

REACHING FORWARD

**Reaching Forward Annual Conference
Friday, May 5, 2017**

Stephens Convention Center
5555 North River Road, Rosemont

**A Professional
Development Conference
for Library Staff**

**Celebrating 28 Years
of Excellence!**

 Advocacy	 Collections and Readers Advisory	 Customer Service	 Diversity and Special Populations	 Future Trends	 Human Resources
 Management	 Marketing	 Professional Development	 Programming	 Wellness	 Youth and Young Adult Services
 Conversation Stations	 Technical Services	 Life Planning	 Training	 Technology	 Performers' Showcase

Reaching Forward is made possible by the generous support of our sponsors...



After the conference, get the latest Reaching Forward information by connecting with us at reachingforward.net and on Facebook, Twitter, and Instagram!

Save the Date! Please join us for next year's Reaching Forward Conference on May 4, 2018.

Our mission is to provide professional opportunities for library staff to grow, learn, and connect with new ideas.

Conference Information

Badges

Conference badges must be worn at all times to gain admission to programs and exhibits.

Coffee

Morning Coffee will be available from 8:30 to 10:30 AM

Exhibit Hours

8:30 AM – 3:30 PM

Exhibits Break 12:45 – 1:15 PM

Handouts

Handouts are available at ReachingForward.net.

Hashtag

#ILARF2017

Lost and Found

Articles may be turned in and reclaimed at the Registration Desk.

Mothers' Room

A Mothers' Room is located between the North Ballroom Restrooms, near the exhibit area.

2017 Committee

<u>NAME</u>	<u>LIBRARY</u>
<u>Veronica De Fazio, Co-Chair</u>	<u>Plainfield Public Library District</u>
<u>Zachariah Terrill, Co-Chair</u>	<u>McHenry Public Library District</u>
<u>Emily Bayci</u>	<u>Naperville Public Library</u>
<u>Sangeeta Bhargava</u>	<u>Schaumburg Township District Library</u>
<u>Samantha Chiappone</u>	<u>Mount Prospect Public Library</u>
<u>Trixie Dantis</u>	<u>Arlington Heights Memorial Library</u>
<u>Cynthia L. Fuerst</u>	<u>Vernon Area Public Library District</u>
<u>Mary Beth Fuller</u>	<u>Bartlett Public Library District</u>
<u>Diane Gioe</u>	<u>Poplar Creek Public Library District</u>
<u>Jane Jenkins</u>	<u>Green Hills Public Library District</u>
<u>Patrice Johnson</u>	<u>Chicago Public Library</u>
<u>Heidi Knuth</u>	<u>Bloomington Public Library</u>
<u>Carla J. Nolidis</u>	<u>Naperville Public Library</u>
<u>Georgia Pichinos-Anderson</u>	<u>Highland Park Public Library</u>
<u>Melinda Provost</u>	<u>Chicago Ridge Public Library</u>
<u>Teri Scallon</u>	<u>Arlington Heights Memorial Library</u>
<u>Louise T. Svehla</u>	<u>Reaching Across Illinois Library System</u>
<u>Courtney Tedrick</u>	<u>Wheaton Public Library</u>
<u>Pat Tunstall</u>	<u>Retired</u>
<u>Janet Wigodner</u>	<u>Waukegan Public Library</u>

Congratulations to our 2017 Award Winners

Oberman-Rich Award

Noelle McDonough
La Grange Public Library

Robert P. Doyle Award

Lynda Spraner
St. Charles Public Library

Morning Coffee
Sponsored by



REACHING FORWARD

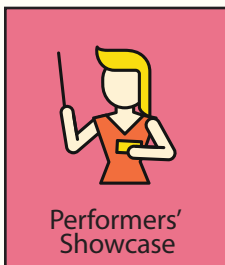
Schedule

8:30 – 9:00 AM	Morning Coffee and Exhibits
9:15 – 10:15 AM	Breakout Session 1
10:30 – 11:30 AM	Breakout Session 2
11:45 AM – 12:45 PM	Luncheon and Awards
12:45 – 1:15 PM	Exhibits Break
1:15 – 2:15 PM	Breakout Session 3
2:30 – 3:30 PM	Breakout Session 4

11:45 – 12:45 PM **Luncheon [Ballroom]**

Lunch is included in attendee registration and seating is open. Please do not enter the ballroom before the doors are open. If you have dietary restrictions and requested a special meal, please pick up your lunch ticket at the help desk, located outside the ballroom. Meal tickets must be given to the wait staff to receive your meal. Onsite requests cannot be accommodated.

Reaching Forward Highlights



Performers'
Showcase

[Room 28–29]

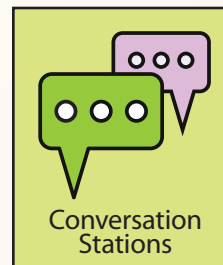
Discover new performers for your library! Each showcase will feature a unique lineup of performers.

- 9:15 – 10:15 AM**
Adult Performers' Showcase
- Martina Mathisen, Living History
 - Mark Dvorak, Musician
 - Cowboy Choir
 - Nostalgia Entertainment

- 10:30 – 11:30 AM**
Youth Performers' Showcase
- Laura Crotte, America: A Sea of Stories
 - Bobby Hunt, Circus Boy
 - Kevin Farris and the Infinite Possibilities
 - Elsenpeter Marionettes

- 1:15 – 2:15 PM**
Adult Performers' Showcase
- Steve Cooper Video Program for Libraries
 - Daniel Souvigny, Ragtime & The Birth of Jazz
 - Abraham Lincoln by Kevin Wood
 - Trent James, Comedy Magician

- 2:30 – 3:30 PM**
Youth Performers' Showcase
- Istvan & His Imaginary Band
 - Magical Balloon-dude Dale
 - Miss Jamie's Farm
 - T-Rexplorers Paleontology Library Program



Conversation
Stations

[Room 30–31]

2:30 – 3:30 PM
Join the conversation on hot topics in the library world. Conversations will be facilitated by library staff, but you provide the content. Share your best practices and learn from your colleagues on the following topics:

- Social Media Best Practices
- Beyond Books: Circulating Unusual Items
- Tech Services Meet-up
- Outreach Meet-up
- Youth Services Meet-up
- Page Meet-up
- Customer Service Strategies
- Having Difficult Conversations

**Please visit the
exhibits throughout
the day.**

Program Schedule

9:15 – 10:15 AM

May I Ask Why You Ask? [Room 21]

Expectations of libraries are vastly different than ever before and your role in this new world has become more interactive and powerful. Are you ready? This fun and practical session will give you the words and the whys to provide service at the level of WOW in your library!

Speakers: Gail Johnson and Pam Parr, Face to Face Communications & Training, Inc

Tracks: Customer Service | Management

Understanding Medicare [Room 22]

Medicare often appears to be complicated and challenging to understand. To help both those already on Medicare and those nearing eligibility, we will explain the various options you have to maximize your Medicare coverage. Topics will include how to enroll, the various parts of Medicare, Medicare Advantage, Medicare supplements, the importance of Part D, prescription drug coverage, and how and when you may make changes to your existing Medicare coverage. There will be time for questions after the presentation.

Speaker: Lou Barnett, Wheeling Township Senior and Disability Services

Tracks: Human Resources | Wellness

Tending Collections: Hot Trends and Cool Tips [Room 23]

Maker spaces and new models of service are sweeping the profession, but collections are still at the heart of any public library. Join the Chicago Public Library's Content Curation team for a dynamic panel discussion of recent trends in the field of collection management and in publishing. We'll talk about how we keep collections fresh and relevant for the 21st Century, including some best practices relevant for staff of all levels of collection management experience.

Speakers: Stephen Sposato, Kelly Griffin, Amy Duffy, and Liv Hanson, Chicago Public Library

Track: Collections and Readers Advisory

Creating an "Autism-Friendly" Library to Support Persons with Autism Spectrum Disorder [Room 24]

This session will review current information on autism spectrum disorder and share strategies to support persons with autism spectrum disorder in a library setting. Strategies reviewed include ideas for environmental adaptations, visual supports and program modifications.

Speaker: Joy Cooper, Giant Steps

Tracks: Customer Service | Diversity and Special Populations | Programming | Youth and Young Adult Services

Top 10 Advocacy Myths—BUSTED! [Room 25]

If you hear "advocacy" and think "scary," then this is the session for you! A little humor and a lot of fun set the stage for some advocacy-style myth-busting in a Top 10 format. Learn why you—yes, you—are the best person to speak up for your library no matter what your title is. Whether you're a library newbie or an experienced advocacy pro, come with your questions and leave ready to say, "Yes! I can do this thing!"

Speaker: Jenna Nemece-Loise, Dominican University

Tracks: Advocacy | Youth and Young Adult Services

Social Media Marketing For All [Room 26]

Social media has become a necessary and expected outlet for publicizing information about library services and materials. We'll explore Facebook, Instagram, and Twitter, and how to use them to reach new and existing audiences by creating fun, informative, and relevant posts. Whether you're wondering what a hashtag is or you're ready to launch your first paid advertisement, this session will have something for you.

Speakers: Chris Renkosiak, Helen M. Plum Memorial Public Library District; Emily Glimco, Northbrook Public Library; and Sasha Vasilic, Niles Public Library District

Track: Marketing

Take the Bite Out of Bed Bugs [Room 27]

As bed bugs become more common, it's only a matter of time before your library encounters these pests. Be proactive: learn how to prepare before you find a bed bug. This panel of two library directors who "lived to tell" and Sue Hagberg, president of Canine Inspection & Detection Services, will share our experiences, bed bug identification training, sample action plans and policies, treatment and maintenance options, and communication strategies. There will be time for Q&A, and audience participation is encouraged, so we can be resources for each other.

Speakers: Susan Hagberg, Canine Detection & Inspection Services, LLC; Celeste Choate, Urbana Free Library; and Anthony Auston, Palatine Public Library District

Track: Management

Adult Performers' Showcase [Room 28–29]

Discover new performers for your library! This showcase will feature the following performers:

- Martina Mathisen, Living History
- Mark Dvorak, Musician
- Cowboy Choir
- Nostalgia Entertainment

Track: Programming

Connecting With Teens [Room 30–31]

Good customer service starts with understanding! An enthusiastic panel of teen services specialists will share their experience and knowledge about successfully engaging teens from all walks of life in positive ways. Be prepared to begin to understand the basics of teen engagement and learn how to welcome teens into the library in this interactive session. This session will have tips for all levels of service from the Circ desk, to the stacks and beyond!

Speakers: Yvette Garcia, Taylor Bayless, Jeff Hodges, and Adewole Abioye, Chicago Public Library

Tracks: Customer Service | Future Trends | Programming | Youth and Young Adult Services

Future Trends and Technology [Room 32]

What does the world of technology hold for us in the future? Will SkyNet finally take over? Can self-driving cars be hacked to route all bookstore purchasers to visit the library instead? Join Brian Pichman of the Evolve Project in this jam-packed session of laughs, futurism, and of course, technology. Learn about how technology will be impacting libraries and see what types of games, gadgets, and gizmos will foster education and stir innovation. If you haven't had enough fun, join us during the 10:30 AM session, Hands on Gadgets in your Library.

Speaker: Brian Pichman, Evolve Project

Tracks: Future Trends | Professional Development | Programming | Youth and Young Adult Services

Genealogy Programming Redux: Going Beyond the Databases to the Real Fun [Room 33]

Are you interested in how to inject new life and excitement into your library's genealogy and local history programs? This past year, librarians at the Harold Washington Library Center rolled up their sleeves and revamped their genealogy programs and workshops into a unique and immersive one-day mini-conference. The wildly successful free event was packed with innovative sessions and diverse activities, from learning the secrets of DNA to unlocking the gems of oral histories. During this session the planning librarians will discuss their process, new connections made and success stories. There will also be an opportunity to test your genealogy knowledge with a fun, interactive game. You will take away practical resources to help your library better serve family history detectives in your community.

Speakers: Kristen Edson and Anne Estabrook Driver, Chicago Public Library

Tracks: Collections and Readers Advisory | Programming

Martha Stewart Meets Melville Dewey: The Evolving "Front Line" of Library Service [Room 34]

Jail time aside, Martha Stewart has come to represent the epitome of the gracious hostess – someone who can seamlessly and without visible effort anticipate every need and solve every problem with nothing more than a smile, some fresh fruit, and a few matching linens. And while it is something of an

incongruous comparison, the same can be said of the emerging expectations of public library services. The front lines of our library organizations are facing unprecedented challenges, change, and opportunity. Kelly will focus on the potential customer service/community center role of the library, and how it may be evolving in the future.

Speakers: Kelly Krieg-Sigman, La Crosse Public Library

Tracks: Customer Service | Management

Sponsored by:



10:30 – 11:30 AM

So You Think You Want to be a Manager? [Room 21]

What is management about...really? And are you sure you want to be a manager...really? This fast-paced interactive session will separate the truth from the myths and leave you with enough information to think about a career in management...really.

Speakers: Gail Johnson and Pam Parr, Face to Face Communications & Training, Inc.

Tracks: Management | Professional Development

Taking It to the Next Level: Community Partnerships, Local Business, and Entrepreneurship [Room 22]

Does your library provide service to your local business community? Find out how two innovative librarians formed rewarding community partnerships to enhance service to that very important population. Librarians from the Mount Prospect Public Library and the Naperville Public Library use specific examples to describe a new model of successful business outreach. Hear about the challenges they faced, how they got their respective programs off the ground, how they engaged with a variety of community partners, and how you can do it too.

Speakers: Joe Collier, Mount Prospect Public Library, and Kent Palmer, Naperville Public Library

Tracks: Diversity and Special Populations | Future Trends | Programming

STEM Kits 101 [Room 23]

Afraid to start circulating STEM kits at your library? Learn how the Morton Grove Public Library finally bit the bullet and started their STEM kit collection. Want to start a collection but don't know what to include? How about marble runs, colorful elephants, and space landers! From inception to circulation, you'll hear about our experiences, how we learned from other libraries, how Circulation handled the additional responsibilities, and great places to look for kit contents. We'll have examples on-hand for you to "check out."

Speakers: Courtney Schroeder and Jeff Ray, Morton Grove Public Library

Track: Youth and Young Adult Services

Program Schedule

Top Employment Law Issues for Libraries in 2017 [Room 24]

The courts and Illinois legislature, as well as Congress and administrative agencies have been busy. A number of new employment laws and changes to existing regulations have been issued that directly impact the operations of your library. And more expected change is on the way. Find out what the top Illinois employment law issues are for libraries, and more importantly, how they affect the decisions you make. Topics to be covered may include:

- Issues regarding transgender employees and patrons
- Developments in ADA, FMLA and sick leave laws
- The age of social networking
- Updates to the FLSA regulations
- ...and more

Speaker: Sonal Shah, Management Association

Track: Human Resources | Management

Summer Learning for All [Room 26]

Wondering how you can restructure your Summer Reading Program and make it more engaging for all ages? At this program you will discover the world of summer learning and how it can be implemented at your library, no matter the size.

Speaker: Amber Creger, Schaumburg Township District Library

Tracks: Programming | Youth and Young Adult Services

“I Need A Good Book” – Readers’ Advisory Tips and Tricks [Room 27]

It’s the question that can fill library workers with excitement, dread, or confusion: we’ll all be asked to suggest a good book sooner or later, but there are no easy answers to that simple request. Two seasoned readers’ advisors will share tips and tricks for providing confident, quality RA service. We’ll cover how to listen for what readers really want, unique resources for genres, readalikes, and pop culture updates, plus discovery techniques based on research and best practices. You’ll come away with a list of tips you can share with your department and put into practice right away.

Speakers: Maggie Thomann, Northbrook Public Library, and Heather Booth, Thomas Ford Memorial Library

Tracks: Collections and Readers Advisory

Youth Performers’ Showcase [Room 28–29]

Discover new performers for your library! This showcase will feature the following performers:

- Laura Crotte, America: A Sea of Stories
- Bobby Hunt, Circus Boy
- Kevin Farris and the Infinite Possibilities
- Elsenpeter Marionettes

Track: Programming | Youth and Young Adult Services

Serving Vulnerable Patrons: Libraries, Social Workers, and Community Partnerships [Room 30–31]

Libraries across the country are being faced with the challenge of providing service and advocacy to patrons who are experiencing mental illness and homelessness. Oak Park Public Library recently hired a social worker, and is in the preliminary stages of integrating one of the first social-service models into a public library setting in the country.

Speaker: Robert Simmons, Oak Park Public Library

Tracks: Advocacy | Diversity and Special Populations

Hands On Gadgets in Your Library [Room 32]

Experience all the latest and greatest gadgets that are perfect for educating the minds of your patrons and turning them into inventors and collaborators. From engineering circuits, to programming robots, to building your own games: this session will allow you to do it all. You will have hands-on time to experiment and build with all sorts of maker technology. Whether you have a maker-space or not, this session allows you to grow your library with new ideas, concepts, and gadgets.

Speaker: Brian Pichman, Evolve Project

Tracks: Future Trends | Professional Development | Programming | Youth and Young Adult Services

Supervisors’ Question Time [Room 33]

Do you supervise library support staff? Then we invite you to bring your questions and concerns to this session. A panel of supervisors from Illinois libraries will be here to offer you solutions and opinions based on their combined experience. Whether you are perplexed by pages or confounded by clerks we are ready to help!

Speakers: Stephen Territo, Vernon Area Public Library District; Jeanne Harrison, Naperville Public Library; Teri Wilson, Green Hills Public Library District; and Patricia Tunstall, Retired

Tracks: Management | Professional Development

Perception vs. Reality: What it Really Takes to “Work The Desk” and How to Hire and Motivate Effectively [Room 34]

The general public view of library work persists in its perception of a “nice, quiet, low-stress job.” Although there is overall agreement that the stress level is not that of, say, a hospital emergency room, the physical and mental effort required to effectively perform at Circulation is considerable, and frequently a surprise to new hires. This interactive session will explore new job description ideas for Circulation positions, the talents and competencies necessary, and how to hire and motivate for the best possible results.

Speaker: Kelly Krieg-Sigman, La Crosse Public Library

Tracks: Customer Service | Management

Sponsored by:



1:15 – 2:15 PM

Are You Kidding Me? A Manager's Communication Primer

[Room 21]

“How did that happen?” “Where did that come from?” “Are you kidding me?” If you're a manager and have ever been in a situation where these thoughts enter your mind, then this is for you. This highly engaging session will clarify why things happen in our conversations and what you need to know to avoid train wrecks, keep things on track and moving forward.

Speakers: Gail Johnson and Pam Parr, Face to Face Communications & Training, Inc.

Tracks: Human Resources | Management

Deskercise! A Fitness Program You Can Do At Your Desk

[Room 22]

So, you would like to exercise but you're chained to your desk all day. You may be a master at Power Point but how is your strength and flexibility doing? I can't promise six-pack abs or an ironman triathlon in your near future, but luckily there are exercises and stretches you can do at your desk to improve your health.

Speaker: Jill Powers, All Things In Motion

Track: Wellness

Sponsored by:



face2facetraining.com

Serving Plenty: Crafting a Collaborative Culture [Room 23]

How do you bring a culture statement to life? How does an organization that serves a community also build its own community? Skokie Public Library had a staff realignment in 2014. Following that massive change, library leadership recognized the need to better articulate and breathe life into its organization's vision. Join Lindsay Braddy and Mimosa Shah as they explain how a Culture Task Force was convened; what steps were taken to brainstorm, write, and revise a culture statement; what methods were used to infuse this culture amongst staff; and how this culture continues to adapt to changes both within and beyond.

Speakers: Mimosa Shah and Lindsay Braddy, Skokie Public Library

Tracks: Human Resources | Professional Development

Beyond Books: Unique Items Being Circulated [Room 24]

Violins, laser levels, and projectors, oh my! Learn how to offer non-traditional items for patrons to check out. We'll talk about why we started this program, how we started it, how we decided which items to include, and how we promote the collection. We'll also cover the nitty-gritty (and the hardest part!) – how to process, catalog, and store the items. We'll offer tips on how to display this collection and will share how to “take” it to your community. We hope you can leave with some ideas on how to

start your own “beyond books” collection – from offering a few unique items to offering many!

Speakers: Anne Curran, Mary Williams, and Mary Clare Sabio, Oak Lawn Public Library

Track: Collections and Readers Advisory

Guerrilla Storytime EXPANSION PACK [Room 25]

If you've been to Guerrilla Storytime sessions, you know the drill: favorite Five Little “Somethings” rhyme! How do you get parents to participate? Your go-to toddler attention seeking device! But this is the next level: we're also going to have you book talk a book you've (probably) never seen before, spin the “Wheel of Tricky Reference Questions,” and play “Board Presentation Lightning Round” among other mini-games. It's “all things Youth Services,” like you've never experienced them before. Can you handle the challenge?

Speakers: Christina Giovannelli-Caputo and Julie Jurgens, Arlington Heights Memorial Library

Tracks: Programming | Youth and Young Adult Services

Serving Patrons With Dementia [Room 26]

The Alzheimer's Association projects that by 2025, there will be an estimated 7.1 million people age 65 and older with Alzheimer's disease. Learn about the efforts being made by several libraries to present programming, collection development, and outreach services to this growing population. Resources for library staff serving patrons with dementia will also be discussed.

Speakers: Glenna Godinsky, Gail Borden Public Library District; Tina Williams, White Oak Library District; Christie Wagner, Ela Area Public Library; David Kelsey, St. Charles Public Library District; and Mayra Ligeza, Alzheimer's Association

Track: Diversity and Special Populations

Failure IS an Option [Room 27]

FAILURE is not a four-letter word so why do we treat it like one? Learn how failure is not only an option, but is something we should all strive to do more often. Hear from veteran directors and librarians about how they have failed (sometimes spectacularly!) and how they came back from the brink. Find out how you can embrace failure and recognize it for what it is: A First Attempt In Learning. You will leave this program ready to face your darkest failures and come out on top.

Speakers: Kate Hall, Northbrook Public Library; Megan Millen, Joliet Public Library; Kathy Parker, Glenwood-Lynwood Public Library District; and Veronda Pitchford, Reaching Across Illinois Library System

Tracks: Management | Professional Development

**Please visit the exhibits
throughout the day.**

Program Schedule

Adult Performers' Showcase [Room 28–29]

This showcase will feature the following performers:

- Steve Cooper Video Program for Libraries
- Daniel Souvigny, Ragtime & The Birth of Jazz
- Abraham Lincoln by Kevin Wood
- Trent James, Comedy Magician

Track: Programming

Developing Strategies for Customer Service [Room 30–31]

Customer service is so important in libraries but knowing how to react to a variety of difficult situations can be a challenge. Learn how Naperville Public Library developed a training session to prepare library staff with the right set of skills in our Customer Service Strategies training. You will learn some of the strategies we've given staff to utilize, how to adapt those strategies to different situations and groups (including angry customers and teens), and how to encourage buy-in from skeptical staff members. Bring your own strategies to share and learn new ones!

Speakers: Dave Della Terza and Carla Eisley,
Naperville Public Library

Tracks: Customer Service | Management

Little BIG Things: How to Plan a BIG Mini-Con for a Small Library [Room 33]

Comic cons have never been more popular and libraries are getting in on the action! Come and find out how to prepare a successful mini pop culture convention at your library. You will learn what a comic con is, what it means to the community, and how to run one on a reasonable budget! This session will be specifically designed for small-to-medium sized libraries to create a "mini-con." Come see, engage, and experience the con!

Speakers: Georgia Pichinos-Anderson, Highland Park Public Library; Rosie Camargo, Forest Park Public Library; Paul Erickson, Nerd Parodist

Tracks: Programming | Youth and Young Adult Services

Speed Mentoring [Ballroom Foyer]

Benefit from the wisdom and experience of some of the best and brightest minds in the Illinois library world. Bring your questions, concerns or career development needs to this lively event. Come away with advice and encouragement. Places are limited so registration is required. Check at the registration desk on conference day to see if space is available.

Skill Sets For Today and Tomorrow: The Lego Approach [Room 34]

OMG! I don't know ANYTHING about privacy settings on Facebook! I cringe when a patron asks about Overdrive! AN-OTHER migration to yet another different product? Yep, more

and more, working in today's libraries is demanding an almost continual cycle of learning or refining skill sets. It can be exhausting, but it can also be creative, invigorating, and satisfying. This session looks at what the essential skills for success in the modern library are, and how to hire people who have them.

Speaker: Kelly Krieg-Sigman, La Crosse Public Library

Tracks: Customer Service | Management

Sponsored by:



2:30 – 3:30 PM

Tech Is From Neptune, Ref Is From Mercury, And Circ Shuttles Between Them. [Room 21]

Like the blind folk with the elephant, we each see one part of the library very clearly. Time to look at the whole thing, and think about how best to communicate with each other for the greater good!

Speaker: Sally Decker Smith, Library Consultant

Tracks: Customer Service | Professional Development

Taking A Break From Digital Toxicity/Overload: How To Unplug And De-stress [Room 22]

Is this you? "Great! I am caught up to being only 563 emails, 47 voicemails, and 37 texts behind!" Digital overload is a defining problem of our lives today. It results in reduced productivity and engagement at work and at home. Let's learn how to control the digital overload rather than let it control us.

Speaker: Jill Powers, All Things In Motion

Track: Wellness

Sponsored by:



face2facetraining.com

Turnover, Turmoil, and Training...Oh My! [Room 23]

Turnover is painful, but often inevitable. When it comes to hiring, a solid training program is key. After a year of particularly heavy turnover in the Circulation Department at the Mount Prospect Public Library, we completely re-vamped our training program. It's made a world of difference, and made training so much less painful. It's also drastically improved communication and teamwork. Topics we'll cover include:

- creating detailed checklists for training
- providing detailed training schedules
- the benefits of pairing up new staff with a variety of senior staff
- creating and utilizing feedback forms for trainers and trainees.

Speakers: Samantha Chiappone and Janine Sarto, Mount Prospect Public Library

Track: Management

Keeping YA Real: Nonfiction for 6th Through 12th Grade [Room 24]

With the advent of the Common Core, an emphasis on nonfiction in all areas of librarianship has increased. Where do you start? How do you get nonfiction in your teens' hands? Don't worry your pretty little heads, Brandi and Becca are here. We'll discuss starting a nonfiction collection if you don't have one. You'll leave with several titles, new and old, for your shelves. Breathe new life into your current collection. Pair nonfiction titles with fiction readers. Include nonfiction in your programming. ALL THIS AND MORE! This is the nonfiction program you've always wished for at conference made manifest.

Speakers: Brandi Smits, Lansing Public Library; and Becca Boland, Ela Area Public Library District

Track: Collections and Readers Advisory | Programming | Youth and Young Adult Services

Movin' On Up [Room 25]

Thinking about movin' on up in Libraryland either now or in the future? Learn what skills are desirable to your employers and what you can do to acquire them. Also hear advice on what to do (and not do) from applying to interviewing. Find out what you can do today to set yourself up for tomorrow.

Speakers: Kate Hall, Northbrook Public Library, and Kathy Parker, Glenwood-Lynwood Public Library District

Track: Human Resources | Management | Professional Development

Please visit the exhibits throughout the day.

Code with Less – Implementing Coding and Robotics Programming with Limited Resources [Room 26]

Do you think implementing youth coding and robotics programming is too expensive, too difficult, or that you just don't have the space? This session will show how it can be done successfully with limited resources in libraries of all sizes. We will discuss how starting patrons with just an Hour of Code can help prepare them for the future. Come and learn how you can and why you should say "yes" to technology programming.

Speaker: Tracey Vittorio, Plainfield Public Library District

Tracks: Programming | Youth and Young Adult Services

Legislative Update [Room 27]

Wondering what's going on in Springfield and how it will impact your library? Join ILA's legislative consultant for a rundown of the latest legislative action affecting library services.

Speaker: Derek Blaida, Illinois Library Association

Track: Advocacy

Youth Performers' Showcase [Room 28–29]

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- Miss Jamie's Farm
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Track: Programming | Youth and Young Adult Services

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- Beyond Books: Circulating Unusual Items
- Tech Services Meet-Up
- Outreach Meet-up
- Youth Services Meet-up
- Page Meet-up
- Customer Service Strategies
- Having Difficult Conversations

Stop Spending Money on Replacing Damaged Books: Learn Easy Tips on How to Repair Books Yourself! [Room 32]

Save your library budget for buying brand new materials and not replacement costs! Repairing books can be very simple with just a few supplies. Here you will learn how to properly repair torn out pages, broken spines and preventative tips for extending the life of your books. Please bring any books from your collection in need of repair. This will be a hands-on training.

Speaker: Amanda Musacchio, Reaching Across Illinois Library System

Track: Collections and Readers Advisory

Outreach Outside the Box [Room 33]

A Panel of Outreach specialists from several libraries will share with you how they conquer outreach outside their four walls. Learn some tricks and come away with some new ideas

Speakers: Tina Williams, White Oak Library District; Sara Atwood-Yale, Oak Park Public Library; Ben Bahl, Gail Borden Public Library District; David Kelsey, St. Charles Public Library District; and Teresa Scallon, Arlington Heights Memorial Library;

Tracks: Marketing | Programming

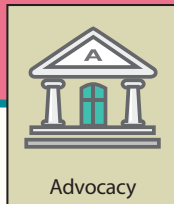
IMRF Member Presentation [Room 34]

Come spend a little time learning more about the benefits available to you as an IMRF member.

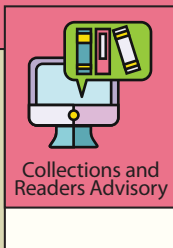
Speakers: Kevin Davis, IMRF

Track: Human Resources

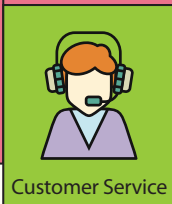
Program Tracks



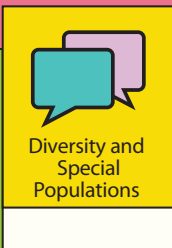
Advocacy



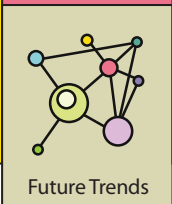
Collections and Readers Advisory



Customer Service



Diversity and Special Populations



Future Trends



Human Resources

Advocacy

9:15 – 10:15 AM	Top 10 Advocacy Myths—BUSTED!	Room 25
10:30 – 11:30 AM	Serving Vulnerable Patrons: Libraries, Social Workers, and Community Partnerships	Room 30–31
2:30 – 3:30 PM	Legislative Update	Room 27

Collections and Readers Advisory

9:15 – 10:15 AM	Tending Collections: Hot Trends and Cool Tips	Room 23
9:15 – 10:15 AM	Genealogy Programming Redux: Going Beyond the Databases to the Real Fun	Room 33
10:30 – 11:30 AM	“I Need A Good Book”: Readers’ Advisory Tips and Tricks	Room 27
1:15 – 2:15 PM	Beyond Books: Unique Items Being Circulated	Room 24
2:30 – 3:30 PM	Keeping YA Real: Nonfiction for 6th Through 12th Grade	Room 24
2:30 – 3:30 PM	Stop Spending Money on Replacing Damaged Books: Learn Easy Tips on How to Repair Books...	Room 32

Customer Service

9:15 – 10:15 AM	May I Ask Why You Ask?	Room 21
9:15 – 10:15 AM	Creating an “Autism-Friendly” Library to Support Persons with Autism Spectrum Disorder	Room 24
9:15 – 10:15 AM	Connecting With Teens	Room 30–31
9:15 – 10:15 AM	Martha Stewart Meets Melville Dewey: The Evolving “Front Line” of Library Service	Room 34
10:30 – 11:30 AM	Perception vs. Reality: What it Really Takes to “Work The Desk” and How to Hire and Motivate...	Room 34
1:15 – 2:15 PM	Developing Strategies for Customer Service	Room 30–31
1:15 – 2:15 PM	Skill Sets For Today and Tomorrow: The Lego Approach	Room 34
2:30 – 3:30 PM	Tech Is From Neptune, Ref Is From Mercury, And Circ Shuttles Between Them	Room 21

Diversity and Special Populations

9:15 – 10:15 AM	Creating an “Autism-Friendly” Library to Support Persons with Autism Spectrum Disorder	Room 24
10:30 – 11:30 AM	Taking it to the Next Level: Community Partnerships, Local Business, and Entrepreneurship	Room 22
10:30 – 11:30 AM	Serving Vulnerable Patrons: Libraries, Social Workers, and Community Partnerships	Room 30–31
1:15 – 2:15 PM	Serving Patrons With Dementia	Room 26

Future Trends

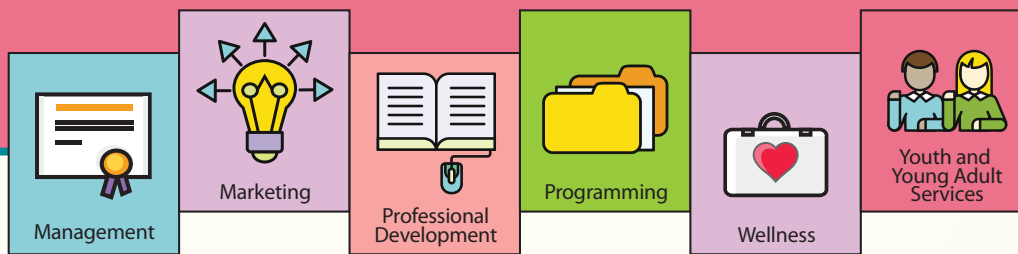
9:15 – 10:15 AM	Connecting With Teens	Room 30–31
9:15 – 10:15 AM	Future Trends and Technology	Room 32
10:30 – 11:30 AM	Taking it to the Next Level: Community Partnerships, Local Business, and Entrepreneurship	Room 22
10:30 – 11:30 AM	Hands On Gadgets in Your Library	Room 32

Human Resources

9:15 – 10:15 AM	Understanding Medicare	Room 22
10:30 – 11:30 AM	Top Employment Law Issues for Libraries in 2017	Room 24
1:15 – 2:15 PM	Are You Kidding Me? A Manager’s Communication Primer	Room 21
1:15 – 2:15 PM	Serving Plenty: Crafting a Collaborative Culture	Room 23
2:30 – 3:30 PM	Movin’ On Up	Room 25
2:30 – 3:30 PM	IMRF Member Presentation	Room 34

Management

9:15 – 10:15 AM	May I Ask Why You Ask?	Room 21
9:15 – 10:15 AM	Take the Bite Out of Bed Bugs	Room 27
9:15 – 10:15 AM	Martha Stewart Meets Melville Dewey: The Evolving “Front Line” of Library Service	Room 34
10:30 – 11:30 AM	So You Think You Want to be a Manager?	Room 21
10:30 – 11:30 AM	Top Employment Law Issues for Libraries in 2017	Room 24
10:30 – 11:30 AM	Supervisors’ Question Time	Room 33
10:30 – 11:30 AM	Perception vs. Reality: What it Really Takes to “Work The Desk” and How to Hire and Motivate...	Room 34
1:15 – 2:15 PM	Are You Kidding Me? A Manager’s Communication Primer	Room 21
1:15 – 2:15 PM	Failure IS An Option	Room 27
1:15 – 2:15 PM	Developing Strategies for Customer Service	Room 30–31
1:15 – 2:15 PM	Skill Sets For Today and Tomorrow: The Lego Approach	Room 34
2:30 – 3:30 PM	Turnover, Turmoil, and Training...Oh My!	Room 23
2:30 – 3:30 PM	Movin’ On Up	Room 25



Marketing

9:15 – 10:15 AM	Social Media Marketing For All	Room 26
2:30 – 3:30 PM	Outreach Outside the Box	Room 33

Professional Development

9:15 – 10:15 AM	Future Trends and Technology	Room 32
10:30 – 11:30 AM	So You Think You Want to be a Manager?	Room 21
10:30 – 11:30 AM	Hands On Gadgets in Your Library	Room 32
10:30 – 11:30 AM	Supervisors' Question Time	Room 33
1:15 – 2:15 PM	Serving Plenty: Crafting a Collaborative Culture	Room 23
1:15 – 2:15 PM	Failure IS an Option	Room 27
1:15 – 2:15 PM	Speed Mentoring	Ballroom
2:30 – 3:30 PM	Tech Is From Neptune, Ref Is From Mercury, And Circ Shuttles Between Them	Room 21
2:30 – 3:30 PM	Movin' On Up	Room 25

Programming

9:15 – 10:15 AM	Creating an "Autism-Friendly" Library to Support Persons with Autism Spectrum Disorder	Room 24
9:15 – 10:15 AM	Adult Performers' Showcase	Room 28–29
9:15 – 10:15 AM	Connecting With Teens	Room 30–31
9:15 – 10:15 AM	Future Trends and Technology	Room 32
9:15 – 10:15 AM	Genealogy Programming Redux: Going Beyond the Databases to the Real Fun	Room 33
10:30 – 11:30 AM	Taking it to the Next Level: Community Partnerships, Local Business, and Entrepreneurship	Room 22
10:30 – 11:30 AM	Summer Learning for All	Room 26
10:30 – 11:30 AM	Youth Performers' Showcase	Room 28–29
10:30 – 11:30 AM	Hands On Gadgets in Your Library	Room 32
1:15 – 2:15 PM	Guerrilla Storytime EXPANSION PACK	Room 25
1:15 – 2:15 PM	Adult Performers' Showcase	Room 28–29
1:15 – 2:15 PM	Little BIG Things: How to Plan a BIG Mini-Con for a Small Library	Room 33
2:30 – 3:30 PM	Keeping YA Real: Nonfiction for 6th Through 12th Grade	Room 24
2:30 – 3:30 PM	Code with Less – Implementing Coding and Robotics Programming with Limited Resources	Room 26
2:30 – 3:30 PM	Youth Performers' Showcase	Room 28–29
2:30 – 3:30 PM	Outreach Outside the Box	Room 33

Wellness

9:15 – 10:15 AM	Understanding Medicare	Room 22
1:15 – 2:15 PM	Deskercise! A fitness program you can do at your desk	Room 22
2:30 – 3:30 PM	Taking A Break From Digital Toxicity/Overload: How To Unplug and De-stress	Room 22

Youth and Young Adult Services

9:15 – 10:15 AM	Creating an "Autism-Friendly" Library to Support Persons with Autism Spectrum Disorder	Room 24
9:15 – 10:15 AM	Top 10 Advocacy Myths—BUSTED!	Room 25
9:15 – 10:15 AM	Connecting With Teens	Room 30–31
9:15 – 10:15 AM	Future Trends and Technology	Room 32
10:30 – 11:30 AM	STEM Kits 101	Room 23
10:30 – 11:30 AM	Summer Learning for All	Room 26
10:30 – 11:30 AM	Youth Performers' Showcase	Room 28–29
10:30 – 11:30 AM	Hands On Gadgets in Your Library	Room 32
1:15 – 2:15 PM	Guerrilla Storytime EXPANSION PACK	Room 25
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2:30 – 3:30 PM	Youth Performers' Showcase	Room 28–29

2017 Exhibitors

➔ Library Products, Services and Professional Development

Baker & Taylor

www.baker-taylor.com | curt.leppert@baker-taylor.com

Baker & Taylor is an industry leader in the distribution of print books, AV and digital media products to libraries, institutions and retailers.

College of DuPage

www.cod.edu/lt

College of DuPage's Library and Information Technology program offers fifty years of educational excellence and is presented fully online or on campus.

Dominican University SOIS

www.sois.dom.edu

Dominican University School of Information Studies offers an ALA-accredited MLIS, a Master of Science in Information Management, a PhD in Library and Information Science, a bachelor's degree in Informatics, School Library Media Licensure and/or Endorsement. Courses are offered in person on our River Forest campus, online, or in a hybrid format.

ELM USA

www.elm-usa.com

Don't overlook a vital library asset – maintain your valuable DVD collection with ELM. ELM USA is the leading global manufacturer for DVD, CD and Blu-ray disc repair systems, parts and supplies. They offer affordable programs exclusively designed for libraries: Pay Per Disc, Lease To Own, Rental and Special Purchase Pricing that make disc repair possible for any budget. ELM USA also offers the best service and lowest prices for all the ECO products.

EnvisionWare

www.envisionware.com

From self-service circulation to public computer and print management, to RFID and their 24-Hour Library, EnvisionWare serves more libraries with more self-service and efficiency solutions—with a commitment to libraries that is second to none. Find out why over 10,000 libraries worldwide rely on EnvisionWare!

Hallagan Business Machines

www.hallagans.com | hallagan@core.com

Hallagan provides high-speed printers for flyers, letters and information. In the office equipment industry for more than 50 years, they are committed to outstanding customer service, reliability, and support.

ILA Youth Services Forum

www.ila.org/forum/11/youth-services-forum-ysf

The ILA Youth Services Forum offers programming, information, and networking opportunities for library staff who work with youth. Learn, create, participate!

Illinois Network of Talking Book and Braille Libraries

www.illinoistalkingbooks.org | info@illinoistalkingbooks.org

As part of the National Library Service for the Blind and Physically Handicapped, the Illinois Talking Book Outreach Center and the Illinois Talking Book and Braille Service offer books to people who are blind, low vision, or have physical limitations that prevent a person from reading standard print. The service offered includes audio books through mail or download.

Ingram Content Group

www.ingramcontent.com/libraries

Ingram Library Services delivers innovative systems, expertise, and precise assistance in developing and maintaining your library's collection. Ingram helps librarians through their vast title selection, easy-to-use search and ordering tools, collection analytics, and customized cataloguing and processing. They offer expert collection development services from MLS-degreed librarians who use Ingram's inventory of content to help position your library for the future. They know librarians are busy, and they are here to make sure you spend less time at your desk and more time with your community.

iREAD

www.ireadprogram.org

Since 1981, iREAD has developed successful Summer Reading Programs, with the mission to provide high quality, low-cost resources and products that enable local library staff to motivate children, young adults, and adults to read. Visit iREAD and see products with this summer's theme, "Reading by Design." As a coordinated, self-supporting effort developed by librarians and the Illinois Library Association, every purchase from iREAD helps to promote and assist the great work of libraries.

LACONI – Library Administrator's Conference of Northern Illinois

www.laconi.net | gkdavis@messengerpl.org

LACONI serves public libraries within the RAILS Northern Illinois Library System of Illinois. LACONI provides continuing educational programming and networking opportunities for library staff in all areas of library operations. LACONI also publishes online an Annual Salary Survey in cooperation with Innovation Experts Inc. For further information about how your library can become a member, visit LACONI's website.

Management Association

www.hrsource.org | jbelloli@hrsource.org

Management Association provides HR support, employer-centric legal services, comprehensive compensation surveys for libraries, and unique training opportunities to more than 1,100 member organizations. Library members call the HR Hotline for guidance and as an additional HR staff resource. Management Association offers practical assistance and advice in this complex and challenging employment landscape.

RAILS – Reaching Across Illinois Library System

www.railslibraries.info | Communications@railslibraries.info

RAILS provides continuing education and consulting services, a variety of online forums organized by topic and by location, delivery service, shared online catalogs, e-book services, talking book services and more. RAILS serves more than 1,300 academic, public, school, and special library members in northern and western Illinois.

RMC Imaging, Inc. / ST Imaging

rmclimaging@sbcglobal.net

Visit RMC Imaging to learn more about the latest version of the Viewscan Digital Library Reader Printer for on-demand scanning and printing from microfilm. Also, convert your microfilm to digital images with RMC Imaging's new scanner and software.

Stop Falling Productions

www.stopfalling.com | info@stopfalling.com

Visit Stop Falling Productions for creative and whimsical librarian, teacher, and booklover T-shirts and products.

Today's Business Solutions

www.singlecard.com | NHandlon@singlecard.com

TBS is a software and hardware solutions provider specializing in the Public Library and Higher Education markets. TBS provides BOOKSCAN Stations, Print Management, Computer Reservation and Web-Based Printing Portals as well as a full line of payment devices.

University of Illinois: School of Information Sciences

www.ischool.illinois.edu | vjones7@illinois.edu

The School of Information Sciences at the University of Illinois at Urbana-Champaign, formerly GSLIS, is the home of the nation's top-ranked Library and Information Science master's degree program! In addition, they offer a K-12 Library Specialist Licensure, an MS in Information Management, and a PhD in Library and Information Science.

Vision For Change LLC

www.VisionForChange.net | pat@visionforchange.net

Vision for Change is the choice when it comes to educating yourself and your staff in mental health awareness. Experienced instructors work with you to customize training based on the needs of your organization. Vision for Change is not just passionate about providing valuable information and compelling real life accounts, they have evidence that the approach actually works.

Williams Architects

www.williams-architects.com | ardogan@williams-architects.com

Williams Architects has been providing professional architecture, interior design and space planning services to public institutions throughout Illinois since 1974. Their work with Illinois libraries provides highly personalized design services that maximize durability, efficiency, and creative use of space, color and materials.

➔ Library Programs and Performers

Abraham Lincoln by Kevin Wood

www.mrlincoln.com | abe@mrlincoln.com

Kevin Wood presents first-person historical portrayals of President Abraham Lincoln in English and Spanish. He also presents a program sponsored by the Illinois Humanities' Road Scholars Speakers Bureau, *From a Birth of Freedom to a New Birth of Freedom*, available in both English and Spanish. Mr. Lincoln will bring history to life!

Brian Wismer Entertainment

www.funwizz.com

Brian Wismer Entertainment offers a variety of high energy, interactive family entertainment designed to educate, motivate and entertain. Three very popular shows are *The Ultimate Health and Fitness Team Challenge*, *Simon Says Challenge*, and the *Wild and Wacky Family Team Challenge*.

Please visit the exhibits throughout the day.

Chris Fascione: Juggling Funny Stories!

www.JugglingFunnyStories.com | chrisfascione@earthlink.net

Award-winning family entertainer Chris Fascione brings literature to life with boundless energy and humor, receiving rave reviews from children, parents, and librarians alike. He combines acting, comedy and juggling as he acts out children's books, becoming a multitude of hilarious characters as he promotes reading. Even the audience gets involved, whether on stage or in their seats!

Colleen Sehy, The Anglophile in America Expert

www.colleensehy.com

Colleen Sehy has traveled across America for more than 30 years seeking out places with links to the British Isles. Her speaking and writing draw on this rich body of knowledge to help Anglophiles discover rewarding encounters with England, Scotland, Wales and Ireland right here in America – no passport required! Programs include *Finding England in America*, *Finding Shakespeare in America*, *The Life and Times of Queen Victoria*, and other topics that will draw in Anglophiles, *Downton Abbey* fans, and patrons who love British history and culture.

2017 Exhibitors *(continued)*

Cowboy Choir

www.cowboychoir.com | mail@cowboychoir.com

Cowboy Choir is an acoustic musical group that plays Americana favorites, timeless standards, early rock classics, and contemporary gems. Their guitars and violin provide the ideal backdrop for their voices that blend in perfect harmony. Cowboy Choir can perform many songs from their eclectic assortment of musical genres, or they can present one of their theme-based shows, which include *Cowboy Songs: from the Great Plains to the Silver Screen* or seasonal *Christmas Holiday Show*.

Discover the Depths

www.discoverthedepts.com | dee@discoverthedepts.com

Ocean adventures come to you! See amazing underwater videos, explore marine ecosystems and learn about fascinating ocean animals. Check out a life size great white shark made out of repurposed plastics or an inflatable colossal squid comprised of plastic bags. Dee has spent hours discovering the depths – hear about her diving experiences.

Elsenpeter Marionettes

www.ElsenpeterProductions.com | rbelsenpeter@yahoo.com

The Elsenpeter Marionettes perform a traditional form of puppetry handed down through four generations. They specialize in children's classics and adapt familiar children's stories. Each program is especially written for the Marionettes theatre, and every detail has been carefully designed to achieve a perfect dramatic production in miniature. Richard Elsenpeter's skillful manipulation of the Marionettes transforms the two-foot-tall, hand-carved, wooden dolls into living characters with definite personalities. The programs delight the young and the young-at-heart while stressing the importance of education and reading.

Getting Excited About Science

www.getscience.net

Steve Belliveau inspires adults and children to get involved in science. Using dramatic demonstration, easy-to-see equipment, humor, music and audience participation, he brings down to earth basic ideas about air/water pressure, magnetism & electricity, friction, chemistry, simple machines, conservation of energy, sound and color.

Jason Kollum – Juggler, Stilt-Walker & Balloon Artist

www.jasonvarietyshow.com | jdkollum@yahoo.com

Jason Kollum offers a huge variety of super high-energy, interactive programs that are perfect for kids of all ages and families. The *See the Show! Become the Pro!* program features a big comedy juggling variety show with tons of audience interaction, comedy and improvisation that will WOW kids of all ages. Also available is the *Balloon Inflation Station* that teaches kids about a different kind of art, and all kids get to make their own balloon creations.

Jim Gibbons Historical Presentations

www.jimgibbonshistorian.com | jimgibbons1048@gmail.com

Jim Gibbons provides dynamic, informative, and insightful presentations that both educate and enlighten his audiences about U.S. and world history topics, people, and events. Drawing from his research and knowledge of history and present day events, he brings to light information that applies to our lives today.

Ken Rothacker, Guitarist

www.guitaristken.com

Guitarist Ken Rothacker performs concert programs that entertain, engage, and educate the audience. Programs include either solo guitar, or guitar plus flute. Ken's instrumental mixture of classical, pop and original selections draws the listener in to a unique musical experience.

Kevin Farris and The Infinite Possibilities

www.kfpossibilities.com | Kevinlfarris@gmail.com

Through song and storytelling, Kevin inspires kids to live within their creativity and evolve into a more self-aware generation. His highly interactive live show is perfect for libraries, schools, park district events, birthday parties, and more.

Magic by Randy Inc.

www.magicbyrandy.com

For almost 30 years, Randy has been performing the funniest kids and family magic shows. Randy delivers a hilarious interactive magic show that kids and parents will be talking about for years. He also offers a magic teach-in show, great for extended library programs. Randy will capture the audience's attention and spark imaginations.

Magician Scott Green – The Great Scott

www.thegreatscott.com | scott@thegreatscott.com

Throw the library program your patrons – children and adults alike – will be talking about all year. You get incredible, original magic presented by Scott Green, national award-winning comedy writer, a regular guest on Chicago television and a magic industry leader who lectures at magicians' conferences. Your guests, young and old, will feel astonished. They'll laugh until they can't breathe. They'll tell everyone your library's program was unforgettable.

Martina Mathisen – Edu-tainment Living History

www.MartinaMathisen.com | info@MartinaMathisen.com

Edu-tainment Living History shares history in a dynamic and interesting way, bringing historical figures to life. Programs include Women in History, Chicago True Stories, and STEAM programming for grades 1-8.

Miss Jamie's Farm

www.missjamiesfarmparties.com | jamie@miss-jamie.com

Planting seeds through song, Miss Jamie takes young kids and their families on an imaginative musical adventure to her farm, where they learn values like hard work, healthy eating, exercise, and kindness. With the help of farm animal puppets and funny banter, the show keeps parents entertained as much as their kids! Perfect for preschoolers to age 8, the interactive performance features well-known songs as well as original tunes and teaches healthy eating and responsible farming in a fun way that will leave everyone stomping their boots and hollering for more fruits and veggies.

Mystic Drumz

www.mysticdrumz.com | info@mysticdrumz.com

An international leading provider of world music education, specializing in bringing interactive percussion experiences to your door, Mystic Drumz' unique rhythm and sound programs excite, enlighten, and engage audiences of all ages. Hands-on interactive sessions and performances showcase eclectic percussion instruments sourced from around the globe. Mystic Drumz links geography to sounds, rhythms to science, and laughter to learning!

Smarty Pants

www.smartypantsworld.com | smarty@smartypantsworld.com

Smarty Pants presents the Big Balloon Show, a theatrical-style balloon stage show featuring magic, comedy and giant balloon props! Using his award-winning balloons, Smarty inspires youth audiences to become frequent visitors to the library and supercharges their love of reading. For 2017, Smarty Pants is offering a special STEM-oriented edition of his Big Balloon Show that fits both the *Read by Design* and *Build a Better World* themes.

T-Rexplorers

www.T-Rexplorers.com | trexplorers@aol.com

A T-Rexplorer's program gets kids excited about science and nature by giving them an opportunity to investigate authentic dinosaur fossils. Who doesn't love dinosaurs! And it's not like the museums; with T-Rexplorers kids can touch nearly any dinosaur bone in the collection. Programs are really fun, have great humor, and libraries agree T-Rexplorers is the program to book!

Wendy & DB

www.wendyanddb.com | 3morgan@earthlink.net

Wendy & DB are a diverse duo/band from Chicago sharing their music and addressing the important messages for children and families that we need to work together, be happy, feel our feelings and take care of our wonderful world and ALL the folks that live in it. All of this is done with melodic, interactive and contagious songs that even adults will like! There is even a "Girl Superhero" puppet as part of our interactive children's music show! Wendy & DB's new CD, *HomeEarth*, was released in March 2017.

➔ Gift Products for Work/Life Balance

A Taste of Michigan Cherries

www.atasteofmichigancherries.com

june@atasteofmichigancherries.com

Cherries are one of today's hottest "super fruits," so versatile that it's easy to enjoy cherries in a wide range of sweet and savory dishes. With a large variety of delicious cherry delights to choose from, you'll be happy with the quality, freshness, and unique tastes of these products. Homemade recipes! All natural ingredients! No preservatives!

Chocolate Twist

www.chocolate-twist.com

Chocolate Twist creates small batch, handcrafted confections.

Chromatic Maille

www.chromaticmaille.indiemade.com

chromaticmaille@icloud.com

Visit Chromatic Maille for colorful chainmaille jewelry for everyday and special occasions.

Fine Jewelry By Karen

Karenzagone@sbcglobal.net

Fine Jewelry by Karen offers silver jewelry, mother-of-pearl, and Tiffany-inspired pieces.

LuLaRoe Genna Mickey

www.facebook.com/groups/lularoegennamickey

lularoegennamickey@gmail.com

Be comfortable and fashionable in LuLaRoe leggings, available in fun patterns and colors. LuLaRoe is a women's clothing company with skirts, tops, and dresses available in sizes XXS-3XL – created by an Illinois librarian who loves sharing these stylish clothes with her peers!

Resprout Collective

resprouting@gmail.com

Resprout Collective Lip Sheers and Lip Scrub were developed by Librarian Stacy Wittmann because she wanted a product that was moisturizing enough to withstand the harsh effects of HVAC-challenged libraries, and sheer enough to slick on without a mirror. They're made with all natural ingredients and no preservatives and because she could, she gave them fun names like Information Is My Super Power.

Roxy & Lola

www.roxyandlola.com | wendy@roxyandlola.com

Roxy & Lola provides high-end fashion jewelry and accessories at affordable prices.

Women At Risk, International

www.warinternational.org | td@warinternational.org

Visit this treasure chest of unique gifts hand-crafted by or sold in support of at-risk and rescued women (and even some at-risk men) in our partnering programs in more than 40 countries, including the United States.

Conference Center Floor Plan

LEVEL 2

CONFERENCE CENTER

