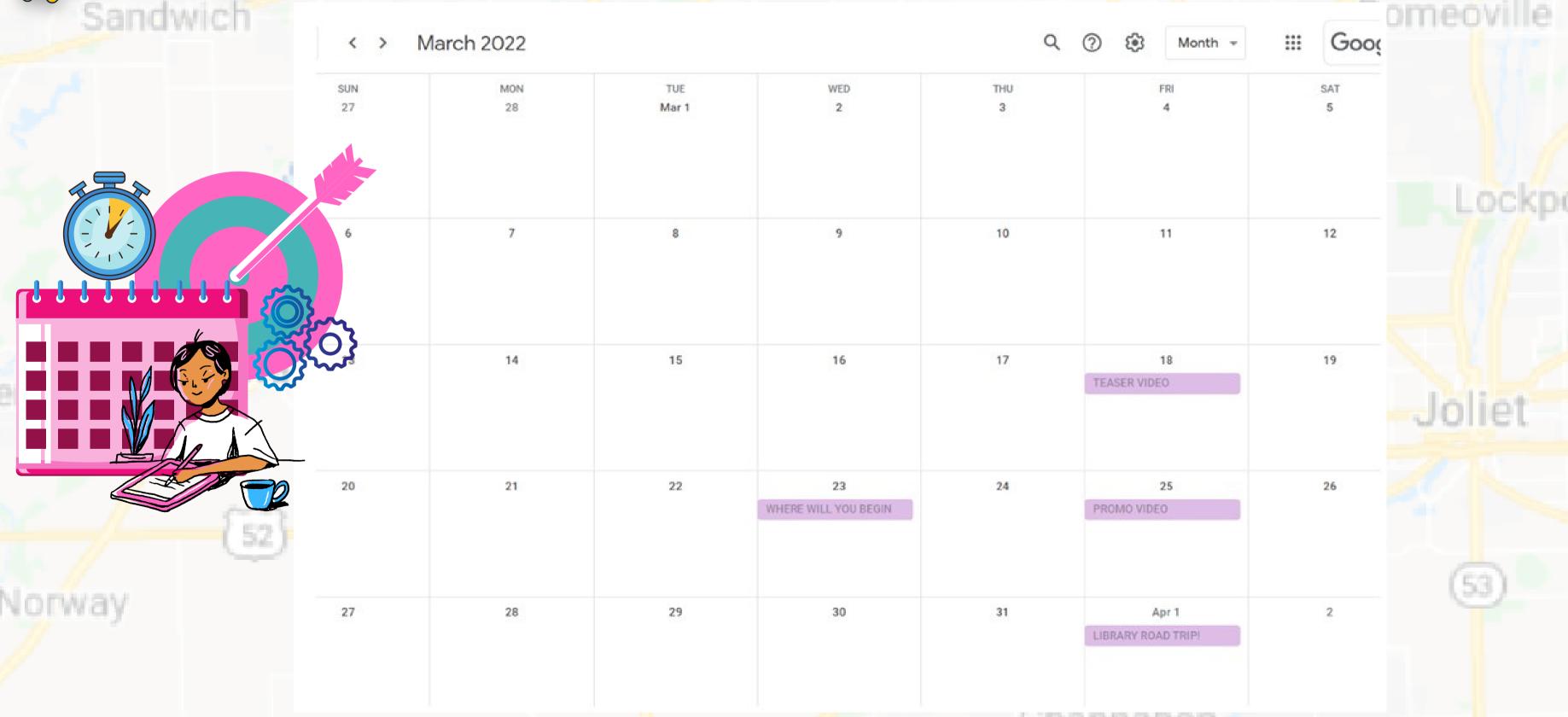


## Timing is Everything

Lockport





## Ready, Set ... Action!



eridan

Plattville

52

Lisbon

Norway



Channahon

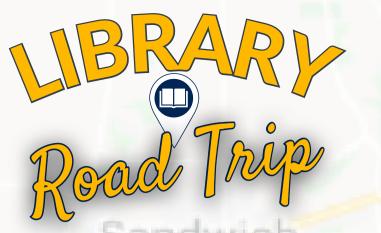
Plai Id

Shorewood

Romeoville

Lockport

Joliet



Norway

## Ready, Set ... Action!



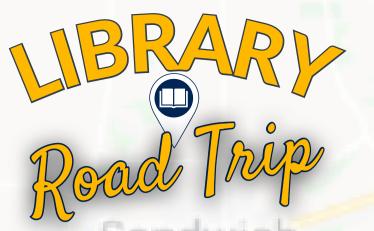




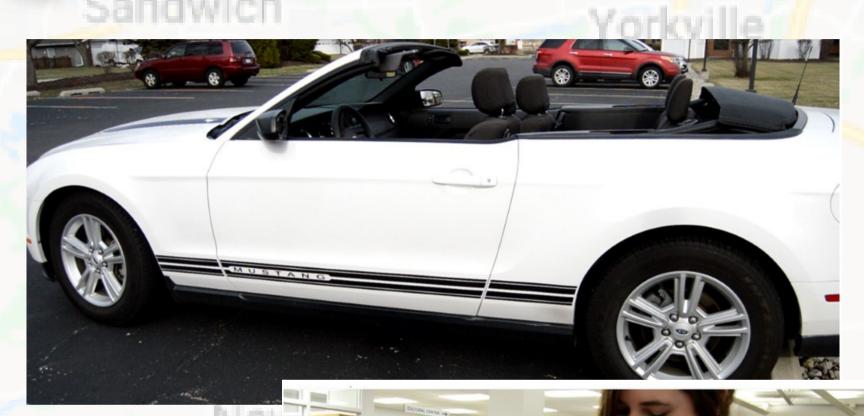




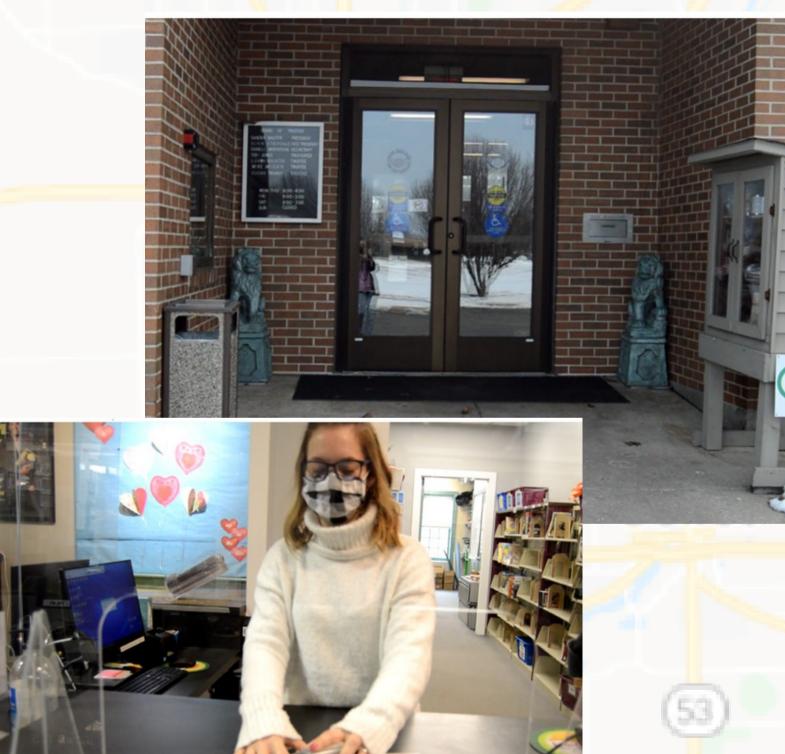




### Ready, Set ... Action!







Channahon

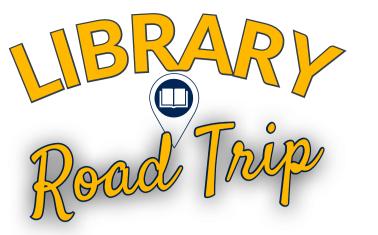




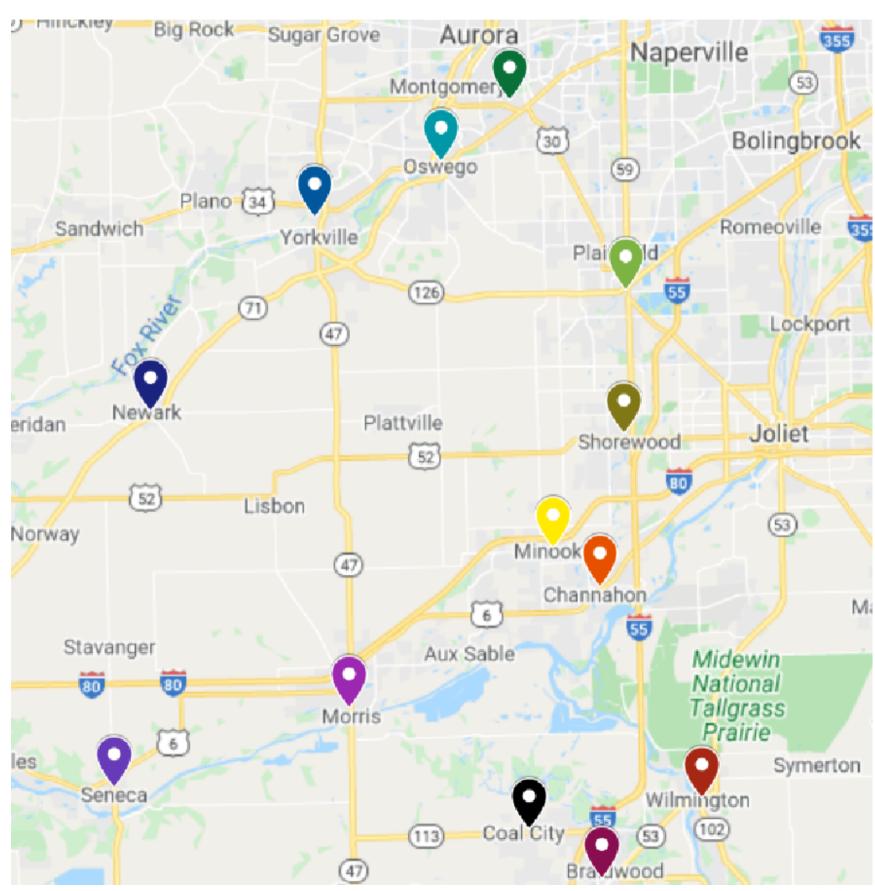


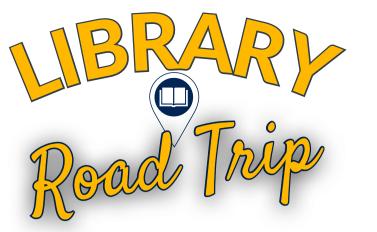






### Final Touches



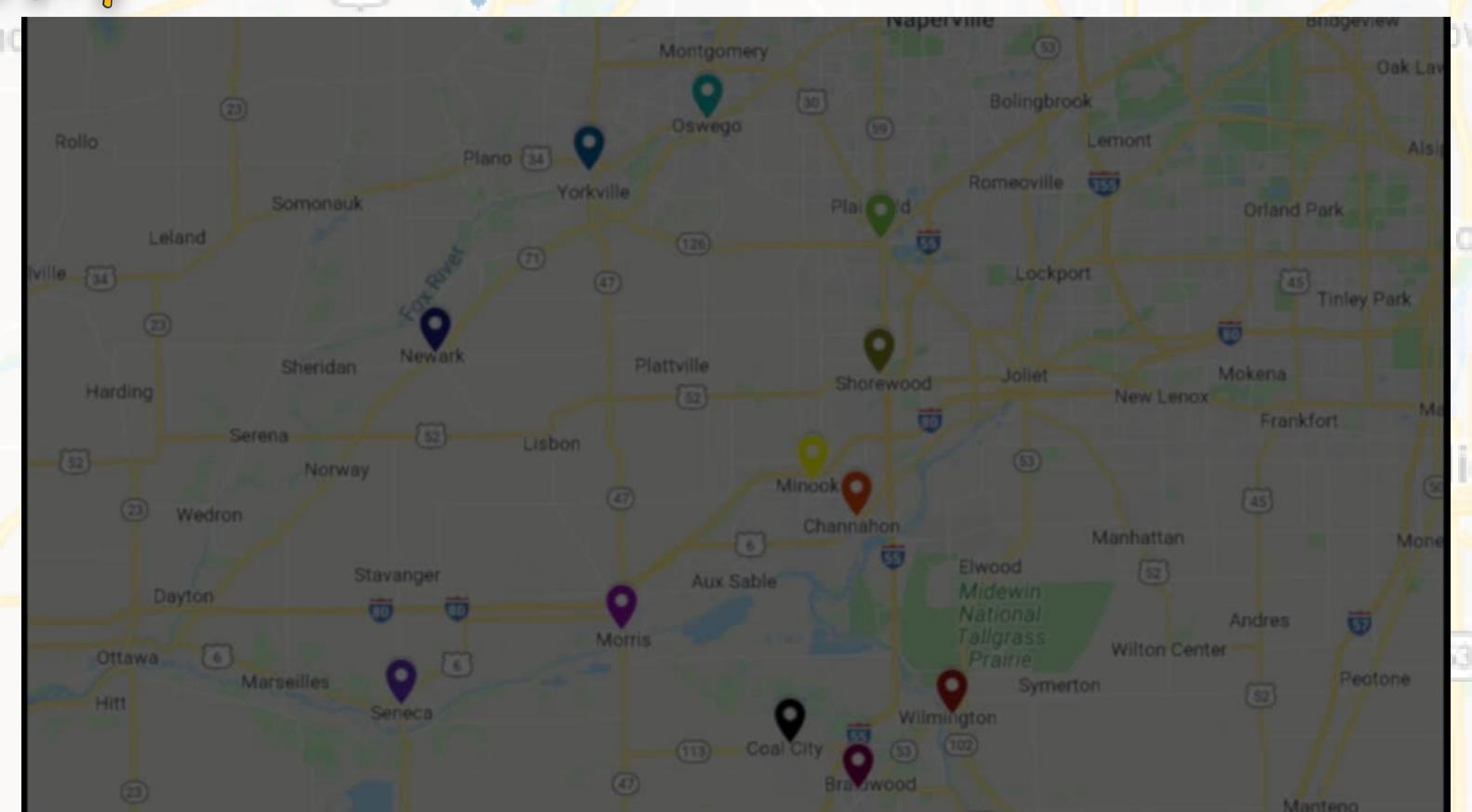


### Final Touches



Road Trip

### Promotional Video



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Norway

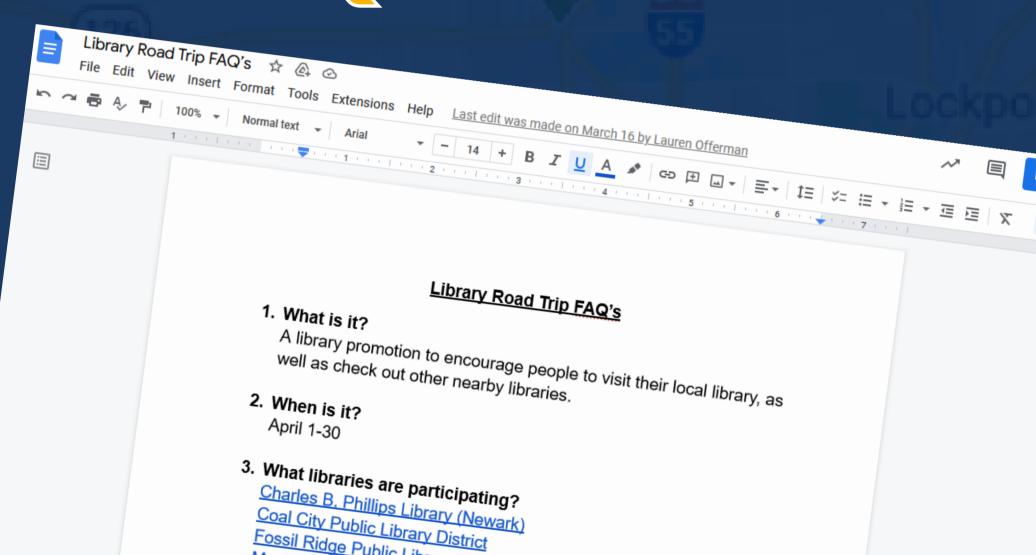




We created a Google **Doc for all library** staff who would be involved with the program.



Oswego



Fossil Ridge Public Library District Morris Area Public Library District

Plainfield Public Library District Seneca Public Library District Shorewood-Troy Public Library

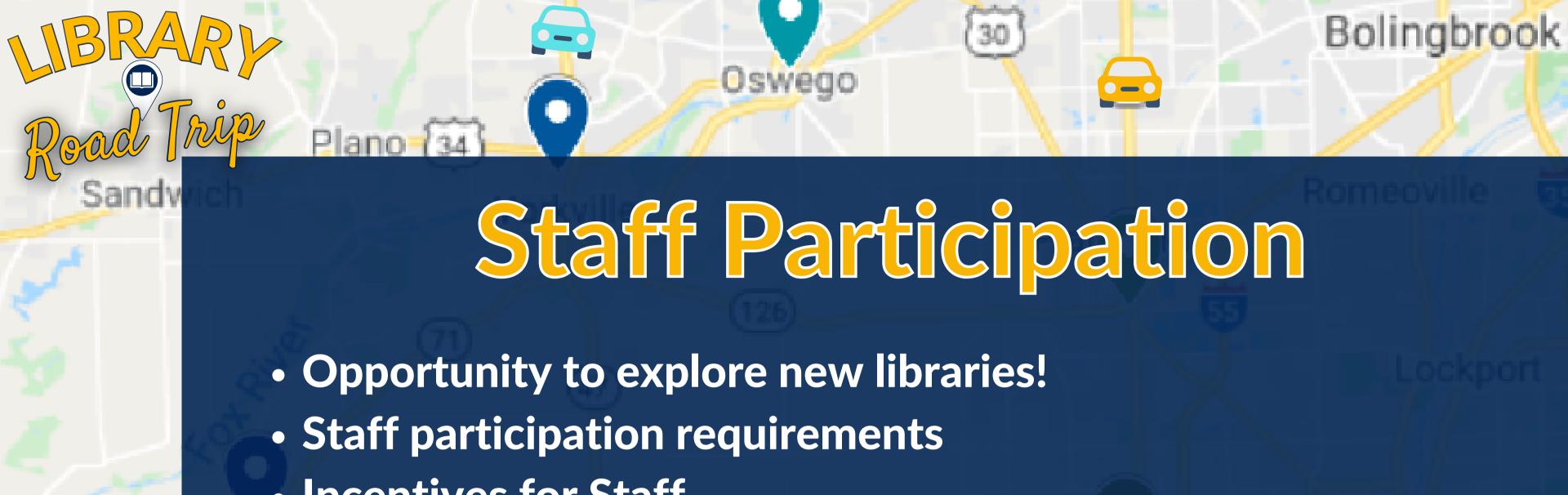
Oswego Public Library District (Oswego location)

Three Rivers Public Library District (Channahon and Minooka)

Bolingbrook



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- Incentives for Staff
  - Paid Time for Road Trip
  - Lunch
  - Gas Money





#### Completion Stats

- 178 Passports Returned
  - Charles B. Phillips 15
  - Coal City 5
  - Fossil Ridge 14
  - Morris 19
  - Oswego 27
  - Plainfield 11

- Seneca 5
- Shorewood-Troy 16
- Three Rivers 29
- Wilmington 26
- Yorkville 5
- Other Libraries 6





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#### Participation Stats

- Didn't require these statistics
- Libraries that did report back:
  - Visitors to Oswego: 300
  - Visitors to Three Rivers: 241
  - Visitors to Morris: over 260
  - Visitors to Shorewood-Troy: 200





#### Positive Comments from Staff

- New Patrons!
- Survey Responses:
  - "I'm a sucker for freebies...so the goodies we received at each one."
  - "A side benefit for us was hearing lots of positive comments from staff at other libraries; it's real easy to get bogged down in the negatives of your space so hearing nice comments from other library staff was a good reminder to us all."
  - "Great idea and we loved being a part of it and cannot wait for next year."



- New Ideas
- Positivity and Collaboration
- Tours
- Prizes!



#### Compliments from Patrons

Some libraries did collect comments from patrons:

- "Love the remodeled open layout with centralized open desks" at Seneca Library
- "Delighted with souvenirs"
- Patron felt touched and supported by displays for Ukraine.
- Many libraries have been welcoming and inviting.
- After participating in a consortium program that was very similar (Pinnacle Library Road Trip), a patron mentioned how they enjoyed this one so much more because it allowed her family to branch out, and learn more about libraries and communities close by that they were less familiar with.



## Compliments from Patrons Continued

#### **Trends in Feedback:**

- Design and Architecture
- Displays
- Customer Service
- New Opportunities
- Prizes!





Bolingbrook

Lockport

Romeoville

# Critiques &

-Oswego

Suggestions



Sandwich

Lisbon

Plano (34)





#### Critiques from Patrons

- Survey Responses based on Patron Comments to staff:
  - Distance & Cost
  - Timing
  - Library Availability
  - Construction
  - Prizes: 'Some libraries gave every person a door prize.
     Some only gave one prize per group. Some didn't give out prizes. It would have been nice to have it consistent.'

Sandy

#### Critiques from Staff

- Survey Responses from Library Staff:
  - Tours
  - Library Connections: 'Not being part of the library consortium so that books could easily be checked out and returned.'
  - Entitled People
  - Remembering Details

Sandy

#### Suggestions for the Future

- Survey Responses from Library Staff:
  - Library Visits: 'There not being a requirement to visit every single library. Add incentives for visiting all of them such as more chances in the drawing.'
  - Grand Prizes
  - Logs

Plano 3

Sandy

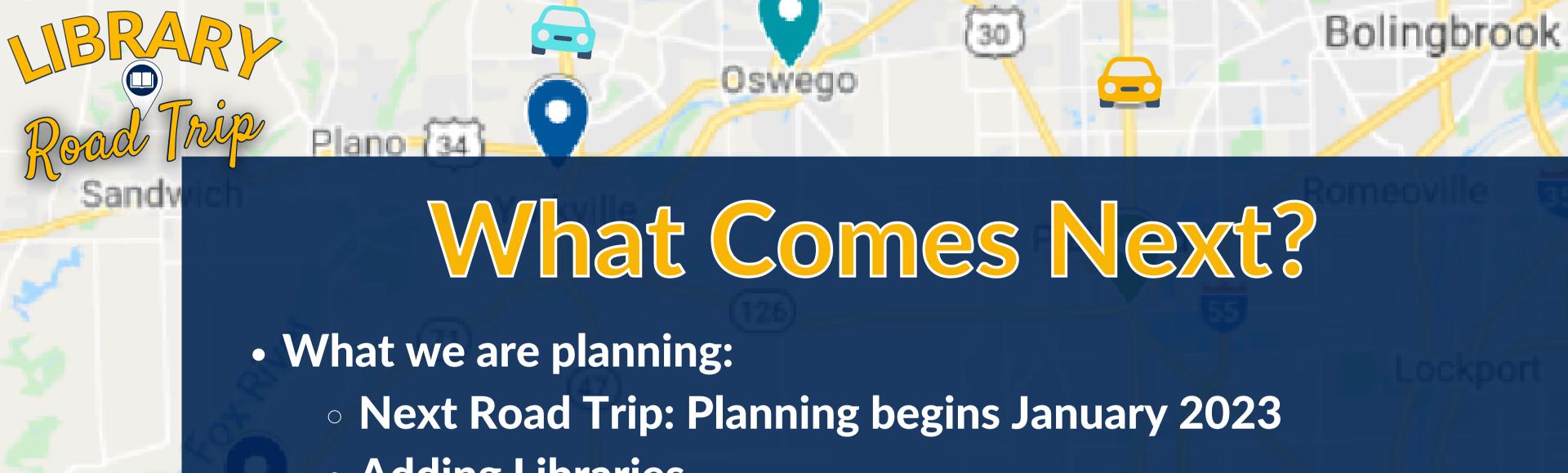
#### More Suggestions for the Future

- Survey Responses from Library Staff:
  - Recommended Route
  - Libraries
  - Tours

Plano

- Timing
- Prizes: 'Be more uniform in the prizes you give away.
   Some were very clever and some looked like leftovers from other programs.'





- Adding Libraries
- More community involvement
- Kids & Adult Prizes
- Activities at Participating Libraries
- Comments Section on Passport







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