Enlightened Communities for Brighter Futures

Libraries are a gold mine of information. Unearth the tools available to help you inspire exploration and innovation within your patrons.

- Searching and Ordering Simplified
- Smarter Collection Analysis
- Extensive Product Knowledge
- Author & Community Engagement
- Patron-Focused Custom Curation
- Shelf-Ready Title Processing

Finding the best materials to foster your community’s growth is part of #TheLibraryLife.

Let Ingram’s team of knowledgeable librarians help you meet that challenge.
Conference Sponsors

Leadership Partner

Platinum Sponsors

Gold Sponsors

Silver Sponsors

Award Sponsors
iREAD®
2018 ILA Conference Schedule of Events
Wednesday, October 10, 2018

2019 SUMMER READING

8:00 AM to 10:00 AM
Youth Services Breakfast*
featuring children’s book author and illustrator,
Kevan Atteberry
Cotillion Ballroom
Marriott Pere Marquette Hotel
*Pre-registration required
Book signing to follow in the hall outside the breakfast.

1:45 PM to 2:45 PM
iREAD Showcase
Showdown
Room 222
Peoria Civic Center

4:00 PM to 5:00 PM
iREAD Showcase
Make & Take
Exhibit Hall C
Peoria Civic Center

IT’S SHOWTIME AT YOUR LIBRARY!
TO REVIEW 2019 SHOWTIME ART VISIT iREAD BOOTH
#118
# Table of Contents

- Conference and Award Sponsors .............................................................................................................. 3
- Welcome Letter ........................................................................................................................................ 7
- 2018 Conference Program Committee ..................................................................................................... 8
- 2018-2019 ILA Executive Board ................................................................................................................ 9
- Schedule at a Glance .................................................................................................................................. 11
- General Conference Information .............................................................................................................. 12
- Trustee Day Schedule ................................................................................................................................ 14

## Schedule and Program Descriptions

- Monday, October 8 ....................................................................................................................................... 16
- Tuesday, October 9 ....................................................................................................................................... 17
- Wednesday, October 10 .............................................................................................................................. 29
- Thursday, October 11 .................................................................................................................................... 39
- Poster Sessions .......................................................................................................................................... 50
- Programs by Tracks .................................................................................................................................... 54
- Illinois Library Luminaries 2017–2018 ........................................................................................................ 62
- Awards Luncheon ........................................................................................................................................ 64
- ILA Membership Meeting Agenda ........................................................................................................... 66
- Legislative Scorecard and Legislative Principles ....................................................................................... 67
- Fiscal Report ............................................................................................................................................... 70
- Floorplans ................................................................................................................................................... 73
- Exhibitors ..................................................................................................................................................... 76
- Exhibitors by Product ................................................................................................................................. 82
Libraries of Illinois Risk Agency

**Highlights:**
- Library Specific Insurance
- Surplus Return
- Owned and Operated by Illinois Libraries
- Increased Coverage/Higher Limits
- Cost Savings
- In Person Safety Training

**Testimonials:**

"Participation in LIRA gives Illinois libraries an opportunity to get in on the ground floor of a collaborative endeavor that has the potential to affect significant cost savings over time. The strength of group participation enables LIRA to leverage more comprehensive coverages at competitive rates. In these challenging economic times when libraries face fierce competition for tax dollars and other fiscal struggles, it is a tremendous benefit."

**Vickie Novak,**
Glenview Public Library

"Like many libraries, our rates have been going up each year, even with no claims. We have seen significant savings by joining the LIRA pool. In addition, we’ve already had to submit our first claim, and it was handled quickly and smoothly. I hope more libraries join the pool to further our purchasing power."

**Jeanie Dilger,**
La Grange Public Library

"Because of my association with LIRA, I am a more sophisticated professional and steward for the library and community. I’ve learned more than I had in almost 30 years of working in libraries about safeguarding community assets as a direct result of my involvement with LIRA. I’m grateful to be an original participant in this valuable undertaking. Hopefully, additional Illinois libraries will come to understand LIRA is more than insurance, it’s a community pulling for each other, contributing to a greater good, and ensuring all are stronger, safer, smarter, and better as a result."

**Tina Hubert,**
Six Mile Public Library

"Being a member of LIRA I feel as if I am a partner instead of being a client. Whenever I have a question the team often responds within hours, if not sooner, with a knowledgeable, thorough answer. I am also very happy with LIRA’s carrier partners. I have a long and complicated workers compensation claim and they have been wonderful to work. I highly recommend LIRA to any library that wants a partner for their insurance needs. It offers superior coverage at a competitive cost and provides the members ability to receive money back."

**Kathy Parker,**
Glenwood - Lynwood Public Library

**TO GET STARTED - VISIT BOOTH 314**

Tia Incapreoo
630-438-1586
tia_incapreo@ajg.com

WWW.LIRAPOOL.COM

Marcus Henthorn
630-694-5152
marcus_henthorn@ajg.com
Welcome to Peoria!

On behalf of the 2018 Conference Program Committee, we are thrilled to welcome you to the 2018 Illinois Library Association Annual Conference – Libraries: All Inclusive.

Libraries of all types are places of refuge for members of our communities, campuses, and institutions. The 2018 Illinois Library Association Conference, Libraries: All Inclusive, is a chance for us to come together and share our ideas about promoting inclusivity in our communities, among our patrons, and within our staffs. How are you welcoming underserved populations into your library? What can we do to build community, inside and outside the library walls?

Opening Keynote speaker Gene Luen Yang demonstrates the sense of belonging that we want to provide to our communities. As a child of immigrant parents, Yang saw himself in the dual identity of superheroes in the comics he read – showing one side of himself to the world, and having a “secret” identity that only a few people knew about. Other featured presentations include Wednesday’s President’s Program by Miguel Figueroa from the Center for the Future of Libraries, as well as social entrepreneur Greg Forbes Siegman at Wednesday’s DiversiTEA.

Don’t forget to visit the exhibit hall and check out the latest products and services for your library. The exhibits are open Wednesday and Thursday, with lunches and snack breaks provided.

Be sure to take advantage of the many opportunities to network with your colleagues at the Wednesday evening Pub Stroll. New this year is a Speakeasy Fundraiser event on Tuesday night. Proceeds will benefit the ILA endowment. Remember, “I hear it plays in Peoria.”

You can also join the conversation with us on Twitter, Instagram, and Facebook using the hashtag #ILAAC18.

Mark your calendars for next year’s ILA Annual Conference, October 22-24, 2019 at the Tinley Park Convention Center!

Cynthia Fuerst  
ILA President  

Jeanne Hamilton  
Conference Co-Chair  

Lindsay Harmon  
Conference Co-Chair
2018 Conference Program Committee

Cynthia L. Fuerst, President
Vernon Area Public Library District

Jeanne Hamilton, Co-chair
Bloomington Public Library

Lindsay Harmon, Co-chair
Naperville Public Library

Jennifer Abler
Oak Lawn Public Library

Genna Buhr
Fondulac District Library

Ellen Fitzgerald
Naperville Public Library

Susan Franzen
Illinois State University

Percy Harris, Trustee
Homewood Public Library

Jennifer Hovanec
Indian Trails Public Library District

Sharon Hrycewicz
Downers Grove Public Library

Nancy Kendzior
Geneva Public Library District

Daniel Matthews
Moraine Valley Community College

Karolyn Nance
Bartlett Public Library District

Mallory Sajewski
Western Illinois University

Jennifer L. Sevier
Peoria Public Library

Rachel Shulman
Vernon Area Public Library District

---

Expert Evaluations
Innovative Solutions
Better Buildings

Visit us at Booth 406!
Building Technology Consultants, Inc.

1845 East Rand Road
Suite L-100
Arlington Heights, Illinois 60004

Phone: (847) 454-8800
Fax: (847)454-8801

Web: www.btc.expert
E-Mail: info@btc.expert

RA for All

Training Librarians To Help Leisure Readers
Since 2004
Through Your Local Public Library

Becky Siegel Stratford
Readers’ Advisor, MLIS
bspratford@hotmail.com
http://raforall.blogspot.com
@RAforAll
708.250.6698

• All Staff In-Service Training
• Personalized Assessment of
  Your Library’s Services to Leisure Readers
• Book Discussion Leadership Training
• Customized Training and Coaching
  for Library Staff
• Free Consultation

See raforall.blogspot.com
for details and programs
Leveraging Your Library’s Influence.
### 2018–2019 ILA Executive Board

- **Cynthia L. Fuerst,** President
  Vernon Area Public Library District
- **Molly Beestrum,** Vice President/President-Elect
  Northwestern University, Galter Health Sciences Library
- **Melissa Gardner,** Immediate Past President
  Palatine Public Library District
- **Brian Shepard,** Treasurer
  Indian Trails Public Library District
- **Sarah Keister Armstrong,** Director-at-Large
  Sarah Keister Armstrong & Associates, LLC
- **Janine Asmus,** Director-at-Large
  Leyden High Schools District # 212
- **Nanette Donohue,** Director-at-Large
  Champaign Public Library
- **Jennifer Jackson,** Director-at-Large
  University of Illinois at Chicago
- **Timothy P. Jarzemsky,** Director-at-Large
  Bloomingdale Public Library
- **Kate Kite,** Director-at-Large
  Six Mile Regional Library District
- **Megan Millen,** Director-at-Large
  Joliet Public Library
- **Anne Slaughter,** Director-at-Large
  Reaching Across Illinois Library System
- **Leander Spearman,** Director-at-Large
  Belleville Public Library
- **Diana Brawley Sussman,** Director-at-Large
  Carbondale Public Library
- **Reina Williams,** Director-at-Large
  Rush University Medical Center
- **Jeannie Dilger,** ALA Councilor
  Palatine Public Library District
- **Greg McCormick,** Ex officio
  Illinois State Library

### ILA Staff

- **Diane Foote,** Executive Director
- **Cyndi Robinson,** Deputy Director
- **Tina Koleva,** Member Services Manager
- **Tamara Jenkins,** Communication and Engagement Manager
- **Kendall Harvey,** Administrative Coordinator
Ancel Glink understands the benefits of sharing a good read.

Ancel Glink. Progressive in our thinking, zealous in our client advocacy, and relentless in our commitment to Illinois libraries, only a firm like Ancel Glink could know this much about library law.

Visit www.ancelglink.com to download pamphlets on labor law, tort immunity and other subjects from the Ancel Glink Library.

Please contact Julie Tappendorf or Britt Isaly at 312-782-7606 to find out how Ancel Glink may be of service to you.
## Schedule at a Glance

### Monday, October 8
- 10:00 A.M. – 3:00 P.M.: ILA Board Meeting
- 10:00 A.M. – 5:00 P.M.: Elevate Preconference
- 1:00 – 5:00 P.M.: Youth Services Forum Library Bus Tour
- 8:00 – 10:00 P.M.: President’s Reception

### Tuesday, October 9
- 8:00 A.M. – 5:00 P.M.: Registration Desk Open
- 9:00 – 10:30 A.M.: Opening General Session
- 10:45 – 11:45 A.M.: Program Session 1
- 12:00 – 1:15 P.M.: Awards Luncheon
- 1:30 – 2:30 P.M.: Program Session 2
- 2:45 – 3:45 P.M.: Program Session 3
- 4:00 – 5:00 P.M.: Program Session 4
- 5:15 – 6:30 P.M.: Stories & Spirits Reception
- 6:00 – 9:00 P.M.: Speakeasy Fundraiser

### Wednesday, October 10
- 8:00 A.M. – 5:00 P.M.: Registration Desk Open
- 8:00 – 10:00 A.M.: Youth Services Forum Author Breakfast
- 8:00 – 10:00 A.M.: IACRL Unconference
- 9:00 – 10:00 A.M.: Program Session 5
- 10:30 A.M. – NOON: ILA Membership Meeting & President’s Program
- Noon – 5:00 P.M.: Exhibits Open
- Noon – 1:30 P.M.: Exhibits Opening Lunch
- 12:15 – 1:30 P.M.: PLF luncheon
- 1:45 – 2:45 P.M.: Program Session 6
- 3:00 – 4:00 P.M.: Program Session 7
- 4:00 – 5:00 P.M.: Exhibits Break and Ice Cream Social
- 6:00 – 10:00 P.M.: Pub Stroll

### Thursday, October 11
- 8:00 A.M. – 4:30 P.M.: Registration Desk Open
- 9:00 A.M. – 2:00 P.M.: Exhibits Open
- 8:00 – 9:00 A.M.: Trustee Continental Breakfast
- 9:00 – 10:00 A.M.: Program Session 8
- 10:00 – 11:00 A.M.: Exhibits Break
- 10:15 – 11:15 A.M.: Trustee Program Session
- 11:00 A.M. – NOON: Program Session 9
- 11:15 A.M. – NOON: Trustee Exhibits Break
- 12:00 – 1:30 P.M.: Exhibits Closing Lunch
- 12:15 – 1:30 P.M.: Trustee Luncheon
- 1:45 – 2:45 P.M.: Program Session 10
- 3:00 – 4:00 P.M.: Program Session 11
General Conference Information

Accessibility
ILA wants to make your conference experience pleasant and accessible.
- All conference hotels offer accessible sleeping rooms on request.
- Leader animals are welcome throughout the conference.
- Complimentary ASL interpreters are available by request prior to the conference.
- Complimentary mobility scooters are available by request prior to the conference.
- A Mothers’ Room will be available in the Peoria Civic Center.

Exhibit Passes
Exhibits-only passes are available for $20 and can be purchased prior to conference or onsite at the registration desk at the Peoria Civic Center. Exhibits passes cannot be used to attend conference programs.

Food Service
Conference registration includes Exhibit Buffet Luncheons and breaks on Wednesday and Thursday.

Handouts
Conference program handouts are available online www.ila.org/conference.

Hashtag
#ILAAC18

Professional Headshot Studio
Need a professional photo? Complimentary head shots are available at the conference. Photos will be shared with attendees 4–6 weeks after conference. Sign-up is available at the registration desk.

Exhibit Hours
Wednesday, October 10 [Noon – 5:00 P.M.]
- Noon – 1:30 P.M.: Exhibits Opening Lunch
- 4:00 – 5:00 P.M.: Ice Cream Social

Thursday, October 11 [9:00 A.M. – 2:00 P.M.]
- 10:00 – 11:00 A.M.: Exhibits Break
- Noon – 1:30 P.M.: Exhibits Closing Lunch

Exhibits are not open on Tuesday, October 9.

Membership Meeting and President’s Program
Wednesday, October 10 [10:30 A.M. – Noon]
Learn more about what happened in your association in the past year and what we’re looking forward to in the coming year. The membership meeting will be followed by a presentation by Miguel Figueroa, Director of ALA’s Center for the Future of Libraries.
Mobile App
Attendees are able to access full event schedules, rate sessions, and customize their own agendas in the ILA conference mobile app, available from the iTunes and Google Play app stores.

The mobile app is made possible by the generous support of Today’s Business Solutions.

Mothers’ Room
A private room for nursing mothers, with a refrigerator, is located near the Registration Desk and Exhibit Hall. The Mothers’ Room will be available throughout the conference.

Poster Sessions
Poster Sessions are held in Exhibit Hall C during the exhibits lunch breaks, Noon – 1:30 p.m., on Wednesday, October 10, and Thursday, October 11.

Registration Desk Hours
<table>
<thead>
<tr>
<th>Day</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tuesday, October 9</td>
<td>8:00 A.M. – 5:00 P.M.</td>
</tr>
<tr>
<td>Wednesday, October 10</td>
<td>8:00 A.M. – 5:00 P.M.</td>
</tr>
<tr>
<td>Thursday, October 11</td>
<td>8:00 A.M. – 4:30 P.M.</td>
</tr>
</tbody>
</table>

Restrooms
Restrooms are located throughout the convention center. Gender neutral restrooms are located on the first floor.

Table Talks
Table Talks are small-group discussions held in Room 203, which run concurrently with programs. Table Talks allow for more time for discussion than a traditional program session.

WiFi Access
Complimentary WiFi is available throughout the convention center.

Network: ILAAC18
Password: Library1

Online calendar not keeping up with your needs?
Check out our new event calendar—with its robust registration component—for public library websites.

Stop by our booth in the vendor hall, or request a demo on our website. We’ve got other great software, too—ask about our Room Booking and Museum Pass modules.

www.assabetinteractive.com
Trustee Day at the ILA Annual Conference is designed to support library trustee education by providing programming and networking opportunities. Registration includes a full day of programming, continental breakfast, and a luncheon. The day begins with a keynote address by distinguished parliamentarian Nancy Sylvester. Three breakout sessions offering a variety of programming are scheduled throughout the day. Time is reserved in the schedule to allow trustees to visit the exhibit hall to see the latest in library products and services, followed by a luncheon for Trustee Day attendees.

8:00 – 9:00 A.M.

**Trustee Continental Breakfast**

Library Trustees begin their day with a light breakfast. The breakfast will be held in the same room as the 9:00 a.m. Trustee Keynote. The Trustee Continental Breakfast is made possible by the generous support of Ancel Glink.

**Location:** Room 222, Peoria Civic Center

---

9:00 – 10:00 A.M.

**Trustee Day Keynote:**

**I’m A Library Trustee, And My Role Is...?**

**Board-Staff Relationship and Roles**

Board and Staff – each group has different roles and responsibilities, yet few of us have a clear understanding of the distinction between them. This session will examine the different roles and responsibilities and help attendees understand that the best way to become a better board member is to do board work better and to become a better staff member is to do staff work better and the two are clearly different!

**Speaker:** Nancy Sylvester, Sylvester Enterprises, Inc.

**Location:** Room 222, Peoria Civic Center

Support is made possible from the Illinois State Library using funds provided by the U.S. Institute of Museum and Library Services, under the provisions of the Library Services and Technology Act (LSTA).

---

10:15 – 11:15 A.M.

**Effective Parliamentary Procedure for Dynamic Library Board Meetings**

This program will help make parliamentary procedure understandable and useful to you. It will cover the quorum, agenda, consent agenda, steps in processing a motion, the concept of precedence of motions, the script of a motion, the meaning of votes, and basic characteristics of a motion. After this workshop the attendee will not only have a better understanding of parliamentary procedure, but will have the knowledge and skills to help run an effective meeting.

**Speaker:** Nancy Sylvester, Sylvester Enterprises, Inc.

**Location:** Room 222, Peoria Civic Center

Support is made possible from the Illinois State Library using funds provided by the U.S. Institute of Museum and Library Services, under the provisions of the Library Services and Technology Act (LSTA).
“I’ve Fallen and….I’m Going to Sue!” Public Entity Liability for Injuries on Public Property

This presentation will focus on:

- Common types of claims brought against libraries and other governmental entities for personal injury
- Protections Available under the Tort Immunity Act and other provisions
- Overview of the defense of a typical personal injury claim, including discovery, settlement negotiations and trial
- Proactive measures to avoid potential claims for personal injury

**Speakers:** Carmen Forte Jr., Scott Uhler, and Mallory Milluzzi, Klein,Thorpe & Jenkins, Ltd.

**Location:** Room 209, Peoria Civic Center

1:45 – 2:45 P.M.

**A Trustee’s Guide to Municipal Bonds**

This presentation will cover a number of issues of which Trustees should be aware during a municipal bond financing. Topics will include, but are not limited to: 1) financing mechanisms available to libraries and library districts; 2) bond basics for both new money and refunding bond issues; 3) the members of a financing team; 4) credit ratings; 5) description of the official statement; and 6) a market update, including the impact of recent tax reform legislation on the municipal bond market.

**Speaker:** Andrew Kim, PMA Securities, Inc.

**Location:** Room 136, Peoria Civic Center

3:00 – 4:00 P.M.

**Board Wars**

Accomplishing library goals can be difficult when disagreements arise. With trustees, staff, and the public interest, it can be difficult to navigate challenges and operate effectively with a dysfunctional board. In this interactive session, learn how to effectively manage board relationships to achieve success. The speakers will use a game-show style format to address how to handle issues that may arise between the president, trustees, staff, and the public. You will learn how to manage each relationship and create functional and effective communication.

**Speakers:** Julie Tappendorf and Erin Pell, Ancel Glink

**Location:** Room 135, Peoria Civic Center

**Top Ten Budget Disasters Facing Your Library**

How much financial trouble can your library get itself into? Plenty. Here are ten of the top fiscal messes that will get your library into trouble, sometimes without any effort on your part. Learn about these ten things so you can avoid them in the future — and if it has already happened, learn how to minimize the damages. Please bring your questions.

**Speakers:** Adam Simon and Britt Isaly, Ancel Glink

**Location:** Room 135, Peoria Civic Center

**It’s That Time of Year Again…Evaluating Your Library Director**

Do you dread evaluating your library director? Is it hard to get feedback from your fellow trustees? Do you know why you are evaluating your library director? This session will walk you through the whole process so that you won’t dread the annual evaluation and you will walk away with concrete tools to better assist you in one of your most important duties as a trustees.

**Speakers:** Dave Barry and Karolyn Nance, Bartlett Public Library

**Location:** Room 134, Peoria Civic Center

11:15 A.M. – 12:00 P.M.

**Trustee Exhibits Break**

Visit the exhibit hall to explore the latest in library products and services.

12:15 – 1:30 P.M.

**Trustee Day Luncheon**

All Trustee Day attendees are registered for the networking luncheon. Doors open at Noon.

**Location:** Cotillion Ballroom, Marriott Pere Marquette Hotel

The Trustee Day Luncheon is made possible by the generous support of Klein Thorpe & Jenkins.
Monday, October 8

10:00 A.M. – 3:00 P.M.

ILA Board Meeting

Location: Room Illinois Room, Marriott Pere Marquette Hotel

10:00 A.M. – 5:00 P.M.

Elevate Preconference: Leading with Purpose

Preregistration is required. People who care about their leadership development rightly spend much of their time improving how they lead others. This workshop explores a related yet very different area for leaders: discovering why you lead. Using your leadership strengths and considering themes from your life story, you will develop a short statement that describes the unique and animating purpose of your leadership. Properly conceived, your purpose statement helps you make better choices about your lifelong work as a leader. It also helps people lead out of their best selves on a daily basis. Participants should come prepared for a contemplative and challenging workshop in a supportive environment. This program is recommended for people who would be engaged by leading out of who they are through self-discovery and the simplicity of self-awareness. It is not recommended for people who are interested in a program for building their leadership or management skills. Speaker: Adam Goodman, Northwestern University

Location: Marquette Ballroom Salon B, Marriott Pere Marquette

1:00 – 5:00 P.M.

Youth Services Forum Wild Rumpus and Library Bus Tour

Preregistration is required. Join the ILA Youth Services Forum on a daytime bus tour to four libraries in the Peoria area. Departing from the Marriott Pere Marquette, our tour will visit Youth Services departments at Alpha Park Public Library, Pekin Public Library, Morton Public Library, and Fon Du Lac District Library. The tour will end at the Marriott Pere Marquette.

Location: Marriott Pere Marquette

8:00 – 10:00 P.M.

President’s Reception

ILA President Cynthia Fuerst invites all conference attendees to attend this informal conference kickoff. Light refreshments and a cash bar will be available.

Location: Marquette Ballroom Salon A, Marriott Pere Marquette Hotel

The President’s Reception is made possible by the generous support of ComEd Energy Efficiency Program.

Integrity earns trust, trust builds leadership.

Ehlers has led midwestern public finance since 1955. We help libraries, municipalities and school districts find the financial resources they need to build the communities they envision.

- Debt Planning & Issuance
- Referendum Services
- Financial Planning
- Building Maintenance and Improvement Planning
- Capital Projects
- Strategic Planning

www.ehlers-inc.com
9:00 – 10:30 A.M.

Today’s Business Solutions Opening General Session, Featuring Gene Luen Yang

Gene Luen Yang was the 2016-17 National Ambassador for Young People’s Literature and a 2016 MacArthur Fellow. He began drawing comic books in the fifth grade, and in 1997 he received a Xeric Grant for his first comic, *Gordon Yamamoto and the King of the Geeks*. He has since written and drawn a number of titles, including *Duncan’s Kingdom*, *The Rosary Comic Book*, and *Prime Baby*. *American Born Chinese*, his first graphic novel from First Second, was a National Book Award finalist, as well as the winner of the Printz Award and an Eisner Award. He also won an Eisner for *The Eternal Smile*, a collaboration with Derek Kirk Kim. He is the author of the Secret Coders series (with artist Mike Holmes) and has written for the hit comics *Avatar: The Last Airbender* and *Superman*. In addition to cartooning, he teaches creative writing through Hamline University’s MFA in Writing for Children and Young Adults.

Location: Exhibit Hall B, Peoria Civic Center

Gene Luen Yang’s appearance is made possible by the generous support of Today’s Business Solutions.

10:45 – 11:45 A.M.

Wrangling AV with RDA

If you are new to AV cataloging or need a little refresher, if you haven’t cataloged much with RDA, or just want to make sure you include all the newest RDA information for non-print resources, then help is on the way. This overview of AV cataloging will focus on the RDA and MARC data relevant to sound recordings, DVDs, Blu-rays, and other AV resources.

Speakers: Joy Anhalt, Tinley Park Public Library, and Shelly Sandstrom, Naperville Public Library

Presented by: Resources and Technical Services Forum

Track: Collections and Technical Services

Session Tags: Cataloging; RDA; Technical Services

Audience: Academic; Public; School; Special

Location: Room 134, Peoria Civic Center

“Looking for Group”: Engaging Teens with Dice, Monsters & Stories

Tabletop Roleplaying Games (RPGs) let players create a world through the magic of collaborative storytelling. With the powers of creativity and ingenuity, they battle monsters, explore dungeons and rescue citizens in distress. For the adventurous librarian, RPGs can be more than just a game, but also a tool to facilitate social and emotional skill development, and support educational motivations. Come and learn about RPGs and how libraries to use these games to create a world of dedicated and engaged patrons.

Speakers: Emily Fardoux, Lincolnwood Public Library; Rachel Kaplan, Northbrook Public Library; Courtney Moore, Addison Public Library; and Luke Rathburn, Grayslake Public Library

Presented by: Young Adult Services Forum

Track: Programming; Youth and Young Adult Services

Session Tags: Games and Gaming; Popular Culture and Fandom; Programming

Audience: Public

Location: Room 135, Peoria Civic Center
Tuesday, October 9

10:45 – 11:45 A.M. [CONT.]

They’re Good Docs Brent
Are the pages and other document files on your website properly structured, using semantic markup? That is, are they h’ckin’ good docs? This session takes a practical look at how semantic tags in HTML, Word, and PDF files relate to usability and accessibility. Tools for converting .docx and .pdf files to clean HTML and for improving the structural elements of documents are discussed, and photos of highly rated dogs are shown.

Speaker: Brian Smith, Reaching Across Illinois Library System

Track: Technology

Session Tags: Accessibility and ADA Compliance; Technology; User Experience

Audience: Academic; Public; School; Special

Location: Room 136, Peoria Civic Center

TABLE TALK: Reaching Neophytes and Nerds Beyond the Classroom

Computer classes reach the majority of our users, but we often miss a connection with two disparate groups: the tech savvy and late adopters. Technology discussion groups can fill that gap. Since everything is better over a cup of coffee, Vernon Area Public Library’s Computers & Coffee offers senior citizens a safe, comfortable place to discuss, learn, and practice technology skills. Nerds with Beer meets at a local bar, connects millennial community members for lively discussion about technology trends. Presenters will demonstrate the benefits of monthly technology discussion groups, attendance statistics, and how to implement these programs at your library.

Speakers: Donna MacCartney and Caitlin Myers, Vernon Area Public Library

Track: Teaching and Learning

Session Tags: Adult Services; Digital Literacy; Technology

Audience: Public

Location: Room 203, Peoria Civic Center

It’s In Our DNA... Helping Customers with Genetic Genealogy

Genealogy research used to be solely about delving into old records and unearthing lost archives of family information. Then came genealogy websites that made more records available to researchers with the click of a mouse. Today, family history research is experiencing a new, massive growth spurt. As commercial DNA testing becomes increasingly popular and more affordable, library employees are faced with new questions regarding DNA and genetic genealogy. Take this opportunity to learn about information and resources to help your customers when they come to you with the question, “I got my DNA results. Now what?”

Speaker: Amber Lowery, Peoria Public Library

Track: Adult Services, Reference, and Readers’ Advisory

Session Tags: Genealogy; Reference Services; Technology

Audience: Public; Special

Location: Room 209, Peoria Civic Center

Meet us in the library! CapstonePub.com
The Challenges of Opportunity: Service, Space, Community & Economic Development

Rockford Public Library received a once in forever opportunity to rebuild its main library. Making the most of it meant thinking through the nature of ever changing services, the role of space in meeting needs, place-making, engagement, and economic development opportunities. We made a temporary library to last us 5 years (yes 5 years); solicited a developer partner to create a mixed use development to support the city’s tax base; engaged the community in defining a new model for the downtown library; and found a way to be bold on a budget.

Speakers: Lynn Stainbrook, Rockford Public Library, and Joseph Huberty, Engberg Anderson

Track: Buildings and Facilities

Session Tags: Partnerships and Collaboration; Urban Libraries; User Experience

Audience: Public

Location: Room 210 – 211, Peoria Civic Center

Nosotros Somos la Biblioteca: Becoming the Heart of the Community

The village of Fairmont City (71.4% Hispanic) had many challenges: high teen pregnancy rates, low high school graduation rates, limited job opportunities, and limited access to transportation among them. Lack of library access was the least of the community’s problems — or so it thought. This is the story of how the creation and development of a scrappy little library transformed a community and became the heart of it all. The Fairmont City Library Center is a member of the Mississippi Valley Library District, winner of the 2017 LibraryAware Community Award presented by Library Journal and LibraryAware.

Speakers: Karina Almeida and Katie Heaton, Mississippi Valley Library District — Fairmont City Library Center

Track: Diversity and Special Populations

Session Tags: Equity, Diversity, Inclusion; Public Services; Rural and Small Libraries

Audience: Public

Location: Room 212 – 213, Peoria Civic Center

Cultivating a Constructive Culture

Organizational culture exists in every library and impacts staff retention and service to patrons. Learn the importance of organizational culture, how to identify aspects of your own library’s culture, and how to alter the culture in small but meaningful ways in this panel presentation.

Speakers: Amanda Standerfer, Fast Forward Libraries; Ryann Uden, Indian Trails Public Library District; Laura McGrath, Skokie Public Library; and Will O’Hearn, Lincoln Library — The Public Library of Springfield

Tracks: Leadership, Management, and Staff Development; Trustees

Session Tags: Human Resources; Leadership; Strategic Planning

Audience: Public

Location: Room 220, Peoria Civic Center

Enhancing Staff Development and Promoting Inclusion through Service Teams and Transformational Thinking

Service teams promote staff participation, which can foster transformational change within an organization. Our library has developed service teams to promote collaboration, diverse viewpoints, and the inclusion of different ideas. Using hands-on activities, attendees will learn how to create service teams, methods to foster collaboration, and opportunities for further staff development.

Speakers: Ashley Heard, Tania Rivero, and Reina Williams, Rush University Medical Center

Tracks: IACRL @ ILA; Leadership, Management, and Staff Development

Session Tags: Equity, Diversity, Inclusion; Leadership; Partnerships and Collaboration

Audience: Academic; Public; Special

Location: Room 221, Peoria Civic Center
10:45 – 11:45 A.M. [CONT.]

Where the Wild Things Learn & Play: Getting Real About Spaces for Make-Believe

Are you trying to build a world of imagination without inciting a wild rumpus? Does your play environment foster skills for early literacy or for the monkey bars? Four Youth Services departments will lead a discussion of play space design and management. Bring your hits, your misses, and your burning questions to this informative exchange of ideas. A list of recommended vendors and play items will be provided.

Speakers: Jennifer Abler, Mary Donovan, and Tom Kochinski, Oak Lawn Public Library; Christy Kepler, Oswego Public Library District; Anne Luzeniecki, Helen M. Plum Memorial Public Library District; Ellen Fitzgerald, Naperville Public Library

Presented by: Youth Services Forum

Track: Youth and Young Adult Services

Session Tags: Early Literacy; Family Engagement; Youth Services

Audience: Public

Location: Room 222, Peoria Civic Center

1:30 – 2:30 P.M.

Crafting Your Library’s Collection Development Plan

Does your library have an updated Collection Development Plan? A Collection Development Plan provides guidelines for purchasing, weeding, and maintaining each collection area in your library. The plan is a living document and must be updated over time as formats, genres, and subject areas change. In this session, we will discuss collaborating with selection staff to create or update your library’s Collection Development Plan. We will review the differences between a Collection Development Policy and Plan, and explore print and online resources for collection development to assist your staff in writing the plan.

Speakers: Rebecca Bartlett, La Grange Public Library, and Bleue Benton, Oak Park Public Library

Presented by: Resources and Technical Services Forum

Track: Collections and Technical Services

Session Tags: Collection Development; Guidelines and Standards; Strategic Planning

Audience: Academic; Public; School; Special

Location: Room 134, Peoria Civic Center

Noon – 1:15 P.M.

Awards Luncheon

Celebrate the achievements of your colleagues at the Awards Luncheon. Pre-registration is required for this ticketed event.

Location: Room Marquette Ballroom Salon A, Marriott Pere Marquette Hotel

The Awards Luncheon is made possible by the generous support of LIRA.

Programming for All! Inspiration for Small Libraries or Shrinking Budgets

Frustrated by great programming ideas that you know you could never afford? Join us as we discuss providing top-notch programming within the constraints of a shrinking budget or small space. Topics will include free or inexpensive resources and supplies, passive programming, and more!

Speakers: Laura Munoz and Jessica Rodrigues, Steger-South Chicago Heights Public Library, and Alyce Jackson and Karla Wilkinson, Peoria Public Library

Track: Programming

Session Tags: Budget Conscious Programming/Services; Programming; Rural and Small Libraries

Audience: Public

Location: Room 135, Peoria Civic Center

No Child Left Behind (For Real This Time): A Blueprint for Getting Every K-12 Student in Your District a Library Card

Two public libraries in Bloomington and Normal worked with two school districts to create and distribute over 6,200 library cards to K-12 students, giving students access to e-resources and physical materials, and eliminating barriers. Attendees will learn how to get buy-in from school districts, libraries, and communities; how to legally exchange and process the data needed to create new accounts; as well as best practices for partnering with district media specialists to maximize use of the resources available to students.

Speakers: Laura Golaszewski and Randi Sutter, Normal Public Library, and Rhonda Massie and Jon Whited, Bloomington Public Library

Track: Marketing and Outreach
TABLE TALK: How to Get Our Caregivers to CARE and GIVE a Bit More at Storytime

In this constant state of attention-grabbing technology that caregivers have at their fingertips our storytellers of today need to add different activities during storytime that will make caregivers participate with their children. Let's change storytime for caregivers and their children by adding better music, more inclusive themes, and activities that are for both caregiver and child! Let's help caregivers by teaching them to use technology to increase their child's literacy! Let's make storytime more interactive and throw away the notion that everyone must sit and listen! Let's show caregivers that we care and will give them a great storytime!

Speaker: Molly Scheibler, Glenview Public Library

Track: Youth and Young Adult Services

Session Tags: Early Literacy; Programming; Youth Services

Audience: Public

Location: Room 203, Peoria Civic Center

Wage & Hour Woes

Wage and hour issues are some of the most tricky and difficult to understand. Careful and safe compliance requires knowledgeable HR professionals and well-educated managers. This interactive session will address common wage and hour missteps and help you confidently address those tricky, frequently asked questions: “If I'm salaried, why do I have to track my hours?” “Why can't my employees work through lunch?” “Do I really have to pay my employee for checking their email after hours?”

Speaker: Kathryn O'Connor, HR Source

Tracks: Leadership, Management, and Staff Development; Trustees

Session Tags: Budget Planning and Finance; Human Resources; Leadership

Audience: Academic; Public; School; Special

Location: Room 209, Peoria Civic Center

Service Organizations: an Opportunity to Connect with Communities

If you are seeking a way to increase your community involvement, as a library leader or staff member, an excellent way to accomplish that is to join a local service organization like Rotary, Lions, Kiwanis, and more. Our panel of library directors and staff with experience in a variety of service organizations will be on hand to discuss the importance of getting outside the walls of the library in order to build relationships in the community that can strengthen ties between the library and other government agencies, nonprofit organizations, and private businesses.

Speakers: Samantha Millsap, Roselle Public Library District; Karolyn Nance, Bartlett Public Library; Betsy Adamowski, Wheaton Public Library; and Debra Stombres, Poplar Creek Library District

Track: Advocacy and Activism

Session Tags: Civic Engagement; Leadership; Partnerships and Collaboration

Audience: Academic; Public; School

Location: Room 210 – 211, Peoria Civic Center

Embedded Librarianship as a Means of Promoting Student Retention

From one-off bibliographic instruction sessions to the development and implementation of a fully embedded online librarian program, come learn about different models of embedded librarianship and some of the challenges and successes encountered. Hear how an English composition course benefited from embedded librarians, discuss the impact of embedded librarians on student retention and graduation, and visualize metrics to measure student success.

Speakers: Cari Didion, Governors State University, and Thane Montaner, Prairie State College

Tracks: IACRL @ ILA; Teaching and Learning

Session Tags: Digital Literacy; Instructional Design; Teaching and Learning

Audience: Academic

Location: Room 212 – 213, Peoria Civic Center

Library Director Jenga: The Perpetual Challenge

Running a library is like playing Jenga. You need to work collaboratively to set up a solid base and then carefully move the pieces to ensure everything doesn’t come tumbling down. In this interactive session, come play giant jenga and learn what the building blocks are to being an effective director and how moving them around can lead to success or failure.

Speakers: Kate Hall, Northbrook Public Library, and Kathy Parker, Flossmoor Public Library

Presented by: Public Library Forum

Track: Leadership, Management, and Staff Development

Session Tags: Administration and Management; Games and Gaming; Leadership

Audience: Public

Location: Room 220, Peoria Civic Center
Tuesday, October 9

1:30 – 2:30 P.M. [CONT.]

Sensory Friendly: Including Patrons with Autism Spectrum Disorder into the Library

One in 68 children are diagnosed with Autism Spectrum Disorder (ASD). How do you make sure these patrons, including ASD adults are welcome in your library? Find out varities of programs to offer, how to get started, collaborate with local organizations, gather administrative support, and get tips for starting the grant writing process.

Speakers: Katy Bauml, Peoria Public Library; Lakeview Branch, and Danny Rice, Bloomington Public Library

Tracks: Diversity and Special Populations; Youth and Young Adult Services

Session Tags: Equity, Diversity, Inclusion; Programming; Special Needs Populations

Audience: Public

Location: Room 221, Peoria Civic Center

You Can’t Do That at the Library!: Unusual Programming with Upper Elementary & Middle School Appeal

Creating programs that capture the often elusive upper elementary and middle school audience can be a real challenge! Programs that are quirky or that feel exclusive, competitive or forbidden are often the key to grabbing the attention of these groups. Middle School and Youth Librarians will share some of their successful programs including after-hours lock-ins, laser tag, Mini Weapons of Mass Destruction, Cookies & Canvas, Are You Smarter Than a Librarian? team-style trivia and more. We will also cover persuading management, budgeting, planning and executing these programs.

Speakers: Sara Brunckhorst, Indian Trails Public Library; Kylie Peters, Geneva Public Library; Kim Viita, Elmwood Park Public Library; and Lisel Ulaszek, Geneva Public Library District

Presented by: Youth Services Forum

Tracks: Programming; Youth and Young Adult Services

Session Tags: Programming; Young Adult Services; Youth Services

Audience: Public

Location: Room 222, Peoria Civic Center

2:45 – 3:45 P.M.

Welcome to the Jungle: Navigating Your Way Through the Pitfalls of Tech Training

Patrons are wandering through the thicket of devices, applications, and software, while library staff struggles to keep up with the demand for more and more training. Thoughtfully developing tech classes based on adult learning principles and instructional design techniques produces better learning outcomes for patrons. Discover proven strategies and tools to enhance your skillset and help create meaningful learner experiences in this session.

Speakers: Michelle Vonderhaar, Mount Prospect Public Library, and Monica Dombrowski, Sycamore Public Library

Track: Technology

Session Tags: Digital Literacy; Instructional Design; Teaching and Learning

Audience: Public

Location: Room 134, Peoria Civic Center

Building an Accessible and Inclusive Catalog

Is your library’s catalog accessible to everyone? Does the language contribute to stereotypes or systematic prejudice? Are the subject headings being used to marginalize vulnerable groups? Libraries have traditionally been aware of the bias inherent in the system, but change is slow and fraught with challenges. First and foremost, one challenge is being aware of the issues. The catalog is the backbone of discoverability in a library. Following best practices in cataloging and universal design insures an inclusive and accessible catalog for everyone.

Speakers: Laura Murff, Lisle Library District, and Tara Wood, SWAN Library Services

Presented by: Resources and Technical Services Forum

Tracks: Collections and Technical Services; Diversity and Special Populations

Session Tags: Cataloging; Equity, Diversity, Inclusion; User Experience

Audience: Academic; Public; School; Special

Location: Room 135, Peoria Civic Center
The More We Get Together — Growing Public Library and School Partnerships that Serve a Diverse and Multilingual Population

Join us as we share our “small steps” approach to growing public library and school partnerships. Get to know the needs of the underserved families in your community as you partner with the staff who work with them daily. Learn ways to meet the families where they are, and to explore ways to overcome barriers. We will share tools that can be used in multi-language groups. Your flexibility and a welcoming attitude are your best assets.

Speakers: Amy Waters, Glen Ellyn Public Library; Jeanine Woltman, CASE; and Carol Montgomery Fate, Glen Ellyn School District 41

Tracks: Diversity and Special Populations; Youth and Young Adult Services

Session Tags: Equity, Diversity, Inclusion; Partnerships and Collaboration; Youth Services

Audience: Public; School

Location: Room 136, Peoria Civic Center

This program is made possible by the generous support of OverDrive.

TABLE TALK: We Get By With A Little Help From Our Friends — Inclusion Via Library Volunteerism

How in the world do you find volunteer positions for residents that want to help the library, while also balancing the needs of each of your library’s departments, while not creating more work for your staff? How do you assess volunteer skill sets? How do you become more inclusive and create opportunities for volunteers from all walks of life? We will take a look at how each Table Talk participant’s current library volunteer system works (or doesn’t work) and ways to improve. This Table Talk is interactive, with lots of discussion, much candidness and some good laughs. Come prepared to share and please bring your smartphone as we will be utilizing it during our discussion.

Speaker: Kelley McCoy, Arlington Heights Memorial Library

Track: Diversity and Special Populations

Session Tags: Civic Engagement; Equity, Diversity, Inclusion; Special Needs Populations

Audience: Public

Location: Room 203, Peoria Civic Center

Creative Services for Patrons with Different-abilities

Interested in providing customized library services to youth and adult patrons with special needs, but unsure where to begin? Learn about Deerfield Public Library’s innovative adult programming initiative P.L.A.C.E. (Public Library Access and Community for Everyone), which provides unique artistic and social opportunities. Discover how to go beyond Sensory Storytime to serve children with special needs, and learn how to cultivate community through volunteer partnerships and visibility in-person, online, and in the media. Give your confidence a boost with practical strategies for outreach, disability-awareness, programming, and resources. Libraries are for everyone!

Speakers: Victoria Karlovsky, Judy Hoffman, and Julia Frederick, Deerfield Public Library

Track: Diversity and Special Populations

Session Tags: Equity, Diversity, Inclusion; Programming; Special Needs Populations

Audience: Public

Location: Room 209, Peoria Civic Center

What They Want Where They Want It: Passive Advisory for Books, Movies, & More

Only a fraction of library users visit a service desk for readers’ advisory help. How do you reach patrons who want ideas on what to read/watch/listen to next, but don’t ask staff for assistance? Learn how to create custom content, curate bibliographies, promote materials in your physical and digital spaces, and involve staff at all levels to market your collections and connect with patrons throughout your community.

Speakers: Jennifer Asimakopoulos and Jez Layman, Indian Prairie Public Library

Track: Adult Services, Reference, and Readers’ Advisory

Session Tags: Marketing; Readers’ Advisory; User Experience

Audience: Public

Location: Room 210 – 211, Peoria Civic Center
Library Connections: The Heart of Building Community

In libraries, building community is challenging, especially when job responsibilities silo us. At Milner Library, we developed ways to bridge the gap. Milner employees have started a book club to get to know each other and read more diversely, developed a newsletter to share community information and spotlight staff achievements, and formed a library committee to organize regular social events. Each of these activities have made Milner a more inclusive place to work. In order to expand ideas on how to build community, presenters will share their experiences and offer opportunities for participants to do the same.

Speakers: Grace Allbaugh, Marisa Brooks, Sue Franzen, and Sue Rovens, Illinois State University — Milner Library

Tracks: IACRL @ ILA; Leadership, Management, and Staff Development

Session Tags: Organizational Change; Partnerships and Collaboration; Personnel and Staffing

Audience: Academic; Public; School; Special

Location: Room 212 – 213, Peoria Civic Center

So You Want To Be An Assistant Director: Tips for Success When You Are Second in Command

Considering being an assistant director or exploring how the position can benefit your organization? Current assistant directors will discuss their roles in their respective organizations and how assistant directors support the director and organizational goals. They will also provide useful tips for influencing and leading staff throughout the organization, and maintaining positive relationships with the public. Finally, they will share ways to balance implementing long-term projects while handling day-to-day responsibilities.

Speakers: Ryann Uden, Indian Trails Public Library District; Brodie Austin, Northbrook Public Library; and Annie M. Miskewitch, Schaumburg Township District Library

Track: Leadership, Management, and Staff Development

Session Tags: Administration and Management; Career Advice; Personnel and Staffing

Audience: Public

Location: Room 220, Peoria Civic Center

Away From Home: Creating Homeschool Programs @ Your Library

According to the National Center for Education Statistics, 70% of homeschool families cite public libraries as an important resource. We asked ourselves, “How can we better serve this population that is already using our resources?” The answer was more programs specifically designed for homeschool students in order to create a sense of community among this unique population. Presenters will provide specific and practical program ideas, as well as information on best practices for working with homeschool families. Attendees will leave with an easy-to-implement plan for connecting with homeschoolers in their communities.

Speakers: Kary Henry and Amy vanGoethem, Deerfield Public Library

Track: Programming; Youth and Young Adult Services

Session Tags: Outreach Services; Programming; Youth Services

Audience: Public

Location: Room 221, Peoria Civic Center
Are Your Patrons “Board?”
Start a Game Collection @ Your Library!

Gaming is on the rise and libraries are noticing — games promote literacy and support the mission of libraries. From hosting tabletop tournaments to meetups at local bars, libraries are finding ways to connect players and build inclusive new communities. But not everyone has the resources to host large events and purchase expensive games. We’ll show you how you can build an in-house game collection and offer cost-effective programs that can be tailored to fit the needs of your library and your community. We’ll share our ideas for launching your game collection, promoting it, and sustaining it.

Speakers: Kimberly Tipton, Crystal Lake Public Library, and Martha Sullivan, Geneva Public Library District

Presented by: Young Adult Services Forum

Track: Programming

Session Tags: Games and Gaming; Popular Culture and Fandom; Scalable Programming/Services

Audience: Public

Location: Room 222, Peoria Civic Center

4:00 – 5:00 P.M.

Creating an Inclusive Library Website

Making a new website for your Library can be difficult with so many stakeholders. How can we ensure that all parties will have a website that will work with their needs? Before launching a new website in February 2018, Palatine Library had a goal of creating a more accessible and inclusive website for our patrons and staff. We will share our plan, successes, and failures to assist other libraries in creating better buy-in with staff and increased engagement with users. Attendees will learn tips and tricks about user interviews, card sorting, and staff involvement. Supplemental materials will be provided.

Speakers: Susan Conner and Kiel Cross, Palatine Public Library District

Track: Technology

Session Tags: Marketing; Technology; User Experience

Audience: Academic; Public; School; Special

Location: Room 134, Peoria Civic Center

Thoughtful Programming for Multicultural Communities

At the Schaumburg Township District Library, we have used our central position within the community to create a place where our diverse population can come together to share their cultures with their neighbors and learn about the cultures and experiences of others. Learn how we celebrated our community through large-scale, family-focused experiences that gave us the opportunity to work with staff who do not typically program, as well as encourage programming with cultural awareness and competency rather than cultural appropriation.

Speakers: Samantha Eichelberger and Rosana Santana, Schaumburg Township District Library

Tracks: Diversity and Special Populations; Programming

Session Tags: Equity, Diversity, Inclusion; Family Engagement; Training

Audience: Public

Location: Room 135, Peoria Civic Center

Reaching the Pod People - How to Launch a Library Podcast

With very little cost and a low barrier to entry, podcasts offer libraries a unique opportunity to grab the attention of a busy and diverse demographic - podcast listeners. A library podcast can enhance practically any library service, from readers advisory and tech tips, to local history and community outreach. Learn how to create a podcast from scratch, develop a show, and get practical production advice to ensure your show has what it takes to catch an audience.

Speakers: Nate Gass and Lindsay Barber-Peddycoart, Cook Memorial Public Library District; Dylan Zavagno, Deerfield Public Library; and Charlie Crane, Tony Hahn, and Jami Lin, Des Plaines Public Library

Track: Programming

Session Tags: Local History; Marketing; Popular Culture and Fandom

Audience: Academic; Public; School

Location: Room 136, Peoria Civic Center
TABLE TALK: Book discussion for Library Leaders / Flex: The New Playbook for Managing Across Differences

Let’s face it, we naturally interact better with people that have similar backgrounds, experiences, and perspectives to us. Thus, when we are faced with leading people different than us, it can be present a tremendous challenge. The book Flex: The New Playbook for Managing Across Differences addresses this leadership challenge and discusses a proactive strategy you can use to adapt your leadership styles and behaviors to better communicate with those who are different from you. Read the book, take the Fluent Leader Inventory, and discuss with fellow library leaders what you learned in an engaging book discussion!

Speaker: Ryan Livergood, Warren-Newport Public Library

Track: Leadership, Management, and Staff Development

Session Tags: Administration and Management; Equity, Diversity, Inclusion; Leadership

Audience: Academic; Public; School; Special

Location: Room 203, Peoria Civic Center

Choose Your Own Adventure: Passive Programming at Your Library

Unleash your patrons’ creative energy and allow them to interact with programs however and whenever they like through doses of passive programming. Create simple yet entertaining and educational programs that pretty much run themselves, such as scavenger hunts, voting booths, and more. (Yes, even on a tight budget and with a hectic schedule!) Diverse libraries have used passive programming in displays, readers’ advisory, makerspaces, and community engagement. Side effects of passive programming may include increased traffic in the library, increased comfort level and accessibility for new patrons, and a broader range of program participants. Try passive programming today!

Speakers: Jennifer Hovanec, Indian Trails Public Library District; Christine Edison, Batavia Public Library; Becca Boland, Ela Area Public Library; Joseph Friedman, Matteson Area Public Library District; and Rebekah Raleigh, Warren-Newport Public Library

Presented by: Young Adult Services Forum

Tracks: Adult Services, Reference, and Readers’ Advisory; Programming; Youth and Young Adult Services

Session Tags: Budget Conscious Programming/Services; Makerspaces; Programming

Audience: Public; School

Location: Room 209, Peoria Civic Center

Are You In or Are You Out?: Outreach Initiatives in Your Community

Building community partnerships through outreach can be an elusive undertaking. How do you get started? What types of programs work? How do you handle disinterested community groups? We’ll offer you tips for establishing a network of partnerships from schools to senior centers, as well as a variety of programming ideas for all ages. Get out into your community so you can bring your community back into the library!

Speakers: Sara Henry and Danielle Taylor, Stickney-Forest View Public Library; and Kristy Gilbert, Orland School District 135 — High Point Elementary

Track: Marketing and Outreach

Session Tags: Outreach Services; Partnerships and Collaboration; Programming

Audience: Public; School

Location: Room 210 – 211, Peoria Civic Center

We are proud to support the Illinois Library Association
From Content Consumption to Content Creation: Harper College’s Library Transformation

As a result of the internet age and advancement of technology, community college libraries have become places to “connect and create” instead of places to just find a book and study. Presenters will explain this paradigm shift, as well as the “third place concept” to illustrate how colleges can engage students and advance their missions through the transformation of library space, the delivery of academic support services, and the collaboration between faculty support center departments. All this and the changing role of the librarian will be reviewed using the Harper College Library transformation as a benchmark.

**Speakers:** Tom Goetz and Njambi Kamoche, William Rainey Harper College; Sylvia Kowalk and Jeffrey Sronkoski, Legat Architects; and Anders Dahlgren, Library Planning Associates, Inc.

**Tracks:** Buildings and Facilities; IACRL @ ILA

**Session Tags:** Buildings and Facilities; Innovation; Makerspaces

**Audience:** Academic

**Location:** Room 212 – 213, Peoria Civic Center

Resources and Technical Services Forum Meeting

Work in Tech Services? Have an interest in resource management? Come join us at our annual meeting. We’ll discuss the upcoming year, find volunteers for the award committee, and elect a new forum manager. The Resources and Technical Services Forum (RTSF) focuses on the development, design, application, and integration of various technologies to improve access and delivery of information to libraries. All conference attendees are invited to attend the annual RTSF meeting.

**Moderator:** Joy Anhalt, Tinley Park Public Library

**Presented by:** Resources and Technical Services Forum

**Track:** Collections and Technical Services

**Audience:** Academic; Public

**Location:** Room 218, Peoria Civic Center

Staff Reorganization—It’s Not So Scary!

We’ve heard it before: as our communities change, libraries have to adapt to support their communities. But how do you do that? For Effingham Public Library, this meant developing a new organizational structure to grow and thrive. Join us as we share our journey – transforming a traditional ‘inward looking’ library staff into a staff that looks outward into the community.

Learn how to prepare your library board and staff for the changes and challenges ahead while staying focused on the larger goal. Gain insights into common pitfalls that occur throughout a change-process and how to respond.

**Speaker:** Amanda McKay; Jed Arnold; Cathrine Bailey; and Johanna Schlitz, Effingham Public Library

**Track:** Leadership, Management, and Staff Development

**Session Tags:** Administration and Management; Organizational Change; Personnel and Staffing

**Audience:** Academic; Public; School; Special

**Location:** Room 220, Peoria Civic Center

Finger Paints, Full Hearts, Can’t Lose: How Adult Services and Youth Services Can Collaborate to Offer Family Programming

While Adult Services and Youth Services often work together on large library-wide events, they don’t always join forces for smaller scale programs. Learn how one library’s Adult Services staff and Youth Services staff worked together to offer successful, all-ages programming on a regular basis. We’ll give you tips on choosing activities that appeal to kids and adults, how to best market family programming, and we’ll share our experiences and lessons learned along the way. So join us and learn how to unite your staff and better serve your community through collaborative programming.

**Speakers:** Xavier Duran, Elizabeth Hopkins, and Will Savage, Lisle Library District

**Tracks:** Programming; Youth and Young Adult Services

**Session Tags:** Adult Services; Family Engagement; Youth Services

**Audience:** Public

**Location:** Room 221, Peoria Civic Center
4:00 – 5:00 P.M. [CONT.]

**Alt RA: Using Video Games, Apps, Music, Movies, YouTube, and TV Shows as Reader’s Advisory.**

Not sure what book to recommend to the tween that LOVES Taylor Swift, but hasn’t read a book in years? How about the teen that can quote every episode of Stranger Things? What about the kid playing Minecraft every day? Learn to use appeal factors and other RA standbys to create a more inclusive RA conversation connecting patrons of all ages to their perfect book by matching the appeals of their current media obsession. We’ll give you the tools, tips, and tricks needed to transform your current RA skills by incorporating non-traditional media to inspire lifelong readers through better book suggestions.

**Speakers:** Heather Love Beverley, Cook Memorial Public Library District; Molly Scheibler, Glenview Public Library; Ann Santori, Cook Memorial Public Library District; Cyndi Hamann, Crystal Lake Public Library

**Tracks:** Adult Services, Reference, and Readers’ Advisory; Youth and Young Adult Services

**Session Tags:** Readers’ Advisory; Young Adult Services; Youth Services

**Audience:** Public; School

**Location:** Room 222, Peoria Civic Center

5:15 – 6:30 P.M.

**Stories & Spirits**

The ILA Youth Services Forum welcomes all librarians serving youth to its annual celebration. Light snacks and a cash bar will be available.

**Location:** Cotillion Ballroom, Marriott Pere Marquette Hotel


6:00 – 9:00 P.M.

**Speakeasy Fundraiser**

The ILA Fundraising Committee cordially invites you to an evening at the Speakeasy to support the ILA Endowment Fund. $20 with conference pre-registration; $25 at the door. The event features wine, beer, and food pairings with Tannins & Hops Owner Bryan Harlan, assorted appetizers and libations, and an ILA Conference exclusive White Oak Brewery special release. Remember the password: “I hear it plays in Peoria!”

**Location:** Look for the white door off the alley at 619 SW Water Street, Peoria
**Wednesday, October 10**

**8:00 – 10:00 A.M.**

**Youth Services Forum Author Breakfast**

2019 iREAD artist Kevan Atteberry will discuss his work at this annual event. A book signing will follow the breakfast. Pre-registration is required for this ticketed event.

**Location:** Cotillion Ballroom, Marriott Pere Marquette Hotel

The Youth Services Forum Author Breakfast is made possible in part by the generous support of Brainfuse.

**The Librarian’s Guide to Homelessness**

Do you have patrons who bring in too many bags? Smell really bad? Panhandle in your library? Argue with you and other patrons? This interactive training is much more than simple “sensitivity training.” You will learn why homeless individuals do what they do and practical tools for resolving problems. There is a special focus on mentally ill and/or addicted patrons. After this training, you will have more confidence with homeless patrons. The presenter is from the Homeless Training Institute, and uses the framework and training developed by Ryan Dowd, author of the ALA book, The Librarian’s Guide to Homelessness.

**Speakers:** Joe Dutra, The Librarians Guide to Homelessness

**Tracks:** Diversity and Special Populations; Leadership, Management, and Staff Development

**Session Tags:** Civic Engagement; Equity, Diversity, Inclusion; User Experience

**Audience:** Public; School

**Location:** Room 220, Peoria Civic Center

**IACRL Unconference**

Join your academic library colleagues for a morning of collaborative programming. Attendees will have the chance to participate in activities for both new and experienced librarians.

**Moderator:** Carolyn Ciesla, Prairie State College

**Presented by:** Illinois Association of College and Research Libraries

**Tracks:** IACRL @ ILA; Leadership, Management, and Staff Development

**Session Tags:** Leadership; Networking

**Audience:** Academic

**Location:** Room 221, Peoria Civic Center

**9:00 – 10:00 A.M.**

**How to Land Your Dream Job at Any Level**

Do you want to land your dream job? Then prior preparation is the KEY! Learn from an experienced library executive recruiter and an experienced library director what works and what falls flat at an interview. Put your best foot forward the next time you want to set your cap for your dream job. Learn tricks of the trade to beat out your competition.

**Speakers:** Megan Millen, Joliet Public Library, and John Keister, John Keister & Associates LLC

**Track:** Leadership, Management, and Staff Development

**Session Tags:** Career Advice; Networking; Personnel and Staffing

**Audience:** Academic; Public; School; Special

**Location:** Room 134, Peoria Civic Center

**Helping the Unseen: How Do We Recognize and Serve Members of Invisible and Marginalized Groups**

Diversity extends beyond the easily recognized areas of black and white, or cis and trans. There are other marginalized populations crisscrossing Illinois. Thousands of families have members in either adult prison or juvenile detention. Still more are dealing with family members using drugs or struggling with mental issues such as bipolar disorder. These families often chose to remain unknown, all the while feeling lost in a black hole where neither school nor public library offers much support. This presentation will examine that black hole and discuss ways libraries can reach out to these people in their community.

**Speakers:** Barbara Binns, AllTheColorsOfLove

**Track:** Diversity and Special Populations

**Session Tags:** Civic Engagement; Equity, Diversity, Inclusion; User Experience

**Audience:** Public; School

**Location:** Room 135, Peoria Civic Center
Remaining Relevant: Making Room for New Services and Community Collaboration

Relevant libraries adapt. Rapid technological advances and the emergence of the library as an increasingly needed and inclusive community center mean that libraries’ roles are evolving. How can a library’s facilities support this? Join us to explore how two libraries saw the need to adapt, and review the adjustments they are making to better serve their communities. The directors of the Des Plaines and Evanston Public Libraries and their architect will share how they’ve recently begun aligning their facilities with their evolving roles by introducing spaces for collaborative activities and for the exploration and creation of technology-based content.

**Speakers:** Michael Barnes, Architect; Holly Sorensen, Des Plaines Public Library; and Karen Danczak Lyons, Evanston Public Library

**Track:** Buildings and Facilities

**Session Tags:** Buildings and Facilities; Strategic Planning; Trends and Forecasting

**Audience:** Public

**Location:** Room 136, Peoria Civic Center

---

**TABLE TALK: Black Studies Collections Matter**

In one of the handful of articles about Black Studies (collections) in the LIS literature, Susan A. Vega García wrote that research libraries must take seriously “preparing students for their entry into the real world.” As the country’s demographics shift, ignorance of “Others” is ever more a liability. Yet when “diversity” in libraries is addressed, collections are rarely the focus. This session highlights Black Studies collections’ importance to educational institutions’ intellectual life and to the larger communities in which they are situated; brainstorm techniques for promoting these collections to internal and external audiences; and strategize collaborations with Black Studies specialists/liaisons.

**Speaker:** Courtney Becks, University of Illinois at Urbana-Champaign

**Track:** Collections and Technical Services; IACRL@ILA

**Session Tags:** Collection Development; Outreach Services; Programming

**Audience:** Academic

**Location:** Room 203, Peoria Civic Center

---

**Library Libations: Special Events and Liquor Licensing**

Have you ever wanted to host a book club at a bar or whiskey tasting at your library, but you’re unsure about liquor licensing and insurance? Learn more about when a liquor license is necessary and how to get one! Topics for this ever-changing matter will include: on-site and off-site events; negotiating with a liquor caterer; differences between public and private events; considerations for large-scale and after-hours events featuring food, alcohol, and keynote presentations; and how to promote buy-in from your administration and community stakeholders.

**Speakers:** Amy Franco and Sarah Kleiva, Glen Ellyn Public Library

**Track:** Leadership, Management, and Staff Development; Programming; Trustees

**Session Tags:** Administration and Management; Partnerships and Collaboration; Programming

**Audience:** Public

**Location:** Room 209, Peoria Civic Center
**Bystander Intervention in the Library: What Do I Do?**

Bystander Intervention involves developing the awareness, skills, and courage needed to safely intervene in a situation when another individual needs help. Bystander intervention allows individuals to send powerful messages about what is acceptable and expected behavior in our library. Based on actual events of inappropriate behaviors, Evansville Vanderburgh Public Library (IN) developed a library concentric training film with scenarios to help employees safely intervene to help victims, deescalate situations and have learning moments with the victim and the perpetrator.

**Speaker:** Donna Seaton, Evansville Vanderburgh Public Library  
**Track:** Advocacy and Activism  
**Session Tags:** Advocacy; Continuing Education and Professional Development; Training  
**Audience:** Public  
**Location:** Room 210 - 211, Peoria Civic Center

**Cultivating a Neurodiverse Workforce: Why Your Staff Should Include Employees on the Autism Spectrum**

Adults on the autism spectrum who are interested in working at libraries face many employment-related challenges due to the stigma of being on the spectrum. The Skokie and Midlothian Public Libraries have positioned themselves as inclusive workspaces for individuals with autism. Two staff members on the spectrum will share their employment experiences at these libraries. Participants will learn how both libraries have helped their staff members use their talents and how managers at these libraries act as employment advocates for people with autism.

**Speakers:** Bruce Sullivan and Daniel O’Hara, Midlothian Public Library, and Holly Jin and Andrew Hazard, Skokie Public Library  
**Track:** Diversity and Special Populations  
**Session Tags:** Accessibility and ADA compliance; Equity, Diversity, Inclusion; Personnel and Staffing  
**Audience:** Academic; Public; School; Special  
**Location:** Room 212 - 213, Peoria Civic Center

**Marketing Forum Meeting**

Please join the ILA Marketing Forum Board as we share some exciting opportunities and information available for ILA members who participate in the marketing of library and information services. This includes staff who provide PR, programming, graphics, outreach, event planning, development, social media and website services.

**Location:** Room 218, Peoria Civic Center

**Mess Does Not Equal Stress: Tips & Tricks for Engaged Play & Programming to Serve the Underserved**

Think messy play isn’t valuable for children’s learning? Au contraire: open, discovery-based play using hands-on materials eliminates language barriers, weakens biases, and breaks down boundaries. Children acquiring the English language, with special needs, or with any learning style can learn through process, rather than product. This presentation will outline how two different libraries offered messy, unstructured play programs in an effort create welcoming environments for diverse learners.

**Speakers:** Katie Clausen, Gail Borden Public Library District, and Katy Bauml, Peoria Public Library Lakeview Branch  
**Presented by:** Youth Services Forum  
**Track:** Youth and Young Adult Services  
**Session Tags:** Equity, Diversity, Inclusion; Early Literacy; Teaching and Learning  
**Audience:** Public; School  
**Location:** Room 222, Peoria Civic Center
**Wednesday, October 10**

10:30 – 12:00 P.M.

**ILA Membership Meeting & President’s Program**

Learn more about what happened in your association in the past year and what we’re looking forward to in the coming year. The membership meeting will be followed by a presentation by Miguel Figueroa, Director of ALA’s Center for the Future of Libraries. Miguel Figueroa works at the Center for the Future of Libraries, an initiative of the American Library Association. He has previously held positions at the American Theological Library Association; ALA’s Office for Diversity and Office for Literacy and Outreach Services; NYU’s Ehrman Medical Library; and Neal-Schuman Publishers. He is a graduate of the University of Arizona’s Knowledge River Program, an initiative that examines library issues from Hispanic and Native American perspectives.

**Location:** Exhibit Hall B, Peoria Civic Center

12:15 – 1:30 P.M.

**Public Library Forum Luncheon**

Join your public library colleagues for a networking luncheon, featuring Cindy Byrd. Inspiring and teaching others how to bring their best self and best thinking to all they do fuels Cindy Byrd’s passion for improving quality of life. As a branding and leadership development specialist, educator, and public speaker, she helps individuals and businesses communicate with greater insight and impact, build positive brands and long-term relationships, and create exceptional experiences for employees and customers alike. Cindy uses her keen insight and creativity to customize engaging learning opportunities for employee development programs, public workshops, and conference presentations and to serve as a visionary thinking partner with the individuals and organizations she assists. Pre-registration is required for this ticketed event.

**Location:** Cheminee Ballroom, Marriott Pere Marquette Hotel

The Public Library Forum Luncheon is made possible by the generous support of Ehlers.

1:30 – 3:00 P.M.

**Best Practices Committee Meeting**

**Location:** Room 218, Peoria Civic Center

1:45 – 2:45 P.M.

**Make it All Make Sense! Story-Based Training for High-Turnover Positions**

Student and other high-turnover workers aren’t assigned the most glamorous tasks, but their work is essential to the life cycle of the library. As part-time employees, they may cycle out quickly, so training needs to be quick, efficient, and impactful: not just how to do a task, but the way it fits into the mission of the library. Story-based training and refreshers can engage students to think about the critical nature of their work—and why all the details really matter! This session can be adapted for interns, clerks, and similar positions.

**Speakers:** Elena Carrillo and Mozhdeh Khodarahmi, University of Illinois at Chicago

**Tracks:** IACRL@ILA; Leadership, Management, and Staff Development

**Session Tags:** Access Services; Mentoring; Training

**Audience:** Academic; Public; School; Special

**Location:** Room 134, Peoria Civic Center

NOON – 1:30 P.M.

**Exhibits Opening Lunch Buffet**

Join our exhibitors for a complimentary light buffet lunch in the Exhibit Hall. Poster Sessions will also be held at this time. The buffet lunch is made possible by the generous support of Reaching Across Illinois Library System (RAILS).

**Location:** Room Exhibit Hall C, Peoria Civic Center

1:30 – 3:00 P.M.

**Best Practices Committee Meeting**

**Location:** Room 218, Peoria Civic Center

1:45 – 2:45 P.M.

**Make it All Make Sense! Story-Based Training for High-Turnover Positions**

Student and other high-turnover workers aren’t assigned the most glamorous tasks, but their work is essential to the life cycle of the library. As part-time employees, they may cycle out quickly, so training needs to be quick, efficient, and impactful: not just how to do a task, but the way it fits into the mission of the library. Story-based training and refreshers can engage students to think about the critical nature of their work—and why all the details really matter! This session can be adapted for interns, clerks, and similar positions.

**Speakers:** Elena Carrillo and Mozhdeh Khodarahmi, University of Illinois at Chicago

**Tracks:** IACRL@ILA; Leadership, Management, and Staff Development

**Session Tags:** Access Services; Mentoring; Training

**Audience:** Academic; Public; School; Special

**Location:** Room 134, Peoria Civic Center
From Inclusion to Equity: Policies, Programs, and Partnerships to Serve the Homeless

Our front-line staff serve those experiencing homelessness every day. But what can we do as administrators to set them up for success? Learn how four different libraries altered circulation policy, hired social workers and interns, held homeless-only focus groups, partnered with local social service agencies, and contracted library-wide hands-on training to insure positive experiences for this often-misunderstood group of regular library users.

**Speakers:** Julie Milavec, Downers Grove Public Library; David Seleb, Oak Park Public Library; Megan Millen, Joliet Public Library; and Daisy Porter-Reynolds, Aurora Public Library

**Track:** Leadership, Management, and Staff Development

**Session Tags:** Administration and Management; Equity, Diversity, Inclusion; Special Needs Populations

**Audience:** Public

**Location:** Room 135, Peoria Civic Center

---

Legal Dangers for Leaders

Managers may not realize it, but if they’re not careful and well-informed, their words and actions may put their employers at great risk for legal liability. In this session, we will highlight essential information every manager should know to reduce the risk that they inadvertently get their libraries into legal trouble. Topics addressed will include (but not be limited to): 1) how harassing and bias-based behaviors can be addressed and prevented; 2) how managers should handle social media interactions with their employees; and 3) when a library’s responsibilities under the ADA or FMLA may be triggered.

**Speaker:** Jim Griffin, HR Source

**Tracks:** Leadership, Management, and Staff Development; Trustees

**Session Tags:** Continuing Education and Professional Development; Human Resources; Leadership

**Audience:** Public

**Location:** Room 136, Peoria Civic Center

---

Every Veteran Has a Story! Together, We Can Make Sure They Are All Heard!

The Illinois Veterans’ History Project, launched by Secretary of State Jesse White in conjunction with the Library of Congress Veterans History Project, creates a permanent record of the names and stories of Illinois war veterans and civilians who served our country during wartime. The project ensures that their contributions will not be forgotten. In addition to U.S. veterans, U.S. citizen civilians who were actively involved in supporting war efforts are also invited to share their valuable experiences and memories. The Illinois State Library wants to work with libraries throughout the state to ensure that every veteran’s story is heard.

**Speaker:** Jeanne Urbanek, Illinois State Library

**Track:** Marketing and Outreach

**Session Tags:** Outreach Services; Partnerships and Collaboration; Special Collections/Archives

**Audience:** Public

**Location:** Room 209, Peoria Civic Center

---

TABLE TALK: Catalog FAQ: Answers from Technical Services for Public Services Staff

Ever wonder why your catalog displays thirty-two records for “A Christmas Carol?” Or why the title of the DVD you are holding doesn’t match the title in the record? During this session, technical services staff will answer frequently asked questions about cataloging and library catalogs, while avoiding technical jargon and incomprehensible acronyms. Public services staff will be able to better answer patron catalog questions. Current technical services staff will gain a greater understanding of the public services viewpoint of the catalog.

**Speakers:** Miranda Calhoon and Sarah Furger, Joliet Public Library; Katelynn Clark, Peotone Public Library; and Jennifer Jacobsen-Wood, Alpha Park Library

**Track:** Collections and Technical Services

**Session Tags:** Metadata; Public Services; Technical Services

**Audience:** Academic; Public; Special

**Location:** Room 203, Peoria Civic Center
1:45 – 2:45 P.M. [CONT.]

Show Me the Value! Inclusive Policies that Will Retain Excellent Part-Time Staff

Without the standard perks of full-time staff, how do libraries retain valuable part-time staff? Through flexibility, a pathway to full-time, and an outlet for creative expression, libraries can maintain a resourceful space for part-time staff to grow and blossom doing the work they love. After panelist discussions, the audience will be invited or engaged in discussion with the panel to share examples of how their institutions have produced cultures that foster both work and a balanced life that leads to employee satisfaction.

Speakers: Julia Nephew, Batavia Public Library; Kelsey Cole-Burns, Vernon Area Public Library District; Mary Stoner, Anne West Lindsey District Library; Rachel Miller, Forsyth Public Library; and Janet Cler, Tolono Public Library District

Track: Leadership, Management, and Staff Development

Session Tags: Administration and Management; Mentoring; Personnel and Staffing

Audience: Academic; Public; School

Location: Room 210 – 211, Peoria Civic Center

Now Train This!: Creating Dynamic Staff Training That is Useful, Inclusive, and Embraced By All

We all know it is important to take time for staff training and team building, but it can be frustrating because no matter what you do you will not make everyone happy. Well, it is time to stop being passive and expecting great continuing education to spontaneously happen. Take hold of your staff training, shake it around, and come out energized on the other side by listening to four very different training models, all of which have succeeded in capturing the attention and participation of all staff.

Speakers: Becky Spratford, RA for All; Jeannie Dilger, Palatine Public Library District; Laurel Johnson, Skokie Public Library; and Brandon Mundschenk, Wauconda Area Public Library

Track: Leadership, Management, and Staff Development; Teaching and Learning

Session Tags: Continuing Education and Professional Development; Equity, Diversity, Inclusion; User Experience

Audience: Academic; Public; School; Special

Location: Room 212 - 213, Peoria Civic Center

All Hands On Deck: Empowering All Staff to Serve Teens

Libraries that struggle with teen patrons often delegate all teen services to a single staff member. Learn how three libraries took a library-wide approach to serving teens, training all staff to respond to the unique needs and assets of this age group. We’ll confront bias against young adults and share strategies for empowering all staff to have meaningful and positive interactions with young people regardless of their position in the library. Discuss tips and best practices, work through “what-if” scenarios, and come away equipped with tools you and your library can use to address teen behavior issues effectively and equitably.

Speakers: Elizabeth Lynch, Addison Public Library; Evan Mather, Arlington Heights Memorial Library; and Regina Townsend, Forest Park Public Library

Presented by: Young Adult Services Forum

Track: Youth and Young Adult Services

Session Tags: Advocacy; Training; Young Adult Services

Audience: Public

Location: Room 220, Peoria Civic Center
Censorship: Looking in the Mirror Part 2
Libraries and librarians are champions in protecting against threats to intellectual freedom, when it comes to situations like book challenges. What is less obvious is the role we may play in hindering access, either consciously or inadvertently, before an item even gets to the shelf. ILA’s Intellectual Freedom Committee will share findings from its 2016-17 survey, which explored how internal and external factors create pressures for self-censorship in the selecting and purchasing materials. In this second phase, our focus is on academic library responses with comparison to the public library responses.

Speakers: Dennis Krieb, Lewis & Clark Community College, and Emily Knox, University of Illinois
Presented by: Intellectual Freedom Committee
Tracks: Collections and Technical Services, IACRL@ILA
Session Tags: Collection Development; Information Literacy; Intellectual Freedom and Ethics
Audience: Academic; Special
Location: Room 221, Peoria Civic Center

3:00 – 4:00 P.M.
Learn Effective Advocacy to Legislators from Legislators
Advocacy for libraries is critical and everyone, from pages to trustees, is responsible for making valuable connections. You know that cooperation with local leaders and State legislators is important work that needs to be done well. Attend this program to hear authentic advice directly from legislators about what works and what doesn’t in this important relationship.

Speakers: Jim Deiters, Oak Lawn Public library; Alex Todd, Prospect Heights Public Library District; and Ryan Spain, Illinois State Representative; additional legislators to be added
Presented by: Advocacy Committee
Tracks: Advocacy and Activism; Trustees
Session Tags: Advocacy; Civic Engagement; Public Policy/Government Relations
Audience: Academic; Public; School; Special
Location: Room 134, Peoria Civic Center

If You Build it Will They Come?
Three marketers from public libraries, who have implemented successful communication strategies before, during and after significant building renovations, new construction projects and community support campaigns, will share their experiences. The panel will present methods that were effective and those that flopped, along with ways to inform both the community and staff from start to finish. The discussion includes branding the project, online efforts, print materials and creative outreach techniques.

Speakers: Sue Wilsey, Helen Plum Memorial Library; Brandi Smits, Orland Park Public Library; Portia Latalladi, Chicago Public Library; and Kelly Campos, Homewood Public Library
Presented by: iREAD Committee
Tracks: Adult Services, Reference, and Readers’ Advisory; Programming; Youth and Young Adult Services
Session Tags: Family Engagement; Public Programs; Scalable Programming/Services
Audience: Public; School; Special
Location: Room 222, Peoria Civic Center

Power to the (Young) People!
We have tried hard to teach the principles of digital citizenship to young people; but, what about their democratic citizenship? The recent school walk-outs and protests clearly indicate that our youth have opinions and ideas that they want to share. However, though eager to stand up, they may not all know how to effectively speak up. We can help these young adults embrace their activism and learn how to advocate for themselves. Let’s invite them to our libraries and offer assistance and guidance to them on their journey to becoming active citizens and powerful agents of change in our democracy.

Speaker: Jeanne Holba Puacz, University of Illinois – Graduate School of Library & Information Science
Tracks: IACRL@ILA; Youth and Young Adult Services
Session Tags: Civic Engagement; Outreach Services; Young Adult Services
Audience: Public; School
Location: Room 136, Peoria Civic Center

iREAD Showcase Showdown
It’s Showtime At Your Library! Come on down for an interactive, infotaining introduction to iREAD’s 2019 theme, and fabulous prizes may be yours! Everyone will walk out with a fortune in ideas for summer reading and beyond. Think you know everything there is to know about summer reading? We guarantee you’ll learn something new!

Speakers: Donna Block, Niles-Maine District Library; Brandi Smits, Orland Park Public Library; Portia Latalladi, Chicago Public Library; and Kelly Campos, Homewood Public Library
Presented by: iREAD Committee
Tracks: Adult Services, Reference, and Readers’ Advisory; Programming; Youth and Young Adult Services
Session Tags: Family Engagement; Public Programs; Scalable Programming/Services
Audience: Public; School; Special
Location: Room 222, Peoria Civic Center
TABLE TALK: Landscape of Resource Sharing in Illinois: Interlibrary Loan and Delivery

It takes three activities: resource sharing, delivery and interlibrary loan to create a robust resource sharing landscape. The Secretary of State invests money into this model to provide one of the best return on investments for communities. Resource sharing provides access to resources not within the library’s walls. Delivery transports those items to the library for the patron. And the Interlibrary Loan Code provides the standards for facilitating all this sharing. Patrons are the driving force behind these activities. Come learn the benefits of resource sharing and why it matters to your library and your patrons.


Tracks: Collections and Technical Services; IACRL@ILA

Session Tags: Resource Sharing; Rural and Small Libraries; Teaching and Learning

Audience: Academic; Public; School; Special

Location: Room 203, Peoria Civic Center

Addressing the Opioid Epidemic: What Libraries Need to Know

According to the National Institute on Drug Abuse, the Midwestern region of the U.S. saw opioid overdoses increase 70 percent from July 2016 through September 2017. Opioid overdoses are happening in Illinois public libraries and recognizing and responding to an overdose greatly increases the chance of survival. In this session, attendees will learn about the opioid epidemic, how an overdose happens and ways to respond. A librarian whose son survived a 2016 heroin overdose will talk about her first-hand experiences with this issue as well as responding with Narcan to administer life saving measures until EMS responded to an overdose at her library. Another librarian will discuss ways that her library is responding to the opioid crisis in her community through partnerships and education.

Speakers: Whitney Greger and Joe Trotter, Champaign-Urbana Public Health District; Roberta Koscielski, Peoria Public Library; and Susan Bishop, Decatur Public Library

Tracks: Leadership, Management, and Staff Development; Trustees

Session Tags: Continuing Education and Professional Development; Partnerships and Collaboration; Resource Sharing

Audience: Academic; Public; School; Special

Location: Room 209, Peoria Civic Center

What’s on Your Shelves!? How to Manage a Collection Inventory

Does your ILS software show items that have not circulated in decades? Are staff frustrated searching for items that can never be found? Do you have an inkling that your shelf list does not match what’s actually in your library? If you answered ‘yes’ to any of these questions a collection inventory is right for you! Undertaking a full-scale collection inventory may seem like a daunting task. If you’re unsure where to start, get inspired by those who have completed the process! This session will cover ensuring stakeholder buy-in, overall methodology, leveraging staff, tools to improve efficiency, and best-practice recommendations.

Speakers: Amy Prechel, Westmont Public Library; Amanda Kaiser, St. Charles Public Library

Track: Collections and Technical Services

Session Tags: Collection Development; Facilitation; Project Management

Audience: Academic; Public; School; Special

Location: Room 210 – 211, Peoria Civic Center
Readers Advisory: Turning Ideas into Action

Books are the library’s brand but they are not our business. Reading is our business. Most of your staff, from facilities management straight on up to the Director, can trace the path to their current job at the library to their life long love of reading. Let four libraries show you how they reenergized staff, engaged all in delivery of their core business, and got everyone to work together to provide more friendly, inclusive, and responsive service to their communities by incorporating basic Readers’ Advisory techniques into the daily work of all staff, regardless of their job title.

Speakers: Becky Spratford, RA for All; Alissa Williams, Morton Public Library; Terri Suda, Wauconda Area Library; Nancy Castellanos, Fountaindale Public Library District; and Emily Compton-Dzak, Winnetka-Northfield Public Library District

Track: Adult Services, Reference, and Readers' Advisory

Session Tags: Continuing Education and Professional Development; Public Services; Readers' Advisory

Audience: Academic; Public; School

Location: Room 212 - 213, Peoria Civic Center

100 Librarians Surveyed ... Program Changing Answers Are On The Board!

Join us for a fast paced reveal of the best resources for programs as submitted by fellow Illinois Youth Services staff on a survey conducted by the Youth Services Forum. Hear the top answers submitted to questions covering programming for babies through 8th grade in this interactive presentation. You may even win a prize! Survey answers include favorite props for baby programs, selections for Junior High book clubs, romantic reads for 4th and 5th graders, under the radar picture books, favorite music for toddler programs, and more! The complete list of answers to all 20 questions will be provided.

Speakers: Christy Kepler, Oswego Public Library District; Anne Kunzen, Huntley Area Public Library; and Jennifer Abler, Oak Lawn Public Library

Presented by: Youth Services Forum

Track: Youth and Young Adult Services

Session Tags: Programming; Young Adult Services; Youth Services

Audience: Public; School

Location: Room 220, Peoria Civic Center

Balance & Beyond: Work/Life Integration for Libraries

The key to providing outstanding service is creating a positive environment that acknowledges and provides support for staff in their professional and personal lives. As managers and supervisors, you are in a unique position to motivate and empower your staff by creating these environments. Explore the unique triggers and mental health concerns of modern library workers. Learn strategies for creating a more inclusive work environment for yourself or library at large by examining your leave policies, workflow, and organizational culture.

Speakers: Kelly Durov and Laurie Prioletti, Northbrook Public Library; Brian Shepard, Indian Trails Public Library District; and Regina Townsend, Forest Park Public Library

Track: Leadership, Management, and Staff Development

Session Tags: Administration and Management; Innovation; Personnel and Staffing

Audience: Academic; Public; Special

Location: Room 221, Peoria Civic Center
DiversiTEA
Join the ILA Diversity Committee for tea and a presentation from Greg Forbes Siegman. DiversiTEA is open to all conference attendees. As a child, Greg spent much of his time in the library. The lessons he learned from his favorite books sparked a lifelong interest in diversity and service. When he was 24, in response to a moment of intolerance he witnessed at a restaurant, he founded The Brunch Bunch Mentoring Program. That initiative eventually led to the creation of The 11-10-02 Foundation. For his civic efforts, Greg has received honors such as the Jefferson Award for Public Service. Good Morning America buried a Time Capsule which chronicled his efforts to build bridges within his diverse but divided community. His story serves as the basis for The Silhouette Man. The student edition (The First Thirty) was NSDLC Multicultural Relations Book of the Year. Greg has participated in the READ poster campaign to support libraries and has collaborated with literacy programs in the U.S. and Canada. His website is www.GregForbes.com.

Track: Diversity and Special Populations
Audience: Academic; Public; School; Special
Location: Room 222, Peoria Civic Center

The DiversiTEA is made possible by the generous support of Beanstack and Robbins Schwartz.

iREAD Showcase Make & Take
Join Read in the exhibit hall for make & take fun! Try out some of the DIY projects shared in our 2019 Resource Guide and get a taste for how It’s Showtime At Your Library can be executed at libraries of all sizes and budgets, and for patrons of all ages and abilities.

Presented by: iREAD Committee
Location: Exhibit Hall C, Peoria Civic Center

Serving Our Public 3.0: Standards for Illinois Public Libraries Feedback Session
Come hear about the proposed revisions to Serving Our Public 3.0: Standards for Illinois Public Libraries. The session will give public library staff the opportunity to comment and provide feedback about the revised standards.

Moderator: Brian Shepard, Indian Trails Public Library District
Track: Leadership, Management, and Staff Development
Audience: Public
Location: Room 134, Peoria Civic Center

Exhibits Break and Ice Cream Social
Join our exhibitors for an afternoon treat — and the first Passport for Prizes Drawing at 4:45 p.m. The Ice Cream Social is made possible by the generous support of Reaching Forward.

Location: Exhibit Hall C, Peoria Civic Center

Eighth Annual ILA Pub Stroll
Don’t miss ILA’s most popular networking event! Each stop on the Pub Stroll serves food and will offer drink specials. Plan to have dinner and drinks with old friends and new colleagues. No registration is required. Attendees set their own schedule and are responsible for their own food and beverage purchases. A full list of venues and a map is available at the ILA Registration Desk and in the conference app.

7:30 – 9:00 A.M.

Always Innovating with Our Partners: What’s New with OverDrive

Don’t miss this chance to gain insight into all the exciting ways we’re helping your library Create Reading Happiness. From the one-tap reading app Libby to sharing opportunities between libraries & schools, the launch of our magazine service and much more, it’s all about delivering proven value by empowering you with unrivaled discovery & engagement tools.

Location: Cotillion Ballroom, Marriott Pere Marquette Hotel

8:00 – 9:00 A.M.

Trustee Continental Breakfast

Library Trustees begin their day with a light breakfast. The breakfast will be held in the same room as the 9:00 a.m. Trustee Keynote. The Trustee Continental Breakfast is made possible by the generous support of Ancel Glink.

Location: Room 222, Peoria Civic Center

Assessing in Academic Libraries: Case Studies

Assessment in academic libraries has become a common practice; the case studies included in this panel present three different assessment projects. Members of this panel will inform the audience about critical points that make an assessment project a successful experience. We will discuss the process of identifying assessment methods that matched the University Libraries’ mission and goals, as well as the specific guidelines often established by the university or external bodies. We will talk about strategies for working in a team environment and the logistics often needed for its completion. We will also present real examples as appropriate.

Speakers: Nestor L. Osorio, Northern Illinois University; Ashley McMullin, DePaul University Library; and Julie Murphy, Illinois State University


Tracks: IACRL @ ILA; Assessment and Evaluation

Session Tags: Assessment and Evaluation; IACRL @ ILA; Marketing

Audience: Academic; Public

Location: Room 134, Peoria Civic Center

9:00 – 10:00 A.M.

Assisting People with Disabilities

This session will highlight some of the work that has been going on at the University of Illinois at Urbana-Champaign in terms of reaching out to and assisting people with disabilities (physical, mental, sensory). This session will also include a practical discussion for empowering libraries to go beyond American with Disabilities Act compliance including walking your building, using User Experience techniques, and refining services.

Speaker: JJ Pionke, University of Illinois at Urbana-Champaign

Track: Diversity and Special Populations

Session Tags: Accessibility and ADA compliance; Equity, Diversity, Inclusion; Special Needs Populations

Audience: Academic; Public

Location: Room 134, Peoria Civic Center

The iSchool at Illinois Alumni Breakfast

iSchool alumni are invited to join us for our annual breakfast at ILA. Learn more about the School, as well as connect and network with current students, faculty, staff, and fellow alumni. Hope to see you there!

Location: Illinois Room, Marriott Pere Marquette Hotel
Library Fundraisers: The Good (mostly), the Bad (some), and the Ugly (just a few)
Are you looking for some new and different fundraising ideas without having to reinvent the wheel? If so, this program is for you! The Cherry Valley Public Library District (population 16,000) raised more than $43,000 in 2017 with the help of the Friends of the Library. Get the scoop on their successful projects which include Mini-Golf in the Library, silent auctions, a used jewelry and accessories sale, Scarecrows on Parade, Cook’s Night Off partnerships with local restaurants, bus trips, and more. The speakers will share their tips and tricks and tell how they strengthened ties with the community in the process.

Speakers: Jane Lenser and Michele Arms, Cherry Valley Public Library District
Track: Marketing and Outreach
Session Tags: Friends Groups and Foundations; Fundraising and Development; Partnerships and Collaboration
Audience: Public
Location: Room 136, Peoria Civic Center

TABLE TALK: Engage and Build Your Community with Innovative Learning Circles
The public library is the university of the people with learning for all. Discover how to take this concept to the next level by facilitating Learning Circles. Imagine people coming together, learning as a group and discovering new skills, including how to write fiction, excel at public speaking, make a website, make healthy meals, marketing skills, start a business, new languages, explore coding and more! Best yet, all the course planning and teaching is already done for you. Your part? Simply provide the space and facilitation. Join this growing trend, that’s a huge win-win for your library and the community!

Speakers: Greg Diaz, Patrice Johnson, and Katherine Lapinksi, Chicago Public Library
Track: Programming
Session Tags: Adult Services; Programming; Teaching and Learning
Audience: Public
Location: Room 203, Peoria Civic Center

Sexual Harassment: How to Properly Investigate and Address Allegations within Your Library
This program will focus on:
- Reviewing reporting procedures for harassment allegations for compliance with current laws
- Updates to applicable laws and provisions on the reporting and handling of harassment allegations
- Developing training strategies to prevent and address sexual harassment in all forms
- Addressing sexual harassment against staff from patrons.

Speakers: Carmen Forte Jr., Mallory Milluzzi, and Scott Uhler, Klein, Thorpe & Jenkins, Ltd.
Track: Leadership, Management, and Staff Development
Session Tags: Administration and Management; Equity, Diversity, Inclusion; Human Resources
Audience: Academic; Public; School; Special
Location: Room 209, Peoria Civic Center
**Technical Services ARE Public Services: Providing Excellent Customer Service through Cataloging and Technical Services Projects**

Technical Services staff may not work directly with the public, but that doesn’t mean the work they do isn’t patron-focused! In this session, we will discuss the many ways Technical Services provides a better user experience. We will also share special projects we have worked on, and how they have directly improved the user experience of patrons at our libraries. Come to this session to get ideas for projects to implement at your library!

**Speakers:** Miranda Calhoon, Joliet Public Library, and Liza Hickey, Peoria Public Library

**Track:** Collections and Technical Services

**Session Tags:** Cataloging; Public Services; Technical Services

**Audience:** Public

**Location:** Room 210 – 211, Peoria Civic Center

---

**Totally Lit: Working with Teen Parents and their Children**

Teen parents and their children are a unique and often underserved segment of our communities with clear barriers to library use. Learn strategies and evidence-based practices from various libraries that have created new opportunities and expanded existing programs designed to reach this population. Through conversation and demonstrations, you will learn techniques for collaborating with other library departments and outside community organizations, crafting your programs to serve participants as both teens and parents, and come away with tools you can use at your library to build and expand your own services.

**Speakers:** Claire Bartlett, Mount Prospect Public Library; Rachael Bild, Oak Park Public Library; and Evan Mather, Arlington Heights Memorial Library

**Presented by:** Young Adult Services Forum

**Track:** Youth and Young Adult Services

**Session Tags:** Early Literacy; Outreach Services; Young Adult Services

**Audience:** Public

**Location:** Room 212 – 213, Peoria Civic Center

---

***(Don’t) Call Me Crazy: Book Release and Author Interview with Kelly Jensen***

Join the Adult Reading Round Table [ARRT] as they host a book release party with librarian, Boot Riot Editor, and bestselling author Kelly Jensen as she launches *(Don’t) Call me Crazy*, an essay collection that explores, through essays, artwork, poetry, and other ephemera, the ways that mental illness impacts individuals, family and friends. This collection includes contributions from Victoria Schwab, Adam Silvera, Libba Bray, Esmé Wang, Yumi Sakugawa, Mike Jung, s.e. smith, Meredith Russo, and Stephanie Kuehn, and more. Kelly will be interviewed by Jez Layman live on stage. They will be discussing the book, how mental illness is portrayed in literature, how we help readers find inclusive titles, and much more. There will be time for questions from the audience. Kelly will sign copies of the book purchased at the event for you or your library.

**Speakers:** Kelly Jensen, Book Riot; Jez Layman, Indian Prairie Public Library; Becky Spratford, RA for All

**Track:** Diversity and Special Populations

**Session Tags:** Equity, Diversity, Inclusion; Family Engagement; Young Adult Services

**Audience:** Academic; Public; School; Special

**Location:** Room 220, Peoria Civic Center

Kelly Jensen’s appearance is made possible by the generous support of the Adult Reading Round Table.
Outside the Programming Box: Serving Teens Who Don’t Come to Programs

Teens are some of the busiest people around — so how do we provide service to them when they don’t or can’t come to regularly scheduled, traditional programming? We think outside the box! Teen librarians from different communities will break down how we are going outside of the “tried and true” to provide passive, pop-up, and alternative programming to our teens, how our ideas can fit any budget or library, and how to measure (and explain) your successes to your administration.

**Speakers:** Martha Sullivan, Geneva Public Library District; Shira Belenke, Chicago Public Library; Izabel Gronski, Oak Lawn Public Library; and Christyn Rayford, Forest Park Public Library

**Presented by:** Young Adult Services Forum

**Track:** Programming; Youth and Young Adult Services

**Session Tags:** Budget Conscious Programming/Services; Programming; Young Adult Services

**Audience:** Public

**Location:** Room 221, Peoria Civic Center

---

Board-Staff Relationships and Roles

Board and Staff – each group has different roles and responsibilities, yet few of us have a clear understanding of the distinction between them. This session will examine the different roles and responsibilities and help attendees understand that the best way to become a better board member is to do board work better and to become a better staff member is to do staff work better and the two are clearly different!

**Speaker:** Nancy Sylvester, Sylvester Enterprises, Inc.

**Presented by:** Library Trustee Forum

**Track:** Trustees

**Session Tags:** Administration and Management; Leadership; Trustees

**Audience:** Public

**Location:** Room 222, Peoria Civic Center

---

“T’ve Fallen and…I’m Going to Sue!!” Public Entity Liability for Injuries on Public Property

This presentation will focus on:

- Common types of claims brought against libraries and other governmental entities for personal injury
- Protections Available under the Tort Immunity Act and other provisions
- Overview of the defense of a typical personal injury claim, including discovery, settlement negotiations and trial
- Proactive measures to avoid potential claims for personal injury.

**Speakers:** Carmen Forte Jr., Mallory Milluzzi, and Scott Uhler, Klein, Thorpe & Jenkins, Ltd.

**Track:** Trustees

**Session Tags:** Administration and Management; Buildings and Facilities; Training

**Audience:** Academic; Public; School; Special

**Location:** Room 136, Peoria Civic Center

---

Effective Parliamentary Procedure for Dynamic Library Board Meetings

This program will help make parliamentary procedure understandable and useful to you. It will cover the quorum, agenda, consent agenda, steps in processing a motion, the concept of precedence of motions, the script of a motion, the meaning of votes, and basic characteristics of a motion. After this workshop the attendee will not only have a better understanding of parliamentary procedure, but will have the knowledge and skills to help run an effective meeting.

**Speaker:** Nancy Sylvester, Sylvester Enterprises, Inc.

**Presented by:** Library Trustee Forum

**Track:** Trustees

**Session Tags:** Administration and Management; Leadership; Trustees

**Audience:** Public

**Location:** Room 222, Peoria Civic Center

---

iREAD Committee Meeting

**Location:** Room 218, Peoria Civic Center
11:00 A.M. – NOON

**Life Through a Transgender Lens**

Join us for a brief presentation by each of three transgender/GNC persons and a moderator concerning what their individual journey has been and issues commonly experienced by individuals in the transgender population. A key component of the presentation will be the opportunity for the audience to interact with the panel in order to increase the awareness of what life looks like through the lens of a transgender person.

**Speaker:** Daniel Frett, Guided Path Psychological Services; additional speakers to be added

**Track:** Diversity and Special Populations

**Session Tags:** Advocacy; Equity, Diversity, Inclusion; Public Programs

**Audience:** Academic; Public; School

**Location:** Room 134, Peoria Civic Center

---

**Practical Magic for Solo and Accidental Marketers**

Hear from two established solo library marketers on time and project management, free and subscription-based tools of the trade, and how to cultivate marketing enthusiasm among fellow staff. We’ll share what works (and doesn’t work) for our libraries, how we evaluate our marketing strategies, and what’s next on our to-do lists. We’ll also talk about where we go for inspiration and how to stay creative in a busy environment. This is a practical knowledge sharing session, so bring your own favorite tips and tools to share.

**Speakers:** Allison Porch, Carol Stream Public Library, and Samantha Parkison, Bensenville Community Public Library

**Track:** Marketing and Outreach

**Session Tags:** Continuing Education and Professional Development; Marketing; Project Management

**Audience:** Academic; Public; School; Special

**Location:** Room 135, Peoria Civic Center

---

**TABLE TALK: A Primer on Quantitative Analysis for Librarians**

Tangled in your budget numbers? Annoyed by those percentages? Always fighting with your spreadsheets? Can’t decide how to compare competing proposals? Statistician, teacher and author Richard Flint will discuss elements of quantitative analysis such as basics of descriptive statistics and decision theory. He will also show how to spruce up your spreadsheets with easy but important and little-known Excel commands. Emphasis will be on worked examples.

**Speaker:** Richard Flint, Lisle Library District

**Track:** Teaching and Learning

**Session Tags:** Administration and Management; Information Literacy; Training

**Audience:** Academic; Public; School; Special

**Location:** Room 203, Peoria Civic Center

---

**After the Confetti Falls: Managing the Post-Construction Blues**

What happens after your terrific building project has been completed? You may be feeling a little let down or unmotivated, or are suddenly surprised with personnel problems you never anticipated. You’ve been putting in so many extra hours, and you’ve been running on adrenaline so long you’ve forgotten what “normal” feels like. Don’t despair! Come learn how to proactively identify and address red flag areas, manage board, staff, and community expectations, and understand and manage the personal impact of leading a building project after it’s over.

**Speakers:** Su Reynders, Lincolnwood Public Library District, and Brian Shepard, Indian Trails Public Library District

**Track:** Buildings and Facilities

**Session Tags:** Administration and Management; Buildings and Facilities; Leadership

**Audience:** Public

**Location:** Room 210 – 211, Peoria Civic Center
Building Inclusive and Engaged Communities with International Students: Results from Two Academic Libraries

International students are a growing population in academic communities and on university campuses with unique and often overlooked needs, including spaces, services, staff, and programming. Two academic libraries have risen to the challenge. In this session, learn about the current state of international student needs and services, various assessment methodologies, possible procedural enhancements, recommendations for improvement, and the early results from implementation of new procedures and services.

**Speakers:** Marlee Graser, Southern Illinois University Edwardsville; Melissa Burel, Alabama A&M University; Stephanie Campbell, Danielle Futoran, Julie Murphy, and Alexis Wolstein, Illinois State University

**Tracks:** Diversity and Special Populations; IACRL @ ILA

**Session Tags:** IACRL @ ILA; Research Design; User Experience

**Audience:** Academic; Public

**Location:** Room 212 - 213, Peoria Civic Center

It’s About the Kids! Empathy, Emotional Labor, and Self Care

Abuse, drug use, suicide, coming out, homelessness, gun violence, and mental illness? For teens in crisis, the library can be a safe space and teen librarians find themselves thrust into situations for which we have very little training, forcing ourselves to make it up as we go along. Learn how to respond to teens in crisis from teen librarians who have been there. And also learn from a professional social worker how to take care of yourself while dealing with these stressful situations.

**Speakers:** Cindy Shutts, White Oak Library District; Sarah Stumpf, Rockford Public Library; Flannery Crump, Aurora Public Library; Kiyana Jackson, Wellness Made Whole Inc; and Brittany Whyte, White Oak Library District - Crest Hill Branch

**Presented by:** Young Adult Services Forum

**Track:** Youth and Young Adult Services

**Session Tags:** Personnel and Staffing; Young Adult Services; Youth Services

**Audience:** Public; School

**Location:** Room 220, Peoria Civic Center

Work Hard, Play Harder: An Insider’s Guide to Not-So-Passive Programs

Passive programs can be a librarian’s dream or nightmare—less work during the program, but limited interaction with customers. Tracking participation in a successful program can also prove difficult. Join a panel of experienced youth services librarians as they tackle the definition of a passive program, how to track participation and share fun examples of ways to engage staff, customers, and children. Participants will listen to a panel presentation and then engage in passive programs themselves. Program examples will be geared for children and families but can be restructured for all ages.

**Speakers:** Emily Bayci, Naperville Public Library; Kerry Bailey, Arlington Heights Memorial Library; Tina Ruszala, Palos Heights Public Library; and Jessica Rodrigues, Steger-South Chicago Heights Public Library

**Presented by:** Youth Services Forum

**Tracks:** Programming; Youth and Young Adult Services

**Session Tags:** Programming; Young Adult Services; Youth Services

**Audience:** Public; School

**Location:** Room 221, Peoria Civic Center

11:15 A.M. – NOON

Trustee Exhibits Break

Visit the exhibits with your fellow trustees.

**Location:** Exhibit Hall C, Peoria Civic Center
**NOON – 1:30 P.M.**

*Exhibits Closing Lunch Buffet*

Join our exhibitors for a complimentary light buffet lunch in the Exhibit Hall

**Location:** Exhibit Hall C, Peoria Civic Center

The Exhibits Closing Lunch Buffet is made possible by the generous support of Sheehan Nagle Hartray and Wight & Company.

**12:15 – 1:30 P.M.**

*Trustee Day Luncheon*

Join your fellow trustees for a networking luncheon. Trustee Day registration is required for this ticketed event.

The Trustee Luncheon is made possible by the generous support of Klein, Thorpe & Jenkins Ltd.

**Location:** Cotillion Ballroom, Marriott Pere Marquette Hotel

---

**1:45 – 2:45 P.M.**

*The Disability Accommodation Process in the Library Workplace for Employees*

This session focuses on navigating the accommodation process when a library employee has a disability. This session is centered on the employee side of the process and will include a discussion of resources as well as strategies for managing the process. The presentation will draw on the speaker’s experience of the process.

**Speaker:** JJ Pionke, University of Illinois at Urbana-Champaign

**Tracks:** Diversity and Special Populations; IACRL @ ILA; Leadership, Management, and Staff Development

**Session Tags:** Accessibility and ADA Compliance; Human Resources; Personnel and Staffing

**Audience:** Academic; Public

**Location:** Room 134, Peoria Civic Center

---

*A Trustee’s Guide to Municipal Bonds*

This presentation will cover a number of issues of which Trustees should be aware during a municipal bond financing. Topics will include, but not limited to: 1) financing mechanisms available to libraries and library districts; 2) bond basics for both new money and refunding bond issues; 3) the members of a financing team; 4) credit ratings; 5) description of the official statement; and 6) a market update, including the impact of recent tax reform legislation on the municipal bond market.

**Speaker:** Andrew Kim, PMA Securities, Inc.

**Tracks:** Leadership, Management, and Staff Development; Trustees

**Session Tags:** Fundraising and Development; Teaching and Learning; Trustees

**Audience:** Academic; Public

**Location:** Room 136, Peoria Civic Center

---

*Top Ten Budget Disasters Facing Your Library*

How much financial trouble can your library get itself into? Plenty. Here are 10 of the top fiscal messes that will get your library into trouble, sometimes without any effort on your part. Learn about these ten things so you can avoid them in the future and if it has already happened, learn how to minimize the damages. Please bring your questions.

**Speakers:** Britt Isaly and Adam Simon, Ancel Glink

**Tracks:** Leadership, Management, and Staff Development; Trustees

**Session Tags:** Administration and Management; Budget Planning and Finance; Trustees

**Audience:** Public

**Location:** Room 135, Peoria Civic Center
TABLE TALK: The Life Changing Magic of Workflow: How to Use Simple Organization and Communication Skills to Build Participation at Your Programs

Have you ever planned a program that failed due to poor organization or miscommunication among staff? Hear about simple collaboration tools and workflow procedures that will improve your program outcomes. Learn why keeping a shared budget spreadsheet, program checklist, and performer agreement is vital for creating successful programs. Discover communication platforms where your emails, calendars, and program documents are all in one place. Find out how to double program participation by using untraditional yet effective techniques to promote your programs.

**Speakers:** Tzvetana Petrov, New Lenox Public Library, and Dawn Ritter, Joliet Public Library — Otawa Street Branch

**Track:** Programming

**Session Tags:** Adult Services; Budget Planning and Finance; Programming

**Audience:** Public

**Location:** Room 203, Peoria Civic Center

Library of Things: Borrow Don’t Buy

This program will provide tactical tips on how to add a successful and inclusive “Library of Things” collection to your library. It will include all the nuts and bolts, such as sample processing, cataloging, check in/out procedures, and workflows to ensure your collection is organized and is easily accessible. Learn how to get buy-in of staff, board, and community through creative marketing. Whether you’re a large or small library, whether you have space or not, whether your budget is $10 million or $10 we believe that any library can have a “Library of Things.” We’ll show you how!

**Speakers:** Laura Bartnik and Sharon Highler, Northlake Public Library District

**Track:** Collections and Technical Services

**Session Tags:** Collection Development; Makerspaces; Open Access

**Audience:** Public

**Location:** Room 210 - 211, Peoria Civic Center

“TABs Don’t Work Here” Empowering Teens and Getting Stuff Done (whether or not you call it a Teen Advisory Board)

There are as many ways to run a Teen Advisory Board (TAB) as there are libraries, and TABs these days are taking on roles far beyond suggesting video games. TABs are an inclusive, flexible, scalable, dynamic method for involving teen voices in your library’s direction, and (shhh! don’t tell!) you can have a Teen Advisory Board even if your teens don’t know what a TAB is. Learn how TABs have worked for three librarians, incorporating methods from the YALSA Futures Report on enriching teen engagement with their communities. Bring your questions and come ready for a lively conversation.

**Speakers:** Heather Booth, Thomas Ford Memorial Library; Izabel Gronski, Oak Lawn Public Library; and Evan Mather, Arlington Heights Memorial Library

**Presented by:** Young Adult Services Forum

**Track:** Youth and Young Adult Services

**Session Tags:** Civic Engagement; Programming; Young Adult Services

**Audience:** Public

**Location:** Room 212 - 213, Peoria Civic Center
Grab and Go: Expanding and Strengthening Senior Programming

Participants will be introduced to creative and fun ways to expand and strengthen programming at senior facilities and at the library, especially for patrons living with dementia. Whether utilizing memory kits, travel and reading programs, and antique items to inspire memories and encourage conversations, or by incorporating painting, stuffed animals, therapy dogs, and music activities to stimulate the senses, participants can develop ideas that work for their library, community, and budget.

Speakers: Dana Hintz and David Kelsey, St. Charles Public Library

Track: Diversity and Special Populations; Programming

Session Tags: Outreach Services; Programming; Special Needs Populations

Audience: Public

Location: Room 220, Peoria Civic Center

A Rising Tide: Coaching ALL Staff to their Full Potential using SMART Goals and Positive Documentation

Are your staff members being supported to success? How can you motivate employees to stretch beyond their comfort zone while minimizing the stress or difficulty of writing evaluations? In this session, participants will hear from managers about best practices for writing evaluations, including finding opportunities for positive documentation. Participants will have a chance to practice crafting SMART goals — goals that are specific, measurable, achievable, realistic, and timely — and learn how these can lead to higher staff morale and a greater sense of purpose.

Speakers: Alea Perez, Westmont Public Library; Cathy Mayer, Trinity Christian College; Maggie Thomann, Northbrook Public Library; and Becky McCormack, Orland Park Public Library

Tracks: Leadership, Management, and Staff Development, IACRL@ILA

Session Tags: Administration and Management; Assessment and Evaluation; Strategic Planning

Audience: Public; Academic

Location: Room 221, Peoria Civic Center

Popping Up in Your Community: Taking the First Step Outside Your Library’s Doors

Looking for your patrons? Step outside your door and into your community to reconnect or connect for the first time with residents who need a new way of thinking about their local library. These two library districts in Southern Illinois implemented initiatives designed to turn outward. From promos to logistics, find out how our successes and failures empowered us to increase our community presence. Working within the framework of current budget and staffing, you CAN increase your library’s visibility. You’ll leave this session with new ideas to get out of your library and out into your community!

Speakers: Kate Kite and Betsy Mahoney, Six Mile Regional Library District; Christine Gerrish and Magi Henderson, Glen Carbon Centennial Library District

Track: Marketing and Outreach

Session Tags: Outreach Services; Partnerships and Collaboration; Scalable Programming/Services

Audience: Academic; Public

Location: Room 222, Peoria Civic Center
3:00 – 4:00 P.M.

It’s That Time Of Year Again… Evaluating Your Library Director

Do you dread evaluating your library director? Is it hard to get feedback from your fellow trustees? Do you know why you are evaluating your library director? This session will walk you through the whole process so that you won’t dread the annual evaluation and you will walk away with concrete tools to better assist you in one of your most important duties as a trustee.

Speakers: Dave Barry and Karolyn Nance, Bartlett Public Library District

Track: Trustees

Session Tags: Assessment and Evaluation; Mentoring; Trustees

Audience: Public

Location: Room 134, Peoria Civic Center

Board Wars

Accomplishing library goals can be difficult when disagreements arise. With trustees, staff, and the public interest, it can be difficult to navigate challenges and operate effectively with a dysfunctional board. In this interactive session, learn how to effectively manage board relationships to achieve success. The speakers will use a game-show style format to address how to handle issues that may arise between the president, trustees, staff, and the public. You will learn how to manage each relationship and create functional and effective communication.

Speakers: Erin Pell and Julie Tappendorf, Ancel Glink

Track: Trustees

Session Tags: Leadership; Public Policy/Government Relations; Trustees

Audience: Academic; Public; Special

Location: Room 135, Peoria Civic Center

Management Lessons from the Wizarding World of Harry Potter

Does the Wizarding World have anything to teach us about management? The intricate world built by Rowling teaches not only about love, friendship and defeating evil wizards, but also gives valuable tips on how to be a great manager. Explore the management styles of different characters and hear about some of the greatest (and worst) management decisions made throughout the books. Join in an interactive discussion on how you can use these lessons to improve your own management skills. All houses welcome!

Speaker: Kate Hall, Northbrook Public Library

Track: IACRL@ILA; Leadership, Management, and Staff Development

Session Tags: Administration and Management; Career Advice; Leadership

Audience: Public

Location: Room 210 - 211, Peoria Civic Center

Sort of Bilingual: Serving Youth and Young Adults from Spanish-Speaking Homes

Children and Young Adults growing up in Spanish-speaking households can encounter unique barriers to academic and social-emotional growth. Our library surveyed nearly 400 residents with the help of the ALA Diversity Research Grant to get a richer picture of the assets and needs of youth in bilingual homes. Our findings led us to develop new ways of approaching programming and services for bilingual youth. Find out more about our process for collecting useful community data and how you can replicate successful programs in your library.

Speakers: Elizabeth Lynch and Kelly MacGregor, Addison Public Library

Presented by: Young Adult Services Forum

Tracks: Diversity and Special Populations; Youth and Young Adult Services

Session Tags: Equity, Diversity, Inclusion; Young Adult Services; Youth Services

Audience: Public; School

Location: Room 212 – 213, Peoria Civic Center

This program is made possible by the generous support of OverDrive.

Thursday, October 11
Youth Services Ignite!
Youth librarians from a variety of Illinois libraries present 5 minute Ignite-style presentations about topics of their choosing. This fast-paced, fun program will cover topics related to youth services librarianship, from collection to programming, and everything in between.

Speakers: Ellen Conlin, Naperville Public Library; Darcy Tatlock, St. Charles Public Library District; Katie Clausen, Gail Borden Public Library District; Heidi Knuth, Bloomingdale Public Library; and Kim Viita, Elmwood Park Public Library

Presented by: Youth Services Forum
Tracks: IACRL@ILA; Youth and Young Adult Services
Session Tags: Early Literacy; Programming; Youth Services
Audience: Public
Location: Room 220, Peoria Civic Center

Don’t Lose Your Knope: Creative Endurance and Public Service the Parks and Rec Way
Library workers are driven to provide dynamic internal and external customer service, but during times of adversity, continuing to love your community and like your work can be a challenge. As public service professionals, we do the seemingly impossible with restricted budgets, borrowed time and with exceeding accuracy...and that's not easy. Whether you're turning a pit into a park or leading an open forum, you've got to have the tools to exercise creative endurance. In this session, let your fellow library workers from across departments and grades share their stories and strategies for maintaining positivity, practicing relentless optimism under pressure.

Speakers: Jennifer Hovanec, Indian Trails Public Library District; Shaira Rock, Elmhurst Public Library; Athens Moreno, Glencoe Public Library; Deidre Winterhalter, Oak Park Public Library; and Jason Pinshower, Barrington Area Library

Tracks: IACRL@ILA, Leadership, Management, and Staff Development
Session Tags: Organizational Change; Personnel and Staffing; Popular Culture and Fandom
Audience: Academic; Public; School
Location: Room 221, Peoria Civic Center

Rob Innes | 630-816-3848 • robìnnes@att.net
Poster Sessions [Wednesday, October 10]

**Exhibit Hall C**
**Noon – 1:30 P.M.**

**Maker Without the Space: Creating a Maker Community in any Library**
How do you go from “a last minute program description” to “seeing children build their own hand held gaming devices” in 1.5 years? The answer is luck, persistence, problem solving, and one really great local volunteer. Here at the Cary Library we don’t have a 3D printer, we don’t have a laser cutter, and we don’t have a dedicated space. Yet we’ve managed to build a loyal Maker Club - an all ages community that’s eager to learn, and help each other learn, about STEAM and DIY electronics.

**Presenter:** Becky Oberhauser, Cary Area Public Library

**Accessibility for All: Screen Readers**
This poster will discuss the options available to all libraries to better accommodate their visually impaired patrons. The focus will be on the comparison of different screen readers, which are computer aides for the visually impaired. I will demonstrate how to use the most popular screen readers and give people the chance to ask questions regarding usability in a library setting. I will have practical guides to using different screen readers and helpful tips for partnering with different organizations to extend a library’s outreach to include all patrons, specifically the blind, and sight impaired.

**Presenter:** Kelsey Flynn, White Oak Library District and Joliet Public Library

**Create Your Own Fandom Maker Night**
Discover how to launch your own fandom maker lab series for Harry Potter, Star Wars, Game of Thrones and more to bring patrons together to complete laser cutting, vinyl, and 3D printing projects. Samples and project guides will be provided.

**Presenters:** Alexa Hansen and Kathleen Weiss, Niles-Maine District Library

**Recharge Committee**
Each year the Recharge Committee offers several relevant, engaging, and informative programs and field trips for library professional based on current library trends and audience feedback. The programs are free to any who can attend. This year, we’ve also begun a newsletter featuring people in the library world making an impact and helpful resources. 73% of survey respondents feel our programs increased their knowledge, skills, and/or expertise. In 2017, we had 188 in attendance over 6 programs. Our past programs involved a 3D printer workshop, management lightning talks, a field trip to the ALA headquarters, and strategies to successfully launch civic and political programming. See more at https://rechargecommittee.com/. Our speakers often include local library staff demonstrating leadership through their work. We will share info on our past projects and how to get involved, whether it’s to volunteer an idea or to speak at one of our events.

**Presenters:** Tony Hahn, Des Plaines Public Library, and Jolie Duncan, Arlington Heights Memorial Library

**Data Driven Decisions**
Since March 2016, the Information Services Department at Gail Borden Public Library District has been using data from the Desk Tracker product to make decisions about staffing and training. Setting up the form properly took a few months of trial and error. Now the form is used to tally every transaction at the Information Desk, from a 45-minute genealogy question to a 2-minute study room reservation. Managers generate reports and analyze data on a monthly, quarterly, and yearly basis. The data is used to make better decisions about the number of staff on desk, what level staff to hire, and training needed.

**Presenter:** Erin Donlan, Gail Borden Public Library District

**Assessment Plan of Library Field Trips**
This poster presentation provides a better understanding of the impacts library field trips have on youth social and emotional development. Field trips planned by librarians are non-traditional programs that provide experiential learning opportunities, connected learning and high engagement among youth. This field trip assessment provides example of measuring outcomes as well as incorporating technology as a tool for librarians to collect data.

**Presenter:** Jamie Bravo, Chicago Public Library

**Is Your YA Collection Truly Diverse?**
This session seeks out the representation of varying identities that are encompassed under the term diversity—such as racial identity, sexual & romantic orientation, disability, religious identity, and more—as they apply to the collections of young adult literature. Through both a series of exploratory questions, as well as lists of suggested titles, librarians are given a jumping off point for allowing teen patrons to find themselves represented on the shelves of their library.

**Presenter:** Rachel Strolle, Glenside Public Library District

**Starting and Growing a Successful Seed Library**
Interested in starting a seed library? Find out how the Blue Island Public Library started and has maintained a successful seed library for over 3 years now by partnering, working with volunteers, various state and local agencies, and creating interactive children’s programs that have been win-win for the children and the seed library. Come away with ideas about how to set up your own seed library, potential partners as well as the physical logistics of what is required.

**Presenters:** Anna Stange and Colleen Waltman, Blue Island Public Library
Families Together: Reading Enrichment for Social/Emotional Learning

Families Together: Reading Enrichment for Social/Emotional Learning is a project designed to build social and emotional learning for both birth to 5 year old children from the Ann Reid Early Childhood Center (ARECC), Naperville School District #203, and their parents in a weekly program at the Lisle Library District (LLD) that can be transferred from the school and library settings into the home. Traditionally, these types of skills are expected to be taught in the home environment. However, given that the limited English “at risk” parents in this program are not aware of customary behavior, learning characteristics, or social rules that affect their children being raised in the United States, this warrants attention for supporting/teaching their children. Giving at risk families the opportunity to learn and improve SEL by introducing them to books to use at home will reinforce the concepts being taught in the weekly program where adults learn English and SEL strategies in an adjoining room to where their children are being worked with in play groups to build their SEL coping skills.

Presenter: Jean Demas, Lisle Library District

Diversity Report

ILA’s Diversity Committee strives to promote best practices and resources for diversity and inclusion in library services. Join committee members to learn about programs and services targeting diverse and underserved audiences. Garner practical ideas to incorporate at your organization. Visit us to hear about current initiatives, find out how to get involved, and share your ideas.

Presenters: Trixie Dantis, Arlington Heights Memorial Library, and Katrina Belogorsky, Skokie Public Library

Veteran Voices: Library Impact on Veterans

This poster examines the preliminary results of a study in which veterans were asked about their reading habits and library usage as part of a larger interview project for the Library of Congress’ Veteran’s History Project. Preliminary results show that for the most part, veterans view themselves as citizens and use the library as parents, local community members, and students but rarely while wearing the identity of veteran. Veterans who were officers or retired after a full twenty years identified more strongly with the veteran identity.

Presenter: JJ Pionke, University of Illinois at Urbana-Champaign

EBSCO - Recognizing the Importance of Libraries

EBSCO is proud to sponsor the 2018 Illinois Library Association Conference. We recognize that the service libraries provide is important. Thank you, Illinois librarians, for what you do. At EBSCO, we’re working to optimize the value of that service with solutions that meet the needs of library users:

- EBSCO Discovery Service™
- Full-Text Databases and Archives
- Subject Indexes
- Popular Digital Magazines with Flipster®
- E-Journals/E-Packages
- EBSCO eBooks™

Let’s Succeed Together.

Follow us on Twitter @EBSCO

Please visit us at booth #101
**Poster Sessions [Thursday, October 11]**

### Exhibit Hall C  
**NOON – 1:30 P.M.**

#### Arrupe College: Intrusive Librarianship
In 2015, Loyola University Chicago opened Arrupe College, a program that offered a two-year associates degree program that was structured for students that needed a little extra help. These students come from diverse populations, and many are low-income, first-generation college students. Through small class sizes, one-on-one contact with faculty and staff, students would have the support system necessary to succeed in the program. Since its inception the Loyola University Chicago Lewis Library has worked with faculty and staff to teach and support information literacy in the program. Learn about Arrupe College, and what worked and did not work to reach the students.

**Presenter:** Annette Alvarado, Loyola University Chicago

### Improve ILL Workflows with this OA Search Tool
A growing number of web tools are available for discovering cost-free, open access, full-text scholarly articles. These tools are attractive to both ILL staff, who are interested in retrieving materials quickly for their patrons, and library and university administrators, who want to minimize operational costs. With so many tools available, which are most effective for the task at hand? This poster compares the services of Directory of Open Access Journals, Google, Google Scholar, Jurn, OAIster, OpenDOAR, and Open Access Button in their ability to locate full-text scholarly articles that are freely available online. While most of these tools offer metasearch functionality, one comes out on top with regard to quantity of successful results and ease of use. Findings have implications for optimizing the efficiencies of ILL departments; staff will feel empowered to conduct a sufficient search for open access materials prior to submitting ILL requests.

**Presenter:** Kirstin Duffin, Eastern Illinois University

### Developing Future Scholars through Interdisciplinary Graduate Student Workshops
Graduate students, as future scholars, often need specialized programming related to research. At many universities, this programming is often scattered across different departments, courses, and professional development options thus becoming a challenge for students to access. The library, as a neutral location, can provide space and expertise to meet the research needs of this group of students. Three librarians, from different departments, partnered to create interdisciplinary workshops to teach important, practical skills such as scholarly publishing strategies, source management, research posters, and thesis/dissertation formatting. This poster will visually highlight the workshops provided, attendance and evaluation data, the key strategies to sustain programming and overcome challenges, and the future plans for this program.

**Presenters:** Sarah Dick, Sue Franzen, Jennifer Sharkey, Illinois State University — Milner Library

### Ways in Which ILL Usage Influences Collection Development Policies and Practices in CARLI Libraries
For its 2017–2018 annual project, the CARLI (Consortium of Academic and Research Libraries in Illinois) Resource Sharing Committee undertook a study of the connection between Interlibrary Loan (ILL) usage and collection development in CARLI member libraries. Since a literature review did not find any Illinois-specific case studies, the Committee distributed a survey to CARLI libraries, which received 69 responses. By analyzing these survey results and reviewing specific examples of workflows from several CARLI libraries, the Committee concluded that Patron-Driven Acquisitions (PDA) is the most common method for using ILL data to inform collection development. Despite the popularity of this and other methods, the majority of responding libraries do not formally assess the effectiveness of these approaches. This poster session will emphasize the “Libraries: All Inclusive” theme by demonstrating the relevance of the Committee’s findings to academic libraries of all types.

**Presenter:** Sarah McHone-Chase, Northern Illinois University

### Ain’t No Party Like a CryptoParty
CryptoParty is a decentralized movement with events happening all over the world. The goal is to pass on knowledge about protecting yourself in the digital space. This can include encrypted communication, preventing being tracked while browsing the web, and general security advice regarding computers and smartphones. Discover how to throw a CryptoParty at your library.

**Presenter:** Kathleen Weiss, Niles-Maine District Library
Creating a Consortium Task Force to Assess E-Resource Accessibility

This poster examines the creation of a library task force within the Big Ten Academic Alliance to assess e-resources for accessibility. The task force has hired two companies to do testing and makes those results available to the public. The task force has also created boilerplate language to be used in contract negotiations for licenses to increase accessibility of e-resources for people with disabilities.

**Presenter:** JJ Pionke, University of Illinois at Urbana-Champaign

Introduction to the Illinois Digital Heritage Hub

The Illinois Digital Heritage Hub (IDHH) is the Digital Public Library of America (DPLA) Service Hub for the state of Illinois. As IDHH metadata specialist, I will present a poster that will demonstrate how the IDHH works with individual institutions to aggregate their metadata and how that metadata gets to the DPLA. The poster will also showcase strategies for optimizing metadata for maximizing the experience of DPLA end-users, such as teachers, students, and researchers.

**Presenter:** Joshua Lynch, University of Illinois, Urbana-Champaign

Sitting Down with a Librarian: The Research Process with Our Students

If you ask, students will discuss their research process and their emotional connection to it. After reading Duke and Asher’s College Libraries & Student Culture, I devised a project based on the idea of interviewing students about research. I had the support of the Elgin Community College’s Faculty Research Community. In February 2018, I presented my findings at the college-wide Assessment Diaries. You will learn about students’ approach and emotional connection to research and my conclusions (in some cases, the students’ conclusions, really) to support students. Using this model, you will be able to build your own ethnographic research project to understand your students.

**Presenter:** Jennifer Schlau, Elgin Community College

Grandparents Day Out @ Your Library

Before your grandkids go back to school, bring them for fun, games, and giveaways! We’ll have activities you can do together, cool things to see, ice cream provided by AARP, a demonstration by a local police dog, touch a truck, face painter, and more! Presented in collaboration with our local park district, AARP, Walgreens, law enforcement, and elected officials.

**Presenter:** Amy Byrne, White Oak Library District

Library Service Areas Map

The interactive map of library service areas in Illinois was developed by the Illinois State Library in partnership with the Illinois Department of Revenue. The map features multiple layers, including library service areas, school districts and city boundaries. The map allows users to have an interactive view of library service areas as well as the ability to determine non-resident services.

**Presenter:** Mark Shaffer, Illinois State Library

The ILA Reporter: Providing “All Inclusive” Coverage of Illinois Libraries

One of the primary goals of the ILA Reporter Advisory Committee, in releasing the publication six times annually, is not only to promote events and accomplishments directly related to the Illinois Library Association, but also to highlight initiatives and activities undertaken by a broad range of libraries throughout the state. To this end, articles focus on all types of libraries (public, school, academic, etc.), serving all kinds of communities (rural, urban, suburban, etc.), and they cover topics affecting everyone from library staff and trustees to outside community organizations and members of the general public who may never set foot in a library themselves. This poster session will feature some of the most interesting and relevant topics that the ILA Reporter has covered during the past few years, demonstrating the “Libraries: All Inclusive” scope of the publication and its efforts to serve the full Illinois library community.

**Presenter:** Rachel Shulman, Vernon Area Public Library District

Making Tutorials with LibGuides

Forefront Library is a small, special library where one of the services we provide is access to several unusual databases. As we also welcome the general public in addition to our members there is a broad range of familiarity with these sources among our users. So, in order to maximize our staff’s effectiveness and aid our patrons in their navigation, we have created online tutorial guides for the most popular of our databases. This poster explains why LibGuides was chosen, the process of making a tutorial, and observed feedback.

**Presenter:** Sarah Rice, Forefront Library
Programs by Tracks

### Adult Services, Reference, and Readers’ Advisory

**Tuesday, October 9**
- **10:45 – 11:45 a.m.** It’s In Our DNA...Helping Customers with Genetic Genealogy  
  Room 209, PCC
- **2:45 – 3:45 p.m.** What They Want Where They Want It: Passive Advisory for Books, Movies, & More  
  Room 210 – 211, PCC
- **4:00 – 5:00 p.m.** Choose Your Own Adventure: Passive Programming at Your Library  
  Room 209, PCC
- **4:00 – 5:00 p.m.** Alt RA: Using Video Games, Apps, Music, Movies, YouTube, and TV Shows as Reader’s Advisory.  
  Room 222, PCC

**Wednesday, October 10**
- **1:45 – 2:45 p.m.** iREAD Showcase Showdown  
  Room 222, PCC
- **3:00 – 4:00 p.m.** Readers Advisory: Turning Ideas into Action  
  Room 212 – 213, PCC

### Advocacy and Activism

**Tuesday, October 9**
- **1:30 – 2:30 p.m.** Service Organizations: an Opportunity to Connect with Communities  
  Room 210 – 211, PCC

**Wednesday, October 10**
- **9:00 – 10:00 a.m.** Bystander Intervention in the Library: What Do I Do?  
  Room 210 – 211, PCC
- **3:00 – 4:00 p.m.** Learn Effective Advocacy to Legislators from Legislators  
  Room 134, PCC

### Assessment and Evaluation

**Thursday, October 11**
- **9:00 – 10:00 a.m.** Assessment in Academic Libraries: Case Studies  
  Room 135, PCC

### Buildings and Facilities

**Tuesday, October 9**
- **10:45 – 11:45 a.m.** The Challenges of Opportunity: Service, Space, Community & Economic Development  
  Room 210 – 211, PCC
- **4:00 – 5:00 p.m.** From Content Consumption to Content Creation: Harper College’s Library Transformation  
  Room 212 – 213, PCC

**Wednesday, October 10**
- **9:00 – 10:00 a.m.** Remaining Relevant: Making Room for New Services and Community Collaboration  
  Room 136, PCC

**Thursday, October 11**
- **11:00 – 12:00 p.m.** After the Confetti Falls: Managing the Post-Construction Blues  
  Room 210 - 211, PCC
# Collections and Technical Services

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Event</th>
<th>Room</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Tuesday, October 9</strong></td>
<td></td>
<td>Wrangling AV with RDA</td>
<td>Room 134, PCC</td>
</tr>
<tr>
<td>10:45 – 11:45 A.M.</td>
<td></td>
<td>Building an Accessible and Inclusive Catalog</td>
<td>Room 135, PCC</td>
</tr>
<tr>
<td>1:30 – 2:30 P.M.</td>
<td></td>
<td>Crafting Your Library’s Collection Development Plan</td>
<td>Room 134, PCC</td>
</tr>
<tr>
<td>2:45 – 3:45 P.M.</td>
<td></td>
<td>Building an Accessible and Inclusive Catalog</td>
<td>Room 135, PCC</td>
</tr>
<tr>
<td><strong>Wednesday, October 10</strong></td>
<td></td>
<td>TABLE TALK: Black Studies Collections Matter</td>
<td>Room 203, PCC</td>
</tr>
<tr>
<td>9:00 – 10:00 A.M.</td>
<td></td>
<td>TABLE TALK: Catalog FAQ: Answers from Technical Services for Public Services Staff</td>
<td>Room 203, PCC</td>
</tr>
<tr>
<td>1:45 – 2:45 P.M.</td>
<td></td>
<td>Censorship: Looking in the Mirror Part 2</td>
<td>Room 221, PCC</td>
</tr>
<tr>
<td>3:00 – 4:00 P.M.</td>
<td></td>
<td>TABLE TALK: Landscape of Resource Sharing in Illinois: Interlibrary Loan and Delivery</td>
<td>Room 203, PCC</td>
</tr>
<tr>
<td>3:00 – 4:00 P.M.</td>
<td></td>
<td>What’s on Your Shelves!? How to Manage a Collection Inventory</td>
<td>Room 210 – 211, PCC</td>
</tr>
<tr>
<td><strong>Thursday, October 11</strong></td>
<td></td>
<td>Technical Services ARE Public Services: Providing Excellent Customer Service through Cataloging and Technical Services Projects</td>
<td>Room 210 – 211, PCC</td>
</tr>
<tr>
<td>9:00 – 10:00 A.M.</td>
<td></td>
<td>Library of Things: Borrow Don’t Buy</td>
<td>Room 210 - 211, PCC</td>
</tr>
<tr>
<td>1:45 – 2:45 P.M.</td>
<td></td>
<td>Table Talk: Inclusion Via Library Volunteerism</td>
<td>Room 203, PCC</td>
</tr>
<tr>
<td>2:45 – 3:45 P.M.</td>
<td></td>
<td>The More We Get Together - Growing Public Library and School Partnerships that Serve a Diverse and Multilingual Population</td>
<td>Room 212 – 213, PCC</td>
</tr>
<tr>
<td>4:00 – 5:00 P.M.</td>
<td></td>
<td>Thoughtful Programming for Multicultural Communities</td>
<td>Room 135, PCC</td>
</tr>
</tbody>
</table>

# Diversity and Special Populations

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Event</th>
<th>Room</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Tuesday, October 9</strong></td>
<td></td>
<td>Nosotros somos la biblioteca: Becoming the Heart of the Community</td>
<td>Room 212 – 213, PCC</td>
</tr>
<tr>
<td>10:45 – 11:45 A.M.</td>
<td></td>
<td>Sensory Friendly: Including Patrons with Autism Spectrum Disorder into the Library</td>
<td>Room 221, PCC</td>
</tr>
<tr>
<td>1:30 – 2:30 P.M.</td>
<td></td>
<td>Building an Accessible and Inclusive Catalog</td>
<td>Room 135, PCC</td>
</tr>
<tr>
<td>2:45 – 3:45 P.M.</td>
<td></td>
<td>The More We Get Together - Growing Public Library and School Partnerships that Serve a Diverse and Multilingual Population</td>
<td>Room 212 – 213, PCC</td>
</tr>
<tr>
<td>3:00 – 4:00 P.M.</td>
<td></td>
<td>TABLE TALK: We Get By With A Little Help From Our Friends - Inclusion Via Library Volunteerism</td>
<td>Room 203, PCC</td>
</tr>
<tr>
<td>3:00 – 4:00 P.M.</td>
<td></td>
<td>Creative Services for Patrons with Different-abilities</td>
<td>Room 209, PCC</td>
</tr>
<tr>
<td>4:00 – 5:00 P.M.</td>
<td></td>
<td>Thoughtful Programming for Multicultural Communities</td>
<td>Room 135, PCC</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Event</th>
<th>Room</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Wednesday, October 10</strong></td>
<td></td>
<td>The Librarian’s Guide to Homelessness</td>
<td>Room 220, PCC</td>
</tr>
<tr>
<td>8:00 – 10:00 A.M.</td>
<td></td>
<td>Helping the Unseen: How Do We Recognize and Serve Members of Invisible and Marginalized Groups</td>
<td>Room 135, PCC</td>
</tr>
<tr>
<td>9:00 – 10:00 A.M.</td>
<td></td>
<td>Cultivating a Neurodiverse Workforce: Why Your Staff Should Include Employees on the Autism Spectrum</td>
<td>Room 212 – 213, PCC</td>
</tr>
<tr>
<td>3:00 – 4:00 P.M.</td>
<td></td>
<td>DiversiTEA</td>
<td>Room 222, PCC</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Event</th>
<th>Room</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Thursday, October 11</strong></td>
<td></td>
<td>Assisting People with Disabilities</td>
<td>Room 134, PCC</td>
</tr>
<tr>
<td>9:00 – 10:00 A.M.</td>
<td></td>
<td>(Don’t) Call Me Crazy: Book Release and Author Interview with Kelly Jensen</td>
<td>Room 220, PCC</td>
</tr>
<tr>
<td>11:00 A.M. – 12:00 P.M.</td>
<td></td>
<td>Life Through a Transgender Lens</td>
<td>Room 134, PCC</td>
</tr>
<tr>
<td>11:00 A.M. – 12:00 P.M.</td>
<td></td>
<td>Building Inclusive and Engaged Communities with International Students: Results from Two Academic Libraries</td>
<td>Room 212 – 213, PCC</td>
</tr>
<tr>
<td>1:45 – 2:45 P.M.</td>
<td></td>
<td>The Disability Accommodation Process in the Library Workplace for Employees</td>
<td>Room 134, PCC</td>
</tr>
<tr>
<td>1:45 – 2:45 P.M.</td>
<td></td>
<td>Grab and Go: Expanding and Strengthening Senior Programming</td>
<td>Room 220, PCC</td>
</tr>
<tr>
<td>3:00 – 4:00 P.M.</td>
<td></td>
<td>Sort of Bilingual: Serving Youth and Young Adults from Spanish-speaking Homes</td>
<td>Room 212 – 213, PCC</td>
</tr>
<tr>
<td>4:00 – 5:00 P.M.</td>
<td></td>
<td>Thoughtful Programming for Multicultural Communities</td>
<td>Room 135, PCC</td>
</tr>
</tbody>
</table>
## Programs by Tracks

### IACRL @ ILA

**Tuesday, October 9**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>10:45 - 11:45 A.M.</td>
<td>Enhancing Staff Development and Promoting Inclusion through Service Teams and Transformational Thinking</td>
<td>Room 221, PCC</td>
</tr>
<tr>
<td>1:30 - 2:30 P.M.</td>
<td>Embedded Librarianship as a Means of Promoting Student Retention</td>
<td>Room 212 – 213, PCC</td>
</tr>
<tr>
<td>2:45 - 3:45 P.M.</td>
<td>Library Connections: The Heart of Building Community</td>
<td>Room 212 – 213, PCC</td>
</tr>
<tr>
<td>4:00 - 5:00 P.M.</td>
<td>From Content Consumption to Content Creation: Harper College's Library Transformation</td>
<td>Room 212 – 213, PCC</td>
</tr>
</tbody>
</table>

**Wednesday, October 10**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 – 10:00 A.M.</td>
<td>IACRL Unconference</td>
<td>Room 221, PCC</td>
</tr>
<tr>
<td>9:00 – 10:00 A.M.</td>
<td>TABLE TALK: Black Studies Collections Matter</td>
<td>Room 203, PCC</td>
</tr>
<tr>
<td>1:45 – 2:45 P.M.</td>
<td>Make it All Make Sense! Story-Based Training for High-Turnover Positions</td>
<td>Room 134, PCC</td>
</tr>
<tr>
<td>1:45 – 2:45 P.M.</td>
<td>Censorship: Looking in the Mirror Part 2</td>
<td>Room 221, PCC</td>
</tr>
<tr>
<td>3:00 – 4:00 P.M.</td>
<td>Power to the (Young) People!</td>
<td>Room 136, PCC</td>
</tr>
<tr>
<td>3:00 – 4:00 P.M.</td>
<td>TABLE TALK: Landscape of Resource Sharing in Illinois: Interlibrary Loan and Delivery</td>
<td>Room 203, PCC</td>
</tr>
</tbody>
</table>

**Thursday, October 11**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00 - 10:00 A.M.</td>
<td>Assessment in Academic Libraries: Case Studies</td>
<td>Room 135, PCC</td>
</tr>
<tr>
<td>11:00 A.M. – 12:00 P.M.</td>
<td>Building Inclusive and Engaged Communities with International Students: Results from Two Academic Libraries</td>
<td>Room 212 – 213, PCC</td>
</tr>
<tr>
<td>1:45 – 2:45 P.M.</td>
<td>The Disability Accommodation Process in the Library Workplace for Employees</td>
<td>Room 134, PCC</td>
</tr>
<tr>
<td>1:45 – 2:45 P.M.</td>
<td>A Rising Tide: Coaching ALL Staff to their Full Potential using SMART Goals and Positive Documentation</td>
<td>Room 221, PCC</td>
</tr>
<tr>
<td>3:00 – 4:00 P.M.</td>
<td>Management Lessons from the Wizarding World of Harry Potter</td>
<td>Room 210 – 211, PCC</td>
</tr>
<tr>
<td>3:00 – 4:00 P.M.</td>
<td>Don’t Lose Your Knope: Creative Endurance and Public Service the Parks and Rec Way</td>
<td>Room 221, PCC</td>
</tr>
</tbody>
</table>
Leadership, Management, and Staff Development

**Tuesday, October 9**

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Room</th>
</tr>
</thead>
<tbody>
<tr>
<td>10:45 – 11:45 A.M.</td>
<td>Cultivating a Constructive Culture</td>
<td>Room 220, PCC</td>
</tr>
<tr>
<td>10:45 – 11:45 A.M.</td>
<td>Enhancing Staff Development and Promoting Inclusion through Service Teams and Transformational Thinking</td>
<td>Room 221, PCC</td>
</tr>
<tr>
<td>1:30 – 2:30 P.M.</td>
<td>Wage &amp; Hour Woes</td>
<td>Room 209, PCC</td>
</tr>
<tr>
<td>1:30 – 2:30 P.M.</td>
<td>Library Director Jenga: The Perpetual Challenge</td>
<td>Room 220, PCC</td>
</tr>
<tr>
<td>2:45 – 3:45 P.M.</td>
<td>Library Connections: The Heart of Building Community</td>
<td>Room 212 - 213, PCC</td>
</tr>
<tr>
<td>2:45 – 3:45 P.M.</td>
<td>So You Want To Be An Assistant Director: Tips for Success When You Are Second in Command</td>
<td>Room 220, PCC</td>
</tr>
<tr>
<td>4:00 – 5:00 P.M.</td>
<td>TABLE TALK: Book discussion for Library Leaders / Flex: The New Playbook for Managing Across Differences</td>
<td>Room 203, PCC</td>
</tr>
<tr>
<td>4:00 – 5:00 P.M.</td>
<td>Staff Reorganization—It’s Not So Scary!</td>
<td>Room 220, PCC</td>
</tr>
</tbody>
</table>

**Wednesday, October 10**

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Room</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 – 10:00 A.M.</td>
<td>The Librarian’s Guide to Homelessness</td>
<td>Room 220, PCC</td>
</tr>
<tr>
<td>8:00 – 10:00 A.M.</td>
<td>IACRL Unconference</td>
<td>Room 221, PCC</td>
</tr>
<tr>
<td>9:00 – 10:00 A.M.</td>
<td>How to Land Your Dream Job at Any Level</td>
<td>Room 134, PCC</td>
</tr>
<tr>
<td>9:00 – 10:00 A.M.</td>
<td>Library Libations: Special Events and Liquor Licensing</td>
<td>Room 209, PCC</td>
</tr>
<tr>
<td>1:45 – 2:45 P.M.</td>
<td>Make it All Make Sense! Story-Based Training for High-Turnover Position</td>
<td>Room 134, PCC</td>
</tr>
<tr>
<td>1:45 – 2:45 P.M.</td>
<td>From Inclusion to Equity: Policies, Programs, and Partnerships to Serve the Homeless</td>
<td>Room 135, PCC</td>
</tr>
<tr>
<td>1:45 – 2:45 P.M.</td>
<td>Legal Dangers for Leaders</td>
<td>Room 136, PCC</td>
</tr>
<tr>
<td>1:45 – 2:45 P.M.</td>
<td>Show Me the Value! Inclusive Policies that Will Retain Excellent Part-Time Staff</td>
<td>Room 210 – 211, PCC</td>
</tr>
<tr>
<td>1:45 – 2:45 P.M.</td>
<td>Now Train This!: Creating Dynamic Staff Training that is Useful, Inclusive, and Embraced By All</td>
<td>Room 212 – 213, PCC</td>
</tr>
<tr>
<td>3:00 – 4:00 P.M.</td>
<td>Addressing the Opioid Epidemic: What Libraries Need to Know</td>
<td>Room 209, PCC</td>
</tr>
<tr>
<td>3:00 – 4:00 P.M.</td>
<td>Balance &amp; Beyond: Work/Life Integration for Libraries</td>
<td>Room 221, PCC</td>
</tr>
</tbody>
</table>

**Thursday, October 11**

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Room</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00 – 10:00 A.M.</td>
<td>Sexual Harassment: How to Properly Investigate and Address Allegations within Your Library</td>
<td>Room 209, PCC</td>
</tr>
<tr>
<td>1:45 – 2:45 P.M.</td>
<td>The Disability Accommodation Process in the Library Workplace for Employees</td>
<td>Room 134, PCC</td>
</tr>
<tr>
<td>1:45 – 2:45 P.M.</td>
<td>Top Ten Budget Disasters Facing Your Library</td>
<td>Room 135, PCC</td>
</tr>
<tr>
<td>1:45 – 2:45 P.M.</td>
<td>A Trustee’s Guide to Municipal Bonds</td>
<td>Room 136, PCC</td>
</tr>
<tr>
<td>1:45 – 2:45 P.M.</td>
<td>A Rising Tide: Coaching ALL Staff to their Full Potential using SMART Goals and Positive Documentation</td>
<td>Room 221, PCC</td>
</tr>
<tr>
<td>3:00 – 4:00 P.M.</td>
<td>Management Lessons from the Wizarding World of Harry Potter</td>
<td>Room 210 – 211, PCC</td>
</tr>
<tr>
<td>3:00 – 4:00 P.M.</td>
<td>Don’t Lose Your Knope: Creative Endurance and Public Service the Parks and Rec Way</td>
<td>Room 221, PCC</td>
</tr>
</tbody>
</table>
## Programs by Tracks

### Marketing and Outreach

**Tuesday, October 9**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Room</th>
</tr>
</thead>
<tbody>
<tr>
<td>1:30 – 2:30 p.m.</td>
<td>No Child Left Behind (For Real This Time): A Blueprint for Getting Every K-12 Student in Your District a Library Card</td>
<td>Room 136, PCC</td>
</tr>
<tr>
<td>4:00 – 5:00 p.m.</td>
<td>Are You In or Are You Out?: Outreach Initiatives in Your Community</td>
<td>Room 210 – 211, PCC</td>
</tr>
</tbody>
</table>

**Wednesday, October 10**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Room</th>
</tr>
</thead>
<tbody>
<tr>
<td>1:45 – 2:45 p.m.</td>
<td>Every Veteran Has a Story! Together, We Can Make Sure They Are All Heard!</td>
<td>Room 209, PCC</td>
</tr>
<tr>
<td>3:00 – 4:00 p.m.</td>
<td>If You Build it Will They Come?</td>
<td>Room 135, PCC</td>
</tr>
</tbody>
</table>

**Thursday, October 11**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Room</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00 – 10:00 a.m.</td>
<td>Library Fundraisers: The Good (mostly), the Bad (some), and the Ugly (just a few)</td>
<td>Room 136, PCC</td>
</tr>
<tr>
<td>11:00 a.m. – 12:00 p.m.</td>
<td>Practical Magic for Solo and Accidental Marketers</td>
<td>Room 135, PCC</td>
</tr>
<tr>
<td>1:45 – 2:45 p.m.</td>
<td>Popping Up in Your Community: Taking the First Step Outside Your Library’s Doors</td>
<td>Room 222, PCC</td>
</tr>
</tbody>
</table>

### Programming

**Tuesday, October 9**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Room</th>
</tr>
</thead>
<tbody>
<tr>
<td>10:45 – 11:45 a.m.</td>
<td>“Looking for Group”: Engaging Teens with Dice, Monsters &amp; Stories</td>
<td>Room 135, PCC</td>
</tr>
<tr>
<td>1:30 – 2:30 p.m.</td>
<td>Programming for All! Inspiration for Small Libraries or Shrinking Budgets</td>
<td>Room 135, PCC</td>
</tr>
<tr>
<td>1:30 – 2:30 p.m.</td>
<td>You Can’t Do That at the Library!: Unusual Programming with Upper Elementary &amp; Middle School Appeal</td>
<td>Room 222, PCC</td>
</tr>
<tr>
<td>2:45 – 3:45 p.m.</td>
<td>Are Your Patrons “Board?” Start a Game Collection @ Your Library!</td>
<td>Room 222, PCC</td>
</tr>
<tr>
<td>2:45 – 3:45 p.m.</td>
<td>Away From Home: Creating Homeschool Programs @ Your Library</td>
<td>Room 221, PCC</td>
</tr>
<tr>
<td>4:00 – 5:00 p.m.</td>
<td>Reaching the Pod People — How to Launch a Library Podcast</td>
<td>Room 136, PCC</td>
</tr>
<tr>
<td>4:00 – 5:00 p.m.</td>
<td>Choose Your Own Adventure: Passive Programming at Your Library</td>
<td>Room 209, PCC</td>
</tr>
<tr>
<td>4:00 – 5:00 p.m.</td>
<td>Finger Paints, Full Hearts, Can’t Lose: How Adult Services and Youth Services Can Collaborate to Offer Family Programming</td>
<td>Room 221, PCC</td>
</tr>
</tbody>
</table>

**Wednesday, October 10**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Room</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00 – 10:00 a.m.</td>
<td>Library Libations: Special Events and Liquor Licensing</td>
<td>Room 209, PCC</td>
</tr>
<tr>
<td>1:45 – 2:45 p.m.</td>
<td>iREAD Showcase Showdown</td>
<td>Room 222, PCC</td>
</tr>
<tr>
<td>4:00 – 5:00 p.m.</td>
<td>iREAD Showcase Make &amp; Take</td>
<td>Room Exhibit Hall C, PCC</td>
</tr>
</tbody>
</table>

**Thursday, October 11**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Room</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00 – 10:00 a.m.</td>
<td>TABLE TALK: Engage and Build Your Community with Innovative Learning Circles</td>
<td>Room 203, PCC</td>
</tr>
<tr>
<td>9:00 – 10:00 a.m.</td>
<td>Outside the Programming Box: Serving Teens Who Don’t Come to Programs</td>
<td>Room 221, PCC</td>
</tr>
<tr>
<td>11:00 a.m. – 12:00 p.m.</td>
<td>Work Hard, Play Harder: An Insider’s Guide to Not-So-Passive Programs</td>
<td>Room 221, PCC</td>
</tr>
<tr>
<td>1:45 – 2:45 p.m.</td>
<td>TABLE TALK: The Life Changing Magic of Workflow: How to Use Simple Organization and Communication Skills to Build Participation at Your Programs</td>
<td>Room 203, PCC</td>
</tr>
<tr>
<td>1:45 – 2:45 p.m.</td>
<td>Grab and Go: Expanding and Strengthening Senior Programming</td>
<td>Room 220, PCC</td>
</tr>
</tbody>
</table>
# Teaching and Learning

**Tuesday, October 9**
- **10:45 – 11:45 a.m.** Table Talk: Reaching Neophytes and Nerds Beyond the Classroom  
  Room 203, PCC
- **1:30 – 2:30 p.m.** Embedded Librarianship as a Means of Promoting Student Retention  
  Room 212 – 213, PCC

**Wednesday, October 10**
- **1:45 – 2:45 p.m.** Now Train This!: Creating Dynamic Staff Training That is Useful, Inclusive, and Embraced by All  
  Room 212 – 213, PCC

**Thursday, October 11**
- **11:00 a.m. – 12:00 p.m.** Table Talk: A Primer on Quantitative Analysis for Librarians  
  Room 203, PCC

# Technology

**Tuesday, October 9**
- **10:45 – 11:45 a.m.** They're Good Docs Brent  
  Room 136, PCC
- **2:45 – 3:45 p.m.** Welcome to the Jungle: Navigating Your Way Through the Pitfalls of Tech Training  
  Room 134, PCC
- **4:00 – 5:00 p.m.** Creating an Inclusive Library Website  
  Room 134, PCC

# Trustees

**Tuesday, October 9**
- **10:45 – 11:45 a.m.** Cultivating a Constructive Culture  
  Room 220, PCC
- **1:30 – 2:30 p.m.** Wage & Hour Woes  
  Room 209, PCC

**Wednesday, October 10**
- **9:00 – 10:00 a.m.** Library Libations: Special Events and Liquor Licensing  
  Room 209, PCC
- **1:45 – 2:45 p.m.** Legal Dangers for Leaders  
  Room 136, PCC
- **3:00 – 4:00 p.m.** Learn Effective Advocacy to Legislators from Legislators  
  Room 134, PCC
- **3:00 – 4:00 p.m.** Addressing the Opioid Epidemic: What Libraries Need to Know  
  Room 209, PCC

**Thursday, October 11**
- **9:00 – 10:00 a.m.** Trustee Keynote: Board-Staff Relationships and Roles  
  Room 222, PCC
- **10:15 – 11:15 a.m.** “I’ve Fallen and….I’m Going to Sue!!!” Public Entity Liability for Injuries on Public Property  
  Room 136, PCC
- **10:15 – 11:15 a.m.** Effective Parliamentary Procedure for Dynamic Library Board Meetings  
  Room 222, PCC
- **1:45 – 2:45 p.m.** Top Ten Budget Disasters Facing Your Library  
  Room 135, PCC
- **1:45 – 2:45 p.m.** A Trustee’s Guide to Municipal Bonds  
  Room 136, PCC
- **3:00 – 4:00 p.m.** It’s That Time Of Year Again….Evaluating Your Library Director  
  Room 134, PCC
- **3:00 – 4:00 p.m.** Board Wars  
  Room 135, PCC
# Programs by Tracks

## Youth and Young Adult Services

### Tuesday, October 9

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Room</th>
</tr>
</thead>
<tbody>
<tr>
<td>10:45 – 11:45 A.M.</td>
<td>&quot;Looking for Group&quot;: Engaging Teens with Dice, Monsters &amp; Stories</td>
<td>Room 135, PCC</td>
</tr>
<tr>
<td>10:45 – 11:45 A.M.</td>
<td>Where the Wild Things Learn &amp; Play: Getting Real About Spaces for Make-Believe</td>
<td>Room 222, PCC</td>
</tr>
<tr>
<td>1:30 – 2:30 P.M.</td>
<td>TABLE TALK: How to Get Our Caregivers to CARE and GIVE a Bit More at Storytime</td>
<td>Room 203, PCC</td>
</tr>
<tr>
<td>1:30 – 2:30 P.M.</td>
<td>Sensory Friendly: Including Patrons with Autism Spectrum Disorder into the Library</td>
<td>Room 221, PCC</td>
</tr>
<tr>
<td>1:30 – 2:30 P.M.</td>
<td>You Can't Do That at the Library!: Unusual Programming with Upper Elementary &amp; Middle School Appeal</td>
<td>Room 222, PCC</td>
</tr>
<tr>
<td>2:45 – 3:45 P.M.</td>
<td>The More We Get Together - Growing Public Library and School Partnerships that Serve a Diverse and Multilingual Population</td>
<td>Room 136, PCC</td>
</tr>
<tr>
<td>2:45 – 3:45 P.M.</td>
<td>Away From Home: Creating Homeschool Programs @ Your Library</td>
<td>Room 221, PCC</td>
</tr>
<tr>
<td>4:00 – 5:00 P.M.</td>
<td>Choose Your Own Adventure: Passive Programming at Your Library</td>
<td>Room 209, PCC</td>
</tr>
<tr>
<td>4:00 – 5:00 P.M.</td>
<td>Finger Paints, Full Hearts, Can’t Lose: How Adult Services and Youth Services Can Collaborate to Offer Family Programming</td>
<td>Room 221, PCC</td>
</tr>
<tr>
<td>4:00 – 5:00 P.M.</td>
<td>Alt RA: Using Video Games, Apps, Music, Movies, YouTube, and TV Shows as Reader's Advisory.</td>
<td>Room 222, PCC</td>
</tr>
</tbody>
</table>

### Wednesday, October 10

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Room</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00 - 10:00 a.m.</td>
<td>Mess Does Not Equal Stress: Tips &amp; Tricks for Engaged Play &amp; Programming to Serve the Underserved</td>
<td>Room 222, PCC</td>
</tr>
<tr>
<td>1:45 - 2:45 p.m.</td>
<td>All Hands On Deck: Empowering All Staff to Serve Teens</td>
<td>Room 220, PCC</td>
</tr>
<tr>
<td>1:45 - 2:45 p.m.</td>
<td>iREAD Showcase Showdown</td>
<td>Room 222, PCC</td>
</tr>
<tr>
<td>3:00 - 4:00 p.m.</td>
<td>Power to the (Young) People!</td>
<td>Room 136, PCC</td>
</tr>
<tr>
<td>3:00 - 4:00 p.m.</td>
<td>100 Librarians Surveyed ...Program Changing Answers Are On The Board!</td>
<td>Room 220, PCC</td>
</tr>
</tbody>
</table>

### Thursday, October 11

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Room</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00 – 10:00 A.M.</td>
<td>Totally Lit: Working with Teen Parents and their Children</td>
<td>Room 212 – 213, PCC</td>
</tr>
<tr>
<td>9:00 – 10:00 A.M.</td>
<td>Outside the Programming Box: Serving Teens Who Don’t Come to Programs</td>
<td>Room 221, PCC</td>
</tr>
<tr>
<td>11:00 A.M. – 12:00 P.M.</td>
<td>It’s About the Kids! Empathy, Emotional Labor, and Self Care</td>
<td>Room 220, PCC</td>
</tr>
<tr>
<td>11:00 A.M. – 12:00 P.M.</td>
<td>Work Hard, Play Harder: An Insider’s Guide to Not-So-Passive Programs</td>
<td>Room 221, PCC</td>
</tr>
<tr>
<td>1:45 – 2:45 P.M.</td>
<td>&quot;TABs Don’t Work Here&quot; Empowering Teens and Getting Stuff Done (whether or not you call it a Teen Advisory Board)</td>
<td>Room 212 – 213, PCC</td>
</tr>
<tr>
<td>3:00 – 4:00 P.M.</td>
<td>Sort of Bilingual: Serving Youth and Young Adults from Spanish-speaking Homes</td>
<td>Room 212 - 213, PCC</td>
</tr>
<tr>
<td>3:00 – 4:00 P.M.</td>
<td>Youth Services Ignite!</td>
<td>Room 220, PCC</td>
</tr>
</tbody>
</table>
Transform lives. Shape the future.

The iSchool at Illinois prepares leaders in the information professions, who change the world through their innovative work and meaningful social engagement.

Top Graduate School for library and information studies (ranked by U.S. News & World Report)

- #1 Library and Information Science (MS/LIS)
- #1 Digital Librarianship
- #1 Services for Children and Youth
- #3 School Library Media
- #6 Health Librarianship
- #6 Information Systems
- #8 Archives and Preservation

Programs include MS/LIS, MS in Information Management, PhD, Certificate of Advanced Study, School Librarian Licensure, and Continuing Education.

On-campus and online programs available

Apply now for Fall 2019 admission

ILLINOIS
School of Information Sciences
ischool.illinois.edu
Peggy J. Danhof

Peggy J. Danhof has served as a trustee of the Fountaindale Public Library District, Bolingbrook, for twenty-four years, from 1984 to 1988 and from 1998 to the present day. Peggy is a tireless advocate for her library. As President, she led the campaign to build a new library, with a successful referendum in February 2008. The new LEED Gold Certified building opened in 2011, with more than 96,000 square feet to serve its growing community. In addition to her work on the library board, Peggy has given generously of her time in service to the larger library community. She is an active member of United for Libraries and served as the Charter Co-President when this new Division of ALA began in 2009. She has also served as chair of several United for Libraries committees, including Leaders Orientation. She has served on the ALA/APA Library Support Staff Certification Review Committee, been a member of the Ethnic & Multicultural Information Exchange Roundtable, and currently serves on the ALA/Training, Orientation and Leadership Development Committee. In Illinois, she has served as a member of the ILA Advocacy Committee, the ILA Awards Committee, and the 2012 ILA Conference Program Committee. Most significantly, Peggy is a dedicated member of the Illinois Library Trustee Forum, having served as President for two terms. Under her leadership, the Forum has expanded its continuing-education offerings for library trustees. In 2010, Peggy was named Trustee of the Year by the Illinois Library Association. That same year, she was selected as the American Library Association’s Outstanding Trustee of the Year.

Inducted November 30, 2017.

Karen Stott Bersche

Karen Stott Bersche, of Bloomington, Illinois, served on the Reaching Across Illinois Library System Board (2011-2016) and the Illinois State Library Advisory Committee (2015-18) during her 35-year library career. She was a member of the State Board of Rural Partners from 1995 to 2015 — bringing a library perspective to the table of the public-private partnership organization.

While serving as Director of the Mid-Illinois Talking Book Center (2005–2008), she received the 2007 Illinois Library Association Skrzypack Award for Leadership in Service to the Blind/Physically Challenged.

Library Journal honored Ms. Bersche in 2005 as one of “50 Movers and Shakers — The People Who Are Shaping the Future of America’s Libraries.”

As Alliance Library System Partnerships/Marketing Manager (1996-2005), Bersche focused on library development and marketing. The best-known marketing campaigns were: The Great Librarian Adventure, leveraging a $102,000 IMLS grant to coordinate a marketing campaign for recruitment into the librarian profession – laying the foundation for providing tuition-free MLIS degrees for 36 students thanks to a subsequent recruitment grant from the Laura Bush Foundation; Libraries Matter, which received international media coverage and raised $58,000 for Alliance Library System to use to educate librarians; Powerful Libraries Make Powerful Learners, which promoted research on the importance of school libraries; and Partners in a Great System, with its decorated, life-sized “PIGS” in 300 Illinois communities that promoted library systems and local artists — in partnership with the Illinois Pork Producers Association. (Featured in “American Libraries” September 2001.)

All of the campaigns resulted in television and press coverage for local libraries and librarians.

The Canadian Library Association, American Library Association, a Texas Library System, and Public Library Association hosted programs provided by Mrs. Bersche based upon publications she co-authored on library involvement in community and economic development. A previous career as a Chamber of Commerce Executive Director informed these publications, along with research done in partnership with Dr. Norman Walzer, Director of the Illinois Institute for Rural Affairs.


Inducted June 14, 2018.
Kathleen ("Kate") Boyle

Kathleen (Kate) Boyle’s name is synonymous with resource sharing in Illinois. For twenty-five years, from 1979 to 2004, Kate served as Resource Sharing Manager of the Suburban Library System. She later served as Resource Sharing Manager of the Metropolitan Library System from 2004-2011, and Member Services Manager of the System Wide Automated Network (SWAN) from 2009-2018. Kate was a leader in Illinois libraries’ adoption of technology to support reciprocal borrowing, inter-library loan systems, and library system automation. From 1980-2014 she served on every critical statewide committee tasked with interlibrary loan and reciprocal borrowing policy and automation. Kate served as a member of the ILLINET Interlibrary Loan Code Revision Committee, and was also a crucial participant in statewide development teams for VIC (Virtual Illinois Catalog), SILC (Statewide Illinois Library Catalog), and SILO (Serials of Illinois Libraries Online). Kate’s numerous accomplishments in library resource sharing include working on the project team that created Serials of Illinois Libraries Online (SILO) in the 1980s-1990s, designing and developing the self-adhesive label for delivery of materials within the Metropolitan Library System, and developing Illinois’s statewide Resource Sharing Policy Directory. She is the co-author of SWAN Recommendations on Symphony Integrated Library System (ILS) Profiling, which recommended expanded resource sharing options for library patrons. Kate willingly shared her expertise and creativity with others and served as a mentor to all who crossed her path, expanding library services to Illinois residents and beyond.

Inducted August 14, 2018.

Lou Flavio

Lou Flavio has been an Illinois library supporter for many years. Through his leadership, the library vendor he owns and operates, Today’s Business Solutions, Inc. (TBS) has become a partner that works side by side with libraries to bring services to our constituents. TBS has been a sponsor of ILA’s TBS Technical Services Award since 2000 and the Librarian of the Year Award as of 2017, has been a Platinum Sponsor of the ILA Annual Conference since 2006, and a Reaching Forward sponsor since 2011. In addition to these sponsorships, TBS is a regular ILA Conference Pub Stroll sponsor and prior to the pub strolls, has hosted dinners at ILA, ALA, and PLA for their numerous clients. Most recently, TBS became the founding ILA Library Leadership Partner under this new recognition program. Not only providing financial assistance at the association level, Lou and TBS are supportive of the local efforts of librarians to further the education of staff. TBS has been the top sponsor for the four ATLAS (Area Training for Librarians and Staff) Directors’ Retreats over the past 8 years. These retreats provide networking, programming, and much needed decompressing for public library directors from all over the State of Illinois. Beyond donating to library related organizations he has also contributed funds towards individual library projects when asked. Lou recognizes the value that a public library has on a community and is always willing to help bring that value forth.

Lou’s generous spirit stretches beyond libraries to local Chicago organizations with annual donations to Ann & Robert H. Lurie Children’s Hospital, St. Baldrick’s Foundation, Mt. Greenwood Park Therapeutic Recreation Association, Chicago Public Library Foundation, Special Olympics Illinois, and the Helping Hand Center. Lou Flavio is a unique businessman who has integrity and truly cares about his clients and their institutions, creating and maintaining meaningful relationships with his clients. That is why TBS has products in more than 1,000 libraries throughout the United States. Lou is truly an Illinois Library Luminary.

Inducted August 21, 2018.
Award Luncheon [Tuesday, October 9, Noon – 1:15 P.M.]

Marquette Ballroom, Marriott Pere Marquette Hotel

Deborah Dowley Preiser Marketing Award
Sasha Vasilic, Niles-Maine District Library
Sponsored by the Oak Park Public Library

Readers’ Advisory Service Award
Adult Services Department, Deerfield Public Library
Sponsored by the Adult Reading Round Table (ARRT)

Intellectual Freedom Award
O’Fallon Public Library
Sponsored by the ILA Intellectual Freedom Fund

Trustee of the Year Award
Katrina Arnold, Broadview Public Library District
Sponsored by Peregrine, Stime, Newman, Ritzman & Bruckner, Ltd.

Crosman Memorial Award
Emily Johnson, University of Illinois at Chicago, Library of the Health Sciences - Peoria
Sponsored by Dominican University School of Information Studies

Robert R. McClarren Legislative Development Award
Illinois State Senator Scott Bennett
Presented by the ILA Public Policy Committee

Robert P. Doyle ILA Conference Grant for Support Staff
Teresa Schwenneker, River Valley District Library
Sponsored by Reaching Forward

Oberman and Rich Reaching Forward Conference Grant
Carla Lasky, Indian Trails Public Library District
Sponsored by Reaching Forward

Alexander J. Skrzypek Award
David Kelsey, St. Charles Public Library District
Sponsored by the Illinois State Library

Illinois Academic Librarian of the Year Award
Rob Morrison, National Louis University
Sponsored by Library Juice Academy

Hugh C. Atkinson Memorial Award
Essie Harris, Champaign Public Library
Sponsored by the ILA Hugh C. Atkinson Memorial Fund

Davis Cup Award
Jennifer Bueche, Gail Borden Public Library
Sponsored by ABDO Publishing Company

Golden Ticket Award
Marissa Elera, Berwyn Public Library
Presented by the ILA Youth Services Forum

Young Adult Librarian of the Year Award
Elizabeth Lynch, Addison Public Library
Sponsored by Sourcebooks

Reference Services Award
Anthony “Tony” Kierna, Schaumburg Township District Library
Sponsored by Ancel, Glink

TBS, Inc. Technical Services Award
Lucas McKeever, Elmwood Park Public Library
Sponsored by Today’s Business Solutions, Inc. (TBS)

Librarian of the Year Award
Betsy Adamowski, Wheaton Public Library
Sponsored by Today’s Business Solutions, Inc. (TBS)

Sylvia Murphy Williams Award / Spectrum Scholars
Aicha Azzaoui
Xena Becker
Lizette De La Mora
Ashley Nicole Long
Amanda V. Lopez
Katherine Sharon Lopez
Cynthia Medrano Torres
Teresa Helena Moreno
Jennifer Patino
Reaching Forward is 30 years old – help us celebrate!

Friday, May 3, 2019

Reaching Forward Annual Conference
Stephens Convention Center, Rosemont, Illinois

Mark your calendar and save the date!
www.ReachingForward.net
Wednesday, October 10, 2018
10:30 A.M. – NOON

Location: Peoria Civic Center, Exhibit Hall B

Call to Order .............................................. Cynthia Fuerst
Establishment of Quorum ....................... Cynthia Fuerst
(150 personal members present)
Adoption of the Agenda ......................... Cynthia Fuerst
President’s Report ..................................... Cynthia Fuerst
Legislative Update ................................. Derek Blaida and Scott Davis
Treasurer’s Report ................................. Brian Shepard
New Business ............................................ Cynthia Fuerst
Adjournment ............................................. Cynthia Fuerst

President’s Program
Featuring Miguel Figueroa, Director of the Center for the Future of Libraries, American Library Association

Nominees Sought

The ILA 2019 Nominating Committee is soliciting nominees to run on the 2019 spring ballot for the ILA Executive Board, including the office of ILA Vice President/President-elect.

The Nominating Committee will select two candidates to run for each of the four Director-at-Large seats, and the Vice President/President-elect.

The President-elect will serve a three-year term as: President-elect in 2019–20, President in 2020–21, and Immediate Past President in 2021–11. Director-at-Large seats are also three-year terms.

The Illinois Library Association Executive Board is the governing body of the association and is comprised of fifteen directors serving three-year terms. The board adopts and oversees implementation and evaluates all plans, policies, programs, and budget for the association. Together, board members constitute leadership of the association and assume responsibility for its success.

Members who wish to make nominations should submit the following information: nominee name; present position; institution; address; telephone; fax; and email address. Self-nominations are encouraged. All potential nominees will be asked to complete a Potential Candidate Biographical Form that will be emailed to them.

Nominations may be sent to any member of the 2019 Nominating Committee.
On June 4, 2018, Governor Rauner signed into law the FY 2019 state budget passed by the Illinois General Assembly. The Illinois budget totals $38.5 billion, and includes $5.5 million in LSTA funds for Illinois libraries, representing an increase of $130,000 over the 2017 amount and the highest level in five years. The 2019 fiscal year begins on July 1, 2018. The state budget, H.B. 109, will take effect on that date.

ILA Advocacy Efforts

ILA worked with legislators to introduce two bills this year; one was passed successfully and we are continuing to advocate for the other.

- Senate Bill 2638, Public Act 100-0837. Last year, the Illinois Comptroller notified units of local government that it would no longer permit government entities to file its annual audit statements prepared on the cash basis accounting method. Libraries have prepared and filed annual audit reports using the cash basis of accounting for decades. The requirement that governments must utilize the accrual method of accounting would have resulted in additional costs for libraries and all units of local government. SB 2638 states if a library's audits have been performed on the cash basis of accounting, the library can continue to do so in the future.

- Senate Bill 2450. This legislation would extend to city, village, and township libraries the same budget flexibility allowed for public library districts. Through a supermajority vote by its boards of trustees, public library districts—but not city, village, or township libraries—have the statutory authority to transfer previously appropriated funds between budget line items. As of the close of the spring 2018 session, the bill is still in progress due to concerns from other groups that passage may result in positions being cut midyear. ILA is continuing to work with these groups and our legislators on a solution.

Other Illinois Legislation

In addition to proactively suggesting and advocating for new legislation or changes to existing law, ILA also monitors, opposes, or supports other pending legislation that may affect our members.

- ILA supported House Bill 5752, Public Act 100-0833. The Broadband Advisory Council Act creates the Council, charged with developing policies promoting statewide broadband access while eliminating barriers to widespread adoption of broadband internet availability. One Council member is to be "nominated by the president of a statewide organization representing libraries." Effective January 1, 2019.

- ILA supported Senate Bill 2488, Public Act 100-0875. Eliminates the nonresident fee for individuals who own or lease property within a taxing district. Signed into law on August 14, 2018 and is effective immediately.

- ILA monitored House Bill 2222, Public Act 100-0746. This act addresses requirements for residents serving as library trustees, who must now live in the district for at least one year, and cannot be indebted to the district, at the time of nomination. Signed into law on August 10, 2018 and is effective immediately; the first election to be impacted will be the spring 2019 one.

- ILA opposed House Bill 4519. Under current state law, when a library district seeks to annex an area currently unserved by a library district, notice must be given about such annexations (typically, but not necessarily, via postings in local newspapers), and residents who object may file petitions (a "back-door" referendum) to block them. HB 4519 seeks to require a "front-door" referendum in which districts wishing to do this must first get voter approval in both areas. ILA opposed this, which was brought forth last year as well. Once again, the bill was not called for a vote.

- ILA opposed House Bills 4246, 4247, and 4248; all of which sought to limit the use of public funds for continuing education or professional development, or exhibit space. None advanced through the process by the end of the spring 2018 legislative session.
Library Funding
The Illinois Library Association will work with a broad coalition of library advocates to improve funding for libraries. The association will:

• Work to restore legislated funding levels such as the school library per capita grants, and to continue to be vigilant to ensure public library per capita grants remain fully funded, and to explore alternative sources of library funding.

• Support legislative proposals to mitigate the harmful effects of the tax cap limitation act.

• Work with the legislature to increase the Secretary of State’s budget in order to increase the funding for the Illinois State Library.

• Work with the legislature to ensure responsible pension systems.

Intellectual Freedom and Privacy
The Illinois Library Association is committed to protecting intellectual freedom and privacy while providing open access to information for all Illinois residents. The association will:

• Continue to educate the public on the safe use of the Internet, including interactive web applications, by children.

• Continue to oppose legislation mandating the use of Internet filters in libraries.

• Encourage governing boards of schools and libraries to develop an Acceptable Internet Use Policy with input from their community.

• Continue to oppose legislation that erodes the privacy of library users.

Access to Library Services
The Illinois Library Association believes access to library services should be a right and responsibility of every Illinois resident. The association will:

• Oppose legislation that would erode public library service areas.

• Work to extend tax-supported public library service to the 10 percent of Illinois residents currently unserved.

• Work to ensure libraries are established in good faith with intentions to operate as a library.

• Work to ensure that school library legislation is expanded to equip all school libraries with certified media personnel.

• Encourage and support initiatives that increase connectivity by ensuring libraries are critical partners in cost-effective broadband planning and build-out.

Increase Effectiveness of Illinois Libraries
The Illinois Library Association is committed to promoting legislation that will increase the effectiveness of Illinois libraries. The association will:

• Work to develop library legislation that is comparable to legislation benefiting other entities of government.

• Work to develop initiatives that improve the ability of Illinois libraries to provide library services to the citizens of Illinois.

• Work to ensure transparency of government and access to information in ways that are cost effective for governmental entities.

• Provide measured, thoughtful direction for legislation that could provide administrative cooperation and public service
Committed to delivering solutions that strengthen communities and positively impact the quality of life

www.dewberry.com
### Fiscal Report (Year Ended June 30, 2018)

#### Revenue

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount ($)</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Operations</td>
<td>44,543</td>
</tr>
<tr>
<td>Membership</td>
<td>300,984</td>
</tr>
<tr>
<td>Conference</td>
<td>416,396</td>
</tr>
<tr>
<td>iRead</td>
<td>2,131,775</td>
</tr>
<tr>
<td>Publications</td>
<td>14,816</td>
</tr>
<tr>
<td>Public Policy</td>
<td>2,200</td>
</tr>
<tr>
<td>Awards</td>
<td>11,972</td>
</tr>
<tr>
<td>Endowment</td>
<td>14,718</td>
</tr>
<tr>
<td>Workshops/Projects</td>
<td>82,004</td>
</tr>
<tr>
<td>Reaching Forward</td>
<td>114,385</td>
</tr>
<tr>
<td><strong>Total Revenue</strong></td>
<td><strong>3,135,733</strong></td>
</tr>
</tbody>
</table>

#### Expenses (reflecting allocation of staff salaries, taxes, and benefits to functional areas)

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount ($)</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Operations</td>
<td>354,713</td>
</tr>
<tr>
<td>Membership/Directory/Reporter</td>
<td>132,528</td>
</tr>
<tr>
<td>Conference</td>
<td>384,326</td>
</tr>
<tr>
<td>iRead</td>
<td>1,856,022</td>
</tr>
<tr>
<td>Publications</td>
<td>19,776</td>
</tr>
<tr>
<td>Public Policy</td>
<td>71,625</td>
</tr>
<tr>
<td>Awards</td>
<td>10,590</td>
</tr>
<tr>
<td>Workshops/Projects</td>
<td>111,902</td>
</tr>
<tr>
<td>Forums</td>
<td>6,054</td>
</tr>
<tr>
<td>Reaching Forward</td>
<td>109,951</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>3,065,487</strong></td>
</tr>
</tbody>
</table>

#### Operating Net

Operating Net: $72,246

#### Other Revenue: Gain on Long-term Investments

Other Revenue: Gain on Long-term Investments: $71,639

#### Other Expenses: Amortization, Depreciation

Other Expenses: Amortization, Depreciation: $38,465

#### Net Income

Net Income: $105,620

#### Net Assets at end of FY 2017

Net Assets at end of FY 2017: $1,844,670

#### Net Assets at end of FY 2018

Net Assets at end of FY 2018: **$1,950,290**

#### Net Assets Comprise:

- **Unrestricted Net Assets**: $1,716,265
  - Atkinson Memorial Award: $3,453
  - Robert R. McClenen Award Fund for Legislative Development: $9,086
  - Legal Defense Fund: $745
  - Preiser Award: $116
  - OCLC Users Group: $25,029
  - Valerie Wilford Fund: $18,846
  - Diversity Scholarship: $3,085
  - Intellectual Freedom Fund: $2,595

- **Temporarily Restricted Net Assets**: $63,995

- **Permanently Restricted Net Assets**: $170,030

**Total Net Assets at end of FY 2017**: **$1,950,290**
Cumulative Surplus

The growth in ILA’s net assets, particularly unrestricted net assets has been a conscious strategy over the past twenty-two years, with the goal of producing an annual budget surplus that will build up a reserve fund of unrestricted net assets equal to at least 50% of the subsequent year’s budgeted expenses, according to ILA fiscal policy.

This goal has been achieved since 2013; this year, of the net assets listed in the chart above, $1,716,315 are unrestricted. The expense budget for 2018-19 totals $3,168,379; 50% is $1,584,190. As ILA makes investments in programs and services, increases its programmatic portfolio, and seeks to keep costs to members as low as possible, the size of the net asset balance we seek to maintain to be in compliance with policy—and association best practice—increases each year. We do that by keeping an eye on the revenue side of the budget, not just the expense side. The strategies that have contributed to realizing these goals include a focus on earned income projects, such as summer reading and our group insurance program.

During this same period, other professional associations have faced declines in their traditional sources of revenue—membership, conference, and publications. The need for innovation and entrepreneurial efforts, while maintaining our traditional areas of support within ILA is as strong as ever.

<table>
<thead>
<tr>
<th>Year</th>
<th>Surplus</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017-2018</td>
<td>$105,620</td>
</tr>
<tr>
<td>2016-2017</td>
<td>$98,948</td>
</tr>
<tr>
<td>2015-2016</td>
<td>$92,988</td>
</tr>
<tr>
<td>2014-2015</td>
<td>$70,242</td>
</tr>
<tr>
<td>2013-2014</td>
<td>$98,833</td>
</tr>
<tr>
<td>2012-2013</td>
<td>$353,247</td>
</tr>
<tr>
<td>2011-2012</td>
<td>$178,331</td>
</tr>
<tr>
<td>2010-2011</td>
<td>$193,267</td>
</tr>
<tr>
<td>2009-2010</td>
<td>$372,938</td>
</tr>
<tr>
<td>2008-2009</td>
<td>$28,712</td>
</tr>
<tr>
<td>2007-2008</td>
<td>$9,052</td>
</tr>
<tr>
<td>2006-2007</td>
<td>$37,199</td>
</tr>
<tr>
<td>2005-2006</td>
<td>$33,289</td>
</tr>
<tr>
<td>2004-2005</td>
<td>$5,744</td>
</tr>
<tr>
<td>2003-2004</td>
<td>$44,186</td>
</tr>
<tr>
<td>2002-2003</td>
<td>$14,259</td>
</tr>
<tr>
<td>2001-2002</td>
<td>$20,093</td>
</tr>
<tr>
<td>2000-2001</td>
<td>$16,824</td>
</tr>
<tr>
<td>1999-2000</td>
<td>$18,017</td>
</tr>
<tr>
<td>1998-1999</td>
<td>$41,916</td>
</tr>
<tr>
<td>1997-1998</td>
<td>$51,701</td>
</tr>
<tr>
<td>1996-1997</td>
<td>$14,540</td>
</tr>
<tr>
<td>1995-1996</td>
<td>$69,129</td>
</tr>
<tr>
<td><strong>Grand Total</strong></td>
<td><strong>$1,950,290</strong></td>
</tr>
</tbody>
</table>
Illinois Youth Services Institute
March 21–22, 2019
Marriott Bloomington-Normal Hotel & Conference Center

Keynote Speaker:
Dr. Nicole A. Cooke, Assistant Professor and MS/LIS Program Director, School of Information Sciences, University of Illinois at Urbana-Champaign
Strengthening the Virtuous Circle: Why Diversity in the Profession Matters

Program Proposals Due Friday, November 2, 2018.
Visit ila.org/ysi for more information.
This Institute has been developed by LACONI YSS and the Illinois Library Association, in collaboration with Reaching Across Illinois Library System and Illinois Heartland Library System.

Reaching Forward South is coming to Carbondale in spring of 2019.
Please check the website for further details regarding date, time and place.
www.reachingforwardsouth.org
ABDO Publishing 209
https://abdobooks.com
ABDO products are geared towards K-12 and are the highest quality fiction and non-fiction books in the industry. Ebooks too! We offer free premiums with every direct purchase, 100% fill rate and fast turnaround time.

Ameren Illinois 419
http://www.amerennisnowsavings.com
Ameren Illinois Energy Efficiency Programs offer incentives to libraries in the Ameren Illinois service territory for the installation of energy efficiency electric and natural gas products.

American Library Association 421
http://www.ala.org
ALA is an exciting place to be—and for good reason. Look to ALA for continuing education, advocacy, information policy, & professional/leadership development. ALA Members are making a difference for their libraries & careers.

ASI Signage 508
http://www.asisignage.com
Architectural signage specialists with capabilities in design, planning, and the manufacturing of interior, exterior, donor and digital signage.

Assabet Interactive 100
https://www.assabetinteractive.com
Assabet Interactive provides state-of-the-art event calendar, room booking, and museum pass software for library websites. All modules integrate easily with any platform, and include reservation handling and reporting tools.

Assistive Hearing Systems 114
http://www.loopit8.com
Experts in providing exceptional listening experience through assistive listening and AV systems. Providing consulting, design and installation of hearing loop systems, RF and IR ASL and total AV system integration.

Association of Illinois School Library Educators (AISLE) 517
http://www.aisled.org
AISLE (formerly ISLMA) promotes reading and information literacy to K-12 students statewide by providing leadership, grants, book awards, professional development and advocacy for school librarians.

ATLAS (Area Training for Librarians and Staff) 423
http://www.atlaslibrarians.org
Want some quick advice on a work issue, but not sure who to ask. Stop by the “Librarian Is In” booth to get your answer. There will be a variety of professionals (law, IT, insurance, building, HR) available to answer questions.

Auto-Graphics, Inc. 600
http://www.auto-graphics.com

AWE Learning 105
https://awelearning.com
AWE Learning provides comprehensive digital solutions to public libraries for early learning. With high-quality, STREAM-aligned content, we collaborate with libraries to increase their community presence.

Baker & Taylor 307
http://www.btol.com
Baker & Taylor, a Follett company, is the premier distributor of books and entertainment products.

Better Containers 112
http://www.bettercontainers.com
Leading national manufacturer of quality reusable & recyclable library book bags. Choose stock designs, add your name, address, phone, etc. to stock designs as a semi-custom possibility, or design your own custom bags.

BiblioBoard 103
http://library.biblioboard.com
BiblioBoard offers community engagement tools for libraries to help their community Create, Share, and Discover local content with no waitlists, checkouts, or holds.

Bradford Systems Corporation 207
http://www.bradfordsys.com
Bradford Systems provides high-quality stationary and mobile cantilever shelving systems including A-Frames for multi-media displays. Our high-density systems allow our customers to “re-purpose” space for meeting rooms, etc.

Brainfuse Inc. 308
http://www.brainfuse.com
Brainfuse, America’s premier online tutoring and job coaching service, provides patrons of all ages live tutoring, writing lab support, test prep, & career/resume assistance. Learn more @ brainfuse.com.

Brodart Co. 202
http://www.brodart.com
Brodart pioneered the book jacket cover in 1939. Today, Brodart provides a broad range of collection development/cataloging services, supplies and furnishings, and custom furniture. Brodart knows libraries.

Building Technology Consultants 406
http://www.btcpc.com
BTC evaluates water leakage, moisture migration, and building durability and aging problems. Our work encompasses building envelopes, structural systems, architectural elements, parking garages, and historic preservation.
<table>
<thead>
<tr>
<th>Company Name</th>
<th>Phone Number</th>
<th>Sponsorship</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call One</td>
<td>501</td>
<td>Member</td>
</tr>
<tr>
<td>CCS International</td>
<td>111</td>
<td>Member</td>
</tr>
<tr>
<td>Chicago One Stop / Browser Display</td>
<td>514</td>
<td></td>
</tr>
<tr>
<td>Children's Plus, Inc.</td>
<td>115</td>
<td>Member</td>
</tr>
<tr>
<td>CoLibri Systems North America, Inc.</td>
<td>104</td>
<td>Member</td>
</tr>
<tr>
<td>ComEd Energy Efficiency Program</td>
<td>116</td>
<td>Member</td>
</tr>
<tr>
<td>Communico</td>
<td>601</td>
<td>Member</td>
</tr>
<tr>
<td>Cook &amp; Kocher Insurance Group, Inc.</td>
<td>608</td>
<td>Member</td>
</tr>
<tr>
<td>Cordogan Clark Associates</td>
<td>316</td>
<td>Sponsor</td>
</tr>
<tr>
<td>D-Tech/Murphy Security Solutions</td>
<td>507</td>
<td>Member</td>
</tr>
<tr>
<td>EBSCO Information Services</td>
<td>101</td>
<td>Member</td>
</tr>
<tr>
<td>Ehlers &amp; Associates, Inc.</td>
<td>306</td>
<td>Member</td>
</tr>
<tr>
<td>Ellis Systems</td>
<td>223</td>
<td>Member</td>
</tr>
<tr>
<td>ELM USA Disc Repair</td>
<td>417</td>
<td>Member</td>
</tr>
<tr>
<td>Embury Ltd</td>
<td>410</td>
<td>Member</td>
</tr>
<tr>
<td>EnvisionWare, Inc</td>
<td>411</td>
<td>Member</td>
</tr>
<tr>
<td>Frederick Quinn Corporation</td>
<td>210</td>
<td>Member</td>
</tr>
<tr>
<td>Gale, a Cengage Company</td>
<td>215</td>
<td>Member</td>
</tr>
</tbody>
</table>

Call One is a next-generation communications technology company that provides business connectivity, communications and collaboration services using the best available technologies and service providers.

CCS is a best-in-class capital project management and cost management services firm, exceeding expectations since 1979.

Excluding MFR. of space saving, patented and trade marked “Browser Display Systems” for DVD's, CD’s, VIDEO’s, etc., and a variety of acrylic and wire displays. Our products are sold by all of the major library distributors.

Children's Plus, Inc. is one of the fastest growing distributors of children's and young adult books in the country; offering the best in quality, service and selection. We can build your best library.

CoLibri Book Covering System consists of our patented e-DaVinci and e-Leonardo Book Covering Machines and Book Covers. The covers are made of Polyethylene and are recyclable and non-toxic. Protect your books.

The ComEd Energy Efficiency Program provides incentives, facility assessments, technical services and whole-building solutions to help reduce energy use. Learn how you can save money and energy at ComEd.com/PublicSector

Communico is an integrated suite of cloud based applications built specifically for libraries. Stop by ILA Booth #601 to find out how it works and how it can simplify your library’s processes with one of our demos!

Specializing in serving the insurance needs of Libraries, Cook and Kocher Insurance Group (CKIG) places insurance for more than 130 Libraries, Associations and Non-Profits in the Chicagoland area.

Cordogan Clark & Associates is a full service architectural, planning, engineering, and construction management firm with broad experience in library projects.

EBSCO provides a discovery service, full-text and secondary databases, e-books, e-journals & e-packages, print subscriptions and related services for all types of libraries.

Ehlers is an independent municipal financial advisory firm. Comprehensive advisory services from Ehlers include: debt planning and issuance, economic development and redevelopment, financial planning, and post issuance services.

Embury Ltd specializes in the design, sales and service of library furnishing, shelving and accessories.

From self-service circulation to public computer & print management, to RFID, & 24-Hour Library, we serve more libraries with more self-service & efficiency solutions — with a commitment to libraries that is second to none.

Frederick Quinn Corporation is a full service construction company providing a comprehensive range of services for Construction Management, Design Build and General Construction projects.

Gale, a Cengage company, provides libraries with content and technology and, for more than 60 years, has partnered with libraries globally to empower the discovery of knowledge and insights.
Exhibitors

Grey House Publishing & Financial Ratings Series  220
http://www.greyhouse.com
Independent, unbiased ratings of Insurers, Medicare Supplement Insurance, Banks, Mutual Funds and Stocks, in print and online, along with helpful financial literacy tools to help patrons get started on their financial future.

Gumdrop Books  107
http://www.gumdropbooks.com
For over 40 years, family-owned Gumdrop Books has prided itself on delivering unparalleled product knowledge and customer service. We proudly service the school and library book market in over 60 countries.

Hallett & Sons Expert Movers, Inc.  505
http://www.hallettmovers.com
Experienced staff, efficient solutions, and exceptional service: Hallett is the premier nationwide library relocation company with global experience. Family run 65+ yrs—woman-owned—for new buildings, renovations, re-carpet.

HGA  509
http://hga.com/
HGA is an integrated architecture, engineering and planning firm that helps clients realize their organization’s vision and potential through responsive, innovative and sustainable design.

HR Source  414
http://www.hrsources.org
HR Source (formerly Management Association) provides HR support, legal assistance, the 2018 Library Personnel Compensation Survey and unique training opportunities to more than 180 public libraries. Let us be your HR Source!

ILA Youth Services Forum  123
http://www.ila.org/ysf
Stop by to see how you can connect and share ideas with other Youth Services staff in Illinois on our Facebook page, The Soup! The ILA Youth Services Forum is a Forum of the Illinois Library Association that seeks to offer programming, information, and networking opportunities for library staff who work with youth. Interested in becoming part of the Youth Services Forum Board? Stop by and we will tell you how.

Illinois Association of College and Research Libraries (IACRL)  222
IACRL promotes the interests of academic libraries, enhances the abilities of academic library personnel to identify and meet the information needs of library users, and promotes leadership in the academic community.

Illinois Heartland Library System  409
http://www.illinoishearthland.org
The Illinois Heartland Library System facilitates access to shared resources, advocates for libraries, promotes innovation and develops community partnerships for member libraries of all types.

Illinois State Treasurer  218
http://www.illinoistreasurer.gov
The Illinois Funds and ePAY programs lets government agencies use the Illinois State Treasurer’s resources to invest their funds quickly and receive monies securely through convenient, customized payment channels.

Imaging Office Systems, Inc.  418
http://www.myios.com
IOS provides preservation and digitization products and services for historical newspapers and documents. We provide Digital Reel and the ScanPro series of digital microfilm scanners to search, view and print images on film.

Ingram Library Services  515
http://www.ingramcontent.com/libraries
Ingram Library Services delivers innovative systems, expertise, and precise assistance in developing and maintaining your library’s collection.

Innovative Interfaces, Inc.  204
http://www.iii.com
Innovative (www.iii.com) provides leading technology solutions and services that empower libraries and enrich their users worldwide.

iREAD  118
http://www.ireadprogram.org
Coming summer of 2019: iREAD presents “It’s Showtime at your Library!” Stop by the iREAD booth and see the graphics and incentives for this show-stopping program, focused on movies, theater, puppets, dance, and other types of performances. So many performances have their roots in books. See how you can make this program a box office smash at your library.

KI Furniture  500
http://www.ki.com
KI manufactures innovative furniture & modular walls for education, university, business and gov’t markets. Products include a wide range of seating, tables, reusable modular walls, storage and shelving.
Knutte & Associates, P.C.  610
http://www.knutte.com
Knutte & Associates, P.C. is a comprehensive full service accounting firm specializing in library audits. Over forty years of meeting the needs of our clients. We welcome the opportunity to continue working with you or get on your bid list.

Lazerware Inc.  613
http://www.lazerwareinc.com
Lazerware’s connection to the Illinois Library industry started in 1997. We understand that a Library’s mission of providing impeccable service to their patrons requires dependable technology. Visit us to learn more!

Libraries of Illinois Risk Agency (LIRA)  314
http://www.lirapool.com
LIRA insurance program provides property, casualty, and workers compensation insurance. Managed by proven leadership, it offers numerous value-added services, with higher limits and broader coverage at an affordable cost.

Library Furniture International, Inc.  400
http://www.libraryfurniture-intl.com
Library Furniture International provides expert shelving and furniture solutions to public libraries, schools and universities. Our problem-solving product creates inspiring and functional library spaces for every purpose.

Mackin  408
http://www.mackin.com
Mackin supplies educational print books, eBooks, makerspace materials databases, audiobooks, videos and more for PK-12 schools and libraries. MackinVIA, our FREE digital resource management system, provides easy access to digital products.

MidCo Inc.  318
http://www.midcosystems.com
Established in 1960, MidCo has grown from a small intercom/paging contractor to a nationally recognized Communications, Data, & Security Systems Integrator, offering integrated network, telecom & electronic security systems.

Midwest Tape  416
https://www.midwesttape.com/
Midwest Tape is proud to be Librarians’ #1 AV Media Source. We are also proud to offer hoopla Digital, the fastest growing all-in-one library media service.

Morningstar, Inc.  519
http://www.morningstar.com/goto/mirc
Morningstar Investment Research Center is an easy-to-navigate database designed specifically for libraries with comprehensive data and analysis of over 41,000 investments.

My Library Rewards  323
http://www.mylibraryrewards.com
My Library Rewards is a reading incentive program that promotes literacy, learning, and community engagement. My Promo-Receipt easily transforms your patron’s checkout receipt into a custom eye-catching promotional receipt.

NNLM Greater Midwest Region  109
http://nnlm.gov/gmr
The National Network of Libraries of Medicine Greater Midwest Region supports health information access through training, funding, and outreach and is funded by the National Library of Medicine / National Institutes of Health

OCLC, Inc.  506
http://www.oclc.org
OCLC, a nonprofit global library cooperative, provides shared technology services, research and community programs that help libraries get their valuable materials to users more quickly and efficiently.

Outsource Solutions Group  602
https://www.osgsusa.com/
Outsource Solutions Group is a full service, Chicagoland, IT Consulting firm providing IT Managed Services, IT Infrastructure Services, and IT Security Services.

OverDrive  407
http://www.overdrive.com
Create your Virtual Branch! OverDrive enables you to offer bestselling eBooks, audiobooks, streaming video and periodicals – online 24/7 – from your library’s website.

Oxford University Press  310
http://www.global.oup.com
Oxford University Press is an innovator in online academic research, publishing some of the world’s leading reference works and over 300 highly-cited journals. OUP publishes a suite of critically-acclaimed online products, including the Oxford English Dictionary, Oxford Bibliographies, the revolutionary Oxford Scholarly Editions Online, and the essential cross-publisher e-book platform, University Press Scholarship Online. Stop by our booth to learn more about our award-winning resources.

Pacific Construction Services, Inc.  108
www.pcschicago.com
Exhibitors

Playaway Pre-Loaded Products by Findaway  510
http://www.findaway.com
Playaway Products are built for circulation and meet your goals of promoting literacy & learning. Playaway has curated the highest quality content audiobooks, apps, videos, eBooks, & read alongs.

PMA  211
http://www.pmanetwork.com
PMA works to provide integrated financial solutions to public entities, including competitive investment options, cash flow analysis, bond proceeds management, debt issuance, financial advisory & investment advisory services.

Polygon Document Recovery Services -  208
Polygon US Corporation
Polygon has more than 25 years of experience offering records restoration and mold remediation services to libraries, museums, government agencies, medical offices and other record-storing facilities.

Product Architecture + Design  321
http://www.product-architects.com
We are a small architecture firm specializing in library design. In addition to typical architectural services, we provide masterplan studies, a unique approach to programming, and interior and furniture design.

Rainbow Book Company  614
http://www.rainbowbookcompany.com
Rainbow Book Company, the best in PreK-YA fiction and non-fiction! We bring you a diverse selection, one-stop shopping, free shipping and free shelf-ready processing!

Reaching Across Illinois Library System (RAILS)  301
http://www.railslibraries.info
RAILS creates continuing education & sharing opportunities for libraries in northern/western IL, also providing delivery, e-resources, online catalogs, discounts & more!

Recorded Books  317
http://www.recordedbooks.com
Recorded Books provides ebooks, audiobooks, language-learning, streaming video, films and other products for public and university libraries. The company offers many electronic resources and digital databases.

REFORMA Midwest  609
http://www.facebook.com/reformamidwest
The Midwest Chapter of REFORMA, the National Association to Promote Library and Information Services to Latinos and the Spanish Speaking

RMC Imaging/Microfilm Equipment and Supplies  511
See the new ST Viewscan 4 Digital Microfilm Reader Printer with Next Generation Software. Learn about the revolutionary ST FlexView High Speed Desktop Digital Roll Film Scanner.

Rob Innes Publisher's Representative  604
Let Rob help you build your youth non-fiction collection! With nearly 35 years of experience selling non-fiction to Illinois libraries, Rob can help you select the best books, audiobooks, and databases.

Robert W. Baird & Co.  415
http://www.rwbaird.com
Midwestern finance firm specializing in underwriting and financial advisory work for library district bond issuance.

Scannx, Inc.  311
http://www.scannx.com
Scannx is the leading provider of self service book scanning solutions designed for libraries. Its installed base of over 2500 systems have scanned over 130 million pages, making it the most secure, reliable and easy to use.

Scholastic Library Publishing  206
http://www.scholastic.com/librarypublishing
Scholastic Library Publishing is an award-winning publisher of nonfiction and digital resources for school and public libraries. Visit our booth for a preview of our new fall print and digital products.

School of Information Sciences at the University of Illinois  315
https://ischool.illinois.edu
The School of Information Sciences at the University of Illinois offers the number 1 ranked MS in LIS, available via on campus & online offerings. We also offer Certificate of Advanced Study and PhD (on campus only) degrees.

School of Information Studies, Dominican University  214
http://sois.dom.edu
Dominican University School of Information Studies, MLIS, MSIM, and PhD degrees.

Shales McNutt Construction  319
http://www.shalesmcnutt.com
Shales McNutt Construction partners with libraries throughout Illinois to be your construction team. We have worked with 20 different library districts to remove the surprises and headaches from their projects. On YOUR side!

Sheehan Nagle Hartray Architects  200
https://www.sheehannaglehartray.com/
We are a full service architectural firm with an extensive portfolio of library/civic design work. Our goal is to create epicenters for lifelong learning that reflect the diverse needs and values of local communities.
SirsiDynix  503
http://www.sirsidynix.com
Partnering with libraries for over 30 years to provide software and services that transform, improve and enrich our communities. We believe in the power of libraries.

Spectrum Industries, Inc.  420
http://www.spectrumfurniture.com
Connecting You with Technology Spectrum is a manufacturer of AV-ready lecterns, charging and storage solutions, collaboration tables, makerspace solutions and computer desks for every need and budget.

Tarkett  322
http://www.tanduscentiva.com
Tarkett North America is comprised of Johnsonite, Tandus Centiva, and Desso producing the industry’s most comprehensive flooring portfolio through the Tarkett Solution SPECTrum™.

Tech Logic  217
www.tech-logic.com

The Library Store, Inc.  401
http://www.thelibrarystore.com
The Library Store, Inc. offers 30,000 Supply & Furnishing products, all backed with our 100% Satisfaction Guarantee. Stop by and ask about our Customer Rewards program, an easy way to earn $200.00 Gift Certificate! Plus checkout our STEM/STEAM Furniture today!

ThriftBooks  216
http://www.thriftbooks.com/library
Give your Donated and Discarded Books New Life! ThriftBooks collects your unwanted books and finds them new readers through online sales while providing needed fundraising for libraries. You provide the books, we do the rest!

T-Mobile  219
T-Mobile’s HotSpot Lending Program can be your #1 circulated item while bridging the internet divide. It’s the ONLY truly unlimited solution available. Email maggie.sauder@t-mobile and michael.bacino@t-mobile.com today.

Today’s Business Solutions  201
http://www.singlecard.com
TBS, providers of computer reservation, mobile printing, print management. Multilingual scanning solutions with image enhancement, accessibility, fax, translation, & more. Payment devices including PCI Credit/Debit Card.

Unique Management Services, Inc.  102
www.uniquelibrary.com

US Securities and Exchange Commission  606
investor.gov

Williams Architects  309
http://www.phnarchitects.com
Williams Architects is a recognized leader in public architecture. Serving libraries with innovative and cost efficient design solutions.
Exhibitors by Product

Architects
Building Technology Consultants 406
Cordogan Clark & Associates 316
HGA 509
Product Architecture + Design 321
Sheehan Nagle Hartray Architects 200
Williams Architects 309

Audio
Assistive Hearing Systems 114
Baker & Taylor 307
ELM USA Disc Repair 417
Ingram Library Services 515
OverDrive 407
Playaway Pre-Loaded Products by Findaway 510
Recorded Books 317

Automation/Technology
Ameren Illinois 419
EnvisionWare, Inc 411
Illinois Heartland Library System 409
Imaging Office Systems, Inc. 418
Innovative Interfaces, Inc. 204
MidCo Inc. 318
My Library Rewards 323
Outsource Solutions Group 602
Scannx, Inc. 311
Today’s Business Solutions 201

AV Equipment/Materials
Assistive Hearing Systems 114
Brodart Co. 202
Chicago One Stop / Browser Display 514
The Library Store, Inc. 401
Midwest Tape 416

Book Jobbers
Mackin 408
Rob Innes Publisher’s Representative 604

Books
ABDO Publishing 209
Baker & Taylor 307
Children’s Plus, Inc. 115
CoLibri Systems North America, Inc. 104
EBSCO Information Services 101
Gale, a Cengage Company 215
Grey House Publishing & Financial Ratings Series 220
Ingram Library Services 515
OverDrive 407
Oxford University Press 310
Polygon Document Recovery Services - Polygon US Corporation 208
Rainbow Book Company 614
Scholastic Library Publishing 206

Carpet/Flooring
Hallett & Sons Expert Movers, Inc. 505
Tarkett 322

Cataloging
Ingram Library Services 515

Computer Hardware
EnvisionWare, Inc 411
Lazerware Inc. 613
MidCo Inc. 318
Outsource Solutions Group 602
Scannx, Inc. 311
Today’s Business Solutions 201

Computer Software
BiblioBoard 103
Call One 501
Communis 601
EnvisionWare, Inc 411
Lazerware Inc. 613
MidCo Inc. 318
My Library Rewards 323
Scannx, Inc. 311
SirsiDynix 503
Today’s Business Solutions 201

Construction Management
Frederick Quinn Corporation 210
Pacific Construction Services, Inc. 108
Shales McNutt Construction 319

Consulting
Ameren Illinois 419
Assistive Hearing Systems 114
Building Technology Consultants 406
HR Source 414
Illinois Heartland Library System 409
Lazerware Inc. 613
Shales McNutt Construction 319

Digital Preservation
ELM USA Disc Repair 417
Polygon Document Recovery Services - Polygon US Corporation 208
Scannx, Inc. 311

Education
Association of Illinois School Library Educators (AISLE) 517
AWE Learning 105
Black Caucus of the American Library Association (BCALA) Chicago Chapter 605
Chinese American Librarians Association (CALA) 605
CCS International 111
Ehlers & Associates, Inc. 306
Gumdrop Books 107
HR Source 414
ILA Youth Services Forum 123
Illinois Association of College and Research Libraries 222
Illinois State Treasurer 218
iREAD 118
Mackin 408
Reaching Across Illinois Library System (RAILS) 301
Recorded Books 317
REFORMA Midwest 605
School of Information Sciences at the University of Illinois 315
School of Information Studies, Dominican University 214
Financial Information/Services
Ameren Illinois 419
Cook & Kocher Insurance Group, Inc. 608
Grey House Publishing & Financial Ratings Series 220
Knutte & Associates, P.C. 610
Libraries of Illinois Risk Agency (LIRA) 314
Morningstar, Inc. 519
PMA 211
Robert W. Baird & Co. 415

Furniture/Equipment Shelving
Bradford Systems Corporation 207
Embury Ltd 410
Hallett & Sons Expert Movers, Inc. 505
KI Furniture 500
Library Furniture International, Inc. 400
Spectrum Industries, Inc. 420
The Library Store, Inc. 401
Today’s Business Solutions 201

Government Resources
IL State Board of Education 106
NNLM Greater Midwest Region 109

Internet Products/Services
Brainfuse Inc. 308
Assabet Interactive 100
Call One 501
EBSCO Information Services 101
EnvisionWare, Inc 411
Gale, a Cengage Company 215
Grey House Publishing & Financial Ratings Series 220
MidCo Inc. 318
OverDrive 407
Recorded Books 317
ThriftBooks 216
T-Mobile 219

Instructional Materials
Brainfuse Inc. 308
Mackin 408

Journals/Magazines/Periodicals
EBSCO Information Services 101
Oxford University Press 310
Recorded Books 317

Large Print Books
Children’s Plus, Inc. 115
Gale, a Cengage Company 215
Ingram Library Services 515
Polygon Document Recovery Services - Polygon US Corporation 208
Rainbow Book Company 614

Literacy/ESL Products & Services;
Brainfuse Inc. 308
Polycon Document Recovery Services - Polygon US Corporation 208
Recorded Books 317

Microfilm/Microform/Equipment
ELM USA Disc Repair 417
Imaging Office Systems, Inc. 418
Polygon Document Recovery Services - Polygon US Corporation 208
RMC Imaging/Microfilm Equipment and Supplies 511
Scannx, Inc. 311

Moving
Hallett & Sons Expert Movers, Inc. 505

Multimedia
BiblioBoard 103
Chicago One Stop / Browser Display 514
ELM USA Disc Repair 417
Midwest Tape 416
Playaway Pre-Loaded Products by Findaway 510
Recorded Books 317

Music
Baker & Taylor 307
ELM USA Disc Repair 417
Ingram Library Services 515
Midwest Tape 416

Non-Print Materials
Mackin 408
Scholastic Library Publishing 206

Print Material
ABDO Publishing 209
EBSCO Information Services 101
Ingram Library Services 515
Mackin 408
Polygon Document Recovery Services - Polygon US Corporation 208

Reference Books
Gale, a Cengage Company 215
Grey House Publishing & Financial Ratings Series 220
Polygon Document Recovery Services - Polygon US Corporation 208

Security
MidCo Inc. 318

Signage
ASI Signage 508

Storage
Bradford Systems Corporation 207
Chicago One Stop / Browser Display 514
Hallett & Sons Expert Movers, Inc. 505

Subscription Agencies
EBSCO Information Services 101
HR Source 414

Technical Support Services
American Library Association 421
Auto-Graphics, Inc. 600
Better Containers 112
Call One 501
CoLibri Systems North America, Inc. 104
ComEd Energy Efficiency Program 116
ELM USA Disc Repair 417
Lazerware Inc. 613
MidCo Inc. 318
Outsource Solutions Group 602
Exhibitors by Product

Telecommunications
Call One 501
MidCo Inc. 318
T-Mobile 219

Toys/Games/Puzzles/Puppets
Ingram Library Services 515

Training Services
Brainfuse Inc. 308
HR Source 414

Video
Chicago One Stop / Browser Display 514
Midwest Tape 416
Playaway Pre-Loaded Products by Findaway 510
Recorded Books 317

Wholesaler
Ingram Library Services 515
HIGH OPERATING COSTS DRAGGING DOWN BUSINESS? ComEd will send an energy engineer to conduct a free facility assessment. This can help lower operating costs, save money, save energy and make you look so smart you could be voted employee of the month.

Learn more at ComEd.com/FacilityAssessment
WE KNOW LIBRARIES

KTJ provides legal counsel to nearly 80 libraries, library districts, consortia and other library institutions, spanning the entire state of Illinois. Our library clients are supported by the knowledge and expertise of our full-service, local government law firm.

Efficient, Effective, Experienced Representation

Chicago Office
312.984.6400
www.ktjlaw.com

Orland Park Office
708.349.3888

All together now!
Your favorite magazines on your favorite platform

Libby.
Brought to you by your local library and built with ❤️ by OverDrive.

Visit us in Booth #407
Next year is 2019. Obvi.

Isn’t it time your summer reading program reaches patrons right on their smart phones?

There’s an app for that.

Beanstack

beanstack.com • @zoobeanreads • hello@zoobean.com

Need a little HR capability, reliability & certainty?

Come right to the Source.

Visit us at Booth #414 and on the ILA Pub Stroll!
Whether strategic or day-to-day, empower library decision-making with data-driven analytics. With Analytics On Demand, you can blend powerful demographics with existing data—from your library’s ILS and other electronic systems.

Better equip your library to target new populations, create new programs, advance your value to the community, allocate resources more efficiently, and measure the results. The new dashboard feature allows you to drill down into rich visuals, target certain demographics, and download custom mailing lists in Tableau Reader.

Learn more at gale.com/aodila
Inspired Library Spaces
Connect and Engage. Ideate and Activate.
Reflect and Regenerate.

Visit the KI Furniture Display
Booth 500 • October 9 & 10
Join Us for the Pub Stroll
Thyme Bar • October 9

We look forward to reconnecting at the ILA show this year in Peoria. Stop by LFI booth 400 to see what’s new!

Visit the KI Furniture Display
Booth 500 • October 9 & 10
Join Us for the Pub Stroll
Thyme Bar • October 9

ki.com

brainfuse.com info@brainfuse.com 866-BRAINFUSE

award-winning online homework help
real time tutoring

writing lab and standardized test center
career and veterans benefits assistance

learn more at booth 308

Powerful Curriculum.
Legacy of Innovation.

Chicago’s only ALA–accredited MLIS,
leading MS in Information Management,
and PhD in Information Studies

Our graduates are sought-after information leaders in top government research labs, libraries, Fortune 500 companies and other highly competitive settings.

FOLLOW THEIR LEAD >

DOMINICAN UNIVERSITY
School of Information Studies
iSchool.dom.edu

Northbrook Public Library
Northbrook, IL
Funding is provided through the Illinois State Library and the Secretary of State from revenue appropriated by the Illinois General Assembly or provided by the U.S. Institute of Museum and Library Services under the provisions of the Library Services and Technology Act (LSTA).
DISCOVER WHAT'S NEW at RAILS.

Stop by booth #301 to learn more.
Mention this ad and get a special prize (supplies limited).

JOIN US
What: Networking Reception
Join us for a little networking, a few libations, a smidgen of nosh, a bit of fun, and a brief, casual introduction to Find More Illinois.

When: Tuesday, October 9, 5:00-6:30 p.m.

Where: Pere Marquette Hotel, LaSalle Room
501 Main Street, Peoria, IL

Sponsored by Auto-Graphics.
Register at railslib.us/FMIreception.
Upgrade Your Old System Today with Award Winning Technology

MyPC
Computer Booking & Access Management

MyPC
EasyBooking™
Print Management
Track & Control Printing and Copying

MyPC
Mobile Printing
Print From Anywhere

ScanEZ
The Simple Scan

TODAY’S BUSINESS SOLUTIONS, INC.
www.singlecard.com  |  Phone: 630-537-1370