



LIBRARIES: ALL INCLUSIVE

2018 Illinois Library Association Annual Conference
October 9-11, 2018 ▸ Peoria Civic Center ▸ #ILAAC18

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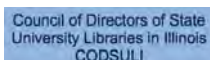
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2019 SUMMER READING



Pre-K Poster by Kevan Atteberry for iREAD



8:00 AM to 10:00 AM

Youth Services Breakfast*
featuring children's book
author and illustrator,

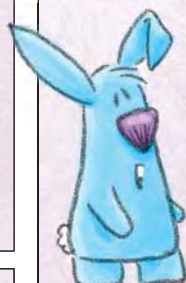
Kevan Atteberry

Cotillion Ballroom

Marriott Pere Marquette Hotel

*Pre-registration required

Book signing to follow in the hall
outside the breakfast.



1:45 PM to 2:45 PM

iREAD Showcase
Showdown

Room 222

Peoria Civic Center

4:00 PM to 5:00 PM

iREAD Showcase
Make & Take

Exhibit Hall C

Peoria Civic Center



IT'S SHOWTIME AT YOUR LIBRARY!

TO REVIEW 2019 SHOWTIME ART VISIT iREAD BOOTH

#118



THE JUSTICE LEAGUE OF SHAKESPEARE



Artwork shown, left to right: ©2018 Janet K. Lee;
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Highlights:

**Library Specific
Insurance**

**Owned and Operated by
Illinois Libraries**

**Increased Coverage/Higher
Limits**

Surplus Return

Cost Savings

In Person Safety Training

Testimonials:

"Participation in LIRA gives Illinois libraries an opportunity to get in on the ground floor of a collaborative endeavor that has the potential to affect significant cost savings over time. The strength of group participation enables LIRA to leverage more comprehensive coverages at competitive rates. In these challenging economic times when libraries face fierce competition for tax dollars and other fiscal struggles, it is a tremendous benefit."

**Vickie Novak,
Glenview Public Library**

"Like many libraries, our rates have been going up each year, even with no claims. We have seen significant savings by joining the LIRA pool. In addition, we've already had to submit our first claim, and it was handled quickly and smoothly. I hope more libraries join the pool to further our purchasing power."

**Jeanie Dilger
La Grange Public Library**

"Because of my association with LIRA, I am a more sophisticated professional and steward for the library and community. I've learned more than I had in almost 30 years of working in libraries about safeguarding community assets as a direct result of my involvement with LIRA. I'm grateful to be an original participant in this valuable undertaking. Hopefully, additional Illinois libraries will come to understand LIRA is more than insurance; it's a community pulling for each other, contributing to a greater good, and ensuring all are stronger, safer, smarter, and better as a result."

**Tina Hubert
Six Mile Public Library**

"Being a member of LIRA I feel as if I am a partner instead of being a client. Whenever I have a questions the team often responds within hours, if not sooner, with a knowledgeable, thorough answer. I am also very happy with LIRA's carrier partners. I have a long and complicated workers compensation claim and they have been wonderful to work. I highly recommend LIRA to any library that wants a partner for their insurance needs. It offers superior coverage at a competitive cost and provides the members ability to receive money back!"

**Kathy Parker
Glenwood - Lynwood Public Library**

TO GET STARTED - VISIT BOOTH 314

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Welcome to Peoria!

On behalf of the 2018 Conference Program Committee, we are thrilled to welcome you to the 2018 Illinois Library Association Annual Conference – Libraries: All Inclusive.

Libraries of all types are places of refuge for members of our communities, campuses, and institutions. The 2018 Illinois Library Association Conference, Libraries: All Inclusive, is a chance for us to come together and share our ideas about promoting inclusivity in our communities, among our patrons, and within our staffs. How are you welcoming underserved populations into your library? What can we do to build community, inside and outside the library walls?

Opening Keynote speaker Gene Luen Yang demonstrates the sense of belonging that we want to provide to our communities. As a child of immigrant parents, Yang saw himself in the dual identity of superheroes in the comics he read – showing one side of himself to the world, and having a “secret” identity that only a few people knew about. Other featured presentations include Wednesday’s President’s Program by Miguel Figueroa from the Center for the Future of Libraries, as well as social entrepreneur Greg Forbes Siegman at Wednesday’s DiversiTEA.

Don’t forget to visit the exhibit hall and check out the latest products and services for your library. The exhibits are open Wednesday and Thursday, with lunches and snack breaks provided.

Be sure to take advantage of the many opportunities to network with your colleagues at the Wednesday evening Pub Stroll. New this year is a Speakeasy Fundraiser event on Tuesday night. Proceeds will benefit the ILA endowment. Remember, “I hear it plays in Peoria.”

You can also join the conversation with us on Twitter, Instagram, and Facebook using the hashtag #ILAAC18.

Mark your calendars for next year’s ILA Annual Conference, October 22-24, 2019 at the Tinley Park Convention Center!

Cynthia Fuerst
ILA President

Jeanne Hamilton
Conference Co-Chair

Lindsay Harmon
Conference Co-Chair

2018 Conference Program Committee

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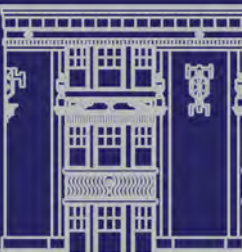


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Megan Millen, Director-at-Large
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Anne Slaughter, Director-at-Large
Reaching Across Illinois Library System

Leander Spearman, Director-at-Large
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Reina Williams, Director-at-Large
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Please contact Julie Tappendorf or Britt Isaly at 312-782-7606 to find out how Ancel Glink may be of service to you.

Schedule at a Glance

Monday, October 8	
10:00 A.M. – 3:00 P.M.	ILA Board Meeting
10:00 A.M. – 5:00 P.M.	Elevate Preconference
1:00 – 5:00 P.M.	Youth Services Forum Library Bus Tour
8:00 – 10:00 P.M.	President's Reception
Tuesday, October 9	
8:00 A.M. – 5:00 P.M.	Registration Desk Open
9:00 – 10:30 A.M.	Opening General Session
10:45 – 11:45 A.M.	Program Session 1
12:00 – 1:15 P.M.	Awards Luncheon
1:30 – 2:30 P.M.	Program Session 2
2:45 – 3:45 P.M.	Program Session 3
4:00 – 5:00 P.M.	Program Session 4
5:15 – 6:30 P.M.	Stories & Spirits Reception
6:00 – 9:00 P.M.	Speakeasy Fundraiser
Wednesday, October 10	
8:00 A.M. – 5:00 P.M.	Registration Desk Open
8:00 – 10:00 A.M.	Youth Services Forum Author Breakfast
8:00 – 10:00 A.M.	IACRL Unconference
9:00 – 10:00 A.M.	Program Session 5
10:30 A.M. – NOON	ILA Membership Meeting & President's Program
	President's Program featuring Miguel Figueroa
Noon – 5:00 P.M.	Exhibits Open
Noon – 1:30 P.M.	Exhibits Opening Lunch
12:15 – 1:30 P.M.	PLF luncheon
	IACRL Luncheon
1:45 – 2:45 P.M.	Program Session 6
3:00 – 4:00 P.M.	Program Session 7
4:00 – 5:00 P.M.	Exhibits Break and Ice Cream Social
6:00 – 10:00 P.M.	Pub Stroll
Thursday, October 11	
8:00 A.M. – 4:30 P.M.	Registration Desk Open
9:00 A.M. – 2:00 P.M.	Exhibits Open
8:00 – 9:00 A.M.	Trustee Continental Breakfast
9:00 – 10:00 A.M.	Program Session 8
10:00 – 11:00 A.M.	Exhibits Break
10:15 – 11:15 A.M.	Trustee Program Session
11:00 A.M. – Noon	Program Session 9
11:15 A.M. – NOON	Trustee Exhibits Break
12:00 – 1:30 P.M.	Exhibits Closing Lunch
12:15 – 1:30 P.M.	Trustee Luncheon
1:45 – 2:45 P.M.	Program Session 10
3:00 – 4:00 P.M.	Program Session 11

General Conference Information

Accessibility

ILA wants to make your conference experience pleasant and accessible.

- All conference hotels offer accessible sleeping rooms on request.
- Leader animals are welcome throughout the conference.
- Complimentary ASL interpreters are available by request prior to the conference.
- Complimentary mobility scooters are available by request prior to the conference.
- A Mothers' Room will be available in the Peoria Civic Center.

Badges

Conference badges must be worn at all times to gain admission to conference programs, events, and the exhibit hall. Conference lanyards are made possible by the generous support of Dewberry.



Coffee

Complimentary coffee and tea will be available each morning and afternoon. We thank our generous sponsors for their support in keeping the conference caffeinated.



Exhibit Hours

Wednesday, October 10 [Noon – 5:00 P.M.]

NOON – 1:30 P.M.	Exhibits Opening Lunch
4:00 – 5:00 P.M.	Ice Cream Social

Thursday, October 11 [9:00 A.M. – 2:00 P.M.]

10:00 – 11:00 A.M.	Exhibits Break
NOON – 1:30 P.M.	Exhibits Closing Lunch

Exhibits are not open on Tuesday, October 9.

Exhibit Passes

Exhibits-only passes are available for \$20 and can be purchased prior to conference or onsite at the registration desk at the Peoria Civic Center. Exhibits passes cannot be used to attend conference programs.

Food Service

Conference registration includes Exhibit Buffet Luncheons and breaks on Wednesday and Thursday.

Handouts

Conference program handouts are available online www.ila.org/conference.

Hashtag

#ILAAC18

Professional Headshot Studio

Need a professional photo? Complimentary head shots are available at the conference. Photos will be shared with attendees 4–6 weeks after conference. Sign-up is available at the registration desk.

The Professional Headshot Studio is made possible by the generous support of PMA Financial Network.



Membership Meeting and President's Program

Wednesday, October 10 [10:30 A.M. – NOON]

Learn more about what happened in your association in the past year and what we're looking forward to in the coming year. The membership meeting will be followed by a presentation by Miguel Figueroa, Director of ALA's Center for the Future of Libraries.

Mobile App

Attendees are able to access full event schedules, rate sessions, and customize their own agendas in the ILA conference mobile app, available from the iTunes and Google Play app stores.

The mobile app is made possible by the generous support of Today's Business Solutions.



Mothers' Room

A private room for nursing mothers, with a refrigerator, is located near the Registration Desk and Exhibit Hall. The Mothers' Room will be available throughout the conference.

Poster Sessions

Poster Sessions are held in Exhibit Hall C during the exhibits lunch breaks, Noon – 1:30 p.m., on Wednesday, October 10, and Thursday, October 11.

Registration Desk Hours

Tuesday, October 9	8:00 A.M. – 5:00 P.M.
Wednesday, October 10	8:00 A.M. – 5:00 P.M.
Thursday, October 11	8:00 A.M. – 4:30 P.M.

Restrooms

Restrooms are located throughout the convention center. Gender neutral restrooms are located on the first floor.

Table Talks

Table Talks are small-group discussions held in Room 203, which run concurrently with programs. Table Talks allow for more time for discussion than a traditional program session.

WiFi Access

Complimentary WiFi is available throughout the convention center.

Network: ILAAC18

Password: Library1

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Trustee Day Schedule [Thursday, October 11]

Trustee Day at the ILA Annual Conference is designed to support library trustee education by providing programming and networking opportunities. Registration includes a full day of programming, continental breakfast, and a luncheon. The day begins with a keynote address by distinguished parliamentarian Nancy Sylvester. Three breakout sessions offering a variety of programming are scheduled throughout the day. Time is reserved in the schedule to allow trustees to visit the exhibit hall to see the latest in library products and services, followed by a luncheon for Trustee Day attendees.

8:00 – 9:00 A.M.

Trustee Continental Breakfast

Library Trustees begin their day with a light breakfast. The breakfast will be held in the same room as the 9:00 A.M. Trustee Keynote.

The Trustee Continental Breakfast is made possible by the generous support of Ancel Glink.



Location: Room 222, Peoria Civic Center

9:00 – 10:00 A.M.



Trustee Day Keynote:

I'm A Library Trustee, And My Role Is...?

Board-Staff Relationship and Roles

Board and Staff – each group has different roles and responsibilities, yet few of us have a clear understanding of the distinction between them. This session will examine the different roles and responsibilities and help attendees understand that the best way to become a better board member is to do board work better and to become a better staff member is to do staff work better and the two are clearly different!

Speaker: Nancy Sylvester, Sylvester Enterprises, Inc.

Location: Room 222, Peoria Civic Center

Support is made possible from the Illinois State Library using funds provided by the U.S. Institute of Museum and Library Services, under the provisions of the Library Services and Technology Act (LSTA).



10:15 – 11:15 A.M.

Effective Parliamentary Procedure for Dynamic Library Board Meetings

This program will help make parliamentary procedure understandable and useful to you. It will cover the quorum, agenda, consent agenda, steps in processing a motion, the concept of precedence of motions, the script of a motion, the meaning of votes, and basic characteristics of a motion. After this workshop the attendee will not only have a better understanding of parliamentary procedure, but will have the knowledge and skills to help run an effective meeting.

Speaker: Nancy Sylvester, Sylvester Enterprises, Inc.

Location: Room 222, Peoria Civic Center

Support is made possible from the Illinois State Library using funds provided by the U.S. Institute of Museum and Library Services, under the provisions of the Library Services and Technology Act (LSTA).



“I’ve Fallen and....I’m Going to Sue!” Public Entity Liability for Injuries on Public Property

This presentation will focus on:

- Common types of claims brought against libraries and other governmental entities for personal injury
- Protections Available under the Tort Immunity Act and other provisions
- Overview of the defense of a typical personal injury claim, including discovery, settlement negotiations and trial
- Proactive measures to avoid potential claims for personal injury

Speakers: Carmen Forte Jr., Scott Uhler, and Mallory Milluzzi, Klein, Thorpe & Jenkins, Ltd.

Location: Room 209, Peoria Civic Center

11:15 A.M. – 12:00 P.M.

Trustee Exhibits Break

Visit the exhibit hall to explore the latest in library products and services.

12:15 – 1:30 P.M.

Trustee Day Luncheon

All Trustee Day attendees are registered for the networking luncheon. Doors open at Noon.

Location: Cotillion Ballroom, Marriott Pere Marquette Hotel

The Trustee Day Luncheon is made possible by the generous support of Klein Thorpe & Jenkins.



1:45 – 2:45 P.M.

A Trustee’s Guide to Municipal Bonds

This presentation will cover a number of issues of which Trustees should be aware during a municipal bond financing. Topics will include, but are not limited to: 1) financing mechanisms available to libraries and library districts; 2) bond basics for both new money and refunding bond issues; 3) the members of a financing team; 4) credit ratings; 5) description of the official statement; and 6) a market update, including the impact of recent tax reform legislation on the municipal bond market.

Speaker: Andrew Kim, PMA Securities, Inc.

Location: Room 136, Peoria Civic Center

Top Ten Budget Disasters Facing Your Library

How much financial trouble can your library get itself into? Plenty. Here are ten of the top fiscal messes that will get your library into trouble, sometimes without any effort on your part. Learn about these ten things so you can avoid them in the future — and if it has already happened, learn how to minimize the damages. Please bring your questions.

Speakers: Adam Simon and Britt Isaly, Ancel Glink

Location: Room 135, Peoria Civic Center

3:00 – 4:00 P.M.

Board Wars

Accomplishing library goals can be difficult when disagreements arise. With trustees, staff, and the public interest, it can be difficult to navigate challenges and operate effectively with a dysfunctional board. In this interactive session, learn how to effectively manage board relationships to achieve success. The speakers will use a game-show style format to address how to handle issues that may arise between the president, trustees, staff, and the public. You will learn how to manage each relationship and create functional and effective communication.

Speakers: Julie Tappendorf and Erin Pell, Ancel Glink

Location: Room 135, Peoria Civic Center

It’s That Time of Year Again... Evaluating Your Library Director

Do you dread evaluating your library director? Is it hard to get feedback from your fellow trustees? Do you know why you are evaluating your library director? This session will walk you through the whole process so that you won’t dread the annual evaluation and you will walk away with concrete tools to better assist you in one of your most important duties as a trustees.

Speakers: Dave Barry and Karolyn Nance, Bartlett Public Library

Location: Room 134, Peoria Civic Center

Monday, October 8

10:00 A.M. – 3:00 P.M.

ILA Board Meeting

Location: Room Illinois Room, Marriott Pere Marquette Hotel

10:00 A.M. – 5:00 P.M.

Elevate Preconference: Leading with Purpose

Preregistration is required. People who care about their leadership development rightly spend much of their time improving how they lead others. This workshop explores a related yet very different area for leaders: discovering why you lead. Using your leadership strengths and considering themes from your life story, you will develop a short statement that describes the unique and animating purpose of your leadership. Properly conceived, your purpose statement helps you make better choices about your lifelong work as a leader. It also helps people lead out of their best selves on a daily basis. Participants should come prepared for a contemplative and challenging workshop in a supportive environment. This program is recommended for people who would be engaged by leading out of who they are through self-discovery and the simplicity of self-awareness. It is not recommended for people who are interested in a program for building their leadership or management skills. Speaker: Adam Goodman, Northwestern University

Location: Marquette Ballroom, Salon B, Marriott Pere Marquette Hotel

Leading with Purpose is made possible by the generous support of Studio GC.



1:00 – 5:00 P.M.

Youth Services Forum Wild Rumpus and Library Bus Tour

Preregistration is required. Join the ILA Youth Services Forum on a daytime bus tour to four libraries in the Peoria area. Departing from the Marriott Pere Marquette, our tour will visit Youth Services departments at Alpha Park Public Library, Pekin Public Library, Morton Public Library, and Fon Du Lac District Library. The tour will end at the Marriott Pere Marquette.

Location: Marriott Pere Marquette

8:00 – 10:00 P.M.


President's Reception

ILA President Cynthia Fuerst invites all conference attendees to attend this informal conference kickoff. Light refreshments and a cash bar will be available.

Location: Marquette Ballroom Salon A, Marriott Pere Marquette Hotel

The President's Reception is made possible by the generous support of ComEd Energy Efficiency Program.






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9:00 – 10:30 A.M.



Today's Business Solutions Opening General Session, Featuring Gene Luen Yang

Gene Luen Yang was the 2016-17 National Ambassador for Young People's Literature and a 2016 MacArthur Fellow. He began drawing comic books in the fifth grade, and in 1997 he received a Xeric Grant for his first comic, *Gordon Yamamoto and the King of the Geeks*. He has since written and drawn a number of titles, including *Duncan's Kingdom*, *The Rosary Comic Book*, and *Prime Baby*. *American Born Chinese*, his first graphic novel from First Second, was a National Book Award finalist, as well as the winner of the Printz Award and an Eisner Award. He also won an Eisner for *The Eternal Smile*, a collaboration with Derek Kirk Kim. He is the author of the Secret Coders series (with artist Mike Holmes) and has written for the hit comics *Avatar: The Last Airbender* and *Superman*. In addition to cartooning, he teaches creative writing through Hamline University's MFA in Writing for Children and Young Adults.

Location: Exhibit Hall B, Peoria Civic Center

Gene Luen Yang's appearance is made possible by the generous support of Today's Business Solutions.



10:45 – 11:45 A.M.

Wrangling AV with RDA

If you are new to AV cataloging or need a little refresher, if you haven't cataloged much with RDA, or just want to make sure you include all the newest RDA information for non-print resources, then help is on the way. This overview of AV cataloging will focus on the RDA and MARC data relevant to sound recordings, DVDs, Blu-rays, and other AV resources.

Speakers: Joy Anhalt, Tinley Park Public Library, and Shelly Sandstrom, Naperville Public Library

Presented by: Resources and Technical Services Forum

Track: Collections and Technical Services

Session Tags: Cataloging; RDA; Technical Services

Audience: Academic; Public; School; Special

Location: Room 134, Peoria Civic Center

"Looking for Group": Engaging Teens with Dice, Monsters & Stories

Tabletop Roleplaying Games (RPGs) let players create a world through the magic of collaborative storytelling. With the powers of creativity and ingenuity, they battle monsters, explore dungeons and rescue citizens in distress. For the adventurous librarian, RPGs can be more than just a game, but also a tool to facilitate social and emotional skill development, and support educational motivations. Come and learn about RPGs and how libraries to use these games to create a world of dedicated and engaged patrons.

Speakers: Emily Fardoux, Lincolnwood Public Library; Rachel Kaplan, Northbrook Public Library; Courtney Moore, Addison Public Library; and Luke Rathburn, Grayslake Public Library

Presented by: Young Adult Services Forum

Track: Programming; Youth and Young Adult Services

Session Tags: Games and Gaming; Popular Culture and Fandom; Programming

Audience: Public

Location: Room 135, Peoria Civic Center

Tuesday, October 9

10:45 – 11:45 A.M. [CONT.]

They're Good Docs Brent

Are the pages and other document files on your website properly structured, using semantic markup? That is, are they h*ckin' good docs? This session takes a practical look at how semantic tags in HTML, Word, and PDF files relate to usability and accessibility. Tools for converting .docx and .pdf files to clean HTML and for improving the structural elements of documents are discussed, and photos of highly rated dogs are shown.

Speaker: Brian Smith, Reaching Across Illinois Library System

Track: Technology

Session Tags: Accessibility and ADA Compliance; Technology; User Experience

Audience: Academic; Public; School; Special

Location: Room 136, Peoria Civic Center

TABLE TALK: Reaching Neophytes and Nerds Beyond the Classroom

Computer classes reach the majority of our users, but we often miss a connection with two disparate groups: the tech savvy and late adopters. Technology discussion groups can fill that gap. Since everything is better over a cup of coffee, Vernon Area Public Library's Computers & Coffee offers senior citizens a safe, comfortable place to discuss, learn, and practice technology skills. Nerds with Beer meets at a local bar, connects millennial community members for lively discussion about technology trends. Presenters will demonstrate the benefits of monthly technology discussion groups, attendance statistics, and how to implement these programs at your library.

Speakers: Donna MacCartney and Caitlin Myers, Vernon Area Public Library

Track: Teaching and Learning

Session Tags: Adult Services; Digital Literacy; Technology

Audience: Public

Location: Room 203, Peoria Civic Center

It's In Our DNA... Helping Customers with Genetic Genealogy

Genealogy research used to be solely about delving into old records and unearthing lost archives of family information. Then came genealogy websites that made more records available to researchers with the click of a mouse. Today, family history research is experiencing a new, massive growth spurt. As commercial DNA testing becomes increasingly popular and more affordable, library employees are faced with new questions regarding DNA and genetic genealogy. Take this opportunity to learn about information and resources to help your customers when they come to you with the question, "I got my DNA results. Now what?"

Speaker: Amber Lowery, Peoria Public Library

Track: Adult Services, Reference, and Readers' Advisory

Session Tags: Genealogy; Reference Services; Technology

Audience: Public; Special

Location: Room 209, Peoria Civic Center



The Challenges of Opportunity: Service, Space, Community & Economic Development

Rockford Public Library received a once in forever opportunity to rebuild its main library. Making the most of it meant thinking through the nature of ever changing services, the role of space in meeting needs, place-making, engagement, and economic development opportunities. We made a temporary library to last us 5 years (yes 5 years); solicited a developer partner to create a mixed use development to support the city's tax base; engaged the community in defining a new model for the downtown library; and found a way to be bold on a budget.

Speakers: Lynn Stainbrook, Rockford Public Library, and Joseph Huberty, Engberg Anderson

Track: Buildings and Facilities

Session Tags: Partnerships and Collaboration; Urban Libraries; User Experience

Audience: Public

Location: Room 210 – 211,
Peoria Civic Center

Nosotros Somos la Biblioteca: Becoming the Heart of the Community

The village of Fairmont City (71.4% Hispanic) had many challenges: high teen pregnancy rates, low high school graduation rates, limited job opportunities, and limited access to transportation among them. Lack of library access was the least of the community's problems — or so it thought. This is the story of how the creation and development of a scrappy little library transformed a community and became the heart of it all. The Fairmont City Library Center is a member of the Mississippi Valley Library District, winner of the 2017 LibraryAware Community Award presented by Library Journal and LibraryAware.

Speakers: Karina Almeida and Katie Heaton, Mississippi Valley Library District — Fairmont City Library Center

Track: Diversity and Special Populations

Session Tags: Equity, Diversity, Inclusion; Public Services; Rural and Small Libraries

Audience: Public

Location: Room 212 – 213,
Peoria Civic Center

Cultivating a Constructive Culture

Organizational culture exists in every library and impacts staff retention and service to patrons. Learn the importance of organizational culture, how to identify aspects of your own library's culture, and how to alter the culture in small but meaningful ways in this panel presentation.

Speakers: Amanda Standerfer, Fast Forward Libraries; Ryann Uden, Indian Trails Public Library District; Laura McGrath, Skokie Public Library; and Will O'Hearn, Lincoln Library — The Public Library of Springfield

Tracks: Leadership, Management, and Staff Development; Trustees

Session Tags: Human Resources; Leadership; Strategic Planning

Audience: Public

Location: Room 220, Peoria Civic Center

Enhancing Staff Development and Promoting Inclusion through Service Teams and Transformational Thinking

Service teams promote staff participation, which can foster transformational change within an organization. Our library has developed service teams to promote collaboration, diverse viewpoints, and the inclusion of different ideas. Using hands-on activities, attendees will learn how to create service teams, methods to foster collaboration, and opportunities for further staff development.

Speakers: Ashley Heard, Tania Rivero, and Reina Williams, Rush University Medical Center

Tracks: IACRL @ ILA; Leadership, Management, and Staff Development

Session Tags: Equity, Diversity, Inclusion; Leadership; Partnerships and Collaboration

Audience: Academic; Public; Special

Location: Room 221, Peoria Civic Center

Tuesday, October 9

10:45 – 11:45 A.M. [CONT.]

Where the Wild Things Learn & Play: Getting Real About Spaces for Make-Believe

Are you trying to build a world of imagination without inciting a wild rumpus? Does your play environment foster skills for early literacy or for the monkey bars? Four Youth Services departments will lead a discussion of play space design and management. Bring your hits, your misses, and your burning questions to this informative exchange of ideas. A list of recommended vendors and play items will be provided.

Speakers: Jennifer Abler, Mary Donovan, and Tom Kochinski, Oak Lawn Public Library; Christy Kepler, Oswego Public Library District; Anne Luzeniecki, Helen M. Plum Memorial Public Library District; Ellen Fitzgerald, Naperville Public Library

Presented by: Youth Services Forum

Track: Youth and Young Adult Services

Session Tags: Early Literacy; Family Engagement; Youth Services

Audience: Public

Location: Room 222, Peoria Civic Center

NOON – 1:15 P.M.

Awards Luncheon

Celebrate the achievements of your colleagues at the Awards Luncheon. Pre-registration is required for this ticketed event.

Location: Room Marquette Ballroom Salon A, Marriott Pere Marquette Hotel

The Awards Luncheon is made possible by the generous support of LIRA.



1:30 – 2:30 P.M.

Crafting Your Library's Collection Development Plan

Does your library have an updated Collection Development Plan? A Collection Development Plan provides guidelines for purchasing, weeding, and maintaining each collection area in your library. The plan is a living document and must be updated over time as formats, genres, and subject areas change. In this session, we will discuss collaborating with selection staff to create or update your library's Collection Development Plan. We will review the differences between a Collection Development Policy and Plan, and explore print and online resources for collection development to assist your staff in writing the plan.

Speakers: Rebecca Bartlett, La Grange Public Library, and Bleue Benton, Oak Park Public Library

Presented by: Resources and Technical Services Forum

Track: Collections and Technical Services

Session Tags: Collection Development; Guidelines and Standards; Strategic Planning

Audience: Academic; Public; School; Special

Location: Room 134, Peoria Civic Center

Programming for All! Inspiration for Small Libraries or Shrinking Budgets

Frustrated by great programming ideas that you know you could never afford? Join us as we discuss providing top-notch programming within the constraints of a shrinking budget or small space. Topics will include free or inexpensive resources and supplies, passive programming, and more!

Speakers: Laura Munoz and Jessica Rodrigues, Steger-South Chicago Heights Public Library, and Alyce Jackson and Karla Wilkinson, Peoria Public Library

Track: Programming

Session Tags: Budget Conscious Programming/Services; Programming; Rural and Small Libraries

Audience: Public

Location: Room 135, Peoria Civic Center

No Child Left Behind (For Real This Time): A Blueprint for Getting Every K-12 Student in Your District a Library Card

Two public libraries in Bloomington and Normal worked with two school districts to create and distribute over 6,200 library cards to K-12 students, giving students access to e-resources and physical materials, and eliminating barriers. Attendees will learn how to get buy-in from school districts, libraries, and communities; how to legally exchange and process the data needed to create new accounts; as well as best practices for partnering with district media specialists to maximize use of the resources available to students.

Speakers: Laura Golaszewski and Randi Sutter, Normal Public Library, and Rhonda Massie and Jon Whited, Bloomington Public Library

Track: Marketing and Outreach

Session Tags: Information Literacy; Outreach Services; Partnerships and Collaboration

Audience: Public; School

Location: Room 136, Peoria Civic Center

TABLE TALK: How to Get Our Caregivers to CARE and GIVE a Bit More at Storytime

In this constant state of attention-grabbing technology that caregivers have at their fingertips our storytellers of today need to add different activities during storytime that will make caregivers participate with their children. Let's change storytime for caregivers and their children by adding better music, more inclusive themes, and activities that are for both caregiver and child! Let's help caregivers by teaching them to use technology to increase their child's literacy! Let's make storytime more interactive and throw away the notion that everyone must sit and listen! Let's show caregivers that we care and will give them a great storytime!

Speaker: Molly Scheibler, Glenview Public Library

Track: Youth and Young Adult Services

Session Tags: Early Literacy; Programming; Youth Services

Audience: Public

Location: Room 203, Peoria Civic Center

Wage & Hour Woes

Wage and hour issues are some of the most tricky and difficult to understand. Careful and safe compliance requires knowledgeable HR professionals and well-educated managers. This interactive session will address common wage and hour missteps and help you confidently address those tricky, frequently asked questions: "If I'm salaried, why do I have to track my hours?" "Why can't my employees work through lunch?" "Do I really have to pay my employee for checking their email after hours?"

Speaker: Kathryn O'Connor, HR Source

Tracks: Leadership, Management, and Staff Development; Trustees

Session Tags: Budget Planning and Finance; Human Resources; Leadership

Audience: Academic; Public; School; Special

Location: Room 209, Peoria Civic Center

Service Organizations: an Opportunity to Connect with Communities

If you are seeking a way to increase your community involvement, as a library leader or staff member, an excellent way to accomplish that is to join a local service organization like Rotary, Lions, Kiwanis, and more. Our panel of library directors and staff with experience in a variety of service organizations will be on hand to discuss the importance of getting outside the walls of the library in order to build relationships in the community that can strengthen ties between the library and other government agencies, nonprofit organizations, and private businesses.

Speakers: Samantha Millsap, Roselle Public Library District; Carolyn Nance, Bartlett Public Library; Betsy Adamowski, Wheaton Public Library; and Debra Stombres, Poplar Creek Library District

Track: Advocacy and Activism

Session Tags: Civic Engagement; Leadership; Partnerships and Collaboration

Audience: Academic; Public; School

Location: Room 210 – 211, Peoria Civic Center

Embedded Librarianship as a Means of Promoting Student Retention

From one-off bibliographic instruction sessions to the development and implementation of a fully embedded online librarian program, come learn about different models of embedded librarianship and some of the challenges and successes encountered. Hear how an English composition course benefited from embedded librarians, discuss the impact of embedded librarians on student retention and graduation, and visualize metrics to measure student success.

Speakers: Cari Didion, Governors State University, and Thane Montaner, Prairie State College

Tracks: IACRL @ ILA; Teaching and Learning

Session Tags: Digital Literacy; Instructional Design; Teaching and Learning

Audience: Academic

Location: Room 212 – 213, Peoria Civic Center

Library Director Jenga: The Perpetual Challenge

Running a library is like playing Jenga. You need to work collaboratively to set up a solid base and then carefully move the pieces to ensure everything doesn't come tumbling down. In this interactive session, come play giant Jenga and learn what the building blocks are to being an effective director and how moving them around can lead to success or failure.

Speakers: Kate Hall, Northbrook Public Library, and Kathy Parker, Flossmoor Public Library

Presented by: Public Library Forum

Track: Leadership, Management, and Staff Development

Session Tags: Administration and Management; Games and Gaming; Leadership

Audience: Public

Location: Room 220, Peoria Civic Center

1:30 – 2:30 P.M. [CONT.]

Sensory Friendly: Including Patrons with Autism Spectrum Disorder into the Library

One in 68 children are diagnosed with Autism Spectrum Disorder (ASD). How do you make sure these patrons, including ASD adults are welcome in your library? Find out varieties of programs to offer, how to get started, collaborate with local organizations, gather administrative support, and get tips for starting the grant writing process.

Speakers: Katy Bauml, Peoria Public Library Lakeview Branch, and Danny Rice, Bloomington Public Library

Tracks: Diversity and Special Populations; Youth and Young Adult Services

Session Tags: Equity, Diversity, Inclusion; Programming; Special Needs Populations

Audience: Public

Location: Room 221, Peoria Civic Center

You Can't Do That at the Library!: Unusual Programming with Upper Elementary & Middle School Appeal

Creating programs that capture the often elusive upper elementary and middle school audience can be a real challenge! Programs that are quirky or that feel exclusive, competitive or forbidden are often the key to grabbing the attention of these groups. Middle School and Youth Librarians will share some of their successful programs including after-hours lock-ins, laser tag, Mini Weapons of Mass Destruction, Cookies & Canvas, Are You Smarter Than a Librarian? team-style trivia and more. We will also cover persuading management, budgeting, planning and executing these programs.

Speakers: Sara Brunkhorst, Indian Trails Public Library; Kylie Peters, Geneva Public Library; Kim Viita, Elmwood Park Public Library; and Lisel Ulaszek, Geneva Public Library District

Presented by: Youth Services Forum

Tracks: Programming; Youth and Young Adult Services

Session Tags: Programming; Young Adult Services; Youth Services

Audience: Public

Location: Room 222, Peoria Civic Center

2:45 – 3:45 P.M.

Welcome to the Jungle: Navigating Your Way Through the Pitfalls of Tech Training

Patrons are wandering through the thicket of devices, applications, and software, while library staff struggles to keep up with the demand for more and more training. Thoughtfully developing tech classes based on adult learning principles and instructional design techniques produces better learning outcomes for patrons. Discover proven strategies and tools to enhance your skillset and help create meaningful learner experiences in this session.

Speakers: Michelle Vonderhaar, Mount Prospect Public Library, and Monica Dombrowski, Sycamore Public Library

Track: Technology

Session Tags: Digital Literacy; Instructional Design; Teaching and Learning

Audience: Public

Location: Room 134, Peoria Civic Center

Building an Accessible and Inclusive Catalog

Is your library's catalog accessible to everyone? Does the language contribute to stereotypes or systematic prejudice? Are the subject headings being used to marginalize vulnerable groups? Libraries have traditionally been aware of the bias inherent in the system, but change is slow and fraught with challenges. First and foremost, one challenge is being aware of the issues. The catalog is the backbone of discoverability in a library. Following best practices in cataloging and universal design insures an inclusive and accessible catalog for everyone.

Speakers: Laura Murff, Lisle Library District, and Tara Wood, SWAN Library Services

Presented by: Resources and Technical Services Forum

Tracks: Collections and Technical Services; Diversity and Special Populations

Session Tags: Cataloging; Equity, Diversity, Inclusion; User Experience

Audience: Academic; Public; School; Special

Location: Room 135, Peoria Civic Center

The More We Get Together — Growing Public Library and School Partnerships that Serve a Diverse and Multilingual Population

Join us as we share our “small steps” approach to growing public library and school partnerships. Get to know the needs of the underserved families in your community as you partner with the staff who work with them daily. Learn ways to meet the families where they are, and to explore ways to overcome barriers. We will share tools that can be used in multi-language groups. Your flexibility and a welcoming attitude are your best assets.

Speakers: Amy Waters, Glen Ellyn Public Library; Jeanine Woltman, CASE; and Carol Montgomery Fate, Glen Ellyn School District 41

Tracks: Diversity and Special Populations; Youth and Young Adult Services

Session Tags: Equity, Diversity, Inclusion; Partnerships and Collaboration; Youth Services

Audience: Public; School

Location: Room 136, Peoria Civic Center

This program is made possible by the generous support of OverDrive.



TABLE TALK: We Get By With A Little Help From Our Friends —Inclusion Via Library Volunteerism

How in the world do you find volunteer positions for residents that want to help the library, while also balancing the needs of each of your library's departments, while not creating more work for your staff? How do you assess volunteer skill sets? How do you become more inclusive and create opportunities for volunteers from all walks of life? We will take a look at how each Table Talk participant's current library volunteer system works (or doesn't work) and ways to improve. This Table Talk is interactive, with lots of discussion, much candidness and some good laughs. Come prepared to share and please bring your smartphone as we will be utilizing it during our discussion.

Speaker: Kelley McCoy, Arlington Heights Memorial Library

Track: Diversity and Special Populations;

Session Tags: Civic Engagement; Equity, Diversity, Inclusion; Special Needs Populations

Audience: Public

Location: Room 203, Peoria Civic Center

Creative Services for Patrons with Different-abilities

Interested in providing customized library services to youth and adult patrons with special needs, but unsure where to begin? Learn about Deerfield Public Library's innovative adult programming initiative P.L.A.C.E. (Public Library Access and Community for Everyone), which provides unique artistic and social opportunities. Discover how to go beyond Sensory Storytime to serve children with special needs, and learn how to cultivate community through volunteer partnerships and visibility in-person, online, and in the media. Give your confidence a boost with practical strategies for outreach, disability-awareness, programming, and resources. Libraries are for everyone!

Speakers: Victoria Karlovsky, Judy Hoffman, and Julia Frederick, Deerfield Public Library

Track: Diversity and Special Populations

Session Tags: Equity, Diversity, Inclusion; Programming; Special Needs Populations

Audience: Public

Location: Room 209, Peoria Civic Center

What They Want Where They Want It: Passive Advisory for Books, Movies, & More

Only a fraction of library users visit a service desk for readers' advisory help. How do you reach patrons who want ideas on what to read/watch/listen to next, but don't ask staff for assistance? Learn how to create custom content, curate bibliographies, promote materials in your physical and digital spaces, and involve staff at all levels to market your collections and connect with patrons throughout your community.

Speakers: Jennifer Asimakopoulos and Jez Layman, Indian Prairie Public Library

Track: Adult Services, Reference, and Readers' Advisory

Session Tags: Marketing; Readers' Advisory; User Experience

Audience: Public

Location: Room 210 – 211, Peoria Civic Center

2:45 – 3:45 P.M. [CONT.]

Library Connections: The Heart of Building Community

In libraries, building community is challenging, especially when job responsibilities silo us. At Milner Library, we developed ways to bridge the gap. Milner employees have started a book club to get to know each other and read more diversely, developed a newsletter to share community information and spotlight staff achievements, and formed a library committee to organize regular social events. Each of these activities have made Milner a more inclusive place to work. In order to expand ideas on how to build community, presenters will share their experiences and offer opportunities for participants to do the same.

Speakers: Grace Allbaugh, Marisa Brooks, Sue Franzen, and Sue Rovens, Illinois State University — Milner Library

Tracks: IACRL @ ILA; Leadership, Management, and Staff Development

Session Tags: Organizational Change; Partnerships and Collaboration; Personnel and Staffing

Audience: Academic; Public; School; Special

Location: Room 212 – 213, Peoria Civic Center

So You Want To Be An Assistant Director: Tips for Success When You Are Second in Command

Considering being an assistant director or exploring how the position can benefit your organization? Current assistant directors will discuss their roles in their respective organizations and how assistant directors support the director and organizational goals. They will also provide useful tips for influencing and leading staff throughout the organization, and maintaining positive relationships with the public. Finally, they will share ways to balance implementing long-term projects while handling day-to-day responsibilities.

Speakers: Ryann Uden, Indian Trails Public Library District; Brodie Austin, Northbrook Public Library; and Annie M. Miskewitch, Schaumburg Township District Library

Track: Leadership, Management, and Staff Development

Session Tags: Administration and Management; Career Advice; Personnel and Staffing

Audience: Public

Location: Room 220, Peoria Civic Center

Away From Home: Creating Homeschool Programs @ Your Library

According to the National Center for Education Statistics, 70% of homeschool families cite public libraries as an important resource. We asked ourselves, “How can we better serve this population that is already using our resources?” The answer was more programs specifically designed for homeschool students in order to create a sense of community among this unique population. Presenters will provide specific and practical program ideas, as well as information on best practices for working with homeschool families. Attendees will leave with an easy-to-implement plan for connecting with homeschoolers in their communities.

Speakers: Kary Henry and Amy vanGoethem, Deerfield Public Library

Track: Programming; Youth and Young Adult Services

Session Tags: Outreach Services; Programming; Youth Services

Audience: Public

Location: Room 221, Peoria Civic Center

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Are Your Patrons “Board?” Start a Game Collection @ Your Library!

Gaming is on the rise and libraries are noticing — games promote literacy and support the mission of libraries. From hosting tabletop tournaments to meetups at local bars, libraries are finding ways to connect players and build inclusive new communities. But not everyone has the resources to host large events and purchase expensive games. We'll show you how you can build an in-house game collection and offer cost-effective programs that can be tailored to fit the needs of your library and your community. We'll share our ideas for launching your game collection, promoting it, and sustaining it.

Speakers: Kimberly Tipton, Crystal Lake Public Library, and Martha Sullivan, Geneva Public Library District

Presented by: Young Adult Services Forum

Track: Programming

Session Tags: Games and Gaming; Popular Culture and Fandom; Scalable Programming/Services

Audience: Public

Location: Room 222, Peoria Civic Center

4:00 – 5:00 P.M.

Creating an Inclusive Library Website

Making a new website for your Library can be difficult with so many stakeholders. How can we ensure that all parties will have a website that will work with their needs? Before launching a new website in February 2018, Palatine Library had a goal of creating a more accessible and inclusive website for our patrons and staff. We will share our plan, successes, and failures to assist other libraries in creating better buy-in with staff and increased engagement with users. Attendees will learn tips and tricks about user interviews, card sorting, and staff involvement. Supplemental materials will be provided.

Speakers: Susan Conner and Kiel Cross, Palatine Public Library District

Track: Technology

Session Tags: Marketing; Technology; User Experience

Audience: Academic; Public; School; Special

Location: Room 134, Peoria Civic Center

Thoughtful Programming for Multicultural Communities

At the Schaumburg Township District Library, we have used our central position within the community to create a place where our diverse population can come together to share their cultures with their neighbors and learn about the cultures and experiences of others. Learn how we celebrated our community through large-scale, family-focused experiences that gave us the opportunity to work with staff who do not typically program, as well as encourage programming with cultural awareness and competency rather than cultural appropriation.

Speakers: Samantha Eichelberger and Rosana Santana, Schaumburg Township District Library

Tracks: Diversity and Special Populations; Programming

Session Tags: Equity, Diversity, Inclusion; Family Engagement; Training

Audience: Public

Location: Room 135, Peoria Civic Center

Reaching the Pod People - How to Launch a Library Podcast

With very little cost and a low barrier to entry, podcasts offer libraries a unique opportunity to grab the attention of a busy and diverse demographic - podcast listeners. A library podcast can enhance practically any library service, from readers advisory and tech tips, to local history and community outreach. Learn how to create a podcast from scratch, develop a show, and get practical production advice to ensure your show has what it takes to catch an audience.

Speakers: Nate Gass and Lindsay Barber-Peddycoart, Cook Memorial Public Library District; Dylan Zavagno, Deerfield Public Library; and Charlie Crane, Tony Hahn, and Jami Lin, Des Plaines Public Library

Track: Programming

Session Tags: Local History; Marketing; Popular Culture and Fandom

Audience: Academic; Public; School

Location: Room 136, Peoria Civic Center

4:00 – 5:00 P.M. [CONT.]

TABLE TALK: Book discussion for Library Leaders / Flex: The New Playbook for Managing Across Differences

Let's face it, we naturally interact better with people that have similar backgrounds, experiences, and perspectives to us. Thus, when we are faced with leading people different than us, it can be present a tremendous challenge. The book *Flex: The New Playbook for Managing Across Differences* addresses this leadership challenge and discusses a proactive strategy you can use to adapt your leadership styles and behaviors to better communicate with those who are different from you. Read the book, take the Fluent Leader Inventory, and discuss with fellow library leaders what you learned in an engaging book discussion!

Speaker: Ryan Livergood, Warren-Newport Public Library

Track: Leadership, Management, and Staff Development

Session Tags: Administration and Management; Equity, Diversity, Inclusion; Leadership

Audience: Academic; Public; School; Special

Location: Room 203, Peoria Civic Center

Choose Your Own Adventure: Passive Programming at Your Library

Unleash your patrons' creative energy and allow them to interact with programs however and whenever they like through doses of passive programming. Create simple yet entertaining and educational programs that pretty much run themselves, such as scavenger hunts, voting booths, and more. (Yes, even on a tight budget and with a hectic schedule!) Diverse libraries have used passive programming in displays, readers' advisory, makerspaces, and community engagement. Side effects of passive programming may include increased traffic in the library, increased comfort level and accessibility for new patrons, and a broader range of program participants. Try passive programming today!

Speakers: Jennifer Hovanec, Indian Trails Public Library District; Christine Edison, Batavia Public Library; Becca Boland, Elia Area Public Library; Joseph Friedman, Matteson Area Public Library District; and Rebekah Raleigh, Warren-Newport Public Library

Presented by: Young Adult Services Forum

Tracks: Adult Services, Reference, and Readers' Advisory; Programming; Youth and Young Adult Services

Session Tags: Budget Conscious Programming/ Services; Makerspaces; Programming

Audience: Public; School

Location: Room 209, Peoria Civic Center

Are You In or Are You Out? : Outreach Initiatives in Your Community

Building community partnerships through outreach can be an elusive undertaking. How do you get started? What types of programs work? How do you handle disinterested community groups? We'll offer you tips for establishing a network of partnerships from schools to senior centers, as well as a variety of programming ideas for all ages. Get out into your community so you can bring your community back into the library!

Speakers: Sara Henry and Danielle Taylor, Stickney-Forest View Public Library; and Kristy Gilbert, Orland School District 135 — High Point Elementary

Track: Marketing and Outreach

Session Tags: Outreach Services; Partnerships and Collaboration; Programming

Audience: Public; School

Location: Room 210 – 211, Peoria Civic Center

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From Content Consumption to Content Creation: Harper College's Library Transformation

As a result of the internet age and advancement of technology, community college libraries have become places to “connect and create” instead of places to just find a book and study. Presenters will explain this paradigm shift, as well as the “third place concept” to illustrate how colleges can engage students and advance their missions through the transformation of library space, the delivery of academic support services, and the collaboration between faculty support center departments. All this and the changing role of the librarian will be reviewed using the Harper College Library transformation as a benchmark.

Speakers: Tom Goetz and Njambi Kamoche, William Rainey Harper College; Sylvia Kowalk and Jeffrey Sronkoski, Legat Architects; and Anders Dahlgren, Library Planning Associates, Inc.

Tracks: Buildings and Facilities; IACRL @ ILA

Session Tags: Buildings and Facilities; Innovation; Makerspaces

Audience: Academic

Location: Room 212 – 213, Peoria Civic Center

Resources and Technical Services Forum Meeting

Work in Tech Services? Have an interest in resource management? Come join us at our annual meeting. We'll discuss the upcoming year, find volunteers for the award committee, and elect a new forum manager. The Resources and Technical Services Forum (RTSF) focuses on the development, design, application, and integration of various technologies to improve access and delivery of information to libraries. All conference attendees are invited to attend the annual RTSF meeting.

Moderator: Joy Anhalt, Tinley Park Public Library

Presented by: Resources and Technical Services Forum

Track: Collections and Technical Services

Audience: Academic; Public

Location: Room 218, Peoria Civic Center

Staff Reorganization—It's Not So Scary!

We've heard it before: as our communities change, libraries have to adapt to support their communities. But how do you do that? For Effingham Public Library, this meant developing a new organizational structure to grow and thrive. Join us as we share our journey – transforming a traditional ‘inward looking’ library staff into a staff that looks outward into the community.

Learn how to prepare your library board and staff for the changes and challenges ahead while staying focused on the larger goal. Gain insights into common pitfalls that occur throughout a change-process and how to respond.

Speaker: Amanda McKay; Jed Arnold; Cathrine Bailey; and Johnna Schlitz, Effingham Public Library

Track: Leadership, Management, and Staff Development

Session Tags: Administration and Management; Organizational Change; Personnel and Staffing

Audience: Academic; Public; School; Special

Location: Room 220, Peoria Civic Center

Finger Paints, Full Hearts, Can't Lose: How Adult Services and Youth Services Can Collaborate to Offer Family Programming

While Adult Services and Youth Services often work together on large library-wide events, they don't always join forces for smaller scale programs. Learn how one library's Adult Services staff and Youth Services staff worked together to offer successful, all-ages programming on a regular basis. We'll give you tips on choosing activities that appeal to kids and adults, how to best market family programming, and we'll share our experiences and lessons learned along the way. So join us and learn how to unite your staff and better serve your community through collaborative programming.

Speakers: Xavier Duran, Elizabeth Hopkins, and Will Savage, Lisle Library District

Tracks: Programming; Youth and Young Adult Services

Session Tags: Adult Services; Family Engagement; Youth Services

Audience: Public

Location: Room 221, Peoria Civic Center

Tuesday, October 9

4:00 – 5:00 P.M. [CONT.]

Alt RA: Using Video Games, Apps, Music, Movies, YouTube, and TV Shows as Reader's Advisory.

Not sure what book to recommend to the tween that LOVES Taylor Swift, but hasn't read a book in years? How about the teen that can quote every episode of Stranger Things? What about the kid playing Minecraft every day? Learn to use appeal factors and other RA standbys to create a more inclusive RA conversation connecting patrons of all ages to their perfect book by matching the appeals of their current media obsession. We'll give you the tools, tips, and tricks needed to transform your current RA skills by incorporating non-traditional media to inspire lifelong readers through better book suggestions.

Speakers: Heather Love Beverley, Cook Memorial Public Library District; Molly Scheibler, Glenview Public Library; Ann Santori, Cook Memorial Public Library District; Cyndi Hamann, Crystal Lake Public Library

Tracks: Adult Services, Reference, and Readers' Advisory; Youth and Young Adult Services

Session Tags: Readers' Advisory; Young Adult Services; Youth Services

Audience: Public; School

Location: Room 222, Peoria Civic Center

5:15 – 6:30 P.M.

Stories & Spirits

The ILA Youth Services Forum welcomes all librarians serving youth to its annual celebration. Light snacks and a cash bar will be available.

Location: Cotillion Ballroom, Marriott Pere Marquette Hotel

Stories & Spirits is made possible by the generous support of Apple Books, Capstone Publishing, Cavendish Square, Children's Plus, The Child's World, Rob Innes – Publishers Representative, and Rosen Publishing.



5:30 – 6:30 P.M.

Dominican iSchool Alumni Reception

Join your fellow Dominican alumnae/i for a cocktail reception. Prospective students are encouraged to attend. Learn what's new at your alma mater and take the opportunity to network.

Location: Cheminee Ballroom, Marriott Pere Marquette Hotel

6:00 – 9:00 P.M.

Speakeasy Fundraiser

The ILA Fundraising Committee cordially invites you to an evening at the Speakeasy to support the ILA Endowment Fund. \$20 with conference pre-registration; \$25 at the door. The event features wine, beer, and food pairings with Tannins & Hops Owner Bryan Harlan, assorted appetizers and libations, and an ILA Conference exclusive White Oak Brewery special release. Remember the password: "I hear it plays in Peoria!"

Location: Look for the white door off the alley at 619 SW Water Street, Peoria

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Wednesday, October 10

8:00 – 10:00 A.M.



Youth Services Forum Author Breakfast

2019 iREAD artist Kevan Atteberry will discuss his work at this annual event. A book signing will follow the breakfast. Pre-registration is required for this ticketed event.

Location: Cotillion Ballroom, Marriott Pere Marquette Hotel

The Youth Services Forum Author Breakfast is made possible in part by the generous support of Brainfuse.



The Librarian's Guide to Homelessness

Do you have patrons who bring in too many bags? Smell really bad? Panhandle in your library? Argue with you and other patrons? This interactive training is much more than simple "sensitivity training." You will learn why homeless individuals do what they do and practical tools for resolving problems. There is a special focus on mentally ill and/or addicted patrons. After this training, you will have more confidence with homeless patrons. The presenter is from the Homeless Training Institute, and uses the framework and training developed by Ryan Dowd, author of the ALA book, *The Librarian's Guide to Homelessness*.

Speakers: Joe Dutra, *The Librarian's Guide to Homelessness*

Tracks: Diversity and Special Populations; Leadership, Management, and Staff Development

Session Tags: Human Resources; Public Services; Special Needs Populations

Audience: Public

Location: Room 220, Peoria Civic Center

IACRL Unconference

Join your academic library colleagues for a morning of collaborative programming. Attendees will have the chance to participate in activities for both new and experienced librarians.

Moderator: Carolyn Ciesla,
Prairie State College

Presented by: Illinois Association of College and Research Libraries

Tracks: IACRL @ ILA; Leadership, Management, and Staff Development

Session Tags: Leadership; Networking

Audience: Academic

Location: Room 221, Peoria Civic Center

9:00 – 10:00 A.M.

How to Land Your Dream Job at Any Level

Do you want to land your dream job? Then prior preparation is the KEY! Learn from an experienced library executive recruiter and an experienced library director what works and what falls flat at an interview. Put your best foot forward the next time you want to set your cap for your dream job. Learn tricks of the trade to beat out your competition.

Speakers: Megan Millen, Joliet Public Library, and John Keister, John Keister & Associates LLC

Track: Leadership, Management, and Staff Development

Session Tags: Career Advice; Networking; Personnel and Staffing

Audience: Academic; Public; School; Special

Location: Room 134, Peoria Civic Center

Helping the Unseen: How Do We Recognize and Serve Members of Invisible and Marginalized Groups

Diversity extends beyond the easily recognized areas of black and white, or cis and trans. There are other marginalized populations crisscrossing Illinois. Thousands of families have members in either adult prison or juvenile detention. Still more are dealing with family members using drugs or struggling with mental issues such as bipolar disorder. These families often chose to remain unknown, all the while feeling lost in a black hole where neither school nor public library offers much support. This presentation will examine that black hole and discuss ways libraries can reach out to these people in their community.

Speakers: Barbara Binns, AllTheColorsOfLove

Track: Diversity and Special Populations

Session Tags: Civic Engagement; Equity, Diversity, Inclusion; User Experience

Audience: Public; School

Location: Room 135, Peoria Civic Center

9:00 – 10:00 A.M. [CONT.]

Remaining Relevant: Making Room for New Services and Community Collaboration

Relevant libraries adapt. Rapid technological advances and the emergence of the library as an increasingly needed and inclusive community center mean that libraries' roles are evolving. How can a library's facilities support this? Join us to explore how two libraries saw the need to adapt, and review the adjustments they are making to better serve their communities. The directors of the Des Plaines and Evanston Public Libraries and their architect will share how they've recently begun aligning their facilities with their evolving roles by introducing spaces for collaborative activities and for the exploration and creation of technology-based content.

Speakers: Michael Barnes, Architect; Holly Sorensen, Des Plaines Public Library; and Karen Danczak Lyons, Evanston Public Library

Track: Buildings and Facilities

Session Tags: Buildings and Facilities; Strategic Planning; Trends and Forecasting

Audience: Public

Location: Room 136, Peoria Civic Center

TABLE TALK: Black Studies Collections Matter

In one of the handful of articles about Black Studies (collections) in the LIS literature, Susan A. Vega García wrote that research libraries must take seriously "prepar[ing] students for their entry into the real world." As the country's demographics shift, ignorance of "Others" is even more a liability. Yet when "diversity" in libraries is addressed, collections are rarely the focus. This session highlights Black Studies collections' importance to educational institutions' intellectual life and to the larger communities in which they are situated; brainstorm techniques for promoting these collections to internal and external audiences; and strategize collaborations with Black Studies specialists/liaisons.

Speaker: Courtney Becks, University of Illinois at Urbana-Champaign

Track: Collections and Technical Services; IACRL@ILA

Session Tags: Collection Development; Outreach Services; Programming

Audience: Academic

Location: Room 203, Peoria Civic Center

Library Libations: Special Events and Liquor Licensing

Have you ever wanted to host a book club at a bar or whiskey tasting at your library, but you're unsure about liquor licensing and insurance? Learn more about when a liquor license is necessary and how to get one! Topics for this ever-changing matter will include: on-site and off-site events; negotiating with a liquor caterer; differences between public and private events; considerations for large-scale and after-hours events featuring food, alcohol, and keynote presentations; and how to promote buy-in from your administration and community stakeholders.

Speakers: Amy Franco and Sarah Kleiva, Glen Ellyn Public Library

Track: Leadership, Management, and Staff Development; Programming; Trustees

Session Tags: Administration and Management; Partnerships and Collaboration; Programming

Audience: Public

Location: Room 209, Peoria Civic Center

Bystander Intervention in the Library: What Do I Do?

Bystander Intervention involves developing the awareness, skills, and courage needed to safely intervene in a situation when another individual needs help. Bystander intervention allows individuals to send powerful messages about what is acceptable and expected behavior in our library. Based on actual events of inappropriate behaviors, Evansville Vanderburgh Public Library (IN) developed a library concentric training film with scenarios to help employees safely intervene to help victims, deescalate situations and have learning moments with the victim and the perpetrator.

Speaker: Donna Seaton, Evansville Vanderburgh Public Library

Track: Advocacy and Activism

Session Tags: Advocacy; Continuing Education and Professional Development; Training

Audience: Public

Location: Room 210 - 211, Peoria Civic Center

Cultivating a Neurodiverse Workforce: Why Your Staff Should Include Employees on the Autism Spectrum

Adults on the autism spectrum who are interested in working at libraries face many employment-related challenges due to the stigma of being on the spectrum. The Skokie and Midlothian Public Libraries have positioned themselves as inclusive workspaces for individuals with autism. Two staff members on the spectrum will share their employment experiences at these libraries. Participants will learn how both libraries have helped their staff members use their talents and how managers at these libraries act as employment advocates for people with autism.

Speakers: Bruce Sullivan and Daniel O'Hara, Midlothian Public Library, and Holly Jin and Andrew Hazard, Skokie Public Library

Track: Diversity and Special Populations

Session Tags: Accessibility and ADA compliance; Equity, Diversity, Inclusion; Personnel and Staffing

Audience: Academic; Public; School; Special

Location: Room 212 - 213, Peoria Civic Center

Marketing Forum Meeting

Please join the ILA Marketing Forum Board as we share some exciting opportunities and information available for ILA members who participate in the marketing of library and information services. This includes staff who provide PR, programming, graphics, outreach, event planning, development, social media and website services.

Location: Room 218, Peoria Civic Center

Mess Does Not Equal Stress: Tips & Tricks for Engaged Play & Programming to Serve the Underserved

Think messy play isn't valuable for children's learning? Au contraire: open, discovery-based play using hands-on materials eliminates language barriers, weakens biases, and breaks down boundaries. Children acquiring the English language, with special needs, or with any learning style can learn through process, rather than product. This presentation will outline how two different libraries offered messy, unstructured play programs in an effort create welcoming environments for diverse learners.

Speakers: Katie Clausen, Gail Borden Public Library District, and Katy Bauml, Peoria Public Library Lakeview Branch

Presented by: Youth Services Forum

Track: Youth and Young Adult Services

Session Tags: Equity, Diversity, Inclusion; Early Literacy; Teaching and Learning

Audience: Public; School

Location: Room 222, Peoria Civic Center

Wednesday, October 10

10:30 – 12:00 P.M.



ILA Membership Meeting & President's Program

Learn more about what happened in your association in the past year and what we're looking forward to in the coming year. The membership meeting will be followed by a presentation by Miguel Figueroa, Director of ALA's Center for the Future of Libraries. Miguel Figueroa works at the Center for the Future of Libraries, an initiative of the American Library Association. He has previously held positions at the American Theological Library Association; ALA's Office for Diversity and Office for Literacy and Outreach Services; NYU's Ehrman Medical Library; and Neal-Schuman Publishers. He is a graduate of the University of Arizona's Knowledge River Program, an initiative that examines library issues from Hispanic and Native American perspectives.

Location: Exhibit Hall B, Peoria Civic Center

NOON – 1:30 P.M.

Exhibits Opening Lunch Buffet

Join our exhibitors for a complimentary light buffet lunch in the Exhibit Hall. Poster Sessions will also be held at this time. The buffet lunch is made possible by the generous support of Reaching Across Illinois Library System (RAILS).



Location: Room Exhibit Hall C,
Peoria Civic Center

12:15 – 1:30 P.M.

Public Library Forum Luncheon

Join your public library colleagues for a networking luncheon, featuring Cindy Byrd. Inspiring and teaching others how to bring their best self and best thinking to all they do fuels Cindy Byrd's passion for improving quality of life. As a branding and leadership development specialist, educator, and public speaker, she helps individuals and businesses communicate with greater insight and impact, build positive brands and long-term relationships, and create exceptional experiences for employees and customers alike. Cindy uses her keen insight and creativity to customize engaging learning opportunities for employee development programs, public workshops, and conference presentations and to serve as a visionary thinking partner with the individuals and organizations she assists. Pre-registration is required for this ticketed event.

Location: Cheminee Ballroom, Marriott Pere Marquette Hotel

The Public Library Forum Luncheon is made possible by the generous support of Ehlers.



IACRL Luncheon and Annual Meeting

Join your academic library colleagues for a networking lunch. Pre-registration is required for this ticketed event.

Location: LaSalle Ballroom, Marriott Pere Marquette Hotel

The IACRL Luncheon is made possible by the generous support of the Council of Directors of State University Libraries in Illinois.

1:30 – 3:00 P.M.

Best Practices Committee Meeting

Location: Room 218, Peoria Civic Center

1:45 – 2:45 P.M.

Make it All Make Sense! Story-Based Training for High-Turnover Positions

Student and other high-turnover workers aren't assigned the most glamorous tasks, but their work is essential to the life cycle of the library. As part-time employees, they may cycle out quickly, so training needs to be quick, efficient, and impactful: not just how to do a task, but the way it fits into the mission of the library. Story-based training and refreshers can engage students to think about the critical nature of their work—and why all the details really matter! This session can be adapted for interns, clerks, and similar positions.

Speakers: Elena Carrillo and Mozhdah Khodarahmi, University of Illinois at Chicago

Tracks: IACRL@ILA; Leadership, Management, and Staff Development

Session Tags: Access Services; Mentoring; Training

Audience: Academic; Public; School; Special

Location: Room 134, Peoria Civic Center

From Inclusion to Equity: Policies, Programs, and Partnerships to Serve the Homeless

Our front-line staff serve those experiencing homelessness every day. But what can we do as administrators to set them up for success? Learn how four different libraries altered circulation policy, hired social workers and interns, held homeless-only focus groups, partnered with local social service agencies, and contracted library-wide hands-on training to insure positive experiences for this often-misunderstood group of regular library users.

Speakers: Julie Milavec, Downers Grove Public Library; David Seleb, Oak Park Public Library; Megan Millen, Joliet Public Library; and Daisy Porter-Reynolds, Aurora Public Library

Track: Leadership, Management, and Staff Development

Session Tags: Administration and Management; Equity, Diversity, Inclusion; Special Needs Populations

Audience: Public

Location: Room 135, Peoria Civic Center

Legal Dangers for Leaders

Managers may not realize it, but if they're not careful and well-informed, their words and actions may put their employers at great risk for legal liability. In this session, we will highlight essential information every manager should know to reduce the risk that they inadvertently get their libraries into legal trouble. Topics addressed will include (but not be limited to): 1) how harassing and bias-based behaviors can be addressed and prevented; 2) how managers should handle social media interactions with their employees; and 3) when a library's responsibilities under the ADA or FMLA may be triggered.

Speaker: Jim Griffin, HR Source

Tracks: Leadership, Management, and Staff Development; Trustees

Session Tags: Continuing Education and Professional Development; Human Resources; Leadership

Audience: Public

Location: Room 136, Peoria Civic Center

TABLE TALK: Catalog FAQ: Answers from Technical Services for Public Services Staff

Ever wonder why your catalog displays thirty-two records for "A Christmas Carol?" Or why the title of the DVD you are holding doesn't match the title in the record? During this session, technical services staff will answer frequently asked questions about cataloging and library catalogs, while avoiding technical jargon and incomprehensible acronyms. Public services staff will be able to better answer patron catalog questions. Current technical services staff will gain a greater understanding of the public services viewpoint of the catalog.

Speakers: Miranda Calhoon and Sarah Furger, Joliet Public Library; Katelynn Clark, Peotone Public Library; and Jennifer Jacobsen-Wood, Alpha Park Library

Track: Collections and Technical Services

Session Tags: Metadata; Public Services; Technical Services

Audience: Academic; Public; Special

Location: Room 203, Peoria Civic Center

Every Veteran Has a Story! Together, We Can Make Sure They Are All Heard!

The Illinois Veterans' History Project, launched by Secretary of State Jesse White in conjunction with the Library of Congress Veterans History Project, creates a permanent record of the names and stories of Illinois war veterans and civilians who served our country during wartime. The project ensures that their contributions will not be forgotten. In addition to U.S. veterans, U.S. citizen civilians who were actively involved in supporting war efforts are also invited to share their valuable experiences and memories. The Illinois State Library wants to work with libraries throughout the state to ensure that every veteran's story IS heard.

Speaker: Jeanne Urbanek, Illinois State Library

Track: Marketing and Outreach

Session Tags: Outreach Services; Partnerships and Collaboration; Special Collections/Archives

Audience: Public

Location: Room 209, Peoria Civic Center

1:45 – 2:45 P.M. [CONT.]

Show Me the Value! Inclusive Policies that Will Retain Excellent Part-Time Staff

Without the standard perks of full-time staff, how do libraries retain valuable part-time staff? Through flexibility, a pathway to full-time, and an outlet for creative expression, libraries can maintain a resourceful space for part-time staff to grow and blossom doing the work they love. After panelist discussions, the audience will be invited or engaged in discussion with the panel to share examples of how their institutions have produced cultures that foster both work and a balanced life that leads to employee satisfaction.

Speakers: Julia Nephew, Batavia Public Library; Kelsey Cole-Burns, Vernon Area Public Library District; Mary Stoner, Anne West Lindsey District Library; Rachel Miller, Forsyth Public Library; and Janet Cler, Tolono Public Library District

Track: Leadership, Management, and Staff Development

Session Tags: Administration and Management; Mentoring; Personnel and Staffing

Audience: Academic; Public; School

Location: Room 210 – 211, Peoria Civic Center

Now Train This!: Creating Dynamic Staff Training That is Useful, Inclusive, and Embraced By All

We all know it is important to take time for staff training and team building, but it can be frustrating because no matter what you do you will not make everyone happy. Well, it is time to stop being passive and expecting great continuing education to spontaneously happen. Take hold of your staff training, shake it around, and come out energized on the other side by listening to four very different training models, all of which have succeeded in capturing the attention and participation of all staff.

Speakers: Becky Spratford, RA for All; Jeannie Dilger, Palatine Public Library District; Laurel Johnson, Skokie Public Library; and Brandon Mundschenk, Wauconda Area Public Library

Track: Leadership, Management, and Staff Development; Teaching and Learning

Session Tags: Continuing Education and Professional Development; Equity, Diversity, Inclusion; User Experience

Audience: Academic; Public; School; Special

Location: Room 212 - 213, Peoria Civic Center

All Hands On Deck: Empowering All Staff to Serve Teens

Libraries that struggle with teen patrons often delegate all teen services to a single staff member. Learn how three libraries took a library-wide approach to serving teens, training all staff to respond to the unique needs and assets of this age group. We'll confront bias against young adults and share strategies for empowering all staff to have meaningful and positive interactions with young people regardless of their position in the library. Discuss tips and best practices, work through "what-if" scenarios, and come away equipped with tools you and your library can use to address teen behavior issues effectively and equitably.

Speakers: Elizabeth Lynch, Addison Public Library; Evan Mather, Arlington Heights Memorial Library; and Regina Townsend, Forest Park Public Library

Presented by: Young Adult Services Forum

Track: Youth and Young Adult Services

Session Tags: Advocacy; Training; Young Adult Services

Audience: Public

Location: Room 220, Peoria Civic Center

Censorship: Looking in the Mirror Part 2

Libraries and librarians are champions in protecting against threats to intellectual freedom, when it comes to situations like book challenges. What is less obvious is the role we may play in hindering access, either consciously or inadvertently, before an item even gets to the shelf. ILA's Intellectual Freedom Committee will share findings from its 2016-17 survey, which explored how internal and external factors create pressures for self-censorship in the selecting and purchasing materials. In this second phase, our focus is on academic library responses with comparison to the public library responses.

Speakers: Dennis Krieb, Lewis & Clark Community College, and Emily Knox, University of Illinois

Presented by: Intellectual Freedom Committee

Tracks: Collections and Technical Services, IACRL@ILA

Session Tags: Collection Development; Information Literacy; Intellectual Freedom and Ethics

Audience: Academic; Special

Location: Room 221, Peoria Civic Center

iREAD Showcase Showdown

It's Showtime At Your Library! Come on down for an interactive, infotaining introduction to iREAD's 2019 theme, and fabulous prizes may be yours! Everyone will walk out with a fortune in ideas for summer reading and beyond. Think you know everything there is to know about summer reading? We guarantee you'll learn something new!

Speakers: Donna Block, Niles-Maine District Library; Brandi Smits, Orland Park Public Library; Portia Latalladi, Chicago Public Library; and Kelly Campos, Homewood Public Library

Presented by: iREAD Committee

Tracks: Adult Services, Reference, and Readers' Advisory; Programming; Youth and Young Adult Services

Session Tags: Family Engagement; Public Programs; Scalable Programming/Services

Audience: Public; School; Special

Location: Room 222, Peoria Civic Center

3:00 – 4:00 P.M.

Learn Effective Advocacy to Legislators from Legislators

Advocacy for libraries is critical and everyone, from pages to trustees, is responsible for making valuable connections. You know that cooperation with local leaders and State legislators is important work that needs to be done well. Attend this program to hear authentic advice directly from legislators about what works and what doesn't in this important relationship.

Speakers: Jim Deiters, Oak Lawn Public library; Alex Todd, Prospect Heights Public Library District; and Ryan Spain, Illinois State Representative; additional legislators to be added

Presented by: Advocacy Committee

Tracks: Advocacy and Activism; Trustees

Session Tags: Advocacy; Civic Engagement; Public Policy/Government Relations

Audience: Academic; Public; School; Special

Location: Room 134, Peoria Civic Center

If You Build it Will They Come?

Three marketers from public libraries, who have implemented successful communication strategies before, during and after significant building renovations, new construction projects and community support campaigns, will share their experiences. The panel will present methods that were effective and those that flopped, along with ways to inform both the community and staff from start to finish. The discussion includes branding the project, online efforts, print materials and creative outreach techniques.

Speakers: Sue Wilsey, Helen Plum Memorial Library; Susan Dennison, Indian Trails Public Library District; and Sasha Vasilic, Niles-Maine District Library

Presented by: Marketing Forum

Track: Marketing and Outreach

Session Tags: Advocacy; Marketing; Public Relations

Audience: Academic; Public; School; Special

Location: Room 135, Peoria Civic Center

Power to the (Young) People!

We have tried hard to teach the principles of digital citizenship to young people; but, what about their democratic citizenship? The recent school walk-outs and protests clearly indicate that our youth have opinions and ideas that they want to share. However, though eager to stand up, they may not all know how to effectively speak up. We can help these young adults embrace their activism and learn how to advocate for themselves. Let's invite them to our libraries and offer assistance and guidance to them on their journey to becoming active citizens and powerful agents of change in our democracy.

Speaker: Jeanne Holba Puacz, University of Illinois – Graduate School of Library & Information Science

Tracks: IACRL@ILA; Youth and Young Adult Services

Session Tags: Civic Engagement; Outreach Services; Young Adult Services

Audience: Public; School

Location: Room 136, Peoria Civic Center

3:00 – 4:00 P.M. [CONT.]

TABLE TALK: Landscape of Resource Sharing in Illinois: Interlibrary Loan and Delivery

It takes three activities: resource sharing, delivery and interlibrary loan to create a robust resource sharing landscape. The Secretary of State invests money into this model to provide one of the best return on investments for communities. Resource sharing provides access to resources not within the library's walls. Delivery transports those items to the library for the patron. And the Interlibrary Loan Code provides the standards for facilitating all this sharing. Patrons are the driving force behind these activities. Come learn the benefits of resource sharing and why it matters to your library and your patrons.

Speakers: Susan Palmer, Illinois Heartland Library System; Gwen Harrison and Pat Burg, Illinois State Library/Gwendolyn Books Building; Mark Hatch, Reaching Across Illinois Library System; and Deborah Campbell and Diane Day, Consortium of Academic and Research Libraries in Illinois

Tracks: Collections and Technical Services; IACRL@ILA

Session Tags: Resource Sharing; Rural and Small Libraries; Teaching and Learning

Audience: Academic; Public; School; Special

Location: Room 203, Peoria Civic Center

Addressing the Opioid Epidemic: What Libraries Need to Know

According to the National Institute on Drug Abuse, the Midwestern region of the U.S. saw opioid overdoses increase 70 percent from July 2016 through September 2017. Opioid overdoses are happening in Illinois public libraries and recognizing and responding to an overdose greatly increases the chance of survival. In this session, attendees will learn about the opioid epidemic, how an overdose happens and ways to respond. A librarian whose son survived a 2016 heroin overdose will talk about her first-hand experiences with this issue as well as responding with Narcan to administer life saving measures until EMS responded to an overdose at her library. Another librarian will discuss ways that her library is responding to the opioid crisis in her community through partnerships and education.

Speakers: Whitney Greger and Joe Trotter, Champaign-Urbana Public Health District; Roberta Koscielski, Peoria Public Library; and Susan Bishop, Decatur Public Library

Tracks: Leadership, Management, and Staff Development; Trustees

Session Tags: Continuing Education and Professional Development; Partnerships and Collaboration; Resource Sharing

Audience: Academic; Public; School; Special

Location: Room 209, Peoria Civic Center

What's on Your Shelves!? How to Manage a Collection Inventory

Does your ILS software show items that have not circulated in decades? Are staff frustrated searching for items that can never be found? Do you have an inkling that your shelf list does not match what's actually in your library? If you answered 'yes' to any of these questions a collection inventory is right for you! Undertaking a full-scale collection inventory may seem like a daunting task. If you're unsure where to start, get inspired by those who have completed the process! This session will cover ensuring stakeholder buy-in, overall methodology, leveraging staff, tools to improve efficiency, and best-practice recommendations.

Speakers: Amy Prechel, Westmont Public Library; Amanda Kaiser, St. Charles Public Library

Track: Collections and Technical Services

Session Tags: Collection Development; Facilitation; Project Management

Audience: Academic; Public; School; Special

Location: Room 210 – 211, Peoria Civic Center

Readers Advisory: Turning Ideas into Action

Books are the library's brand but they are not our business. Reading is our business. Most of your staff, from facilities management straight on up to the Director, can trace the path to their current job at the library to their life long love of reading. Let four libraries show you how they reenergized staff, engaged all in delivery of their core business, and got everyone to work together to provide more friendly, inclusive, and responsive service to their communities by incorporating basic Readers' Advisory techniques into the daily work of all staff, regardless of their job title.

Speakers: Becky Spratford, RA for All; Alissa Williams, Morton Public Library; Terri Suda, Wauconda Area Library; Nancy Castellanos, Fountaindale Public Library District; and Emily Compton-Dzak, Winnetka-Northfield Public Library District

Track: Adult Services, Reference, and Readers' Advisory

Session Tags: Continuing Education and Professional Development; Public Services; Readers' Advisory

Audience: Academic; Public; School

Location: Room 212 - 213, Peoria Civic Center

100 Librarians Surveyed ... Program Changing Answers Are On The Board!

Join us for a fast paced reveal of the best resources for programs as submitted by fellow Illinois Youth Services staff on a survey conducted by the Youth Services Forum. Hear the top answers submitted to questions covering programming for babies through 8th grade in this interactive presentation. You may even win a prize! Survey answers include favorite props for baby programs, selections for Junior High book clubs, romantic reads for 4th and 5th graders, under the radar picture books, favorite music for toddler programs, and more! The complete list of answers to all 20 questions will be provided.

Speakers: Christy Kepler, Oswego Public Library District; Anne Kunzen, Huntley Area Public Library; and Jennifer Abler, Oak Lawn Public Library

Presented by: Youth Services Forum

Track: Youth and Young Adult Services

Session Tags: Programming; Young Adult Services; Youth Services

Audience: Public; School

Location: Room 220, Peoria Civic Center

Balance & Beyond: Work/Life Integration for Libraries

The key to providing outstanding service is creating a positive environment that acknowledges and provides support for staff in their professional and personal lives. As managers and supervisors, you are in a unique position to motivate and empower your staff by creating these environments. Explore the unique triggers and mental health concerns of modern library workers. Learn strategies for creating a more inclusive work environment for yourself or library at large by examining your leave policies, workflow, and organizational culture.

Speakers: Kelly Durov and Laurie Prioletti, Northbrook Public Library; Brian Shepard, Indian Trails Public Library District; and Regina Townsend, Forest Park Public Library

Track: Leadership, Management, and Staff Development

Session Tags: Administration and Management; Innovation; Personnel and Staffing

Audience: Academic; Public; Special

Location: Room 221, Peoria Civic Center

Wednesday, October 10

3:00 – 4:00 P.M. [CONT.]



DiversiTEA

Join the ILA Diversity Committee for tea and a presentation from Greg Forbes Siegman. DiversiTEA is open to all conference attendees. As a child, Greg spent much of his time in the library. The lessons he learned from his favorite books sparked a lifelong interest in diversity and service. When he was 24, in response to a moment of intolerance he witnessed at a restaurant, he founded The Brunch Bunch Mentoring Program. That initiative eventually led to the creation of The 11-10-02 Foundation. For his civic efforts, Greg has received honors such as the Jefferson Award for Public Service. Good Morning America buried a Time Capsule which chronicled his efforts to build bridges within his diverse but divided community. His story serves as the basis for The Silhouette Man. The student edition (The First Thirty) was NSDLIC Multicultural Relations Book of the Year. Greg has participated in the READ poster campaign to support libraries and has collaborated with literacy programs in the U.S. and Canada. His website is www.GregForbes.com.

Track: Diversity and Special Populations

Audience: Academic; Public; School; Special

Location: Room 222, Peoria Civic Center

The DiversiTEA is made possible by the generous support of Beakstack and Robbins Schwartz.



4:00 – 5:00 P.M.

Exhibits Break and Ice Cream Social

Join our exhibitors for an afternoon treat — and the first Passport for Prizes Drawing at 4:45 p.m. The Ice Cream Social is made possible by the generous support of Reaching Forward.

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Location: Exhibit Hall C, Peoria Civic Center

iREAD Showcase Make & Take

Join iREAD in the exhibit hall for make & take fun! Try out some of the DIY projects shared in our 2019 Resource Guide and get a taste for how It's Showtime At Your Library can be executed at libraries of all sizes and budgets, and for patrons of all ages and abilities.

Presented by: iREAD Committee

Location: Exhibit Hall C, Peoria Civic Center

4:15 – 5:00 P.M.

Serving Our Public 3.0: Standards for Illinois Public Libraries Feedback Session

Come hear about the proposed revisions to *Serving Our Public 3.0: Standards for Illinois Public Libraries*. The session will give public library staff the opportunity to comment and provide feedback about the revised standards.

Moderator: Brian Shepard, Indian Trails Public Library District

Track: Leadership, Management, and Staff Development

Audience: Public

Location: Room 134, Peoria Civic Center

6:00 – 10:00 P.M.

Eighth Annual ILA Pub Stroll

Don't miss ILA's most popular networking event! Each stop on the Pub Stroll serves food and will offer drink specials. Plan to have dinner and drinks with old friends and new colleagues. No registration is required. Attendees set their own schedule and are responsible for their own food and beverage purchases. A full list of venues and a map is available at the ILA Registration Desk and in the conference app.

The Pub Stroll is made possible by the generous support of Robert W. Baird & Co., Current Technologies, Gale Cengage, HR Source, KI Furniture, Reaching Across Illinois Library System, and Today's Business Solutions.



Thursday, October 11

7:30 – 9:00 A.M.

Always Innovating with Our Partners: What's New with OverDrive

Don't miss this chance to gain insight into all the exciting ways we're helping your library Create Reading Happiness. From the one-tap reading app Libby to sharing opportunities between libraries & schools, the launch of our magazine service and much more, it's all about delivering proven value by empowering you with unrivaled discovery & engagement tools.

Location: Cotillion Ballroom, Marriott Pere Marquette Hotel

8:00 – 9:00 A.M.

Trustee Continental Breakfast

Library Trustees begin their day with a light breakfast. The breakfast will be held in the same room as the 9:00 a.m. Trustee Keynote. The Trustee Continental Breakfast is made possible by the generous support of Ancel Glink.

Location: Room 222, Peoria Civic Center



The iSchool at Illinois Alumni Breakfast

iSchool alumni are invited to join us for our annual breakfast at ILA. Learn more about the School, as well as connect and network with current students, faculty, staff, and fellow alumni. Hope to see you there!

Location: Illinois Room, Marriott Pere Marquette Hotel

Past Presidents' Breakfast

By invitation.

Location: Table 19 Restaurant, Marriott Pere Marquette Hotel

9:00 – 10:00 A.M.

Assisting People with Disabilities

This session will highlight some of the work that has been going on at the University of Illinois at Urbana-Champaign in terms of reaching out to and assisting people with disabilities (physical, mental, sensory). This session will also include a practical discussion for empowering libraries to go beyond American with Disabilities Act compliance including walking your building, using User Experience techniques, and refining services.

Speaker: JJ Pionke, University of Illinois at Urbana-Champaign

Track: Diversity and Special Populations

Session Tags: Accessibility and ADA compliance; Equity, Diversity, Inclusion; Special Needs Populations

Audience: Academic; Public

Location: Room 134, Peoria Civic Center

Assessment in Academic Libraries: Case Studies

Assessment in academic libraries has become a common practice; the case studies included in this panel present three different assessment projects. Members of this panel will inform the audience about critical points that make an assessment project a successful experience. We will discuss the process of identifying assessment methods that matched the University Libraries' mission and goals, as well as the specific guidelines often established by the university or external bodies. We will talk about strategies for working in a team environment and the logistics often needed for its completion. We will also present real examples as appropriate.

Speakers: Nestor L. Osorio, Northern Illinois University; Ashley McMullin, DePaul University Library; and Julie Murphy, Illinois State University

Presented by: Illinois Association of College and Research Libraries

Tracks: IACRL @ ILA; Assessment and Evaluation

Session Tags: Assessment and Evaluation; IACRL @ ILA; Marketing

Audience: Academic; Public; Special

Location: Room 135, Peoria Civic Center

9:00 – 10:00 A.M. [CONT.]

Library Fundraisers: The Good (mostly), the Bad (some), and the Ugly (just a few)

Are you looking for some new and different fundraising ideas without having to reinvent the wheel? If so, this program is for you! The Cherry Valley Public Library District (population 16,000) raised more than \$43,000 in 2017 with the help of the Friends of the Library. Get the scoop on their successful projects which include Mini-Golf in the Library, silent auctions, a used jewelry and accessories sale, Scarecrows on Parade, Cook's Night Off partnerships with local restaurants, bus trips, and more. The speakers will share their tips and tricks and tell how they strengthened ties with the community in the process.

Speakers: Jane Lenser and Michele Arms, Cherry Valley Public Library District

Track: Marketing and Outreach

Session Tags: Friends Groups and Foundations; Fundraising and Development; Partnerships and Collaboration

Audience: Public

Location: Room 136, Peoria Civic Center

TABLE TALK: Engage and Build Your Community with Innovative Learning Circles

The public library is the university of the people with learning for all. Discover how to take this concept to the next level by facilitating Learning Circles. Imagine people coming together, learning as a group and discovering new skills, including how to write fiction, excel at public speaking, make a website, make healthy meals, marketing skills, start a business, new languages, explore coding and more! Best yet, all the course planning and teaching is already done for you. Your part? Simply provide the space and facilitation. Join this growing trend, that's a huge win-win for your library and the community!

Speakers: Greg Diaz, Patrice Johnson, and Katherine Lapinski, Chicago Public Library

Track: Programming

Session Tags: Adult Services; Programming; Teaching and Learning

Audience: Public

Location: Room 203, Peoria Civic Center

Sexual Harassment: How to Properly Investigate and Address Allegations within Your Library

This program will focus on:

- Reviewing reporting procedures for harassment allegations for compliance with current laws
- Updates to applicable laws and provisions on the reporting and handling of harassment allegations
- Developing training strategies to prevent and address sexual harassment in all forms
- Addressing sexual harassment against staff from patrons.

Speakers: Carmen Forte Jr., Mallory Milluzzi, and Scott Uhler, Klein, Thorpe & Jenkins, Ltd.

Track: Leadership, Management, and Staff Development

Session Tags: Administration and Management; Equity, Diversity, Inclusion; Human Resources

Audience: Academic; Public; School; Special

Location: Room 209, Peoria Civic Center

Technical Services ARE Public Services: Providing Excellent Customer Service through Cataloging and Technical Services Projects

Technical Services staff may not work directly with the public, but that doesn't mean the work they do isn't patron-focused! In this session, we will discuss the many ways Technical Services provides a better user experience. We will also share special projects we have worked on, and how they have directly improved the user experience of patrons at our libraries. Come to this session to get ideas for projects to implement at your library!

Speakers: Miranda Calhoon, Joliet Public Library, and Liza Hickey, Peoria Public Library

Track: Collections and Technical Services

Session Tags: Cataloging; Public Services; Technical Services

Audience: Public

Location: Room 210 – 211, Peoria Civic Center

Totally Lit: Working with Teen Parents and their Children

Teen parents and their children are a unique and often underserved segment of our communities with clear barriers to library use. Learn strategies and evidence-based practices from various libraries that have created new opportunities and expanded existing programs designed to reach this population. Through conversation and demonstrations, you will learn techniques for collaborating with other library departments and outside community organizations, crafting your programs to serve participants as both teens and parents, and come away with tools you can use at your library to build and expand your own services.

Speakers: Claire Bartlett, Mount Prospect Public Library; Rachael Bild, Oak Park Public Library; and Evan Mather, Arlington Heights Memorial Library

Presented by: Young Adult Services Forum

Track: Youth and Young Adult Services

Session Tags: Early Literacy; Outreach Services; Young Adult Services

Audience: Public

Location: Room 212 – 213, Peoria Civic Center



(Don't) Call Me Crazy: Book Release and Author Interview with Kelly Jensen

Join the Adult Reading Round Table [ARRT] as they host a book release party with librarian, Boot Riot Editor, and bestselling author Kelly Jensen as she launches *(Don't) Call me Crazy*, an essay collection that explores, through essays, artwork, poetry, and other ephemera, the ways that mental illness impacts individuals, family and friends. This collection includes contributions from Victoria Schwab, Adam Silvera, Libba Bray, Esmé Wang, Yumi Sakugawa, Mike Jung, s.e. smith, Meredith Russo, and Stephanie Kuehn, and more. Kelly will be interviewed by Jez Layman live on stage. They will be discussing the book, how mental illness is portrayed in literature, how we help readers find inclusive titles, and much more. There will be time for questions from the audience. Kelly will sign copies of the book purchased at the event for you or your library.

Speakers: Kelly Jensen, Book Riot; Jez Layman, Indian Prairie Public Library; Becky Spratford, RA for All

Track: Diversity and Special Populations

Session Tags: Equity, Diversity, Inclusion; Family Engagement; Young Adult Services

Audience: Academic; Public; School; Special

Location: Room 220, Peoria Civic Center

Kelly Jensen's appearance is made possible by the generous support of the Adult Reading Round Table.



Thursday, October 11

9:00 – 10:00 A.M. [CONT.]

Outside the Programming Box: Serving Teens Who Don't Come to Programs

Teens are some of the busiest people around — so how do we provide service to them when they don't or can't come to regularly scheduled, traditional programming? We think outside the box! Teen librarians from different communities will break down how we are going outside of the "tried and true" to provide passive, pop-up, and alternative programming to our teens, how our ideas can fit any budget or library, and how to measure (and explain) your successes to your administration.

Speakers: Martha Sullivan, Geneva Public Library District; Shira Belenke, Chicago Public Library; Izabel Gronska, Oak Lawn Public Library; and Christyn Rayford, Forest Park Public Library

Presented by: Young Adult Services Forum

Track: Programming; Youth and Young Adult Services

Session Tags: Budget Conscious Programming/Services; Programming; Young Adult Services

Audience: Public

Location: Room 221, Peoria Civic Center



Board-Staff Relationships and Roles

Board and Staff – each group has different roles and responsibilities, yet few of us have a clear understanding of the distinction between them. This session will examine the different roles and responsibilities and help attendees understand that the best way to become a better board member is to do board work better and to become a better staff member is to do staff work better and the two are clearly different!

Speaker: Nancy Sylvester, Sylvester Enterprises, Inc.

Presented by: Library Trustee Forum

Track: Trustees

Session Tags: Administration and Management; Leadership; Trustees

Audience: Public

Location: Room 222, Peoria Civic Center

Support is made possible from the Illinois State Library using funds provided by the U.S. Institute of Museum and Library Services, under the provisions of the Library Services and Technology Act (LSTA).



9:00 – 11:00 A.M.

iREAD Committee Meeting

Location: Room 218, Peoria Civic Center

10:15 – 11:15 A.M.

"I've Fallen and...I'm Going to Sue!!!" Public Entity Liability for Injuries on Public Property

This presentation will focus on:

- Common types of claims brought against libraries and other governmental entities for personal injury
- Protections Available under the Tort Immunity Act and other provisions
- Overview of the defense of a typical personal injury claim, including discovery, settlement negotiations and trial
- Proactive measures to avoid potential claims for personal injury.

Speakers: Carmen Forte Jr., Mallory Milluzzi, and Scott Uhler, Klein, Thorpe & Jenkins, Ltd.

Track: Trustees

Session Tags: Administration and Management; Buildings and Facilities; Training

Audience: Academic; Public; School; Special

Location: Room 136, Peoria Civic Center

Effective Parliamentary Procedure for Dynamic Library Board Meetings

This program will help make parliamentary procedure understandable and useful to you. It will cover the quorum, agenda, consent agenda, steps in processing a motion, the concept of precedence of motions, the script of a motion, the meaning of votes, and basic characteristics of a motion. After this workshop the attendee will not only have a better understanding of parliamentary procedure, but will have the knowledge and skills to help run an effective meeting.

Speaker: Nancy Sylvester, Sylvester Enterprises, Inc.

Presented by: Library Trustee Forum

Track: Trustees

Session Tags: Administration and Management; Leadership; Trustees

Audience: Public

Location: Room 222, Peoria Civic Center

11:00A.M. – NOON

Life Through a Transgender Lens

Join us for a brief presentation by each of three transgender/GNC persons and a moderator concerning what their individual journey has been and issues commonly experienced by individuals in the transgender population. A key component of the presentation will be the opportunity for the audience to interact with the panel in order to increase the awareness of what life looks like through the lens of a transgender person.

Speaker: Daniel Frett, Guided Path Psychological Services; additional speakers to be added

Track: Diversity and Special Populations

Session Tags: Advocacy; Equity, Diversity, Inclusion; Public Programs

Audience: Academic; Public; School

Location: Room 134, Peoria Civic Center

Practical Magic for Solo and Accidental Marketers

Hear from two established solo library marketers on time and project management, free and subscription-based tools of the trade, and how to cultivate marketing enthusiasm among fellow staff. We'll share what works (and doesn't work) for our libraries, how we evaluate our marketing strategies, and what's next on our to-do lists. We'll also talk about where we go for inspiration and how to stay creative in a busy environment. This is a practical knowledge sharing session, so bring your own favorite tips and tools to share.

Speakers: Allison Porch, Carol Stream Public Library, and Samantha Parkison, Bensenville Community Public Library

Track: Marketing and Outreach

Session Tags: Continuing Education and Professional Development; Marketing; Project Management

Audience: Academic; Public; School; Special

Location: Room 135, Peoria Civic Center

TABLE TALK: A Primer on Quantitative Analysis for Librarians

Tangled in your budget numbers? Annoyed by those percentages? Always fighting with your spreadsheets? Can't decide how to compare competing proposals? Statistician, teacher and author Richard Flint will discuss elements of quantitative analysis such as basics of descriptive statistics and decision theory. He will also show how to spruce up your spreadsheets with easy but important and little-known Excel commands. Emphasis will be on worked examples.

Speaker: Richard Flint, Lisle Library District

Track: Teaching and Learning

Session Tags: Administration and Management; Information Literacy; Training

Audience: Academic; Public; School; Special

Location: Room 203, Peoria Civic Center

After the Confetti Falls: Managing the Post-Construction Blues

What happens after your terrific building project has been completed? You may be feeling a little let down or unmotivated, or are suddenly surprised with personnel problems you never anticipated. You've been putting in so many extra hours, and you've been running on adrenaline so long you've forgotten what "normal" feels like. Don't despair! Come learn how to proactively identify and address red flag areas, manage board, staff, and community expectations, and understand and manage the personal impact of leading a building project after it's over.

Speakers: Su Reynders, Lincolnwood Public Library District, and Brian Shepard, Indian Trails Public Library District

Track: Buildings and Facilities

Session Tags: Administration and Management; Buildings and Facilities; Leadership

Audience: Public

Location: Room 210 – 211, Peoria Civic Center

Building Inclusive and Engaged Communities with International Students: Results from Two Academic Libraries

International students are a growing population in academic communities and on university campuses with unique and often overlooked needs, including spaces, services, staff, and programming. Two academic libraries have risen to the challenge. In this session, learn about the current state of international student needs and services, various assessment methodologies, possible procedural enhancements, recommendations for improvement, and the early results from implementation of new procedures and services.

Speakers: Marlee Graser, Southern Illinois University Edwardsville; Melissa Burel, Alabama A&M University; Stephanie Campbell, Danielle Futoran, Julie Murphy, and Alexis Wolstein, Illinois State University

Tracks: Diversity and Special Populations; IACRL @ ILA

Session Tags: IACRL @ ILA; Research Design; User Experience

Audience: Academic; Public

Location: Room 212 - 213, Peoria Civic Center

It's About the Kids! Empathy, Emotional Labor, and Self Care

Abuse, drug use, suicide, coming out, homelessness, gun violence, and mental illness? For teens in crisis, the library can be a safe space and teen librarians find ourselves thrust into situations for which we have very little training, forcing ourselves to make it up as we go along. Learn how to respond to teens in crisis from teen librarians who have been there. And also learn from a professional social worker how to take care of yourself while dealing with these stressful situations.

Speakers: Cindy Shutts, White Oak Library District; Sarah Stumpf, Rockford Public Library; Flannery Crump, Aurora Public Library; Kiyana Jackson, Wellness Made Whole Inc; and Brittany Whyte, White Oak Library District - Crest Hill Branch

Presented by: Young Adult Services Forum

Track: Youth and Young Adult Services

Session Tags: Personnel and Staffing; Young Adult Services; Youth Services

Audience: Public; School

Location: Room 220, Peoria Civic Center

Work Hard, Play Harder: An Insider's Guide to Not-So-Passive Programs

Passive programs can be a librarian's dream or nightmare- less work during the program, but limited interaction with customers. Tracking participation in a successful program can also prove difficult. Join a panel of experienced youth services librarians as they tackle the definition of a passive program, how to track participation and share fun examples of ways to engage staff, customers, and children. Participants will listen to a panel presentation and then engage in passive programs themselves. Program examples will be geared for children and families but can be restructured for all ages.

Speakers: Emily Bayci, Naperville Public Library; Kerry Bailey, Arlington Heights Memorial Library; Tina Ruszala, Palos Heights Public Library; and Jessica Rodrigues, Steger-South Chicago Heights Public Library

Presented by: Youth Services Forum

Tracks: Programming; Youth and Young Adult Services

Session Tags: Programming; Young Adult Services; Youth Services

Audience: Public; School

Location: Room 221, Peoria Civic Center

11:15 A.M. – NOON

Trustee Exhibits Break

Visit the exhibits with your fellow trustees.

Location: Exhibit Hall C, Peoria Civic Center

NOON – 1:30 P.M.

Exhibits Closing Lunch Buffet

Join our exhibitors for a complimentary light buffet lunch in the Exhibit Hall

Location: Exhibit Hall C, Peoria Civic Center

The Exhibits Closing Lunch Buffet is made possible by the generous support of Sheehan Nagle Hartray and Wight & Company.



12:15 – 1:30 P.M.

Trustee Day Luncheon

Join your fellow trustees for a networking luncheon. Trustee Day registration is required for this ticketed event.

The Trustee Luncheon is made possible by the generous support of Klein, Thorpe & Jenkins Ltd.



Location: Cotillion Ballroom, Marriott Pere Marquette Hotel

1:45 – 2:45 P.M.

The Disability Accommodation Process in the Library Workplace for Employees

This session focuses on navigating the accommodation process when a library employee has a disability. This session is centered on the employee side of the process and will include a discussion of resources as well as strategies for managing the process. The presentation will draw on the speaker's experience of the process.

Speaker: JJ Pionke, University of Illinois at Urbana-Champaign

Tracks: Diversity and Special Populations; IACRL @ ILA; Leadership, Management, and Staff Development

Session Tags: Accessibility and ADA Compliance; Human Resources; Personnel and Staffing

Audience: Academic; Public

Location: Room 134, Peoria Civic Center

Top Ten Budget Disasters Facing Your Library

How much financial trouble can your library get itself into? Plenty. Here are 10 of the top fiscal messes that will get your library into trouble, sometimes without any effort on your part. Learn about these ten things so you can avoid them in the future and if it has already happened, learn how to minimize the damages. Please bring your questions.

Speakers: Britt Isaly and Adam Simon, Ancel Glink

Tracks: Leadership, Management, and Staff Development; Trustees

Session Tags: Administration and Management; Budget Planning and Finance; Trustees

Audience: Public

Location: Room 135, Peoria Civic Center

A Trustee's Guide to Municipal Bonds

This presentation will cover a number of issues of which Trustees should be aware during a municipal bond financing. Topics will include, but not limited to: 1) financing mechanisms available to libraries and library districts; 2) bond basics for both new money and refunding bond issues; 3) the members of a financing team; 4) credit ratings; 5) description of the official statement; and 6) a market update, including the impact of recent tax reform legislation on the municipal bond market.

Speaker: Andrew Kim, PMA Securities, Inc.

Tracks: Leadership, Management, and Staff Development; Trustees

Session Tags: Fundraising and Development; Teaching and Learning; Trustees

Audience: Academic; Public

Location: Room 136, Peoria Civic Center

TABLE TALK: The Life Changing Magic of Workflow: How to Use Simple Organization and Communication Skills to Build Participation at Your Programs

Have you ever planned a program that failed due to poor organization or miscommunication among staff? Hear about simple collaboration tools and workflow procedures that will improve your program outcomes. Learn why keeping a shared budget spreadsheet, program checklist, and performer agreement is vital for creating successful programs. Discover communication platforms where your emails, calendars, and program documents are all in one place. Find out how to double program participation by using untraditional yet effective techniques to promote your programs.

Speakers: Tzvetana Petrov, New Lenox Public Library, and Dawn Ritter, Joliet Public Library — Ottawa Street Branch

Track: Programming

Session Tags: Adult Services; Budget Planning and Finance; Programming

Audience: Public

Location: Room 203, Peoria Civic Center

Library of Things: Borrow Don't Buy

This program will provide practical tips on how to add a successful and inclusive "Library of Things" collection to your library. It will include all the nuts and bolts, such as sample processing, cataloging, check in/out procedures, and workflows to ensure your collection is organized and is easily accessible. Learn how to get buy-in of staff, board, and community through creative marketing. Whether you're a large or small library, whether you have space or not, whether your budget is \$10 million or \$10 we believe that any library can have a "Library of Things." We'll show you how!

Speakers: Laura Bartnik and Sharon Highler, Northlake Public Library District

Track: Collections and Technical Services

Session Tags: Collection Development; Makerspaces; Open Access

Audience: Public

Location: Room 210 - 211, Peoria Civic Center

"TABs Don't Work Here" Empowering Teens and Getting Stuff Done (whether or not you call it a Teen Advisory Board)

There are as many ways to run a Teen Advisory Board (TAB) as there are libraries, and TABs these days are taking on roles far beyond suggesting video games. TABs are an inclusive, flexible, scalable, dynamic method for involving teen voices in your library's direction, and (shhh! don't tell!) you can have a Teen Advisory Board even if your teens don't know what a TAB is. Learn how TABs have worked for three librarians, incorporating methods from the YALSA Futures Report on enriching teen engagement with their communities. Bring your questions and come ready for a lively conversation.

Speakers: Heather Booth, Thomas Ford Memorial Library; Izabel Gronska, Oak Lawn Public Library; and Evan Mather, Arlington Heights Memorial Library

Presented by: Young Adult Services Forum

Track: Youth and Young Adult Services

Session Tags: Civic Engagement; Programming; Young Adult Services

Audience: Public

Location: Room 212 - 213, Peoria Civic Center

Grab and Go: Expanding and Strengthening Senior Programming

Participants will be introduced to creative and fun ways to expand and strengthen programming at senior facilities and at the library, especially for patrons living with dementia. Whether utilizing memory kits, travel and reading programs, and antique items to inspire memories and encourage conversations, or by incorporating painting, stuffed animals, therapy dogs, and music activities to stimulate the senses, participants can develop ideas that work for their library, community, and budget.

Speakers: Dana Hintz and David Kelsey, St. Charles Public Library

Track: Diversity and Special Populations; Programming

Session Tags: Outreach Services; Programming; Special Needs Populations

Audience: Public

Location: Room 220, Peoria Civic Center

A Rising Tide: Coaching ALL Staff to their Full Potential using SMART Goals and Positive Documentation

Are your staff members being supported to success? How can you motivate employees to stretch beyond their comfort zone while minimizing the stress or difficulty of writing evaluations? In this session, participants will hear from managers about best practices for writing evaluations, including finding opportunities for positive documentation. Participants will have a chance to practice crafting SMART goals — goals that are specific, measurable, achievable, realistic, and timely — and learn how these can lead to higher staff morale and a greater sense of purpose.

Speakers: Alea Perez, Westmont Public Library; Cathy Mayer, Trinity Christian College; Maggie Thomann, Northbrook Public Library; and Becky McCormack, Orland Park Public Library

Tracks: Leadership, Management, and Staff Development, IACRL@ILA

Session Tags: Administration and Management; Assessment and Evaluation; Strategic Planning

Audience: Public; Academic

Location: Room 221, Peoria Civic Center

Popping Up in Your Community: Taking the First Step Outside Your Library's Doors

Looking for your patrons? Step outside your door and into your community to reconnect or connect for the first time with residents who need a new way of thinking about their local library. These two library districts in Southern Illinois implemented initiatives designed to turn outward. From promos to logistics, find out how our successes and failures empowered us to increase our community presence. Working within the framework of current budget and staffing, you CAN increase your library's visibility. You'll leave this session with new ideas to get out of your library and out into your community!

Speakers: Kate Kite and Betsy Mahoney, Six Mile Regional Library District; Christine Gerrish and Magi Henderson, Glen Carbon Centennial Library District

Track: Marketing and Outreach

Session Tags: Outreach Services; Partnerships and Collaboration; Scalable Programming/ Services

Audience: Academic; Public

Location: Room 222, Peoria Civic Center

3:00 – 4:00 P.M.

It's That Time Of Year Again... Evaluating Your Library Director

Do you dread evaluating your library director? Is it hard to get feedback from your fellow trustees? Do you know why you are evaluating your library director? This session will walk you through the whole process so that you won't dread the annual evaluation and you will walk away with concrete tools to better assist you in one of your most important duties as a trustee.

Speakers: Dave Barry and Karolyn Nance, Bartlett Public Library District

Track: Trustees

Session Tags: Assessment and Evaluation; Mentoring; Trustees

Audience: Public

Location: Room 134, Peoria Civic Center

Board Wars

Accomplishing library goals can be difficult when disagreements arise. With trustees, staff, and the public interest, it can be difficult to navigate challenges and operate effectively with a dysfunctional board. In this interactive session, learn how to effectively manage board relationships to achieve success. The speakers will use a game-show style format to address how to handle issues that may arise between the president, trustees, staff, and the public. You will learn how to manage each relationship and create functional and effective communication.

Speakers: Erin Pell and Julie Tappendorf, Ancel Glink

Track: Trustees

Session Tags: Leadership; Public Policy/ Government Relations; Trustees

Audience: Academic; Public; Special

Location: Room 135, Peoria Civic Center

Management Lessons from the Wizarding World of Harry Potter

Does the Wizarding World have anything to teach us about management? The intricate world built by Rowling teaches not only about love, friendship and defeating evil wizards, but also gives valuable tips on how to be a great manager. Explore the management styles of different characters and hear about some of the greatest (and worst) management decisions made throughout the books. Join in an interactive discussion on how you can use these lessons to improve your own management skills. All houses welcome!

Speaker: Kate Hall, Northbrook Public Library

Track: IACRL@ILA; Leadership, Management, and Staff Development

Session Tags: Administration and Management; Career Advice; Leadership

Audience: Public

Location: Room 210 - 211, Peoria Civic Center

Sort of Bilingual: Serving Youth and Young Adults from Spanish-Speaking Homes

Children and Young Adults growing up in Spanish-speaking households can encounter unique barriers to academic and social-emotional growth. Our library surveyed nearly 400 residents with the help of the ALA Diversity Research Grant to get a richer picture of the assets and needs of youth in bilingual homes. Our findings led us to develop new ways of approaching programming and services for bilingual youth. Find out more about our process for collecting useful community data and how you can replicate successful programs in your library.

Speakers: Elizabeth Lynch and Kelly MacGregor, Addison Public Library

Presented by: Young Adult Services Forum

Tracks: Diversity and Special Populations; Youth and Young Adult Services

Session Tags: Equity, Diversity, Inclusion; Young Adult Services; Youth Services

Audience: Public; School

Location: Room 212 – 213, Peoria Civic Center

This program is made possible by the generous support of OverDrive.

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Youth Services Ignite!

Youth librarians from a variety of Illinois libraries present 5 minute Ignite!-style presentations about topics of their choosing. This fast-paced, fun program will cover topics related to youth services librarianship, from collection to programming, and everything in between.

Speakers: Ellen Conlin, Naperville Public Library; Darcy Tatlock, St. Charles Public Library District; Katie Clausen, Gail Borden Public Library District; Heidi Knuth, Bloomingdale Public Library; and Kim Viita, Elmwood Park Public Library

Presented by: Youth Services Forum

Tracks: IACRL@ILA; Youth and Young Adult Services

Session Tags: Early Literacy; Programming; Youth Services

Audience: Public

Location: Room 220, Peoria Civic Center

Don't Lose Your Knope: Creative Endurance and Public Service the Parks and Rec Way

Library workers are driven to provide dynamic internal and external customer service, but during times of adversity, continuing to love your community and like your work can be a challenge. As public service professionals, we do the seemingly impossible with restricted budgets, borrowed time and with exceeding accuracy...and that's not easy. Whether you're turning a pit into a park or leading an open forum, you've got to have the tools to exercise creative endurance. In this session, let your fellow library workers from across departments and grades share their stories and strategies for maintaining positivity, practicing relentless optimism under pressure.

Speakers: Jennifer Hovanec, Indian Trails Public Library District; Shaira Rock, Elmhurst Public Library; Athens Moreno, Glencoe Public Library; Deidre Winterhalter, Oak Park Public Library; and Jason Pinshower, Barrington Area Library

Tracks: IACRL@ILA, Leadership, Management, and Staff Development

Session Tags: Organizational Change; Personnel and Staffing; Popular Culture and Fandom

Audience: Academic; Public; School

Location: Room 221, Peoria Civic Center



 **Cavendish Square**

Rob Innes | 630-816-3848 • robinnes@att.net



Poster Sessions [Wednesday, October 10]

Exhibit Hall C

Noon – 1:30 P.M.

Maker Without the Space: Creating a Maker Community in any Library

How do you go from “a last minute program description” to “seeing children build their own hand held gaming devices” in 1.5 years? The answer is luck, persistence, problem solving, and one really great local volunteer. Here at the Cary Library we don’t have a 3D printer, we don’t have a laser cutter, and we don’t have a dedicated space. Yet we’ve managed to build a loyal Maker Club - an all-ages community that’s eager to learn, and help each other learn, about STEAM and DIY electronics.

Presenter: Becky Oberhauser, Cary Area Public Library

Accessibility for All: Screen Readers

This poster will discuss the options available to all libraries to better accommodate their visually impaired patrons. The focus will be on the comparison of different screen readers, which are computer aides for the visually impaired. I will demonstrate how to use the most popular screen readers and give people the chance to ask questions regarding usability in a library setting. I will have practical guides to using different screen readers and helpful tips for partnering with different organizations to extend a library’s outreach to include all patrons, specifically the blind, and sight impaired.

Presenter: Kelsey Flynn, White Oak Library District and Joliet Public Library

Create Your Own Fandom Maker Night

Discover how to launch your own fandom maker lab series for Harry Potter, Star Wars, Game of Thrones and more to bring patrons together to complete laser cutting, vinyl, and 3D printing projects. Samples and project guides will be provided.

Presenters: Alexa Hansen and Kathleen Weiss, Niles-Maine District Library

Recharge Committee

Each year the Recharge Committee offers several relevant, engaging, and informative programs and field trips for library professional based on current library trends and audience feedback. The programs are free to any who can attend. This year, we’ve also begun a newsletter featuring people in the library world making an impact and helpful resources. 73% of survey respondents feel our programs increased their knowledge, skills, and/or expertise. In 2017, we had 188 in attendance over 6 programs. Our past programs involved a 3D printer workshop, management lightning talks, a field trip to the ALA headquarters, and strategies to successfully launch civic and political programming. See more at <https://rechargecommittee.com/> Our speakers often include local library staff demonstrating leadership through their work. We will share info on our past projects and how to get involved, whether it’s to volunteer an idea or to speak at one of our events.

Presenters: Tony Hahn, Des Plaines Public Library, and Jolie Duncan, Arlington Heights Memorial Library

Data Driven Decisions

Since March 2016, the Information Services Department at Gail Borden Public Library District has been using data from the Desk Tracker product to make decisions about staffing and training. Setting up the form properly took a few months of trial and error. Now the form is used to tally every transaction at the Information Desk, from a 45-minute genealogy question to a 2-minute study room reservation. Managers generate reports and analyze data on a monthly, quarterly, and yearly basis. The data is used to make better decisions about the number of staff on desk, what level staff to hire, and training needed.

Presenter: Erin Donlan, Gail Borden Public Library District

Assessment Plan of Library Field Trips

This poster presentation provides a better understanding of the impacts library field trips have on youth social and emotional development. Field trips planned by librarians are non-traditional programs that provide experiential learning opportunities, connected learning and high engagement among youth. This field trip assessment provides example of measuring outcomes as well as incorporating technology as a tool for librarians to collect data.

Presenter: Jamie Bravo, Chicago Public Library

Is Your YA Collection Truly Diverse?

This session seeks out the representation of varying identities that are encompassed under the term diversity—such as racial identity, sexual & romantic orientation, disability, religious identity, and more—as they apply to the collections of young adult literature. Through both a series of exploratory questions, as well as lists of suggested titles, librarians are given a jumping off point for allowing teen patrons to find themselves represented on the shelves of their library.

Presenter: Rachel Strolle, Glenside Public Library District

Starting and Growing a Successful Seed Library

Interested in starting a seed library? Find out how the Blue Island Public Library started and has maintained a successful seed library for over 3 years now by partnering, working with volunteers, various state and local agencies, and creating interactive children’s programs that have been win-win for the children and the seed library. Come away with ideas about how to set up your own seed library, potential partners as well as the physical logistics of what is required.

Presenters: Anna Stange and Colleen Waltman, Blue Island Public Library

Families Together: Reading Enrichment for Social/Emotional Learning

Families Together: Reading Enrichment for Social/Emotional Learning is a project designed to build social and emotional learning for both birth to 5 year old children from the Ann Reid Early Childhood Center (ARECC), Naperville School District #203, and their parents in a weekly program at the Lisle Library District (LLD) that can be transferred from the school and library settings into the home. Traditionally, these types of skills are expected to be taught in the home environment. However, given that the limited English “at risk” parents in this program are not aware of customary behavior, learning characteristics, or social rules that affect their children being raised in the United States, this warrants attention for supporting/teaching their children. Giving at risk families the opportunity to learn and improve SEL by introducing them to books to use at home will reinforce the concepts being taught in the weekly program where adults learn English and SEL strategies in an adjoining room to where their children are being worked with in play groups to build their SEL coping skills.

Presenter: Jean Demas, Lisle Library District

Diversity Report

ILA's Diversity Committee strives to promote best practices and resources for diversity and inclusion in library services. Join committee members to learn about programs and services targeting diverse and underserved audiences. Garner practical ideas to incorporate at your organization. Visit us to hear about current initiatives, find out how to get involved, and share your ideas.

Presenters: Trixie Dantis, Arlington Heights Memorial Library, and Katrina Belogorsky, Skokie Public Library

Veteran Voices: Library Impact on Veterans

This poster examines the preliminary results of a study in which veterans were asked about their reading habits and library usage as part of a larger interview project for the Library of Congress' Veteran's History Project. Preliminary results show that for the most part, veterans view themselves as citizens and use the library as parents, local community members, and students but rarely while wearing the identity of veteran. Veterans who were officers or retired after a full twenty years identified more strongly with the veteran identity.

Presenter: JJ Pionke, University of Illinois at Urbana-Champaign

EBSCO - Recognizing the Importance of Libraries



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ILA & EBSCO

Poster Sessions [Thursday, October 11]

Exhibit Hall C

NOON — 1:30 P.M.

Arrupe College: Intrusive Librarianship

In 2015, Loyola University Chicago opened Arrupe College, a program that offered a two-year associates degree program that was structured for students that needed a little extra help. These students come from diverse populations, and many are low-income, first-generation college students. Through small class sizes, one-on-one contact with faculty and staff, students would have the support system necessary to succeed in the program. Since its inception the Loyola University Chicago Lewis Library has worked with faculty and staff to teach and support information literacy in the program. Learn about Arrupe College, and what worked and did not work to reach the students.

Presenter: Annette Alvarado, Loyola University Chicago

Improve ILL Workflows with this OA Search Tool

A growing number of web tools are available for discovering cost-free, open access, full-text scholarly articles. These tools are attractive to both ILL staff, who are interested in retrieving materials quickly for their patrons, and library and university administrators, who want to minimize operational costs. With so many tools available, which are most effective for the task at hand? This poster compares the services of Directory of Open Access Journals, Google, Google Scholar, Jurn, OAIster, OpenDOAR, and Open Access Button in their ability to locate full-text scholarly articles that are freely available online. While most of these tools offer metasearch functionality, one comes out on top with regard to quantity of successful results and ease of use. Findings have implications for optimizing the efficiencies of ILL departments; staff will feel empowered to conduct a sufficient search for open access materials prior to submitting ILL requests.

Presenter: Kirstin Duffin, Eastern Illinois University

Developing Future Scholars through Interdisciplinary Graduate Student Workshops

Graduate students, as future scholars, often need specialized programming related to research. At many universities, this programming is often scattered across different departments, courses, and professional development options thus becoming a challenge for students to access. The library, as a neutral location, can provide space and expertise to meet the research needs of this group of students. Three librarians, from different departments, partnered to create interdisciplinary workshops to teach important, practical skills such as scholarly publishing strategies, source management, research posters, and thesis/dissertation formatting. This poster will visually highlight the workshops provided, attendance and evaluation data, the key strategies to sustain programming and overcome challenges, and the future plans for this program.

Presenters: Sarah Dick, Sue Franzen, Jennifer Sharkey, Illinois State University — Milner Library

Ways in Which ILL Usage Influences Collection Development Policies and Practices in CARLI Libraries

For its 2017–2018 annual project, the CARLI (Consortium of Academic and Research Libraries in Illinois) Resource Sharing Committee undertook a study of the connection between Interlibrary Loan (ILL) usage and collection development in CARLI member libraries. Since a literature review did not find any Illinois-specific case studies, the Committee distributed a survey to CARLI libraries, which received 69 responses. By analyzing these survey results and reviewing specific examples of workflows from several CARLI libraries, the Committee concluded that Patron-Driven Acquisitions (PDA) is the most common method for using ILL data to inform collection development. Despite the popularity of this and other methods, the majority of responding libraries do not formally assess the effectiveness of these approaches. This poster session will emphasize the “Libraries: All Inclusive” theme by demonstrating the relevance of the Committee’s findings to academic libraries of all types.

Presenter: Sarah McHone-Chase, Northern Illinois University

Ain’t No Party Like a CryptoParty

CryptoParty is a decentralized movement with events happening all over the world. The goal is to pass on knowledge about protecting yourself in the digital space. This can include encrypted communication, preventing being tracked while browsing the web, and general security advice regarding computers and smartphones. Discover how to throw a CryptoParty at your library.

Presenter: Kathleen Weiss, Niles-Maine District Library

Creating a Consortium Task Force to Assess E-Resource Accessibility

This poster examines the creation of a library task force within the Big Ten Academic Alliance to assess e-resources for accessibility. The task force has hired two companies to do testing and makes those results available to the public. The task force has also created boilerplate language to be used in contract negotiations for licenses to increase accessibility of e-resources for people with disabilities.

Presenter: JJ Pionke, University of Illinois at Urbana-Champaign

Introduction to the Illinois Digital Heritage Hub

The Illinois Digital Heritage Hub (IDHH) is the Digital Public Library of America (DPLA) Service Hub for the state of Illinois. As IDHH metadata specialist, I will present a poster that will demonstrate how the IDHH works with individual institutions to aggregate their metadata and how that metadata gets to the DPLA. The poster will also showcase strategies for optimizing metadata for maximizing the experience of DPLA end-users, such as teachers, students, and researchers.

Presenter: Joshua Lynch, University of Illinois, Urbana-Champaign

Sitting Down with a Librarian: The Research Process with Our Students

If you ask, students will discuss their research process and their emotional connection to it. After reading Duke and Asher's *College Libraries & Student Culture*, I devised a project based on the idea of interviewing students about research. I had the support of the Elgin Community College's Faculty Research Community. In February 2018, I presented my findings at the college-wide Assessment Diaries. You will learn about students' approach and emotional connection to research and my conclusions (in some cases, the students' conclusions, really) to support students. Using this model, you will be able to build your own ethnographic research project to understand your students.

Presenter: Jennifer Schlau, Elgin Community College

Grandparents Day Out @ Your Library

Before your grandkids go back to school, bring them for fun, games, and giveaways! We'll have activities you can do together, cool things to see, ice cream provided by AARP, a demonstration by a local police dog, touch a truck, face painter, and more! Presented in collaboration with our local park district, AARP, Walgreens, law enforcement, and elected officials

Presenter: Amy Byrne, White Oak Library District

Library Service Areas Map

The interactive map of library service areas in Illinois was developed by the Illinois State Library in partnership with the Illinois Department of Revenue. The map features multiple layers, including library service areas, school districts and city boundaries. The map allows users to have an interactive view of library service areas as well as the ability to determine non-resident services.

Presenter: Mark Shaffer, Illinois State Library

The ILA Reporter: Providing "All Inclusive" Coverage of Illinois Libraries

One of the primary goals of the *ILA Reporter* Advisory Committee, in releasing the publication six times annually, is not only to promote events and accomplishments directly related to the Illinois Library Association, but also to highlight initiatives and activities undertaken by a broad range of libraries throughout the state. To this end, articles focus on all types of libraries (public, school, academic, etc.), serving all kinds of communities (rural, urban, suburban, etc.), and they cover topics affecting everyone from library staff and trustees to outside community organizations and members of the general public who may never set foot in a library themselves. This poster session will feature some of the most interesting and relevant topics that the *ILA Reporter* has covered during the past few years, demonstrating the "Libraries: All Inclusive" scope of the publication and its efforts to serve the full Illinois library community.

Presenter: Rachel Shulman, Vernon Area Public Library District

Making Tutorials with LibGuides

Forefront Library is a small, special library where one of the services we provide is access to several unusual databases. As we also welcome the general public in addition to our members there is a broad range of familiarity with these sources among our users. So, in order to maximize our staff's effectiveness and aid our patrons in their navigation, we have created online tutorial guides for the most popular of our databases. This poster explains why LibGuides was chosen, the process of making a tutorial, and observed feedback.

Presenter: Sarah Rice, Forefront Library

Programs by Tracks

Adult Services, Reference, and Readers' Advisory

PCC = Perria Civic Center

Tuesday, October 9		
10:45 – 11:45 A.M.	It's In Our DNA...Helping Customers with Genetic Genealogy	Room 209, PCC
2:45 – 3:45 P.M.	What They Want Where They Want It: Passive Advisory for Books, Movies, & More	Room 210 – 211, PCC
4:00 – 5:00 P.M.	Choose Your Own Adventure: Passive Programming at Your Library	Room 209, PCC
4:00 – 5:00 P.M.	Alt RA: Using Video Games, Apps, Music, Movies, YouTube, and TV Shows as Reader's Advisory.	Room 222, PCC
Wednesday, October 10		
1:45 – 2:45 P.M.	iREAD Showcase Showdown	Room 222, PCC
3:00 – 4:00 P.M.	Readers Advisory: Turning Ideas into Action	Room 212 – 213, PCC

Advocacy and Activism

Tuesday, October 9		
1:30 – 2:30 P.M.	Service Organizations: an Opportunity to Connect with Communities	Room 210 – 211, PCC
Wednesday, October 10		
9:00 – 10:00 A.M.	Bystander Intervention in the Library: What Do I Do?	Room 210 – 211, PCC
3:00 – 4:00 P.M.	Learn Effective Advocacy to Legislators from Legislators	Room 134, PCC

Assessment and Evaluation

Thursday, October 11		
9:00 – 10:00 A.M.	Assessment in Academic Libraries: Case Studies	Room 135, PCC

Buildings and Facilities

Tuesday, October 9		
10:45 – 11:45 A.M.	The Challenges of Opportunity: Service, Space, Community & Economic Development	Room 210 – 211, PCC
4:00 – 5:00 P.M.	From Content Consumption to Content Creation: Harper College's Library Transformation	Room 212 – 213, PCC
Wednesday, October 10		
9:00 – 10:00 A.M.	Remaining Relevant: Making Room for New Services and Community Collaboration	Room 136, PCC
Thursday, October 11		
11:00 – 12:00 P.M.	After the Confetti Falls: Managing the Post-Construction Blues	Room 210 - 211, PCC

Collections and Technical Services

Tuesday, October 9		
10:45 – 11:45 A.M.	Wrangling AV with RDA	Room 134, PCC
1:30 – 2:30 P.M.	Crafting Your Library's Collection Development Plan	Room 134, PCC
2:45 – 3:45 P.M.	Building an Accessible and Inclusive Catalog	Room 135, PCC
Wednesday, October 10		
9:00 – 10:00 A.M.	TABLE TALK: Black Studies Collections Matter	Room 203, PCC
1:45 – 2:45 P.M.	TABLE TALK: Catalog FAQ: Answers from Technical Services for Public Services Staff	Room 203, PCC
1:45 – 2:45 P.M.	Censorship: Looking in the Mirror Part 2	Room 221, PCC
3:00 – 4:00 P.M.	TABLE TALK: Landscape of Resource Sharing in Illinois: Interlibrary Loan and Delivery	Room 203, PCC
3:00 – 4:00 P.M.	What's on Your Shelves!? How to Manage a Collection Inventory	Room 210 – 211, PCC
Thursday, October 11		
9:00 – 10:00 A.M.	Technical Services ARE Public Services: Providing Excellent Customer Service through Cataloging and Technical Services Projects	Room 210 – 211, PCC
1:45 – 2:45 P.M.	Library of Things: Borrow Don't Buy	Room 210 – 211, PCC

Diversity and Special Populations

Tuesday, October 9		
10:45 – 11:45 A.M.	Nosotros somos la biblioteca: Becoming the Heart of the Community	Room 212 – 213, PCC
1:30 – 2:30 P.M.	Sensory Friendly: Including Patrons with Autism Spectrum Disorder into the Library	Room 221, PCC
2:45 – 3:45 P.M.	Building an Accessible and Inclusive Catalog	Room 135, PCC
2:45 – 3:45 P.M.	The More We Get Together - Growing Public Library and School Partnerships that Serve a Diverse and Multilingual Population	Room 136, PCC
2:45 – 3:45 P.M.	TABLE TALK: We Get By With A Little Help From Our Friends - Inclusion Via Library Volunteerism	Room 203, PCC
2:45 – 3:45 P.M.	Creative Services for Patrons with Different-abilities	Room 209, PCC
4:00 – 5:00 P.M.	Thoughtful Programming for Multicultural Communities	Room 135, PCC
Wednesday, October 10		
8:00 – 10:00 A.M.	The Librarian's Guide to Homelessness	Room 220, PCC
9:00 – 10:00 A.M.	Helping the Unseen: How Do We Recognize and Serve Members of Invisible and Marginalized Groups	Room 135, PCC
9:00 – 10:00 A.M.	Cultivating a Neurodiverse Workforce: Why Your Staff Should Include Employees on the Autism Spectrum	Room 212 – 213, PCC
3:00 – 4:00 P.M.	DiversiTEA	Room 222, PCC
Thursday, October 11		
9:00 – 10:00 A.M.	Assisting People with Disabilities	Room 134, PCC
9:00 – 10:00 A.M.	(Don't) Call Me Crazy: Book Release and Author Interview with Kelly Jensen	Room 220, PCC
11:00 A.M. – 12:00 P.M.	Life Through a Transgender Lens	Room 134, PCC
11:00 A.M. – 12:00 P.M.	Building Inclusive and Engaged Communities with International Students: Results from Two Academic Libraries	Room 212 – 213, PCC
1:45 – 2:45 P.M.	The Disability Accommodation Process in the Library Workplace for Employees	Room 134, PCC
1:45 – 2:45 P.M.	Grab and Go: Expanding and Strengthening Senior Programming	Room 220, PCC
3:00 – 4:00 P.M.	Sort of Bilingual: Serving Youth and Young Adults from Spanish-speaking Homes	Room 212 – 213, PCC
4:00 – 5:00 P.M.	Thoughtful Programming for Multicultural Communities	Room 135, PCC

Programs by Tracks

IACRL @ ILA

Tuesday, October 9

10:45 - 11:45 A.M.	Enhancing Staff Development and Promoting Inclusion through Service Teams and Transformational Thinking	Room 221, PCC
1:30 - 2:30 P.M.	Embedded Librarianship as a Means of Promoting Student Retention	Room 212 – 213, PCC
2:45 - 3:45 P.M.	Library Connections: The Heart of Building Community	Room 212 – 213, PCC
4:00 - 5:00 P.M.	From Content Consumption to Content Creation: Harper College's Library Transformation	Room 212 – 213, PCC

Wednesday, October 10

8:00 – 10:00 A.M.	IACRL Unconference	Room 221, PCC
9:00 – 10:00 A.M.	TABLE TALK: Black Studies Collections Matter	Room 203, PCC
1:45 – 2:45 P.M.	Make it All Make Sense! Story-Based Training for High-Turnover Positions	Room 134, PCC
1:45 – 2:45 P.M.	Censorship: Looking in the Mirror Part 2	Room 221, PCC
3:00 – 4:00 P.M.	Power to the (Young) People!	Room 136, PCC
3:00 – 4:00 P.M.	TABLE TALK: Landscape of Resource Sharing in Illinois: Interlibrary Loan and Delivery	Room 203, PCC

Thursday, October 11

9:00 - 10:00 A.M.	Assessment in Academic Libraries: Case Studies	Room 135, PCC
11:00 A.M. – 12:00 P.M.	Building Inclusive and Engaged Communities with International Students: Results from Two Academic Libraries	Room 212 – 213, PCC
1:45 – 2:45 P.M.	The Disability Accommodation Process in the Library Workplace for Employees	Room 134, PCC
1:45 – 2:45 P.M.	A Rising Tide: Coaching ALL Staff to their Full Potential using SMART Goals and Positive Documentation	Room 221, PCC
3:00 – 4:00 P.M.	Management Lessons from the Wizarding World of Harry Potter	Room 210 – 211, PCC
3:00 – 4:00 P.M.	Don't Lose Your Knope: Creative Endurance and Public Service the Parks and Rec Way	Room 221, PCC

Leadership, Management, and Staff Development

Tuesday, October 9		
10:45 – 11:45 A.M.	Cultivating a Constructive Culture	Room 220, PCC
10:45 – 11:45 A.M.	Enhancing Staff Development and Promoting Inclusion through Service Teams and Transformational Thinking	Room 221, PCC
1:30 – 2:30 P.M.	Wage & Hour Woes	Room 209, PCC
1:30 – 2:30 P.M.	Library Director Jenga: The Perpetual Challenge	Room 220, PCC
2:45 – 3:45 P.M.	Library Connections: The Heart of Building Community	Room 212 - 213, PCC
2:45 – 3:45 P.M.	So You Want To Be An Assistant Director: Tips for Success When You Are Second in Command	Room 220, PCC
4:00 – 5:00 P.M.	TABLE TALK: Book discussion for Library Leaders / Flex: The New Playbook for Managing Across Differences	Room 203, PCC
4:00 – 5:00 P.M.	Staff Reorganization—It's Not So Scary!	Room 220, PCC
Wednesday, October 10		
8:00 – 10:00 A.M.	The Librarian's Guide to Homelessness	Room 220, PCC
8:00 – 10:00 A.M.	IACRL Unconference	Room 221, PCC
9:00 – 10:00 A.M.	How to Land Your Dream Job at Any Level	Room 134, PCC
9:00 – 10:00 A.M.	Library Libations: Special Events and Liquor Licensing	Room 209, PCC
1:45 – 2:45 P.M.	Make it All Make Sense! Story-Based Training for High-Turnover Position	Room 134, PCC
1:45 – 2:45 P.M.	From Inclusion to Equity: Policies, Programs, and Partnerships to Serve the Homeless	Room 135, PCC
1:45 – 2:45 P.M.	Legal Dangers for Leaders	Room 136, PCC
1:45 – 2:45 P.M.	Show Me the Value! Inclusive Policies that Will Retain Excellent Part-Time Staff	Room 210 – 211, PCC
1:45 – 2:45 P.M.	Now Train This!: Creating Dynamic Staff Training That is Useful, Inclusive, and Embraced By All	Room 212 – 213, PCC
3:00 – 4:00 P.M.	Addressing the Opioid Epidemic: What Libraries Need to Know	Room 209, PCC
3:00 – 4:00 P.M.	Balance & Beyond: Work/Life Integration for Libraries	Room 221, PCC
Thursday, October 11		
9:00 – 10:00 A.M.	Sexual Harassment: How to Properly Investigate and Address Allegations within Your Library	Room 209, PCC
1:45 – 2:45 P.M.	The Disability Accommodation Process in the Library Workplace for Employees	Room 134, PCC
1:45 – 2:45 P.M.	Top Ten Budget Disasters Facing Your Library	Room 135, PCC
1:45 – 2:45 P.M.	A Trustee's Guide to Municipal Bonds	Room 136, PCC
1:45 – 2:45 P.M.	A Rising Tide: Coaching ALL Staff to their Full Potential using SMART Goals and Positive Documentation	Room 221, PCC
3:00 – 4:00 P.M.	Management Lessons from the Wizarding World of Harry Potter	Room 210 – 211, PCC
3:00 – 4:00 P.M.	Don't Lose Your Knoppe: Creative Endurance and Public Service the Parks and Rec Way	Room 221, PCC

Programs by Tracks

Marketing and Outreach

Tuesday, October 9		
1:30 – 2:30 P.M.	No Child Left Behind (For Real This Time): A Blueprint for Getting Every K-12 Student in Your District a Library Card	Room 136, PCC
4:00 – 5:00 P.M.	Are You In or Are You Out? : Outreach Initiatives in Your Community	Room 210 – 211, PCC
Wednesday, October 10		
1:45 – 2:45 P.M.	Every Veteran Has a Story! Together, We Can Make Sure They Are All Heard!	Room 209, PCC
3:00 – 4:00 P.M.	If You Build it Will They Come?	Room 135, PCC
Thursday, October 11		
9:00 – 10:00 A.M.	Library Fundraisers: The Good (mostly), the Bad (some), and the Ugly (just a few)	Room 136, PCC
11:00 A.M. – 12:00 P.M.	Practical Magic for Solo and Accidental Marketers	Room 135, PCC
1:45 – 2:45 P.M.	Popping Up in Your Community: Taking the First Step Outside Your Library's Doors	Room 222, PCC

Programming

Tuesday, October 9		
10:45 – 11:45 A.M.	“Looking for Group”: Engaging Teens with Dice, Monsters & Stories	Room 135, PCC
1:30 – 2:30 P.M.	Programming for All! Inspiration for Small Libraries or Shrinking Budgets	Room 135, PCC
1:30 – 2:30 P.M.	You Can't Do That at the Library!: Unusual Programming with Upper Elementary & Middle School Appeal	Room 222, PCC
2:45 – 3:45 P.M.	Are Your Patrons “Board?” Start a Game Collection @ Your Library!	Room 222, PCC
2:45 – 3:45 P.M.	Away From Home: Creating Homeschool Programs @ Your Library	Room 221, PCC
4:00 – 5:00 P.M.	Reaching the Pod People — How to Launch a Library Podcast	Room 136, PCC
4:00 – 5:00 P.M.	Choose Your Own Adventure: Passive Programming at Your Library	Room 209, PCC
4:00 – 5:00 P.M.	Finger Paints, Full Hearts, Can't Lose: How Adult Services and Youth Services Can Collaborate to Offer Family Programming	Room 221, PCC
Wednesday, October 10		
9:00 – 10:00 A.M.	Library Libations: Special Events and Liquor Licensing	Room 209, PCC
1:45 – 2:45 P.M.	iREAD Showcase Showdown	Room 222, PCC
4:00 – 5:00 P.M.	iREAD Showcase Make & Take	Room Exhibit Hall C, PCC
Thursday, October 11		
9:00 – 10:00 A.M.	TABLE TALK: Engage and Build Your Community with Innovative Learning Circles	Room 203, PCC
9:00 – 10:00 A.M.	Outside the Programming Box: Serving Teens Who Don't Come to Programs	Room 221, PCC
11:00 A.M. – 12:00 P.M.	Work Hard, Play Harder: An Insider's Guide to Not-So-Passive Programs	Room 221, PCC
1:45 – 2:45 P.M.	TABLE TALK: The Life Changing Magic of Workflow: How to Use Simple Organization and Communication Skills to Build Participation at Your Programs	Room 203, PCC
1:45 – 2:45 P.M.	Grab and Go: Expanding and Strengthening Senior Programming	Room 220, PCC

Teaching and Learning

Tuesday, October 9		
10:45 – 11:45 A.M.	TABLE TALK: Reaching Neophytes and Nerds Beyond the Classroom	Room 203, PCC
1:30 – 2:30 P.M.	Embedded Librarianship as a Means of Promoting Student Retention	Room 212 – 213, PCC
Wednesday, October 10		
1:45 – 2:45 P.M.	Now Train This!: Creating Dynamic Staff Training That is Useful, Inclusive, and Embraced By All	Room 212 – 213, PCC
Thursday, October 11		
11:00 A.M. – 12:00 P.M.	TABLE TALK: A Primer on Quantitative Analysis for Librarians	Room 203, PCC

Technology

Tuesday, October 9		
10:45 – 11:45 A.M.	They're Good Docs Brent	Room 136, PCC
2:45 – 3:45 P.M.	Welcome to the Jungle: Navigating Your Way Through the Pitfalls of Tech Training	Room 134, PCC
4:00 – 5:00 P.M.	Creating an Inclusive Library Website	Room 134, PCC


Trustees

Tuesday, October 9		
10:45 – 11:45 A.M.	Cultivating a Constructive Culture	Room 220, PCC
1:30 – 2:30 P.M.	Wage & Hour Woes	Room 209, PCC
Wednesday, October 10		
9:00 – 10:00 A.M.	Library Libations: Special Events and Liquor Licensing	Room 209, PCC
1:45 – 2:45 P.M.	Legal Dangers for Leaders	Room 136, PCC
3:00 – 4:00 p.m.	Learn Effective Advocacy to Legislators from Legislators	Room 134, PCC
3:00 – 4:00 P.M.	Addressing the Opioid Epidemic: What Libraries Need to Know	Room 209, PCC
Thursday, October 11		
9:00 – 10:00 A.M.	Trustee Keynote: Board-Staff Relationships and Roles	Room 222, PCC
10:15 – 11:15 A.M.	"I've Fallen and....I'm Going to Sue!!!" Public Entity Liability for Injuries on Public Property	Room 136, PCC
10:15 – 11:15 A.M.	Effective Parliamentary Procedure for Dynamic Library Board Meetings	Room 222, PCC
1:45 – 2:45 P.M.	Top Ten Budget Disasters Facing Your Library	Room 135, PCC
1:45 – 2:45 P.M.	A Trustee's Guide to Municipal Bonds	Room 136, PCC
3:00 – 4:00 P.M.	It's That Time Of Year Again...Evaluating Your Library Director	Room 134, PCC
3:00 – 4:00 P.M.	Board Wars	Room 135, PCC

Programs by Tracks

Youth and Young Adult Services

Tuesday, October 9		
10:45 – 11:45 A.M.	“Looking for Group”: Engaging Teens with Dice, Monsters & Stories	Room 135, PCC
10:45 – 11:45 A.M.	Where the Wild Things Learn & Play: Getting Real About Spaces for Make-Believe	Room 222, PCC
1:30 – 2:30 P.M.	TABLE TALK: How to Get Our Caregivers to CARE and GIVE a Bit More at Storytime	Room 203, PCC
1:30 – 2:30 P.M.	Sensory Friendly: Including Patrons with Autism Spectrum Disorder into the Library	Room 221, PCC
1:30 – 2:30 P.M.	You Can't Do That at the Library!: Unusual Programming with Upper Elementary & Middle School Appeal	Room 222, PCC
2:45 – 3:45 P.M.	The More We Get Together - Growing Public Library and School Partnerships that Serve a Diverse and Multilingual Population	Room 136, PCC
2:45 – 3:45 P.M.	Away From Home: Creating Homeschool Programs @ Your Library	Room 221, PCC
4:00 – 5:00 P.M.	Choose Your Own Adventure: Passive Programming at Your Library	Room 209, PCC
4:00 – 5:00 P.M.	Finger Paints, Full Hearts, Can't Lose: How Adult Services and Youth Services Can Collaborate to Offer Family Programming	Room 221, PCC
4:00 – 5:00 P.M.	Alt RA: Using Video Games, Apps, Music, Movies, YouTube, and TV Shows as Reader's Advisory.	Room 222, PCC
Wednesday, October 10		
9:00 - 10:00 a.m.	Mess Does Not Equal Stress: Tips & Tricks for Engaged Play & Programming to Serve the Underserved	Room 222, PCC
1:45 - 2:45 p.m.	All Hands On Deck: Empowering All Staff to Serve Teens	Room 220, PCC
1:45 - 2:45 p.m.	iREAD Showcase Showdown	Room 222, PCC
3:00 - 4:00 p.m.	Power to the (Young) People!	Room 136, PCC
3:00 - 4:00 p.m.	100 Librarians Surveyed ...Program Changing Answers Are On The Board!	Room 220, PCC
Thursday, October 11		
9:00 – 10:00 A.M.	Totally Lit: Working with Teen Parents and their Children	Room 212 – 213, PCC
9:00 – 10:00 A.M.	Outside the Programming Box: Serving Teens Who Don't Come to Programs	Room 221, PCC
11:00 A.M. – 12:00 P.M.	It's About the Kids! Empathy, Emotional Labor, and Self Care	Room 220, PCC
11:00 A.M. – 12:00 P.M.	Work Hard, Play Harder: An Insider's Guide to Not-So-Passive Programs	Room 221, PCC
1:45 – 2:45 P.M.	“TABs Don't Work Here” Empowering Teens and Getting Stuff Done (whether or not you call it a Teen Advisory Board)	Room 212 – 213, PCC
3:00 – 4:00 P.M.	Sort of Bilingual: Serving Youth and Young Adults from Spanish-speaking Homes	Room 212 - 213, PCC
3:00 – 4:00 P.M.	Youth Services Ignite!	Room 220, PCC



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- #1 Services for Children and Youth
- #3 School Library Media
- #6 Health Librarianship
- #6 Information Systems
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Illinois Library Luminaries 2017–18



Peggy J. Danhof

Peggy J. Danhof has served as a trustee of the Fountaindale Public Library District, Bolingbrook, for twenty-four years, from 1984 to 1988 and from 1998 to the present day. Peggy is a tireless advocate for her library. As President, she led the campaign to build a new library, with a successful referendum in February 2008. The new LEED Gold Certified building opened in 2011, with more than 96,000 square feet to serve its growing community. In addition to her work on the library board, Peggy has given generously of her time in service to the larger library community. She is an active member of United for Libraries and served as the Charter Co-President when this new Division of ALA began in 2009. She has also served as chair of several United for Libraries committees, including Leaders Orientation. She has served on the ALA/APA Library Support Staff Certification Review Committee, been a member of the Ethnic & Multicultural Information Exchange Roundtable, and currently serves on the ALA/Training, Orientation and Leadership Development Committee. In Illinois, she has served as a member of the ILA Advocacy Committee, the ILA Awards Committee, and the 2012 ILA Conference Program Committee. Most significantly, Peggy is a dedicated member of the Illinois Library Trustee Forum, having served as President for two terms. Under her leadership, the Forum has expanded its continuing-education offerings for library trustees. In 2010, Peggy was named Trustee of the Year by the Illinois Library Association. That same year, she was selected as the American Library Association's Outstanding Trustee of the Year.

Inducted November 30, 2017.



Karen Stott Bersche

Karen Stott Bersche, of Bloomington, Illinois, served on the Reaching Across Illinois Library System Board (2011-2016) and the Illinois State Library Advisory Committee (2015-18) during her 35-year library career. She was a member of the State Board of Rural Partners from 1995 to 2015 — bringing a library perspective to the table of the public-private partnership organization.

While serving as Director of the Mid-Illinois Talking Book Center (2005–2008), she received the 2007 Illinois Library Association Skrzypek Award for Leadership in Service to the Blind/Physically Challenged.

Library Journal honored Ms. Bersche in 2005 as one of “50 Movers and Shakers — The People Who Are Shaping the Future of America’s Libraries.”

As Alliance Library System Partnerships/Marketing Manager (1996-2005), Bersche focused on library development and marketing. The best-known marketing campaigns were: The Great Librarian Adventure, leveraging a \$102,000 IMLS grant to coordinate a marketing campaign for recruitment into the librarian profession — laying the foundation for providing tuition-free MLIS degrees for 36 students thanks to a subsequent recruitment grant from the Laura Bush Foundation; Libraries Matter, which received international media coverage and raised \$58,000 for Alliance Library System to use to educate librarians; Powerful Libraries Make Powerful Learners, which promoted research on the importance of school libraries; and Partners in a Great System, with its decorated, life-sized “PIGS” in 300 Illinois communities that promoted library systems and local artists — in partnership with the Illinois Pork Producers Association. (Featured in “American Libraries” September 2001.)

All of the campaigns resulted in television and press coverage for local libraries and librarians.

The Canadian Library Association, American Library Association, a Texas Library System, and Public Library Association hosted programs provided by Mrs. Bersche based upon publications she co-authored on library involvement in community and economic development. A previous career as a Chamber of Commerce Executive Director informed these publications, along with research done in partnership with Dr. Norman Walzer, Director of the Illinois Institute for Rural Affairs.

Bersche was a public library director in northern Illinois (1983–1995) and in Towanda, Illinois from 2008 to 2018.

Inducted June 14, 2018.



Kathleen ("Kate") Boyle

Kathleen (Kate) Boyle's name is synonymous with resource sharing in Illinois. For twenty-five years, from 1979 to 2004, Kate served as Resource Sharing Manager of the Suburban Library System. She later served as Resource Sharing Manager of the Metropolitan Library System from 2004-2011, and Member Services Manager of the System Wide Automated Network (SWAN) from 2009-2018. Kate was a leader in Illinois libraries' adoption of technology to support reciprocal borrowing, inter-library loan systems, and library system automation. From 1980-2014 she served on every critical statewide committee tasked with interlibrary loan and reciprocal borrowing policy and automation. Kate served as a member of the ILLINET Interlibrary Loan Code Revision Committee, and was also a crucial participant in statewide development teams for VIC (Virtual Illinois Catalog), SILC (Statewide Illinois Library Catalog), and SILO (Serials of Illinois Libraries Online). Kate's numerous accomplishments in library resource sharing include working on the project team that created Serials of Illinois Libraries Online (SILO) in the 1980s-1990s, designing and developing the self-adhesive label for delivery of materials within the Metropolitan Library System, and developing Illinois's statewide Resource Sharing Policy Directory. She is the co-author of SWAN Recommendations on Symphony Integrated Library System (ILS) Profiling, which recommended expanded resource sharing options for library patrons. Kate willingly shared her expertise and creativity with others and served as a mentor to all who crossed her path, expanding library services to Illinois residents and beyond.

Inducted August 14, 2018.



Lou Flavio

Lou Flavio has been an Illinois library supporter for many years. Through his leadership, the library vendor he owns and operates, Today's Business Solutions, Inc. (TBS) has become a partner that works side by side with libraries to bring services to our constituents.

TBS has been a sponsor of ILA's TBS Technical Services Award since 2000 and the Librarian of the Year Award as of 2017, has been a Platinum Sponsor of the ILA Annual Conference since 2006, and a Reaching Forward sponsor since 2011. In addition to these sponsorships, TBS is a regular ILA Conference Pub Stroll sponsor and prior to the pub strolls, has hosted dinners at ILA, ALA, and PLA for their numerous clients. Most recently, TBS became the founding ILA Library Leadership Partner under this new recognition program. Not only providing financial assistance at the association level, Lou and TBS are supportive of the local efforts of librarians to further the education of staff. TBS has been the top sponsor for the four ATLAS (Area Training for Librarians and Staff) Directors' Retreats over the past 8 years. These retreats provide networking, programming, and much needed decompressing for public library directors from all over the State of Illinois. Beyond donating to library related organizations he has also contributed funds towards individual library projects when asked. Lou recognizes the value that a public library has on a community and is always willing to help bring that value forth.

Lou's generous spirit stretches beyond libraries to local Chicago organizations with annual donations to Ann & Robert H. Lurie Children's Hospital, St. Baldrick's Foundation, Mt. Greenwood Park Therapeutic Recreation Association, Chicago Public Library Foundation, Special Olympics Illinois, and the Helping Hand Center. Lou Flavio is a unique businessman who has integrity and truly cares about his clients and their institutions, creating and maintaining meaningful relationships with his clients. That is why TBS has products in more than 1,000 libraries throughout the United States. Lou is truly an Illinois Library Luminary.

Inducted August 21, 2018.

Award Luncheon [Tuesday, October 9, NOON – 1:15 P.M.]

Marquette Ballroom, Marriott Pere Marquette Hotel

Deborah Dowley Preiser Marketing Award

Sasha Vasilic, Niles-Maine District Library
Sponsored by the Oak Park Public Library

Readers' Advisory Service Award

Adult Services Department, Deerfield Public Library
Sponsored by the Adult Reading Round Table (ARRT)

Intellectual Freedom Award

O'Fallon Public Library
Sponsored by the ILA Intellectual Freedom Fund

Trustee of the Year Award

Katrina Arnold, Broadview Public Library District
Sponsored by Peregrine, Stime, Newman, Ritzman & Bruckner, Ltd.

Crosman Memorial Award

Emily Johnson, University of Illinois at Chicago, Library of the Health Sciences - Peoria
Sponsored by Dominican University School of Information Studies

Robert R. McClarren Legislative Development Award

Illinois State Senator Scott Bennett
Presented by the ILA Public Policy Committee

Robert P. Doyle ILA Conference Grant for Support Staff

Teresa Schwenneker, River Valley District Library
Sponsored by Reaching Forward

Oberman and Rich Reaching Forward Conference Grant

Carla Lasky, Indian Trails Public Library District
Sponsored by Reaching Forward

Alexander J. Skrzypek Award

David Kelsey, St. Charles Public Library District
Sponsored by the Illinois State Library

Illinois Academic Librarian of the Year Award

Rob Morrison, National Louis University
Sponsored by Library Juice Academy

Hugh C. Atkinson Memorial Award

Essie Harris, Champaign Public Library
Sponsored by the ILA Hugh C. Atkinson Memorial Fund

Davis Cup Award

Jennifer Bueche, Gail Borden Public Library
Sponsored by ABDO Publishing Company

Golden Ticket Award

Marissa Elera, Berwyn Public Library
Presented by the ILA Youth Services Forum

Young Adult Librarian of the Year Award

Elizabeth Lynch, Addison Public Library
Sponsored by Sourcebooks

Reference Services Award

Anthony "Tony" Kierna, Schaumburg Township District Library
Sponsored by Ancestry, Glink

TBS, Inc. Technical Services Award

Lucas McKee, Elmwood Park Public Library
Sponsored by Today's Business Solutions, Inc. (TBS)

Librarian of the Year Award

Betsy Adamowski, Wheaton Public Library
Sponsored by Today's Business Solutions, Inc. (TBS)

Sylvia Murphy Williams Award / Spectrum Scholars

Aicha Azzaoui
Xena Becker
Lizette De La Mora
Ashley Nicole Long
Amanda V. Lopez
Katherine Sharon Lopez
Cynthia Medrano Torres
Teresa Helena Moreno
Jennifer Patino



REACHING FORWARD

is **30 years** old – help us celebrate!

Friday, May 3, 2019

Reaching Forward Annual Conference
Stephens Convention Center, Rosemont, Illinois

Mark your calendar and save the date!
www.ReachingForward.net

ILA Membership Meeting & President's Program Agenda

Wednesday, October 10, 2018

10:30 A.M. – NOON

Location: Peoria Civic Center, Exhibit Hall B

Call to Order Cynthia Fuerst
Establishment of Quorum Cynthia Fuerst
(150 personal members present)
Adoption of the Agenda Cynthia Fuerst
President's Report Cynthia Fuerst
Legislative Update Derek Blaida and Scott Davis
Treasurer's Report Brian Shepard
New Business Cynthia Fuerst
Adjournment Cynthia Fuerst

President's Program

Featuring Miguel Figueroa, Director of the Center for the Future of Libraries, American Library Association

Nominees Sought

The ILA 2019 Nominating Committee is soliciting nominees to run on the 2019 spring ballot for the ILA Executive Board, including the office of ILA Vice President/President-elect.

The Nominating Committee will select two candidates to run for each of the four Director-at-Large seats, and the Vice President/President-elect.

The President-elect will serve a three-year term as: President-elect in 2019–20, President in 2020–21, and Immediate Past President in 2021–11. Director-at-Large seats are also three-year terms.

The Illinois Library Association Executive Board is the governing body of the association and is comprised of fifteen directors serving three-year terms. The board adopts and oversees implementation and evaluates all plans, policies, programs, and budget for the association. Together, board members constitute leadership of the association and assume responsibility for its success.

Members who wish to make nominations should submit the following information: nominee name; present position; institution; address; telephone; fax; and email address. Self-nominations are encouraged. All potential nominees will be asked to complete a Potential Candidate Biographical Form that will be emailed to them.

Nominations may be sent to any member of the 2019 Nominating Committee.

Chair:

Melissa Gardner
Palatine Public Library District
700 N. North Court
Palatine, IL 60067
phone: 847-358-5881, x155
email: mgardner@palatinelibrary.org

Members:

Betsy Adamowski
Wheaton Public Library
email: betsy@wheatonlibrary.org

Veronica De Fazio
Plainfield Public Library District
email: vdefazio@plainfieldpubliclibrary.org

Gwendolyn Harrison
State Library of Illinois, Springfield
email: gharrison@ilsos.net

Keisha Hester
Broadview Public Library
email: hester@broadviewlibrary.org

Patrice Johnson
Chicago Public Library
email: patjohn@chipublib.org

Amanda Standerfer
Standerfer Consulting
email: amanda@standerferconsulting.com

Legislative Scorecard

On June 4, 2018, Governor Rauner signed into law the FY 2019 state budget passed by the Illinois General Assembly. The Illinois budget totals \$38.5 billion, and includes \$5.5 million in LSTA funds for Illinois libraries, representing an increase of \$130,000 over the 2017 amount and the highest level in five years. The 2019 fiscal year begins on July 1, 2018. The state budget, H.B. 109, will take effect on that date.

ILA Advocacy Efforts

ILA worked with legislators to introduce two bills this year; one was passed successfully and we are continuing to advocate for the other.

- Senate Bill 2638, Public Act 100-0837. Last year, the Illinois Comptroller notified units of local government that it would no longer permit government entities to file its annual audit statements prepared on the cash basis accounting method. Libraries have prepared and filed annual audit reports using the cash basis of accounting for decades. The requirement that governments must utilize the accrual method of accounting would have resulted in additional costs for libraries and all units of local government. SB 2638 states if a library's audits have been performed on the cash basis of accounting, the library can continue to do so in the future.
- Senate Bill 2450. This legislation would extend to city, village, and township libraries the same budget flexibility allowed for public library districts. Through a supermajority vote by its boards of trustees, public library districts—but not city, village, or township libraries—have the statutory authority to transfer previously appropriated funds between budget line items. As of the close of the spring 2018 session, the bill is still in progress due to concerns from other groups that passage may result in positions being cut midyear. ILA is continuing to work with these groups and our legislators on a solution.

Other Illinois Legislation

In addition to proactively suggesting and advocating for new legislation or changes to existing law, ILA also monitors, opposes, or supports other pending legislation that may affect our members.

- ILA supported House Bill 5752, Public Act 100-0833. The Broadband Advisory Council Act creates the Council, charged with developing policies promoting statewide broadband access while eliminating barriers to widespread adoption of broadband internet availability. One Council member is to be “nominated by the president of a statewide organization representing libraries.” Effective January 1, 2019.
- ILA supported Senate Bill 2488, Public Act 100-0875. Eliminates the nonresident fee for individuals who own or lease property within a taxing district. Signed into law on August 14, 2018 and is effective immediately.
- ILA monitored House Bill 2222, Public Act 100-0746. This act addresses requirements for residents serving as library trustees, who must now live in the district for at least one year, and cannot be indebted to the district, at the time of nomination. Signed into law on August 10, 2018 and is effective immediately; the first election to be impacted will be the spring 2019 one.
- ILA opposed House Bill 4519. Under current state law, when a library district seeks to annex an area currently unserved by a library district, notice must be given about such annexations (typically, but not necessarily, via postings in local newspapers), and residents who object may file petitions (a “back-door” referendum) to block them. HB 4519 seeks to require a “front-door” referendum in which districts wishing to do this must first get voter approval in both areas. ILA opposed this, which was brought forth last year as well. Once again, the bill was not called for a vote.
- ILA opposed House Bills 4246, 4247, and 4248; all of which sought to limit the use of public funds for continuing education or professional development, or exhibit space. None advanced through the process by the end of the spring 2018 legislative session.

ILA Legislative Principles

Library Funding

The Illinois Library Association will work with a broad coalition of library advocates to improve funding for libraries. The association will:

- Work to restore legislated funding levels such as the school library per capita grants, and to continue to be vigilant to ensure public library per capita grants remain fully funded, and to explore alternative sources of library funding.
- Support legislative proposals to mitigate the harmful effects of the tax cap limitation act.
- Work with the legislature to increase the Secretary of State's budget in order to increase the funding for the Illinois State Library.
- Work with the legislature to ensure responsible pension systems.



Intellectual Freedom and Privacy

The Illinois Library Association is committed to protecting intellectual freedom and privacy while providing open access to information for all Illinois residents. The association will:

- Continue to educate the public on the safe use of the Internet, including interactive web applications, by children.
- Continue to oppose legislation mandating the use of Internet filters in libraries.
- Encourage governing boards of schools and libraries to develop an Acceptable Internet Use Policy with input from their community.
- Continue to oppose legislation that erodes the privacy of library users.

Access to Library Services

The Illinois Library Association believes access to library services should be a right and responsibility of every Illinois resident. The association will:

- Oppose legislation that would erode public library service areas.
- Work to extend tax-supported public library service to the 10 percent of Illinois residents currently unserved.
- Work to ensure libraries are established in good faith with intentions to operate as a library.
- Work to ensure that school library legislation is expanded to equip all school libraries with certified media personnel.
- Encourage and support initiatives that increase connectivity by ensuring libraries are critical partners in cost-effective broadband planning and build-out.

Increase Effectiveness of Illinois Libraries

The Illinois Library Association is committed to promoting legislation that will increase the effectiveness of Illinois libraries. The association will:

- Work to develop library legislation that is comparable to legislation benefiting other entities of government.
- Work to develop initiatives that improve the ability of Illinois libraries to provide library services to the citizens of Illinois.
- Work to ensure transparency of government and access to information in ways that are cost effective for governmental entities.
- Provide measured, thoughtful direction for legislation that could provide administrative cooperation and public service



Committed to delivering solutions that strengthen communities and positively impact the quality of life

ILA Fiscal Report

Fiscal Report (Year Ended June 30, 2018)

Revenue

General Operations	\$ 44,543
Membership	\$ 300,984
Conference	\$ 418,336
iRead	\$ 2,131,775
Publications	\$ 14,816
Public Policy	\$ 2,200
Awards	\$ 11,972
Endowment	\$ 14,718
Workshops/Projects	\$ 82,004
Reaching Forward	\$ 114,385
Total Revenue	\$ 3,135,733

Expenses (reflecting allocation of staff salaries, taxes, and benefits to functional areas)

General Operations	\$ 354,713
Membership/Directory/Reporter	\$ 132,528
Conference	\$ 384,326
iRead	\$ 1,856,022
Publications	\$ 19,776
Public Policy	\$ 71,625
Awards	\$ 18,590
Workshops/Projects	\$ 111,902
Forums	\$ 5,054
Reaching Forward	\$ 108,951
Total Expenses	\$ 3,065,487

Operating Net	\$ 72,246
Other Revenue: Gain on Long-term Investments	\$ 71,839
Other Expenses: Amortization, Depreciation	\$ 38,465
Net Income	\$ 105,620
Net Assets at end of FY 2017	\$ 1,844,670
Net Assets at end of FY 2018	\$ 1,950,290

Net Assets Comprise:

Unrestricted Net Assets	\$ 1,716,265
Temporarily Restricted Net Assets	\$ 63,995
<ul style="list-style-type: none"> Atkinson Memorial Award: \$3,453 Robert R. McClarren Award Fund for Legislative Development: \$9,086 Legal Defense Fund: \$745 Preiser Award: \$116 OCLC Users Group: \$26,029 Valerie Wilford Fund: \$18,646 Diversity Scholarship: \$3,065 Intellectual Freedom Fund: \$2,855 	
Permanently Restricted Net Assets	\$ 170,030
Total Net Assets at end of FY 2017	\$ 1,950,290

Net Assets Ensure Long-Term Stability



Cumulative Surplus

The growth in ILA's net assets, particularly unrestricted net assets has been a conscious strategy over the past twenty-two years, with the goal of producing an annual budget surplus that will build up a reserve fund of unrestricted net assets equal to at least 50% of the subsequent year's budgeted expenses, according to ILA fiscal policy.

This goal has been achieved since 2013; this year, of the net assets listed in the chart above, \$1,716,315 are unrestricted. The expense budget for 2018-19 totals \$3,168,379; 50% is \$1,584,190. As ILA makes investments in programs and services, increases its programmatic portfolio, and seeks to keep costs to members as low as possible, the size of the net asset balance we seek to maintain to be in compliance with policy—and association best practice—increases each year. We do that by keeping an eye on the revenue side of the budget, not just the expense side: The strategies that have contributed to realizing these goals include a focus on earned income projects, such as summer reading and our group insurance program.

During this same period, other professional associations have faced declines in their traditional sources of revenue—membership, conference, and publications. The need for innovation and entrepreneurial efforts, while maintaining our traditional areas of support within ILA is as strong as ever.

2017-2018	\$ 105,620
2016-2017	\$ 98,948
2015-2016	\$ 92,368
2014-2015	\$ 70,422
2013-2014	\$ 98,833
2012-2013	\$ 353,247
2011-2012	\$ 178,331
2010-2011	\$ 193,267
2009-2010	\$ 372,938
2008-2009	\$ 28,712
2007-2008	\$ -9,092
2006-2007	\$ 37,199
2005-2006	\$ 33,289
2004-2005	\$ 5,744
2003-2004	\$ 44,185
2002-2003	\$ 14,259
2001-2002	\$ 20,093
2000-2001	\$ 16,624
1999-2000	\$ 18,017
1998-1999	\$ 41,916
1997-1998	\$ 51,701
1996-1997	\$ 14,540
1896-1996	\$ 69,129
Grand Total	\$ 1,950,290



**ILLINOIS YOUTH
SERVICES INSTITUTE**
Growing, Networking, Inspiring

Illinois Youth Services Institute March 21-22, 2019

**Marriott Bloomington-Normal
Hotel & Conference Center**



Keynote Speaker:

Dr. Nicole A. Cooke, Assistant Professor
and MS/LIS Program Director, School of
Information Sciences, University of Illinois
at Urbana-Champaign

*Strengthening the Virtuous Circle:
Why Diversity in the Profession Matters*

Program Proposals Due Friday, November 2, 2018.

Visit ila.org/iysi for more information.

This Institute has been developed by LACONI YSS and the Illinois
Library Association, in collaboration with Reaching Across Illinois
Library System and Illinois Heartland Library System.

**REACHING
FORWARD
/ SOUTH**

Reaching Forward South is coming to Carbondale in spring of 2019.

Please check the website for further details regarding date, time and place.

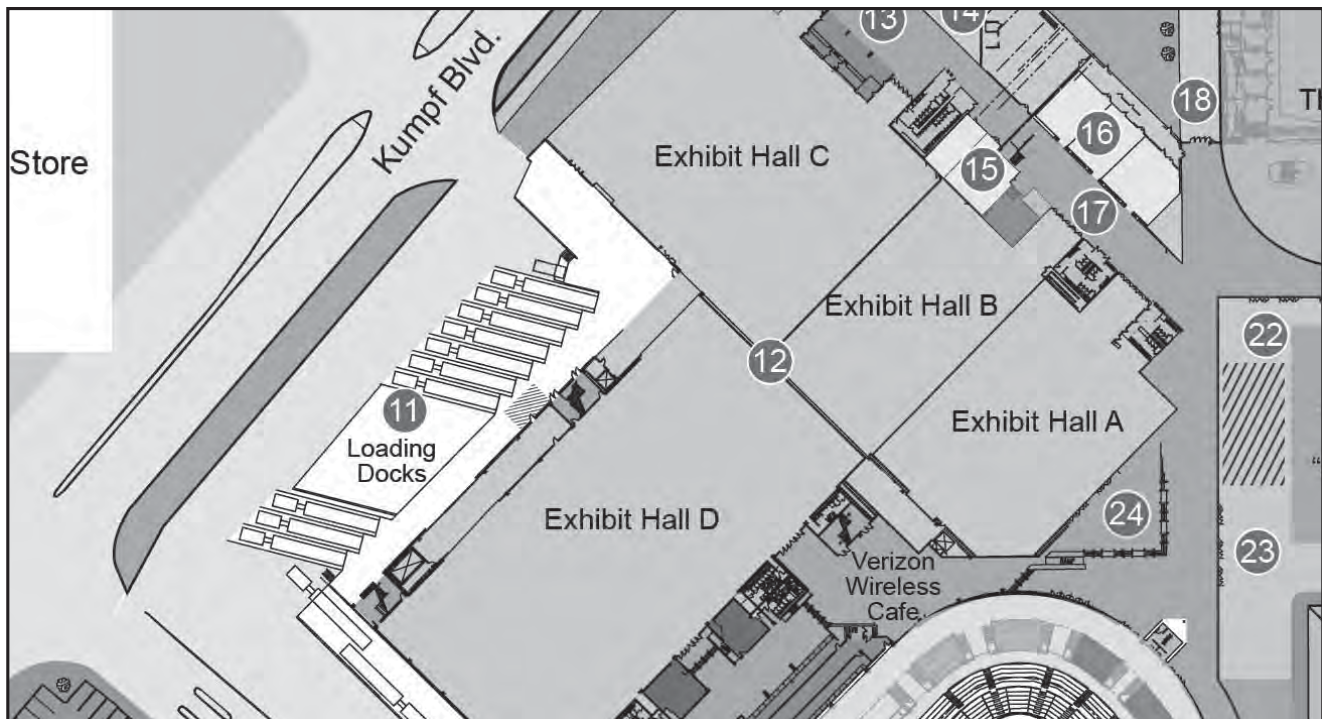
www.reachingforwardsouth.org

Exhibitor Floorplans

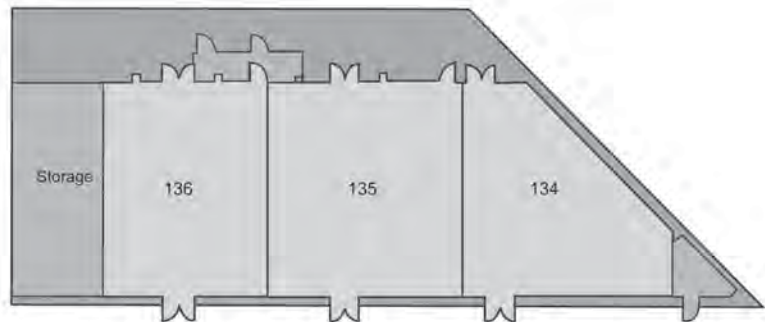
Illinois Library Association Show 2018
October 9-11, 2018
Peoria, IL



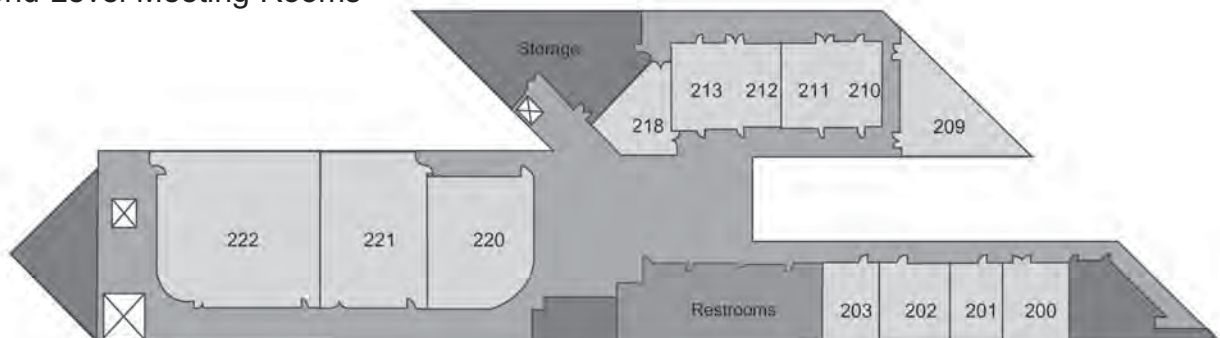
Floorplans Peoria Civic Center



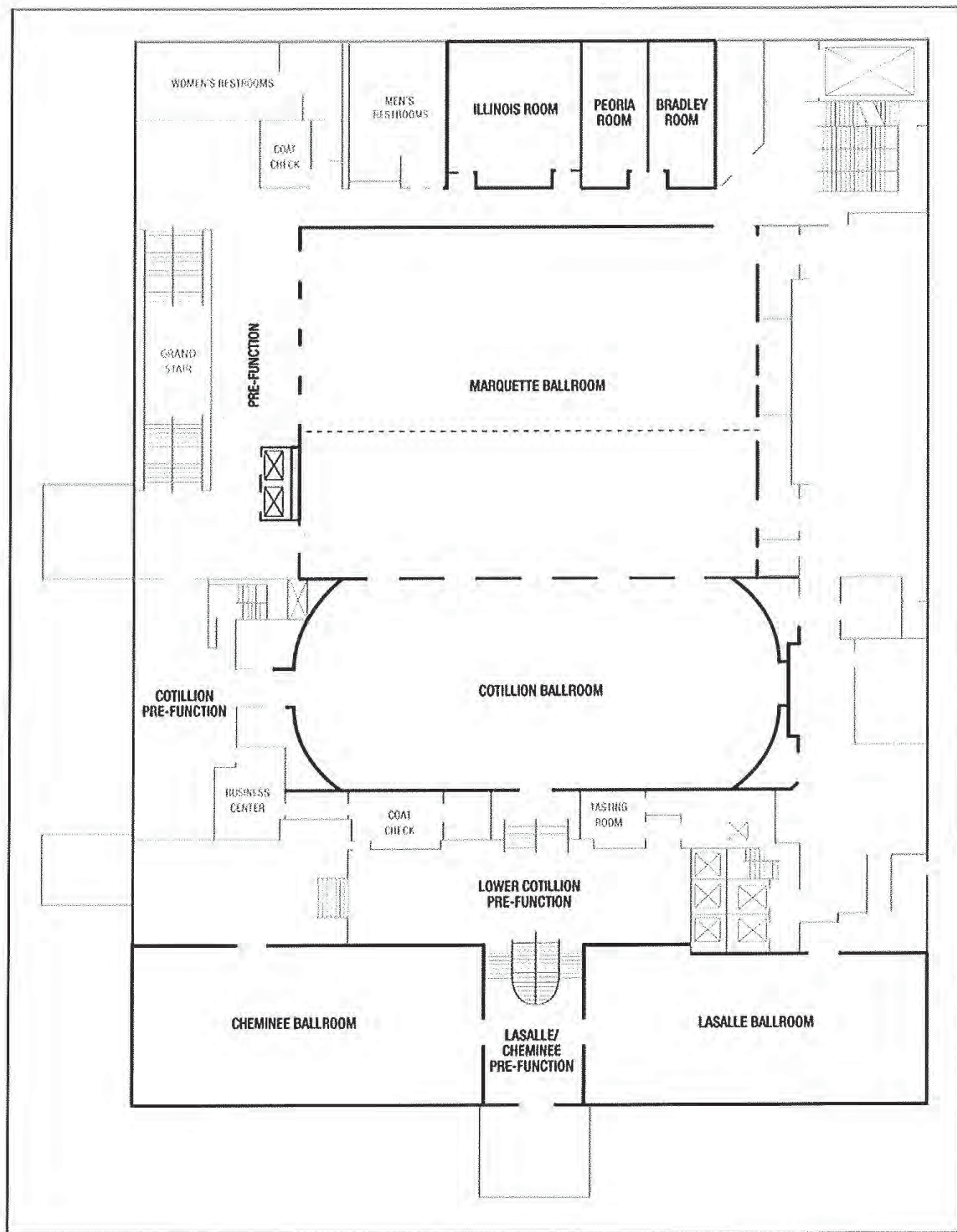
Main Level Meeting Rooms



Second Level Meeting Rooms



Floorplans Marriott Pere Marquette Hotel



Exhibitors

ABDO Publishing 209

<https://abdobooks.com>

ABDO products are geared towards K-12 and are the highest quality fiction and non-fiction books in the industry. Ebooks too! We offer free premiums with every direct purchase, 100% fill rate and fast turnaround time.

Ameren Illinois 419

<http://www.amerenillinoisavings.com>

Ameren Illinois Energy Efficiency Programs offer incentives to libraries in the Ameren Illinois service territory for the installation of energy efficiency electric and natural gas products.

American Library Association 421

<http://www.ala.org>

ALA is an exciting place to be—and for good reason. Look to ALA for continuing education, advocacy, information policy, & professional/leadership development. ALA Members are making a difference for their libraries & careers.

ASI Signage 508

<http://www.asisignage.com>

Architectural signage specialists with capabilities in design, planning, and the manufacturing of interior, exterior, donor and digital signage.

Assabet Interactive 100

<https://www.assabetinteractive.com>

Assabet Interactive provides state-of-the-art event calendar, room booking, and museum pass software for library websites. All modules integrate easily with any platform, and include reservation handling and reporting tools.

Assistive Hearing Systems 114

<http://www.loopit8.com>

Experts in providing exceptional listening experience through assistive listening and AV systems. Providing consulting, design and installation of hearing loop systems, RF and IR ASL and total AV system integration.

Association of Illinois School Library Educators (AISLE) 517

<http://www.aisled.org>

AISLE (formerly ISLMA) promotes reading and information literacy to K-12 students statewide by providing leadership, grants, book awards, professional development and advocacy for school librarians.

ATLAS (Area Training for Librarians and Staff) 423

<http://www.atlaslibraries.org>

Want some quick advice on a work issue, but not sure who to ask. Stop by the “Librarian Is In” booth to get your answer. There will be a variety of professionals (law, IT, insurance, building, HR) available to answer questions.

Auto-Graphics, Inc. 600

<http://www.auto-graphics.com>

AWE Learning 105

<https://awelearning.com>

AWE Learning provides comprehensive digital solutions to public libraries for early learning. With high-quality, STREAM-aligned content, we collaborate with libraries to increase their community presence.

Baker & Taylor 307

<http://www.btol.com>

Baker & Taylor, a Follett company, is the premier distributor of books and entertainment products.

Better Containers 112

<http://www.bettercontainers.com>

Leading national manufacture of quality reusable & recyclable library book bags. Choose stock designs, add your name, address, phone, etc. to stock designs as a semi-custom possibility, or design your own custom bags.

BiblioBoard 103

<http://library.biblioboard.com>

BiblioBoard offers community engagement tools for libraries to help their community Create, Share, and Discover local content with no waitlists, checkouts, or holds.

Bradford Systems Corporation 207



<http://www.bradfordsys.com>

Bradford Systems provides high-quality stationary and mobile cantilever shelving systems including A-Frames for multi-media displays. Our high-density systems allow our customers to “re-purpose” space for meeting rooms, etc.

Brainfuse Inc. 308



<http://www.brainfuse.com>

Brainfuse, America's premier online tutoring and job coaching service, provides patrons of all ages live tutoring, writing lab support, test prep, & career/resume assistance. Learn more @ brainfuse.com.

Brodart Co. 202

<http://www.brodart.com>

Brodart pioneered the book jacket cover in 1939. Today, Brodart provides a broad range of collection development/cataloging services, supplies and furnishings, and custom furniture. Brodart knows libraries.

Building Technology Consultants 406



<http://www.btcpc.com>

BTC evaluates water leakage, moisture migration, and building durability and aging problems. Our work encompasses building envelopes, structural systems, architectural elements, parking garages, and historic preservation.

Call One 501 
<http://www.callone.com>

Call One is a next-generation communications technology company that provides business connectivity, communications and collaboration services using the best available technologies and service providers.

CCS International 111
<http://www.ccsos.com>

CCS is a best-in-class capital project management and cost management services firm, exceeding expectations since 1979.

Chicago One Stop / Browser Display 514
<http://www.chicago1stopbrowser.com>

Exclusive MFR. of space saving, patented and trade marked "Browser Display Systems" for DVD's, CD's, VIDEO's, etc., and a variety of acrylic and wire displays. Our products are sold by all of the major library distributors.

Children's Plus, Inc. 115 
<http://www.childrensplusinc.com>

Children's Plus, Inc. is one of the fastest growing distributors of children's and young adult books in the country; offering the best in quality, service and selection. We can build your best library.

CoLibri Systems North America, Inc. 104
<http://www.colibriusa.com>

CoLibri Book Covering System consists of our patented e-DaVinci and e-Leonardo Book Covering Machines and Book Covers. The covers are made of Polyethylene and are recyclable and non-toxic. Protect your books.

ComEd Energy Efficiency Program 116  
<http://ComEd.com/PublicSector>

The ComEd Energy Efficiency Program provides incentives, facility assessments, technical services and whole-building solutions to help reduce energy use. Learn how you can save money and energy at ComEd.com/PublicSector

Communico 601
<http://communico.co>

Communico is an integrated suite of cloud based applications built specifically for libraries. Stop by ILA Booth #601 to find out how it works and how it can simplify your library's processes with one of our demos!


Cook & Kocher Insurance Group, Inc. 608 
<http://www.cookandkocher.com>

Specializing in serving the insurance needs of Libraries, Cook and Kocher Insurance Group (CKIG) places insurance for more than 130 Libraries, Associations and Non-Profits in the Chicagoland area.

Cordogan Clark & Associates 316 
<http://www.cordoganclark.com>

Cordogan Clark & Associates is a full service architectural, planning, engineering, and construction management firm with broad experience in library projects.

D-Tech/Murphy Security Solutions 507
<http://www.murphysecuritysolutions.com>

EBSCO Information Services 101 
<http://www.ebsco.com>

EBSCO provides a discovery service, full-text and secondary databases, e-books, e-journals & e-packages, print subscriptions and related services for all types of libraries.

Ehlers & Associates, Inc. 306 
<http://www.ehlers-inc.com>

Ehlers is an independent municipal financial advisory firm. Comprehensive advisory services from Ehlers include: debt planning and issuance, economic development and redevelopment, financial planning, and post issuance services.

Ellis Systems 223
<http://www.ellis-systems.com>

ELM USA Disc Repair 417
<https://www.elm-usa.com/>
 Disc cleaning and repair products.

Embury Ltd 410
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Embury Ltd specializes in the design, sales and service of library furnishing, shelving and accessories.

EnvisionWare, Inc 411
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that is second to none. **Frederick Quinn Corporation 210**


<http://www.fquinncorp.com>

Frederick Quinn Corporation (FQC) is a full service construction company providing a comprehensive range of services for Construction Management, Design Build and General Construction projects.

Gale, a Cengage Company 215 
<http://www.gale.com>

Gale, a Cengage company, provides libraries with content and technology and, for more than 60 years, has partnered with libraries globally to empower the discovery of knowledge and insights.

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Grey House Publishing & Financial Ratings Series 220

<http://www.greyhouse.com>

Independent, unbiased ratings of Insurers, Medicare Supplement Insurance, Banks, Mutual Funds and Stocks, in print and online, along with helpful financial literacy tools to help patrons get started on their financial future.

Gumdrop Books 107

<http://www.gumdropbooks.com>

For over 40 years, family-owned Gumdrop Books has prided itself on delivering unparalleled product knowledge and customer service. We proudly service the school and library book market in over 60 countries.

Hallett & Sons Expert Movers, Inc. 505

<http://www.hallettmovers.com>

Experienced staff, efficient solutions, and exceptional service: Hallett is the premier nationwide library relocation company with global experience. Family run 65+ yrs—woman-owned—for new buildings, renovations, re-carpet.

HGA 509

<http://hga.com/>

HGA is an integrated architecture, engineering and planning firm that helps clients realize their organization's vision and potential through responsive, innovative and sustainable design.

HR Source 414

<http://www.hrsource.org>

HR Source (formerly Management Association) provides HR support, legal assistance, the 2018 Library Personnel Compensation Survey and unique training opportunities to more than 180 public libraries. Let us be your HR Source!

ILA Youth Services Forum 123

<http://www.ila.org/ysf>

Stop by see how you can connect and share ideas with other Youth Services staff in Illinois on our Facebook page, The Soup! The ILA Youth Services Forum is a Forum of the Illinois Library Association that seeks to offer programming, information, and networking opportunities for library staff who work with youth. Interested in becoming part of the Youth Services Forum Board? Stop by and we will tell you how.

Illinois State Board of Education 106

<http://www.isbe.net/sfsp>

Receive reimbursement for nutritious meals served to children 18 and under in areas where low economic conditions exist during the summer when school is not in session through the USDA funded Summer Meals Program.

Illinois Association of College and Research Libraries (IACRL) 222

IACRL promotes the interests of academic libraries, enhances the abilities of academic library personnel to identify and meet the information needs of library users, and promotes leadership in the academic community.

Illinois Heartland Library System 409

<http://www.illinoisheartland.org>

The Illinois Heartland Library System facilitates access to shared resources, advocates for libraries, promotes innovation and develops community partnerships for member libraries of all types.

Illinois State Treasurer 218

<http://www.illinoistreasurer.gov>

The Illinois Funds and ePAY programs lets government agencies use the Illinois State Treasurer's resources to invest their funds quickly and receive monies securely through convenient, customized payment channels.

Imaging Office Systems, Inc. 418

<http://www.myios.com>

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Ingram Library Services 515

<http://www.ingramcontent.com/libraries>

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Innovative Interfaces, Inc. 204

<http://www.iii.com>

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iREAD 118

<http://www.ireadprogram.org>

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Knutte & Associates, P.C. 610

<http://www.knutte.com>

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Lazerware Inc. 613

<http://www.lazerwareinc.com>

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Libraries of Illinois Risk Agency (LIRA) 314

<http://www.lirapool.com>

LIRA insurance program provides property, casualty, and workers compensation insurance. Managed by proven leadership, it offers numerous value-added services, with higher limits and broader coverage at an affordable cost.

Library Furniture International, Inc. 400

<http://www.libraryfurniture-intl.com>

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Morningstar, Inc. 519

<http://www.morningstar.com/goto/mirc>

Morningstar Investment Research Center is an easy-to-navigate database designed specifically for libraries with comprehensive data and analysis of over 41,000 investments.

My Library Rewards 323

<http://www.mylibraryrewards.com>

My Library Rewards is a reading incentive program that promotes literacy, learning, and community engagement. My Promo-Receipt easily transforms your patron's checkout receipt into a custom eye-catching promotional receipt.

NNLM Greater Midwest Region 109

<http://nnlm.gov/gmr>

The National Network of Libraries of Medicine Greater Midwest Region supports health information access through training, funding, and outreach and is funded by the National Library of Medicine / National Institutes of Health

OCLC, Inc. 506

<http://www.oclc.org>

OCLC, a nonprofit global library cooperative, provides shared technology services, research and community programs that help libraries get their valuable materials to users more quickly and efficiently.

Outsource Solutions Group 602

<https://www.osgusa.com/>

Outsource Solutions Group is a full service, Chicagoland, IT Consulting firm providing IT Managed Services, IT Infrastructure Services, and IT Security Services.

OverDrive 407

<http://www.overdrive.com>

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Pacific Construction Services, Inc. 108

www.pcschicago.com

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<http://www.findaway.com>

Playaway Products are built for circulation and meet your goals of promoting literacy & learning. Playaway has curated the highest quality content audiobooks, apps, videos, eBooks, & read alongs.

PMA 211

<http://www.pmanetwork.com>

PMA works to provide integrated financial solutions to public entities, including competitive investment options, cash flow analysis, bond proceeds management, debt issuance, financial advisory & investment advisory services.

Polygon Document Recovery Services - 208

Polygon US Corporation

<https://www.polygongroup.com/en-US/>

Polygon has more than 25 years of experience offering records restoration and mold remediation services to libraries, museums, government agencies, medical offices and other record-storing facilities.

Product Architecture + Design 321

<http://www.product-architects.com>

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Rainbow Book Company 614

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Reaching Across Illinois 301

Library System (RAILS)

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Recorded Books 317

<http://www.recordedbooks.com>

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REFORMA Midwest 609

<http://www.facebook.com/reformamidwest>

The Midwest Chapter of REFORMA, the National Association to Promote Library and Information Services to Latinos and the Spanish Speaking

RMC Imaging/Microfilm Equipment and Supplies 511

See the new ST Viewscan 4 Digital Microfilm Reader Printer with Next Generation Software. Learn about the revolutionary ST FlexView High Speed Desktop Digital Roll Film Scanner

Rob Innes Publisher's Representative 604

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Robert W. Baird & Co. 415

<http://www.rwbaird.com>

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Scannx, Inc. 311

<http://www.scannx.com>

Scannx is the leading provider of self service book scanning solutions designed for libraries. Its installed base of over 2500 systems have scanned over 130 million pages, making it the most secure, reliable and easy to use.

Scholastic Library Publishing 206

<http://www.scholastic.com/librarypublishing>

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School of Information Studies, 214

Dominican University

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Shales McNutt Construction 319

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<http://www.sirsidynix.com>

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<http://www.spectrumfurniture.com>

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<http://www.tanduscentiva.com>

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Tech Logic 217

www.tech-logic.com

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Today's Business Solutions 201



<http://www.singlecard.com>

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Unique Management Services, Inc. 102

www.uniquelibrary.com

US Securities and Exchange Commission 606

investor.gov

Williams Architects 309

<http://www.phnarchitects.com>

Williams Architects is a recognized leader in public architecture. Serving libraries with innovative and cost efficient design solutions.

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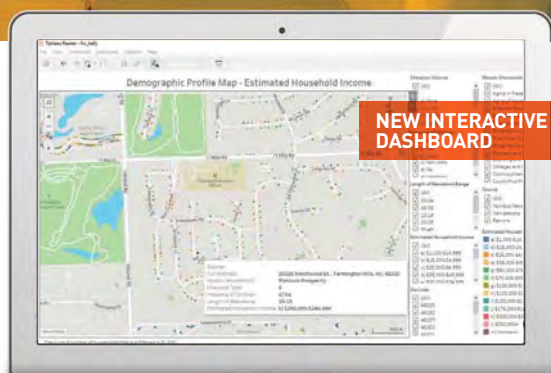
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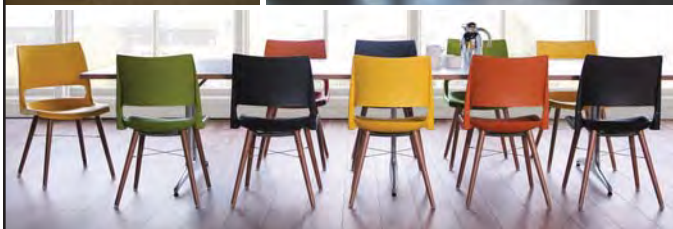
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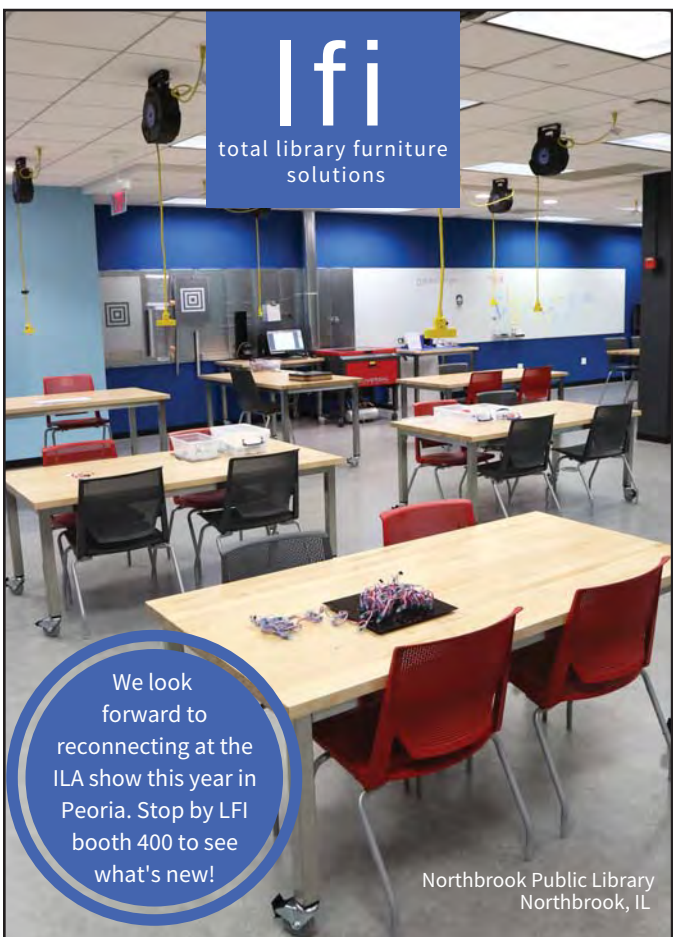


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