

DISCOVERY **ADVOCACY** LEADERSHIP

2016 Illinois Library Association Annual Conference

Conference and Exhibition • October 18–20, 2016
Donald E. Stephens Convention Center • Rosemont, Illinois



#ILAAC16

REACHING FORWARD

This Annual Conference
is for Library Staff in
Academic, Public, School, and
Special Libraries

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**Reaching Forward Annual Conference
Friday, May 5, 2017**

Donald E. Stephens Convention Center
Rosemont, Illinois

**Program
Tracks for
everyone...**



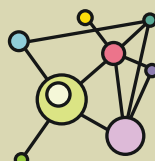
Collections



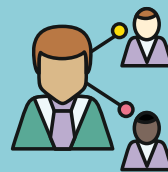
Conversation
Stations



Customer Service



Future Trends



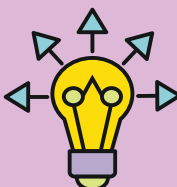
Human Resources



Life Planning



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Marketing



Performers'
Showcase



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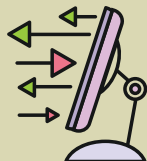
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Youth &
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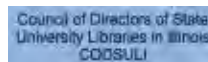
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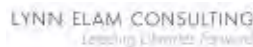
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Jeannie Dilger
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Vickie L. Novak
Library Director
Glenview Public Library

**TO Learn more VISIT our
BOOTH!**

OR CONTACT:

Tia Incapreo
630-438-1586
tia_incapreo@ajg.com

Marcus Henthorn
630-694-5152
marcus_henthorn@ajg.com



Arthur J. Gallagher & Co.

WWW.LIRAPOOL.COM

Welcome to Rosemont!

On behalf of the 2016 Conference Program Committee, we are thrilled to welcome you to what promises to be an exciting and engaging conference. This year's theme, **Discovery Advocacy Leadership**, was born after committee members met and discussed what we value as a profession.

Libraries value DISCOVERY! Libraries are a place of reading, learning, creating, making, growing, exploring and discovering. At this year's conference, your eyes will be opened to the world of discovery as we explore gaming at the library, STEM/STEAM programming for teens, designing interactive makerspaces, and offering genealogy for patrons of all ages.

Libraries value ADVOCACY! We advocate in so many ways both inside and outside of the library and within our communities. Libraries often advocate for those who do not or cannot have a voice. This year's conference includes programs on advocating for some unique populations—those affected by dementia, the homeless, transgender patrons, and our veterans. Librarians should be advocates for our profession, as well. We are at the forefront of knowledge and the scope of our profession is constantly changing. Discover how your colleagues advocate for our profession through the many networking opportunities at the conference.

Libraries value LEADERSHIP! Libraries are often on the cutting edge of technology and programming. Learn that leadership is a journey and we, as leaders, need to consistently grow and develop. Learn as well what the Cathedral and the Bazaar have to do with leadership within our daily work—and let's join together as we honor this year's library leaders and luminaries at the Awards Luncheon on Tuesday afternoon.

Keynote Speaker and museum visionary, Nina Simon, author of *The Participatory Museum* (2010) and the popular Museum 2.0 blog, is sure to be a highlight of the conference. Mike Curato, author and illustrator of *Little Elliot, Big City*, will share his thoughts at the Youth Services Author Breakfast on Wednesday morning. This year's conference theme will further be explored by James LaRue at the Public Library Forum Luncheon and by Laila Hussein Moustafa's speech, "The Engagement of Discovery, Advocacy, Leadership" at the DiversiTEA on Wednesday afternoon. And there will be a fun and exciting opportunity to network with your colleagues at the Pub Stroll, which will take place on Wednesday evening! Don't forget to visit the exhibit hall where you can chat with the Illinois authors, discover new ideas during the poster sessions, explore what our vendors have to offer, and, of course, enjoy snacks and lunches!

We hope the 2016 Illinois Library Association Conference helps you to focus on how libraries and library staff serve as community leaders to support life-long learning and engagement within Illinois communities through **Discovery Advocacy Leadership!**

Mark your calendars for next year's ILA Annual Conference, October 10–12, 2017 at the Tinley Park Convention Center!



Pattie Piotrowski
ILA President



Mary Adamowski
Conference Co-Chair



Jennifer Paliatka
Conference Co-Chair

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Informational Program at ILA Annual Conference • Wednesday, October 19, 9:00–10:00 A.M.

Sponsored by: American Library Association Digital Content Working Group, Chicago Public Library, Illinois Heartland Library System, Illinois Library Association, Public Library Association, and Reaching Across Illinois Library System



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Trixie Dantis
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Natalie M. DeJonghe
Reaching Across Illinois Library System

Kirstin Duffin
Eastern Illinois University

Lynnette M. Fields
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TO LEARN MORE**

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Lewis & Clark Community College

Jason F. Kuhl, Director-at-Large
Arlington Heights Memorial Library

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National Louis University

Brian Shepard, Director-at-Large
Indian Trails Public Library District

Leander Spearman, Director-at-Large
Belleville Public Library

Allen Lanham, ALA Councilor
Eastern Illinois University

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Cyndi Robinson, Conference & Continuing Education Manager

Tina Koleva, Membership & Product Services Coordinator

Linda Bostrom, Administrative Coordinator

Jon Daniels, Controller

iREAD

2016 ILA Conference Schedule of Events Wednesday, October 19



8:00 AM–10:00 AM

**Youth Services Author Breakfast
featuring Mike Curato***

Room 24

*Pre-registration required

2:00 PM–3:30 PM

Showcase: Presentations
Room 47

4:15 PM–5:15 PM

Showcase: Exhibits
Exhibit Hall

**POSTER SIGNING
by Mike Curato**

12:15 PM –1:00 PM

iREAD BOOTH

#128



Schedule at a Glance

TUESDAY, OCTOBER 18

9:00 – 10:30 A.M.	Opening General Session
10:45 – 11:45 A.M.	Program Session 1
12:00 – 1:30 P.M.	Awards Luncheon
1:45 – 2:45 P.M.	Program Session 2
3:00 – 4:00 P.M.	Program Session 3
4:15 – 5:15 P.M.	Program Session 4
5:15 – 6:30 P.M.	Stories & Spirits
7:00 P.M.	Dinner with Colleagues

WEDNESDAY, OCTOBER 19

8:00 – 10:00 A.M.	Youth Author Breakfast*
9:00 – 10:00 A.M.	Program Session 5
10:15 – 11:15 A.M.	Program Session 6
11:30 A.M. – 12:15 P.M.	ILA Membership Meeting
12:15 – 1:45 P.M.	Exhibits Opening Lunch
12:15 – 1:45 P.M.	Public Library Forum Luncheon*
2:00 – 3:00 P.M.	Program Session 7
3:15 – 4:15 P.M.	Program Session 8
4:15 – 5:15 P.M.	DiversiTEA* Ice Cream Social iREAD Showcase
6:00 – 10:00 P.M.	Pub Stroll

THURSDAY, OCTOBER 20

8:00 – 9:00 A.M.	Trustee Continental Breakfast*
9:00 – 10:00 A.M.	Program Session 9
9:00 A.M. – NOON	Academic Library Unconference
10:00 – 11:00 A.M.	Coffee & Donuts in the Exhibits
11:15 A.M. – 12:15 P.M.	Program Session 10
12:15 – 1:45 P.M.	Exhibits Closing Lunch Trustee Luncheon* IACRL Luncheon*
2:00 – 3:00 P.M.	Program Session 11
3:15 – 4:15 P.M.	Program Session 12

**Pre-Registration Required*

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engage new users

THURSDAY, OCTOBER 20th

Breakfast: 7:30 – 8:00 am

Session: 8:00 – 9:00 am

Convention Center - Level 2, Room 27



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General Conference Information

Badges

Conference badges must be worn at all times to gain admission to conference programs, events, and the exhibit hall. Conference lanyards are made possible by the generous support of Dewberry.



Coffee

Coffee and tea will be available at registration each morning and afternoon. We thank our generous sponsors for their support in keeping the conference caffeinated!



GRADUATE SCHOOL OF LIBRARY AND
INFORMATION SCIENCE
The iSchool at Illinois



Exhibit Hours

WEDNESDAY, OCTOBER 19

[12:15 – 5:15 P.M.]

12:15 – 1:45 P.M. Exhibits Opening Lunch

4:15 – 5:15 P.M. Ice Cream Social

THURSDAY, OCTOBER 20

[9:00 A.M. – 2:00 P.M.]

10:00 – 11:00 A.M. Coffee & Donuts Break

12:15 – 1:45 P.M. Exhibits Lunch

Exhibits are not open on Tuesday, October 18.

Exhibit Passes

Exhibits-only passes are available for \$15 and can be purchased prior to conference or onsite at the Stephens Convention Center. Exhibits passes cannot be used to attend conference programs.

Food Service

Conference registration includes attendance at the Awards Luncheon on Tuesday, and Exhibit Buffet Luncheons and breaks on Wednesday and Thursday. Additional food options in the Stephens Convention Center include a Starbucks in the first floor main lobby and the Expoteria Restaurant on the North Side of the convention center.

Handouts

Conference Program Handouts are available at ila.org/conference.

Hashtag

#ILAAC16

Hotels

DoubleTree by Hilton Chicago O'Hare Rosemont

5460 North River Road
Rosemont, IL 60018
847-292-9100

Embassy Suites by Hilton Chicago O'Hare Rosemont

5500 North River Road
Rosemont, IL 60018
847-678-4000

Lost and Found

Articles may be turned in and reclaimed at the Registration Desk.

Meal Events

Admission to each prepaid meal function requires preregistration. If you requested accommodation of dietary restrictions, you must pick up a special meal ticket at the Conference Registration Desk prior to the function. Please inform your server of this and present your ticket at each meal.

Medical Emergencies/First Aid

Contact the Registration Desk.

Membership Meeting

The ILA Membership Meeting will be held Wednesday, October 19, 11:30 A.M. – 12:45 P.M. Wondering what's going on with your association and around the state? Whether you're an ILA member or not, you'll want to attend this event, which will feature a legislative update.

Mobile App

Attendees are able to access full event schedules, rate sessions, and customize their own agendas in the ILA conference mobile app, available from the iTunes and Android stores. The mobile app is made possible by the generous support of Today's Business Solutions.



Mothers' Room

Located near the Registration Desk, between the north restrooms, a private room for nursing mothers, with a refrigerator, will be available throughout the conference.

Registration Desk Hours

TUESDAY, OCTOBER 18

[8:00 A.M. – 5:00 P.M.]

WEDNESDAY, OCTOBER 19

[8:00 A.M. – 5:00 P.M.]

THURSDAY, OCTOBER 20

[8:00 A.M. – 4:00 P.M.]

WiFi Access

Complimentary WiFi is available via Boingo. Connect your device to "Boingo Hotspot" and launch your web browser. When the Boingo splash page appears, connect to "complimentary WiFi" and follow instructions to get online. Boingo support is available at 800-880-4117.

Pub Stroll

WEDNESDAY, OCTOBER 19

6:00 – 10:00 P.M.

Don't miss an evening out with your colleagues in Rosemont's MB Financial Park, a 200,000 square-foot entertainment and dining complex that is home to twelve venues offering upscale international cuisine, live music, comedy, state-of-the-art film, bowling and more.

Each stop on the Pub Stroll serves food and will offer drink specials. Our sponsors will provide appetizers at each venue and no registration is required. Attendees set their own schedule and are responsible for their own beverage and additional food purchases.

Basil's Kitchen

Embassy Suites by Hilton Hotel

Sponsored and Hosted by Reaching Across Illinois Library System



Take a break from the more serious side of conference and join RAILS to make new multitype friends and keep the old, while picking up some system swag! Located adjacent to the Embassy Suites lobby, Basil's Kitchen is a friendly place to reconnect with colleagues.

Kings Bowl

5505 Park Place

Hosted by Young Adult Services Forum
Sponsored by Today's Business Solutions



Kings Rosemont features ten-pin bowling, two premium bars, and a full-service restaurant. With its retro-inspired vibe and state-of-the-art equipment, Kings offers a modern option for those seeking a hot spot that harkens back to an era when good times ruled. That era is back at Kings!

Five Roses Pub

5509 Park Place

Hosted by Youth Services Forum
Sponsored by Baird



Five Roses Pub is a gastro-pub with Celtic flair. For centuries, pub culture has been associated with comfort and hospitality, a tradition built into this modern, American pub. Enjoy Executive Chef Jesus Aguilera's modern pub cuisine, craft beer, live music, and vibrant nightlife all within a warm, friendly atmosphere.

Bogart's Bar & Grill

Movieco Movie Theater

9701 Bryn Mawr Ave.

Hosted by IACRL
Sponsored by Brainfuse



Located on the second floor of the majestic Muvico Theatre, Bogart's is the perfect spot for every film buff. Enjoy a signature cocktail, such as The African Queen or The Harder They Fall, while catching up with your colleagues.

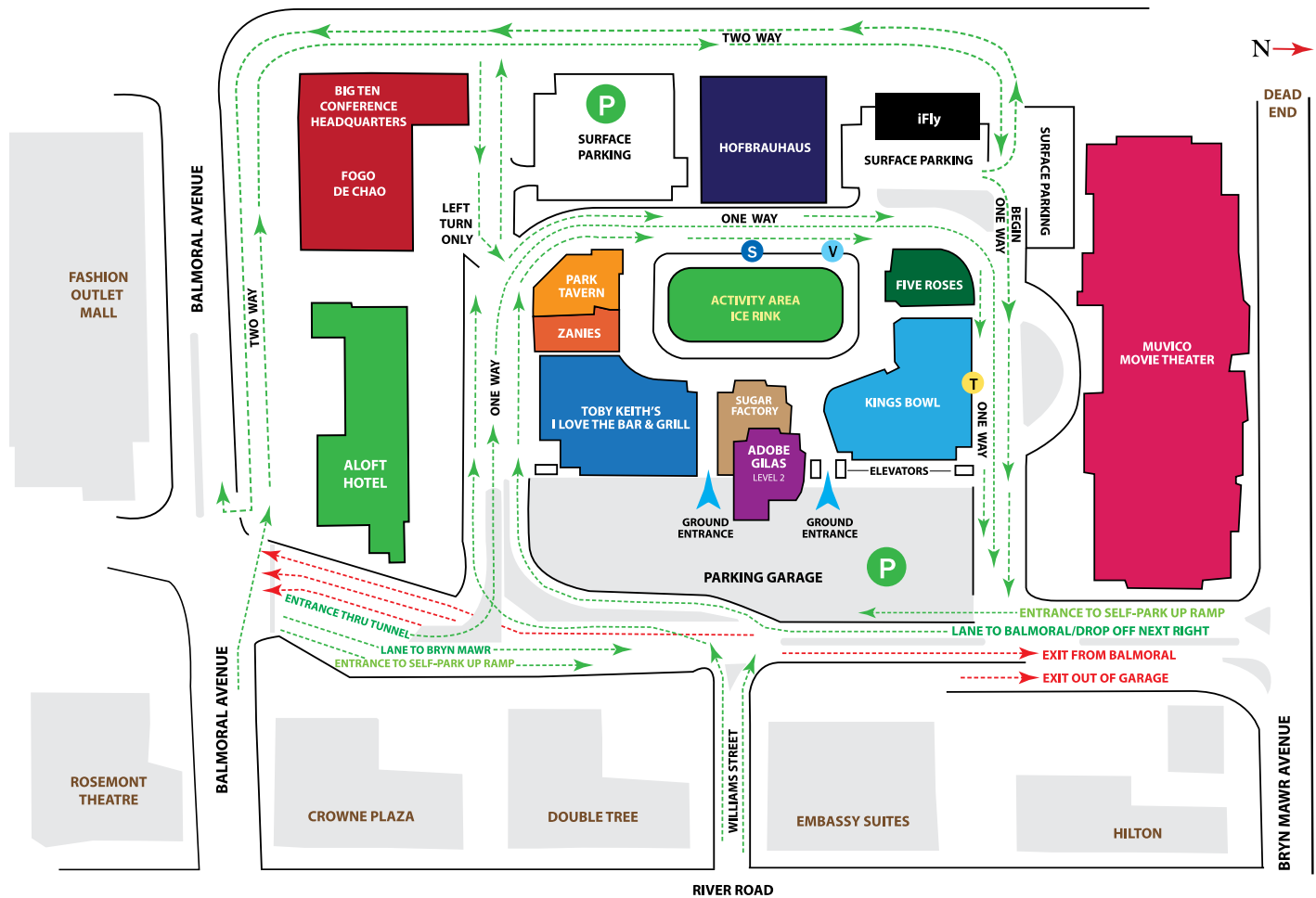
Hofbrauhaus

5500 Park Place

Hosted by Public Library Forum
Sponsored by Management Association



Hofbräuhaus Chicago, a family-friendly restaurant and brewery, brings the classic tastes of Munich to the Chicago area, modeled on the 400-year-old venue in Munich, Germany. Traditional Bavarian specialties, live music, a brewery for the production of the Hofbräuhaus' world-renowned beer (brewed continuously since 1589), and the legendary Gemütlichkeit (a friendly, relaxed, convivial environment) make it a must-visit destination.



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Trustee Day Schedule

THURSDAY, OCTOBER 20

8:00 – 8:45 A.M.

Trustee Continental Breakfast

Room 24

Begin your Day with your fellow trustees over a light breakfast.

The Trustee Continental Breakfast is made possible by the generous support of Ancel Glink.



9:00 – 10:00 A.M.

It's Not All About the Money: Trustees as Advocates

Room 44

We know that trustees can and should advocate for their libraries by contacting legislators, but why stop there? Why leave local advocacy efforts to the staff? Learning to be advocates directly with (taxpaying) community members can have very positive outcomes, as well as being rewarding and fun! In this session, Trustees' advocacy efforts at the Gail Borden Public Library District will be discussed, including:

- Learning how the library works through volunteer activities
- Participation in the Library Foundation and other fundraising efforts
- Developing a solid understanding of staff members' work — and relationships with the staff themselves — through a series of division presentations at monthly trustee meetings

Speakers: Patricia Harkin, Jean Bednar, and Donna Kline, Gail Borden Public Library District Board of Trustees

This program is made possible by the generous support of Building Technology Consultants



Top Ten Budget Disasters Facing Your Library

Room 45

How much financial trouble can your library get itself into? Plenty. Here are 10 of the top fiscal messes that will get you into trouble, sometimes without any effort on your part. Learn about these ten things so you can avoid them in the future — and if it has already happened, learn how to minimize the damage.

Speakers: Britt Isaly and Adam Simon, Ancel Glink

10:00 – 11:00 A.M.

Exhibits Coffee Break

Exhibit Hall

The Exhibits Break is made possible by the generous support of Lynn Elam Consulting.



11:15 A.M. – 12:15 P.M.

The Do's and Don'ts of Construction and Remodeling Projects: From Drafting Bid Documents to Awarding the Contract

Room 44

If you build it, they will come ... and read! This presentation will outline the best practices for dealing with the issues that arise when engaging in construction projects, including: selecting an architect or engineer, public bidding requirements, bidding timelines, the bidding processes for local libraries and library districts, prohibited activities and criminal consequences, what to include in bid documents, how to evaluate bid responses, and prevailing wage requirements.

Speakers: Carmen Forte Jr. and Kathleen Terese, Klein Thorpe & Jenkins, LTD

Guidance for Conducting Legal and Effective Board Meetings

Room 45

This session will cover the basics of the Open Meetings Act, and provide updates on recent Public Access Counselor opinions, cases and legislative amendments to these two laws. The presenters will provide guidance on complying with the public comment rule, and give tips for running a more effective board meeting.

Speakers: Julie Tappendorf and Robert Bush, Ancel Glink

12:15 – 1:45 P.M.

Trustee Luncheon

Room 24

Join your fellow trustees for a networking luncheon. Trustee Day registration is required for this ticketed event.

The Trustee Day Luncheon is made possible by the generous support of Klein, Thorpe & Jenkins



2:00 – 3:00 P.M.

Board Roles and Responsibilities

Room 44

Library Board members have a unique opportunity to bring their ideas and vision to their community, but the position comes with specific roles and responsibilities as well. Did you know Board members can have liability and be sued for their actions? This presentation will focus on the core duties of the Board and its members. We'll talk about what happens when Boards go "rogue", and strategies for getting along. Finally, we'll include a discussion of how the Library can protect its Board members, as well as what Board members can do to protect themselves.

Speakers: James Rachlin, RBC Capital Markets; Annette Armstrong, retired public library director; and Roger Ritzman, Peregrine, Stime, Newman, Ritzman & Bruckner, Ltd.

Track: Trustees

Ten Tips for Complying with FOIA

Room 45

Transparency in government is more than just a buzz word - it's the law. In this session, you will learn about the Illinois Freedom of Information Act and how this law affects local governments, officials, and employees. The session will explore some of the legal pitfalls in the use of technology (emails, text messages, and social networking) by local government officials and employees, and how to address, and hopefully avoid, these issues. Finally, we will provide insight into Attorney General opinions interpreting FOIA, and how these opinions impact how you comply with this law.

Speakers: Julie Tappendorf and Erin Baker, Ancel Glink

3:15 – 4:15 P.M.

The 360 Degrees of Being Trustees: Key Components to Being an Effective Library Board Member

Room 44

Being a Library Board member is a wonderful way to give back to your community and your library, but it can also be really confusing and overwhelming! Join us as we review some key items that will make you a much more effective trustee and help you to thrive in your role. We will cover topics such as:

- Board Meeting Etiquette
- Importance of Training
- Getting Involved Within Your Community
- The Library World and Beyond

You will leave this training session with an armful of resources that will help you to be a fully well-rounded board member.

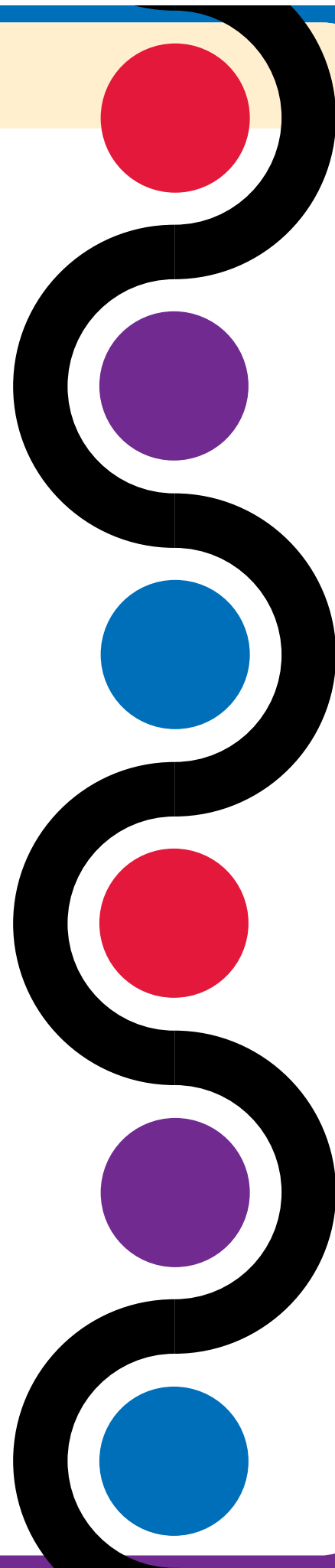
Speakers: Karolyn Nance and Dave Barry, Bartlett Public Library District

Picking New Library Directors and Employees, Legally

Room 45

Do you know the right questions to ask of job applicants and do you know those questions you MUST NOT ask them? What if you get sued over the wrong questions you asked? Come hear from two employment law attorneys who have been involved in employment litigation and can show you how to get through the interview process without a hitch.

Speakers: Robert McCabe and Darcy Proctor, Ancel, Glink



Author Showcase

BOOTH 613 EXHIBIT HALL

Wednesday, October 19

12:15 – 5:15 P.M.

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babinns.com

Vandella Brown

amazon.com/Vandella-Brown/B001KCN9T6

LaMarcus Childrous

facebook.com/motivationwithmarcus

Tricia Clasen

triciacласen.com

James Gordon

iblowyourmind.net

Victoria Noe

victorianoe.com

Joyce Zeiss

joyceburnszeiss.com

Thursday, October 20

9:00 a.m. - 2:00 p.m.

Holden Finch

amazon.com/author/holdenfinch

Angie James

amproductions633.com

Brenda Major

adventuresofneoserіes.com

Wesley McNeese

wesleyrobinsonmcneese.tateauthor.com

Nancy Nau Sullivan

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Curt Tagtmeier

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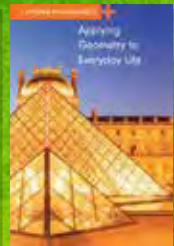
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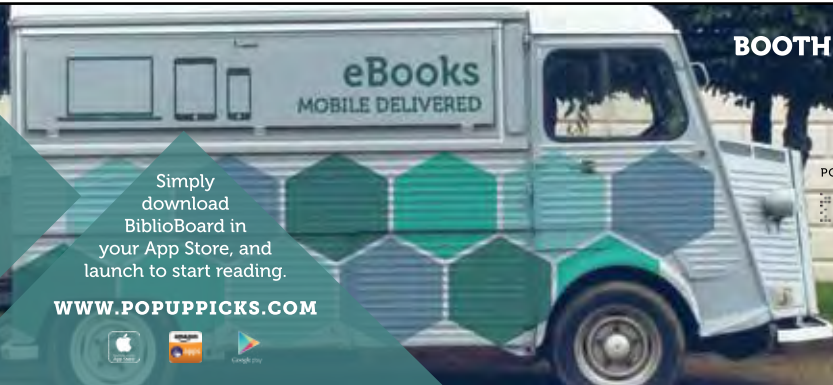
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9:00 – 10:30 A.M.



Opening General Session

Room 22–23

Nina Simon has been described as a “museum visionary” by *Smithsonian Magazine* for her audience-centered approach to design. She is the Executive Director of the Santa Cruz Museum of Art & History, where she led an institutional turnaround based on grassroots community participation. Nina is the author of *The Participatory Museum* (2010), *The Art of Relevance* (2016), and the popular Museum 2.0 blog. Previously, Nina worked as an independent consultant and exhibition designer with more than one hundred museums and cultural centers around the world. Nina began her career at the International Spy Museum in Washington, D.C. She lives off the grid in the Santa Cruz mountains with 14 people, 27 chickens, 5 dogs, and 1 zipline.

A book signing will follow Nina Simon's presentation. Book sales courtesy of After-Words Books.

Nina Simon's appearance is made possible by the generous support of Today's Business Solutions.



10:45 – 11:45 A.M.

From Spark to Ignite: Using Hands-On Technology to Inspire Teens

Room 34

Are you intimidated by all the different STEM technology being used for hands-on library programming? Worried you'll never have enough to keep all your teens occupied? We can help! Discover how we used a variety of equipment to create a monthly STEM program that keeps teens coming back for more. You will also hear how we worked with the community to create an exciting, all-day STEM conference. Participants will have a chance to have some hands-on experience with different technology including Ozobots, littleBits, Spheros, Snap Circuits, LEGO WeDos, Makey Makey, Arduino Uno and LEGO Mindstorms EV3 & NXT 2.0 robots.

Speakers: Alison Colman, Kiersten Doucette, Stacey Wenslauskis and Karen Wickman, Naperville Public Library

Tracks: Programming; Youth and Young Adult Services

Becoming a Dementia Friendly Library: Serving Patrons with Dementia

Room 40–41

Libraries can be a vital part of the Dementia Friendly America initiative that is sweeping the nation. Find out how Illinois libraries are already engaging people with dementia. Our presentation will include:

- A brief overview on dementia presented by the Alzheimer's Association Illinois Chapter
- Ela Public Library's twenty-year success at providing a “Read-a-Loud” program to a skilled nursing center using poetry, stories, a therapy dog and more
- Gail Borden Library's “Tales and Travel,” an innovative hands-on book and reading program that has been successfully implemented at memory care facilities
- American Library Association's Alzheimer's and Related Dementias Interest Group

Speakers: Hafsa Ahsan, Alzheimer's Association Illinois Chapter; Christie Wagner, Ela Public Library District; Mary Beth Riedner and Tracey Degnan, Gail Borden Public Library District; and Susan Wesner, Judson University

Track: Diversity and Special Populations

From Content Chaos to Content Strategy: A Roadmap for Library Website Redesign

Room 42–43

The Schaumburg Township District Library started the year with a website comprised of thousands of pages, organized by department rather than patron needs, and full of redundant and outdated information. This program will cover our systematic process of starting from scratch, gathering diverse stakeholder input, and developing a content strategy to create a user-centered online experience.

Speaker: Kristin Moo, Schaumburg Township District Library

Track: Assessment and Evaluation

Summer Reading Is a Unique Opportunity for Advocacy

Room 44

We all know that children benefit when they participate in the library's summer reading program. Does your community know? Is your community supporting your efforts? Join ILA Advocacy Committee co-chairs Denise Raleigh and Jim Deiters as they talk about the impact of summer advocacy efforts. You will also learn about current Illinois Library Association advocacy efforts. This program is sponsored by the iREAD Committee and ILA Advocacy Committee.

Speakers: Denise Raleigh, Gail Borden Public Library District, and Jim Deiters, Oak Lawn Public Library

Track: Advocacy

Practical Management for Librarians: The RISWS Approach for Effective Library Team Management

Room 45

The title of Rachel Singer Gordon's book *The Accidental Library Manager* tells it all. Many librarians are hired or promoted into management positions without specific management training. We assume leadership roles because we are knowledgeable about the "stuff" of good librarianship. Meanwhile, the how-to of good management practice is left to on-the-job happenstance. To address this gap, we trained a small cohort of academic librarians in a practical, agnostic, hands-on system, Recording/Interpreting/Solving Workflow Solutions. In this session, we share how-tos and best practices learned during our year implementing the method in three libraries.

Speakers: Rana Salzmann, Meadville Lombard Theological School; Gabrielle Toth, Chicago State University; Valerie Neylon, Richard J. Daley College; and Magda Pecsenye, Tilmor Group

Track: Management and Staff Development

Teamwork Makes the Dream Work: Ideas and Advice for School & Public Library Collaboration

Room 46

Schools and libraries should be natural partners, like cake and frosting. This session provides advice for those trying to build the bridges between schools and public libraries. Experience a first-hand account of a public librarian who has embedded herself into routine high school schedules. Learn how to work with the schools to promote their assigned summer reading. Hear examples of successful collaborative programs like "Library Lunch" and the "Book Bike." There will be time at the end for questions and anecdotes from the audience.

Speakers: Brandi Smits, Lansing Public Library; Rachael Bild and Sarah Yale, Oak Park Public Library; Lynette Pitrak, Downers Grove Public Library; and Ann Carlson, Oak Park and River Forest High School

Tracks: Collaboration and Community Building; Youth and Young Adult Services

The Path to U.S. Citizenship Can Start at Libraries

Room 47

Public libraries are considered a welcoming place for immigrants and they play a critical role in serving immigrant communities. U.S. Citizenship and Immigration Services (USCIS) and public libraries throughout the country have collaborated to provide immigrants with information about becoming a U.S. citizen. USCIS will provide a brief overview of the naturalization process and the citizenship education resources available to libraries. The session will feature a representative from a public library who will discuss the library's citizenship education initiatives. Participants will leave with an understanding of specific ways to get involved.

Speakers: Maria Rodriguez, U.S. Citizenship and Immigration Services, and Edith Basir, Round Lake Area Public Library District

Tracks: Collaboration and Community Building; Diversity and Special Populations

Encouraging Creativity: Participatory Art @ the Library

Room 48

Libraries are upping their game when it comes to engaging programs. But you don't need to be a library genius to create amazing experiences and services for your community. We will discuss remixing and scaling to creatively adapt great ideas to your community, no matter the size or demographics. Learn how a small suburban public library took inspiration from museums, art galleries, libraries, and more to create meaningful experiences for the community. Be prepared to talk and share during a hands-on activity for scaling events to your community.

Speakers: Alicia Hammond, Forest Park Public Library, and Magan Szwerek, Schaumburg Township District Library

Track: Programming

Discovering the Role of the Public Librarian in Community Health Initiatives

Room 49

Embedded librarians seek a group's information needs and provide the necessary information or training, rather than waiting to be approached. Hear about one librarian's experience becoming embedded in a local health initiative in order to offer library services to health professionals. The challenges of building strong partnerships and the lessons learned in the process will be discussed. If you want to expand your library's health programming and reach new audiences by becoming a leader in a local initiative, come hear about the challenges and ultimate benefits of being an embedded librarian.

Speaker: Mike Monahan, Arlington Heights Memorial Library

Track: Collaboration and Community Building

Tuesday, October 18

NOON – 1:30 P.M.

Awards Luncheon

Room 24–27

Celebrate the achievements of your colleagues at the Awards Luncheon. Attendance at the luncheon is included in conference registration. Pre-registration is not required.

The Awards Luncheon is made possible by the generous support of Libraries of Illinois Risk Agency (LIRA).



1:45 – 2:45 P.M.

Media Mentor Forum

Room 21

Technology is all around us. How are you embracing your role as a media mentor for your community? This meet-up will be an open forum for participants to share their best practices, connect with others, and develop new skills they can use at their home libraries.

Moderator: Amber Creger, Schaumburg Township District Library

Track: Youth and Young Adult Services

Passports @ the Library: You Can Do It Too!

Room 40–41

Diversify the services you offer your community! Join the librarians of the Elia Area Public Library District to explore what it means to be a Passport Acceptance Facility. The State Department is actively recruiting libraries. Learn how libraries across the nation are providing this vital service and adding an alternative revenue source to the budget. We will cover the application process for becoming a facility, best practices, and a variety of ways to add this citizen service to your community.

Speakers: Erica Christianson, Sandra Victor, Elia Area Public Library District; and Leah White, Skokie Public Library

Track: Collaboration and Community Building

Using Assessment Data to Advocate for Positive Change

Room 42–43

Discovering your instruction program is not working can be a success, not a failure – if you use it to make informed decisions about the future. This panel will examine one academic library's use of assessment data to make evidence-based changes to their instruction program from the perspective of a librarian and a supervisor. The panel will focus on two examples, and how they were used to advocate for positive change. The first analyzed twenty-five years of existing longitudinal data to decide the fate of a credit-bearing course. The second used instruction request statistics to end an unhealthy partnership.

Speakers: Christina Heady and Joshua Vossler, Southern Illinois University Carbondale

Track: Assessment and Evaluation

Cradle to Grave: Genealogy Programming Across the Ages

Room 44

Every family has a story. After the genealogy research is done, weaving the thread of storytelling is next. Your library can help your community research, write, and tell those family stories. We will share the experiences and ideas from our year of engagement, including instruction on writing and telling family stories, incorporating our digital studio for podcasting and preserving, and getting younger generations interested in family and local history.

Speakers: Susan Mayer and Michael Mulholland, Arlington Heights Memorial Library

Track: Programming

Trending Now: Keeping Up with Forces that are Shaping the Future of Libraries

Room 45

What does the library of the future look like and how do we all get there? In this session we will look at the trend model from the ALA Center for the Future of Libraries and consider how Illinois libraries can harness the power of trends thinking in their own organizations. Learn how Skokie Public Library and La Grange Public Library have implemented emerging trends into their organizations, and run through exercises that will help apply the trending thought process to your own library.

Speakers: Richard Kong, Skokie Public Library, and Vicki Rakowski, La Grange Public Library

Track: Management and Staff Development

This program is made possible by the generous support of PMA Financial Network.



Bilingual Websites: Engaging Patrons, Building Community

Room 46

Engaging diverse communities often starts long before patrons step foot into the library, as they learn about our resources through the library's digital presence. In Waukegan, engaging our entire community required one major – and novel – change: a bilingual website. In this session, you'll learn what constitutes a fully-functional bilingual site; how analytics provide information about website use; best practices for prioritizing content for translation; and how a website should be part of broader bilingual branding standards. You'll leave with tools to begin the analysis necessary to launch your library's bilingual website.

Speakers: Amanda Civitello and Kyle Shaub, Waukegan Public Library

Track: Diversity and Special Populations

Community-wide Engagement: Local, National, & International Initiatives

Room 47

Through community engagement, libraries can play a vital role in addressing social issues. Representatives from the Carbondale Public Library and Gail Borden Public Library District promote the library's role in organizing community-wide initiatives. Participants will learn about local, national, and international initiatives their own communities can pursue: becoming an International City of Peace; a Compassionate Community; a Nonviolent Community, and simply being a safe place for community members to discuss complex issues. Learn how libraries partner with local social service organizations, address issues of violence, racism, and homelessness, lead community-wide thematic programming, and station social workers in the library.

Speakers: Diana Brawley Sussman, Carbondale Public Library, and Danielle Henson, Tish Calhamer, and Miriam Lytle, Gail Borden Public Library District

Track: Collaboration and Community Building

Rural Libraries Unite! How to Feel Less Alone in a Very Small (<5K) or Small (<15K) Rural Library

Room 48

Are you new to your small rural library? Do you feel isolated and out of step with your bigger library neighbors? Do you wonder if you can find a mentor who understands the issues you face? You are not alone – Illinois has many small and very small rural libraries and we are blessed with a sharing community! Join us at this session to meet other staff members of small rural libraries, ask questions unique to small rural libraries, and identify groups and mentors.

Speakers: Beth Duttlinger, Lillie M. Evans Library District; Cathy Grafton, Odell Public Library District; Beth Porter, Heyworth Public Library District; and Michael Baumann, Toulon Public Library District

Track: Management and Staff Development

Tinkering with Tweens

Room 49

Learn how to incorporate emerging technology into middle school programming and outreach. By providing a fun learning environment, students can become creators, makers and learners, and eventually incorporate these into life skills. In this session, we will learn and play with technologies that are fun, creative, and educational for tweens. We will discover innovative programming ideas designed for middle school students with a make-inspired edge that doesn't break your budget.

Speakers: Christina Keasler, Glen Ellyn Public Library, and Katherine Danko, Brookfield Public Library

Track: Programming; Youth and Young Adult Services

3:00 – 4:00 P.M.

Do It...Dewey 500.00... STEAM Programming for Every Library. (Science, Technology, Engineering, Art and Math)

Room 21

While a hefty budget and experienced programming staffers are great when launching library STEAM events, this program details how neither is essential for public librarians to effectively offer 21st century programming for adults and youth. Find out how hands-on science, technology, engineering, art and math activities can be offered easily and inexpensively – even free – without a STEAM background, how STEAM programming is ideal for community outreach, how STEAM Maker-Spaces attract and engage patrons and encourage library usage, and how these successful programs provide a foundation for acquisition of grants and community funding. A resource guide will be provided.

Speaker: Donna Blomquist, LaSalle Public Library

Track: Programming

Come Learn with LEARN!

Room 40–41

Be sure to make time for this session about LEARN: Libraries' English And Reading Network. LEARN consists of librarians and local literacy agency representatives who meet regularly to discuss developing Literacy/English as a Second Language (ESL) collections in libraries and providing ESL and adult basic readers (ABE) with the instruction they need to learn to read, speak, write, listen, and communicate. The session will include lists and examples of recommended resources, website links, apps, marketing checklists, and promotional materials to spread the word about your Literacy/ESL services.

Speakers: Jean Demas, Lisle Library District, and Joe Popowitch, Indian Prairie Public Library

Track: Diversity and Special Populations

Want To MAKE Something of It? How We Added a Makerspace Using Existing Space and Staff

Room 42–43

Two years ago we transformed an underutilized area in the Winnetka library into the most used multi-generational space within our library district. In this presentation, we will share success stories and the challenging opportunities we found in bringing a wholly new set of services to our community in a medium-sized public library. Specifically, we will detail how a staff department rotation model allowed the space to operate during every hour we are open, what we learned about maintenance and costs and how our programming became a highly sought after creative outlet for patrons.

Speaker: Rebecca Wolf, Winnetka-Northfield Public Library District

Track: Management and Staff Development

Tuesday, October 18

3:00 – 4:00 P.M. [CONTINUED]

Create a “Startup Community” at Your Library

Room 44

NaperLaunch: A Business Startup Center, was formed to meet the needs of the business startup community and create a gathering place in Naperville in order to retain startups in the local economy. This presentation will address the process of opening and running a business startup center and coworking space at a public library. Specific topics include:

- Ideas to actions
- Who must be involved
- How to create “buzz”
- Who are target customers
- How to deliver services
- What’s next?

Gain insights on how to create a business startup services center and coworking space.

Speaker: Kent Palmer, Naperville Public Library

Track: Collaboration and Community Building

Rookie Roadmap: A Path to Success for New Managers and New Employees

Room 45

New to librarianship? New to management? Feeling overwhelmed? Worry no more: we share everything that we wish had been taught in library school! In our journeys from newbies to veterans, we faced challenges and pitfalls along the way to success. Let our insights provide a shortcut to effective leadership in your career. Learn organization, communication, and important “soft” skills to be a better employee or supervisor, plus how to negotiate a positive working relationship between diverse personality types. If you are a new librarian, new manager, or thinking about becoming a supervisor, you won’t want to miss this roadmap to success.

Speakers: Julia Pyatetsky and Rachel Shulman, Vernon Area Public Library District

Track: Management and Staff Development

Teens Got Talent, Let Them Show It!: Supporting Teens’ Needs Through Performance Arts

Room 46

Teens want to show that they have talent and they need a psychologically and physically safe venue to display it. We will conduct a panel discussion on the mechanics of running monthly open mic sessions and an annual talent show competition for teens. We will highlight community partnerships, explain how the programs support lifelong learning, and share what we have learned over the years.

Speakers: Pat Schwartz, Amy Roth, and Anthony Camardo, Aurora Public Library; Jim Corti, Paramount Theatre; San Sandberg, Student

Tracks: Programming; Youth and Young Adult Services

The Cathedral and the Bazaar: Leadership Lessons from the World of Software Development

Room 47

“The Cathedral and The Bazaar,” a classic essay about software development, addresses a question that is as relevant to libraries as it is to software: How do you get groups of people to make great things together? This presentation will examine the “cathedral style” (a small group tightly controls things) and the “bazaar style” (many people working towards a common goal) in the context of how we work and lead in libraries. We will also discuss the essay’s interesting observations and lessons about managing projects, motivating people, and being an effective leader.

Speaker: Brodie Austin, Northbrook Public Library

Track: Management and Staff Development

Intellectual Freedom – Issues and Trends

Room 48

What issues do you and your library face in relation to intellectual freedom? How do you deal with them? Using a discussion format, the ILA Intellectual Freedom Committee wants to spark conversations among members from throughout the library community in areas including self-behavior, organizational practices and policies, and current trends, as they relate to censorship, patron privacy, and other related issues. Along with James LaRue, Director of ALA’s Office of Intellectual Freedom, we would like to begin a conversation to help librarians identify needs for education, resources, and advocacy, to better serve our patrons. A core value of our profession, intellectual freedom can be a topic that evokes passion and raises questions. Bring both and join our conversation!

Speaker: James LaRue, American Library Association Office for Intellectual Freedom

Moderator: Robin Helenthal, Peoria Public Library

Track: Advocacy

Trading Spaces: From Mommy and Me to Mini Maker Faire

Room 49

Library programs have evolved from traditional storytimes to hands-on technological and science-enriched environments. While they are still librarian-facilitated, we are engaging our patrons through art, science, and technology, giving them the opportunity to explore, discover, and have fun without the shadows of standardized outcomes. Learn how to design and implement more participatory programs involving materials relevant to the changing interests of the communities we serve. Discover the tools to make your library a community destination by offering programs that engage a variety of ages, interests, and skill levels, incorporating various disciplines, experiences, and project-based activities.

Speakers: Jennifer Cutshall and Wendy Roe, Alsip-Merrionette Park Public Library District

Track: Programming

3:00 – 4:30 P.M.

RAILS Grant Opportunities Open Forum

Room 34

RAILS offers grants to member libraries to fund startup costs for membership in a RAILS shared online catalog, to support networking groups offering continuing education available to RAILS members, and our new grants to fund collaborative projects between different types of libraries (academic, public, school, and special). Come learn more about how these opportunities can benefit your library. There will be a cocktail reception from 5:00–6:00 P.M., courtesy of Ancel Glink, and light hors d'oeuvres will be served.



4:15 – 5:15 P.M.

Pathway to Excellence: RAILS System Membership Standards

Room 21

Standards is a word that can strike fear into the heart of librarians, especially as we continually struggle with decreasing budgets, higher expectations from library users, and hard questions from funders. RAILS has worked for a year with other stakeholders in Illinois libraries to develop draft standards that will be realistic and aspirational; they will set a minimum bar for libraries but also provide a pathway to excellence and assistance in moving along that path. This program will provide information on the standards, opportunity to give feedback on the impact of the draft standards and plans for implementation.

Speaker: Deirdre Brennan, Reaching Across Illinois Library System

Track: Assessment and Evaluation

Collaborating to Connect Patrons with Multicultural Resources

Room 42–43

Cross-cultural, cross-organizational and cross-departmental collaborations can respond to community ideas when libraries and school districts build bridges of cultural understanding. Join the second largest school district in Illinois, U-46, community leaders, and Gail Borden Public Library District staff, who will reveal a tangible and evolving project, manifested out of community visions and needs. Retired teachers and school librarians work together with U-46 and public library staff to create the U-46 Multicultural Shelf on African-American History and Culture. Learn how partnerships and technology can weave cultural intelligence into the community through curriculum and training.

Speakers: Suzanne Johnson, School District U-46; Phyllis Folarin, Achievement Solutions; and Ben Bahl, Catherine Blair, Danielle Henson, Julia Langlois, and Susan Lytinen, Gail Borden Public Library District

Track: Collaboration and Community Building; Diversity and Special Populations

How One Library Advanced Their Fundraising Efforts through Four Unconventional Methods, How They Plan on Taking Their Fund- raising Efforts to the Next Level, and How Your Library Can, Too!

Room 40–41

Is your library dreaming of 21st century services that aren't in your budget? Are you looking for ways to build advocacy, and draw in your closest supporters? Is there a way to collaborate with many departments on one project? Fundraising at your library can answer all these questions. Learn about the journey the Warren-Newport Public Library District is taking to fundraise with four different methods. Our continuing journey includes five chapters: a Bingo in the Books event, an ad-hoc advisory committee, a donor event to meet the director, mailing a fundraising letter, and alternative revenue generating ideas for the future.

Speakers: Ryan Livergood, Warren-Newport Public Library District, and Lauren Chilvers, Fundraising Librarian

Track: Advocacy

Tuesday, October 18

4:15 – 5:15 P.M. [CONTINUED]

Your Library & Embracing Your Veteran Community

Room 44

Gail Borden Public Library District collaborates with the Kane County Veterans Assistance Commission and local veterans to develop a groundbreaking project called “Veterans on the Go.” A veterans networking session was developed, along with “Visiting Vets,” a program to visit veterans in senior residential facilities. Learn how to involve your community through the development of your own “Veterans on the Go” program by reaching partners and volunteers, utilizing the power of veterans to connect with other veterans, creating a comfortable environment to share experiences, providing education to meet veterans’ specialized needs, and ultimately honoring and supporting your veteran community.

Speakers: Tracey Degnan, Rick Grimm, and Stacy Rausch, Gail Borden Public Library District, and Jacob Zimmerman, Veterans Assistance Commission of Kane County

Tracks: Collaboration and Community Building; Diversity and Special Populations

Who’s Listening? How to Leverage Your Influence and Lead from Any Position

Room 45

Learn how to recognize the influence you have in your role, and how to leverage that influence to create change. We’ll explore the difference between leaders and taskmasters and discuss ideas for engaging library staff from any position. Opportunities for mentoring and involvement in various library and community organizations will also be discussed.

Speakers: Shannon Distel, Arlington Heights Memorial Library, and Joe Collier, Mt. Prospect Public Library

Track: Management and Staff Development

Early Intervention 101: Overview and Library’s Role in Serving an Early Intervention Population

Room 46

One in six children in the United States has a developmental disability. Learn about the importance of identifying developmental disabilities and delays early through Early Intervention Therapy Services for children ages 0-3. A pediatric speech-language pathologist will provide an overview of common types of disabilities and delays and their associated therapeutic services and providers. An early literacy services specialist will discuss her collaboration with the speech pathologist to create play-based programming that supports children’s development, while providing an opportunity for caregivers to find support. Discuss ways in which the library can be a welcoming and inclusive place for all families.

Speakers: Maria Papanastassiou, Arlington Heights Memorial Library, and Beth Deiter, Pediatric Speech-Language Pathologist

Track: Diversity and Special Populations; Youth and Young Adult Services

Curiouser and Curiouser: Discovering Creativity in Youth at the Library

Room 47

We know that curiosity inspires learning. So how can libraries inspire curiosity among youth in their community? Join the three Illinois recipients of the ALSC Curiosity Creates grant to hear about innovative ways to engage kids in creativity, curiosity, and discovery within the library and beyond. From STEAM to badging to hosting an artist-in-residence, these grant programs will leave participants with inspiration to identify community needs, tap underserved audiences, and offer exciting initiatives that are scalable for any library. Don’t think there’s room in your program calendar to get creative? Think again!

Speakers: Melissa Hilt and Christina Keasler, Glen Ellyn Public Library; Jessica Speer, Highland Park Public Library; and Susan Teller, Skokie Public Library

Track: Youth and Young Adult Services

#LibraryRealTalk: Successes (and Fails) in Adult Summer Reading programs

Room 48

Why should kids have all the summer reading fun? This interactive panel discussion will explore what works (and what really doesn’t!) when it comes to planning, promoting, and implementing an engaging program for your adult patrons. And don’t forget to bring your IDEAS! We’ll be sharing tips and best practices in this collaborative session – because who better to learn from than your colleagues and fellow professionals?

Speakers: Kelly Haras and Kara Kohn, Plainfield Public Library District, and Morgan Pershing, Santa Clara City (CA) Library

Track: Programming

Making Your Dream a Reality

Room 49

Do you have a big, hairy audacious goal (BHAG) stuck in your head and no idea on how to make it a reality? Join us then for this hands-on presentation that will start you on your way to seeing your idea become a reality.

Speaker: Amber Creger, Schaumburg Township District Library

Track: Management and Staff Development

5:15 – 6:45 P.M.

Stories & Spirits

Room 24

The ILA Youth Services Forum invites all librarians serving youth to enjoy light snacks and drinks while networking.

Stories & Spirits is made possible by the generous support of our sponsors.



Wednesday, October 19

8:00 – 9:00 A.M.

Face To Face Networking Breakfast

Room 49

Are you looking for an opportunity to share best practices with colleagues? Are you interested in meeting people who have similar job responsibilities? Join us for our third annual networking breakfast for conversation and idea sharing. To go along with the conference theme, topics will focus on life-long learning and community engagement. Topics include: assistant directors, ebook innovation, makerspaces, programming trends, rural libraries, staff development/in-service days, user experience and others. Topics will be facilitated by experienced library staff.

Moderator: Debbie Baaske, Reaching Across Illinois Library System

Track: Collaboration and Community Building

8:00 – 10:00 A.M.



Youth Services Author Breakfast

Room 24

2017 iREAD artist Mike Curato loves drawing and writing almost as much as he loves cupcakes and ice cream (and that's a LOT!). He is the author and illustrator of everyone's favorite polka-dotted elephant, Little Elliot. His debut title, *Little Elliot, Big City*, released in 2014 to critical acclaim, has won several awards, and is being translated into ten languages. *Publishers Weekly* named Mike a "Fall 2014 Flying Start." The follow-up book, *Little Elliot, Big Family*, was released in October 2015, and has received several starred reviews. The third installment, *Little Elliot, Big Fun*, was published in August. Meanwhile, Mike had the pleasure of illustrating *Worm Loves Worm* by J.J. Austrian, released last January. He is also working on several other projects, including his first graphic novel.

Pre-registration is required for this ticketed event. A book signing will follow the breakfast. Book sales courtesy of After-Words Books.

Mike Curato's appearance is made possible by the generous support of Baker & Taylor.



9:00 – 10:00 A.M.

Secrets of Being Highly Productive

Room 40–41

All of us have way too much on our work plates and it's becoming more of a challenge to maintain both our productivity and sanity. Hear how three highly productive library leaders employ technology to manage their daily work lives and get the most out of their time. Tips and best practices for managing email, communications, tasks and projects will be covered. This event is perfect for anyone trying to get control of their inbox and be more productive.

Speakers: Kate Hall and Brodie Austin, Northbrook Public Library; and Kristine Kenney, Poplar Creek Public Library District

Track: Management and Staff Development

9:00 – 10:00 A.M. [CONTINUED]

1,000 New Reasons Why the Soon to be Famous Illinois Author Project will Attract Illinois Self-published Authors and Provide Great Content to Your Patrons at No Additional Cost

Room 42–43

With new partner, Biblioboard, the Soon to be Famous Illinois Author Project will reach new levels to benefit both authors and libraries. Topics covered include:

- The new \$1,000 prize for the winner sponsored by Biblioboard
- The new BiblioBoard and RAILS partnership which will bring high quality e-book content to libraries and their patrons at no additional cost.
- How your library can be fully involved in offering this top level storytelling opportunity to local authors.
- What's it like to participate? Hear directly from our 2016 winner, GERALYN HESSLAU MAGRADY!

JOIN US! Promote the contest among your author/patrons, find out what their needs are and make your library the epicenter for local self-published authors and new eBook content.

Speakers: Donna Fletcher, Donna E. Fletcher Consulting, Inc.; Denise Raleigh, Gail Borden Public Library District; Sue Wilsey, Helen Plum Memorial Library; Eva Baggili, Chicago Ridge Public Library; Karen McBride, Barrington Area Public Library; Nikki Zimmermann, Lagrange Public Library; Mitchell Davis, Biblioboard; Veronda Pitchford, Reaching Across Illinois Library System; and GERALYN HESSLAU MAGRADY, 2016 Soon To Be Famous Illinois Author

Track: Programming

Library Discovery in Illinois: Adding Impact to Discovery Through Library Cooperation

Room 44

Illinois libraries have historically worked together to enable discovery of resources within the state. This has allowed Illinois citizens to find – and get – materials locally or from other Illinois libraries. Cooperation through OCLC's WorldCat database, FirstSearch and WorldCat Discovery extends discovery to libraries worldwide, in addition to delivering library visibility on popular, non-library websites where people often begin their research. This program discusses the impact of cooperation on discovery of resources in Illinois libraries. It includes information on upcoming changes to FirstSearch and WorldCat Discovery and examples of how several Illinois libraries successfully implemented WorldCat Discovery.

Speakers: Sonya Oliver and Don Litner, OCLC; Emily Porter, Byron Public Library District; and Kimberly Bunner, Parlin-Ingersoll Public Library

Track: Reference and Readers Advisory

All Things Interlibrary Loan

Room 45

Discovery of materials is the key to pleasing patrons. Learn the latest and greatest about how interlibrary library loan expands your collection and helps users access the right resources. After attending this session, you will be able to connect your users to resources around the globe and become an ILL rock star in your community. Learn about the updated American Library Association ILL Code and the new American Library Association ILL form. Discover how even smaller two person staffed libraries can participate in this valuable service. We will also discuss prickly and unusual requests and hard to satisfy patrons.

Speakers: Amanda Musacchio, Reaching Across Illinois Library System, and Chris Dawdy, Illinois Heartland Library System

Track: Collections and Technical Services

Take the Bite out of Bed Bugs

Room 46

As bed bugs become more common, it's only a matter of time before your library encounters these pests. Be proactive: learn how to prepare before you find a bed bug. This panel of three library directors who "lived to tell" and Sue Hagberg, president of Canine Inspection & Detection Services, will share our experiences, bed bug identification training, sample actions plans and policies, treatment and maintenance options, and communication strategies. There will be time for Q&A, and audience participation is encouraged, so we can be resources for each other.

Speakers: Anthony Auston, Poplar Creek Public Library District; Susan Hagberg, Canine Detection & Inspection Services, LLC; Rose Gilman, Chicago Ridge Public Library; and Celeste Choate, Urbana Free Library

Track: Management and Staff Development

Small Is Beautiful: Trimming Big Ideas Down to Size

Room 47

Who says it takes money to have an impact on your community? All it takes is ingenuity and the ability to "steal" ideas. Discover how small libraries took ideas from bigger libraries and modified them to fit their budgets with big results and payoffs. Don't let lack of funding keep you from developing unique programs and services for your members. Our panelists will share their successes and failures and how to "shrink" big plans to fit your own needs.

Speakers: Melinda Jones-Rhoades, Galesburg Public Library; Emilie Alcock and Joe Collier, Mount Prospect Public Library; Jennifer Hovanec, Indian Trails Public Library District; Anthony Lucarelli, Indian Prairie Public Library District; Dawn Bussey; Glen Ellyn Public Library; and Alicia Hammond, Forest Park Public Library

Tracks: Collaboration and Community Building; Programming

9:00 – 11:15 A.M.



Working with Difficult Homeless Patrons: An Interactive Training

Room 48

What do you do when a patron smells? Falls asleep? Brings three suitcases into the library? Is talking to himself? Is drunk? Starts a fight? Ryan Dowd – creator of the popular “Librarian’s Guide to Homelessness” – will walk participants through techniques that he has used at Illinois’ second-largest homeless shelter for the last two decades. This training will be interactive and practical, allowing participants to practice difficult situations.

Speaker: Ryan Dowd, *Librarian’s Guide to Homelessness*

Track: Diversity and Special Populations

10:15 – 11:15 A.M.

Using Diverse Books in Library and School Programs

Room 21

Students and teachers need diverse books to serve as windows and mirrors to various lifestyles, ethnic and racial backgrounds, disabilities, and religions to help students develop understanding and empathy. This program will examine their use in library and school programs. This will involve audience participation to discuss program successes and failures, Q&A, and provide tips for audience members for holding similar programs.

Speakers: B A Binns, AllTheColorsOfLove & WeNeedDiverseBooks; and Nancy Goodfellow, National Association for Down Syndrome

Tracks: Diversity and Special Populations; Reference and Readers Advisory; Youth and Young Adult Services

This program is made possible by the generous support of OverDrive.



Failure IS an Option

Room 40–41

FAILURE is not a four letter word so why do we treat it like one? Learn how failure is not only an option, but is something we should all strive to do more often. Hear from veteran directors and librarians about how they have failed (sometimes spectacularly!) and how they came back from the brink. Find out how you can embrace failure and recognize it for what it is: A First Attempt In Learning. You will leave this program ready to face your darkest failures and come out on top.

Speakers: Kate Hall, Northbrook Public Library; Megan Millen, Flossmoor Public Library; Kathy Parker, Glenwood-Lynwood Public Library District; and Veronda Pitchford, Reaching Across Illinois Library System

Track: Management and Staff Development

Make It Meaningful: Help Patrons Curate Their Library Experience

Room 42–43

Participatory experiences in the library — those that put the user in charge of their learning — are an exciting way to create meaningful connections for the community. Learn strategies on how to facilitate participatory programs and spaces for your patrons no matter your size, budget, or staffing and inspire your community to take ownership of the library, and even start considering the library in a new way.

Speaker: Victoria Rakowski, La Grange Public Library

Track: Collaboration and Community Building

Mentoring Millennial Graduates in the Academic Library Setting

Room 44

Millennials are gravitating to information schools across the country to pursue work in traditional libraries (academic, public, etc.), corporations, or working as independent consultants. The challenge for academic libraries is keeping these new graduates engaged and providing them with the mentorship they need to be successful in academia. Our presentation will review how professional librarians and administrators can mentor and engage new millennial hires.

Speakers: Reina Williams, Wilbur Wright College, and Sharon Silverman, Olive-Harvey College

Track: Management and Staff Development

Wednesday, October 19

10:15 – 11:15 A.M. [CONTINUED]

Public Libraries and the Self-Published—Help!

Room 45

Self-publishing is easy, here to stay, and libraries cannot ignore this fast growing segment of the book world. Learn why and how a medium sized library developed an Emerging Author Collection for its community. Listen as a panel of public librarians discusses the policies and procedures that went into the creation of this important service, what decisions need to be made and what the next steps are. Discover how an Emerging Author Collection benefits the library, the new authors, and the writing community.

Speakers: Susan DeRonne, Amy Franco, and Jamie Simmons, Glen Ellyn Public Library

Track: Collections and Technical Services

Transgender 101

Room 46

Other than highly visible examples, most people know little about transgender individuals and the issues they face. This session is an opportunity to learn related definitions, use of pronouns, how to avoid micro-aggressions, issues faced daily by transgender individuals and an awareness of the gender expansive world. Libraries are in a unique position to provide a safe space as individuals explore their identity and librarians can be significant advocates for this population. Come and develop an appreciation of these courageous individuals as they attempt to lead authentic lives in a less than accepting world.

Speaker: Daniel Frett, Guided Path Psychological Services

Track: Diversity and Special Populations

Discovery, Advocacy and Leadership in Every Day STEAM-Powered Teen Programs

Room 49

A creative team of Teen Services library staff from branches across Chicago Public Library will share accounts of how they are pushing the envelope and stretching limits to engage teens through STEAM activities. This moderated panel will explore the role of advocacy and professional leadership when implementing effective teen-driven programs, and also provide replicable program ideas for libraries across the state that align to developmental assets, connected learning and Next Generation Science Standards.

Speaker: Deanie Adams, Jaime Bravo, Erica Gamble, Dan DeMarse, Ashley Nicollette, Ephran Ramirez, Jena Thomas, and Robin Willard, Chicago Public Library

Tracks: Programming; Youth and Young Adult Services

Resources and Technical Services Forum Meeting

Room 55

Work in Tech Services? Have an interest in resource management? Come join us at our annual meeting. We'll discuss the upcoming year, find volunteers for the award committee, and elect a new forum manager. The Resources and Technical Services Forum (RTSF) focuses on the development, design, application, and integration of various technologies to improve access and delivery of information to libraries. All conference attendees are invited to attend the annual RTSF meeting.

Moderator: Timothy Longo, Evanston Public Library

Marketing Forum Meeting

Room 57

Library Marketers, be part of a new initiative – the ILA Marketing Forum! Join us to offer your voice on the direction of this Forum. The overall goal is to be a resource that benefits Illinois library marketers. Does this involve a relaunch of the “Libraries Matter” marketing blog on the ILA website? Can we plan an annual mini conference with a marketing emphasis? Do we want to develop a resource sharing opportunity with other library marketers across the state? You will help us decide what support is most needed now. All conference attendees are invited to be part of this new exciting effort!

Moderator: Sue Wilsey, Helen M. Plum Memorial Public Library District

11:30 A.M. – 12:15 P.M.

ILA Membership Meeting

Room 22–23

Wondering what's going on with your association and around the state? Whether you're an ILA member or not, you'll want to attend this event, which will feature a legislative update.

12:15 – 1:45 P.M.

Exhibits Opening Lunch

Exhibit Hall

Join our exhibitors for a complimentary light buffet lunch in the Exhibit Hall.

Lunch is made possible by the generous support of Reaching Across Illinois Library System.





Public Library Forum Luncheon

Room 24

The Public Library Forum is delighted to welcome James LaRue, Director of the ALA Office for Intellectual Freedom (OIF). James will discuss the underlying themes of the most challenged books in America and two new OIF Initiatives.

Pre-registration is required for this event.

The Public Library Forum Luncheon is made possible by the generous support of Ehlers.



2:00 – 3:00 P.M.

Library Building Maintenance for Dummies

Room 21

A panel with building maintenance expertise will discuss maintenance that can save your library money if done properly and on a schedule. Attendees will learn the differences between routine, short-term, and long-term repairs; establishing timelines for maintenance and repair needs; trade-offs between preventive maintenance and long-term problems; prioritizing needs and understanding documentation, including drawings, warranties, and operating manuals. Attendees will walk away with a maintenance checklist and a typical inventory of building systems that require repairs and maintenance to take back to their libraries and begin the process of getting their library buildings in order.

Speakers: Kami Farahmandpour, Building Technology Consultants, Inc.; Betsy Adamowski, Wheaton Public Library; Dawn Bussey, Glen Ellyn Public Library; David J. Seleb, Oak Park Public Library; and Alex Todd, Prospect Heights Public Library District

Track: Facilities

Innovate and Dominate with eBooks for Your Library

Room 40-41

Explore new ebooks becoming available to Illinois libraries. We'll focus on how works by self-publishers and independent publishers will be offered on the Biblioboard platform being made available to Illinois libraries through a Reaching Across Illinois Library System (RAILS) beta project. The project creates partnerships with publishers to bring new content to libraries with a focus on leveraging library expertise to help audiences find their next great read. A demonstration of the collections will be provided to showcase how the project can increase community engagement for every library type. Bring your device along to play and explore the geo-located collection.

Speakers: Veronda Pitchford and Natalie DeJonghe, Reaching Across Illinois Library System

Track: Collaboration and Community Building

Wednesday, October 19

2:00 – 3:00 P.M [CONTINUED]

Healthy Bodies, Healthy Minds: The Essential Role of Wellness Programming in Fostering Literacy and Community Engagement

Room 42–43

By embracing food, exercise, and other health-related programming, libraries can not only serve a fundamental need in their communities, but also build lasting relationships with youth, seniors, new immigrants, and other crucial populations. We will highlight programs that successfully reach these groups and increase participation in other library services. Topics include: the federal Summer Food Service Program, exercise as a family program, coordinating healthcare navigators, serving new immigrants and their families, hunger and youth behavior.

Speakers: Elizabeth Lynch, Kelly Von Zee, and John Kokoris, Addison Public Library

Track: Programming

The Accidental Trainer: Instructional Librarianship in the Modern-Day Public Library

Room 44

With the increasing demand for digital literacy classes in public libraries, librarians are finding themselves having to create and deliver content with little training on how to do it. Come and learn how Gail Borden Public Library staff have implemented best practices from the training industry to design high-quality technology classes that you can use to provide digital literacy instruction at your library.

Speakers: Monica Dombrowski, Phillip Schneider, and Melissa Bernasek, Gail Borden Public Library District

Track: Reference and Readers Advisory

Turnover, Turmoil, and Training... Oh My!

Room 45

Turnover is painful, but often inevitable. When it comes to hiring, a solid training program is key. After a year of particularly heavy turnover in the Circulation Department at the Mount Prospect Public Library, we completely re-vamped our training program. It's made a world of difference, and made training so much more painless. It's also drastically improved communication and teamwork.

Topics we'll cover include:

- creating detailed checklists for training
- providing detailed training schedules
- the benefits of pairing new staff up with a variety of senior staff
- creating and utilizing feedback forms for trainers and trainees

Speakers: Janine Sarto and Samantha Chiappone, Mount Prospect Public Library

Tracks: Assessment and Evaluation; Management and Staff Development

This program is made possible by the generous support of PMA Financial Network.



Creating an "Autism-Friendly" Library to Support Persons with Autism Spectrum Disorder

Room 46

Have you wondered how to make library services and programs more accessible to persons with autism spectrum disorder (ASD)? Come to this training session to learn how! This interactive session will review current information and research on autism spectrum disorder, identify characteristics commonly associated with the disorder, and share strategies to support persons with autism in a library setting. Strategies reviewed include ideas for environmental adaptations (e.g., adapted lighting options, designation of quiet spaces, etc.), visual supports (e.g., information, directions, schedule, communication cards, etc.) and program modifications (e.g., structure of program/activities, sensory supports, visual supports, transitions, etc.).

Speakers: Joy Cooper, Giant Steps

Track: Diversity and Special Populations

iREAD Showcase Presentations

Room 47

STEAM is the hottest buzz word in the library world right now, and the iRead team is on point with great program ideas for the 2017 iREAD theme: Reading By Design. Hear our experienced iREAD librarians dish out a dizzying amount of amazing and affordable program ideas for early literacy, children, tween, teens and adults!

Moderator: Joe Marcantonio, Plainfield Public Library District

Track: Youth and Young Adult Services

Always Be Collaborating: Looking Beyond the Library Walls for Models of Civic Engagement

Room 48

The term “collaboration” is tossed around constantly, but what does it mean to ignite a passion for inviting others to create great work – together? Libraries increasingly serve as platforms for civic stewardship; it’s imperative that we reach beyond our walls for insight and inspiration to collaborate effectively. Four programming veterans share the ins and outs of collaboration with community institutions, from schools to nonprofit organizations to arts incubators; bringing collaborative momentum into the library; and using our connections to craft participatory experiences that lead to more sustained civic engagement and leadership.

Speakers: Keidra Chaney and Jorge Felix, Niles Public Library District; Juliet de Jesus Alejandro, Logan Square Neighborhood Association; and Mimosa Shah, Skokie Public Library

Track: Collaboration and Community Building

Notes from the Field: All the Things I Didn’t Learn in Library School

Room 49

Looking back on our library careers, it’s easy to find things we wish we had learned more about in library school. Join this panel of librarians as we discuss our notes from the field. Topics will include discussion of and tips for: The Value of Networking, Negotiation Techniques, How to Source Continued Learning, and Asking for Help. We will also have a Q&A session to field your queries. Share in our experiences and enhance your own!

Speakers: Emily Borsa, Hinsdale Public Library; Rose Gilman, Chicago Ridge Public Library; Jennifer Hovanec, Indian Trails Public Library District; Shaira Rock, Elmhurst Public Library; Andrea Sowers, Joliet Public Library; and Deidre Winterhalter, Niles Public Library District

Track: Management and Staff Development

3:00 – 4:15 P.M.

E-book Innovation and Intro to Popup Picks Forum

Room 34

RAILS would like to introduce you to Popup Picks, our new collaborative effort with BiblioLabs and the Independent Publishers Group. This curation service brings Illinois readers free limited access to the best e-books from around the world and around the corner. Those attending the “Innovate and Dominate with E-Books” program on October 19, at 2 P.M. are welcome, along with anyone else wishing to learn more about program experimentation and innovation with e-books. There will be a cocktail reception after the forum, from 4:30-6 P.M. courtesy of BiblioLabs, and light hors d’oeuvres will be served.



3:15 – 4:15 P.M.

Game on! An Introduction to Gaming for Librarians

Room 26–27

Gaming in libraries has been steadily gaining steam over the last few years. Join us to chat with other library staff about gaming programs, check out some easy-to-learn starter games, and pick up hints and tips about starting your own gaming program. Attendees will be entered into a raffle to win a game for their library! The 2016 ILA Program Planning Committee would like to thank the following companies for their generous game donations: APE Games, Asmadi Games, Brotherwise Games, Gamewright, GMT Games, Privateer Press, Rio Grande Games, Stone Blade Entertainment, and Tasty Minstrel.

Moderators: Kirstin Duffin, Eastern Illinois University; Trixie Dantis, Arlington Heights Memorial Library; and Natalie DeJonghe, Reaching Across Illinois Library System

Tracks: Programming; Youth and Young Adult Services

Outcome Measurement Made Easy: Capturing Impact Using Project Outcome

Room 45

Project Outcome is a FREE online tool, offering an innovative and easy-to-use platform for public libraries to measure the outcomes of their programs and services. Staff are able to view their results in an innovative and interactive data dashboard almost immediately, allowing them to respond quickly to insights gained from member feedback. For the first time, public libraries have access to an aggregated set of performance measurement data and analysis tools they can use to affect change within their communities and beyond. This session provides an overview of the tools and participating libraries will share their experiences using Project Outcome.

Speakers: Emily Plagman, Public Library Association; Amita Lonial, Skokie Public Library; and Amilcar Perez, Forest Park Public Library

Tracks: Advocacy; Assessment and Evaluation; Management and Staff Development; Programming

Illinois Veterans and Libraries: How Do We Intersect?

Room 46

How can Illinois libraries best serve the growing and diverse population of military veterans? How do we define “veterans” and is the term subjective? What other national programs support or address veterans, and how do these relate to libraries? Should we/can we become involved with veteran support outside the library context? This panel will discuss the range of definitions and needs in veteran populations across multiple library venues. We will also provide case studies of speakers’ institutions that have attempted to address veteran group issues, and trends for support needs going forward.

Speakers: Jacob Hill, Elmhurst College; Christine Kickels, Niles Public Library District; and Joe Popowitch, Indian Prairie Public Library

Track: Diversity and Special Populations

Wednesday, October 19

3:15 – 4:15 P.M. [CONTINUED]

From Start to Finish: Conducting a Compensation Study

Room 47

How much should your staff make? What wording should you use on all your job descriptions? What should you do if someone hits the top of a salary range? Find out the answers to these questions and more from two library directors and an HR specialist from the Management Association. They will lead you through preparing for a compensation study to how a survey is conducted to determine what your salary ranges should be. We will end with how to roll out new ranges or job descriptions to staff after completing a study.

Speakers: Su Bochenski, Lincolnwood Public Library District; Kate Hall, Northbrook Public Library; and Kathryn O'Connor, Management Association

Tracks: Assessment and Evaluation; Management and Staff Development

The Unshushed Librarian: Finding Your Voice for Community Advocacy

Room 48

Immigrants, refugees and culturally diverse customers are populations showing tremendous growth in today's communities. As state budgets and private funding options are slashed, the need for library services increases. Learn how to identify the needs of your customers and how to implement change in your library. We'll explore advocacy, partnerships and programs to meet the cultural, educational, and professional needs of these growing audiences. Attendees will participate in a hands-on exercise demonstrating the challenges many new immigrants experience.

Speaker: Shannon Distel, Arlington Heights Memorial Library

Track: Advocacy

Standing Your Ground: Staff Responses to Challenging Patrons

Room 49

Do you have challenging patrons who dominate staff time and energy and who may even ward off other customers? Do you have patrons who ask inappropriate or personal questions of staff? Or are your neighboring middle school students taking over the library after school and unnerving staff and patrons? Learn how to empower your staff to comfortably and effectively "manage" conversations by identifying proactive phrases that can be easily memorized to promote a safe and welcoming environment for all. In this session, you will learn how to create your own handbook of "responses" based on your community's challenges.

Speaker: Mary Williams, Oak Lawn Public Library

Track: Management and Staff Development

4:15 – 5:15 P.M.

Exhibits Ice Cream Social

Exhibit Hall

Join our exhibitors for an afternoon treat — and the first Passport to Prizes drawing.

The Ice Cream Social is made possible by the generous support of Reaching Forward.

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iREAD Showcase Exhibits

Exhibit Hall

Don't miss the annual iREAD Summer Reading Showcase. We'll get you ready for Reading by Design, with breakout discussions, craft demonstrations, and more!



DiversiTEA: The Engagement of Discovery, Advocacy, Leadership

Room 24-25 –Room 24

Join the ILA Cultural and Racial Diversity Committee for tea! Over delectable refreshments, Laila Hussein Moustafa, assistant professor of library administration and the Middle East and North Africa subject specialist in the International Area Studies Library at the University of Illinois, Urbana-Champaign, will discuss her research about libraries and crisis from her work with landmines survivors and the continuous crisis of libraries dealing with terrorism in their communities. She will provide suggestions and tips for solutions and discussion. The tea will be an engagement of discovery, advocacy and leadership. Vandella Brown, Diversity Program Manager-ISL, will moderate.

Pre-registration is required for this ticketed event.

The DiversiTEA is made possible by the generous support of Sikich.



6:00 – 10:00 P.M.

Sixth Annual ILA Pub Stroll

Don't miss ILA's most popular networking event! Each stop on the Pub Stroll in Rosemont's MB Financial Park serves food and will offer drink specials. Plan to have dinner and drinks with old friends and new colleagues. No registration is required. Attendees set their own schedule and are responsible for their own food and beverage purchases. See page 16 for a full list of venues and map.

The Pub Stroll is made possible by the generous support of our sponsors.



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Thursday, October 20

8:00 – 8:45 A.M.

Trustee Day Brunch

Room 24

Begin your day networking with your fellow trustees over a light breakfast.

Breakfast is made possible by the generous support of Ancel Glink.



8:00 – 9:00 A.M.

Graphic Novel Meet-up

Room 55

Past Presidents' Breakfast

Room 59

By invitation.

8:00 – 10:00 A.M.

UIUC iSchool Breakfast

Room 25

iSchool alumni are invited to join us for our annual breakfast at ILA. This is a great opportunity to connect and network. Hope to see you there!

Dominican University GSLIS Continental Breakfast Reception

Room 26

Join your fellow Dominican alumnae/i for a continental breakfast. Prospective students are encouraged to attend. Learn what's new at your alma mater and take the opportunity to network.

OverDrive Breakfast

Room 27

Community Outreach: Best Practices to Reach & Engage New Users. Learn best practices for marketing & community outreach from our network libraries to raise awareness and usage of your OverDrive service.

9:00 – 10:00 A.M.

If You Build It They Will CON: Libraries and Comic Conventions Assemble!

Room 21

Libraries and pop culture make a dynamic duo! Learn how to assemble key members in your library and community to throw a successful library comic convention for patrons of all ages, no matter budget or library size. Discover tips for creating key partnerships in your community as well as developing staff buy-in, planning, organizing, and promoting your Con. Transform your library into a pop culture haven and open patrons' eyes to con culture and comics as a valuable reading resource.

Speakers: Katie LaMantia and Emily Vinci, Schaumburg Township District Library; Alice Son, Arlington Heights Memorial Library; Bob Cassinelli, Gail Borden Public Library District

Track: Programming

Meet the Neighbors: Welcoming Multi-Cultural Populations

Room 40–41

Like it or not, gender, race, ethnic, economic, and immigrant differences influence social interaction. Advocate for urgent renewal of professional practices to meet changes in the contemporary landscape. Find out how proactive librarians, experienced in serving minorities, overcome barriers to mobility during an hour-long program featuring cultural and racial diversity specialists. Join guided conversation on identifying user expectations, managing collections to reflect underrepresented people, and developing programs that exceed ordinary customer service standards. Take a progressive stance in designing respectful support to strengthen a full spectrum of library constituents.

Speakers: Elizabeth Marszalik and Susan McClelland, Oak Park Public Library; Karen Dini, Addison Public Library; Elias Pera, Eisenhower Public Library District; Diane Srebro, Orland Park Public Library; and Katalin Zsupan; Arlington Heights Memorial Library

Presented by: ILA Cultural and Racial Diversity Committee

Track: Diversity and Special Populations

Using Social Media to Your (Legal) Advantage

Room 42–43

The use of social media impacts many facets of local governance and, among other things, is reshaping the ways in which libraries and their constituents interact. As with many aspects of technological evolution, these resources bring legal challenges such as the Open Meetings Act and FOIA compliance, privacy, First Amendment, copyright and employment issues. Learn how to avoid the potential legal and ethical pitfalls in your library's and employees' use of social media.

Speaker: Julie Tappendorf, Ancel Glink

Track: Management and Staff Development

It's Not All About the Money: Trustees as Advocates

Room 44

We know that trustees can and should advocate for their libraries by contacting legislators, but why stop there? Why leave local advocacy efforts to the staff? Learning to be advocates directly with (taxpaying) community members can have very positive outcomes, as well as being rewarding and fun! In this session, Trustees' advocacy efforts at the Gail Borden Public Library will be discussed, including:

- Learning how the library works through volunteer activities
- Participation in the Library Foundation and other fundraising efforts
- Developing a solid understanding of staff members' work – and relationships with the staff themselves – through a series of division presentations at monthly trustee meetings

Speakers: Patricia Harkin, Jean Bednar, and Donna Kline, Gail Borden Public Library District Board of Trustees

Track: Trustees

This program is made possible by the generous support of Building Technology Consultants



Top Ten Budget Disasters Facing Your Library

Room 45

How much financial trouble can your library get itself into? Plenty. Here are ten of the top fiscal messes that will get you into trouble, sometimes without any effort on your part. Learn about these ten things so you can avoid them in the future – and if it has already happened, learn how to minimize the damage.

Speakers: Britt Isaly and Adam Simon, Ancel Glink

Tracks: Management and Staff Development; Trustees

Keeping YA Real: Nonfiction for 6th Through 12th Grade

Room 46

You asked for it! You got it! The nonfiction duo are back (with the additional nonfiction know-how of a third teen librarian — that's 33% more expertise!). With the advent of the Common Core, an emphasis on nonfiction has increased. Where do you start? How do you get nonfiction in teens' hands? We'll discuss starting a nonfiction collection if you don't have one. You'll leave with several titles, new and old, for your shelves. Breathe new life into your current collection. Pair nonfiction titles with fiction readers. Include nonfiction in your programming. All this and more! This is the nonfiction program you've always wished for.

Speakers: Becca Boland, Elia Area Public Library District; Brandi Smits, Lansing Public Library; and Donna Block, Niles Public Library District

Tracks: Reference and Readers Advisory; Youth and Young Adult Services

This program is made possible by the generous support of OverDrive.



Engaging 21st Century Library Users with Collections and Spaces

Room 47

As libraries continue to explore and rethink ways to engage their communities, three public libraries respond to the challenge using their core assets: collections and space. Learn how their models — a pop-up "Boutique" showcasing curated collections tied to library programs, a MarketPlace reimagining popular materials browsing, and flexible space for offering programs and exhibits — have enhanced experiences for library users, each bringing information to 21st-century learners in meaningful ways.

Speakers: Annabelle Mortensen, Skokie Public Library; Jennifer Czajka, Arlington Heights Memorial Library; and Joan Hull, Gail Borden Public Library District

Track: Collections and Technical Services

College Simulator: Community Organizations, Schools, Colleges and Public Libraries Working Together to Make Learning Fun

Room 49

No Teenager says, "I want to go to that program on college planning." They are normally dragged to it by a parent and they only half-listen as the lecture goes on. We found a way to change that. Working with local schools and community organizations, the Aurora Public Library and the Illinois Student Assistance Commission created a program that is entertaining, engaging, informative and that teens are genuinely interested in attending. A lot of planning and teamwork goes into simulating a year of college in an hour, but it's worth it.

Speakers: Hannah Sloan, Aurora Public Library; Kathy Bartel, Waubesa Community College; Amanda Munoz, Illinois Student Assistance Commission; and Jacqueline Butzen, Roosevelt University

Tracks: Collaboration and Community Building; Youth and Young Adult Services

9:00 – 11:00 A.M.

iREAD Committee Meeting

Room 57

Thursday, October 20

9:00 A.M. – NOON

IACRL Unconference Hackathon (No actual computer coding involved)

Room 48

hack-a-thon

noun informal

an event, typically lasting several days, in which a large number of people meet to engage in collaborative computer programming.

IACRL and ILA want to take the typical hackathon and turn it on its head. Join your academic library colleagues for a morning of collaborative programming of the profession. Attendees will have the chance to participate in activities for both new and experienced librarians. Look at your job, your duties, and your role through a new lens – there are no limits.

Moderators: Gwen Gregory, University of Illinois at Chicago; Carolyn Ciesla, Prairie State College; and Lindsay Harmon, Lewis University

10:00 – 11:00 A.M.

Coffee & Donuts Break

Exhibit Hall

The Exhibits Break is made possible by the generous support of Lynn Elam Consulting.

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Leading Libraries Forward

11:15 – 12:15 P.M.

RA Rethink: From Quaint and Comfortable to Cutting Edge

Room 21

You can live without a 3D printer, but without readers' advisory, you're not doing your job. Readers' advisory belongs in every library, no matter your budget or size. A robust and modern program that embraces whole collection discovery is one that inspires staff, engages patrons, and builds stronger library communities. Reconnect with this core service and empower staff at all levels to connect users with your collection. A panel of Readers' Advisory advocates will address the needs of children, teens, and adults, offering "rethinks" that will harken back to the basics of this core service and incorporate 21st Century possibilities.

Speakers: Becky Spratford, RA for All; Heather Booth, Thomas Ford Memorial Library; and Amanda Blau, Naperville Public Library

Track: Reference and Readers Advisory

Leadership is a Journey, Not a Destination

Room 40–41

Don't wait for a promotion, a sign from the cosmos or to be blessed (or cursed) with super-human abilities; lead from wherever you are, and enjoy the journey. Awareness was the key for this librarian and her coach. You won't want to miss this lively and inclusive conversation!

Discussion topics include:

- How can I be a mentor? I need one!
- Emotional intelligence? Really???
- The best advice I ever got was...

Join us for an improv-style discussion tailored by the audience.

Speakers: Heidi Smith, Waukegan Public Library, and Andreas Gfesser, Crossroads Business Partners LLC

Track: Management and Staff Development

Community Engagement: A New Model for Early Literacy Partnerships

Room 42–43

We are all aware of the national effort to support families in their quest to create a bright and successful future for their children. Beyond storytime and Every Child Ready to Read workshops, what can libraries do to give young children their best start? Learn from a panel of speakers how one community collaborated to increase children's one-on-one exposure to books and rich language. Pick up tips on how to start a read-to-me initiative in your community including volunteer training materials and sample outcome measurement forms.

Speakers: Heather Kolke and Eva Thaler-Sroussi, Skokie Public Library; Jacqueline Grossmann and David Schousboe, Niles Public Library District; and Joanna Varda, SCC Early Childhood Centers

Tracks: Collaboration and Community Building; Youth and Young Adult Services

The Do's and Don'ts of Construction and Remodeling Projects: From Drafting Bid Documents to Awarding the Contract

Room 44

If you build it, they will come ... and read! This presentation will outline the best practices for dealing with the issues that arise when engaging in construction projects, including: selecting an architect or engineer, public bidding requirements, bidding timelines, the bidding processes for local libraries and library districts, prohibited activities and criminal consequences, what to include in bid documents, how to evaluate bid responses, and prevailing wage requirements.

Speakers: Carmen Forte Jr. and Kathleen Terese, Klein Thorpe & Jenkins, LTD

Tracks: Facilities; Trustees

Guidance for Conducting Legal and Effective Board Meetings

Room 45

This session will cover the basics of the Open Meetings Act, and provide updates on recent Public Access Counselor opinions, cases and legislative amendments to these two laws. The presenters will provide guidance on complying with the public comment rule, and give tips for running a more effective board meeting.

Speakers: Julie Tappendorf and Robert Bush, Ancel Glink

Tracks: Management and Staff Development; Trustees

Special Needs/Special Programs: Engaging Children and Adults with Special Needs

Room 46

Ever wonder what programs you can provide for patrons with special needs? Not sure where to begin? Hear how we started story times, movie matinees, and SMILE (Special Monday in the Library Event) at the Warren-Newport Public Library, and how you can get started serving this special population. You will take away resources, programming ideas, and the confidence that you can provide programs for individuals with special needs at your library.

Speakers: Amy Longwell and Jane Friess, Warren-Newport Public Library

Tracks: Diversity and Special Populations; Programming; Youth and Young Adult Services

Discovering the Changing Relationship Between Collection Development and Technical Services

Room 47

Many public libraries are experiencing greater collaboration in regards to collection development responsibilities and technical services functions. Collection Managers are now reporting to the Technical Services Manager in some libraries. This new departmental structure has created exciting opportunities for collaboration as well as new challenges. Three Technical Services managers and three Collection Development managers will discuss why their libraries decided to move in this direction, challenges and opportunities encountered along the way, and how it has affected staffing and workflow. Come discover the changing face of collection management and tech services!

Speakers: Betsy Bird and Timothy Longo, Evanston Public Library; Joan Hull and Robert Moffett, Gail Borden Public Library District; Brooke Sievers and Karen Dini, Addison Public Library

Track: Collections and Technical Services

Inside the BOOMbox: STEAM Learning for Everyone

Room 49

Get inside Skokie Public Library's newest participatory learning space, the BOOMbox, a connected learning space designed to spark the imagination through rotating STEAM experiences. Learn how to choose foci, involve partners, get buy-in, create physical spaces, develop training techniques, tackle management challenges, and measure success.

Speaker: Amy Holcomb, Skokie Public Library

Tracks: Programming; Youth and Young Adult Services

12:15 – 1:45 P.M.

Exhibits Closing Lunch

Exhibit Hall

Join our exhibitors for lunch — and the final Passport to Prizes drawing.

Trustee Luncheon

Room 24

Join your fellow trustees for a networking luncheon. Trustee Day registration is required for this ticketed event.

The Trustee Day Luncheon is made possible by the generous support of Klein, Thorpe & Jenkins

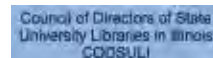


IACRL Luncheon

Room 25

Join your academic library colleagues for a networking lunch. Pre-registration is required for this ticketed event.

The IACRL Luncheon is made possible by the generous support of CODSULI.



Thursday, October 20

2:00 – 3:00 P.M.

FACT or FICTION? BONAFIDE or BOGUS? Activate Student Internal Lie Detectors

Room 21

Did you know students spend on average ten hours a day with the mass media? How can they determine what is real, meaningful or valid – especially in an election year?

Come learn some tools and tips for validating online information in this age where fakery, emotion and lack of critical thought lead to untruths traveling faster than a speeding bullet.

Speaker: Julie Smith, Webster University

Track: Reference and Readers Advisory

Academic Libraries Partnering with Community Organizations and Makerspaces to Promote Library Technology and Services

Room 40–41

Academic libraries are increasingly offering technology-related services like 3D printing and scanning to students, faculty, staff, and the community. By partnering with community organizations and local makerspaces, academic libraries can promote their own services and engage with the larger community. Topics include tips for finding organizations and makerspaces with which to partner, the benefits and challenges of partnering with local makerspaces, and some best practices for creating a beneficial and lasting partnership.

Speaker: Jennifer Horton, Southern Illinois University - Carbondale

Track: Collaboration and Community Building

Stories of Networking Success

Room 42-43

Networking is an essential ingredient in a successful job search, for building your professional relationships and developing your personal leadership, but taking the first steps can be intimidating. We offer networking tools, tips and resources, as well as success stories to encourage you to step boldly into your library career.

Speakers: Crystal Megaridis, Praxair, Inc.; Rachael Altman, Grant Thornton International Ltd.; and Valeria Hunter, Hunter Knowledge and Insights, LLC

Track: Collaboration and Community Building

Board Roles and Responsibilities

Room 44

Library Board members have a unique opportunity to bring their ideas and vision to their community, but the position comes with specific roles and responsibilities as well. Did you know board members can have liability and be sued for their actions? This presentation will focus on the core duties of the board and its members. We'll talk about what happens when boards go "rogue" and strategies for getting along. Finally, we'll include a discussion of how the Library can protect its board members, as well as what board members can do to protect themselves.

Speakers: James Rachlin, RBC Capital Markets; Annette Armstrong, retired public library director; and Roger Ritzman, Peregrine, Stime, Newman, Ritzman & Bruckner, Ltd.

Track: Trustees

Ten Tips for Complying With FOIA

Room 45

Transparency in government is more than just a buzz word – it's the law. In this session, you will learn about the Illinois Freedom of Information Act (FOIA) and how this law affects local governments, officials, and employees. The session will explore some of the legal pitfalls in the use of technology (emails, text messages, and social networking) by local government officials and employees, and how to address, and hopefully avoid, these issues. Finally, we will provide insight into Attorney General opinions interpreting FOIA, and how these opinions impact how you comply with this law.

Speakers: Julie Tappendorf and Erin Baker, Ancel Glink

Tracks: Management and Staff Development; Trustees

Graphic Novel Smackdown

Room 46

In this Ignite-style panel, librarians and comic book store professionals will discuss the essential graphic novels for your collection, the hottest new titles, exciting upcoming releases, and the resources they use to maintain a popular collection – and they'll have to be fast because they'll only have minutes to share! Attendees will also receive a list of all of the titles at the end of the presentation, plus a chance to share their favorites and win giveaways.

Speakers: Mike Hominick and Amanda Margis, Northbrook Public Library; Lizzie Matkowski, Downers Grove Public Library; Tish Hayes, Moraine Valley Community College; Zena Yeatman, Park Ridge Public Library; Kurt Wood, Aw Yeah Comics; and Kevin Monroe, North Shore Comics

Tracks: Reference and Readers Advisory; Youth and Young Adult Services

Power to the People! Maximizing Cataloging and Acquisitions to Put Materials in Our Patrons' Hands

Room 47

What are your patrons really looking for? Put the power of selection in your patrons' hands by allowing them to trigger purchases through your catalog. Make your catalog more powerful by adding Hoopla and additional eResources for patrons to easily discover. Create powerful collections by adding more copies of the most popular materials to lower wait times. Power up your library, patrons, and community.

Speakers: Robert Moffett, Gail Borden Public Library District; Rohini Bokka, Naperville Public Library; and Margaret Jasinski, Arlington Heights Memorial Library

Track: Collections and Technical Services

Creating a Culture of Race Consciousness and Inclusivity at Your Library

Room 48

Do you want your staff and board to have a shared language and framework for talking about issues of race, identity, and equity? Are you concerned about being able to hire, support, and retain diverse staff? In this session we will discuss Skokie Public Library's process for tackling these important issues. We'll share short and long term strategies that have worked (and not worked) and help you feel confident starting the conversation at your organization.

Speakers: Amita Lonial, Annabelle Mortensen, Beth Dostert, and Paul Jin, Skokie Public Library

Tracks: Diversity and Special Populations; Management and Staff Development

Net-"twerk" It! Building supportive communities for awesome teen service

Room 49

Teen Librarianship is awesome...ly hard! Whether a month or a decade into the job, we've all felt isolated. Who brainstorms with you? Who shares your joys? Who's there for you when a program flops? Fortunately, departments aren't bound by walls anymore – a good thing, since teens are also more connected than ever! This interactive session introduces you to your very own Personal Learning Network (PLN) and illustrates in real time the benefits of building connections for 21st Century teen librarianship. Bring triumphs, failures, tips, tricks, questions, and a sense of humor for an hour of collaborative problem solving and cheerleading.

Speakers: Heather Booth, Thomas Ford Memorial Library, and Becca Boland, Elmhurst Public Library District

Track: Youth and Young Adult Services

3:15 – 4:15 P.M.

I Want To Read a Book for Fun! Successful Readers' Advisory Techniques in Academic Libraries

Room 21

Academic libraries function as the closest library for two sets of patrons – the students and the employees. As circulation and reference stats decrease, libraries are increasingly looking for ways to bring users into the building. One way to increase library use is by reminding library patrons that on top of fulfilling the traditional, educational role, the library offers leisure reading options as well. This presentation will highlight ways academic libraries can enhance their popular materials collection and increase patron use and involvement, including marketing and outreach opportunities.

Speakers: Becky Spratford, RA for All, and Carolyn Ciesla, Prairie State College

Track: Reference and Readers Advisory

Movin' On Up

Room 40–41

Thinking about movin' on up in Libraryland either now or in the future? Learn what skills are desirable to your employers and what you can do to acquire them. Also hear advice on what to do (and not do) from applying to interviewing. Find out what you can do today to set yourself up for tomorrow.

Speakers: Kate Hall, Northbrook Public Library, and Kathy Parker, Glenwood-Lynwood Public Library District

Track: Management and Staff Development

Finding Joy in Making Change: Teens & Community Engagement

Room 42–43

How can libraries empower teens to help others? How can schools engage students in community-based service work during the regular school day? How can young people develop their own initiatives that impact their communities? Go beyond basic volunteer tasks for service hours, be inspired by youth who run charity drives, find new lives for prom dresses, tutor elementary students, and more!

Speakers: Rachael Bild, Oak Park Public Library; Becca Boland, Elmhurst Public Library District; Michelle Torrise, Westmont High School; and Regina Townsend, Forest Park Public Library

Track: Youth and Young Adult Services

Thursday, October 20

The 360 Degrees of Being Trustees: Key Components to Being an Effective Library Board Member

Room 44

Being a library board member is a wonderful way to give back to your community and your library, but it can also be really confusing and overwhelming! Join us as we review some key items that will make you a much more effective trustee and help you to thrive in your role. We will cover topics such as:

- Board Meeting Etiquette
- Importance of Training
- Getting Involved Within Your Community
- The Library World and Beyond

You will leave this training session with an armful of resources that will enable you to be a fully well rounded board member.

Speakers: Karolyn Nance and Dave Barry, Bartlett Public Library District

Track: Trustees

Picking New Library Directors and Employees, Legally

Room 45

Do you know the right questions to ask of job applicants and do you know those questions you MUST NOT ask them? What if you get sued over the wrong questions you asked? Come hear from two employment law attorneys who have been involved in employment litigation and can show you how to get through the interview process without a hitch.

Speakers: Robert McCabe and Darcy Proctor, Ancel Glink

Tracks: Management and Staff Development; Trustees

Best Books for Kids 2016: The Titles You Simply Cannot Miss

Room 46

Finding the best books for children can be tricky, so let Betsy Bird do the work for you! Discover the latest and most anticipated books for babies through middle school readers. Busy librarians will find new titles in many genres to delight young bibliophiles and reluctant readers alike. Don't miss this fun and dynamic presentation!

Speaker: Betsy Bird, Evanston Public Library

Moderator: Jennifer Bueche, Gail Borden Public Library District

Tracks: Reference and Readers Advisory; Youth and Young Adult Services

Functionally Diverse in the Library

Room 47

From the grandmother with the failing eyesight to the child overwhelmed by the children's play area to the student struggling to read, all of these people have one thing in common: a hidden disability. The focus of this session is to discuss disability, hidden and not, and how the library can better reach out to and assist this often ignored population.

Speaker: JJ Pionke, University of Illinois at Urbana-Champaign

Track: Diversity and Special Populations

Join the Conversation: Collections & Technical Services Table Talks

Room 48

Come join the conversation about the Collection and Technical Services topics most on your mind! Each table will feature a different topic so you can share and discover best practices from colleagues. Topics will include: shifting roles in Technical Services, changes to cataloging (RDA/BIBFRAME), collection analysis, developing staff goals, cataloging and processing oddballs, patron-driven acquisitions, collection promotion, and collection trends.

Moderator: Brooke Sievers, Addison Public Library

Track: Collections and Technical Services

Design Thinking for Millennials: Gaming as Community

Room 49

In this session, you'll learn about how Design Thinking has helped the Chicago Public Library (CPL) develop new programming and how this process can help you customize services according to behavioral audiences. Discover CPL's new games-focused interest group and its impact on the millennial community of Chicago. You'll learn how games programming can help you develop services that are appealing and accessible to diverse, untapped audiences within your service area. Finally, we'll discuss how millennial advocacy is challenging the library profession to revise traditional models of programming and service to evolve into a new vision of the third space.

Speakers: Mariella Colon and Greg Diaz, Chicago Public Library

Track: Collaboration and Community Building



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Poster Sessions

WEDNESDAY, OCTOBER 19

All poster sessions are held at the rear of the exhibit hall.

12:15 - 1:45 P.M.

More Than a Comic Convention: A Community Partnership

The White Oak Library District's comic convention is an example of how a partnership can be leveraged to create the most successful program in library history. When the City of Lockport announced its Summer Arts Series for 2015, we were at the table. Ideas flowed about how the Library could enhance the City's steampunk-themed initiative and, in turn, how the City's art series could be leveraged to market the Library. Comicopolis, the Library's first ever comic convention was born. With 800 people in attendance, 35 artists, vendors, a photo booth, cosplayers, a costume contest, face painters, and all kinds of free family fun, the 7-23-2015 program was a stunning success. This year's con is happening on August 6th. We have much to share about the values of partnering, as well as the logistics of hosting 800 people in a 20,000 square foot building during regular hours. Comicopolis.org

Presenters: Patricia Jarog and Scott Pointon, White Oak Library District

Get a Recharge: Continuing Education for Library Leaders

Formerly known as RLA CE and officially rebranded as Recharge, our committee has offered free continuing education opportunities for more than 25 years. While our name has changed, our mission remains the same: to provide engaging, inspiring, and meaningful continuing education programs featuring area librarians and library staff who share their unique expertise and encourage us all.

We recognize that working in a public library can be draining, which is why consistent recharging is necessary. There is nothing like bringing library peers together to learn, share, and connect. Whether it's a field trip, a panel discussion, or an unconference, we want to create experiences that leave library professionals feeling engaged and excited about the possibilities of their job, community, and library. Visit us to learn more about our upcoming programs and how to get involved.

Presenters: Amy Holcomb, Skokie Public Library, and Alicia Hammond, Forest Park Public Library

Engaging Adult Makers

Making has been a priority at the Barrington Area Library. Join Lizzy Klinnert and Gwyneth Stupar, Adult Services Librarians, to learn about popular programs for adults. Check out some easy starter projects, and pick up hints and tips for starting your own maker programming.

Presenters: Gwyneth Stupar and Lizzy Klinnert, Barrington Area Library

Meet the Illinois Digital Heritage Hub

Our state is now a service hub for the Digital Public Library of America (DPLA) and with this exciting establishment of the Illinois Digital Heritage Hub (IDHH), all cultural heritage organizations in Illinois are invited to participate in this expansion of access to and engagement with our communities' stories. This poster session will share how your library can be a part of IDHH and also how anybody and everybody can benefit from this broad and deep online resource that draws on the nation's living heritage from libraries, universities, archives, and museums in order to educate, inform, and empower everyone in current and future generations.

Presenter: Andrew Medlar, Chicago Public Library

Serving Non-Profit Organizations in Your Community

The Barrington Area Library's service area has a large non-profit sector. We've been offering specialized reference support, networking opportunities, training, and resource education to this group for the last two years. Our classes and workshops are consistently wait-listed making it clear that we have a captive audience that had been under served.

This session will showcase the services and resources we've offered and promoted to this group. Additionally, Ashley Johnson, our Community Engagement Librarian will be on hand to discuss available free resources you can take back to your libraries that will help you better support your community's non-profit population.

Presenter: Ashley Johnson, Barrington Area Library

*Reading and the Good Life:
An Analysis of Print and
Digital Readers in
North Suburban Libraries*

This independent study explores the benefits of and differences between digital reading/learning and print reading/learning. The study is intended to promote both mediums by analyzing usage statistics of library patrons over the span of one year (2015) to get an in-depth look at the reading habits of today's library users.

The aim of this study is to examine the preferred method of reading among adult library patrons as well as the implications of print vs. digital reader preferences. This study will provide information about what resources suburban libraries should make available to meet the needs of users. Previous studies show that life-long reading has positive effects on our lives and our health, i.e. reading reduces stress, increases mental flexibility, and can even make a person more empathetic. My research contemplates the importance of reading and the role that our libraries play in helping to build the foundations of life-long learning in all of us.

Presenter: Matt Isaia, Dominican University

*ReLibrary_Reserves@Galvin
a predictive study*

In this poster we will present a predictive study of library reserves at Galvin Library from the beginning (1998) of electronic service to current day practices. We will explore with data and graphs the correlations and trends between departments and textbooks. Finally, we present our study, using analysis of the data to create a predictive model for the usage of textbooks at Galvin Library.

Presenter: Nasir Mirza, Illinois Institute of Technology



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Poster Sessions

THURSDAY, OCTOBER 20

All poster sessions are held at the rear of the exhibit hall.

12:15 – 1:45 P.M.

An Analysis of Print and Digital Readers

Are you looking for ideas for training events that are fun and engaging, but also foster discovery, advocacy, and leadership? You'll want to learn about the 2015 Staff Development Day held at Aurora Public Library. We organized a mini-conference at the library's new flagship building downtown, and offered a variety of concurrent sessions and round tables for staff from all locations. Most of the presentations were led by staff, and the Board participated too.

Our poster session will outline how the day was developed, starting with involving staff in the planning process, leading to the logistics of setting up for concurrent sessions on the day of the event, displaying how the day itself turned out, and wrapping up with the results of a post-event survey. Viewers will leave with both practical tips and inspiration to take the conference experience back to their home library.

Presenters: Heather Sturm and Hester Klinke, Aurora Public Library

Maker Kits in Youth Services

Learn how we incorporated the maker movement into our department with ready-made kits. Children can build robots with our tinker tray, make greeting cards using light-up circuits or try their hands at making origami and friendship bracelets, just to name a few!

Presenters: Rachael Dabkey and Cathy Berg, La Grange Public Library District

Meaningful Metrics on a Budget: Be Your Own Data Scientist

Libraries can have relevant data to make selection, weeding, and updating decisions without using expensive reporting software. The process I developed for my Capstone Project uses free or commonly available applications and was employed by the library to gain insight into their Spanish language collection. Comparing circulation statistics to library holdings can identify whether your collection reflects your community's interests as well as rising or fading trends. The data visualizations are easily created and interpreted and can be used to analyze a collection based on many attributes, such as subject area, author, publisher, genre, or age. Using data from your ILS and learning some of the features of Excel, this process is simple and quick enough to execute each month. This will allow collection managers to put valuable collection funds where they will have the most impact and maintain a relevant collection for their community.

Presenter: Kristina Johnston, Gail Borden Public Library District

Up for Discussion: How to Breathe New Life into Your Book Discussions

Ever tried to lead a nonfiction discussion with patrons who are interested in the topic but haven't read the book? At the Northbrook Public Library, we enhance our nonfiction discussions by inviting experts who engage in a panel discussion of the selected title. We open the program with a scene-setting summary of the book, and then we ask the panel prearranged questions. And, of course, we open the discussion to questions from the audience. The result is better attended nonfiction book discussions!

Some people come because they're interested in the topic. Others have read the book and want to ask their own questions knowing there will be knowledgeable panelists to weigh in. Some attend the discussion just to listen, and then check out the book on their way out. All around, it works to bring people together to talk about good nonfiction at the library!

Presenter: Mary Munday, Northbrook Public Library

Discover Unconventional Library Programs

Rochester Public Library District is proud to share their unconventional library programs! Attendees will learn how to branch out from conventional programs to become the heart of your community. We will show attendees how the Rochester Public Library District not only continued their annual Summer Reading program, but also administered the Rochester Summer Recreation Program, and created the Rochester Farmers Market. We hope that attendees leave this poster session with ideas and a plan of action to transform their library programs.

Presenters: Janet McAllister, Keshia Dotson, and Lorachelle Purdy, Rochester Public Library District



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Programs by Track

Advocacy

Tuesday, October 18		
10:45 – 11:45 A.M.	Summer Reading Is a Unique Opportunity for Advocacy	Room 44
3:00 – 4:00 P.M.	Intellectual Freedom - Issues and Trends	Room 48
4:15 – 5:15 P.M.	How One Library Advanced Their Fundraising Efforts Through Four Unconventional Methods; How They Plan on Taking Their Fundraising Efforts to the Next Level, and How Your Library Can, Too!	Room 40–41
Wednesday, October 19		
11:30 A.M. – 12:15 P.M.	ILA Membership Meeting	Room 22–23
3:15 – 4:15 P.M.	Outcome Measurement Made Easy: Capturing Impact Using Project Outcome	Room 45
3:15 – 4:15 P.M.	The Unshushed Librarian: Finding Your Voice for Community Advocacy	Room 48

Assessment and Evaluation

Tuesday, October 18		
10:45 – 11:45 A.M.	From Content Chaos to Content Strategy: A Roadmap for Library Website Redesign	Room 42–43
1:45 – 2:45 P.M.	Using Assessment Data to Advocate for Positive Change	Room 42–43
4:15 – 5:15 P.M.	Pathway to Excellence: RAILS System Membership Standards	Room 21
Wednesday, October 19		
2:00 – 3:00 P.M.	Turnover, Turmoil, and Training...Oh My!	Room 45
3:15 – 4:15 P.M.	Outcome Measurement Made Easy: Capturing Impact Using Project Outcome	Room 45
3:15 – 4:15 P.M.	From Start to Finish: Conducting a Compensation Study	Room 47

Collaboration and Community Building

Tuesday, October 18		
10:45 - 11:45 A.M.	Teamwork Makes the Dream Work: Ideas and Advice for School & Public Library Collaboration	Room 46
10:45 - 11:45 A.M.	The Path to U.S. Citizenship Can Start at Libraries	Room 47
10:45 - 11:45 A.M.	Discovering the Role of the Public Librarian in Community Health Initiatives	Room 49
1:45 – 2:45 P.M.	Passports @ the Library: You Can Do It Too!	Room 40–41
1:45 – 2:45 P.M.	Community-wide Engagement: Local, National, & International Initiatives	Room 47
3:00 – 4:00 P.M.	Create a “Startup Community” at Your Library	Room 44
4:15 – 5:15 P.M.	Collaborating to Connect Patrons with Multicultural Resources	Room 42–43
4:15 – 5:15 P.M.	Your Library & Embracing Your Veteran Community	Room 44
Wednesday, October 19		
8:00 – 9:00 A.M.	Face To Face Networking Breakfast	Room 49
9:00 – 10:00 A.M.	Small Is Beautiful: Trimming Big Ideas Down to Size	Room 47
10:15 – 11:15 A.M.	Make It Meaningful: Help Patrons Curate Their Library Experience	Room 42–43
2:00 – 3:00 P.M.	Innovate and Dominate with E-Books for Your Library	Room 40–41
2:00 – 3:00 P.M.	Always Be Collaborating: Looking Beyond the Library Walls for Models of Civic Engagement	Room 48
Thursday, October 20		
9:00 – 10:00 A.M.	College Simulator: Community Organizations, Schools, Colleges and Public Libraries Working Together to Make Learning Fun	Room 49
11:15 A.M. – 12:15 P.M.	Community Engagement: A New Model for Early Literacy Partnerships	Room 42–43
2:00 – 3:00 P.M.	Academic Libraries Partnering with Community Organizations and Makerspaces to Promote Library Technology and Services	Room 40–41
2:00 – 3:00 P.M.	Stories of Networking Success	Room 42–43
3:15 – 4:15 P.M.	Design Thinking for Millennials: Gaming as Community	Room 49

Collections and Technical Services

Wednesday, October 19		
9:00 – 10:00 A.M.	All Things Interlibrary Loan	Room 45
10:15 – 11:15 A.M.	Public Libraries and the Self-Published—Help!	Room 45
Thursday, October 20		
9:00 – 10:00 A.M.	Engaging 21st Century Library Users with Collections and Spaces	Room 47
11:15 A.M. – 12:15 P.M.	Discovering the Changing Relationship Between Collection Development and Technical Services	Room 47
2:00 – 3:00 P.M.	Power to the People! Maximizing Cataloging and Acquisitions to Put Materials in Our Patrons' Hands	Room 47
3:15 – 4:15 P.M.	Join the Conversation: Collections & Technical Services Table Talks	Room 48

Diversity and Special Populations

Tuesday, October 18		
10:45 – 11:45 A.M.	Becoming a Dementia Friendly Library: Serving Patrons with Dementia	Room 40–41
10:45 – 11:45 A.M.	The Path to U.S. Citizenship Can Start at Libraries	Room 47
1:45 – 2:45 P.M.	Bilingual Websites: Engaging Patrons, Building Community	Room 46
3:00 – 4:00 P.M.	Come Learn with L.E.A.R.N.!	Room 40–41
4:15 – 5:15 P.M.	Collaborating to Connect Patrons With Multicultural Resources	Room 42–43
4:15 – 5:15 P.M.	Your Library & Embracing Your Veteran Community	Room 44
4:15 – 5:15 P.M.	Early Intervention 101: Overview and Library's Role in Serving an Early Intervention Population	Room 46
Wednesday, October 19		
9:00 – 11:15 A.M.	Working with Difficult Homeless Patrons: An Interactive Training	Room 48
10:15 – 11:15 A.M.	Using Diverse Books in Library and School Programs	Room 21
10:15 – 11:15 A.M.	Transgender 101	Room 46
2:00 – 3:00 P.M.	Creating an "Autism-Friendly" Library to Support Persons with Autism Spectrum Disorder	Room 46
3:15 – 4:15 P.M.	Illinois Veterans and Libraries; How Do We Intersect?	Room 46
Thursday, October 20		
9:00 – 10:00 A.M.	Meet the Neighbors: Welcoming Multi-Cultural Populations	Room 40–41
11:15 A.M. – 12:15 P.M.	Special Needs/Special Programs: Engaging Children and Adults with Special Needs	Room 46
2:00 – 3:00 P.M.	Creating a Culture of Race Consciousness and Inclusivity at Your Library	Room 48
3:15 – 4:15 P.M.	Functionally Diverse in the Library	Room 47

Facilities

Wednesday, October 19		
2:00 – 3:00 P.M.	Library Building Maintenance for Dummies	Room 21
Thursday, October 20		
11:15 A.M. – 12:15 P.M.	The Do's and Don'ts of Construction and Remodeling Projects: From Drafting Bid Documents to Awarding the Contract	Room 44

Programs by Track

Management and Staff Development

Tuesday, October 18		
10:45 – 11:45 A.M.	Practical Management for Librarians: The RISWS Approach for Effective Library Team Management	Room 45
1:45 – 2:45 P.M.	Trending Now: Keeping Up with Forces that are Shaping the Future of Libraries	Room 45
1:45 – 2:45 P.M.	Rural Libraries Unite! How to Feel Less Alone in a Very Small (<5K) or Small (<15K) Rural Library	Room 48
3:00 – 4:00 P.M.	Want To MAKE Something of It? How We Added a Makerspace Using Existing Space and Staff	Room 42–43
3:00 – 4:00 P.M.	Rookie Roadmap: A Path to Success for New Managers and New Employees	Room 45
3:00 – 4:00 P.M.	The Cathedral and the Bazaar: Leadership Lessons from the World of Software Development	Room 47
4:15 – 5:15 P.M.	Who's Listening? How to Leverage Your Influence and Lead from Any Position	Room 45
4:15 – 5:15 P.M.	Making Your Dream a Reality	Room 49
Wednesday, October 19		
9:00 – 10:00 A.M.	Secrets of Being Highly Productive	Room 40–41
10:15 – 11:15 A.M.	Failure IS an Option	Room 40–41
10:15 – 11:15 A.M.	Mentoring Millennial Graduates in the Academic Library Setting	Room 44
2:00 – 3:00 P.M.	Turnover, Turmoil, and Training...Oh My!	Room 45
2:00 – 3:00 P.M.	Notes from the Field: All the Things I Didn't Learn in Library School	Room 49
3:15 – 4:15 P.M.	Outcome Measurement Made Easy: Capturing Impact Using Project Outcome	Room 45
3:15 – 4:15 P.M.	From Start to Finish: Conducting a Compensation Study	Room 47
3:15 – 4:15 P.M.	Standing Your Ground: Staff Responses to Challenging Patrons	Room 49
Thursday, October 20		
9:00 – 10:00 A.M.	Using Social Media To Your (Legal) Advantage	Room 42–43
9:00 – 10:00 A.M.	Top Ten Budget Disasters Facing Your Library	Room 45
11:15 A.M. – 12:15 P.M.	Leadership is a Journey, Not a Destination	Room 40–41
11:15 A.M. – 12:15 P.M.	Guidance for Conducting Legal and Effective Board Meetings	Room 45
2:00 – 3:00 P.M.	Ten Tips for Complying With FOIA	Room 45
2:00 – 3:00 P.M.	Creating a Culture of Race Consciousness and Inclusivity at Your Library	Room 48
3:15 – 4:15 P.M.	Movin' On Up	Room 40–41
3:15 – 4:15 P.M.	Picking New Library Directors and Employees, Legally	Room 45

Programming

Tuesday, October 18		
10:45 – 11:45 A.M.	From Spark to Ignite: Using Hands-On Technology to Inspire Teens	Room 34
10:45 – 11:45 A.M.	Encouraging Creativity: Participatory Art @ the Library	Room 48
1:45 – 2:45 P.M.	Cradle to Grave: Genealogy Programming Across the Ages	Room 44
1:45 – 2:45 P.M.	Tinkering with Tweens	Room 49
3:00 – 4:00 P.M.	Do It...Dewey 500.00...STEAM Programming for Every Library (Science, Technology, Engineering, Art and Math)	Room 21
3:00 – 4:00 P.M.	Teens Got Talent, Let Them Show It!: Supporting Teens' Needs Through Performance Arts	Room 46
3:00 – 4:00 P.M.	Trading Spaces: From Mommy and Me to Mini Maker Faire	Room 49
4:15 – 5:15 P.M.	#LibraryRealTalk: Successes (and Fails) in Adult Summer Reading Programs	Room 48
Wednesday, October 19		
9:00 – 10:00 A.M.	1,000 New Reasons Why the Soon to be Famous Illinois Author Project will Attract Illinois Self-published Authors and Provide Great Content to Your Patrons at No Additional Cost	Room 42–43
9:00 – 10:00 A.M.	Small Is Beautiful: Trimming Big Ideas Down to Size	Room 47
10:15 – 11:15 A.M.	Discovery, Advocacy and Leadership in Every Day STEAM-Powered Teen Programs	Room 49
2:00 – 3:00 P.M.	Healthy Bodies, Healthy Minds: The Essential Role of Wellness Programming in Fostering Literacy and Community Engagement	Room 42–43
3:15 – 4:15 P.M.	Game on! An Introduction to Gaming for Librarians	Room 26–27
3:15 – 4:15 P.M.	Outcome Measurement Made Easy: Capturing Impact Using Project Outcome	Room 45
Thursday, October 20		
9:00 – 10:00 A.M.	If You Build It They Will CON: Libraries and Comic Conventions Assemble!	Room 21
11:15 – 12:15 P.M.	Special Needs/Special Programs: Engaging Children and Adults with Special Needs	Room 46
11:15 – 12:15 P.M.	Inside the BOOMbox: STEAM Learning for Everyone	Room 49

Reference and Readers Advisory

Wednesday, October 19		
9:00 - 10:00 A.M.	Library Discovery in Illinois: Adding Impact to Discovery Through Library Cooperation	Room 44
10:15 - 11:15 A.M.	Using Diverse Books in Library and School Programs	Room 21
2:00 - 3:00 P.M.	The Accidental Trainer: Instructional Librarianship in the Modern-Day Public Library	Room 44
Thursday, October 20		
9:00 – 10:00 A.M.	Keeping YA Real: Nonfiction for 6th Through 12th Grade	Room 46
11:15 A.M. – 12:15 P.M.	RA Rethink: From Quaint and Comfortable to Cutting Edge	Room 21
2:00 – 3:00 P.M.	FACT or FICTION? BONAFIDE or BOGUS? Activate Student Internal Lie Detectors	Room 21
2:00 – 3:00 P.M.	Graphic Novel Smackdown	Room 46
3:15 – 4:15 P.M.	I Want To Read a Book for Fun!: Successful Readers' Advisory Techniques in Academic Libraries	Room 21
3:15 – 4:15 P.M.	Best Books for Kids 2016: The Titles You Simply Cannot Miss	Room 46

Programs by Track

Trustees

Thursday, October 20		
9:00 – 10:00 A.M.	It's Not All About the Money: Trustees as Advocates	Room 44
9:00 – 10:00 A.M.	Top Ten Budget Disasters Facing Your Library	Room 45
11:15 A.M. – 12:15 P.M.	The Do's and Don'ts of Construction and Remodeling Projects: From Drafting Bid Documents to Awarding the Contract	Room 44
11:15 A.M. – 12:15 P.M.	Guidance for Conducting Legal and Effective Board Meetings	Room 45
2:00 – 3:00 P.M.	Board Roles and Responsibilities	Room 44
2:00 – 3:00 P.M.	Ten Tips for Complying With FOIA	Room 45
3:15 – 4:15 P.M.	The 360 Degrees of Being Trustees: Key Components to Being an Effective Library Board Member	Room 44
3:15 – 4:15 P.M.	Picking new Library Directors and Employees, Legally	Room 45

Youth and Young Adult Services

Tuesday, October 18		
10:45 – 11:45 A.M.	From Spark to Ignite: Using Hands On Technology to Inspire Teens	Room 34
10:45 – 11:45 A.M.	Teamwork Makes the Dream Work: Ideas and Advice for School & Public Library Collaboration	Room 46
1:45 – 2:45 P.M.	Media Mentor Forum	Room 21
1:45 – 2:45 P.M.	Tinkering with Tweens	Room 49
3:00 – 4:00 P.M.	Teens Got Talent, Let Them Show It!: Supporting Teens' Needs Through Performance Arts	Room 46
4:15 – 5:15 P.M.	Early Intervention 101: Overview and Library's Role in Serving an Early Intervention Population	Room 46
4:15 – 5:15 P.M.	Curiouser and Curiouser: Discovering Creativity in Youth at the Library	Room 47
Wednesday, October 19		
8:00 – 10:00 A.M.	Youth Services Author Breakfast	Room 24
10:15 – 11:15 A.M.	Using Diverse Books in Library and School Programs	Room 21
10:15 – 11:15 A.M.	Discovery, Advocacy and Leadership in Every Day STEAM-Powered Teen Programs	Room 49
2:00 – 3:00 P.M.	iREAD Showcase Presentations	Room 47
3:15 – 4:15 P.M.	Game on! An Introduction to Gaming for Librarians	Room 26–27
4:15 – 5:15 P.M.	iREAD Showcase Exhibits	Exhibit Hall
Thursday, October 20		
9:00 – 10:00 A.M.	Keeping YA Real: Nonfiction for 6th Through 12th Grade	Room 46
9:00 – 10:00 A.M.	College Simulator: Community Organizations, Schools, Colleges and Public Libraries Working Together to Make Learning Fun	Room 49
11:15 A.M. – 12:15 P.M.	Community Engagement: A New Model for Early Literacy Partnerships	Room 42–43
11:15 A.M. – 12:15 P.M.	Special Needs/Special Programs: Engaging Children and Adults with Special Needs	Room 46
11:15 A.M. – 12:15 P.M.	Inside the BOOMbox: STEAM Learning for Everyone	Room 49
2:00 – 3:00 P.M.	Graphic Novel Smackdown	Room 46
2:00 – 3:00 P.M.	Net-"twerk" It! Building Supportive Communities for Awesome Teen Service	Room 49
3:15 – 4:15 P.M.	Finding Joy in Making Change: Teens & Community Engagement	Room 42–43
3:15 – 4:15 P.M.	Best Books for Kids 2016: The Titles You Simply Cannot Miss	Room 46



ILLINOIS YOUTH
SERVICES INSTITUTE

Create Your
Adventure!

Illinois Youth Services Institute
March 10–11, 2017
Crowne Plaza Springfield

Program proposals are being accepted through November 4. Please consider sharing best practices that you have developed for your awesome programs, collaborations, and library services for youth.

Submit your proposal at ila.org/iysi.

This Institute has been developed by LACONI YSS and ILA, in collaboration with RAILS and IHLS.



2017 ILA Annual Conference

Tinley Park Convention Center

October 10-12, 2017

Program proposal submission opens December 1, 2016.

Illinois Library Luminaries, 2015-2016



Ronald Winner

Thanks to Ron Winner's tireless efforts in education and training, a whole generation of Illinois library staff is knowledgeable about resource sharing, delivery, and standards for service. Without his devotion to his work, Illinois' model resource sharing network would not be as vibrant and robust as it is today. His administrative, consulting, and teaching career spanned more than thirty-seven years, working at the Illinois State Library in Springfield, Western Illinois Library System in Galesburg, Alliance Library System in Galesburg and East Peoria, Illinois State University, and Western Illinois University. He served as state data coordinator for Illinois' Public Library Statistics from 2005–2011, as a library consultant from 1982–2005, and chaired the Illinois State Library Delivery Advisory Committee from 2013–2014. Winner was a member of the Illinois Library Association's Task Force to revise public library standards, Illinois School Library Media Association Board (Ex-officio), and ILLINET Interlibrary Loan Code Revision Committee. A native of Jacksonville, Illinois, he graduated from Illinois State University in 1974 and received a master's in library science from Rosary College, now Dominican University. Honors and awards included Milner Library's Honored Alumni from Illinois State University in 2012, and the Francis Keppel Award from the Institute of Museum and Library Services.

Inducted Friday, 2 October 2015



Cyndi Robinson

Event management is not everyone's cup of tea, but it suits Cyndi Robinson. As the conference and continuing education manager for the Illinois Library Association (ILA) since 2000, she has orchestrated literally hundreds of events for librarians, support staff, library vendors, legislators, and trustees. She has won the respect and admiration of her peers and colleagues, solving problems with grace under pressure. Prior to joining ILA, Robinson served as program manager and then associate director for the American Library Association's (ALA) Office for Intellectual Freedom from 1992-1998. She continues her involvement in intellectual freedom issues by serving as the current chair-elect of ALA's Intellectual Freedom Round Table. Active in her community, she has served on the board of the Riverside Art Center since 2012, becoming president in 2015. A graduate of Loyola University with a bachelor's degree in history, Robinson received her MLIS from Dominican University in 1997.

Inducted Friday, 2 October 2015



Carolyn Anthony

It's hard to imagine someone who has given more time and energy to the library profession than Carolyn Anthony. In addition to her position as director of the Skokie Public Library, serving a diverse population of 65,000 just north of Chicago, she has served as president of the Public Library Association (PLA), as well as president of the Illinois Library Association (ILA). Other activities, awards, and accolades are many, including being named Illinois Librarian of the Year (2003) and Skokie Public Library's receipt of the National Medal from the Institute of Museum and Library Services in 2008.

Through her involvement with PLA, Anthony initiated the development of easy-to-use Outcome Measures that could be widely adopted by public libraries throughout the U.S. and was instrumental in the design and implementation of the first PLA Leadership Academy. In 2014, she was named as the public library co-chair of the ALA Digital Content Work Group, addressing the rapid shift from print to digital content facing libraries. That same year, Skokie Public Library was recognized as the top innovator in Organizational Change and Strategic Management by the Urban Libraries Council.

Anthony began her library career as a reference librarian at the Enoch Pratt Free Library in Baltimore, moving on to the Baltimore County Public Library before joining the staff in Skokie in 1985. She has a BA from Colby College and an MLS from the University of Rhode Island.

Inducted Tuesday, 19 January 2016



Kathy McSwain

Building on her love of children and appreciation of children's literature, Kathy McSwain began her professional career as a children's librarian at the Bedford Park Public Library in 1981 after earning an MLS from Rosary College (now Dominican University). In 1987 she became head of youth services at the Chicago Ridge Public Library and was named director in 1999, serving the library and community for 28 years. She is the personification of why "Libraries Matter," and understands the value of library advocacy. McSwain chaired the ILA Advocacy Committee and worked on the Illinois Library Day Legislative Breakfast at the Illinois State Library, which earned her the admiration and respect of her peers. She received the Robert McClarren Legislative Development Award in 2010. McSwain has been active in the profession serving on the governing boards of professional organizations such as the Library Administrators Conference of Northern Illinois (LACONI) and Area Training for Library Administrators and Staff (ATLAS), and has mentored countless librarians, always being generous in sharing her expertise with those new to the profession. Her proudest accomplishment is to see patrons who visited the library as children now bringing their own children to the library.

Inducted Friday, 5 February 2016

Illinois Library Luminaries, 2015-2016



Barbara Ford

Despite a career that spanned continents, Barbara Ford made an indelible impression on libraries in Illinois. As director of the Mortenson Center for International Library Programs and Mortenson Distinguished Professor at the Library of the University of Illinois at Urbana-Champaign until her retirement in 2014, Ford brought librarians from all over the world to programs and events statewide.

Earlier in her career she held a number of positions at the University of Illinois at Chicago, also held leadership positions in academic libraries in Texas and Virginia, and served as president of the American Library Association (ALA) and Association of College and Research Libraries (ACRL), both based in Chicago. Ford's international involvement began as a Peace Corps volunteer in Panama and Nicaragua and continued with her service as an elected member of the International Federation of Library Associations and Institutions (IFLA) Governing Board.

The author of many publications and presentations, she traveled the world to address topics such as information literacy, government information, the future of libraries, the role of library associations, and international cooperation among libraries, among other topics. Ford holds a bachelor's degree in history and education from Illinois Wesleyan University, a master's degree in international relations from the Fletcher School of Law and Diplomacy at Tufts University, and a master's degree in library science from the University of Illinois at Urbana-Champaign.

Inducted Friday, 22 April 2016



Allen Lanham

Allen Lanham epitomizes a breadth of service to Illinois libraries that would be difficult to duplicate. As professor and dean of library services at Eastern Illinois University for twenty-five years, he still found time to serve on public library and library system boards, and be elected president of the Illinois Library Association, and serve on its board and too many committees to mention. Among his many recognitions and awards, he was named ILA Academic Librarian of the Year in 2008. Lanham is a regular contributor to the ILA Reporter, with a distinctive style and wit, and is a keen observer of trends and changes in the library profession. His perspective takes in points of view across the spectrum, from new librarians to old hands, public to academic, local and state to national.

During his tenure at Eastern, he encouraged a wide range of library programming in the arts and humanities and has been the principal investigator for Art and Architecture in Illinois Libraries since 2006. He has consulted for libraries in Central and South America and Africa. Prior to his impressive career in libraries, Lanham was a professor of music in Puerto Rico and an instrumental music teacher, holding a doctorate in music education from the Eastman School of Music of the University of Rochester. He received his master's in library science from the University of Illinois at Urbana-Champaign.

Inducted Friday, 22 April 2016



Jesse White

Jesse White became Illinois's longest serving Illinois Secretary of State on May 30, 2014, which also makes him the longest serving Illinois State Librarian and State Archivist. White's tenure has been an asset to libraries in the state budgeting process, protecting them from the most severe cost-cutting in lean years. In addition to overseeing the state library and literacy programs as well as the archives of significant legal and historical records, the Illinois Secretary of State's office performs a wide variety of tasks, ranging from driver and vehicle services to registering corporations and enforcing the Illinois Securities Act. White was first elected to the office in 1998 and was re-elected to a record-breaking fifth term in 2014.

Prior to his election as Illinois Secretary of State, White served as Cook County Recorder of Deeds and was a member of the Illinois General Assembly for sixteen years. He is perhaps best known for founding the Jesse White Tumbling Team as a positive alternative for children residing in and around the Chicago area. White served as a paratrooper in the U.S. Army and as a member of the Illinois National Guard and U.S. Army Reserve. He played professional baseball with the Chicago Cubs organization, followed by a thirty-three-year career with the Chicago public school system. White earned his Bachelor of Science degree from Alabama State College (now Alabama State University) in 1957.

Inducted Friday, 22 April 2016



Kiplund (Kip) Kolkmeier

Anyone who cares about what happens to libraries in Illinois has had occasion to thank Kip Kolkmeier, longtime legislative consultant for the Illinois Library Association (ILA). He was hired as ILA's lobbyist in 1996 and remains an effective voice for Illinois libraries today.

His presence and relationships in Springfield have kept libraries from getting lost in the shuffle, and made dozens of friends for libraries in the Illinois General Assembly. With Kolkmeier's hard work, guidance, and dedication, the Illinois library community opposed and supported key library legislation, including the defeat of eighteen legislative attempts for statewide mandatory filters.

No one has been more generous with his time, monitoring thousands of bills in every session, attending ILA Public Policy Committee and Executive Board meetings to make sure positions were well thought-out and defensible. Whether presenting testimony in Springfield or speaking at conferences, meetings, or workshops, he not only superbly represents the library community, but keeps everyone informed about the issues, the process, and the core values of libraries. His signature sense of humor has converted even the reluctant into ardent library advocates.

An attorney, Kolkmeier was a partner at Sidley & Austin for many years, and is currently Senior Counsel at Perkins Coie, LLP. He is a graduate of Loyola University of Chicago School of Law and Stanford University.

Inducted Thursday, 21 July 2016

2016 Awards Luncheon

TUESDAY, OCTOBER 18

NOON – 1:30 P.M.

Room 24–27

Hugh C. Atkinson Memorial/ Demco Award

Dee Brennan, Reaching Across Illinois
Library System
Sponsored by Demco

Crosman Memorial Award

Patricia (Trixie) Dantis, Arlington Heights
Memorial Library
Sponsored by Mortenson Construction

Davis Cup Award

Sharon Hrycewicz, Downers Grove Public
Library
Sponsored by ABDO Publishing

Demco Library Innovative Award

Targeting Autism, Illinois State Library
Sponsored by Demco

Robert P. Doyle ILA Conference Grant for Support Staff Award

Isabel Huerta, Addison Public Library
Sponsored by Reaching Forward

Golden Ticket Award

Rosie Camargo, Forest Park Public Library
Sponsored by Quality Books, Inc.

Illinois Academic Librarian of the Year Award

Pattie Piotrowski, University of Illinois at
Springfield
Sponsored by Consortium of Academic and
Research Libraries in Illinois (CARLI)

Intellectual Freedom Award

Roger Schillerstrom, Crain's Communications
Sponsored by Quality Books, Inc.

Librarian of the Year

Tina Hubert, Six Mile Regional Library District
Sponsored by Sikich

Robert R. McClarren Legislative Development Award

Kip Kolkmeier, Strategic Advocacy Group, LLC
Sponsored by ILA Public Policy Committee

Oberman and Rich Reaching Forward Conference Grant for Support Staff Award

Georgia Pichinos-Anderson, Highland Park
Public Library
Sponsored by Reaching Forward

Deborah Dowley Preiser Marketing Award

Catherine Bailey, Effingham Public Library
Sponsored by Oak Park Public Library

Readers' Advisory Service Award

Mike Hominick and Tracy Gossage, Northbrook
Public Library
Sponsored by Adult Reading Round Table

Reference Services Award

Pembroke Public Library District
Sponsored by Ancestry.com

Alexander J. Skrzypek Award

Ann Ford, Illinois Network of Centers for
Independent Living
Sponsored by Illinois State Library

TBS, Inc. Technical Services Award

Matt Teske, Indian Trails Public Library District
Sponsored by Today's Business Solutions, Inc.

Trustee of the Year Award

Mary Jo Akeman, Six Mile Regional Library
District
Jay Kasten, Vernon Area Public Library District
Sponsored by Peregrine, Stime, Newman,
Ritzman & Bruckner, Ltd.

Young Adult Librarian of the Year Award

Becca Boland, Elmhurst Public Library District
Sponsored by Sourcebooks

Sylvia Murphy Williams Award

Rebecca Arriola, University of Illinois
Elisandro Cabada, University of Illinois
Ariel Erbacher, University of Illinois
Jesus Espinoza, University of Illinois
April Hummons, Dominican University
Jasmine Kirby, University of Illinois
Nisha Mody, University of Illinois
Araceli Moreno, University of Illinois
Theodore Quiballo, University of Illinois
Alison Rollins, University of Illinois
Anjelica Rufus-Barnes, Dominican University
Monica Tapia, Dominican University

ILA Membership Meeting

WEDNESDAY, OCTOBER 19

11:30 A.M. – 12:15 P.M.

Location: Room 22–23

Call to Order Pattie Piotrowski

Establishment of Quorum Pattie Piotrowski
(150 personal members present)

Adoption of the Agenda Pattie Piotrowski

President's Report Pattie Piotrowski

Legislative Consultant Report Derek Blaida

Public Policy Committee Report David Seleb

Treasurer's Report Jeremy Dunn

New Business Pattie Piotrowski

Proposed ILA Membership Dues Revision Jeannie Dilger and Jamie Bukovac

Adjournment Pattie Piotrowski

Nominees Sought

The ILA 2017 Nominating Committee is soliciting nominees to run on the 2017 spring ballot for the ILA Executive Board, including the office of ILA Vice President/President-elect.

The Nominating Committee will select two candidates to run for each of the four Director-at-Large seats, and the Vice President/President-elect.

The President-elect will serve a three-year term as: President-elect in 2017–2018, President in 2018–2019, and Immediate Past President in 2019–2020. Director-at-Large seats are also three-year terms.

The Illinois Library Association Executive Board is the governing body of the association and is comprised of fifteen directors serving a three-year term. The board adopts and oversees implementation and evaluates all plans, policies, programs, and budget for the association. Together, board members constitute leadership of the association and assume responsibility for its success.

Members who wish to make nominations should submit the following information: nominee name; present position; institution; address; telephone; fax; and e-mail address. Self-nominations are encouraged. All potential nominees will be asked to complete a Potential Candidate Biographical Form that will be e-mailed to them.

Nominations may be sent to any member of the 2017 Nominating Committee.

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Legislative Scorecard

Illinois achieved an important distinction in 2016: the last state in the nation to approve a state budget. With only hours remaining in fiscal 2016, the governor and general assembly finally agreed on June 30 to a spending plan for the past year. For fiscal 2017 that began at midnight on July 1, the governor and general assembly could only agree on a six-month budget. Still, in light of the year-long deadlock over 2016, even a six-month 2017 “stopgap” budget was an improvement.

It is difficult to precisely calculate the damage to state services, programs, and the economy as a result of the budget stalemate. It has been estimated that over one million Illinois residents failed to receive needed services. The state failed to pay vendors, state facilities were shuttered, and capital programs were delayed or cancelled. State colleges and universities lost students and were forced to lay off hundreds of employees. The state’s credit rating continued to fall and borrowing costs continued to rise. The state came within days of having to close prisons because it couldn’t pay for electricity or food.

Looking back, Illinois public libraries, school libraries, and library systems received about half of the grant funds in 2016 that they received in 2015. Looking forward, that same partial grant funding is all that has been approved for fiscal 2017. While ILA will continue to demand full funding for library grants, we must face the possibility that partial funding may be the new normal.

For higher education, the story is also muddled. Ultimately, the state approved funding for student Monetary Award Program (MAP) grants for 2016, but has not done so yet for 2017. State colleges and universities did get an infusion of about \$1 billion, but have no certainty of funding for 2017.

The one bright spot in the state budget is K–12 education. Not only was K–12 education funded for all of fiscal 2017, but school districts will also receive about \$360 million in additional funds over fiscal 2016. All K–12 schools will open without delay this fall, and all districts will receive at least as much in state funding as they did the previous year.

Significantly, the 2017 budget legislation included none of the governor’s “Turnaround Agenda”—no legislator term limits, no redistricting reform, no changes to workers’ compensation or collective bargaining rights, no tort reform, nor a property tax freeze. The 2017 stopgap budget simply further delays the tough issues until after the November 2016 election. It does nothing to pay down the current \$8 billion in past due bills. It does not include pension reform that would decrease the state’s unfunded liability. It does not change current court orders, which require spending in excess of current revenue. The budget agreement does represent some bipartisan progress, but it is unclear if, or when, further budget progress might be achieved.

In adjourning the Illinois House of Representatives, Speaker Michael Madigan forcefully noted that this budget compromise was only possible when the governor was willing to set aside his personal agenda. This point was echoed by Illinois Senate President John Cullerton. In acknowledging that the budget deal did not include his proposed reforms, Governor Bruce Rauner called the agreement “a bridge to reform.” Governor Rauner suggested that there will be a chance for a grand compromise on state budget and reform issues following the November election.

As one would expect, the budget impasse overshadowed all other legislative activity. As a result, there were few major non-budget issues of concern to ILA members. There was good news on the intellectual freedom front. No legislation passed that would restrict access to information or infringe on privacy rights. The general assembly did pass legislation (House Bill 5902) explicitly recognizing the First Amendment rights of high school “student journalists.” House Bill 5902 passed the general assembly unanimously and has been sent to the governor.

Illinois political leaders have now turned their attention to the November election. Illinois voters will elect a United States Senator and the state comptroller, and legislative races will be decided for about a third of the state senate districts and all state representative districts. It is unlikely that the November election will result in a major shift in the political balance between Democrats and Republicans. However, it is hoped that once the election is over, there will be an opportunity for greater compromise.

Advocacy is Alive and Well... Even During State's Deadlock

- The annual roster of "meet-ups" with Illinois legislators grew to five this past year with the addition of a central Illinois site and the time frame stretching from February 12-19, 2016. Breakfast and lunch meetings were held in Tinley Park, Oak Brook, Buffalo Grove, Edwardsville, and Normal. Kudos to the ILA Advocacy Committee and all the local event teams that made sure librarians, trustees, legislators, and legislative staff were invited and urged to attend. Many of these same advocates converged on Capitol Hill in May for the annual National Library Legislative Day, making visits to the Illinois congressional delegation and meeting with other library supporters from across the country.
- Besides these in-person meetings, ILA members kept the pressure on elected officials using ENGAGE, the new advocacy contact platform installed on www.ila.org. If you haven't explored this convenient way to look up key issues, positions, and send messages to your personal representatives just by entering your zip code after signing in to your member profile, now's the time to start.
- Even though not officially signed into law until July 15, 2016, both houses of the Illinois General Assembly acted to amend the Liquor Control Act of 1934 to make it legal for libraries to serve alcohol during educational or cultural events. Thanks to ILA's advocacy efforts, Senate Bill 399 became law, permitting the sale of alcoholic beverages within any building owned by a library district if its board of trustees approves. Under the provisions of this proposal, each library's board of trustees is required to have a written policy governing how and when alcohol can be sold, and provide proof of insurance before approval of liquor sales at a specific event. This bill allows library districts to generate much-needed revenue to be reinvested back into our libraries.

ILA Legislative Principles

Library Funding

The Illinois Library Association will work with a broad coalition of library advocates to improve funding for libraries. The association will:

- Work to restore legislated funding levels such as the school library per capita grants, and to continue to be vigilant to ensure public library per capita grants remain fully funded, and to explore alternative sources of library funding.
- Support legislative proposals to mitigate the harmful effects of the tax cap limitation act.
- Work with the legislature to increase the Secretary of State's budget in order to increase the funding for the Illinois State Library.
- Work with the legislature to ensure responsible pension systems.

Intellectual Freedom and Privacy

The Illinois Library Association is committed to protecting intellectual freedom and privacy while providing open access to information for all Illinois residents. The association will:

- Continue to educate the public on the safe use of the Internet, including interactive web applications, by children.
- Continue to oppose legislation mandating the use of Internet filters in libraries.
- Encourage governing boards of schools and libraries to develop an Acceptable Internet Use Policy with input from their community.
- Continue to oppose legislation that erodes the privacy of library users.

Access to Library Services

The Illinois Library Association believes access to library services should be a right and responsibility of every Illinois resident. The association will:

- Oppose legislation that would erode public library service areas.
- Work to extend tax-supported public library service to the 10 percent of Illinois residents currently unserved.
- Work to ensure libraries are established in good faith with intentions to operate as a library.
- Work to ensure that school library legislation is expanded to equip all school libraries with certified media personnel.
- Encourage and support initiatives that increase connectivity by ensuring libraries are critical partners in cost-effective broadband planning and build-out.

Increase Effectiveness of Illinois Libraries

The Illinois Library Association is committed to promoting legislation that will increase the effectiveness of Illinois libraries. The association will:

- Work to develop library legislation that is comparable to legislation benefiting other entities of government.
- Work to develop initiatives that improve the ability of Illinois libraries to provide library services to the citizens of Illinois.
- Work to ensure transparency of government and access to information in ways that are cost effective for governmental entities.
- Provide measured, thoughtful direction for legislation that could provide administrative cooperation and public service enhancement that result in economies of scale to libraries.

ILA Fiscal Report

YEAR ENDED JUNE 30, 2016

Revenue

General Operations	\$ 69,511
Membership	\$ 308,406
Conference	\$ 438,056
Publications	\$ 2,191,525
Public Policy	\$ 4,000
Awards	\$ 9,060
Endowment	\$ 23,572
Workshops/Projects	\$ 96,354
Reaching Forward	\$ 123,381
Total Revenue	\$ 3,263,865

Expenses

(before allocation of staff salaries, taxes, and benefits to functional areas)

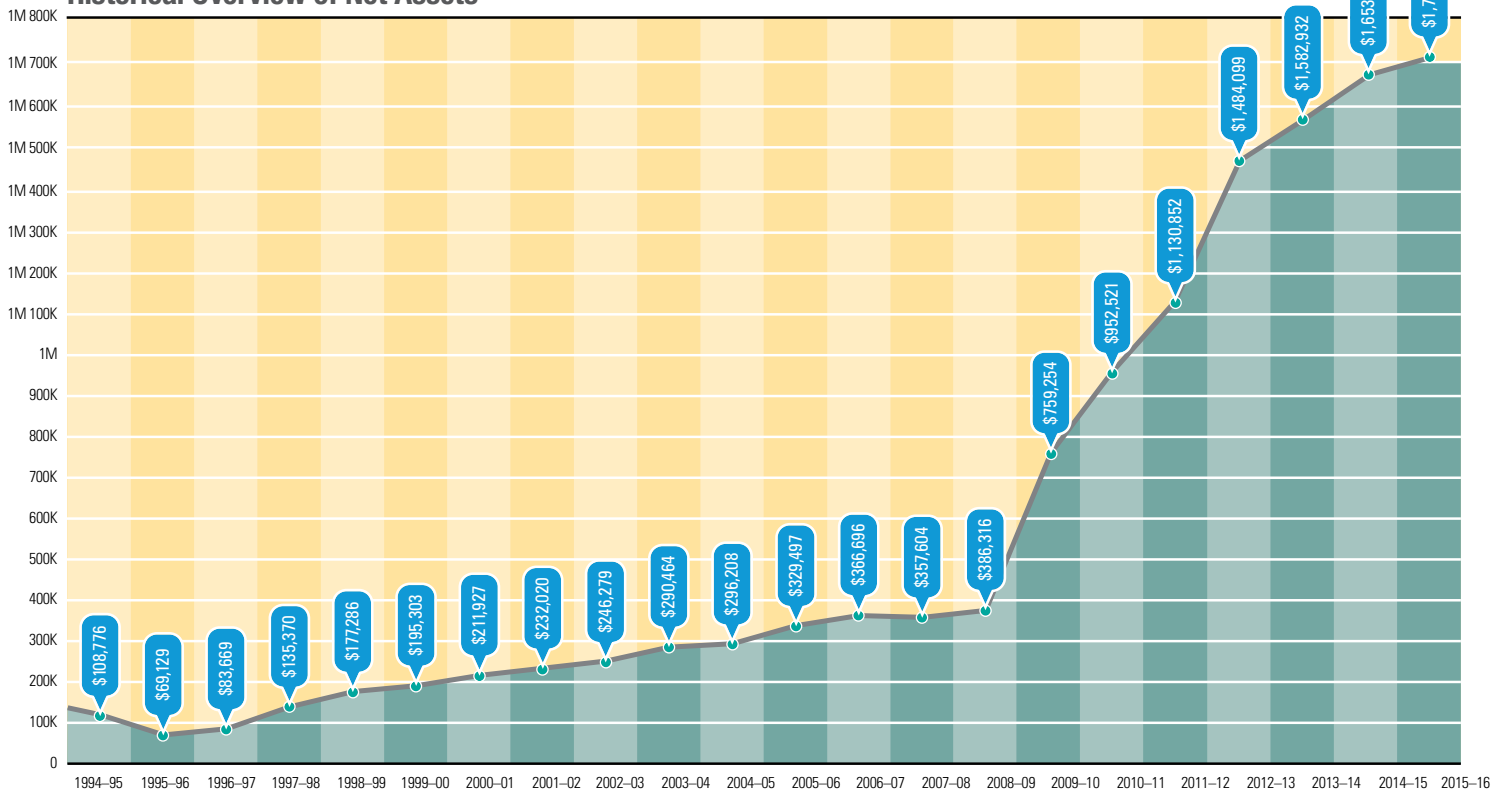
General Operations	\$ 680,554
Membership/Directory/Reporter	\$ 94,859
Conference	\$ 353,092
Board	\$ 14,783
Publications	\$ 1,734,685
Public Policy	\$ 71,890
Awards	\$ 10,348
Workshops/Projects	\$ 100,601
Forums	\$ 4,870
Reaching Forward	\$ 108,634
Total Expenses	\$ 3,174,316

Net Income before Gain on Long-term Investments	\$ 89,549
Gain on Long-term Investments	\$ 2,819
Net Income	\$ 92,368
Net Assets at end of FY 2015	\$ 1,653,354
Net Assets at end of FY 2016	\$ 1,745,722

Net Assets Comprise:

Unrestricted Net Assets	\$ 1,604,437
Temporarily Restricted Net Assets	\$ 9,712
<ul style="list-style-type: none"> • Atkinson Memorial Award (\$3,140) • deLafayette Reid Fund for Continuing Education (\$4,283) • Robert R. McClarren Award Fund for Legislative Development (\$252) • Sylvia Murphy Williams Fund (\$1,297) • Legal Defense Fund (\$675) • Preiser Award (\$65) 	
Permanently Restricted Net Assets	\$ 131,573
Total Net Assets at end of FY 2016	\$ 1,745,722

Historical Overview of Net Assets



Cumulative Surplus

The growth in ILA's net assets has been a conscious strategy over the past twenty years, with the goal of producing an annual budget surplus.

From 2009 to 2013, annual budget surpluses were largely used to build an operating reserve equivalent to 50% of ILA's annual budget, a directive from the executive board. Once that milestone was reached, the board redirected resources to updating and building infrastructure to support future growth and stability.

The strategies that have contributed to realizing these goals include a focus on earned income projects, such as summer reading and a new group insurance program, and also on operating with a small staff and holding overhead and other costs down.

Professional associations have typically faced declines in their traditional sources of revenue—membership, conference, and publications—over this same period, and the need for innovation and entrepreneurial efforts is as strong as ever.

2015–2016	\$ 92,368
2014–2015	\$ 70,422
2013–2014	\$ 98,833
2012–2013	\$ 353,247
2011–2012	\$ 178,331
2010–2011	\$ 193,267
2009–2010	\$ 372,938
2008–2009	\$ 28,712
2007–2008	\$ -9,092
2006–2007	\$ 37,199
2005–2006	\$ 33,289
2004–2005	\$ 5,744
2003–2004	\$ 44,185
2002–2003	\$ 14,259
2001–2002	\$ 20,093
2000–2001	\$ 16,624
1999–2000	\$ 18,017
1998–1999	\$ 41,916
1997–1998	\$ 51,701
1996–1997	\$ 14,540
Total	\$ 1,676,593

Dues Proposal for Membership Meeting

The Membership Task Force, charged with reviewing the current ILA membership dues structure and recommending revisions, was led by Jamie Bukovac, Indian Prairie Public Library District with members Alissa Williams, Morton Public Library District; Lindsay Harmon, Lewis University; Tabatha Anderson, Barrington Area Library, and Jeannie Dilger, La Grange Public Library, ILA Executive Board liaison.

The task force conducted surveys at the 2015 joint conference and online, met with and interviewed both members and non-members, and presented a series of recommendations to the ILA Executive Board in March 2016. After extensive discussion and some minor revisions suggested by the board, the recommendations were finalized and will be presented to the full ILA membership at their meeting in October 2016 for approval. The primary goal is to simplify and clarify membership categories while preserving revenue, with a longer-term goal of making membership more appealing to a wider base of library professionals and supporters.

One of the major changes is to base institutional dues on size of library budget, rather than population served—this was determined to be a more equitable way to address libraries' ability to pay. In addition, the total number of membership categories was reduced from 47 to 29.

See adjacent chart for proposed categories and dues.

PROPOSED MEMBERSHIP CATEGORIES ILA Membership Meeting 2016

PERSONAL

SALARY	DUES	EST # of MEMBERS	REVENUE
25,000 and under	\$40	129	\$5,160
25,001–40,000	\$75	391	\$29,325
40,001–55,000	\$100	277	\$27,700
55,001–75,000	\$150	292	\$43,800
75,001–95,000	\$200	117	\$23,400
95,001 and up	\$250	87	\$21,750
TOTAL	–	1293	\$151,135

FLAT RATE

Students	\$25	0	\$0
Co-members	\$25	41	\$1,025
Retirees	\$50	105	\$5,250
Trustee	\$75	450	\$33,750
TOTAL	–	596	\$40,025
Estimated Revenue	–	–	\$191,160

INSTITUTIONAL

PUBLIC LIBRARY BUDGET	DUES	EST # of MEMBERS	REVENUE
Less than 500,000	\$85	237	\$20,145
500,001–1,000,000	\$150	47	\$7,050
1,000,001–3,000,000	\$225	82	\$18,450
3,000,001–5,000,000	\$300	29	\$8,700
5,000,001–10,000,000	\$500	25	\$12,500
10,000,001–20,000,000	\$750	5	\$3,750
20,000,001–40,000,000	\$2,500	0	\$0
40,000,001–60,000,000	\$5,000	0	\$0
60,000,001 and over	\$7,500	1	\$7,500
TOTAL	–	426	\$78,095

FLAT RATE

Systems	\$1,000	2	\$2,000
School Districts	\$100	11	\$1,100
Special Libraries	\$100	15	\$1,500
Associate	\$200	62	\$12,400
TOTAL	–	90	\$17,000

HIGHER ED ENROLLMENT

0–1,000	\$75	16	\$1,200
1,001–2,500	\$95	14	\$1,330
2,501–5,500	\$140	16	\$2,240
5,501–12,500	\$175	12	\$2,100
12,501–20,000	\$240	3	\$720
20,001 and over	\$360	5	\$1,800
TOTAL	–	66	\$9,390
Estimated Revenue	–	–	\$104,485
Total Estimated Revenue	–	–	\$295,645

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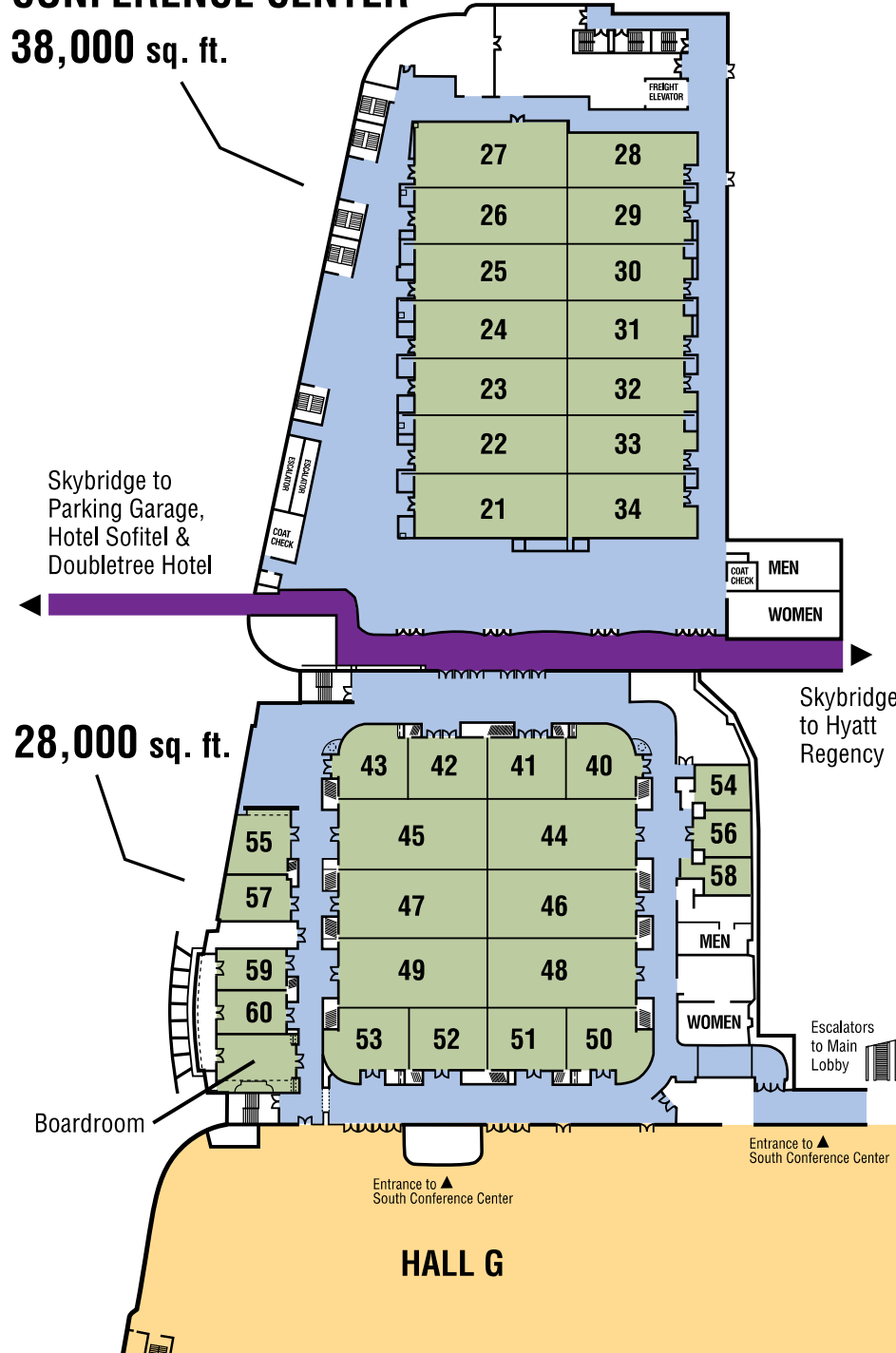
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Floor Plans [Exhibitors]

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ABDO Publishing 227

<http://www.abdopublishing.com>

ABDO offers PreK-12 fiction and non-fiction library bound books. Our titles align with CCSS but are also high interest books kids want to read. We have anywhere eBooks and instant access to books through QR codes.

Ace Relocation Systems, Inc 324

<http://www.acerelocation.com>

Ace Relocation Systems provides professional relocation services, stack moving, reconfiguration, and storage services. Ace Relocation Systems has played a vital role in renovation projects and new library buildouts involving collection shifts, carpet replacement, and complete build outs.

Aidex Corporation 109

<http://www.aidex.com>

Aidex is a manufacturer's representative working with Education and training institutions in Illinois, Indiana, Kansas, Missouri, and Nebraska. We represent a wide array of products with curriculum, training materials, and equipment that focuses on meeting today's local, state, and national educational standards.

American Library Association 414

<http://www.ala.org>

The American Library Association (ALA) is the oldest and largest library association in the world, providing association information, news, events, and advocacy resources for members, librarians, and library users.

ASI Signage Innovations 119

<http://www.asisignage.com>

ASI is committed to providing signage and graphics consultative services to the library market. Our goal is to help people find their way through libraries using graphics solutions and effective exterior, interior, donor recognition, and digital signage.

AtoZdatabases.com 124

<http://www.atozdatabases.com>

Premier provider of databases for business profiles, people finder, jobs/resume templates, background/criminal searches, mailing lists, sales leads, business credit reports and professionals. Free trial - No contracts

AWE Learning 616

<http://www.awelearning.com>

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<http://www.baker-taylor.com>

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<http://www.basch.com>

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<http://www.bettercontainers.com>

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BiblioLabs 117

<http://www.biblioboard.com>

Community engagement tools like SELF-e, Creator and Pressbooks Public allow your local creative community to publish and showcase items on BiblioBoard, making them available to library patrons with no user limits.

Bibliotheca 217

<http://www.3m.com/library>

Big Cozy Books 623

<http://www.bigcozybooks.com>

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<http://www.boopsie.com/>

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Bound to Stay Bound Books 619

<http://www.btsb.com>

We provide prebound juvenile library books with full processing and automation support available.

Bradford Systems 426

<http://www.bradfordsys.com>

Storage and installation solutions provider in Illinois and Indiana since 1968. We represent quality manufacturers of storage equipment, casework, information management technologies and filing supplies available.

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<http://www.brainfuse.com>

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Building Technology Consultants 419

<http://www.btcpc.expert>

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Cook & Kocher Insurance Group, Inc. 618

<http://www.cookandkocher.com>

Cook and Kocher along with our specialized markets has programs to ensure all of your libraries' risks are covered. We currently insure nearly 20 libraries in Illinois.

Cordogan Clark & Associates 329

<http://www.cordoganclark.com>

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EBSCO Information Services offers premium content through databases, journals & magazines, e-books and more. EBSCO also provides a versatile discovery tool for searching across all library resources.

Ehlers & Associates 410

<http://www.ehlers-inc.com>

Ehlers is a Municipal Advisor for financing library building projects. In that funding process we develop long range financial plans for operations and capital projects. Building projects may require referendum approval.

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<http://www.envisionware.com>

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Ex Libris 612

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Ex Libris is a leading provider of cloud-based solutions for higher education. Offers SaaS solutions for the management and discovery of the full spectrum of library and scholarly material, as well as mobile campus solutions.

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Heritage Technology Solutions 607

<http://www.htspc.net>

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HGA Architects and Engineers 418

<https://hga.com/>

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IACRL 611

<http://www.ila.org/IACRL>

Visit the Illinois Association of College and Research Libraries (IACRL) booth to find out what's going on in the Illinois academic library community.

Illinois Heartland Library System 325

<http://www.illinoisheartland.org>

The Illinois Heartland Library System (IHLS) provides delivery and automation (online catalog software) to the libraries of southern and parts of central Illinois.

Illinois Humanities 113

<http://www.ilhumanities.org>

Illinois Humanities is an independent, nonprofit affiliate of the National Endowment for the Humanities, with a mission to strengthen society by fueling inquiry and conversation about ideas and works that shape our culture.

Illinois State Board of Education 115

<http://www.isbe.net/nutrition/htmls/summer.htm>
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Illinois State Treasurer 107

<http://www.illinoistreasurer.gov/>
The Illinois Funds lets government agencies use the Illinois State Treasurer's resources to safely invest their funds. E-Pay is a full-service electronic payment program specifically designed for Illinois government agencies.

Image Systems & Business Solutions 610

<http://www.isbscorp.com>
The Preferred copier vendor of the ILA — ISBS is an Authorized Vendor of Savin MFP's & printers, Avaya Phone Systems, Square 9 Document Management Systems, Axis Video Surveillance Systems & many other business solutions.

Imaging Office Systems, Inc. 318

<http://www.imagingoffice.com>
Access microfilm electronically with full text search capability using Digital Reel. Create your own searchable images from microfilm with the ScanPro Series microfilm scanners. Print, email and save as electronic images.

Ingram Content Group 220

<http://www.ingramcontent.com/libraries>
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Innovative 123

<http://www.iii.com>
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IPRM Construction Management 225

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iREAD 128

<http://www.ireadprogram.org>
Summer Reading is big fun with Reading by Design! Check out the 2017 iREAD program and be inspired by the creativity of authors, illustrators, builders, inventors, artists, architects, and makers everywhere.

ISLMA 327

<http://islma.org>
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Knutte & Associates, P.C. 223

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Lauterbach & Amen, LLP 428

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Libraries of Illinois Risk Agency (LIRA) 624

<http://www.lirapool.com>
LIRA is a unified cooperative insurance pool providing comprehensive, affordable insurance coverage to Illinois public libraries and districts.

Library Furniture International, Inc. 205

<http://www.libraryfurniture-intl.com>
LFI specializes in sales and service of library furniture, shelving and display, and custom solutions to libraries, media and cultural centers, and educational and learning institutions.

Library Strategies 228

<http://LibraryStrategiesConsulting.org>
Library Strategies is an innovative consulting group within The Friends of the Saint Paul Public Library. We continually develop new models and tools to deliver results that are realistic, actionable, and cost-effective.

LIMRiCC 430

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LIMRiCC provides unemployment and health insurance solutions to libraries across Illinois. Stop by our booth to see how we can help your library reduce costs!

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Management Association 319

<http://www.hrsourc.org>
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Mango Languages 527

<http://www.mangolanguages.com>
Mango Languages creates lovable language-learning experiences for libraries and schools using building-block methodology, conversational approach, relevant content, and live training with native speakers.

Media Technologies 424

<http://www.mediatechnologies.com>
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Nagle Hartray Architecture 210

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OCLC, Inc. 412

<http://www.oclc.org>

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Penguin Random House 609

<http://www.penguinrandomhouse.com>

The mission of the Penguin Random House Library Marketing Department is to put great books into the hands of librarians before they are published, as well as to provide resources to assist with Readers' Advisory.

Playaway Pre-Loaded Products 524

<http://www.playawaydigital.com>

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Polygon Document Recovery Services 427

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Product Architecture + Design 216

<http://www.product-architects.com>

Product Architecture + Design is a small firm in Chicago focused on the design and program for public libraries. We provide unique solutions by collaborating closely with each of our clients.

RAILS/Illinois Talking Book Outreach Center 213

<http://www.railslibraries.info>

Talking Books opens the world of reading to the people of Illinois who cannot read standard print due to a visual or physical limitation.

Rainbow Book Company 406

<http://www.rainbowbookcompany.com>

Distributor of children's books K through 12, Spanish & bilingual titles. Easy Readers, Accelerated Readers, and E-Books. Processing and shelf-ready available.

Reaching Across Illinois Library System (RAILS) 206

<http://www.railslibraries.info>

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<http://www.recordedbooks.com>

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Rob Innes Publisher's Representative 530

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<http://www.rwbaird.com>

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RTI — DVD Repair 214

<http://www.rtico.com>

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S&P Global Market Intelligence 219

<http://www.spglobal.com/marketintelligence>

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Scannx, Inc. 224

<http://www.scannx.com>

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<http://www.shalesmcnutt.com>

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SirsiDynix 106

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Tech Logic 420

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Tei Landmark Audio 218

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The Book Farm, Inc. 120

<http://www.thebookfarminc.com>

The Book Farm is a wholesale company that provides children's library books. We carry trade, hardcover, prebounds, and board books. We also have puppets, educational toys, felt products, and big books.

The Library Corporation - TLC 620

<http://www.tlcdelivers.com>

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The Road Runner Press 505

<http://www.TheRoadRunnerPress.com>

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Today's Business Solutions Inc. 405

<http://www.singlecard.com>

TBS, a provider of high-tech library solutions; enhancing patrons' experience with computer reservation, mobile printing, print management, scan kiosk, Fees/Fines Payment with PCI Compliant Credit/Debit Card solutions.

Turtleback Books 335

<http://www.turtleback.com>

At Turtleback Books, we are dedicated to providing children and adults with the most popular literature in a sturdy hardcover library binding created for the highly demanding school and library environment.

U.S. Citizenship and Immigration Services 118

<http://www.uscis.gov/citizenship>

U.S. Citizenship and Immigration Services is the federal government agency that oversees lawful immigration to the United States. USCIS offers educational products and resources that welcome immigrants, promote English language learning and education on the rights and responsibilities of citizenship, and prepare immigrants for naturalization and active civic participation.

University of Illinois Graduate School of Library and Information Science 515

<http://www.ischool.illinois.edu>

Visit Booth 515 to learn about on-campus and online programs at the iSchool at Illinois: MS in LIS, MS in Information Management, Certificate of Advanced Study, and PhD.

Vanguard Energy Services, LLC 605

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Williams Architects 520

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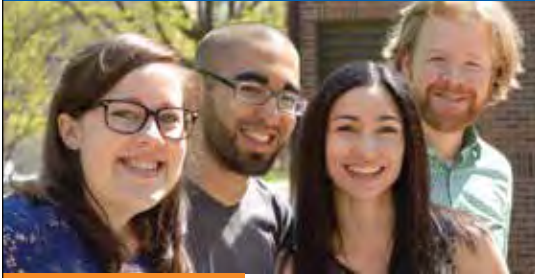
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Zoobean 135

<http://www.beanstack.org>

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