

IACRL @ ILA Schedule

2019 Illinois Library Association Annual Conference

October 22-24, 2019 • Tinley Park Convention Center

Tuesday, October 22



9:00 – 10:30 a.m.

Opening Session Keynote Robert Stein

Robert Stein brings his extensive experience as a museum leader, technology expert and strategist to Shedd's Guest Experience and Communications division. He champions Shedd's standards for quality programmatic and exhibit experiences that are science- and conservation-based while inviting guest participation. He provides leadership, access and consistent guidance to ensure all aspects of the guest experience align with the aquarium's goals.

Stein came to Shedd from the American Alliance of Museums, where he was executive vice president and chief program officer. Before that, he served as deputy director of the Dallas Museum of Art, and at the Indianapolis Museum of Art, he was deputy director for research, technology and engagement.

In the academic world, Stein was assistant director of Indiana University's Pervasive Technology Lab and senior visualization programmer at the National Center for Supercomputing Applications at the University of Illinois. He began his career as a scientific simulation and graphics specialist, but even as a child, he had an aquatic connection as an avid fish hobbyist.

Stein is also an author, speaker and consultant, addressing the impact of museums in their communities and how technology and metrics benefit museum innovation and improvement. Stein earned a Bachelor of Science degree in electrical and computer engineering from the University of Illinois, Urbana-Champaign.

Robert Stein is speaking in place of Bridget C. Coughlin, Ph.D. who has an unavoidable conflict.

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10:45 - 11:45 a.m.

Collaborating with Academic Departments to Provide Outreach and Educational Services in a Medical Education Environment

Building partnerships on campus provides the Library of Rush University Medical Center and the Rush Archives with the opportunity to participate in outreach activities offered by Student Life

and Engagement, Community Engagement, development, and other internal stakeholders. Through these collaborations, we have been able to provide programming for clinicians, students, faculty, staff, and high school students. Not only do these programs increase the visibility of the Library of Rush and Rush Archives on the campus of an academic medical center, they also allow us to contribute to our local community on the West Side of Chicago.

Speakers: Reina Williams and Nathalie Wheaton, Rush University Medical Center Archives

Tracks: Collaboration and Community Engagement; IACRL @ ILA

Tags: Civic/Community/Campus Engagement; Collaboration; Partnerships and Collaboration

How Do You Manage? Time and Task Management for Busy Professionals

Are you overwhelmed by an endless to-do list or email inbox? Is your current task management system less than optimal? Are you thinking, "What's a task management system?" If you answered "yes", then this session is for you. Come learn about time and task management (and a bit of work/life balance) and swap task management strategies with other busy professionals. This session will showcase digital, app-based, and analog task management systems and give you a plethora of strategies to get yourself together.

Speaker: Bethany Burbidge Stremmel, University of Illinois Springfield

Tracks: IACRL @ ILA; Personal Enrichment and Growth

Tags: Management; Multi-Type; Work/Life Balance

Increasing Workshop Attendance by Offering Them Online

Learn how shifting from in-person workshops to an online webinar format greatly increased library workshop attendance at a STEM university, the Illinois Institute of Technology.

Attendees will gain: (1) advice for re-formatting a workshop developed for in-person attendance for online use; (2) tips for making an online workshop interactive and effective, and (3) marketing ideas for maximum workshop attendance. Instructional librarians who offer standalone workshops and are frustrated about dismal turnout should attend, especially if they are hesitant or unsure about trying an online format.

Speaker: Andrea Jakubas, Illinois Institute of Technology

Tracks: IACRL @ ILA; Teaching, Learning, and Instruction

Tags: Distance/Online Learning; IACRL @ ILA (academic-focused); Teaching and Learning

Noon – 1:15 p.m.

Awards Luncheon

Celebrate the achievements of your colleagues at the Awards Luncheon. Tickets for the Awards Luncheon can be purchased when you register. Pre-registration is required for this ticketed event; tickets cannot be purchased on-site.

1:30 - 2:30 p.m.

Telling Our Story: Articulating Library Value Across Type

A panel of presenters from school, public, academic, and special libraries will discuss the challenges and opportunities facing them in articulating the value of their library to community members, administrators, teachers, and other stakeholders. There will also be a short

presentation of data collected from the RAILS Telling Our Story campaign survey and an exploration of resources available to libraries across types.

Speaker: Daniel Bostrom, Reaching Across Illinois Library System

Tracks: Advocacy and Funding; IACRL @ ILA

Tags: Civic/Community/Campus Engagement; Marketing; Public Relations

Census 2020: Make Sure Illinois Counts

The once-a-decade Constitutionally mandated population count determines the amount of federal funds local communities and states receive, and the number of members each state has in the United States House of Representatives. Libraries are directly affected by the Census through population-based federal funding such as the Institute of Museum and Library Services grants to states under the Library Services and Technology Act, as well as the state's annual public library per capita and equalization grant program. This session on the 2020 Census will focus on the actions libraries can take to ensure a complete and accurate count.

Speaker: Joseph Natale, Illinois State Library

Tracks: Collaboration and Community Engagement; IACRL @ ILA

Tags: Equity, Diversity, Inclusion; Public Policy/Government Relations; Public Relations

This Is Not What I Thought I'd Be Doing: How 4 Librarians Made a New Path for Themselves and You Can Too

Have you been thinking about exploring a new area of librarianship? Does making a career transition excite you but you don't know how to prepare for it? Our panel of librarians will describe their experiences branching out into new areas of librarianship. They'll discuss why a career transition was right for them, how they made the shift, and lessons learned along the way. You'll leave with practical resources and advice so you can be confident when you're ready to make your career transition.

Speakers: Kimberly Tipton, Crystal Lake Public Library; Caitlin Savage, Skokie Public Library; Lizzie Matkowski, Downers Grove Public Library; Cherie Watson, Southern Illinois University Carbondale - Morris Library

Tracks: IACRL @ ILA; Personal Enrichment and Growth

Tags: Career Advice; Continuing Education and Professional Development; Personal Growth



1:30 – 3:45 p.m.

Judging or Joining? Conscious Actions for Inclusion

Transforming organizations toward greater and more authentic inclusivity requires that members of that organization understand the types of behaviors that lead to inclusion as well as those that exclude people (that are exclusionary). In this session, we will learn to recognize and engage behaviors that bring people together and those that isolate, marginalize, or exclude others. Utilizing an organization development framework called Conscious Actions for Inclusion, attendees will

learn how to integrate specific actions – characterized as "joining behaviors" – into a workplace environment and to identify judging behaviors that can be distancing. Included in this session

will be active participant discussions engaging this model in real-life scenarios from personal experiences. Participants will come away with research-based strategies and foundational knowledge about implementing inclusive behaviors and tools for recognizing and neutralizing exclusionary behaviors.

Speaker: Mark Puente, Association of Research Libraries

Tracks: Diversity and Special Populations; IACRL @ ILA

Tags: Best Practices and Standards; Equity, Diversity, Inclusion; Personal Growth

2:45PM - 3:45 PM

A New Concept in University Libraries - Purdue University's Wilmeth Active Learning Center

Opened in 2017, The Wilmeth Active Learning Center features a unique approach to the academic library - a library building that incorporates 27 active learning classrooms in 7 varieties. The building draws upon the best of the traditional aspects of each space type, while creating a new learning environment where they overlap, accentuating the interdependency of the Libraries and academic units. This flexible, student centered approach helps incorporate information literacy with every aspect of academia. It encourages experimentation in pedagogy and collaborations while breaking down barriers between academic units, reinforcing the library as a unifying campus element.

Speaker: Nanette Andersson, Purdue University

Tracks: Buildings and Facilities; IACRL @ ILA

Tags: Buildings and Facilities; Design Thinking; IACRL @ ILA

Programming for Intellectual Freedom: How (and Why) Libraries Can Host Challenging Conversations on Controversial Topics

Public and academic libraries pride themselves on developing collections that address controversial topics from differing perspectives. It is uncommon, however, for differing perspectives to inform the curation of library programming. This presentation will reflect on twelve library events-- ten panel discussions and two debates – featuring speakers with diverse perspectives on controversial topics. The first eight of these events were held at a public library branch and the remainder were held at a regional university library. The presenter will guide attendees in generating designs for similar events and in anticipating the promises and pitfalls of hosting such events at their libraries.

Speaker: Edward Remus, Northeastern Illinois University

Tracks: IACRL @ ILA; Programming

Tags: Civic/Community/Campus Engagement; Intellectual Freedom and Ethics; Programming

4:00 - 5:00 p.m.

How to Construct (or Remodel) a Library Building and Keep out of Trouble.

Constructing, or remodeling, a library building is an amazingly permanent undertaking. When it comes to buildings, doing things right the first time is essential. Unfortunately, many new library buildings have avoidable design flaws that will frustrate generations of librarians and

library users yet unborn. This program will stress common problems with library designs and how to avoid them, drawing on the presenters' experiences with a couple hundred library design projects and hundreds of visits to library buildings.

Speakers: Fred Schlipf, University of Illinois; John A. Moorman, Consultant

Tracks: Buildings and Facilities; IACRL @ ILA

Tags: Buildings and Facilities; Management; Project Management

System Membership Standards as a Pathway to Excellence

RAILS has been working on membership standards as a pathway to excellence for Illinois libraries. During the spring of 2019 we collected extensive data from our member libraries. This program will provide insight into what we learned from the data collection; next steps in the implementation of standards; and how these standards align with the work of the Illinois State Library and ILA.

Speakers: Deirdre Brennan, RAILS; additional speakers to be announced

Tracks: IACRL @ ILA; Leadership, Management, and Staff Development; Trustees

Tags: Assessment and Evaluation; Best Practices and Standards; Multi-Type

Implementing and Assessing a Collection Mapping Tool

In a large library, users can be stumped when trying to locate an item after they find it in the catalog. Libraries are adopting special third-party tools to show users just where items are in the building. One of these is StackMap. A public and an academic library will discuss their implementation and assessment of this tool, sharing the challenges they faced as well as the effects on users. The variety of assessment techniques employed can be applied at a wide range of institutions.

Speakers: Gwen Gregory, University of Illinois at Chicago Library; Sarah Slack, St. Charles Public Library; Allan Berry, University of Illinois at Chicago Library; and Jung Mi Scoulas, University of Illinois at Chicago

Tracks: IACRL @ ILA; Technology

Tags: Access Services; Assessment and Evaluation; User Experience

Wednesday, October 23

8:00 - 10:00 a.m.

IACRL Unconference

Join your academic colleagues for networking and idea sharing, as we discuss topics important to our everyday work. Facilitators will recommend topics for discussion, but audience members contribute their suggestions as well. Academic librarians are faced with busy schedules, changing environments, and unexpected challenges. Spend the morning with your colleagues to problem-solve, share stories, and leave with innovative ideas. Academic library staff from all departments, classifications, and levels of experience are welcome and encouraged to attend!

Moderator: Sue Franzen, Illinois State University - Milner Library

Tracks: IACRL @ ILA; Teaching, Learning, and Instruction

Tags: Continuing Education and Professional Development; IACRL @ ILA; Networking

The Unconference continental breakfast is made possible by the generous support of CARLI.



10:30 a.m. – Noon

Membership Meeting and President's Program

Learn more about what happened in Illinois Libraries in the past year and what we're looking forward to in the coming year. Non-members are invited to attend the Membership Meeting. The Membership Meeting will be followed by the President's Program, featuring a presentation by Eugenia Cheng.



Eugenia Cheng is a mathematician and concert pianist. She is Scientist in Residence at the School of the Art Institute of Chicago and won tenure at the University of Sheffield, UK. She has previously taught at the universities of Cambridge, Chicago and Nice and holds a PhD in pure mathematics from the University of Cambridge. Alongside her research in Category Theory and undergraduate teaching her aim is to rid the world of "math phobia."

Eugenia was an early pioneer of math on YouTube and her videos have been viewed around 15 million times to date. She has also assisted with mathematics in elementary, middle, and high schools for 20 years. Her first popular math book *How to Bake Pi* was featured

on the Late Show with Stephen Colbert, and *Beyond Infinity* was shortlisted for the Royal Society Science Book Prize 2017. She also writes the Everyday Math column for the *Wall Street Journal*, and recently completed her first mathematical art commission, for Hotel EMC2 in Chicago. She is the founder of the Liederstube, an intimate oasis for art song based in Chicago. Her latest book, *The Art of Logic in an Illogical World* was released in July of 2018.

Noon – 1:30 p.m.

IACRL Luncheon

Join your academic colleagues for a networking lunch. Pre-registration is required for this ticketed event; tickets cannot be purchased on-site.

Exhibits Buffet Luncheon

For those not attending the IACRL Luncheon, join our exhibitors for a light buffet lunch in the exhibit hall. Poster Sessions will be held concurrently.

1:45 - 2:45 p.m.

Project Outcome for Academic Libraries: Data for Impact and Improvement

Attendees will learn about ACRL's new Project Outcome for Academic Libraries surveys and resources. Project Outcome is a free toolkit that helps libraries measure four key learning outcomes – knowledge, confidence, application, and awareness – across seven library program and service areas. The survey topics cover: Instruction, Events/Programs, Research, Teaching Support, Digital & Special Collections, Space, and Library Technology. The toolkit provides academic libraries of any size the means to easily measure outcomes and use that data as the basis for improvements and advocacy. This session will include opportunities for questions and discussion among participants.

Speakers: Sara Goek, Association of College and Research Libraries; Gwen Gregory, University of Illinois at Chicago Library

Tracks: Assessment and Evaluation; IACRL @ ILA

Tags: Assessment and Evaluation; Guidelines and Standards; IACRL @ ILA

Who's Afraid of the Big Bad Library?: Library Anxiety and its Effect on Information Seeking Behaviors—A Mindfulness Based Alternative

Library anxiety in college students, particularly freshmen, is often a barrier to research and learning. Library anxiety leads to the procrastination of homework assignments as well as incomplete or inaccurate research. This presentation will be on library anxiety and how it affects information seeking behaviors. It will also deal with ways of ameliorating library anxiety through the practice of mindfulness techniques. The presenter will seek to demonstrate that both librarians and teaching faculty should be aware of the characteristics of high-anxious students, and increase the availability of anxiety-reducing interventions for students.

Speaker: Willilam Pankey, Harper College

Tracks: IACRL @ ILA; Teaching, Learning, and Instruction

Tags: Information Literacy; Mindfulness; Research

3:00 - 4:00 p.m.

Speed Mentoring and Networking for Library Staff

A positive mentoring relationship can be important for library staff at any stage of their career. Whether you are new to the field, new to a management role, or interested in transitioning into a different library type, someone to help answer your questions and expand your thinking can be an invaluable asset. The ILA Public Library Forum and the Illinois Association for College and Research Libraries bring you the opportunity to meet potential mentors while networking with professionals in your field.

Moderators: Jennifer Hovanec-Oracion, Indian Trails Public Library District; Michelle Nielsen Ott, Methodist College; Alissa Williams, Morton Public Library

Tracks: IACRL @ ILA; Personal Enrichment and Growth

Tags: Mentoring; Multi-Type; Networking

Dollars and Sense: Building Your Library's Fundraising Capacity

Based on current research about philanthropy/fundraising in public libraries in Illinois, walk away with lessons and tips to grow the fundraising support for your library specifically through contributions from individuals. Understand the state regulations about the creation and annual requirements for nonprofits in Illinois including financial reporting, board governance, and fundraising management. Know what to watch out for when it comes to planning fundraising special events and the fundraising roles of staff and volunteers.

Speaker: Alicia Schatteman, Northern Illinois University

Tracks: Advocacy and Funding; IACRL @ ILA

Tags: Budget Planning and Finance; Friends Groups and Foundations; Fundraising and Development

Assessment and Evaluation in Library Makerspaces: Tools to Try and Adapt

Making and learning in a library makerspace is often characterized by learner-driven engagement in creative interdisciplinary production. While these experiences can be incredibly engaging for learners of all ages, there are few tools to help library staff make evidence-based claims about learning and engagement. This workshop will share the process of developing evaluation tools for making with library staff from three libraries in Madison, WI, Chicago, IL and Buffalo, NY. Participants will engage in aspects of this evaluation tool development process as well as the use of one of the libraries' evaluation tools.

Speakers: Peter Wardrip, University of Wisconsin; Rebecca Millerjohn, Madison Public Library; Eric Reyes, Chicago Public Library; Caitlin Martin, Research and Evaluation Consultant; Ephraim Ramirez, Jr., Chicago Public Library

Tracks: Assessment and Evaluation; IACRL @ ILA

Tags: Design Thinking; Makerspaces; Research

From Seedling to Full Bloom: Open Educational Resources at Illinois Community Colleges

Three librarians and one administrator representing three community colleges will provide their perspectives and experiences successfully establishing, growing, and maintaining Open Educational Resources (OER) programs. Each institution represents a different point of the life

cycle of their program. Moraine Valley Community College is just getting an established program, Harper College has established and continues to grow, and Triton College has recently reached their million dollars in cost savings milestone! The four panelists will present on their institution's process and journey and then open the floor for questions and further discussion. Speakers: Daniel Matthews, Moraine Valley Community College; Sara Gallagher, Moraine Valley Community College; Jennifer Lau-Bond, Harper College; Lauren Kosrow, Triton College
Tracks: IACRL @ ILA; Teaching, Learning, and Instruction
Tags: Campus-wide Initiatives; IACRL @ ILA; Open Education Resources

4:00 – 5:00 p.m.

Exhibits Ice Cream Social

Join our exhibitors for an afternoon treat – and the first Passport for Prizes drawing. Poster Sessions will be held concurrently.

5:30 – 8:00 p.m.

Ninth Annual Pub Stroll

Don't miss ILA's most popular networking event! Each stop on the Pub Stroll serves food and will offer drink specials. Plan to have dinner with old friends and new colleagues. No registration is required. Attendees set their own schedule and are responsible for their own food and beverage purchases. A full list of venues and a map will be available prior to the conference.

Thursday, October 24

9:00 - 10:00 a.m.

Implementing Linked Data in Libraries: What? Why? How?

Linked Data makes possible new ways of resource access and discovery for exposing bibliographic and cultural heritage information on the open web. This panel is an opportunity to explore the possibilities of what a fully integrated Linked Data world means for libraries. A panelist from a library consortium will discuss the benefits linked data could possibly bring to public libraries, along with the special challenges linked data faces when interacting with a consortial catalog. Two panelists from an academic library will share how their Linked Data projects in digital collections enhance discovery and user experience.

Speakers: Nincy George, RAILS; Scott Brandwein, SWAN Library Services; Myung-Ja "MJ" K Han, University of Illinois at Urbana Champaign; Timothy W Cole, University of Illinois Library at Urbana-Champaign

Tracks: Collections and Technical Services; IACRL @ ILA

Tags: Cataloging; Metadata; Technical Services

Public Speaking for Librarians: Tips & Tricks to be an Excellent Communicator

Speaking in public can be a terrifying experience but a skill that is needed more and more in libraries every single day. Learn how to stay calm under pressure, eliminate word whiskers, and become a more polished speaker with some simple tips. By the end of the session you'll have tools to add to your public speaking tool belt and resources to take your public presence to the next level.

Speakers: Billie Moffett, Gail Borden Public Library District; Margaret Grundmeier, Gail Borden Public Library

Tracks: IACRL @ ILA; Leadership, Management, and Staff Development

Tags: Career Advice; Management; Personal Growth

Get Your Geek On: Fun with Fandom at Your Library

From barely geeky to fairly geeky, your patrons will love letting their fan flags fly when you bring fandom programming to your library. Bring your questions! Our panelists will share tips, tricks, and lessons learned in creating small, medium, and large programs for all ages. Try your hand at fandom trivia, mad-libs, role-playing, and other fandom fun in this interactive session that targets the nerd in all of us.

Speakers: Andrea Johnson, Mount Prospect Public Library; Donna Block, Illinois State University - Milner Library; Shaira Rock, Elmhurst Public Library; Erin Fixel, Orland Park Public Library; Melissa Apple, Oak Lawn Public Library

Tracks: IACRL @ ILA; Programming

Tags: Multi-Generational Engagement; Popular Culture and Fandom; Scalable Programming/Services

10:00 – 11:00 a.m.

Exhibits Coffee Break

11:00 a.m. - Noon

How Technical Services Staff Can Help Reluctant Weeders

Technical Services staff have a variety of products and services at their disposal to assist selectors in the weeding process. In the past, there has often been a disconnect between Technical Services staff running reports to identify low-circulating or poor condition items, and selectors using these reports to identify which titles should be weeded. In this session, panelists who have completed successful weeding projects will discuss ways that Technical Services staff and selectors can work together to create a vibrant, relevant collection at your library.

Speakers: William Schultz, Booth Library; Nanette Donohue, Champaign Public Library; Madeleine Belk, Tinley Park Public Library; Rebecca Bartlett, La Grange Public Library

Tracks: Collections and Technical Services; IACRL @ ILA

Tags: Assessment and Evaluation; Collection Development; Technical Services

Social Media: Are We Free?

The use of social media has changed the way we share information and interact with others. Yet, are library employees free to express themselves on their personal accounts? How should we respond to instances of online bullying? What are the legal ramifications for personal accounts for public employees? This session will explore these issues as well as discussing personal freedom of speech and institutional representation.

Speakers: Kristin Pekoll, Office for Intellectual Freedom, American Library Association; Julie Tappendorf, Ancel Glink; Rose Barnes, Oak Park Public Library

Tracks: IACRL; Technology

Tags: Intellectual Freedom and Ethics; Personal Growth; Privacy

Noon – 1:30 p.m.

Exhibits Buffet Luncheon

Join our exhibitors for a light buffet lunch in the exhibit hall. Poster Sessions will be held concurrently.

1:45 - 2:45 p.m.

Weaving Technical Services into the Fabric of Your Library

Although the notion that technical services are public services is not an unfamiliar drum beat, the way technical service librarians express and demonstrate this varies between librarians and types of libraries. This is particularly true in increasingly collaborative and integrated environments (by necessity as well as by choice). Panelists will examine common reasons and rationales for more visibility and influence of technical services outside of its usual realm and the forms that these can take. They will also discuss how they have enhanced library services and added intrinsic value to their organizations.

Speakers: William Schultz, Eastern Illinois University – Booth Library; Amanda Kaiser, St. Charles Public Library; Miranda Calhoon, Joliet Public Library

Tracks: Collections and Technical Services; IACRL @ ILA

Tags: Collaboration; Organizational Change; Technical Services

Making the Shift to Inclusive Librarianship: Learning from Reference and Instruction Interactions

Northeastern Illinois University is the most diverse university in the Midwest. By reflecting on interactions at NEIU's busy reference desk and instruction program, three librarians will share lessons we have learned in striving to be more inclusive in our work. Citing examples from working with individuals of different races, genders, and ability on issues ranging from providing directions to the bathroom to questioning authority in academic publishing, we lay bare our cultural missteps so we can learn from them together. We will invite attendees to share their own challenges and experiences at the end of this panel session.

Speakers: Michelle Oh, Northeastern Illinois University; Robin Harris, Northeastern Illinois University; Alyssa Vincent, Northeastern Illinois University

Tracks: Diversity and Special Populations; IACRL @ ILA; Reference and Readers' Advisory

Tags: Equity, Diversity, Inclusion; Public Services; Teaching and Learning

Leading Change, Leaning into Hope

Librarians and staff are dedicated to serving their users' evolving needs leading to overextended programming relative to staffing. Session attendees will learn how to assemble a team, communicate effectively, create a plan that includes process mapping and ethnography, and apply change management techniques to help facilitate change and instill hope. Attendees will leave inspired to free up time and space for a more harmonious work environment, leading ultimately to better service to our communities.

Speakers: Kimberly Schotick, Illinois Institute of Technology; Cathy Mayer, Trinity Christian College; Carolyn Ciesla, Prairie State College

Tracks: IACRL @ ILA; Leadership, Management, and Staff Development

Tags: Change Management; Organizational Change; Personal Growth

3:00 - 4:00 p.m.

Sparking Patron Joy by Making Space to Grow

The purpose of any library is to serve the needs of its community, and currently we see libraries shifting from repositories of physical media into hubs of information, engagement, and creation. However, space itself is at a premium! Focusing on what "Sparks Joy" for our patrons can become our beacon as we declutter our collections to improve our users' experiences. A panel of public and academic library workers of all sizes will discuss how they transformed their collections and spaces, increasing their impact and circulation along the way. And it all began with thoughtfully removing unnecessary materials.

Speakers: Tom Goetz, William Rainey Harper College; Skye Lavin, Forest Park Public Library; Sarah Sagmoen, University of Illinois Springfield; Karen Toonen, Naperville Public Library

Tracks: Buildings and Facilities; Collections and Technical Services; IACRL @ ILA

Tags: Change Management; Collection Development; User Experience

What's the Buzz? Can't Miss Books for Adults

Want to hear about the books your patrons will be asking for over the next six months? Curious about the monthly LibraryReads list, and want to know how to get involved? A panel of readers' advisory experts will share tips and tricks for keeping up with what's next in books for adult readers and discuss the forthcoming books that they're most excited about, followed by a virtual book buzz session with the Library Love Fest crew from HarperCollins.

Speakers: Nanette Donohue, Champaign Public Library; Magan Szwerek, Schaumburg Township District Library; Alissa Williams, Morton Public Library

Tracks: IACRL @ ILA; Reference and Readers' Advisory

Tags: Adult Services; Collection Development; Readers' Advisory