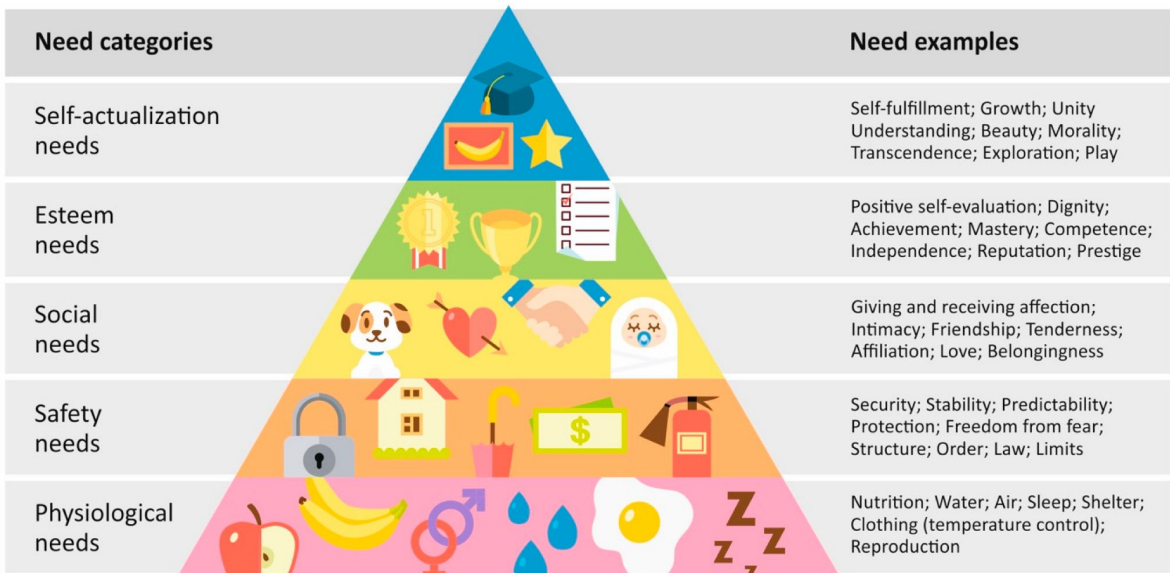
What is it?

Includes (and impacts) individual and community wellbeing, and covers some national-level indicators not captured at local or individual scale.

How can we measure it?

Data from the Office for National Statistics, national indices, international benchmarks

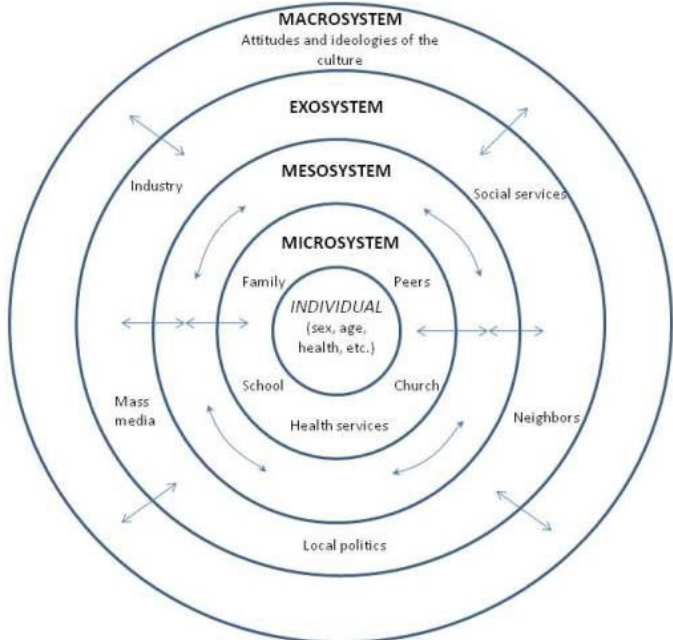
MASLOW'S HIERARCHY OF NEEDS



SPHERES OF INFLUENCE



SPHERES of INFLUENCE



ASSET MAPPING

- Asset mapping is a systematic process of cataloging key services, benefits, and resources within the community, such as individuals' skill sets, organizational resources, physical space, institutions, associations, and elements of the local economy.



ASSET MAPPING

“Community asset mapping is a strength-based approach to community development.

- The goal of asset mapping is to document a community's existing resources, incorporating these strengths into community development work.
- Approaching individuals and communities from an asset-based mentality empowers them to recognize their own strengths and capacities.”

Introduction to Community Asset Mapping

CENTER FOR COURT INNOVATION

Training for New York City Department of Probation

Presenters: Linda Baird, Youth Justice Board Project Coordinator
Marlon Peterson, YO SOS Project Coordinator

Wellness is the act of practicing healthy habits on a daily basis to attain better physical and mental health outcomes, so that instead of just surviving, you're thriving.

8 Dimensions of Wellness



MATERIALS, PROGRAMS, & PARTNERSHIPS



MATERIALS

- Special Collections
- Displays
- Packets
- Kits
- Resources
- Newsletters
- Library Blog
- Website Pages



DISPLAYS



KITS



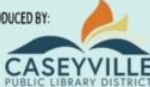
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RESOURCES

- Emergency Hotlines
- Pantries | Soup Kitchens
- Shelters
- Housing Assistance
- Mental Health
- Medical
- Child & Family
- Seniors
- Veterans
- Pets
- Transportation



PRODUCED BY:

CASEVILLE
 PUBLIC LIBRARY DISTRICT



HELPLINES

- 2-1-1 Community Resources Helpline
- 4-1-1 Local Directory Assistance
- 5-1-1 National Traffic & Road Closure
- 7-1-1 Telecommunications Relay Services
- 8-1-1 Call Before You Dig
- 9-1-1 Emergency

CONTACT US

P: (618) 545-5848
 F: (618) 545-0081
www.casevillibrary.org
admin@casevillibrary.org

FOLLOW US



DISCLAIMER: THIS LIST OF RESOURCES WAS COMPILED BY THE CASEVILLE PUBLIC LIBRARY DISTRICT. THIS LIST OF RESOURCES IS BEING PROVIDED AS A CONVENIENCE AND FOR INFORMATION PURPOSES ONLY; THEY DO NOT CONSTITUTE AN ENDORSEMENT OR AN APPROVAL BY THE CASEVILLE PUBLIC LIBRARY DISTRICT OF ANY OF THE PRODUCTS, SERVICES, OR OPINIONS OF THE CORPORATION, ORGANIZATION, OR INDIVIDUAL.

EMERGENCY SHELTERS

American Red Cross: 618-597-4600
 Good Samaritan House: 618-500-7255
Homeless Hotlines:
 Madison County: 618-296-5500
 St. Clair County: 618-825-5550 (Women & Children)
 Housing Resource Center (St. Clair): 618-825-5550
 Oasis Women's Center: 618-465-1978
 Salvation Army: 618-255-7378
 Housing Assistance, Food, Clothing, Supplies, Shelters
Domestic Violence:
 National Domestic Violence Hotline (24/7):
 1-800-799-7235
 Violence Prevention Center (24/7): 618-255-0892

FOOD PANTRIES & SOUP KITCHENS

Alpha & Omega Christian Fellowship
 (State Park & Fairmont City): 618-544-4091
 Caseville Food Pantry: 618-544-5792
 Collinsville Food Pantry: 618-546-1861
 Spirit of Sharing (SOC) Soup Kitchen: 618-544-2526

HOUSING ASSISTANCE

Call for Help (Madison & St. Clair): 618-597-0968
 Catholic Charities of Madison County: 618-877-1184
 Catholic Urban Programs (Madison & St. Clair):
 618-598-5616
 Housing Authority:
 Madison County: 618-545-5142
 St. Clair County: 618-277-5290
 Madison County Urban League: 618-465-1906
 Rent & Utility Assistance
 Madison County: 618-692-8940
 St. Clair County: 618-277-6790
 Salvation Army: 618-255-7378
 Housing Assistance, Food, Clothing, Supplies, Shelters

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PROGRAMS

- Supply Drives
- Awareness Events
- Themed Storytimes
- Support Groups
- Comfort Dogs
- Meditation & Yoga
- Homebound Delivery
- Health Literacy
- Financial Literacy
- Bilingual
- Sensory Inclusive

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PARTNERSHIPS

- Social Service Organizations
- School District
 - Private Schools | Homeschools
- Civic Organizations
- Religious | Spiritual | Wellness
- Parks & Rec
- Police | Fire | EMT
- Public Health
- Summer Camps
- Universities & Colleges
- National Organizations
 - Ex: Red Cross, United Way



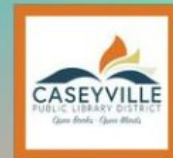
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ATTENTION SENIORS!



JOIN COLLINSVILLE FAITH IN ACTION (CFIA)
AT CASEYVILLE PUBLIC LIBRARY

**2ND THURSDAY OF EACH MONTH
FROM 1:00 P.M.-3:00P.M.**

ASK QUESTIONS ABOUT:

- MEDICARE COUNSELING
- DISCOUNTED LICENSE PLATE TAGS
- FREE PUBLIC TRANSPORTATION
- "AGING WELL" TOPICS

**SCHEDULE AN APPOINTMENT
WITH PAT BIVENS AT THE
LIBRARY OR CALL:
618-344-7788**

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ORGANIZE PANELS

VIRTUAL HANGOUT TEEN TALK

SPECIAL SESSION
A CONVERSATION ON RACE:
MODERATED PANEL DISCUSSION

THE PANELISTS:



ASHLEY STEWART
LIBRARY DIRECTOR
CASEYVILLE PUBLIC LIBRARY



JAMES GURLEY
TEACHING ASSISTANT & COACH
COLLINSVILLE HIGH SCHOOL



STEVE EVANS
POLICE CHIEF
COLLINSVILLE POLICE DEPT



DR. MARK SKERTICH
SUPERINTENDENT
COLLINSVILLE SCHOOL DIST.

ORGANIZED BY:  CASEYVILLE
PUBLIC LIBRARY DISTRICT
Open Books • Open Minds



Diaper Depot

at Caseyville Library

Diaper Depot Locations

Albers Village Hall (Clinton County)
 Breese Sheriff's office (Clinton County)
 Belleville Public Library
 Caseyville Public Library
 Fairview Heights Public Library
 O'Fallon Public Library
 St. Clair County Health Dept (WIC)
 Scott AFB Squadron First Sergeants (military only)

with **Metro East**
DIAPER BANK
 HELPING BABIES FROM THE BOTTOM UP

We are here to help you,
 your family, and your little
 ones stay clean & healthy.

Diapers from Diaper Depots
 are free of charge and no
 questions asked.



PRIDE EVENTS



"the right of every individual
 to both seek and receive
 information from all points
 of view without restriction.



CHALLENGES | BANS | PROTESTS

- Take Time to Meet with Local Officials
 - Mayor, Police Chief, Library Board, Legislators
- Review Local Ordinances about Protesting
- Create Standard Responses for Staff
- Review Your Library's Social Media Policies
- Provide Mental Health Breaks for Staff
 - Meals, Time Off, More Breaks, etc.
- Develop Alliances
 - Metro East Pride, GSA Clubs, TransParent, Open and Affirming Churches, PFLAG, Metro Trans Umbrella
- Support Neighboring Libraries During Their Events
 - Attend Their Board Meetings
 - Email | Letters | Cards, Gifts, etc.



ILA Reporter Article | Sept 2022 - [“Intellectual Freedom Challenges to Library Initiated programs: Some Recent Examples in Illinois Libraries”](#)

THE FUTURE OF LIBRARY SOCIAL WORKERS



ALA'S CORE VALUES

- Access
- Confidentiality | Privacy
- Democracy
- Diversity
- Education & Lifelong Learning
- Intellectual Freedom
- The Public Good
- Preservation
- Professionalism
- Service
- Social Responsibility
- Sustainability

NASW'S CORE VALUES

- Service
- Social Justice
- Dignity & Worth of the Person
- Importance of Human Relationships
- Integrity
- Competence



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TIMELINE

- 2009** - First social worker employed at San Francisco Public Library
- 2012** - Whole Person Librarianship was founded by Sara Zettervall
- 2017** - American Library Association added a fourth strategic direction: Equity, Diversity, and Inclusion
- 2018** - PLA developed the Social Worker Task Force
- 2019** - Over 36 libraries have social workers on staff
- 2022** - 93 partnerships and counting! Libraries around the globe now have social workers available.
[A map was created to search all of the locations.](#)

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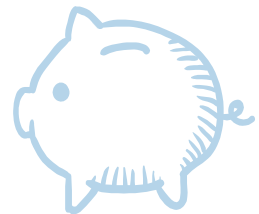
MAKING IT HAPPEN FOR YOUR LIBRARY

- Collaborate with a School of Social Work
 - Council on Social Work Education (CSWE) requires internship | practicum hours that students must complete to graduate
 - 400 hours minimum for BSW level
 - 900 hours minimum for MSW level
 - Students must be supervised by someone that holds a MSW degree and/or a LCSW.
 - (Avg cost for supervision is \$2,000-\$2,500 per student)
- Hire a Social Worker
- Partner w/a Local Social Service or Mental Health Organization

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FUNDING OPTIONS

- Existing Library Positions
- Create Position with Current Budget
- Library Foundations | Friends Groups
- Grants
- Corporate Sponsorships
- IGA with Other Government Agencies
 - Ex: County Health Departments, Public Libraries, School Districts, Townships, etc.



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SOCIAL WORKERS IN LIBRARIES

Some of the many benefits of the collaboration of services:

- Libraries are...
 - A safe space
 - First point of contact
 - Freedom to meet people where they are
 - A fellow public entity
 - A site for social service cross-pollination

Zettervall, S., Nienow, M. (2019) *Whole Person Librarianship: A Social Work Approach to Patron Services*, Library of Congress

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TASKS FOR SOCIAL WORKERS

- Work Directly with Patrons
 - Apply for Government Programs and Assistance, Job Applications and Resumes, Referrals to Community Resources and Agencies
- Assist with Library Materials
 - Social-Emotional Books, Resources, Displays, Kits, etc.
- Homebound Delivery | Outreach Events
- Organize Groups at Library
 - Support, Grief, Recovery, Teen, Youth, etc.
- Coordinate Workshops and Trainings for Patrons & Staff
- Social-Emotional Support for Library Staff
- Organize Supply Drives
- Contribute to Library Blog, Newsletters, Press Releases

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TAKING ACTION & ADVOCACY



ADVOCATE AS AN ANCHORING INSTITUTION

- Take Time to Learn About Your Community & Schools
 - Library Statistics | Community Statistics
 - Community Needs Assessments | Asset Mapping
 - Surveys | Feedback Forms
- Attend School Board Meetings & Local Government Meetings
- Join a Local Club (Rotary, Lions, Kiwanis, Chamber, etc.)
- Participate on a Local Committee or Task Force
- Stay Informed with Legislative Updates and Initiatives
- Become a Trustee | Council Member
- Grant Opportunities & Community Projects

MULTI-SYSTEM APPROACH IN ACTION

Assess current collection
(purchase newer | relevant
materials if needed)

Schedule a class | seminar
about schedule assault

Brochures | Flyers for
local violence prevention
centers and shelters

Book | Resource display
during April for Sexual
Assault Awareness Month

Feature topic and
materials in library blog
post or newsletter

SEXUAL ASSAULT



Contact local agencies
and service providers.

Train staff to prepare
crisis situations

Offer hygiene products,
diapers, bus passes, etc.

Form | Host a support
group or advertise local
support groups

Be mindful of triggers
for staff members.

SEND CARDS | VOLUNTEER | MAKE TIME & SPACE



ADVOCATE AS AN ANCHORING INSTITUTION

H.R.8822 - To direct the Secretary of Education to carry out a grant program to support the placement of students and licensed professional social workers in public libraries, and for other purposes.

117th Congress (2021-2022) | [Get alerts](#)

BILL Hide Overview ✕

Sponsor: [Rep. Garcia, Sylvia R. \[D-TX-29\]](#) (Introduced 09/14/2022)

Committees: House - Education and Labor

Latest Action: House - 09/14/2022 Referred to the House Committee on Education and Labor. ([All Actions](#))

Tracker: 🟢 **Introduced** → Passed House → Passed Senate → To President → Became Law

More on This Bill

[Constitutional Authority Statement](#)

[CBO Cost Estimates \[0\]](#)

Get more information

See [Coverage Dates for Congress.gov Collections](#) and learn about other sources.

Give Feedback on This Bill

[Contact Your Member](#)

ADVOCATE AS AN ANCHORING INSTITUTION



NEWS AND UPDATES

POLITICAL ACTIVITY ▾

ABOUT ▾

EVENTS

DONATE



NEWS AND UPDATES

Community unites around new Superior Township library with a human book chain

📅 OCTOBER 14, 2022

We were proud to put supporter donations to work on helping the Ypsilanti District Library with their November 2018 levy which allowed them to build this new library in Superior Township.

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RESOURCES & REFERENCES



WEBSITES | ARTICLES | VIDEOS

- [Whole Person Librarianship](#) - founded by Sara Zettermal
- [Social Work Students & Public Libraries](#) - created by Sarah C. Johnson
- [ALA's Social Work Interest Group](#)
- [PLA's Social Worker Task Force](#)
- [Social Workers in Public Libraries](#) - Public Libraries Online
- [Library Social Worker](#) - Orange County Public Library
- [Library Social Worker Helps Homeless Seeking Refuge](#) - PBS Newshour

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WEBSITES | ARTICLES | VIDEOS (CON'T)

- ["Libraries and Social Workers — Perfect Partners"](#) by Christiane Petrin Lambert, MA, MSW, LICSW, Social Work Today, Vol. 20 No. 2 P. 20
- ["Your Local Library May Have A New Offering In Stock: A Resident Social Worker"](#) by Colin Drwyer, NPR
- ["Social Workers and Librarians— A Case for Why We are BFFs"](#) by Amy Schofield, Community Outreach Manager, Richland Library, Intersections Blog, ALA
- ["A Social Worker Walks into a Library"](#) by Terra Dankowski, American Libraries, 2018

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WEBSITES | ARTICLES | VIDEOS

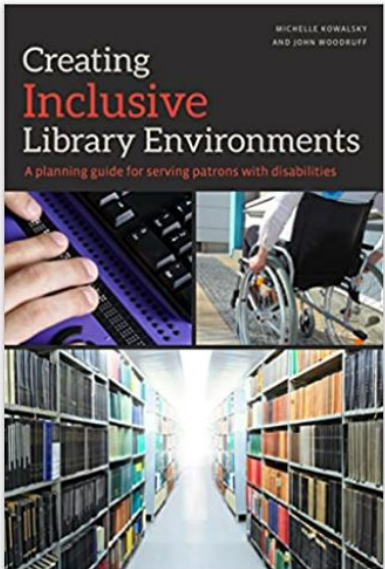
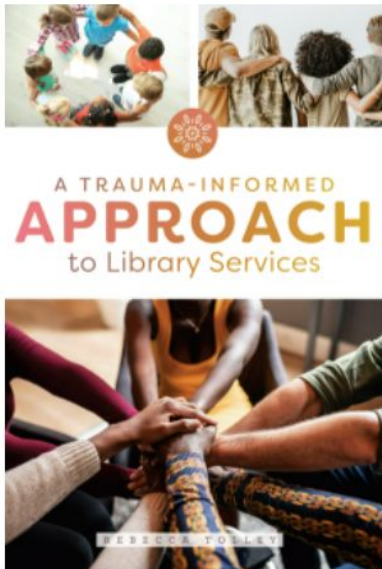
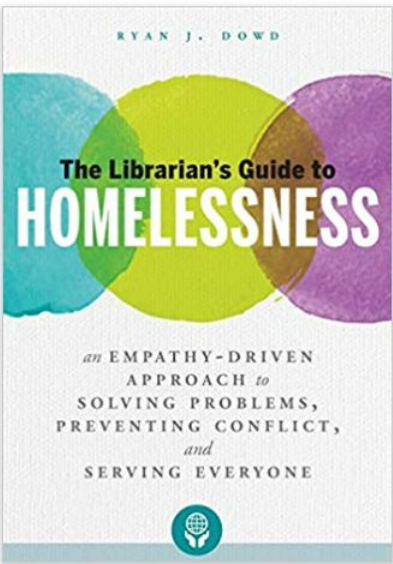
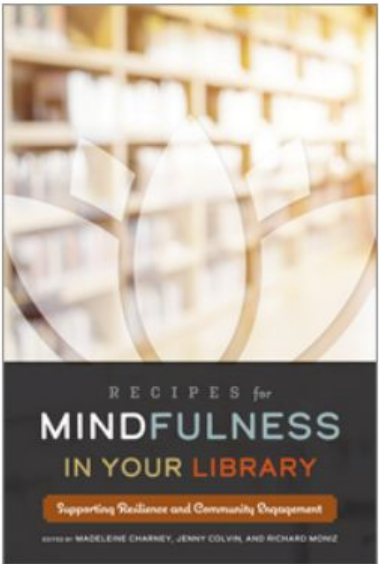
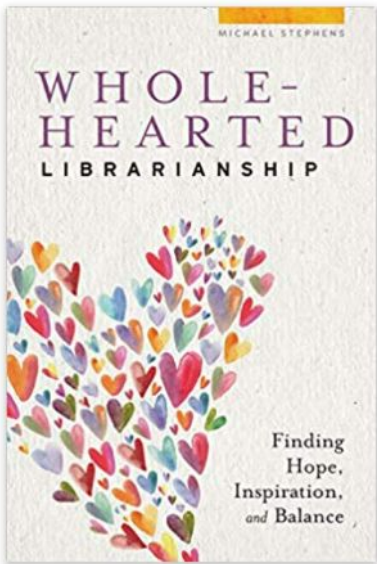
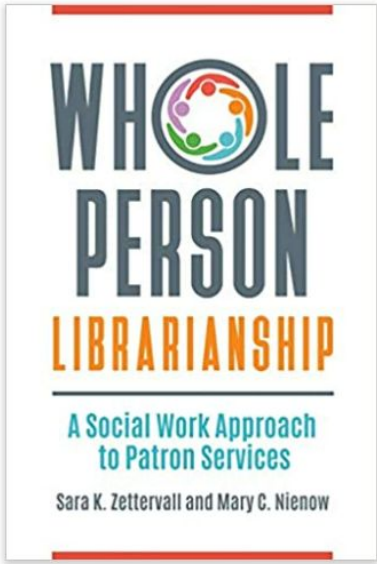
- [Network of the National Library of Medicine \(NNLM\)](#)
- [Let's Move in Libraries](#) - Noah Lenstra | UNC Greensboro
- [Workplace Mental Health Toolkit](#) - by Mental Health America
- [NAMI Newsletter & Blog](#)
- [Calm for Business](#)
- Ryan Dowd, Chief Empathy Officer - [HomelessLibrary.com](#)
 - Newsletters, trainings and more

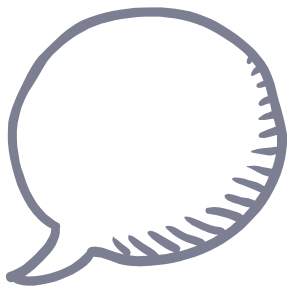
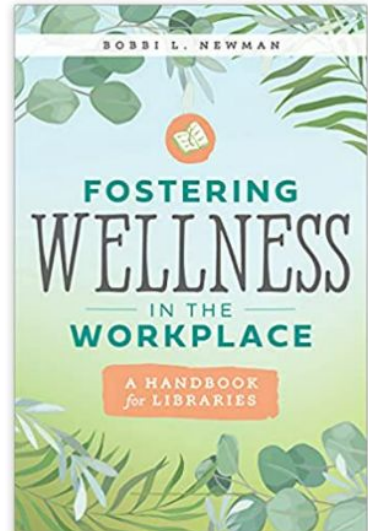
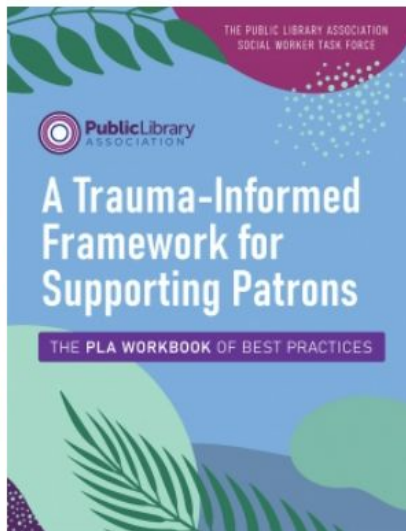
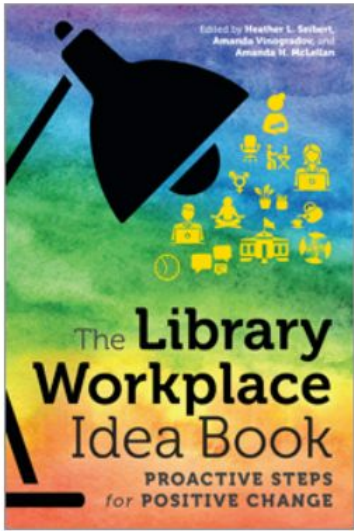
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WEBSITES | ARTICLES | VIDEOS

- [Reimagining the Public Library to Reconnect the Community](#) by Shamichael Hallman | TEDx
- [The Library Is Not A Place, It's A Concept](#) by Bill Ptacek | TEDx
- [The Library Is Not A Collection Of Books](#) by Charlie Bennett | TEDx Talks
- [Growing Your Library's Role: Creating A Community Garden with Impact](#) by Programming Librarian
- [Public Libraries & Healthy Communities](#) by RAILS & NNLM

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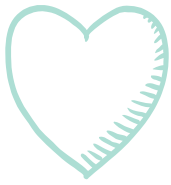


Q & A

(PLEASE COMPLETE THE SURVEY | FEEDBACK FORM!)



FOLLOW!



THANKS!

