

2019 Illinois Library Association Annual Conference
October 22–24, 2019 \* Tinley Park Convention Center
#ILAAC19





www.placonference.org #pla2020

# NASIANIE

February 25-29

#### Early bird registration now open!

Available to Public Library Association and Tennessee Library Association members only. Not a member? Sign up today and save \$280 more than nonmembers through December 20, 2019.

## Conference Sponsors

#### Leadership Partner



#### **Platinum Sponsors**









#### Gold Sponsors





















#### Silver Sponsors





























Robbins Schwartz





#### **Award Sponsors**























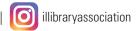












## BAKER & TAYLOR SOLUTIONS

Proudly serving public libraries with the industry's best solutions and services.

**CLS** 

Technical service solution

CATS

Children's & Teen Services

**Axis 360** 

Digital media library

**Title Source 360** 

Comprehensive selection/ ordering tool **Entertainment** 

**DVD & music services** 

collectionHQ

Library collection improvement

**VIP** 

Extended inventory title access

**ESP** 

Evidence-based Selection Planning



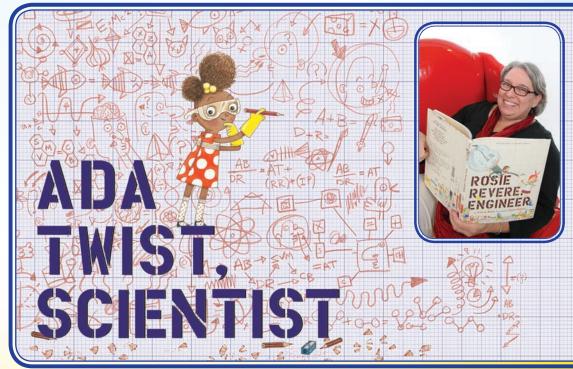


## Table of Contents

Conference and Award Sponsors		
Welcome Letter		
2019 Conference Program Committee		9
2019–2020 ILA Executive Board		11
Schedule at a Glance		13
Code of Appropriate Co	onduct	15
General Conference In	formation	16
Daily Program Schedul	es Tuesday, October 22 Wednesday, October 23 Thursday, October 24	18 24 29
Poster Sessions	·	36
Trustee Day Schedule		40
Programs by Track		42
Illinois Library Luminaries 2018–2019		52
2019 Award Winners		54
ILA Membership Meet	ting Agenda	55
Fiscal Report		56
Pub Stroll		58
Floor Plans		59
Exhibitors		60
Exhibitors by Product		

## IN 2020, DIG DEEPER: READ, INVESTIGATE, DISCOVER

with iREAD and ADA TWIST, SCIENTIST!!!



Youth Services Forum
Author Breakfast
featuring

#### **Andrea Beaty**

Wednesday, October 23 8:00 AM-10:00 AM

Andrea Beaty is the author of Iggy Peck, Architect; Rosie Revere, Engineer; Ada Twist, Scientist; and other children's titles.

She is an advocate for STEM; her books have been read around the globe and in space on board the International Space Station.

**BOOTH** 112

Join us in **BOOTH 112** to review 2020 iREAD incentives, and artwork by Raphael López, David Roberts, Alleanna Harris, and Jingo de la Rosa.







Sneak Preview! The 2021 theme is "Reading Colors Your World," which lends itself to a wide range of interpretations and vibrant graphic presentation. The broad motif of "colors" provides a context for exploring humanity, nature, culture, and science, as well as developing programming that demonstrates how libraries and reading can expand your world through kindness, growth, and community. Library patrons, young and old, will be encouraged to develop creativity, try new things, explore art, and find beauty in diversity. Illustrations and posters will tell the

story: "Read a book and color your world!"

Left, 2021 Poster by Hervé Tullet

Other iREAD events:

Tuesday, October 22 3:45 pm-5:00 pm

iREAD Showcase

Make and Take

Wednesday, October 23 3:00 PM-4:00 PM

iREAD Showcase Showdown



READ Summer regging at its pest!

www.ireadprogram.org iread@ila.org Toll free: (877) 565-1896

Illinois Library Association 33 W. Grand Ave., Ste. 401 Chicago, IL 60654-6799

Artwork on this page ©2016 David Roberts, ©2018 Raphael López, ©2019 Hervé Tullet

## Welcome to Tinley Park!





## Libraries of Illinois Risk Agency

#### Highlights:

Library Specific Insurance

**Surplus Return** 

Owned and Operated by Illinois Libraries

**Cost Savings** 

Increased Coverage/Higher Limits

**In Person Safety Training** 

#### **Testimonials:**

"Participation in LIRA gives Illinois libraries an opportunity to get in on the ground floor of a collaborative endeavor that has the potential to affect significant cost savings over time. The strength of group participation enables LIRA to leverage more comprehensive coverages at competitive rates. In these challenging economic times when libraries face fierce competition for tax dollars and other fiscal struggles, it is a

#### Vickie Novak, Glenview Public Library

"Because of my association with LIRA, I am a more sophisticated professional and steward for the library and community. I've learned more than I had in almost 30 years of working in libraries about safeguarding community assets as a direct result of my involvement with LIRA. I'm grateful to be an original participant in this valuable undertaking. Hopefully, additional Illinois libraries will come to understand LIRA is more than insurance; it's a community pulling for each other, contributing to a greater good, and ensuring all are stronger, safer, smarter, and better as a result."

Tina Hubert Six Mile Public Library "Like many libraries, our rates have been going up each year, even with no claims. We have seen significant savings by joining the LIRA pool. In addition, we've already had to submit our first claim, and it was handled quickly and smoothly. I hope more libraries join the pool to further our purchasing power."

#### Jeanie Dilger La Grange Public Library

""We are excited to be part of the LIRA program. The transition has been very smooth and the service we have received has been outstanding. We are very happy with the savings this program has afforded us."

#### Ellen Bacarella Eisenhower Public Library

"Expert advice through LIRA makes our library a better and safer place for our patrons and our staff."

Paul Mills Fountaindale Public Library

#### **TO GET STARTED - VISIT BOOTH 526**

Tia Incapreo 630-438-1586 tia\_incapreo@ajg.com

WWW.LIRAPOOL.COM

Marcus Henthorn 630-694-5152 marcus\_henthorn@ajg.com

## 2019 Conference Program Committee

Molly Beestrum, President

Northwestern University, Galter Health Sciences Library

Heather Jagman, Co-Chair

**Depaul University** 

Alissa Williams, Co-Chair

Morton Public Library District

Joy Anhalt

Tinley Park Public Library

**Steve Brantley** 

Eastern Illinois University, Booth Library

Edith G. Craig

St. Charles Public Library District

**Rebecca Eaton** 

Carl Sandburg College Library

**Amy E. Franco** 

Glen Ellyn Public Library

**Kate Hall** 

Northbrook Public Library

**Daniel Matthews** 

Moraine Valley Community College

**Robert Moffatt** 

Gail Borden Public Library District

**Susan Palmer** 

Illinois Heartland Library System

**Jason Pinshower** 

Barrington Area Library
Trustee, Cary Area Public Library

**Olia Sweiss** 

Librarian

Magan Szwarek

Schaumburg Township District Library



## 189 libraries can't be wrong!



## Let us help you thrive.

- ▶ Live HR Hotline support
- ▶ Compensation surveys
- ▶ Employment law services
- ► Recruiting services
- ► Onsite HR support
- ► Training and education



www.hrsource.org | 800-448-4584

## ► STRONG LIBRARIES = VIBRANT COMMUNITIES ADVANCING LIBRARIES FOR MEANINGFUL COMMUNITY IMPACT ►



Amanda E. Standerfer, Founder and Lead Consultant

**Building library capacity since 2002** www.fastforwardlibraries.com amanda@standerferconsulting.com

Contact us to help your library...



Create Focused Strategy
+
Compelling Messages



Measure Success + Increase Impact



Spark Connections + Deepen Relationships

## 2019-2020 ILA Executive Board

Molly Beestrum, President

Northwestern University, Galter Health Sciences Library

**Veronica DeFazio,** Vice-President/President-Elect Plainfield Public Library District

**Cynthia L. Fuerst,** Immediate Past President Vernon Area Public Library District

**Brian Shepard,** Treasurer Indian Trails Public Library District

**Janine Asmus,** Director-at-Large Leyden High Schools District # 212

**Amber Creger,** Director-at-Large Schaumburg Township District Library

**Joe Filapek,** Director-at-Large Trustee, Aurora Public Library

**Jennifer Jackson**, Director-at-Large University of Illinois at Chicago

**Timothy P. Jarzemsky,** Director-at-Large Bloomingdale Public Library

**Kate Kite,** Director-at-Large Six Mile Regional Library District

**Megan Millen,** Director-at-Large Joliet Public Library

**Jose Miguel Ruiz,** Director-at-Large Skokie Public Library

**Anne Slaughter,** Director-at-Large Reaching Across Illinois Library System

**Diana Brawley Sussman,** Director-at-Large Carbondale Public Library

**Reina Williams,** Director-at-Large Rush University Medical Center

**Jeannie Dilger,** ALA Councilor Palatine Public Library District

**Greg McCormick,** Ex officio Illinois State Library

#### **ILA Staff**

Diane Foote, Executive Director

Cyndi Robinson, Deputy Director

Tina Koleva, Member Services Manager

**Tamara Jenkins,** Communication and Engagement Manager

Kendall Harvey, Administrative Coordinator



### Ancel Glink understands the benefits of sharing a good read.

Ancel Glink. Progressive in our thinking, zealous in our client advocacy, and relentless in our commitment to Illinois libraries, only a firm like Ancel Glink could know this much about library law.

Visit www.ancelglink.com to download pamphlets on labor law, tort immunity and other subjects from the Ancel Glink Library. Please contact Julie Tappendorf or Britt Isaly at 312-782-7606 to find out how Ancel Glink may be of service to you.

Serving Illinois with offices in Chicago, Vernon Hills, Naperville, Crystal Lake & Bloomington | 1 312 782-7606 | www.ancelglink.com



#### Reduce wait times for the most in-demand titles!

—INTRODUCING — High Demand Title Management



#### Visit us at booth 614

To learn how OverDrive provides the best tools for curation, showcasing and data analysis to maximize turnover of your hot titles.

## Schedule at a Glance

Tuesday, October 22	
8:00 a.m. – 5:00 p.m.	Registration Desk Open
9:00 – 10:30 а.м.	Opening General Session
10:45 — 11:45 а.м.	Program Session 1
12:00 – 1:15 р.м.	Awards Luncheon
1:30 – 2:30 р.м.	Program Session 2
2:45 – 3:45 р.м.	Program Session 3
4:00 – 5:00 p.m.	Program Session 4
5:15 <b>–</b> 6:30 р.м.	Stories & Spirits
Wednesday, October	· <b>2</b> 3
8:00 a.m. – 5:00 p.m.	Registration Desk Open
8:00 – 10:00 A.M.	Youth Services Forum Author Breakfast
8:00 - 10:00 A.M.	IACRL Unconference
9:00 – 10:00 A.M.	Program Session 5
10:30 A.M. – NOON	ILA Membership Meeting & President's Program
Noon – 5:00 p.m.	Exhibits Open
Noon – 1:30 p.m.	Exhibits Opening Lunch
Noon – 1:30 p.m.	PLF luncheon
1100N - 1.30 P.M.	IACRL Luncheon
1:45 – 2:45 p.m.	Program Session 6
3:00 – 4:00 р.м.	Program Session 7
4:00 – 5:00 p.m.	Exhibits Ice Cream Social
5:30 — 8:00 р.м.	Pub Stroll
Thursday, October 24	4
8:00 A.M. – 4:30 P.M.	Registration Desk Open
9:00 A.M. – 2:00 P.M.	Exhibits Open
8:00 – 9:00 a.m.	Trustee Continental Breakfast
9:00 – 10:00 A.M.	Program Session 8
10:00 – 11:00 A.M.	Exhibits Coffee Break
11:00 a.m. – Noon	Program Session 9
Noon – 1:30 p.m.	Exhibits Closing Lunch
1.50 P.IVI.	Trustee Luncheon
1:45 — 2:45 р.м.	Program Session 10
	Program Session 11

## Building Communities. It's what we do.



Champaign · Carbondale · Edwardsville · www.illinoisheartland.org · (618) 656-3216





**Professional support** network of 524 multi-type member libraries in central and southern Illinois





sharing consortium in North America with 479 locations

Funding is provided through the Illinois State Library and the Secretary of State from revenue appropriated by the Illinois General Assembly or provided by the U.S. Institute of Museum and Library Services under the provisions of the Library Services and Technology Act.

## Code of Appropriate Conduct

#### **Statement of Appropriate Conduct** at ILA Annual Conference and ILA Hosted Events, Approved by the ILA **Executive Board August 15, 2019**

The Illinois Library Association (ILA) holds an annual conference to enable its members to receive continuing education, build professional networks, and discover new products and services for professional use; and hosts a number of additional continuing education opportunities and events. To provide all participants members and other attendees, speakers, exhibitors, staff, and volunteers—the opportunity to benefit from these events, ILA is committed to providing a harassment-free environment for everyone, regardless of gender, sexual orientation, gender identity, gender expression, disability, physical appearance, race, ethnicity, religion, or other individual or group identity.

As an association, ILA is strongly committed to diversity, equity, and the free expression of ideas. ILA is committed to the value of civil discourse and the free exploration of competing ideas and concepts with a fundamental respect for the rights, dignity, and value of all persons.

In the context of ILA policy and the professional practices of librarianship, critical examination of beliefs and viewpoints does not, by itself, constitute hostile conduct or harassment. This policy is not intended to constrain responsible scholarly or professional discourse and debate. We welcome engagement with difficult topics, done with respect and care.

ILA seeks to provide a meeting environment in which diverse participants may learn, network, and enjoy the company of colleagues in an environment of mutual human respect. We recognize a shared responsibility to create and hold that environment for the benefit of all.

At the ILA Annual Conference and other ILA hosted events, you agree to:

- \* Respect the boundaries of other attendees.
- \* Look out for one another.

Behaviors such as, but not limited to, the following will not be tolerated at ILA Annual Conference and ILA hosted events:

- \* Invasion of privacy, including harassing photography or recording.
- \* Being disruptive, drinking to the point that you cannot participate appropriately, stalking, following, or threatening anyone.
- \* Abuse of power (including abuses related to position, wealth, race, or gender).
- \* Homophobia, racism, or behavior that discriminates against a group or class of people.
- \* Harassment or intimidation based on race, religion, language, gender, sexual orientation, gender identity, gender expression, disability, appearance, or other group status.
- \* Sexual harassment of any kind, including unwelcome sexual attention and inappropriate physical contact.

All participants are expected to observe these rules and behaviors in all meeting venues, including online venues, and meeting social events. Participants asked to stop hostile or harassing behavior are expected to comply immediately. Meeting participants seek to learn, network, and have fun. Please do so responsibly and with respect for the right of others to do likewise.

Please contact ILA management if you believe you have been harassed or that someone has otherwise violated this policy. All such reports will be directed immediately to the ILA Executive Director, who will determine and carry out the appropriate course of action, and who may consult with and engage other ILA staff, leaders, and legal counsel as appropriate.

A misconduct reporting web form and hotline hosted by EthicsPoint, a third-party provider, is also available. Information provided via EthicsPoint will be sent to ILA on a totally confidential and anonymous basis if you should choose. ILA guarantees that all comments will be heard.

- Web form: www.ila.ethicspoint.com
- Hotline (toll-free): 1-844-796-6535

Event security and/or local law enforcement may be involved as appropriate, based on the specific circumstances. ILA will also follow up with individuals who report a violation of this policy and provide contact information.

Adapted from the American Library Association, the Digital Library Federation, the Michigan Library Association, and the TED Code of Conduct.

## General Conference Information

#### **Accessibility**

ILA wants to make your conference experience pleasant and accessible.

- \*All conference hotels offer accessible sleeping rooms on request.
- \* Leader animals are welcome throughout the conference.
- \* Complimentary ASL interpreters are available by request.
- \* Complimentary mobility scooters are available by request.
- \* Gender-neutral restrooms will be available.

#### **Badges**

Conference badges must be worn at all times to gain admission to conference programs, events, and the exhibit hall.

#### Coffee

Complimentary coffee and tea will be available each morning and afternoon. We thank our generous sponsors for their support in keeping the conference caffeinated.













#### **Exhibit Hours**

Wednesday, October 23 [Noon – 5:00 р.м.]		
Noon – 1:30 p.m.	Exhibits Opening Lunch	
4:00 – 5:00 p.m.	Ice Cream Social	

Thursday, October 24 [9:00 а.м. – 2:00 р.м.]	
10:00 — 11:00 а.м.	Exhibits Break
Noon – 1:30 p.m.	Exhibits Lunch

Exhibits are not open on Tuesday, October 22.

#### **Exhibit Passes**

Exhibits-only passes are available for \$20 and can be purchased prior to conference or onsite at the registration desk at the Tinley Park Convention Center. Exhibits passes cannot be used to attend conference programs.

#### **Food Service**

Conference registration includes Exhibit Buffet Luncheons and breaks on Wednesday and Thursday. Bananas Grille & Bar is located in the Holiday Inn, which is connected to the convention center. No other food service is available on site, but there are restaurants available nearby.

#### **Handouts**

Conference program handouts are available online www.ila.org/conference.

#### **Hashtag**

#II AAC19

#### **Professional Headshot Studio**

Need a professional photo? Complimentary head shots are available at the conference. Photos will be shared with attendees 2–3 weeks after conference. Sign-up is available at the registration desk.

The Professional Headshot Studio is made possible by the generous support of PMA Financial Network.



#### Membership Meeting and **President's Program**

#### Wednesday, October 23, 10:30 A.M. - NOON

Learn more about what happened in your association in the past year and what we're looking forward to in the coming year. Non-members are invited to attend the Membership Meeting. The Membership Meeting will be followed by the President's Program, featuring a presentation by Eugenia Cheng.

#### **Metra Shuttle**

A shuttle will transport attendees between the convention center and the Tinley Park Train Station.

Morning Pick-Up Schedule: Look for the Tinley Park Shuttle when you get off the train.

	Depart LaSalle St.	Arrive Tinley Park (Oak Park Ave. Station)
Train 403	6:54 а.м.	7:35 а.м.
Train 503	7:44 а.м.	8:40 a.m.
Train 505	8:30 а.м.	9:25 а.м.

Afternoon Drop-Off Schedule: Board the shuttle at the South Lobby, near the exhibit hall and registration desk, 20 minutes before the train departs.

	Depart Tinley Park	Arrive LaSalle St.
Train 422	4:46 р.м.	5:25 р.м.
Train 524	5:41 р.м.	6:43 р.м.
Train 528	7:37 р.м.	8:38 р.м.

#### **Mobile App**

Attendees are able to access full event schedules, rate sessions, and customize their own agendas in the ILA conference mobile app, available from the iTunes and Google Play app stores.

The Mobile App is made possible by the generous support of Today's Business Solutions.



#### **Mothers' Room**

A private room for nursing mothers, with a refrigerator, is available in the West Suite. The Mothers' Room will be available throughout the conference.

#### **Quiet Room**

The Turnberry Room is available for attendees who need a break from the hustle and bustle of conference.

#### **Registration Desk Hours**

Tuesday, October 22	8:00 A.M. – 5:00 P.M.
Wednesday, October 23	8:00 a.m. – 5:00 p.m.
Thursday, October 24	8:00 а.м. – 4:30 р.м.

#### Restrooms

Restrooms are located throughout the convention center. Gender neutral restrooms are available.

#### **Speaker Prep Room**

The St. Andrew Room is available for speakers to meet and prepare for their program.

#### **WiFi Access**

Complimentary WiFi is available throughout the convention center.

## Tuesday, October 22

#### 9:00 - 10:30 A.M.



TBS Opening General Session, Featuring Robert Stein

Room: South Pavilion 1-2

The Opening General Session is made possible by the generous support of Today's Business Solutions.



#### 10:45 - 11:45 A.M.

Make Your Marketing a Well-Oiled Machine: Creating Structure for Success

Speakers: Hollis Sienkiewicz, Schaumburg Township District Library, and Emily Glimco, Addison Public Library

Tracks: Marketing and Outreach

Session Tags: Best Practices and Standards; Change Management;

Marketing

Audience: Public

Room: South Pavilion 3-4

DIY Capital Needs Assessment

Speaker: Jesse Blazek, Palos Heights Public Library

Tracks: Buildings and Facilities;

Trustees

Session Tags: Budget Planning and Finance; Buildings and Facilities;

Change Management

Audience: Public

**Room:** South Pavilion 5–6

Welcome Baby! Baby's First Library Card and Early Literacy Program

Speakers: Ana Devine and Katie Clausen, Gail Borden Library District, and Dianna Manjarrez, Greater Elgin Family Care Center

Tracks: Youth and Young **Adult Services** 

**Session Tags:** Collaboration; Early Literacy; Youth Services

Audience: Public

Room: North Pavilion 1

Growing Past Sensory Storytimes: Supported Programs to Offer Kids and Teens with Disabilities at Your Library

Speaker: Shelley Harris, Oak Park

Public Library

Tracks: Diversity and Special Populations; Programming; Youth and Young Adult Services

Session Tags: Equity, Diversity, Inclusion; Programming; Special

**Needs Populations** 

Audience: Public

Room: North Pavilion 2-3

How Do You Manage? Time and Task Management for Busy Professionals

Speaker: Bethany Burbridge Stremmel, University of Illinois Springfield

Tracks: IACRL @ ILA; Personal Enrichment and Growth

Session Tags: Management; Multi-Type; Work/Life Balance

Audience: Academic; Public;

School; Special

**Room:** North Pavilion 4–5

Collaborating with Academic Departments to Provide Outreach and Educational Services in a Medical Education Environment

Speakers: Reina Williams and Nathalie Wheaton, Rush University Medical Center Archives

Tracks: Collaboration and Community Engagement; IACRL @ ILA

Session Tags: Civic/Community/ Campus Engagement: Collaboration: Partnerships and Collaboration

Audience: Academic; Special

Room: North Pavilion 6

Increasing Workshop Attendance by Offering Them Online

Speaker: Andrea Jakubas, Illinois

Institute of Technology

Tracks: IACRL @ ILA; Teaching, Learning, and Instruction

Session Tags: Distance/Online Learning; IACRL @ ILA; Teaching

and Learning

Audience: Academic Room: Bremen Room You're All Doing a Great Job!: Performance Evaluation and Improvement Plans (When Necessary)

Speakers: Stephanie Spetter, Carol Kidd, and Michelle Meyer-Edley, Des Plaines Public Library, and Candace Fisher, HR Source

Tracks: Leadership, Management, and Staff Development

**Session Tags:** Assessment and Evaluation; Human Resources; Management

Audience: Academic; Public;

School; Special

Room: Samuel Tinley Room

#### NOON - 1:15 P.M.

Awards Luncheon

Pre-registration Required

Room: Exhibit North Ballroom

The Awards Luncheon is made possible by the generous support of LIRA.

((())) IRA

#### 1:30 - 3:45 P.M.

Young Adult and Youth Services Unconference

Moderators: Tina Ruszala, Palos Heights Public Library; Lisa Barefield, Wheaton Public Library; Lisel Ulaszek, Geneva Public Library District; Evan Mather, Arlington Heights Memorial Library; and Joe Marcantonio, Schaumburg Township District Library

Tracks: Youth and Young Adult Services

Session Tags: Mentoring; Young Adult Services; Youth Services

Audience: Public

Room: South Pavilion 5-6

Judging or Joining? Conscious Actions for Inclusion

Speaker: Mark Puente, Association of Research Libraries

Tracks: Diversity and Special Populations; IACRL @ ILA

**Session Tags:** Best Practices and Standards: Equity. Diversity. Inclusion: Personal Growth

Audience: Academic; Public;

School; Special

Room: North Pavilion 2-3

#### 1:30 - 2:30 p.m.

Telling Our Story: Articulating Library Value Across Type

Speaker: Daniel Bostrom, Reaching Across Illinois Library System: Thomas Hill, Matteson/ Richton Park School District #159; Emily Gilbert, Rasmussen College; Joel Shoemaker, Illinois Prairie Public Library District: and Zoe Magierek, Forefront

Tracks: Advocacy and Funding; IACRL @ ILA

**Session Tags:** Civic/Community/ Campus Engagement; Marketing; Public Relations

Audience: Academic; Public;

School; Special

Room: South Pavilion 1–2

Soft Landings: How to End Employment with Dignity

Speakers: Megan Millen and Helene Marzec, Joliet Public Library, and Michaela Haberkern and Brenda Blough, Aurora Public Library

Tracks: Leadership, Management,

and Staff Development

Session Tags: Best Practices and Standards; Human Resources;

Management

Audience: Academic; Public;

School; Special

Room: South Pavilion 3-4

## Tuesday, October 22

#### 1:30 - 2:30 P.M. [CONT.]

Book Bike 101: Pedaling Your Way to Increased Community Engagement

Speakers: Jennifer Bartel, Wilmette Public Library, and Jed Arnold, Effingham Public Library

Tracks: Marketing and Outreach

Session Tags: Civic/Community/ Campus Engagement; Marketing;

**Outreach Services** Audience: Public

Room: North Pavilion 1

Linked Together: Harnessing the Present and Future to Present the Past

Speakers: Debra Dudek, Fountindale Public Library District, and Melissa Potoczek-Fiskin. Lauren Kelly, and Kate Mills. Barrington Area Library

**Tracks:** Programming

Session Tags: Local History; Scalable Programming/Services; Special Collections/Archives

Audience: Public

Room: North Pavilion 4-5

5.7 Million and Growing: Engaging Those with Dementia and Their Care Partners Through Memory Cafés

Speakers: Glenna Godinsky and Mary Beth Riedner, Gail Borden Public Library, and Jill Skwerski, **Evanston Public Library** 

Tracks: Diversity and Special

**Populations** 

Session Tags: Equity, Diversity, Inclusion; Outreach Services;

**Programming** 

Audience: Public

Room: North Pavilion 6

Census 2020: Make Sure Illinois Counts

Speaker: Joseph Natale, Illinois

State Library

Tracks: Collaboration and Community Engagement; IACRL @ ILA; Trustees

Session Tags: Equity, Diversity, Inclusion; Public Policy/Government

Relations; Public Relations

Audience: Academic; Public; School

Room: Bremen Room

This Is Not What I Thought I'd Be Doing: How 4 Librarians Made a New Path for Themselves and You Can Too

Speakers: Kimberly Tipton, McHenry County College; Caitlin Savage, Skokie Public Library; Lizzie Matkowski, Downers Grove Public Library; and Cherie Watson, Southern Illinois University Carbondale - Morris Library

Tracks: IACRL @ ILA; Personal Enrichment and Growth

Session Tags: Career Advice; Continuing Education and Professional Development: Personal Growth

Audience: Academic; Public Room: Samuel Tinley Room

#### 2:45 - 3:45 p.m.

Changing Currents: Adventures Through Partnership

Speakers: Patrick Callaghan, Fidencio Marbella, and Kristen Jacobson, Westchester Public Library, and Justin Mercer, Forest Preserve District of Cook County

Tracks: Collaboration and Community Engagement

Session Tags: Equity, Diversity, Inclusion; Partnerships and Collaboration; Programming

Audience: Public

**Room:** South Pavilion 1–2

Confronting the Opioid Crisis in the Stacks: Narcan in Libraries

Speakers: Amy Franco, Glen Ellyn Public Library; Brooke Sievers, Addison Public Library; David Sieffert, Bensenville Community Public Library; Mila Tsagalis and Anthony Serici, Dupage County Health Department

Tracks: Diversity and Special Populations; Leadership, Management, and Staff Development

**Session Tags:** Best Practices and Standards; Partnerships and Collaboration: Public Services

Audience: Public

Room: South Pavilion 3-4

#### Marketing Plans 101

**Speakers:** Emily Glimco, Addison Public Library; Melissa Bradley, Fountaindale Public Library District; and Andrea Lublink, Palatine Public Library District

Tracks: Marketing and Outreach

Session Tags: Best Practices and Standards; Marketing; Strategic

Planning

Audience: Public

Room: North Pavilion 1

What the Heck is PPC and What Do They Do?

Speakers: Tim Jarzemsky, Bloomingdale Public Library; Karolyn Nance, Bartlett Public Library; and Kathy Parker, kathyparker consulting

Tracks: Advocacy and Funding; Leadership, Management, and Staff

Development; Trustees

Session Tags: Advocacy; Leader-

ship; Management

Audience: Academic; Public;

School; Special

Room: North Pavilion 4-5

A New Concept in University Libraries - Purdue University's Wilmeth Active Learning Center

**Speakers:** Nanette Andersson and Clarence Maybee, Purdue University

Tracks: Buildings and Facilities;

IACRL @ ILA

Session Tags: Buildings and Facilities; Design Thinking; IACRL

@ ILA

Audience: Academic Room: North Pavilion 6

Programming for Intellectual Freedom: How (and Why) Libraries Can Host Challenging Conversations on Controversial **Topics** 

Speaker: Edward Remus, Northeastern Illinois University

Tracks: IACRL @ ILA; Programming

Session Tags: Civic/Community/ Campus Engagement; Intellectual Freedom and Ethics; Programming

Audience: Academic: Public

Room: Bremen Room

Providing Government Services Through Your Library

Speakers: Alexander Smith and Jennifer Baugh, Six Mile Regional Library, and Leander Spearman, Belleville Public Library

Tracks: Customer Service

**Session Tags:** Civic/Community/ Campus Engagement; Government Documents and Services; Scalable Programming/Services

Audience: Academic; Public; Special

Room: Samuel Tinley Room

Experience Required: Building Supervisory Skills When You're Not a Manager

Speaker: Rachel Shulman, Vernon Area Public Library District

Tracks: Leadership, Management, and Staff Development; Table Talks

**Session Tags:** Career Advice: Management; Personal Growth

Audience: Academic; Public; Special

Room: Pebble Beach

#### 3:45 - 5:00 P.M.

iRFAD Showcase Make and Take

Moderator: Kelly Durov, Northbrook Public Library

**Tracks:** Programming; Youth and

Young Adult Services

Session Tags: Programming; Young Adult Services; Youth Services

Audience: Public; School Room: Registration Area

#### 4:00 - 5:00 р.м.

Removing Barriers: Instituting Automatic Renewals and Eliminating Fines

**Speakers:** Jeanne Hamilton and Colleen Shaw, Bloomington Public Library; Kristina Hoerner, Champaign Public Library; and Rick Meyer, Decatur Public Library

Tracks: Customer Service

Session Tags: Circulation; Innovation; User Experience

Audience: Public

Room: South Pavilion 1–2

## Tuesday, October 22

#### 4:00 - 5:00 P.M. [CONT.]

Not Just for Summer: Challenge Adult Readers All Year

Speakers: Claire Steiner and Melissa Stoeger, Deerfield Public Library

Tracks: Reference and Readers' Advisory

Session Tags: Adult Services; Programming; Readers' Advisory

Audience: Public

Room: South Pavilion 3-4

How to Construct (or Remodel) a Library Building and Keep out of Trouble.

**Speakers:** Fred Schlipf, University of Illinois, and John A. Moorman, Consultant

**Tracks:** Buildings and Facilities: IACRL @ ILA; Trustees

Session Tags: Buildings and Facilities; Management; Project Management

Audience: Academic; Public; School; Special

Room: South Pavilion 5-6

Implementing and Assessing a Collection Mapping Tool

Speakers: Gwen Gregory and Allan Berry, University of Illinois at Chicago Library; Sarah Slack, St. Charles Public Library; and Jung Mi Scoulas, University of Illinois at Chicago

Tracks: IACRL @ ILA; Technology

Session Tags: Access Services; Assessment and Evaluation;

User Experience

Audience: Academic: Public

Room: North Pavilion 1

Constructive Feedback: Turning Confrontation into Dialogue

Speaker: Edith Craig, St. Charles Public Library

Tracks: Leadership, Management, and Staff Development

Session Tags: Leadership; Management; Mentoring

Audience: Academic; Public;

School; Special

Room: North Pavilion 2–3

Filling Your Own Cup So You Can Help Students (And Other Adults) Fill Theirs

Speakers: Jeanné Aken, Beach Park School District

**Tracks:** Personal Enrichment and Growth; Youth and Young Adult Services

Session Tags: Personal Growth; Self Care; Work/Life Balance

Audience: Academic; Public; School; Special

Room: North Pavilion 4-5

System Membership Standards as a Pathway to Excellence

Speakers: Deirdre Brennan, Reaching Across Illinois Library System, and Brian Shepard, Indian Trails Public Library District

Tracks: IACRL @ ILA; Leadership, Management, and Staff Development; Trustees

Session Tags: Assessment and Evaluation; Best Practices and Standards; Multi-Type

Audience: Academic; Public;

School; Special

Room: North Pavilion 6

Go Bilingual! Making Libraries Welcoming and Inclusive for Non-English Speakers.

**Speakers:** Katie Heaton, Mississippi Valley Library District - Fairmont City Library Center, and Tina Birkholz, Gail Borden Public Library District

**Tracks:** Diversity and Special

**Populations** 

Session Tags: Early Literacy; Equity, Diversity, Inclusion; Programming

Audience: Public Room: Bremen Room

Dear Teen Librarian

**Speakers:** Lisa Barefield, Wheaton Public Library; Rachael Bild, Skokie Public Library; Becca Boland, Ela Area Public Library District; Yvette Garcia, Chicago Public Library; and Andrea Johnson, Mount Prospect Public Library

Tracks: Youth and Young Adult

Services

Session Tags: Advocacy; Mentoring; Young Adult Services

Audience: Public

Room: Samuel Tinley Room

Dear Teen Librarian is made possible by the generous support of OverDrive.

Rakuten **OverDrive** 

Marketing Forum Meeting

Room: Executive Board Room

#### 5:15 - 6:30 P.M.

Stories & Spirits

Room: Exhibit North Ballroom

Stories & Spirts is made possible by the generous support of Apple Books, Capstone, Cavendish Square, Children's Plus, The Child's World, Rob Innes: Publisher's Representative, and Rosen Publishing.













5:30 - 7:30 P.M.

RAILS Reception

Room: Pebble Beach

5:30 - 7:00 P.M.

The iSchool at Illinois Alumni Reception

Room: Turnberry



## **Imagine**

#### Financing Solutions That **Put Your Library First**

Offering libraries a full range of bond underwriting and financial advisory services. Contact Baird today to put our proven expertise to work for you.

Dalena Welkomer, Senior Vice President Andy Arndt, Vice President

800-MUNI-FIN | 630-778-9100 rwbaird.com/publicfinance

©2019 Robert W. Baird & Co. Incorporated. Member SIPC. MC-225657.

#### **JOHN KEISTER & ASSOCIATES**

#### **EXECUTIVE SEARCH**

johnkeister.com (847) 955-0541 john@johnkeister.com

#### SARAH KEISTER ARMSTRONG & **ASSOCIATES**

#### STRATEGIC PLANNING

skaassociates.com (224) 305-2701 sarah@skaassociates.com



Bringing years of experience in the library industry as consultants, public library trustees, and advocates:

- **EXECUTIVE SEARCH** to help libraries hire visionary leaders
- STRATEGIC PLANNING to set goals and priorities
- **COMMUNITY NEEDS ASSESSMENTS** to make informed decisions

## Wednesday, October 23

#### 8:00 - 10:00 A.M.



Youth Services Forum Author Breakfast. featuring Andrea Beaty

Room: Exhibit North Ballroom

Pre-registration is required.

Andrea Beaty's appearance is made possible by the generous support of Baker & Taylor.



#### IACRL Unconference

Moderators: Sue Franzen, Illinois State University - Milner Library, and Gwen Gregory, University of Illinois at Chicago Library

Tracks: IACRL @ ILA; Teaching, Learning, and Instruction

Session Tags: Continuing **Education and Professional** Development; IACRL @ ILA; Networkina

Audience: Academic

Room: South Pavilion 5-6

IACRL Unconference continental breakfast is made possible by the generous support of the Consortium of Academic and Research Libraries in Illinois (CARLI).



#### 9:00 - 10:00 A.M.

Readers Advisory Revamped: Creative and Budget-Friendly Approaches to Reach Readers of All Ages

Speakers: Allison Riggs, Schaumburg Township District Library, and Emily Borsa and Maura Schoo, Hinsdale Public Library

Tracks: Reference and Readers' Advisory

Session Tags: Programming; Readers' Advisory; Young Adult Services

Audience: Public

Room: South Pavilion 1-2

The Introvert's Guide to Being a Library Leader

Speakers: Alea Perez, Elmhurst Public Library, and Susan Farnum. Forest Park Public Library

**Tracks:** Personal Enrichment

and Growth

Session Tags: Leadership; Management; Work/Life Balance

Audience: Public

Room: South Pavilion 3-4

Community Engagement in One Year or Less: Shifting Your Engagement Into Over Drive

Speakers: Jeannie Dilger and Melissa Gardner, Palatine Public Library

Tracks: Collaboration and Community Engagement; Trustees

Session Tags: Civic/Community/ Campus Engagement; Organizational

Change; Outreach Services Audience: Public; Special

Room: North Pavilion 1

Grow Your Adult ELL Programming!

Speakers: Tina Viglucci, Gail Borden Public Library District;

Tania Hess, Plainfield Public Library

Tracks: Diversity and Special Populations; Programming

Session Tags: Adult Services; Partnerships and Collaboration; Programming

Audience: Public

**Room:** North Pavilion 2–3

Gamifying the Job Search: The Path to Career Readiness.

Speakers: Bill Pardue and Elizabeth Ludemann, Arlington Heights

Memorial Library

Tracks: Teaching, Learning,

and Instruction

**Session Tags:** Adult Services: Electronic Resources; Teaching

and Learning

Audience: Public

Room: North Pavilion 4-5

Stressing the Fair in Fair Use and What is in the Public Domain?

Speaker: Laura Murff, Lisle Library

District

Tracks: Technology

Session Tags: Best Practices and Standards: Future Forecasting:

Intellectual Property

Audience: Public ;School

Room: North Pavilion 6

Shift the Way You Present Data to Your Library Board and Public

Speakers: Lauren Rosenthal, Jason Katsion, Kirstin Finneran, and Heather Zabski, Fox River Valley Public Library District

**Tracks:** Assessment and Evaluation

**Session Tags:** Assessment and Evaluation; Public Relations;

Technology

Audience: Public

Room: Bremen Room

Make Every Picture Count: Simple Ways to Take Better Pictures and Make Photography Matter at Your Library

**Speakers:** Brodie Austin and Linda Vering, Northbrook Public Library, and Barbara Freeman. Freeman **Pictures** 

Tracks: Marketing and Outreach

**Session Tags:** Best Practices and Standards; Marketing; Training

Audience: Academic; Public;

School; Special

Room: Samuel Tinley Room

Future Ready: Preparing Our Teens for Success with Career, College, and Job Skills

Speakers: Billie Moffett and Stacy Rausch, Gail Borden Public Library

District

Tracks: Table Talks; Youth and

Young Adult Services

**Session Tags:** Information Literacy; Programming; Young Adult Services

Audience: Public; School Room: Pebble Beach

#### 10:30 A.M. - NOON



Membership Meeting & President's Program, featuring Eugenia Cheng

Room: South Pavilion 1-2

Eugenia Cheng's appearance is made possible by OCLC.



#### Noon - 1:30 P.M.

Exhibits Opening Lunch Buffet

Room: Exhibit Hall

The lunch buffet is made possible by the generous support of Reaching Across Illinois Library System (RAILS).

Poster Sessions

Room: Exhibit Hall





Public Library Forum Luncheon

Speakers: Victoria Cook. The Center for Guilt-Free Success: Andrea Herran, Focus HR Consulting

Room: Exhibit North Ballroom

Victoria Cook and Andrea Herran's appearance is made possible by the generous support of Ehlers, Inc.



IACRL Luncheon and Annual Meeting

Room: South Pavilion 5-6

ILLINOIS ASSOCIATION OF COLLEGE &
RESEARCH LIBRARIES

## Wednesday, October 23

#### 1:45 - 2:45 p.m.

Beyond Books: Creating Youth Kit Collections to Encourage Exploration or Build Early Literacy

**Speakers:** Catherine Almendinger, Glen Ellyn Public Library; Elaine Bearden, Urbana Free Public Library; Genevieve Grove, Oak Park Public Library; and Natasha Wands and Lisel Ulaszek, Geneva Public Library District

Tracks: Youth and Young Adult

Services

**Session Tags:** Collection Development; Early Literacy; Youth Services

Audience: Public

**Room:** South Pavilion 1–2

Unique Partnerships: Serving Your Multi-Needs Community

**Speakers:** David Sieffert and Chris Sloan, Bensenville Community Public Library, and Greg Smith, North DuPage Special Education Cooperative

Tracks: Collaboration and Community Engagement; Diversity and Special Populations

Session Tags: Civic/Community/ Campus Engagement; Collaboration; Equity, Diversity, Inclusion

Audience: Public; School Room: South Pavilion 3-4 Project Outcome for Academic Libraries: Data for Impact and Improvement

Speakers: Sara Goek, Association of College and Research Libraries. and Gwen Gregory, University of Illinois at Chicago Library

**Tracks:** Assessment and Evaluation; IACRL @ ILA

**Session Tags:** Assessment and Evaluation; Guidelines and Standards; IACRL @ ILA

Audience: Academic Room: North Pavilion 1

Change of Direction or Course Correction?

Speakers: Lisa Knasiak, Hinsdale Public Library; Anthony Auston, Wilmette Public Library; Lea Pottle, Fountaindale Public Library District; Megan Buttera and Melissa Gardner, Palatine Public Library: and Heather McCammond-Watts, Glen Ellyn Public Library

Tracks: Leadership, Management, and Staff Development

Session Tags: Career Advice; Personal Growth: Work/Life Balance

Audience: Academic; Public; School; Special

Room: North Pavilion 2-3

Mind Mapping – Right Brain Training for Creative Solutions

Speaker: Cathy Grafton, Odell Public Library District

Tracks: Personal Enrichment and Growth

Session Tags: Design Thinking; Innovation; Management

Audience: Academic; Public;

School; Special

Room: North Pavilion 4-5

From DUI to Life Long Library User: Reshaping Your Volunteer Program.

**Speakers:** Laura Bartnik, Marion Olea, and Jacqueline Ramirez-Ceron. Northlake Public Library District

Tracks: Collaboration and Community Engagement; Trustees

Session Tags: Advocacy; Partnerships and Collaboration; Personal Growth

Audience: Public

Room: North Pavilion 6

Who's Afraid of the Big Bad Library?: Library Anxiety and its Effect on Information Seeking Behaviors—A Mindfulness Based Alternative

Speaker: Willilam Pankey, Harper College

Tracks: IACRL @ ILA; Teaching, Learning, and Instruction

Session Tags: Information Literacy; Mindfulness; Research

Audience: Academic; School

Room: Bremen Room

Not Another Piggy Bank: How Creative Entrepreneurship Bolsters Programming for Youth During Money Smart Week

Speakers: Ashley Johnson and Jen Ernsteen, Vernon Area Public Library District

Tracks: Programming; Youth and Young Adult Services

Session Tags: Budget Conscious Programming/Services; Civic/ Community/Campus Engagement; Collaboration

Audience: Public

Room: Samuel Tinley Room

Growing Pains: Developing Your Own Unique Management Style

Speakers: Greg Diaz and Ashley Rayner, Chicago Public Library, and Angela Romano, Oak Lawn Public Library

Tracks: Leadership, Management, and Staff Development; Table Talks

**Session Tags:** Career Advice; Leadership; Management

Audience: Public Room: Pebble Beach

#### 3:00 - 4:00 P.M.

In the Drawer No More: How a One-Page Strategic Plan Can Transform Your Library

Speakers: Amanda Standerfer, Fast Forward Libraries, and Brian Shepard, Indian Trails Public Library District

Tracks: Leadership, Management, and Staff Development; Trustees

**Session Tags:** Future Forecasting; Leadership; Strategic Planning

Audience: Public

Room: South Pavilion 3-4

Dollars and Sense: Buildina Your Library's Fundraising Capacity

Speakers: Alicia Schatteman, Center for Nonprofit and NGO Studies

**Tracks:** Advocacy and Funding; IACRL @ ILA; Trustees

**Session Tags:** Budget Planning and Finance; Friends Groups and Foundations; Fundraising and Development

Audience: Academic; Public; Special

Room: South Pavilion 5-6

From Seedling to Full Bloom: Open Educational Resources at Illinois Community Colleges

Speakers: Daniel Matthews and Sara Gallagher, Moraine Valley Community College; Jennifer Lau-Bond, Harper College; and Lauren Kosrow, Triton College

Tracks: IACRL @ ILA; Teaching, Learning, and Instruction

Session Tags: Campus-wide Initiatives; IACRL @ ILA; Open **Education Resources** 

Audience: Academic; School

Room: North Pavilion 1

iREAD Showcase Showdown

Moderator: Kelly Durov, Northbrook Public Library

Tracks: Programming; Youth and Young Adult Services

Session Tags: Programming; Young

Adult Services: Youth Services Audience: Public

Room: North Pavilion 2-3

Assessment and Fvaluation in Library Makerspaces: Tools to Try and Adapt

Speakers: Peter Wardrip, University of Wisconsin; Rebecca Millerjohn, Madison Public Library; Eric Reves, Chicago Public Library; Ephran Ramirez, Jr., Chicago Public Library; and Caitlin Martin

Tracks: Assessment and Evaluation; IACRL@ILA

Session Tags: Design Thinking; Makerspaces; Research

Audience: Academic; Public;

School

Room: North Pavilion 4-5

The Public Library's Role During Elections: Voter Education In The Age Of Misinformation

**Speakers:** Haley Samuelson and Nate Gass, Cook Memorial Public Library District

Tracks: Collaboration and Community Engagement

Session Tags: Civic/Community/ Campus Engagement; Information Literacy: Reference Services

Audience: Public

Room: North Pavilion 6

Mini-Grants for Library Staff Members

**Speakers:** Natalie Starosta, Britney Musial, and Lizzy Boden, North Riverside Public Library District

Tracks: Leadership, Management, and Staff Development

Session Tags: Budget Planning and Finance; Civic/Community/Campus Engagement; User Experience

Audience: Academic; Public;

School; Special

Room: Bremen Room

Speed Mentoring and Networking for Library Staff

Moderators: Jennifer Hovanec, Indian Trails Public Library District; Alissa Williams, Morton Public Library; Michelle Nielsen Ott, Methodist College

Tracks: IACRL @ ILA: Personal Enrichment and Growth

Session Tags: Mentoring; Multi-Type; Networking

Audience: Academic; Public

Room: Registration Area

## Wednesday, October 23

#### 3:00 - 4:00 P.M. [CONT.]



DiversiTEA, featuring Corrie Wallace

**Room:** Exhibit North Ballroom

The DiversiTEA is made possible by the generous support of Beanstack and Robbins Schwartz.



Robbins Schwartz

#### OCLC Update

Please join Suzanne Butte, Director Strategic Accounts, and Don Litner, Senior Library Services Consultant, for an update on the OCLC cooperative. With a focus on Illinois libraries, they will share what's new with OCLC resource sharing and cataloging/metadata services. They will also review resources and learning opportunities that are available through OCLC's Research and WebJunction teams.

Room: Samuel Tinley Room

3:30 - 5:00 P.M.

Poster Sessions Room: Exhibit Hall

4:00 - 5:00 P.M.

Exhibits Break and Ice Cream Social

Room: Exhibit Hall

The Ice Cream Social is made possible by the generous support of Reaching Forward

REACHING **FORWARD** 

#### 5:00 - 6:00 P.M.

Dominican iSchool Alumni Reception

Room: Pebble Beach

5:30 - 8:00 p.m.

Ninth Annual Pub Stroll See page 58 for more information.

#### We are proud to support the Illinois Library Association



## Robbins Schwartz

Providing high-quality, cost-effective legal services to Illinois local governmental entities for nearly 50 years.



www.robbins-schwartz.com • 312-332-7760

## Thursday, October 24

7:30 - 9:00 A.M.

"6 Ways to Spend Less & Circ More" Breakfast

Room: Pebble Beach

8:00 - 9:00 A.M.

Past Presidents' Breakfast By Invitation

Room: Executive Board Room

Trustee Continental Breakfast

Pre-registration Required.

Room: Exhibit North Ballroom

The Trustee Continental Breakfast is made possible by the generous support of iREAD.



9:00 - 10:00 A.M.

Libraries as Safer Spaces for LGBTQ+ Youth

**Speakers:** Lizzy Appleby, Youth Services of Glenview/Northbrook; Kylie Peters, Geneva Public Library; Joe Marcantonio, Schaumburg Township District Library

Tracks: Diversity and Special Populations: Youth and Young **Adult Services** 

Session Tags: Equity, Diversity, Inclusion; Young Adult Services; Youth Services

Audience: Public

Room: South Pavilion 1–2



Flip the Readers' Advisory Script: Think Like a Reader

Speakers: Becky Spratford, RA for All; Karen Toonen, Naperville Public Library; Nicole Steeves, Fox River Grove Memorial Library; and Tracy Clark, Author

Tracks: Reference and Readers' Advisory

Session Tags: Collection Development; Equity, Diversity, Inclusion; Readers' Advisory

Audience: Academic; Public; School

Room: South Pavilion 3-4

Tracy Clark's appearance is made possible by the generous support of Sisters in Crime.



Small Libraries "STEAM" ing Ahead

Speakers: Michelle Nolen and Laura Davison, Elizabeth Titus Memorial Library

Tracks: Youth and Young Adult

Services

Session Tags: Rural and Small Libraries: Teaching and Learning; Youth Services

Audience: Public

Room: South Pavilion 5-6

Implementing Linked Data in Libraries: What? Why? How?

Speakers: Nincy George, Reaching Across Illionois Library System; Scott Brandwein, SWAN Library Services; Timothy W Cole, University of Illinois Library at Urbana-Champaign

Tracks: Collections and Technical Services; IACRL @ ILA

Session Tags: Cataloging; Metadata; Technical Services

Audience: Academic; Public;

School; Special

Room: North Pavilion 1

Get Your Geek On: Fun with Fandom at Your Library

**Speakers:** Andrea Johnson, Mount Prospect Public Library; Donna Block, Niles-Maine District Library; Shaira Rock, Elmhurst Public Library; Erin Faxel, Orland Park Public Library; Melissa Apple, Oak Lawn Public Library

Tracks: IACRL @ ILA: Programming

Session Tags: Multi-Generational Engagement; Popular Culture and Fandom; Scalable Programming/ Services

Audience: Academic; Public;

School

**Room:** North Pavilion 2–3

## Thursday, October 24

#### 9:00 - 10:00 A.M. [CONT.]

Staff Morale — Boost NOT Bust!

Speakers: Colleen Waltman, Homewood Public Library; Samantha Chiappone, Algonquin Area Public Library District; Janine Slayton, Mount Prospect Public Library; Lea Pottle, Fountaindale Public Library District: and Terra Jacobson. Moraine Valley Community College Library

Tracks: Leadership, Management, and Staff Development

Session Tags: Administration; Management; Personnel and Staffing

Audience: Academic; Public; School; Special

Room: North Pavilion 4-5

"The User is the Sun": Starting a User Experience Group from Scratch at a Mid-size Public Library

Speakers: Angela Romano and Meghan Moran, Oak Lawn Public Library

**Tracks:** Assessment and Evaluation

Session Tags: Assessment and Evaluation; Research; **User Experience** 

Audience: Academic; Public

Room: North Pavilion 6

Quantitative Analysis for Public Libraries

Speaker: Richard Flint, College of DuPage

Tracks: Leadership, Management,

and Staff Development

**Session Tags:** Assessment and Evaluation; Teaching and Learning; Trustees

Audience: Academic; Public;

School; Special

Room: Bremen Room

Public Speaking for Librarians: Tips & Tricks to be an Excellent Communicator

Speakers: Billie Moffett and Margaret Grundmeier, Gail Borden Public Library District

Tracks: IACRL @ ILA; Leadership, Management, and Staff

Development

**Session Tags:** Career Advice: Management; Personal Growth

Audience: Academic; Public;

School; Special

Room: Samuel Tinley Room

Not All Shifts are Seismic: Thoughtful Advocacy for Cumulative Impact and Success

Speaker: Megan Cusick, American Library Association

Tracks: Advocacy and Funding;

Trustees

Room: Exhibit North Ballroom

9:00 - 11:00 A.M.

iREAD Committee Meeting

Room: St Andrew

9:30 - 11:00 а.м.

Poster Sessions Room: Exhibit Hall

10:00 - 11:00 A.M.

Exhibits Coffee Break

Room: Exhibit Hall

The exhibits coffee break is made possible by the generous support of Ancel Glink.

Ancel DIAMOND BUSH Glink DICIANNI & KRAFTHEFER

Resources and Technical Services Forum Meeting

Room: Executive Board Room

10:00 - 11:30 A.M.

The Public Library Director's Toolkit Book Signing

Authors: Kate Hall and Kathy Parker

**Booth:** American Library

Association #418

#### 11:00 A.M. - NOON

Tips for Advocating to Legislators from Legislators

**Speaker:** Senator Michael Hastings, Senator Pat McGuire, and Representative Kelly Burke

**Moderator:** Jim Deiters, Oak Lawn Public Library, and Alex Todd, Prospect Heights Public Library District

**Tracks:** Advocacy and Funding; Trustees

**Session Tags:** Advocacy; Public Policy/Government Relations; Training

Audience: Academic; Public; School

Room: South Pavilion 1–2

Addressing the Challenges of Poverty and Homelessness Through Library Services and Partnerships

**Speakers:** Leander Spearman, Belleville Public Library, and Diana Brawley Sussman, Carbondale Public Library

**Tracks:** Customer Service; Diversity and Special Populations; Trustees

**Session Tags:** Partnerships and Collaboration; Public Services; Special Needs Populations

Audience: Academic; Public

Room: South Pavilion 3-4

Shake the Creativity Tree — Practices to Help You Harvest New Ideas and Inspire Lasting Change

**Speakers:** Sarah Burnside, Elmhurst Public Library

**Tracks:** Personal Enrichment and Growth

**Session Tags:** Change Management; Innovation; Personal Growth

Audience: Academic; Public;

School; Special

Room: South Pavilion 5-6

Shifting Your View of Teen Nonfiction

**Speakers:** Becca Boland, Ela Area Public Library; Joe Marcantonio, Schaumburg Township District Library; Donna Block, Niles-Maine District Library; Allison Riggs, Schaumburg Public Library

**Tracks:** Youth and Young Adult

Services

**Session Tags:** Collection Development; Readers' Advisory; Young Adult Services

Audience: Public; School

Room: North Pavilion 1

Social Media: Are We Free?

Speakers: Kristin Pekoll, American Library Association Office for Intellectual Freedom; Julie Tappendorf, Ancel Glink; Rose Barnes, Oak Park Public Library; Maria Meachum, Wilmington Public Library

Tracks: IACRL @ ILA; Technology

**Session Tags:** Intellectual Freedom and Ethics; Personal Growth; Privacy

Growth, Privacy

Audience: Academic; Public;

School

Room: North Pavilion 2-3

Makerspaces in Libraries: Learn and Grow with New Models of Technology and Instruction

Speakers: Jimmy Gonzalez-Vicker, Winnetka-Northfield Public Library District; Jennifer Hovanec, Indian Trails Public Library District; Ashley Middleton, New Lenox Public Library; Alexa Hansen, Niles-Maine District Library

**Tracks:** Teaching, Learning, and Instruction; Technology

**Session Tags:** Innovation; Makerspaces; Training

Audience: Public

Room: North Pavilion 4-5

How Technical Services Staff Can Help Reluctant Weeders

Speakers: William Schultz, Booth Library; Nanette Donohue, Champaign Public Library; Madeleine Belk, Tinley Park Public Library; and Rebecca Bartlett, La Grange Public

**Tracks:** Collections and Technical Services: IACRL @ ILA

**Session Tags:** Assessment and Evaluation; Collection Development; Technical Services

Audience: Academic; Public;

School; Special

Room: North Pavilion 6

## Thursday, October 24

#### 11:00 A.M. - NOON [CONT.]

Big Isn't Scary: Creating, Planning, and Executing Large(r)-Scale Library Programs on a Shoestring Budget

Speakers: Cyndi Hamann, Crystal Lake Public Library; Heather Love Beverley, Cook Memorial Public Library District; and Molly Scheibler, Indian Trails Public Library District

Tracks: Programming

Session Tags: Budget Conscious Programming/Services:

Multi-Generational Engagement;

Programming

Audience: Public

Room: Bremen Room

The More We Grow Together: Storytimes for Social Change

Speakers: Emily Conradt, St. Charles Public Library, and Nicole Lawton, Naperville Public Library

Tracks: Diversity and Special Populations; Youth and Young **Adult Services** 

Session Tags: Equity, Diversity, Inclusion; Outreach Services; Youth Services

Audience: Public

Room: Samuel Tinley Room

#### Noon - 1:30 P.M.

Exhibits Closing Lunch Buffet

Room: Exhibit Hall

The exhibits lunch is made possible by the generous support of HR Source.



Trustee Day Luncheon

Room: Exhibit North Ballroom

The Trustee Day Luncheon is made possible support of Klein, Thorpe & Jenkins.



Resources and Technical Services Forum Meeting

Room: Executive Board Room

#### 1:45 - 2:45 p.m.

Your Library Director Just Resigned — What Now?

Speakers: Kathy Parker, kathyparker consulting

Tracks: Trustees

Session Tags: Administration; Management; Trustees

Audience: Academic; Public; Special

Room: South Pavilion 3-4

Mythbusters: Clearing the Misconceptions Trustees Might Have About Going Fine Free

Speakers: Ryan Livergood and Jo Beckwith, Warren-Newport Public Library District; Meg Schmaus, Warren-Newport Public Library District; Cynthia Fuerst and Jay Kasten, Vernon Area Public Library District; and Matt Womack, Ela Area Public Library District

Tracks: Leadership, Management, and Staff Development; Trustees

Session Tags: Circulation; Open

Access: Trustees

Audience: Public

Room: South Pavilion 5-6

Local Elections and the Library — Enhancing the Library's Image During the Local Election Cycle

**Speakers:** Alex Todd, Prospect Heights Public Library District; Jason Pinshower, Barrington Area

Public Library District

Tracks: Advocacy and Funding

Session Tags: Civic/Community/ Campus Engagement; Collaboration; Public Policy/ Government Relations

Audience: Public

Room: North Pavilion 1

Staff-Centered Leadership: Building Relationships, Satisfaction, and a Healthy Environment for Your Library

Speakers: Jennifer Hovanec, Indian Trails Public Library District; Carlen DeThorne, Grayslake Area Public Library District; Rachel Fuller, The Urbana Free Library; Amanda Kowalcze, Green Hills Public Library District; Tony Lucarelli, Indian Prairie Public Library District; and Michelle Petersen, Helen M. Plum Memorial Library District

Tracks: Leadership, Management, and Staff Development

Session Tags: Innovation; Leadership; Personal Growth

Audience: Academic; Public;

School; Special

Room: North Pavilion 2-3

Beyond Schools: Teen Outreach

Speakers: Lisa Barefield, Wheaton Public Library; Kylie Peters, Geneva Public Library: and Krista Hutley. Wilmette Public Library

Tracks: Youth and Young Adult Services

Session Tags: Collaboration; Outreach Services; Young Adult Services

Audience: Public

Room: North Pavilion 4-5

Leading Change, Leaning into Hope

Speakers: Kimberly Shotick, Illinois Institute of Technology; Cathy Mayer, Trinity Christian College; and Carolyn Ciesla, Prairie State College

Tracks: IACRL @ ILA: Leadership, Management, and Staff Development

Session Tags: Change Management: Organizational Change; Personal Growth

Audience: Academic; Public;

Special

Room: North Pavilion 6

Weaving Technical Services into the Fabric of Your Library

Speakers: William Schultz, Booth Library; Amanda Kaiser, St. Charles Public Library; and Miranda Calhoon, Joliet Public Library

**Tracks:** Collections and Technical Services: IACRL @ ILA

Session Tags: Collaboration; Organizational Change; Technical Services

Audience: Academic; Public;

Special

Room: Bremen Room

Making the Shift to Inclusive Librarianship: Learning from Reference and Instruction Interactions

Speakers: Michelle Oh, Robin Harris, Alyssa Vincent, Northeastern Illinois University

Tracks: Diversity and Special Populations; IACRL @ ILA; Reference and Readers' Advisory

Session Tags: Equity, Diversity, Inclusion; Public Services; Teaching and Learning

Audience: Academic; Public;

School

Room: Samuel Tinley Room

What Are You Looking for in an LTA?

Speaker: Michelle Roubal, Joliet Junior College

Tracks: Leadership, Management, and Staff Development

Session Tags: Administration; Management; Personnel and Staffing

Audience: Public

Room: Pebble Beach

#### 3:00 - 4:00 P.M.

A Mock Board Meeting of the Kleintown Public Library

Speakers: Carmen Forte Jr., Klein, Thorpe & Jenkins, Ltd.; Jim Deiters, Oak Lawn Public Library; Cynthia Fuerst, Vernon Area Public Library District; Alex Todd, Prospect Heights Public Library District; and Kathy Parker, kathyparker consulting

**Tracks:** Trustees

**Session Tags:** Administration; Best Practices and Standards; Guidelines and Standards

Audience: Academic; Public;

School; Special

**Room:** South Pavilion 1–2

Governance of Illinois Municipal Libraries: Who Does What?

**Speakers:** Heidi Smith, Park Ridge Public Library; Julie Tappendorf, Ancel Glink; and James Rachlin, Meristem Advisors LLC

Tracks: Trustees

Session Tags: Administration; Advocacy; Public Policy/ Government Relations

Audience: Public

Room: South Pavilion 3-4

## Thursday, October 24

#### 3:00 - 4:00 P.M. [CONT.]

Youth Services Ignite!

Speakers: Ellen Conlin, Naperville Public Library; Kerry Bailey, Arlington Heights Memorial Library; Jane Piraino, St. Charles Public Library; Julie Jurgens, Mount Prospect Public Library; Jessica Parker, Geneva Public Library District; and Katie Clausen, Gail Borden Library District

Tracks: Youth and Young Adult

Services

Session Tags: Personal Growth; Young Adult Services; Youth Services

Audience: Public

Room: South Pavilion 5-6

Painless Promotion: Encouraging All Staff To Hype The Whole Library

Speakers: Becky Spratford, RA for All; Jez Layman, Indian Prairie Public Library; and Arcadia McCauley, LaGrange Public Library

Tracks: Marketing and Outreach

Session Tags: Collaboration; Scalable Programming/Services;

User Experience

Audience: Public

Room: North Pavilion 1

Looking Beyond Our Walls: Finding Inspiration for Unique Family Experiences

Speakers: Amber Creger and Anneliese Tillmann, Schaumburg Township District Library

**Tracks:** Programming; Youth and Young Adult Services

Session Tags: Innovation; Programming; Youth Services

Audience: Public

Room: North Pavilion 2-3

Sparking Patron Joy by Making Space to Grow

Speakers: Tom Goetz, William Rainey Harper College; Skye Lavin, Forest Park Public Library; Sarah Sagmoen, University of Illinois Springfield; and Karen Toonen, Naperville Public Library

Tracks: Buildings and Facilities; Collections and Technical Services:

IACRI @ II A

Session Tags: Change Management; Collection Development; User Experience

Audience: Academic; Public Room: North Pavilion 4-5

What's the Buzz? Can't Miss Books for Adults

Speakers: Nanette Donohue, Champaign Public Library; Magan Szwarek, Schaumburg Township District Library; and Alissa Williams, Morton Public Library

Tracks: IACRL @ ILA; Reference

and Readers' Advisory

**Session Tags:** Adult Services; Collection Development; Readers' Advisory

Audience: Public

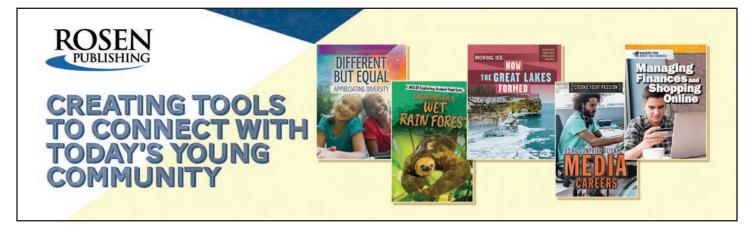
Room: North Pavilion 6

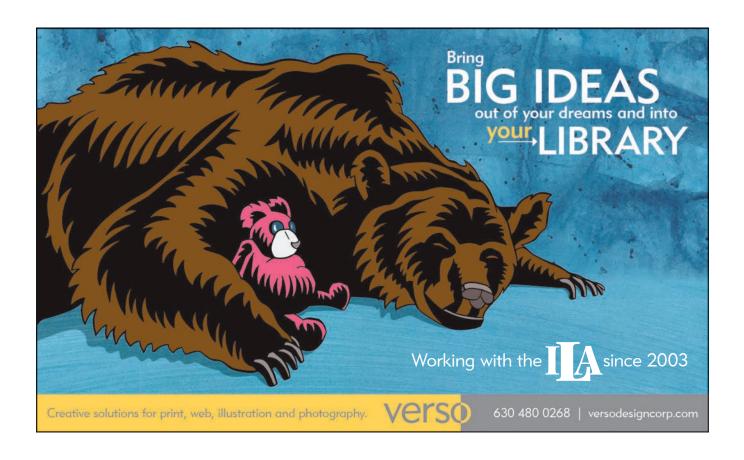
OCLC Update

Speakers: Suzanne Butte and

Don Litner, OCLC

Room: Samuel Tinley Room





#### Hey, Librarian.

You're top to bottom, just cool. You are the original search engine after all.

Here's a question worth the research: Which of the following statements are true about the app pictured below?



This app could help you reach more patrons and students, 24/7/365.

This app could be combined with paper reading logs to give you more flavor and better data.

This app has far better reviews than your current app for facilitating reading challenges.

All of the above

Please let us know what you learn and what we can learn from you. Also, keep reading.

www.beanstack.com @zoobeanreads hello@zoobean.com



## Poster Sessions Wednesday, October 23

#### NOON - 1:30 P.M.

Joliet Area Little Free Library Community Project

**Presenters:** Catherine Yanikoski Adamowski, Joliet Public Library — Ottawa Street Branch, and Anneta Drilling-Sowa, Joliet Public Library

Inclusion Game Night Is a Party — And All Are Welcome!

Presenter: Christine Edison, Batavia Public Library

Making Summer Reading Sticky

Presenter: Ridgeway Burns, Hinsdale Public Library

Effective Public Speaking

Presenter: Nasir Mirza. Illinois Institute of Technology

Earn your LTA @ JJC

Presenter: Michelle Roubal, Joliet Junior College

Diversity Report

**Presenter:** Trixie Dantis, Arlington Heights Memorial Library

Backstage at Forefront: The Evolution of a Public-Private Library Space

Presenter: Sarah Rice, Forefront Library

Engaging Engineering Experts in Library Family Programs

Presenters: Janice Bojda and Laura Antolin, Evanston Public Library

Coming Together – Inclusion for All

**Presenters:** Bernadetta Koryciarz, Niles-Maine District Library, and Chris Renkosiak, Lincolnwood Public Library

Human Centered Design Outreach Programs in the Albany Park Public Library

Presenters: Young Park and Daniel DeMarse, Chicago Public Library; Brienne Ahearn, North River Commission; and Victor Dufour, Albany Park Community Center

The Value of Local Authors: A Survey of the Mission Statements and Submission Guidelines of Local Author Collections in Public Libraries

Presenters: Rachel McMullen, Waukegan Public Library

Creating a Memory Cafe at a Public Library Setting

Presenters: Christie Wagner, Susan Cohen, and Midge Simms, Ela Area Public Library District

From Summer Reading to Summer Learning: 21st Century Skills for All Youth

Presenters: Becca Ruidl, Chicago Public Library

3:30 - 5:00 P.M.

Growing Illinois Digital Heritage: Introduction to the Illinois Digital Heritage Hub Website and Search Portal

Presenter: Joshua Lynch, University of Illinois, Urbana-Champaign

Harry Potter and Teambuilding: Fostering Teamwork in Student Library Assistants

Presenters: Marissa Ellerman, Southern Illinois University Carbondale

Information Landscapes and Information Literacy: Incorporating the Personal Information Landscape into Information Literacy Instruction

Presenters: Joshua Avery and Cathy Troupos, Wheaton College

Curated Learning and the Library —The Aesthetics of Research

Presenters: Jennifer Sauzer and Kristy Bowen, Columbia College Chicago

Little Things for Nursing Students

Presenter: Liesl Cottrell, Resurrection University

Tools for the Assessment of Public Services. A project of the CARLI Public Services Committee

Presenters: Nestor L. Osorio, Northern Illinois University: Aaron Harwig, College of Dupage Library Censorship Beyond Books

Presenters: Kristin Pekoll. American Library Association Office for Intellectual Freedom

Integrated Organization: Processing 500 feet of special collection materials in under 18 months

Presenters: Donica Martin and Angela Solis, University of Illinois, Urbana-Champaign

The Public Library Director's Toolkit: An ALA Publishing Journey

Presenters: Kate Hall, Northbrook Public Library; Kathy Parker, kathyparker consulting

Using a Little free Library to Help Your Big Free Library!

Presenters: Maria Meachum, Wilmington Public Library: Branden Pedersen, Little Free Library

Literacy Bubbles Up: Laundromat Literacy and the Library

Presenters: Becca Ruidl, Chicago

Public Library

All Together Now: Grow Your Reach

Presenters: Catherine Almendinger, Joshua O'Shea, and Sarah Kleiva, Glen Ellyn Public Library

Can Data Change Staff Rehavior?

Presenters: Paul Keith, Chicago

Public Library

Recharge: Continuing

Education for Library Leaders

Presenters: Jolie Duncan, Arlington

Heights Memorial Library





## Poster Sessions Thursday, October 24

#### 9:30 - 11:00 A.M.

The Library After Hours — A Step-By-Step Guide to Planning Engaging After-Hours Programs for Your Community

Presenters: Tzvetana Petrov and Melissa Leggero, New Lenox Public Library

Reading Badges — A Twist on Summer Reading

Presenter: Victoria Blackmer, Robert R. Jones Public Library

Engaging the LGTBQ+ Community in Your Library

Presenters: Katie Eytchison, Decatur Public Library

Dish to Pass: A Book Club for People Who Like to Eat

**Presenters:** Mary Sustar, Frankfort Public Library District

Student Workers' Experience with Customer Care

Presenters: Rebecca Donald and Ahyuwani Akanet, Trinity International University

School Services: Reaching Teachers Effectively

Presenter: Guadalupe Colin, Palatine Public Library District

Creating Meaningful Practicum Experiences

Presenters: Rachael Bild, Skokie Public Library, Tiffany Breyne, Elmwood Park Public Library. and Rachel Kaiser, Addison Public Library

Databases Aren't Just For Fingerprints: Information Literacy and the Future of Policing in Chicago

Presenters: Katelin Karlin and Sara Stigberg, Harold Washington College

Shifting Your Library Programming: Effective Approaches for Engaging "Generation 7"

Presenters: Kristin Allen and Melissa Merlos, Harper College Library

Outreach Initiatives at an Academic Library

**Presenter:** Bradley Tolppanen, Eastern Illinois University

Access Services for All

Presenter: Kathleen Rhoades. Chicago State University

Disability and Accessibility: Training Needs of Library **Professionals** 

Presenter: JJ Pionke, University of Illinois at Urbana-Champaign

Make Way for Maker Day

Presenters: Rachel Weiss, Lisa Barefield, and Matt Binder, Wheaton Public Library

#### NOON - 1:30 P.M.

Class Bias in Academia: The Impact of Classism on Working-Class First-Generation (WCFG) College Students

Presenter: Rebecca Graham, iSchool at the University of Illinois, Urbana-Champaign

On the Road to Curriculum Mapping: a Guide to Strategic Outreach

Presenters: Gina Petersen, Anne Marie Sticksel, and Anne Zaid, Northwestern University Libraries

Building Collections and Building Relationships: Linear Feet of Outreach **Opportunities** 

Presenter: Jason Kruse, Northwestern University

Extension of the Chinese Government's Internet Censorship into Academia: The Case of the Springer-Nature Incident

Presenters: Shu Wan, University of Iowa

A Flippin' Time Saver: Using Video to Maximize Instruction and Engage Learners

**Presenters:** Sue Franzen and Julie Derden. Illinois State University - Milner Library

Project Next Generation: Students Learning, Mentors, and Technology at the Library

Presenter: Rita Stephens, Illinois State Library

Information Literacy and Public Libraries

Presenter: Mary Pat Fallon, Dominican University

*Is Your Library LGBTQ+* Friendly?

Presenters: Lisa Sharkey, Samantha Farruggia, and Jeanne Jesernik, LaGrange Public Library

Connect with Your Community: Essential Referendum Tips

Presenters: Jeannie Dilger and Andrea Lublink, Palatine Public Library District

In Defense of the Physical Item

Presenter: Douglas Losey, Hillside Public Library

Course Materials & Academic Library: Balancing Support & Supplies

Presenter: Kathleen Rhoades, Chicago State University

"Library as Text": Engaging Students in Critical Exploration of Chicago Area Libraries

Presenters: Elaine Page, Jennifer Paliatka, Peg Cook, and Jacob Hill, Elmhurst College

Make Your Comics Collection User-Friendly: Management of Graphic Novel Shelves of All Sizes

Presenter: Quinn Stitt, Berwyn Public Library

Disability and Accessibility: Understanding the Educational Needs of Library Graduate Students

Presenter: JJ Pionke, University of Illinois at Urbana-Champaign



Training Librarians To Help Leisure Readers Since 2004

Through Your Local Public Library

#### **Becky Siegel Spratford**

Readers' Advisor, MLIS

bspratford@hotmail.com http://raforall.blogspot.com @RAforAll 708.250.6698

- All Staff In-Service Training
- Personalized Assessment of Your Library's Services to Leisure Readers
- Book Discussion Leadership Training
- Customized Training and Coaching for Library Staff
- Free Consultation

See raforall.blogspot.com for details and programs

Leveraging Your Library's Influence.

## Trustee Day Schedule Thursday, October 24

#### 8:00 - 10:00 A.M.

Trustee Continental Breakfast Pre-registration Required.

Room: Exhibit North Ballroom

The Trustee Continental Breakfast is made possible by the generous support of iREAD.



#### 9:00 - 10:00 A.M.

Not All Shifts are Seismic: Thoughtful Advocacy for Cumulative Impact and Success

Speaker: Megan Cusick, American

Library Association

Tracks: Advocacy and Funding;

Trustees

Room: Exhibit North Ballroom

#### 10:00 - 11:00 A.M.

Exhibits Coffee Break

Room: Exhibit Hall

#### 11:00 A.M. - NOON

Addressing the Challenges of Poverty and Homelessness Through Library Services and **Partnerships** 

**Speakers:** Leander Spearman, Belleville Public Library, and Diana Brawley Sussman, Carbondale Public Library

Tracks: Customer Service; Diversity and Special Populations; Trustees

**Session Tags:** Partnerships and Collaboration; Public Services; Special Needs Populations

Audience: Academic; Public Room: South Pavilion 3-4

Tips for Advocating to Legislators from Legislators

Moderator: Jim Deiters, Oak Lawn

Public Library

Tracks: Advocacy and Funding;

**Trustees** 

Session Tags: Advocacy; Public Policy/Government Relations; Training

Audience: Academic; Public; School

**Room:** South Pavilion 1–2

## Noon - 1:30 P.M.

Trustee Day Luncheon

Room: Exhibit North Ballroom

The Trustee Day Luncheon is made possible support of Klein, Thorpe & Jenkins.



#### 1:45 - 2:45 P.M.

Your Library Director Just Resigned – What Now?

**Speakers:** Kathy Parker, kathyparker consulting

Tracks: Trustees

**Session Tags:** Administration; Management; Trustees

Audience: Academic; Public; Special

Room: South Pavilion 3-4

Mythbusters: Clearing the Misconceptions Trustees Might Have About Going Fine Free

**Speakers:** Ryan Livergood and Jo Beckwith, Warren-Newport Public Library District; Meg Schmaus, Warren-Newport Public Library District; Cynthia Fuerst and Jay Kasten, Vernon Area Public Library District; and Matt Womack, Ela Area Public Library District

Tracks: Leadership, Management, and Staff Development; Trustees

Session Tags: Circulation; Open

Access; Trustees Audience: Public

Room: South Pavilion 5-6

#### 3:00 - 4:00 P.M.

A Mock Board Meeting of the Kleintown Public Library

Speakers: Carmen Forte Jr., Klein, Thorpe & Jenkins, Ltd.; Jim Deiters, Oak Lawn Public Library; Cynthia Fuerst, Vernon Area Public Library District; Alex Todd, Prospect Heights Public Library District; and Kathy Parker, kathyparker consulting

Tracks: Trustees

Session Tags: Administration; Best Practices and Standards; Guidelines and Standards

Audience: Academic; Public;

School; Special

Room: South Pavilion 1–2

Governance of Illinois Municipal Libraries: Who Does What?

Speakers: Heidi Smith, Park Ridge Public Library; Julie Tappendorf, Ancel Glink; and James Rachlin, Meristem Advisors LLC

Tracks: Trustees

Session Tags: Administration; Advocacy; Public Policy/Government

Relations

Audience: Public

Room: South Pavilion 3-4

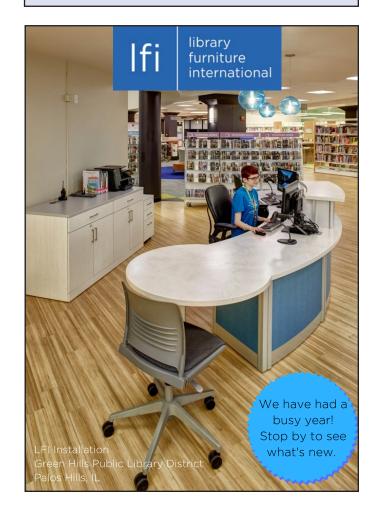
#### **Your Success** = Our Success



EBSCO is proud to sponsor the 2019 Illinois Library Association Conference. The work that every librarian does is important. We aim to optimize the value of that work with products and services that enable you to meet the information needs of your library's users.

Stop by booth #524 to learn more.

**EBSCO** 



## Program Tracks

#### **Advocacy and Funding**

Tuesday, October 22		
1:30 – 2:30 P.M.	Telling Our Story: Articulating Library Value Across Type	South Pavilion 1–2
2:45 – 3:45 P.M.	What the Heck is PPC and What Do They Do?	North Pavilion 4–5
Wednesday, Octob	per 23	
3:00 – 4:00 P.M.	Dollars and Sense: Building Your Library's Fundraising Capacity	South Pavilion 5–6
Thursday, October 24		
9:00 – 10:00 A.M.	Not All Shifts are Seismic: Thoughtful Advocacy or Cumulative Impact and Success	Exhibit North Ballroom
11:00 A.M. – NOON	Tips for Advocating to Legislators from Legislators	South Pavilion 1–2
1:45 – 2:45 P.M.	Local Elections and the Library - Enhancing the Library's Image During the Local Election Cycle	North Pavilion 1

#### **Assessment and Evaluation**

Wednesday, October 23		
9:00 – 10:00 A.M.	Shift the Way You Present Data to Your Library Board and Public	Bremen Room
1:45 – 2:45 P.M.	Project Outcome for Academic Libraries: Data for Impact and Improvement	North Pavilion 1
3:00 – 4:00 P.M.	Assessment and Evaluation in Library Makerspaces: Tools to Try and Adapt	North Pavilion 4–5
Thursday, October 24		
9:00 – 10:00 A.M.	"The User is the Sun": Starting a User Experience Group from Scratch at a Mid-size Public Library	North Pavilion 6

#### **Buildings and Facilities**

Tuesday, October 22		
10:45 — 11:45 а.м.	DIY Capital Needs Assessment	South Pavilion 5–6
2:45 – 3:45 P.M.	A New Concept in University Libraries - Purdue University's Wilmeth Active Learning Center	North Pavilion 6
4:00 – 5:00 P.M.	How to Construct (or Remodel) a Library Building and Keep Out of Trouble.	South Pavilion 5–6
Thursday, October 24		
3:00 – 4:00 P.M.	Sparking Patron Joy by Making Space to Grow	North Pavilion 4–5

#### **Collaboration and Community Engagement**

Tuesday, October 22		
10:45 – 11:45 а.м.	Collaborating with Academic Departments to Provide Outreach and Educational Services in a Medical Education Environment	North Pavilion 6
1:30 – 2:30 р.м.	Census 2020: Make Sure Illinois Counts	Bremen Room
2:45 – 3:45 P.M.	Changing Currents: Adventures Through Partnership	South Pavilion 1–2
Wednesday, October 23		
9:00 – 10:00 A.M.	Community Engagement in One Year or Less: Shifting Your Engagement Into Over Drive	North Pavilion 1
1:45 – 2:45 P.M.	Unique Partnerships: Serving Your Multi-Needs Community	South Pavilion 3–4
1:45 – 2:45 P.M.	From DUI to Life Long Library User: Reshaping Your Volunteer Program North Pavilion 6	South Pavilion 1–2
3:00 – 4:00 P.M.	The Public Library's Role During Elections: Voter Education In The Age Of Misinformation	North Pavilion 6

#### **Collections and Technical Services**

Thursday, October 24		
9:00 – 10:00 A.M.	Implementing Linked Data in Libraries: What? Why? How?	North Pavilion 1
10:00 – 11:00 A.M.	Resources and Technical Services Forum Meeting	Executive Board Room
11:00 a.m. – Noon	How Technical Services Staff Can Help Reluctant Weeders	North Pavilion 6
1:45 – 2:45 P.M.	Weaving Technical Services into the Fabric of Your Library	Bremen Room
3:00 – 4:00 p.m.	Sparking Patron Joy by Making Space to Grow	North Pavilion 4–5

#### **Customer Service**

Tuesday, October 22		
2:45 – 3:45 P.M.	Providing Government Services Through Your Library	Samuel Tinley Room
4:00 – 5:00 P.M.	Removing Barriers: Instituting Automatic Renewals and Eliminating Fines	South Pavilion 1–2
Thursday, October 24		
11:00 A.M. – NOON	Addressing the Challenges of Poverty and Homelessness Through Library Services and Partnerships	South Pavilion 3–4

## Program Tracks

#### **Diversity and Special Populations**

Tuesday, October 2	22	
10:45 — 11:45 а.м.	Growing Past Sensory Storytimes: Supported Programs to Offer Kids and Teens with Disabilities at Your Library	North Pavilion 2–3
1:30 – 2:30 p.m.	5.7 Million and Growing: Engaging Those with Dementia and Their Care Partners Through Memory Cafés	North Pavilion 6
1:30 — 3:45 р.м.	Judging or Joining? Conscious Actions for Inclusion	North Pavilion 2–3
2:45 – 3:45 P.M.	Confronting the Opioid Crisis in the Stacks: Narcan in Libraries	South Pavilion 3–4
4:00 – 5:00 p.m.	Go Bilingual! Making Libraries Welcoming and Inclusive for Non-English Speakers	Bremen Room
Wednesday, Octob	per 23	
9:00 – 10:00 A.M.	Grow Your Adult ELL Programming!	North Pavilion 2–3
1:45 – 2:45 P.M.	Unique Partnerships: Serving Your Multi-Needs Community	South Pavilion 3–4
3:00 – 4:00 P.M.	DiversiTEA	Exhibit North Ballroom
Thursday, October	24	
9:00 – 10:00 A.M.	Libraries as Safer Spaces for LGBTQ+ Youth	South Pavilion 1–2
11:00 A.M. – NOON	Addressing the Challenges of Poverty and Homelessness Through Library Services and Partnerships	South Pavilion 3–4
11:00 a.m. – Noon	The More We Grow Together: Storytimes for Social Change	Samuel Tinley Room
1:45 – 2:45 р.м.	Making the Shift to Inclusive Librarianship: Learning from Reference and Instruction Interactions	Samuel Tinley Room

#### IACRL @ ILA

Tuesday Ostobay	22	
<b>Tuesday, October</b> 10:45 – 11:45 A.M.	Collaborating with Academic Departments to Provide Outreach	North Pavilion 6
10.45 – 11.45 A.M.	and Educational Services in a Medical Education Environment	NOI (IT FAVIIIOIT O
10:45 — 11:45 а.м.	How Do You Manage? Time and Task Management for Busy Professionals	North Pavilion 4–5
10:45 — 11:45 а.м.	Increasing Workshop Attendance by Offering Them Online	Bremen Room
1:30 – 2:30 P.M.	Telling Our Story: Articulating Library Value Across Type	South Pavilion 1–2
1:30 – 2:30 P.M.	Census 2020: Make Sure Illinois Counts	Bremen Room
1:30 – 2:30 p.m.	This Is Not What I Thought I'd Be Doing: How 4 Librarians Made a New Path for Themselves and You Can Too	Samuel Tinley Room
1:30 – 3:45 P.M.	Judging or Joining? Conscious Actions for Inclusion	North Pavilion 2–3
2:45 – 3:45 P.M.	What the Heck is PPC and What Do They Do?	North Pavilion 4–5
2:45 – 3:45 P.M.	A New Concept in University Libraries - Purdue University's Wilmeth Active Learning Center	North Pavilion 6
2:45 — 3:45 Р.М.	Programming for Intellectual Freedom: How (and Why) Libraries Can Host Challenging Conversations on Controversial Topics	Bremen Room
4:00 – 5:00 P.M.	How to Construct (or Remodel) a Library Building and Keep Out of Trouble.	South Pavilion 5–6
4:00 – 5:00 p.m.	Implementing and Assessing a Collection Mapping Tool	North Pavilion 1
4:00 - 5:00 P.M.	System Membership Standards as a Pathway to Excellence	North Pavilion 6
Wednesday, Octo	ber 23	
8:00 – 10:00 A.M.	IACRL Unconference	South Pavilion 5–6
1:45 – 2:45 p.m.	Project Outcome for Academic Libraries: Data for Impact and Improvement	North Pavilion 1
1:45 — 2:45 р.м.	Who's Afraid of the Big Bad Library?: Library Anxiety and its Effect on Information Seeking Behaviors—A Mindfulness Based Alternative	Bremen Room
3:00 – 4:00 P.M.	Dollars and Sense: Building Your Library's Fundraising Capacity	South Pavilion 5–6
3:00 – 4:00 Р.М.	From Seedling to Full Bloom: Open Educational Resources at Illinois Community Colleges	North Pavilion 1
3:00 – 4:00 Р.М.	Assessment and Evaluation in Library Makerspaces: Tools to Try and Adapt	North Pavilion 4–5
3:00 – 4:00 p.m.	Speed Mentoring and Networking for Library Staff	Registration Area

## Program Tracks

#### IACRL @ ILA [CONT.]

Thursday, October	· 24	
9:00 – 10:00 A.M.	Get Your Geek On: Fun with Fandom at Your Library	North Pavilion 2–3
9:00 – 10:00 A.M.	Public Speaking for Librarians: Tips & Tricks to be an Excellent Communicator	Samuel Tinley Room
9:00 – 10:00 A.M.	Implementing Linked Data in Libraries: What? Why? How?	North Pavilion 1
11:00 A.M. – NOON	How Technical Services Staff Can Help Reluctant Weeders	North Pavilion 6
11:00 A.M. – NOON	Social Media: Are We Free?	North Pavilion 2–3
1:45 – 2:45 P.M.	Weaving Technical Services into the Fabric of Your Library	Bremen Room
1:45 – 2:45 p.m.	Making the Shift to Inclusive Librarianship: Learning from Reference and Instruction Interactions	Samuel Tinley Room
1:45 – 2:45 P.M.	Leading Change, Leaning into Hope	North Pavilion 6
3:00 – 4:00 P.M.	What's the Buzz? Can't Miss Books for Adults	North Pavilion 6
3:00 – 4:00 P.M.	Sparking Patron Joy by Making Space to Grow	North Pavilion 4–5

#### Leadership, Management, and Staff Development

Tuesday, October 2	22	
10:45 – 11:45 а.м.	You're All Doing a Great Job!: Performance Evaluation and Improvement Plans (When Necessary)	Samuel Tinley Room
1:30 — 2:30 р.м.	Soft Landings: How to End Employment with Dignity	South Pavilion 3–4
2:45 – 3:45 P.M.	Confronting the Opioid Crisis in the Stacks: Narcan in Libraries	South Pavilion 3–4
2:45 – 3:45 P.M.	What the Heck is PPC and What Do They Do?	North Pavilion 4–5
2:45 – 3:45 P.M.	Experience Required: Building Supervisory Skills When You're Not a Manager	Pebble Beach
4:00 - 5:00 P.M.	Constructive Feedback: Turning Confrontation into Dialogue	North Pavilion 2–3
4:00 - 5:00 P.M.	System Membership Standards as a Pathway to Excellence	North Pavilion 6
Wednesday, Octob	per 23	
1:45 – 2:45 p.m.	Change of Direction or Course Correction?	North Pavilion 2–3
1:45 – 2:45 P.M.	Growing Pains: Developing Your Own Unique Management Style	Pebble Beach
3:00 – 4:00 P.M.	Mini-Grants for Library Staff members	Bremen Room
3:00 – 4:00 P.M.	In the Drawer No More: How a One-Page Strategic Plan Can Transform Your Library	South Pavilion 3–4

#### Leadership, Management, and Staff Development [CONT.]

Thursday, October 24		
9:00 – 10:00 A.M.	Staff Morale — Boost NOT Bust!	North Pavilion 4–5
9:00 – 10:00 A.M.	Quantitative Analysis for Public Libraries	Bremen Room
9:00 – 10:00 A.M.	Public Speaking for Librarians: Tips & Tricks to be an Excellent Communicator	Samuel Tinley Room
1:45 – 2:45 P.M.	Mythbusters: Clearing the Misconceptions Trustees Might Have About Going Fine Free	South Pavilion 1–2
1:45 – 2:45 P.M.	Staff-Centered Leadership: Building Relationships, Satisfaction, and a Healthy Environment for Your Library	North Pavilion 2–3
1:45 – 2:45 P.M.	Leading Change, Leaning into Hope	North Pavilion 6
1:45 – 2:45 P.M.	What Are You Looking for in an LTA?	Pebble Beach

#### **Marketing and Outreach**

Tuesday, October 22		
10:45 — 11:45 а.м.	Make Your Marketing a Well-Oiled Machine: Creating Structure for Success	South Pavilion 3–4
1:30 – 2:30 P.M.	Book Bike 101: Pedaling Your Way to Increased Community Engagement	North Pavilion 1
2:45 – 3:45 P.M.	Marketing Plans 101	North Pavilion 1
4:00 – 5:00 P.M.	Marketing Forum Meeting	Executive Board Room
Wednesday, Octob	er 23	
9:00 – 10:00 A.M.	Make Every Picture Count: Simple Ways to Take Better Pictures and Make Photography Matter at Your Library	Samuel Tinley Room
Thursday, October 24		
3:00 – 4:00 P.M.	Painless Promotion: Encouraging All Staff To Hype The Whole Library	North Pavilion 1

## Program Tracks

#### **Personal Enrichment and Growth**

Tuesday, October 2	22	
10:45 – 11:45 а.м.	How Do You Manage? Time and Task Management for Busy Professionals	North Pavilion 4–5
1:30 – 2:30 P.M.	This Is Not What I Thought I'd Be Doing: How 4 Librarians Made a New Path for Themselves and You Can Too	Samuel Tinley Room
4:00 – 5:00P.M.	Filling Your Own Cup So You Can Help Students (And Other Adults) Fill Theirs	North Pavilion 4–5
Wednesday, Octob	per 23	
9:00 – 10:00 A.M.	The Introvert's Guide to Being a Library Leader	South Pavilion 3-4
1:45 – 2:45 P.M.	Mind Mapping – Right Brain Training for Creative Solutions	North Pavilion 4-5
3:00 – 4:00 P.M.	Speed Mentoring and Networking for Library Staff	Registration Area
Thursday, October	24	
11:00 a.m. – Noon	Shake the Creativity Tree — Practices to Help You Harvest New Ideas and Inspire Lasting Change	South Pavilion 5–6

#### **Programming**

Tuesday, October 2	22	
10:45 – 11:45 а.м.	Growing Past Sensory Storytimes: Supported Programs to Offer Kids and Teens with Disabilities at Your Library	North Pavilion 2–3
1:30 – 2:30 P.M.	Linked Together: Harnessing the Present and Future to Present the Past	North Pavilion 4–5
2:45 – 3:45 P.M.	Programming for Intellectual Freedom: How (and Why) Libraries Can Host Challenging Conversations on Controversial Topics	Bremen Room
3:45 - 5:00 P.M.	iREAD Showcase Make and Take	Registration Area
Wednesday, Octob	per 23	
9:00 – 10:00 A.M.	Grow Your Adult ELL Programming!	North Pavilion 2–3
1:45 – 2:45 P.M.	Not Another Piggy Bank: How Creative Entrepreneurship Bolsters Programming for Youth During Money Smart Week	Samuel Tinley Room
3:00 – 4:00 P.M.	iREAD Showcase Showdown	North Pavilion 2–3
Thursday, October	24	
9:00 - 10:00 A.M.	Get Your Geek On: Fun with Fandom at Your Library	North Pavilion 2–3
11:00 a.m. – Noon	Big Isn't Scary: Creating, Planning, and Executing Large(r)-Scale Library Programs on a Shoestring Budget	Bremen Room
3:00 – 4:00 P.M.	Looking Beyond Our Walls: Finding Inspiration for Unique Family Experiences	North Pavilion 2–3

### Reference and Readers' Advisory

Tuesday, October 22				
4:00 – 5:00 P.M.	Not Just for Summer: Challenge Adult Readers All Year	South Pavilion 3–4		
Wednesday, Octob	er 23			
9:00 – 10:00 A.M.	Readers Advisory Revamped: Creative and Budget-Friendly Approaches to Reach Readers of All Ages	South Pavilion 1–2		
Thursday, October 24				
9:00 – 10:00 A.M.	Flip the Readers' Advisory Script: Think Like a Reader	South Pavilion 3–4		
1:45 – 2:45 P.M.	Making the Shift to Inclusive Librarianship: Learning from Reference and Instruction Interactions	Samuel Tinley Room		
3:00 – 4:00 P.M.	What's the Buzz? Can't Miss Books for Adults	North Pavilion 6		

#### Teaching, Learning, and Instruction

Tuesday, October 22				
10:45 — 11:45 а.м.	Increasing Workshop Attendance by Offering Them Online	Bremen Room		
Wednesday, Octob	per 23			
8:00 - 10:00 A.M.	IACRL Unconference	South Pavilion 5–6		
9:00 - 10:00 A.M.	Gamifying the Job Search: The Path to Career Readiness	North Pavilion 4–5		
1:45 – 2:45 P.M.	Who's Afraid of the Big Bad Library?: Library Anxiety and its Effect on Information Seeking Behaviors—A Mindfulness Based Alternative	Bremen Room		
3:00 – 4:00 P.M.	From Seedling to Full Bloom: Open Educational Resources at Illinois Community Colleges	North Pavilion 1		
Thursday, October 24				
11:00 a.m. – Noon	Makerspaces in Libraries: Learn and Grow with New Models of Technology and Instruction	North Pavilion 4–5		

#### **Technology**

Tuesday, October 22			
4:00 - 5:00 P.M.	Implementing and Assessing a Collection Mapping Tool	North Pavilion 1	
Wednesday, Octob	per 23		
9:00 - 10:00 A.M.	Stressing the Fair in Fair Use and What is in the Public Domain?	North Pavilion 6	
Thursday, October 24			
11:00 a.m. – Noon	Social Media: Are We Free?	North Pavilion 2–3	
11:00 A.M. – NOON	Makerspaces in Libraries: Learn and Grow with New Models of Technology and Instruction	North Pavilion 4–5	

## Program Tracks

#### **Trustees**

Tuesday, October	22	
10:45 – 11:45 а.м.	DIY Capital Needs Assessment	South Pavilion 5–6
1:30 – 2:30 P.M.	Census 2020: Make Sure Illinois Counts	Bremen Room
2:45 – 3:45 P.M.	What the Heck is PPC and What Do They Do?	North Pavilion 4–5
4:00 – 5:00 P.M.	How to Construct (or Remodel) a Library Building and Keep Out of Trouble.	South Pavilion 5–6
4:00 – 5:00 P.M.	System Membership Standards as a Pathway to Excellence	North Pavilion 6
Wednesday, Octol	ber 23	
9:00 – 10:00 A.M.	Community Engagement in One Year or Less: Shifting Your Engagement Into Over Drive	North Pavilion 1
1:45 — 2:45 р.м.	From DUI to Life Long Library User: Reshaping Your Volunteer Program	North Pavilion 6
3:00 – 4:00 P.M.	Dollars and Sense: Building Your Library's Fundraising Capacity	South Pavilion 5–6
3:00 – 4:00 P.M.	In the Drawer No More: How a One-Page Strategic Plan Can Transform Your Library	South Pavilion 3–4
Thursday, Octobe	r 24	
9:00 – 10:00 A.M.	Not All Shifts are Seismic: Thoughtful Advocacy for Cumulative Impact and Success	Exhibit North Ballroom
11:00 a.m. – Noon	Tips for Advocating to Legislators from Legislators	South Pavilion 1–2
11:00 a.m. – Noon	Addressing the Challenges of Poverty and Homelessness Through Library Services and Partnerships	South Pavilion 3–4
1:45 — 2:45 р.м.	Mythbusters: Clearing the Misconceptions Trustees Might Have About Going Fine Free	South Pavilion 1–2
1:45 – 2:45 p.m.	Your Library Director Just Resigned – What Now?	South Pavilion 3–4
3:00 – 4:00 р.м.	A Mock Board Meeting of the Kleintown Public Library	South Pavilion 1–2
3:00 – 4:00 р.м.	Governance of Illinois Municipal Libraries: Who Does What?	South Pavilion 3–4

#### **Youth and Young Adult Services**

Tuesday, October	22	
10:45 – 11:45 а.м.	Welcome Baby! Baby's First Library Card and Early Literacy Program	North Pavilion 1
10:45 — 11:45 а.м.	Growing Past Sensory Storytimes: Supported Programs to Offer Kids and Teens with Disabilities at Your Library	North Pavilion 2–3
1:30 — 3:45 р.м.	Young Adult and Youth Services Unconference	South Pavilion 5–6
3:45 — 5:00 р.м.	iREAD Showcase Make and Take	Registration Area
4:00 – 5:00 p.m.	Dear Teen Librarian	Samuel Tinley Room
4:00 – 5:00 p.m.	Filling Your Own Cup So You Can Help Students (And Other Adults) Fill Theirs	North Pavilion 4–5
Wednesday, Octol	ber 23	
9:00 – 10:00 а.м.	Future Ready: Preparing Our Teens for Success with Career, College, and Job Skills	Pebble Beach
1:45 – 2:45 р.м.	Beyond Books: Creating Youth Kit Collections to Encourage Exploration or Build Early Literacy	South Pavilion 1–2
3:00 – 4:00 р.м.	iREAD Showcase Showdown	North Pavilion 2–3
1:45 — 2:45 р.м.	Not Another Piggy Bank: How Creative Entrepreneurship Bolsters Programming for Youth During Money Smart Week	Samuel Tinley Room
Thursday, Octobe	r 24	
9:00 – 10:00 а.м.	Libraries as Safer Spaces for LGBTQ+ Youth	South Pavilion 1–2
9:00 – 10:00 a.m.	Small Libraries "STEAM"ing Ahead	South Pavilion 5–6
11:00 а.м. – Noon	Shifting Your View of Teen Nonfiction	North Pavilion 1
11:00 а.м. – Noon	The More We Grow Together: Storytimes for Social Change	Samuel Tinley Room
1:45 – 2:45 р.м.	Beyond Schools: Teen Outreach	North Pavilion 4–5
3:00 – 4:00 р.м.	Youth Services Ignite!	South Pavilion 5–6
3:00 – 4:00 р.м.	Looking Beyond Our Walls: Finding Inspiration for Unique Family Experiences	North Pavilion 2–3

## Illinois Library Luminaries 2019



Linda C. Smith

Linda's nearly 50-year career began when she came to the University of Illinois at Urbana-Champaign, Graduate School of Library Science (now the School of Information Sciences) in 1971 shortly after graduating summa cum laude in physics and mathematics from Allegheny College (PA). She received her M.S. from Illinois in 1972 and spent a year at Washington University School of Medicine Library in St. Louis as a Trainee in Computer Librarianship. She then earned an M.S. in Information and Computer Science from Georgia Institute of Technology in 1975 and a Ph.D. from Syracuse University, School of Information Studies in 1979.

Currently, Linda serves as Executive Associate Dean for the School of Information Sciences at the University of Illinois, where she began as an assistant professor in 1977. She has been routinely named to the university's List of Teachers Ranked as Excellent throughout her tenure and was named a University Distinguished Teacher-Scholar in 1999. She works with graduate students on-campus (MS, CAS, PhD) and, since 1997, online (MS, CAS).

A prolific writer, Linda has authored books, journal articles, chapters, reports and conference papers, and served as co-editor for five editions of Reference and Information Services: An Introduction (Libraries Unlimited). Her most recent publication is the co-authored chapter "Transforming Library and Information Science Education by Design" published in Advances in Librarianship (v. 44A, 2018). Linda is also the recipient of numerous awards, honors, fellowships and grants. She has been an invited speaker in Finland, The Netherlands, Sweden, and throughout the United States.

Linda's memberships include the American Library Association, American Association for the Advancement of Science. Association for Information Science and Technology, Association for Library and Information Science Education, Association for Computing Machinery, Beta Phi Mu, Health Science Librarians of Illinois, Illinois Library Association, Medical Library Association, and Special Libraries Association, among others. She continues to serve on a variety of committees at the university and in professional associations, most recently as a member of the American Library Association's Committee on Accreditation.

Inducted January 31, 2019



G. Victor ("Vic") Johnson

G. Victor (Vic) Johnson served as a dedicated library trustee of the Arlington Heights Memorial Library from 1982 through 2013, more than thirty years! He was known for his tact, approachability, and commitment to service, giving an incredible amount of time and effort to benefit libraries on the local, state, and national levels. In Arlington Heights, Vic served on the Board of Library Trustees as president for eight years, vice president/secretary for four years and treasurer for nine years. In this role, he oversaw the hiring of four executive directors and the passage of two referenda, presided over two building campaigns, and helped maintain four years of zero-percent tax increases over the prior year's extended levy. During his Board Presidency, a three-year building project added 56,000 square feet of space to the library; also, the library was first recognized as a Five-Star Library by Library Journal and has since earned five stars for five years in a row.

In Illinois, Vic served on the North Suburban Library System's board for 19 years, holding positions of treasurer for two years, vice president for two years, and president for three years. He then served on the board that oversaw the creation of the Reaching Across Illinois Library System (RAILS) from the merger of five library systems. In 2000, he received ILA's Robert R. McClarren Legislative Development Award, given to a member of the library community who contributes to legislative development in the state and advocated for libraries locally, throughout the state and nationally. He also served as a member of ILA's Trustee Forum Board.

Nationally, Vic served on the national level as President and other roles in the United for Libraries (formerly the Association of Library Trustees, Advocates, Friends and Foundations) division of the American Library Association (ALA), and was honored with the ALA Trustee Citation for 2013, the highest award that division bestows.

Inducted April 18, 2019



# REACHING CHING CHI

Friday, May 1, 2020

## 2019 Award Winners

Deborah Dowley Preiser Marketing Award

Chris Renkosiak, Lincolnwood Public Library District

Sponsored by the Oak Park Public Library

Readers' Advisory Service Award

**Popular Materials Department,** Ela Area Public Library District

Sponsored by the Adult Reading Round Table (ARRT)

Intellectual Freedom Award

Dr. Nicole Cooke, University of Illinois at Urbana-Champaign

Sponsored by the ILA Intellectual Freedom Fund

Trustee of the Year Award

**Debbie Smart,** Arlington Heights Memorial Library

Sponsored by Peregrine, Stime, Newman, Ritzman & Bruckner, Ltd.

Crosman Memorial Award

JJ Pionke, University of Illinois at Urbana-Champaign Social Sciences, Health, and Education Library

Sponsored by Dominican University School of Information Studies

Robert R. McClarren Legislative Development Award

**Illinois State Representative La** Shawn K. Ford

Presented by the ILA Public Policy Committee

Robert P. Dovle ILA Conference Grant for Support Staff

Elizabeth Boden, North Riverside Public Library

Oberman and Rich Reaching Forward Conference Grant

Jessi Baker

Alexander J. Skrzypek Award

Amy Sobrino, Effingham Area Alzheimer's Awareness

Sponsored by the Illinois State Library

Illinois Academic Librarian of the Year Award

Gwen Gregory, University of Illinois at Chicago Daley Library

Sponsored by Library Juice Academy

Hugh C. Atkinson Memorial **Award** 

**Vernon Area Public Library** District

**Indian Trails Public Library District** 

**Cook Memorial Public Library** District

Sponsored by the ILA Hugh C. Atkinson Memorial Fund

Davis Cup Award

Heather McCammond-Watts,

Glen Ellyn Public Library

Sponsored by ABDO

Golden Ticket Award

Natalie Williams, Indian Prairie

Public Library District

Sponsored by Brainfuse

Young Adult Librarian of the Year Award

Heather Colby, Homer Township Public Library District

Sponsored by Sourcebooks

Reference Services Award

Stacey Knight-Davis, Eastern Illinois University's Booth Library

Sponsored by Ancel, Glink

TBS, Inc. Technical Services Award

Kristine Hammerstrand,

Consortium of Academic and Research Libraries in Illinois (CARLI)

Sponsored by Today's Business Solutions, Inc. (TBS)

Librarian of the Year Award

Brian Shepard, Indian Trails Public Library District

Sponsored by Today's Business Solutions, Inc. (TBS)

Sylvia Murphy Williams Award / Spectrum Scholars

Nada Abdelrahim

University of Illinois

**Nicholas Berrios** 

Dominican University

**Lauren Camarillo** 

University of Illinois

Carol Ng-He

San Jose State University

Priscilla Resendiz

University of Illinois

Diana Rocha

University of Illinois

**Kevin Whiteneir** 

University of Illinois

Rita Wilkenfeld

Undecided

## ILA Membership Meeting Agenda

#### 10:30 A.M. - NOON

ILA Membership Meeting and President's Program

South Pavilion 1–2

Call to Order Molly Beestrum Establishment of Quorum Molly Beestrum

(150 personal members present)

Adoption of the Agenda Molly Beestrum President's Report Molly Beestrum Legislative Update Derek Blaida and Dennis Danowski

Treasurer's Report Brian Shepard

**New Business** Molly Beestrum Proposed ILA Bylaws Revision Molly Beestrum

Adjournment Molly Beestrum

#### **Proposed ILA Bylaws Change for** Vote at ILA Annual Conference. 10/23/2019

Existing Bylaw, with language to be eliminated stricken through and language to be added in bold:

Article IX – Nominations and Elections Section 8.

Each year the Nominating Committee shall report its slate of candidates to the membership in the February issue of the ILA Reporter. an association-wide communications channel at least 30 days prior to the opening of the election.

Rationale: The Nominating Committee's responsibility to report the slate to the membership should not be dependent on publication schedules of particular communications channels, because those can change. The important part of this bylaw is to ensure timely notification of the slate to membership. For example, in 2020 the *ILA Reporter* will begin to be published on a quarterly basis and there will not be a February issue; the slate will be reported in the March issue. What if the name of the journal were to change in the future?



## Fiscal Report [Year Ended June 30, 2019]

#### Revenue

General Operations	\$ 32,572
Membership	\$ 263,106
Conference	\$ 353,751
iRead	\$ 2,156,001
Publications	\$ 14,882
Public Policy	\$ 2,000
Awards	\$ 5,130
Endowment Contributions	\$ 16,269
Workshops	\$ 142,053
Reaching Forward	\$ 132,345
Donor Restricted Funds Contributions	\$ 2,715
Total Revenue	\$ 3,121,605

#### **Expenses** (reflecting allocation of staff salaries, taxes, and benefits to functional areas)

General Operations	\$ 310,831
Membership	\$ 160,487
Conference	\$ 288,743
iRead	\$ 1,825,470
Publications	\$ 116,895
Public Policy	\$ 100,661
Awards	\$ 17,128
Workshops/Projects	\$ 180,645
Forums & Committees	\$ 5,360
Reaching Forward	\$ 126,148
Total Operating Expenses	\$ 3,032,368

Operating Net	\$ 89,237
Other Revenue: Gain on Long-term Investments	\$ 54,387
Other Expenses: Amortization, Depreciation	\$ 22,182
Net Income	\$ 121,442
Net Assets at end of FY 2018	\$ 1,950,290
Net Assets at end of FY 2019	\$ 2,071,732

#### **Net Assets Comprise:**

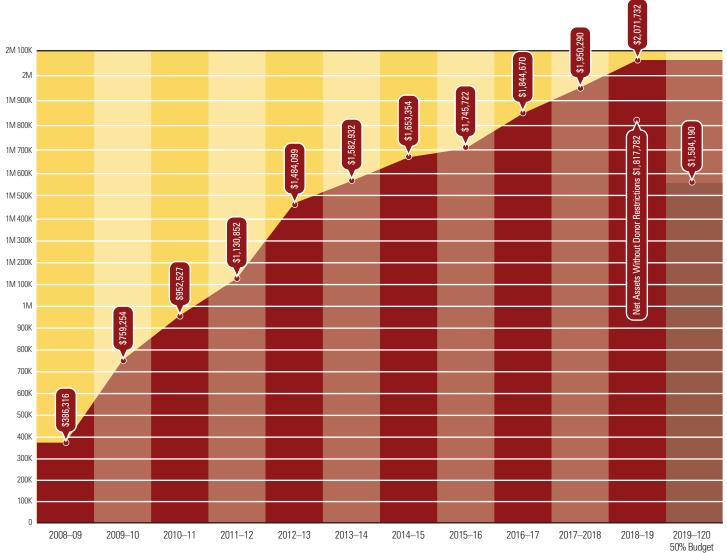
Net Assets Without Donor Restrictions	\$ 1,817,782
Net Assets With Donor Restrictions	\$ 253,950

- Atkinson Memorial Award: \$2,783
- Robert R. McClarren Award Fund for Legislative Development: \$8,966
- Legal Defense Fund: \$875
- Preiser Award: \$116
- OCLC Users Group: \$25,741 9
- Valerie Wilford Fund: \$18,806
- Diversity Scholarship: \$4,595
- Intellectual Freedom Fund: \$2,530
- Endowment Fund: \$186,299
- Unappropriated Endowment Fund Earnings: \$3,239

**Total Net Assets at end of FY 2019** 

\$ 2,071,732





#### **Cumulative Surplus**

The growth in ILA's net assets, particularly net assets without donor restrictions has been a conscious strategy over the past twenty-two years, with the goal of producing an annual budget surplus that will build up a reserve fund of unrestricted net assets equal to at least 50% of the subsequent year's budgeted expenses, according to ILA fiscal policy.

This goal has been achieved since 2013; this year, of the net assets listed in the chart above, \$1,817,782 are without donor restrictions. The expense budget for 2019-20 totals \$3,176,039; 50% is \$1,588,020. As ILA makes investments in programs and services, increases its programmatic portfolio, and seeks to keep costs to members as low as possible, the size of the net asset balance we seek to maintain to be in compliance with policy—and association best practice increases each year. We do that by keeping an eye on the revenue side of the budget, not just the expense side: The strategies that have contributed to realizing these goals include a focus on earned income projects, such as summer reading and our group insurance program.

During this same period, other professional associations have faced declines in their traditional sources of revenue—membership, conference, and publications. The need for innovation and entrepreneurial efforts, while maintaining our traditional areas of support within ILA is as strong as ever.

Grand Total	\$ 2,071,732
1896–2009	\$ 386,316
2009–2010	\$ 372,938
2010–2011	\$ 193,267
2011–2012	\$ 178,331
2012–2013	\$ 353,247
2013–2014	\$ 98,833
2014–2015	\$ 70,422
2015–2016	\$ 92,368
2016–2017	\$ 98,948
2017–2018	\$ 105,620
2018–2019	\$ 121,442

## Pub Stroll [Wednesday, October 23]

#### 5:30 - 8:00 P.M.

Thank you to our Pub Stroll sponsors!



#### ZIONS BANK. | Corporate Trust

Light appetizers will be provided by our sponsors. Attendees are responsible for any additional food and beverage purchases. By popular request, we have added D12 — Tinley Park's favorite coffee shop, which offers board and table-top games — to the list of venues.

No registration is required just hop on the trolley!

#### **Trolley Schedule**

Trolley service will be provided between the Tinley Park Convention Center and downtown Tinley Park. Board the trolley at the South Lobby entrance, which is near the exhibit hall and registration area. The trolley will drop off attendees sat the Metra parking lot on North Street at Oak Park Avenue.

#### D12 Café

17258 S. Oak Park Avenue

#### **Durbin's**

17265 Oak Park Avenue Hosted by the Youth Services Forum

#### Ed & Joe's

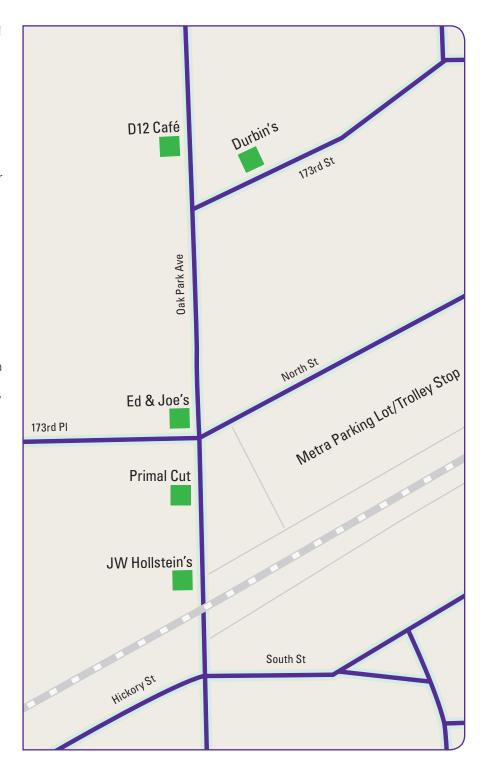
17332 S. Oak Park Avenue Hosted by the iREAD Committee

#### **JW Hollsteins**

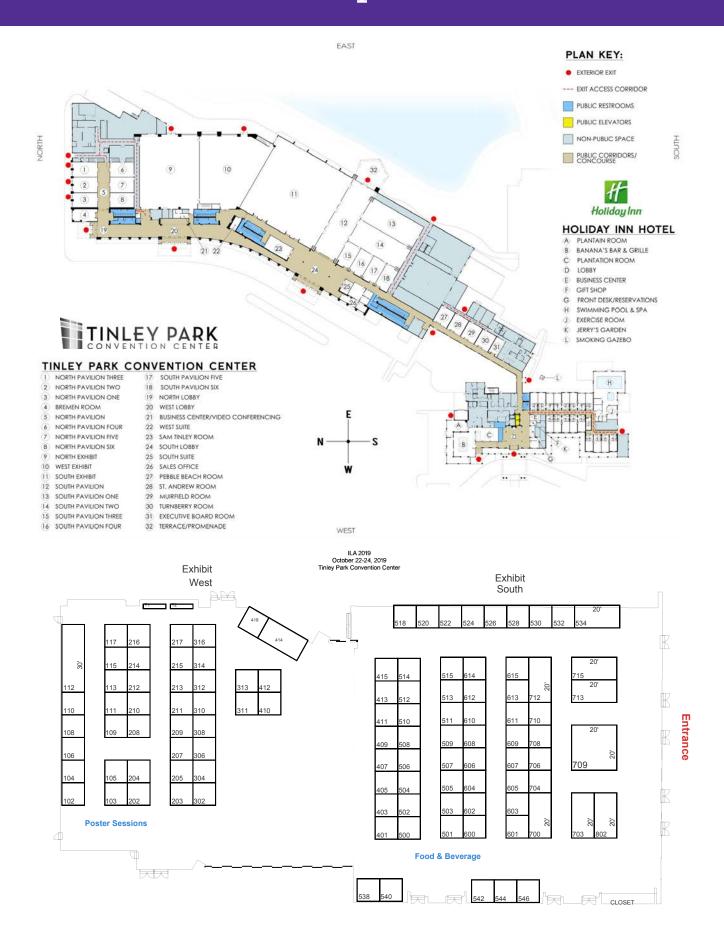
17358 S. Oak Park Avenue Hosted by Young Adult Services Forum

#### **Primal Cut**

17344 S. Oak Park Avenue Hosted by IACRL



## Floorplans



## **Exhibitors**

#### ABDO 310 🔝

https://abdobooks.com

ABDO products are geared towards K-12 and are the highest quality fiction and non-fiction books in the industry. Ebooks too! We offer free premiums with every direct purchase, 100% fill rate and fast turnaround time.

#### American Library Association 418

http://www.ala.org

ALA is an exciting place to be—and for good reason. Look to ALA for continuing education, advocacy, information policy, & professional/leadership development. ALA Members are making a difference for their libraries & careers.

#### American Psychological Association 405

http://www.apa.org/pubs/databases APA Publishing keeps users abreast of the latest developments in the field via valuable resources including PsycINFO®, PsycARTICLES®, scholarly and professional books, and APA's children's book imprint, Magination Press®.

#### ASI Signage 520

http://www.asisignage.com Architectural signage specialists with capabilities in design, planning, and the manufacturing of interior, exterior, donor and digital signage.

#### Association of Illinois School 407 **Library Educators (AISLE)**

http://www.aisled.org

AISLE (formerly ISLMA) promotes reading and information literacy to K-12 students statewide by providing leadership, grants, book awards, professional development and advocacy for school librarians.

#### ATLAS 311

https://www.atlaslibraries.org/

ATLAS (Area Training for Librarians and Staff) is an organization of public libraries in Northeastern Illinois dedicated to provide networking and continuing education opportunities for librarians, staff and trustees.

#### 313 **AtoZDatabases**

http://www.atozdatabases.com

AtoZdatabases.com is the premier provider of reference databases for Libraries. AtoZ offers Free Job Search, Background/Criminal Search, Business Profiles, People Finder and Mailing Lists. Try a FREE 30 Day Trial.

#### Auto-Graphics, Inc. 544

http://www.auto-graphics.com

Auto-Graphics, Inc. is a Library Management and Sharing Software serving customer's needs and technology to improve, assist, expand, and engage the communities they serve.

#### AWE Learning 604

http://www.awe-libraries.com

AWE is the leading provider of all-in-one digital learning solutions to public libraries. Our products feature top-rated educational programs and are ready to go right out of the box. No Internet connection is required.

#### Baird **302** 🔊





http://www.rwbaird.com

Great outcomes. Done Well. Baird has over 40 years of experience financing the capital needs of Illinois libraries and offers a full range of bond underwriting and financial advisory services.

#### Baker & Taylor 608 🐼



http://www.btol.com

Baker & Taylor, a Follett company, is the premier distributor of books and entertainment products.

#### Better Containers Mfg. Co. 532

http://www.bettercontainers.com

Manufacturers & Distributors of Library Book Bags. Stock, Semi-Custom, and Custom Bags. Visit librarybags.com

#### BiblioLabs / BiblioBoard 507

https://library.biblioboard.com

BiblioBoard offers community engagement tools for libraries to help their community Create, Share, and Discover local content with no waitlists, checkouts, or holds.

#### Bibliotheca 204

http://www.bibliotheca-rfid.com

bibliotheca supports the critical mission of libraries around the globe. Our solutions connect libraries to their users, engage them with their communities, & empower them to be community hubs that inspire lifelong learning.

#### **Bradford Systems Corporation 601**





http://www.bradfordsys.com

Bradford Systems provides high-quality stationary and mobile cantilever shelving systems including A-Frames for multi-media displays. Our high-density systems allow our customers to "re-purpose" space for meeting rooms, etc.



#### Brainfuse 602



http://www.brainfuse.com

Brainfuse, America's premier online tutoring and job coaching service, provides patrons of all ages live tutoring, writing lab support, test prep, & career/resume assistance. Learn more @ brainfuse.com.

#### Brodart Co. 546

http://www.brodart.com

Brodart pioneered the book jacket cover in 1939. Today, Brodart provides a broad range of collection development/ cataloging services, supplies and furnishings, and custom furniture. Brodart knows libraries.

#### Building Technology Consultants 410





http://www.btcpc.com

BTC evaluates water leakage, moisture migration, and building durability and aging problems. Our work encompasses building envelopes, structural systems, architectural elements, parking garages, and historic preservation.

#### Call One **612**



http://www.callone.com

Call One is a next-generation communications technology company that provides business connectivity, communications and collaboration services using the best available technologies and service providers.

#### CCS International 503



http://www.ccsos.com

CCS is an Owners Representative and Project Management company that has been successfully delivering library projects under budget and ahead of schedule for over 25 years.

#### Chicago One Stop / Browser Display 606

http://www.chicago1stopbrowser.com Exclusive MFR. of space saving, patented and trade marked "Browser Display Systems" for DVD's,CD's', VIDEO's, etc., and a variety of acrylic and wire displays. Our products are sold by all of the major library distributors.

#### Children's Plus, Inc. 615





http://www.childrensplusinc.com

Children's Plus, Inc. offers nearly 300,000 titles in our PreK-12 collection. We specialize in custom collections, our 100% guaranteed library editions and personalized service.

#### ChiliFresh 314

https://home.chilifresh.com/en

ChiliFresh Book Jackets, Patron Reviews and ChiliPac Book Shelves / Lists transform your online card catalog into a sticky interface, keeping your patrons engaged and helping them make better choices.

#### Chinese American Librarians 414 Association (CALA)

http://www.cala-web.org

Chinese American Librarians Association (CALA) Midwest is one of the chapters of the organization. The leadership team is elected by the members annually. The professional development is one of the pillar activities.

#### CoLibri Systems North America, Inc. 605

http://www.colibriusa.com

CoLibri Book Covering System consists of our patented e-DaVinci and e-Leonardo Book Covering Machines and Book Covers. The covers are made of Polyethylene and are recyclable and non-toxic. Protect your books.

#### Collaborative Summer Library Program 202

http://www.cslpreads.org

CSLP is a consortium of leadership, resources, development, and implementation in consultation with public libraries to provide materials through sharing ideas, expertise & cost to produce a high-quality reading program.

#### ComEd Energy Efficiency Program 530





https://www.comed.com/WaysToSave/ForYourBusiness/ Pages/Libraries.aspx

The ComEd Energy Efficiency Program provides instant discounts, incentives, facility assessments, technical services and whole-building solutions to help libraries reduce energy use. Learn more at ComEd.com/Libraries

#### Comprise Technologies 308

http://www.comprisetechnologies.com Comprise Technologies leads the way in PC Management, anywhere Printing, Event Management & Calendars, along with Self-Service Payments in ONE Unified Product line compatible with every leading ILS.

#### Cook & Kocher Insurance Group, Inc. 115





http://www.cookandkocher.com

Specializing in serving the insurance needs of Libraries, Cook and Kocher Insurance Group (CKIG) places insurance for more than 130 Libraries, Associations and Non-Profits in the Chicagoland area.

## **Exhibitors**

#### Cordogan Clark & Associates 528

http://www.cordoganclark.com

Cordogan Clark & Associates is a full service architectural, planning, engineering, and construction management firm with broad experience in library projects.

#### **Dominican University, School of Information Studies**





http://sois.dom.edu Dominican University School of Information Studies, MLIS, MSIM. and PhD degrees.

#### D-Tech/Murphy Security Solutions 603

http://www.murphysecuritysolutions.com

#### EBSCO Information Services 524



http://www.ebsco.com

EBSCO provides a discovery service, full-text and secondary databases, e-books, e-journals & e-packages, print subscriptions and related services for all types of libraries.

#### Ehlers & Associates, Inc. 710





http://www.ehlers-inc.com

A pioneer in municipal advisory services since 1955, Ehlers helps clients build strong, vibrant and sustainable communities by delivering independent, integrated advice across all areas of public finance.

#### Ellis Systems 518

http://www.ellis-systems.com Specializing in Aurora Library Shelving, High Density Mobile Shelving, Cantilever Shelving, Lockers and Specialty Storage Situations. 65 Years in Business! Ask about our Sourcewell Contract.

#### Engberg Anderson, Inc. 312





http://www.engberganderson.com Founded in 1987, Engberg Anderson is an architecture, planning, and interior design firm with offices in Chicago, Milwaukee, Madison, & Tucson.

#### EnvisionWare, Inc 105

http://www.envisionware.com

From self-service circulation to public computer & print management, to RFID, & 24-Hour Library, we serve more libraries with more self-service & efficiency solutions with a commitment to libraries that is second to none.

#### Financial Ratings Series 205 & Grey House Publishing

http://www.greyhouse.com

Financial literacy and personal finance tools that your patrons can depend on. Awarded as one of the Best Databases of 2018 by Library Journal, stop by the booth to do a quick demo and get a piggy bank too!

#### Frederick Quinn Corporation 401





http://www.fquinncorp.com

Frederick Quinn Corporation (FQC) is a full service construction company providing a comprehensive range of services for Construction Management, Design Build and General Construction projects.

#### Gale, a Cengage Company 209

http://www.gale.com

Gale, a Cengage company, provides libraries with content and technology and, for more than 60 years, has partnered with libraries globally to empower the discovery of knowledge and insights.

#### Gumdrop Books 207

http://www.gumdropbooks.com

For over 40 years, family-owned Gumdrop Books has prided itself on delivering unparalleled product knowledge and customer service. We proudly service the school and library book market in over 60 countries.

#### Hallett & Sons Expert Movers, Inc. 510





http://www.hallettmovers.com

Experienced staff, efficient solutions, and exceptional service: Hallett is the premier nationwide library relocation company with global experience. Family run 65+ yrs— woman-owned—for new buildings, renovations, re-carpet.

#### Heritage Technology Solutions 506

https://www.htspc.net/

Heritage Technology Solutions has been servicing ILA libraries for over 20 years providing IT services, Surveillance Systems, phone and AV systems.

HTS will be presenting Allworx VoIP Phone Systems and Axis security cameras

#### **HGA Architects and Engineers -**Hammel, Green, and Abramson, Inc.

http://www.hga.com

HGA is national multidisciplinary design firm rooted in architecture and engineering. We believe that the best design results from deep insight into the people and passions that animate each unique environment.

#### HR Source 611

http://www.hrsource.org

HR Source provides HR support, legal assistance, the 2019 Library Personnel Compensation Survey and unique training opportunities to more than 180 public libraries. Let us be your HR Source!

#### Illinois Association of College 11 and Research Libraries

http://www.ila.org/iacrl

IACRL promotes the interests of academic libraries, enhances the abilities of academic library personnel to identify and meet the information needs of library users, and promotes leadership in the academic community.

#### IL State Board of Education 110

http://www.isbe.net/sfsp

Receive reimbursement for nutritious meals served to children 18 and under in areas where low economic conditions exist during the summer when school is not in session through the USDA funded Summer Meals Program.

#### Illinois Heartland Library System 706, 708



http://www.illinoisheartland.org

IHLS supports member libraries of all types in providing quality library services. We facilitate access to shared resources, advocate for libraries, promote innovation & community partnerships, & facilitate continuing ed.

#### Image Systems & Business Solutions 703



http://www.isbscorp.com

ISBS is the preferred copier provider of the ILA & more than 50 of its member libraries. ISBS is the longest tenured Savin/Ricoh imaging system provider in Chicago-land & the surrounding suburbs. We PARTNER with libraries!

#### Imaging Office Systems, Inc. 113

http://www.myios.com

IOS provides preservation and digitization products and services for historical newspapers and documents. We provide Digital ReeL and the ScanPro series of digital microfilm scanners to search, view and print images on film.

#### Ingram Content Group 515

http://www.ingramcontent.com/libraries Ingram Library Services delivers innovative systems and assistance in developing and maintaining your library's collection.

#### iread 112



https://www.ireadprogram.org

iREAD Summer Reading in 2020 will center around a theme of investigation and exploration: DIG DEEPER: READ, INVESTIGATE, DISCOVER! With this theme we encourage readers of all ages to dig below the surface and discover everything from the science of everyday things, to the envisioning of the future, discovering other cultures, peering into nature and the environment, delving into the unknown and exploring a treasury of knowledge. Find out how you can Dig Deeper next summer with iREAD!

#### JP Morgan Chase 316



https://www.chase.com

Chase is a leading provider of banking and cash management solutions, helping the public sector to reduce costs, streamline cash flow and provide greater convenience.

#### Kamm Insurance Group 306

http://www.kammgroup.com

Insurance consultants advocating on behalf of the library community for over 25 years specializing in property, liability, workers compensation, management liability and other coverages that encompass the insurance program.

#### KI Furniture 712



http://www.ki.com

KI designs & manufactures furniture and modular walls for Libraries & Human Centered Learning. Stop by to see our new Tattoo learning work space, public seating, and multi-purpose meeting room furniture.

## **Exhibitors**

#### krM Architecture 211

http://www.krMarchitecture.com krM Architecture is a design studio committed to craft and quality. We advocate to create solutions that transform libraries and their communities with a collaborative approach.

#### Lauterbach & Amen, LLP 108

http://www.lauterbachamen.com Lauterbach & Amen, LLP. provides audit and financial services to libraries and other government agencies in the state of Illinois. Stop by booth #108 to see how we can help your library manage its financial goals.

#### Libraries of Illinois Risk Agency (LIRA) 526

http://www.lirapool.com

LIRA insurance program provides property, casualty, and workers compensation insurance. Managed by proven leadership, it offers numerous value-added services, with higher limits and broader coverage at an affordable cost.

#### Library Furniture International, Inc. 534



http://www.libraryfurniture-intl.com Library Furniture International provides expert shelving and furniture solutions to public libraries, schools and universities. Our problem-solving product creates inspiring and functional library spaces for every purpose.

#### Mango Languages 508

http://www.mangolanguages.com Mango is the award-winning language learning resource for individuals and organizations around the world.

#### MidCo Inc. 522



http://www.midcosystems.com

Established in 1960, MidCo has grown from a small intercom/paging contractor to a nationally recognized Communications, Data, & Security Systems Integrator, offering integrated network, telecom & electronic security systems.

#### Midwest Tape 511





http://www.midwesttapes.com

Midwest Tape/ hoopla is a library-dedicated full service AV media distributor providing thousands of libraries with physical and digital media solutions and services.

#### Mohawk Group 215

https://www.mohawkgroup.com/ Mohawk Group commercial flooring

#### Morningstar, Inc. 403

http://www.morningstar.com/goto/mirc Morningstar Investment Research Center is an online resource designed specifically for libraries. With data/analysis on over 41,000 investments, and educational content, it is sure to fulfill a wide range of investing needs.

#### My Library Rewards 538

http://www.mylibraryrewards.com My Library Rewards is a reading incentive program that promotes literacy, learning, and community engagement. My Promo-Receipt easily transforms your patron's checkout receipt into a custom eye-catching promotional receipt.

#### NewsBank, inc 109

http://www.newsbank.com

NewsBank's online resources provide reliable information to meet the diverse needs of students, researchers and genealogists for a wide range of frequently searched topics.

#### NewsGuard 216

http://newsquardtech.com

NewsGuard offers a journalistic solution to misinformation. NewsGuard partners with libraries that use its free browser extension as a news literacy tool, giving their patrons more context for the news they see online.

#### NNLM Greater Midwest Region 213

http://nnlm.gov/gmr

The National Network of Libraries of Medicine Greater Midwest Region supports health information access through training, funding, and outreach and is funded by the National Library of Medicine.

#### Noah's Ark Workshop 208

http://noahsarkworkshop.com

Teddy Bear Workshop with a Story Book Connection Shipped Direct To You. Children are read a story, then hand stuff a plush character, wish on a star and insert it, name it with a birth certificate and take it home

#### OCLC, Inc. 542



http://www.oclc.org

OCLC solutions for Illinois libraries include WorldShare Management Services, WorldCat Discovery, Tipasa for interlibrary loan, and OCLC Wise for public libraries. Together we make breakthroughs possible.



#### OpenGov 212



http://www.opengov.com

OpenGov is the leader in public-sector performance management solutions, with easy-to-use cloud software for better budgeting, improved operational performance, and comprehensive open data.

#### Outsource Solutions Group, Inc. 504



http://www.osgusa.com

Outsource IT Solutions Group, Inc. is a full service IT consulting, networking, and IT solutions firm serving customers in the Naperville, Aurora and Chicagoland area since 1998.

#### OverDrive Inc. 614



https://www.overdrive.com

Create your Virtual Branch! OverDrive enables you to offer bestselling ebooks, audiobooks, streaming video and periodicals – online 24/7 – from your library's website.

#### Oxford University Press 304

http://www.global.oup.com

Oxford University Press is a publisher of some of the most respected and prestigious books and journals in the world. Visit our stand to or visit online at www.global.oup. com for more information.

#### Playaway Pre-Loaded Products by Findaway 412



https://shop.playaway.com/

Playaway Products meet your goals of promoting literacy & learning & bridge the digital divide by making technology accessible to everyone while giving patrons flexibility & freedom—and wonder.

#### Plymouth Rocket, Inc.



http://www.eventkeeper.com

Plymouth Rocket, Inc. offers a suite of affordable web-based applications that manage and promote events, register patrons online, book museum passes, manage rooms and equipment, manage book club reservations, and more.

#### PMA Financial Network 600





http://www.pmanetwork.com

PMA works to provide integrated financial solutions to public entities, including competitive investment options, cash flow analysis, bond proceeds management, debt issuance, financial advisory & investment advisory services.

#### Product Architecture + Design 409

http://www.product-architects.com

We are a small architecture firm specializing in library design. In addition to typical architectural services, we provide masterplan studies, a unique approach to programming, and interior and furniture design.

#### Production Distribution 117

http://www.pdcompanies.org Production Distribution is an Electrical distributor of supplies and equipment. We specialize in Energy Efficient lighting products. We offer a complete line of LED interior and exterior lighting.

#### Rainbow Book Company 501

http://www.rainbowbookcompany.com Rainbow Book Company offers the best in fiction and non-fiction! With diverse titles from a wide range of publishers, free shipping and free shelf-ready processing, your best library is at the end of our rainbow!

#### Reaching Across Illinois 802 Library System (RAILS)





http://www.railslibraries.info

RAILS creates continuing education and resource-sharing opportunities for near 1300 libraries of all types in northern/western IL, also providing delivery, e-resources. online catalogs, discounts & more!

#### Reader Zone 513

http://readerzone.org

Increase participation in your reading programs with beautiful and powerful technology. Reader Zone is a web-based reading program manager that is successfully used by schools and libraries all over the world.

#### Recorded Books 610

http://www.recordedbooks.com

Recorded Books provides ebooks, audiobooks, language-learning, streaming video, films and other products for public and university libraries. The company offers many electronic resources and digital databases.

#### REFORMA Midwest Chapter 414



http://www.facebook.com/reformamidwest The Midwest Chapter of REFORMA, the National Association to Promote Library and Information Services to Latinos and the Spanish Speaking.

## **Exhibitors**

#### RMC Imaging/Microfilm Equipment 540 and Supplies

http://www.STIMAGING>COM

RMC Imaging Inc. Your source for the Next Generation ST Imaging Viewscan 4 Digital Library Reader Printer, Book Scanners and Image Conversion Services. See us at ILA Booth 540

#### Rob Innes Publisher's Representative 203

Let Rob help you build your youth non-fiction collection! With 35 years of experience selling non-fiction to Illinois Libraries, Rob can help you select the best books, audiobooks, and databases.

#### RWK IT Services 106

http://www.rwksolvesit.com

RWK has had a 21 year obsession with empowering organizations to do what they do better by delivering custom IT solutions. We bring the human element to IT allowing our clients to be unhindered as they strive toward growth.

#### Scannx, Inc. 715

http://www.scannx.com

Scannx is the leading provider of self service book scanning solutions designed for libraries. Its installed base of over 2500 systems have scanned over 130 million pages, making it the most secure, reliable and easy to use.

#### Scholastic Library Publishing 613

http://www.scholastic.com/librarypublishing Scholastic Library Publishing is an award-winning publisher of nonfiction print and digital resources for school and public libraries. Visit our booth for a preview of our new print and digital products.

#### SellBackYourBook.com 713

https://www.SellBackYourBook.com

Your library gets instant price quotes by entering the ISBN or scanning the bar code of your books with our Bulk Buyback App. No consignment, just an instant price quote. Shipping, along with our software, is free!

#### Shales McNutt Construction 411

http://www.shalesmcnutt.com

Shales McNutt Construction partners with libraries throughout Illinois to be your construction team. We have worked with 20 different library districts to remove the surprises and headaches from their projects. On YOUR side!

#### Sheehan Nagle Hartray Architects 704



https://www.sheehannaglehartray.com/

We are a full service architectural firm with an extensive portfolio of library/civic design work. Our goal is to create epicenters for lifelong learning that reflect the diverse needs and values of local communities.

#### SirsiDynix 505

http://www.sirsidynix.com

Partnering with libraries for over 30 years to provide software and services that transform, improve and enrich our communities. We believe in the power of libraries.

#### Spectrum Industries, Inc. 512

http://www.spectrumfurniture.com Connecting You with Technology Spectrum is a manufacturer of AV-ready lecterns, charging and storage solutions, collaboration tables, makerspace solutions and computer desks for every need and budget.

#### StudioGC architecture + interiors 102





http://www.studiogc.com

StudioGC is a passionate community-minded partner, committed to creating imaginative & well-designed facilities. StudioGC offers innovative planning, programming, architectural, interior design, and cost estimating services.

#### Tandus - Tarkett 413

https://commercial.tarkett.com/en\_US/

Tarkett offers a wide range of sustainable and coordinated flooring options in different materials and types such as modular carpet, broadloom and woven, vinyl, linoleum, rubber and laminate.

#### Tech Logic 210

http://www.tech-logic.com

Since 1997, Tech Logic has consulted, designed, built, and supported custom patron self-service, staff-workflow, and automated materials handling solutions exclusively for our Library Partners.

#### The Library Store, Inc. 700

http://www.thelibrarystore.com

The Library Store, Inc. offers 30,000 Supply & Furnishing products, all backed with our 100% Satisfaction Guarantee. Stop by and ask about our Customer Rewards program, an easy way to earn \$200.00 Gift Certificate!



#### Thomas Klise/Crimson Multimedia 509

https://crimsoninc.com/

Celebrating our 53rd year! We keep your video game collection up to date with circulation-friendly titles selected especially for public libraries. We offer custom-packaging, security cases, and standing-order programs.

#### ThriftBooks 502

http://www.thriftbooks.com

Give your Discarded Books New Life! We collect unwanted books and find them new readers through online sales, while providing needed fundraising for libraries and friends groups. You provide the books, we do the rest!

#### T-Mobile for Education 103



http://t-mobile.com/business

With a network that now covers 99% of Americans, the nation's most advanced 4G LTE, and in hot pursuit of 5G, T-Mobile continues solving industry painpoints and has businesses of all sizes ready for the future of wireless.

#### Today's Business Solutions 709





http://www.singlecard.com

TBS, providers of computer reservation, mobile printing, print management. Multilingual scanning solutions with image enhancement, accessibility, fax, translation, & more. Payment devices including PCI Credit/Debit Card.

#### TruPulse USA 217

https://trupulseusa.com

Our company, TruPulse USA, is a retailer of portable, therapeutic massagers called TENS Units. Our devices are a non-invasive and drug-free means of achieving pain relief, and are approved by the Food and Drug Administration (FDA) as Class II Medical Devices.

#### Unique Management Services, Inc. 609

http://www.unique-mgmt.com

Unique Management Services is the worldwide leader in material recovery and patron communication solutions for libraries. Service lines include material recovery, circulation notices, and patron contact center services.

#### University of Illinois School 500 of Information Sciences

https://ischool.illinois.edu

Our school consistently earns recognition as one of the best destinations—both on campus and online for professional studies in the information sciences, including our nationally number 1 ranked MS in Library & Info Science.

#### Vanguard Energy Services 104



http://www.vanguardenergy.net

Vanguard Energy Services is a provider of natural gas and electricity.

#### Verde Energy Efficiency Experts 214

http://www.verde.expert

Verde Energy Efficiency Experts help libraries reduce operational and energy use while creating a welcoming space for your community by implementing energy-saving solutions with utility grant programs.

#### Williams Architects 514





http://www.phnarchitects.com

Williams Architects is a recognized leader in public architecture. Serving libraries with innovative and cost efficient design solutions.

#### Youth Services Forum T2

www.ila.org/vsf

The ILA Youth Services Forum is a forum of the Illinois Library Association that seeks to offer programming, information, and networking opportunities for library staff who work with youth.

## **Exhibitors by Product**

#### **Architects**

**Building Technology** Consultants 410

Cordogan Clark & Associates 528

Engberg Anderson, Inc. 312

HGA Architects and Engineers -Hammel, Green, and Abramson, Inc. 607

KI Furniture **712** 

Product Architecture + Design 409

Sheehan Nagle Hartray Architects 704

StudioGC architecture + interiors 102

Williams Architects 514

#### **Audio**

Baker & Taylor 608

Ingram Content Group 515

OverDrive Inc. 614

Playaway Pre-Loaded Products by

Findaway 412

Recorded Books 610

#### **Automation/ Technology**

Auto-Graphics, Inc. 544

Bibliotheca 204

EnvisionWare. Inc 105

Illinois Heartland Library

System 706

Illinois Heartland Library

System 708

Image Systems & Business

Solutions 703

Imaging Office Systems, Inc. 113

MidCo Inc. 522

My Library Rewards 538

OCLC, Inc. 542

Outsources Solution Group,

Inc. 504

Reader Zone 513

RWK IT Services 106

Scannx, Inc. 715

Tech Logic 210

Today's Business Solutions 709

#### **AV Equipment/ Materials**

Brodart Co. 546

Chicago One Stop / Browser

Display 606

Heritage Technology Solutions 506

Midwest Tape 511

The Library Store, Inc. 700

#### **Bags**

Better Containers Mfg. Co. 532

Collaborative Summer Library

Program 202

#### **Book Jobbers**

Gumdrop Books 207

#### **Books**

**ABDO 310** 

Association of Illinois School Library

Educators (AISLE) 407

Baker & Taylor 608

Brodart Co. 546

Children's Plus. Inc. 615

CoLibri Systems North America,

Inc. 605

Financial Ratings Series & Grey

House Publishing 205

Gale, a Cengage Company 209

Ingram Content Group 515

OverDrive Inc. 614

Oxford University Press 304

Rainbow Book Company 501

Scholastic Library Publishing 613

SellBackYourBook.com 713

ThriftBooks **502** 

#### Carpet/Flooring

Hallett & Sons Expert Movers, Inc.

510

Mohawk Group 215

Tandus - Tarkett 413

#### Cataloging

Brodart Co. 546

Illinois Heartland Library System

706

Illinois Heartland Library System

Ingram Content Group 515

OCLC, Inc. 542

#### **Certified Public Accountants**

Lauterbach & Amen. LLP 108

#### **Computer Hardware**

EnvisionWare. Inc 105

Heritage Technology Solutions 506

MidCo Inc. 522

Outsources Solution Group, Inc. 504

RWK IT Services 106

Scannx. Inc. 715

T-Mobile for Education 103

Today's Business Solutions 709

#### **Computer Software**

Auto-Graphics, Inc. 544

BiblioLabs / BiblioBoard 507

Bibliotheca 204

Call One 612

ChiliFresh 314

Comprise Technologies 308

EnvisionWare, Inc 105

MidCo Inc. **522** 

My Library Rewards 538

NewsGuard 216

OpenGov 212

Outsources Solution Group, Inc.

Plymouth Rocket, Inc. 111

Reader Zone 513

RWK IT Services 106

Scannx, Inc. 715

SellBackYourBook.com 713

SirsiDvnix 505

Today's Business Solutions 709

Unique Management Services,

Inc. **609** 

#### Construction **Management**

Frederick Quinn Corporation 401

KI Furniture 712

Shales McNutt Construction 411

#### Consulting

Brodart Co. 546

**Building Technology** Consultants 410

CCS International 503

Collaborative Summer Library

Program **202** 

Hallett & Sons Expert Movers, Inc.

Heritage Technology Solutions

506

HR Source 611

Illinois Heartland Library System

Kamm Insurance Group 306

Outsources Solution Group, Inc.

504

RWK IT Services 106

SellBackYourBook.com 713

Shales McNutt Construction

411

Tech Logic 210

Vanguard Energy Services 104

Verde Energy Efficiency

Experts 214

#### **Digital Preservation**

NewsBank, inc 109

RMC Imaging/Microfilm Equipment

and Supplies 540

Scannx. Inc. 715

#### **Education**

American Library Association 418

Association of Illinois School Library Educators (AISLE) 407

ATLAS 311

AWE Learning 604

CCS International 503

Collaborative Summer Library

Program **202** 

Dominican University, School of

Information Studies 415

HR Source 611

Illinois Heartland Library

System 706

KI Furniture 712

NNLM Greater Midwest

Region 213

Reaching Across Illinois Library

System (RAILS) 802

Recorded Books 610

University of Illinois School of Information Sciences 500

#### **Financial Information/Services**

Baird **302** 

Comprise Technologies 308

Financial Ratings Series & Grey House Publishing 205

Libraries of Illinois Risk Agency (LIRA) **526** 

Morningstar, Inc. 403

OpenGov 212

PMA Financial Network 600

## Exhibitors by Product

#### Furniture/Equipment Shelving

Bradford Systems Corporation 601

Brodart Co. 546

Hallett & Sons Expert Movers, Inc.

KI Furniture 712

Library Furniture International, Inc.

Spectrum Industries, Inc. 512

The Library Store, Inc. 700

Today's Business Solutions 709

#### Government Resources

IL State Board of Education 110

NNLM Greater Midwest

Region 213

#### **Instructional Materials**

Brainfuse 602

Children's Plus. Inc. 615

Financial Ratings Series & Grey

House Publishina 205

NNLM Greater Midwest Region 213

#### **Internet Products/** Services

American Psychological Association

AtoZDatabases 313

BiblioLabs / BiblioBoard 507

Brainfuse 602

Call One 612

ChiliFresh 314

EBSCO Information Services 524

EnvisionWare. Inc 105

Financial Ratings Series & Grey

House Publishing 205

Gale, a Cengage Company 209

Image Systems & Business Solutions

703

MidCo Inc. 522

OCLC, Inc. 542

OverDrive Inc. 614

Plymouth Rocket, Inc. 111

Recorded Books 610

RWK IT Services 106

SellBackYourBook.com 713

#### **Internet Products/** Services

T-Mobile for Education

Unique Management Services, Inc. 609

#### Journals/Magazines/ **Periodicals**

American Psychological Association

EBSCO Information Services 524

Oxford University Press 304

Recorded Books 610

#### **Large Print Books**

Children's Plus, Inc. 615

Gale, a Cengage Company 209

Ingram Content Group 515

Rainbow Book Company 501

ThriftBooks **502** 

#### **Literacy/ESL Products** & Services

AWE Learning 604

Brainfuse 602

Rainbow Book Company 501

Recorded Books 610

#### Microfilm/ Microform/ **Equipment**

Brodart Co. 546

Imaging Office Systems, Inc. 113

RMC Imaging/Microfilm Equipment

and Supplies 540

Scannx, Inc. 715

#### Moving

Ellis Systems 518

Hallett & Sons Expert Movers, Inc.

SellBackYourBook.com 713

#### **Multimedia**

American Psychological Association 405

BiblioLabs / BiblioBoard 507

Chicago One Stop / Browser Display 606

Midwest Tape 511

Playaway Pre-Loaded Products by Findaway 412

Recorded Books 610

Thomas Klise/Crimson Multimedia 509

#### Music

Baker & Taylor 608 Ingram Content Group 515 Midwest Tape 511

#### **Non-Print Materials**

**ABDO 310** 

EBSCO Information Services 524 Scholastic Library Publishing 613 Thomas Klise/Crimson Multimedia 509

#### **Print Material**

**ABDO 310** 

Ingram Content Group 515 ThriftBooks **502** 

#### **Promotional**

Better Containers Mfg. Co. 532 ChiliFresh 314

#### **Reference Books**

American Psychological Association 405

Financial Ratings Series & Grey House Publishing 205

Gale, a Cengage Company 209

#### **Security**

Bibliotheca 204

Brodart Co. 546

Comprise Technologies 308

EnvisionWare, Inc 105

Heritage Technology Solutions 506

MidCo Inc. 522

RWK IT Services 106

The Library Store, Inc. 700

Thomas Klise/Crimson Multimedia

ASI Signage 520

Brodart Co. 546

Bradford Systems Corporation 601

Brodart Co. 546

Chicago One Stop / Browser Display 606

Ellis Systems 518

Hallett & Sons Expert Movers, Inc. 510

#### **Subscription Agencies**

EBSCO Information Services 524 HR Source 611

#### **Technical Support** Services

Call One **612** 

CoLibri Systems North America, Inc.

Heritage Technology Solutions 506

MidCo Inc. 522

Outsources Solution Group,

Inc. 504

RWK IT Services 106

Tech Logic 210

#### **Telecommunications**

Call One 612

Heritage Technology Solutions 506 Image Systems & Business Solutions 703

MidCo Inc. **522** 

T-Mobile for Education 103

Unique Management Services, Inc. 609

#### Toys/Games/Puzzles/ **Puppets**

Brodart Co. 546

Collaborative Summer Library Program 202

Ingram Content Group 515

#### **Training Services**

ATLAS 311

Brainfuse **602** 

HR Source 611

## Exhibitors by Product

#### **Video**

Chicago One Stop / Browser Display 606

Heritage Technology Solutions 506

Ingram Content Group 515

Midwest Tape 511

Playaway Pre-Loaded Products by

Findaway **412** 

Recorded Books 610

#### **Wholesaler**

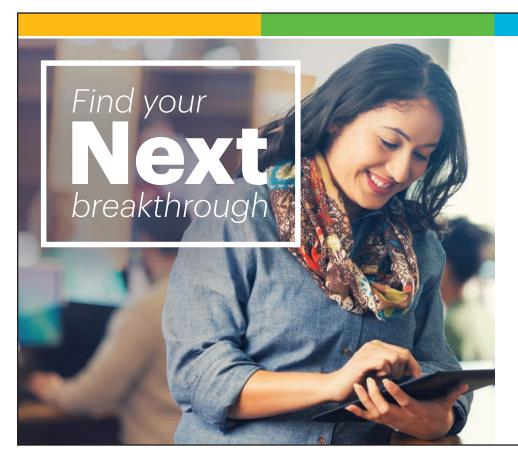
Children's Plus, Inc. 615

Ingram Content Group 515

Rainbow Book Company 501

SellBackYourBook.com 713

Vanguard Energy Services 104



#### Get informed and inspired as you chart your library's future.

Visit the OCLC Next blog for unique insights on topics that matter most to you and your library. At oc.lc/next you'll find out how your colleagues are advancing the work of libraries all over the world.



Subscribe today at oc.lc/next





Reaching Forward South is an annual professional development conference for library support staff in central and southern Illinois. With a commitment to providing quality training and information, Reaching Forward South strives to be the premier professional development opportunity in the downstate area.

ReachingForwardSouth.org





## CARLI is proud to support the 2019 IACRL Unconference

Join Us! October 23, 8-10 a.m. | South Pavilion 5-6

- 130 MEMBER LIBRARIES SUPPORTING 90% OF ILLINOIS' HIGHER EDUCATION STUDENTS & FACULTY
- CELEBRATING 40 YEARS OF RESOURCE SHARING IN 2020

Learn more at carli.illinois.edu

100 TRADE CENTRE DR. | CHAMPAIGN, ILLINOIS | SUPPORT@CARLI.ILLINOIS.EDU | (217) 244.7593

# SAVE THE DATES for the 2020 ILA Legislative Meet-ups!

The Illinois Library Association Legislative Meet-ups were created for librarians, trustees, library professionals, library patrons, any and everyone who cares about the future of libraries and their communities.

You do not have to be a member of ILA to attend a Legislative Meet-up. The 2020 ILA Legislative Meet-up dates, times, and locations will be posted on the ILA website in December.





Want to see your name in print? Earn a publication credit? Explore current issues in librarianship? Consider writing for the ILA Reporter!

#### Here's what we're looking for:

- Articles that explore an issue, rather than promoting a particular initiative or program, with examples from more than one library or type of library
- Writing that considers a "how to think about..." approach rather than "how to do..."
- Submissions from all geographic areas of the state
- Submissions that relate to ILA's strategic goal area of a culture of diversity and inclusion, both in the profession and the association





## **2020 ILA Annual Conference**

BOS Center, Springfield | October 20-22, 2020





#### WE KNOW LIBRARIES

KTJ provides legal counsel to nearly 80 libraries, library districts, consortiums and other library institutions, spanning the entire state of Illinois. Our library clients are supported by the knowledge and expertise of our fullservice, local government firm.



EFFICIENT, EFFECTIVE, EXPERIENCED REPRESENTATION

Chicago Office: 312.984.6400



Orland Park Office: 708.349.3888



## Digital Document Solutions

Powered by

Scannx Software and Cloud Services

160 Million Scans and Growing!







925.425.0151

Give us a call:

scannx.



#### SFRVING THE PUBLIC SECTOR

with fixed term investment solutions, cash flow management & bond proceeds management

www.pmanetwork.com



#### SERVING ILLINOIS MUNICIPALITIES

with an AAAm rated local government investment pool and other unique investment options

www.iprimetrust.org

Contact Courtney Soesbe | 630.657.6421 | csoesbe@pmanetwork.com



Recognized as the top professional school of its kind, the iSchool at Illinois leads the way in educating future leaders in the field through innovative, expanded program offerings. Our exceptional faculty are internationally recognized, award-winning educators and researchers.

Introducing our new

#### **Bachelor of Science in Information Sciences**

Now accepting applications

ischool.illinois.edu

Beginning Fall 2020



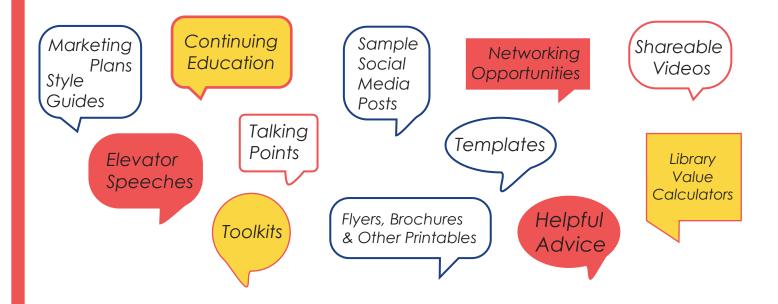
School of Information Sciences



presents



Get help telling your library's story and share what's worked for you at MyLibraryls.org.

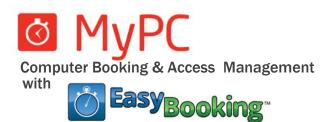


Stop by our booth number #802 to find out what else is new at RAILS, and get chances to win prizes!

#### Join us for the RAILS reception

- ♦ Tuesday, October 22, 5:30-7:30 p.m.
- ♦ Pebble Beach Room/Tinley Park Convention Center
- Appetizers and beverages (including beer and wine)
   will be available courtesy of our sponsors
   Baker & Tayor and BiblioBoard.

# Upgrade Your Old System Today with Award Winning Technology



















TODAY'S BUSINESS SOLUTIONS, INC. www.tbsit360.com | Phone: 630-537-1370