



Below are the presenter system requirements. Presenters and Moderators should read and follow through each link below in order to ensure a proper system requirements for their presentations.

## **Presenter System Requirements Overview**

### **Description**

Provide the information below for the presenters to test their system to ensure they meet the requirements for a successful experience.

### **High-Level Requirements:**

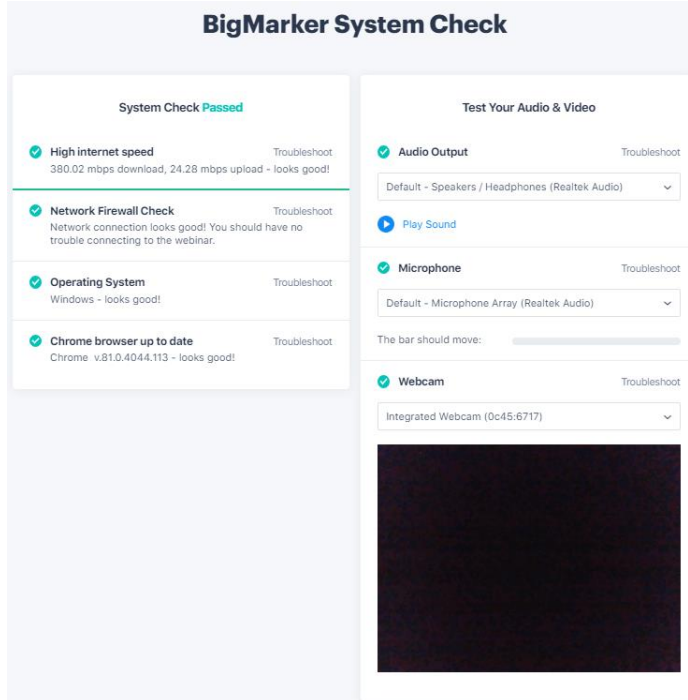
- For optimal webinar hosting, internet speed of the host should be 10+ mbps.
- Make sure to use an updated version of Chrome, Firefox, Safari or Edge.
- Wired internet is recommended over Wi-Fi.
- A hard-wired microphone is recommended over earbuds.

### **System Testing:**

- Test the following items here: [https://www.bigmarker.com/system\\_check](https://www.bigmarker.com/system_check)
  - Internet Speed
  - Network
  - Operating System
  - Browser
  - Audio
  - Microphone
  - Webcam

## Visual display of System Check:

- **Note:** Click the Troubleshoot link for help if an issue is encountered.



## System Requirements Check List

**System requirements:** Provide the links below (click the title to view) to the presenters for testing their system before h

- **System Requirements Check List (Very Important)**
  - [bigmarker.zendesk.com/hc/en-us/sections/201668223-System-Requirements-Check-List-Very-important](https://bigmarker.zendesk.com/hc/en-us/sections/201668223-System-Requirements-Check-List-Very-important)
  - **System Check**
    - <https://bigmarker.zendesk.com/hc/en-us/articles/211492543-System-Check>
  - **Internet Browser Information**
    - [bigmarker.zendesk.com/hc/en-us/articles/207347873-Internet-Browser-Information-](https://bigmarker.zendesk.com/hc/en-us/articles/207347873-Internet-Browser-Information-)
  - **Internet Speed Requirements**
    - [bigmarker.zendesk.com/hc/en-us/articles/206927706-Internet-Speed-Requirements-](https://bigmarker.zendesk.com/hc/en-us/articles/206927706-Internet-Speed-Requirements-)
  - **Firewall or Proxy**
    - [bigmarker.zendesk.com/hc/en-us/articles/206927906-Firewall-or-Proxy](https://bigmarker.zendesk.com/hc/en-us/articles/206927906-Firewall-or-Proxy)
  - **Mobile Device**
    - [bigmarker.zendesk.com/hc/en-us/articles/206927956-Mobile-Device-](https://bigmarker.zendesk.com/hc/en-us/articles/206927956-Mobile-Device-)



## Internet, Operating System and Devices

### Description

- **Internet Speed:** It's important to have a good, stable internet connection. Therefore, if possible, plug into your internet (Wi-Fi).\*
  - [How to increase internet speed](https://bigmarker.zendesk.com/hc/en-us/articles/203474379-How-to-Increase-Internet-Speed)
    - <https://bigmarker.zendesk.com/hc/en-us/articles/203474379-How-to-Increase-Internet-Speed>
- **Operating System (Desktop or Laptop):** BigMarker supports Windows, MAC, and Linux systems.\*
  - [Windows, Mac, and Linux](https://bigmarker.zendesk.com/hc/en-us/articles/204040635-Windows-Mac-and-Linux)
    - <https://bigmarker.zendesk.com/hc/en-us/articles/204040635-Windows-Mac-and-Linux>
- **Phones and Tablets (iOS, Android):** At this time, you can access webinars on iOS devices only. Android is coming soon. You can browse the website on any mobile device.\*
  - [Dial-In](https://bigmarker.zendesk.com/hc/en-us/articles/360001007026-Dial-In)
    - <https://bigmarker.zendesk.com/hc/en-us/articles/360001007026-Dial-In>

**Note from Big Marker:** *"Microphone and webcam tests are recommended for admins and presenters who will be sharing their screen. Please pass these tests to attend a webinar."*

\* **Source:** Big Marker (<https://bigmarker.zendesk.com/hc/en-us/categories/200248279-System-requirements>)

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## Hardware Recommended

### Description

- **Recommended Hardware:** Most modern computers and phones have built-in microphones and cameras. How and cameras offer a better overall experience. Before you buy anything, you'll need to research what is compatible.
    - [Hardware Recommendations](https://bigmarker.zendesk.com/hc/en-us/articles/203525709-Hardware-Recommendations)
      - <https://bigmarker.zendesk.com/hc/en-us/articles/203525709-Hardware-Recommendations>
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- For Physical Conference Rooms
  - <https://bigmarker.zendesk.com/hc/en-us/articles/204229905-For-Physical-Conference-Rooms>

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