

**2017 Illinois Library Association Annual Conference** Conference and Exhibition October 10–12, 2017 Tinley Park Convention Center Tinley Park, Illinois #ILAAC17

# Peak Performance

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### **Highlights:**

Library Specific Insurance

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## **Testimonials:**

"Participation in LIRA gives Illinois libraries an opportunity to get in on the ground floor of a collaborative endeavor that has the potential to affect significant cost savings over time. The strength of group participation enables LIRA to leverage more comprehensive coverages at competitive rates. In these challenging economic times when libraries face fierce competition for tax dollars and other fiscal struggles, it is a tremendous benefit."

#### Vickie Novak, **Glenview Public Library**

"Because of my association with LIRA, I am a more sophisticated professional and steward for the library and community. I've learned more than I had in almost 30 years of working in libraries about safeguarding community assets as a direct result of my involvement with LIRA. I'm grateful to be an original participant in this valuable undertaking. Hopefully, additional Illinois libraries will come to understand LIRA is more than insurance; it's a community pulling for each other, contributing to a greater good, and ensuring all are stronger, safer, smarter, and better as a result."

> **Tina Hubert** Six Mile Public Library

"Like many libraries, our rates have been going up each year, even with no claims. We have seen significant savings by joining the LIRA pool. In addition, we've already had to submit our first claim, and it was handled quickly and smoothly. I hope more libraries join the pool to further our purchasing power."

Increased Coverage/Higher

Limits

#### **Jeanie Dilger** La Grange Public Library

"Being a member of LIRA I feel as if I am a partner instead of being a client. Whenever I have a questions the team often responds within hours, if not sooner, with a knowledgeable, thorough answer. I am also very happy with LIRA's carrier partners. I have a long and complicated workers compensation claim and they have been wonderful to work. I highly recommend LIRA to any library that wants a partner for their insurance needs. It offers superior coverage at a competitive cost and provides the members ability to receive money back!"

**Kathy Parker** Glenwood - Lynwood Public Library

### **TO GET STARTED - VISIT BOOTH 801**

Tia Incapreo 630-438-1586 tia\_incapreo@ajg.com

WWW.LIRAPOOL.COM

Marcus Henthorn 630-694-5152 marcus\_henthorn@ajg.com

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#### **Welcome to Tinley Park!**

On behalf of the 2017 Conference Program Committee, we are thrilled to welcome you to the 2017 Illinois Library Association Annual Conference - Rise Up!

Libraries of all types foster diversity, engage community, and champion social justice. This conference offers us an opportunity to come together and share our ideas to better our communities, our institutions, and ourselves. We're so glad you've joined us as we showcase how librarians are making a difference, improving their libraries, and uplifting their patrons.

Opening Keynote speaker, Vernā Myers, is sure to make you want to Rise Up! Myers is on a personal mission to disrupt the status quo and she knows how to: she's lived it. Her dynamic, laugh-out-loud speech will inspire you to go further — to move beyond leveling the playing field to create a new field altogether — and empower people of all backgrounds to contribute at their highest levels.

Be sure to make time to visit the exhibit hall to check out the latest products and services for your library. The exhibits are open Wednesday and Thursday, with lunches and snack breaks provided.

We hope that in addition to attending inspiring presentations, panels, and poster sessions, you'll take advantage of some opportunities to network and make new connections. Join us at the Wednesday night pub stroll, meet with colleagues on the exhibit floor, join a Tuesday night dine-around, or catch up over morning coffee.

At the end of the conference, you'll definitely be ready to mark your calendar for next year's ILA Annual Conference, October 9–11, 2018 in Peoria.

Join the conversation with us on Twitter, Instagram, and Facebook using the hashtag #ILAAC17. It's time to Rise Up!

Melissa Gardner ILA President

Geannie Dilger

Jeannie Dilger Conference Co-Chair

Sarah Sagmoen Conference Co-Chair

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## 2017 Conference Program Committee

**Melissa Gardner**, ILA President Palatine Public Library District

**Jeannie Dilger,** Co-Chair La Grange Public Library

**Sarah Sagmoen,** Co-Chair University of Illinois at Springfield

Heather Beverley Cook Memorial Public Library District, Libertyville

Julia Cozad-Callighan Normal Public Library

**Dave Della Terza** Naperville Public Library

Susan Franzen Illinois State University, Milner Library, Normal

Kristine Hammerstrand Consortium of Academic and Research Libraries in Illinois (CARLI), Champaign

Alissa Henkel Decatur Public Library

Mikael Jacobsen Skokie Public Library

**Emma Norris** Illinois College, Jacksonville

Katherine Parker Glenwood-Lynwood Public Library District

Anne Slaughter Reaching Across Illinois Library System (RAILS), Burr Ridge

**Christina Stoll** Indian Trails Public Library District, Wheeling

Leah White Skokie Public Library





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#### Good Things Happen When Libraries and Schools Work Together

- Students access the rich breadth of e-content at the library right from their desks
- Public libraries gain patrons and build increasing use and circulation of the digital content they own
- Communities benefit when their tax dollars provide digital resources that can be used by everyone



Visit us at BOOTH #916 to learn about our Community Share Program and all the other great products and services Baker & Taylor has to offer.

Contact a Baker & Taylor representative at communityshare@baker-taylor.com

## 2017–2018 ILA Executive Board

**Melissa Gardner**, President Palatine Public Library District

**Cynthia Fuerst,** Vice President/President-Elect Vernon Area Public Library District, Lincolnshire

**Pattie Piotrowski**, Immediate Past President University of Illinois at Springfield

**Jason Kuhl,** Treasurer Arlington Heights Memorial Library

Sarah Keister Armstrong, Director-at-Large Sarah Keister Armstrong & Associates, LLC, Grayslake

**Christine Barr,** Director-at-Large Fabyan Elementary School, Geneva

**Nanette Donohue,** Director-at-Large Champaign Public Library

**Tim Jarzemsky**, Director-at-Large Bloomingdale Public Library

**Kate Kite,** Director-at-Large Six Mile Regional Library District, Granite City

**Richard Kong,** Director-at-Large Skokie Public Library

**Dennis Krieb,** Director-at-Large Lewis & Clark Community College, Godfrey

**Brian Shepard,** Director-at-Large Indian Trails Public Library District, Wheeling

Anne Slaughter, Director-at-Large Reaching Across Illinois Library System, Burr Ridge

**Leander Spearman**, Director-at-Large Belleville Public Library

**Reina Williams,** Director-at-Large Rush University Medical Center, Chicago

**Allen Lanham,** ALA Councilor Eastern Illinois University, Charleston

## **ILA Staff**

Robert P. Doyle, Executive Director

Cyndi Robinson, Conference and Continuing Education Manager

Tina Koleva, Member Services Manager

Linda Bostrom, Administrative Coordinator

# R E A C H I N G FORWARD

This Annual Conference is for Library Staff in Academic, Public, School, and Special Libraries

### Mark Your Calendar and Save the Date!

#### **Reaching Forward Annual Conference Friday, May 4, 2018**

Donald E. Stephens Convention Center Rosemont, Illinois



Please contact the Illinois Library Association at 312-644-1896 or ila@ila.org with questions For details and updates visit www.ReachingForward.net Celebrating 29 Years of Excellence!

### Monday, October 9

8:00 - 10:00 p.m.

Welcome Reception

## Tuesday, October 10

| 8:00 a.m 5:00 p.m. | Registration Desk Open |
|--------------------|------------------------|
| 9:00—10:30 а.м.    | Opening Keynote        |
| 10:45 — 11:45 а.м. | Program Session 1      |
| noon — 1:15 p.m.   | Awards Luncheon*       |
| 1:30 — 2:30 р.м.   | Program Session 2      |
| 2:45 — 3:45 р.м.   | Program Session 3      |
| 4:00—5:00 р.м.     | Program Session 4      |
| 5:15 — 6:30 р.м.   | Stories & Spirits      |
| 5:30 & 7:00 p.m.   | Dinner with Colleagues |
|                    |                        |

## Wednesday, October 11

| 8:00 a.m 5:00 p.m. | Registration Desk Open        |
|--------------------|-------------------------------|
| 8:00 – 10:00 a.m.  | YSF Breakfast*                |
| 8:00 — 11:15 а.м.  | IACRL Unconference*           |
| 9:00 – 10:00 a.m.  | Program Session 5             |
| 10:15 — 11:15 а.м. | Program Session 6             |
| 11:30 a.m. – noon  | ILA Membership Meeting        |
| NOON — 5:00 P.M.   | Exhibits Open                 |
| NOON — 1:30 P.M.   | Exhibits Opening Buffet Lunch |
| 12:15 — 1:30 р.м.  | PLF Luncheon*                 |
|                    | IACRL Luncheon*               |
| 1:45 — 2:45 р.м.   | Program Session 7             |
| 3:00—4:00 р.м.     | Program Session 8             |
| 3:00—4:00 р.м.     | DiversiTea                    |
| 4:00—5:00 р.м.     | Exhibits Ice Cream Social     |
| 5:30 — 8:00 р.м.   | Pub Stroll                    |
|                    |                               |

## Thursday, October 12

| 8:00 a.m. – 4:30 p.m. | Registration Desk Open         |
|-----------------------|--------------------------------|
| 9:00 а.м. — 2:00 р.м. | Exhibits Open                  |
| 8:30 – 9:00 a.m.      | Trustee Continental Breakfast* |
| 9:00 — 10:00 А.М.     | Program Session 9              |
| 10:00 — 11:00 а.м.    | Exhibits Coffee & Donuts       |
| 11:15 a.m. – noon     | Trustee Coffee Break           |
| 11:00 a.m. – noon     | Program Session 10             |
| noon — 1:30 p.m.      | Closing Exhibits Buffet Lunch  |
| 12:15 — 1:30 р.м.     | Trustee Luncheon*              |
| 1:45 — 2:45 р.м.      | Program Session 11             |
| 3:00 — 4:00 р.м.      | Program Session 12             |
|                       |                                |

\*Pre-Registration Required

## **POSSIBILITY** LIVES IN PUBLIC LIBRARIES

The Public Library Association (PLA) is home to the people who shape that possibility – the public library leaders and staff who invite everyone in to learn, do, and grow.



#### MEMBERSHIP

PLA member opportunities bring library people together, so they can strengthen what makes their library unique and invent what comes next.

#### EDUCATION

Public library staff must constantly adapt and absorb new responsibilities. PLA continuing education opportunities help keep members a step ahead

#### LEADERSHIP

PLA builds public library leaders empowered with the skills necessary to be innovative and successful leaders of change.

#### ADVOCACY

PLA is committed to working on behalf of its members to move the profession forward and represent the interests of public libraries everywhere.

#### INITIATIVES

PLA's groundbreaking initiatives do more than develop new skills — they move the public library profession to ever more innovative places.

- Digital Literacy
- Early Literacy
- Equity, Diversity, and Inclusion
- Family Engagement
- Global Libraries Legacy Partnership
- Health Literacy
- Inclusive Internship Initiative (III)
- Performance Measuremen

#### OPEN POSSIBILITY. JOIN PLA.

PLA is where leadership, community, and innovation combine to create possibility for public library people. Because as you shape an essential institution, you deserve an indispensable ally. Become a PLA member today at www.pla.org.



Public Library Association a division of the American Library Association 50 E. Huron, Chicago, IL 60611 800-545-2433, ext. 5PLA | www.pla.org

#### **Badges**

Conference badges must be worn at all times to gain admission to conference programs, events, and the exhibit hall. Conference lanyards are made possible by the generous support of Dewberry.

#### 😻 Dewberry<sup>.</sup>

### Coffee

Complimentary coffee and tea will be available each morning and afternoon. We thank our generous sponsors for their support in keeping the conference caffeinated!

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### **Exhibit Hours**

Wednesday, October 11 [NOON - 5:00 P.M.]

Noon – 1:30 р.м. Exhibits Opening Lunch 4:00 – 5:00 р.м. Exhibits Ice Cream Social

**Thursday, October 12** [9:00 A.M. - 2:00 P.M.]

**10:00 – 11:00 а.м.** Exhibits Coffee Break **Noon – 1:30 р.м.** Exhibits Closing Lunch Exhibits are not open on Tuesday, October 10.

### **Exhibit Passes**

Exhibits-only passes are available for \$20 and can be purchased prior to conference or onsite at the registration desk at the Tinley Park Convention Center. Exhibits passes cannot be used to attend conference programs.

### **Handouts**

Conference program handouts are available at ila.org/conference.

#### Hashtag

#ILAAC17

### **Head Shot Service**

Need a professional photo? Complimentary head shots are available at the conference. If you did not sign up beforehand, visit the Registration Desk to sign up for an available slot. Photos will be shared with attendees 4–6 weeks after conference.

#### **Hotels**

#### **Holiday Inn Tinley Park Convention Center**

18501 Convention Center Drive Tinley Park, IL 60477 708-444-1100

#### Wingate by Wyndham Tinley Park

18421 North Creek Drive Tinley Park, IL 60477 708-532-9300

### **Meal Tickets**

If you have registered for any meal events, with the exception of the Awards Luncheon, you can check in at the door of the event room and will not need a ticket. The Awards Luncheon is not included with conference registration. Everyone will need a ticket to gain access to the event. Pick up your Awards Luncheon ticket at the Registration Desk when you arrive on Tuesday.

#### **Dietary Accommodations**

If you requested a special meal (e.g., vegetarian, gluten-free) you will need to pick up a ticket from the ILA Registration Desk, which must be given to your server at the event. The following plated luncheon events will require a special meal ticket: Awards Luncheon, Public Library Forum Lunch, IACRL Lunch, Trustee Lunch

### **Medical Emergencies/First Aid**

Contact the Registration Desk

## **General Conference Information**

#### **Membership Meeting**

Wednesday, October 11, 11:30 A.M. - NOON.

Please attend the ILA Membership Meeting to hear reports on the state of your association, including a legislative report from Derek Blaida, ILA's Legislative Consultant. All conference attendees are invited to attend, even if you are not a member.

#### **Metra Shuttle**

The Tinley Park Convention Center Shuttle will transport attendees between the convention center and the Tinley Park Train Station.

**Morning Pick-Up Schedule:** Look for the Tinley Park Shuttle when you arrive.

|           | Depart LaSalle Street | Arrive Tinley Park<br>(Oak Park Ave. Station) |
|-----------|-----------------------|---|
| Train 403 | 6:56 а.м.             | 7:39 а.м.                                     |
| Train 503 | 7:50 а.м.             | 8:44 a.m.                                     |
| Train 505 | 8:30 a.m.             | 9:25 а.м.                                     |

**Afternoon Drop-Off Schedule:** Board the shuttle at the South Lobby entrance, across from the exhibit hall, 20 minutes before the train departs.

|           | Depart LaSalle Street | Arrive Tinley Park<br>(Oak Park Ave. Station) |
|-----------|-----------------------|---|
| Train 422 | 4:46 р.м.             | 5:25 р.м.                                     |
| Train 424 | 5:37 р.м.             | 6:28 р.м.                                     |
| Train 526 | 6:42 р.м.             | 7:42 р.м.                                     |

### **Mobile App**

Attendees are able to access full event schedules, rate sessions, and customize their own agendas in the ILA conference mobile app, available from the iTunes and Android stores. The mobile app is made possible by the generous support of Today's Business Solutions.



### **Mothers' Room**

The West Suite, located outside the Exhibit Hall, is a private room for nursing mothers, with a refrigerator. The Mothers' Room will be available throughout the conference.

### **Registration Desk Hours**

Tuesday, October 10 8:00 A.M. - 5:00 P.M.

| Wednesday, October 11 | 8:00 a.m 5:00 p.m.    |
|-----------------------|-----------------------|
| Thursday, October 12  | 8:00 a.m. – 4:30 p.m. |

#### Restrooms

Restrooms are located throughout the convention center. Gender neutral restrooms are located near West Exhibits at the center of the Convention Center.

### **WiFi Access**

Complimentary WiFi is available throughout the convention center.



## **General Conference Information**

### **Restaurants Near the Tinley Park Convention Center**

#### Al's Beef

7132 183rd Street 708-444-2333 www.alsbeef.com

#### Angelo's Fresh Market

7150 183rd Street 708-407-8724 www.angelosfresh.com

#### 🕞 Banana's Grille & Bar

(Holiday Inn Hotel) 18501 Harlem Avenue 708-444-1100 www.holidayinn.com/chitinleypark

#### **Culver's** 18248 Sayre Avenue 708-444-0004

708-444-0004 www.culvers.com

# Joy Yee South 7101 183rd Street 708-468-8520 www.joyyee.com

#### Rich's Pizza

7020 183rd Street 708-532-8486 www.richspizzatinley.com

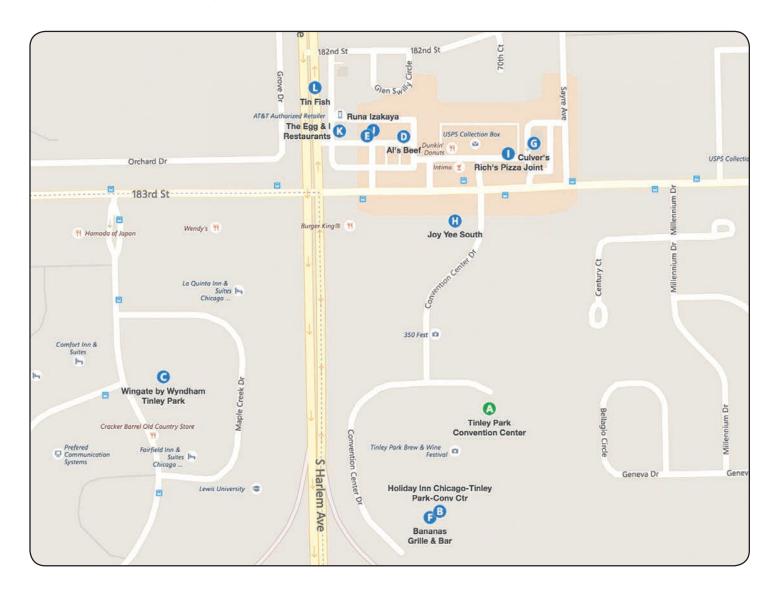
#### Runa Izakaya - Asian Palace 7138 183rd Street 708-342-1652 www.runaizakaya.com

#### 🔇 The Egg & I

7164 183rd Street 708-614-0909 www.theeggandirestaurants.com

#### 🕒 Tin Fish

18201 Harlem Avenue 708-532-0200 www.tinfishrestaurant.com



## **General Conference Information**

#### **The Librarian Is In**

Want some quick advice on an issue and not sure who to talk to? Stop by the Librarian is In booth #400 in the exhibit hall. Sponsored by the ATLAS (Area Training for Librarians and Staff) the booth will be staffed with library directors and professionals in the library field to help you get your questions answered.

#### Wednesday, October 11, Schedule

| Тіме             | Discussion Topic            | Professional   |
|------------------|-----------------------------|--|
| NOON — 1:00 p.m. | Law                         | Ancel Glink  |
|                  | Architecture/Space Planning | Studio GC - Rick McCarthy  |
|                  | Any subject for Directors   | Directors  |
| 1:00 — 2:00 р.м. | Law                         | Ancel Glink  |
|                  | Building                    | Norm Eallonardo- Independent Construction Services                       |
|                  | Any Subject for Directors   | Directors  |
| 2:00-3:00 p.m.   | Law                         | Ancel Glink  |
|                  | Bond/referendum             | RBC Capital Markets – Jamie Rachlin                                      |
|                  | Any subject for Directors   | Seasoned library directors   |
| 3:00—4:00 р.м.   | HR                          | Brenda Blough, Human Resources manager Aurora Public Library             |
|                  | IT                          | Heritage Technologies Solutions  |
|                  | Any subject for directors   | Seasoned library directors   |
| 4:00-5:00 p.m.   | HR                          | Brenda Blough, Human Resources manager Aurora Public Library             |
|                  | Continue the Conversation   | Kathy and Kate from their program, So You're a Library DirectorNow What? |

#### Thursday, October 12, Schedule

| Тіме               | Discussion Topic          | Professional   |
|--------------------|---------------------------|--|
| 9:00 – 10:00 a.m.  | Liability Insurance       | LIRA - Marcus Henthorn and Tia Incapreo                        |
|                    | Any subject for Directors | Directors  |
| 10:00 — 11:00 а.м. | Law                       | Klein Thorpe & Jenkins   |
|                    | Any Subject for Directors | Directors  |
| 11:00 a.m noon     | Law                       | Klein Thorpe   |
|                    | Trustee                   | Sarah Keister Armstrong & Associates/John Keister & Associates |
|                    | Any subject for Directors | Directors  |
| NOON — 1:00 P.M.   | Law                       | Klein Thorpe & Jenkins   |
|                    | F0IA/0MA                  |  |
|                    | Any subject for directors | Seasoned library directors                                     |
| 1:00 — 2:00 р.м.   | Any subject for directors | Seasoned library directors                                     |

## Pub Stroll

## Wednesday, October 11 5:30 – 8:00 р.м.

The Pub Stroll heads to downtown Tinley Park for 2017! As always, our sponsors will provide light appetizers and attendees are responsible for any additional food and beverage purchases. No registration is required – just hop on the trolley and we'll see you there!

### **Trolley Schedule**

Trolley service will be provided between the Tinley Park Convention Center and downtown Tinley Park. Board the trolley at the South Lobby entrance, which is near the exhibit hall and registration area. The Trolley will drop off attendees at the Metra parking lot on North Street at Oak Park Avenue.

Complimentary shuttle service is provided by Gale.



#### Durbin's

17265 Oak Park Avenue Sponsored and Hosted by Reaching Across Illinois Library System



#### Ed & Joe's

17332 S. Oak Park Avenue Hosted by Illinois Association of College & Research Libraries (IACRL) Sponsored by Brainfuse



#### **JW Hollsteins** 17358 S. Oak Park Avenue Hosted by ILA Youth Services Forum Sponsored by Baird



#### **Primal Cut**

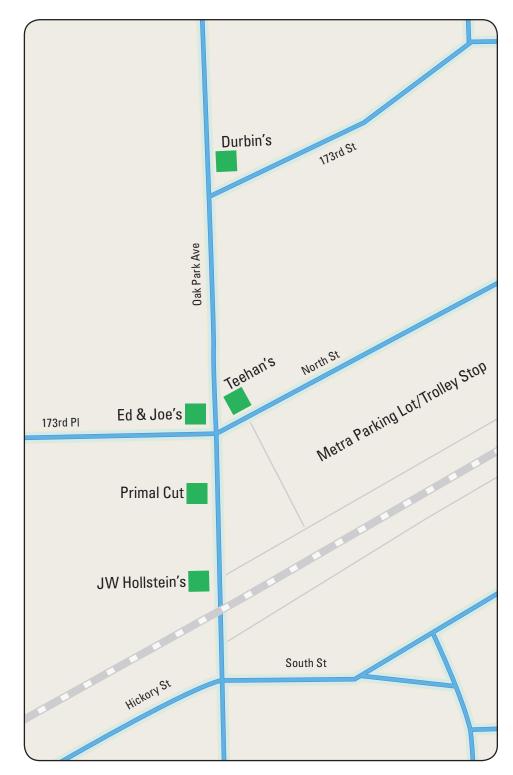
17344 S. Oak Park Avenue Hosted by ILA Young Adult Services Forum Sponsored by Today's Business Solutions



#### Teehan's

17329 S. Oak Park Avenue Hosted by ILA Public Library Forum Sponsored by Management Association







Management Association The **HR Source** for employers<sup>®</sup>

# Check us out.

The Management Association is a not-for-profit employers' association providing human resources support, legal assistance, and unique training opportunities to more than 170 Illinois public libraries.



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...and at TEEHAN'S TAVERN on the ILA Pub Stroll Wednesday night. Slainté!

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## Trustee Day Schedule

## Thursday, October 12

Library Trustees begin their day with a light breakfast. The breakfast will be held in the same room as the 9:00 A.M. Trustee Keynote.

The Trustee Continental Breakfast is made possible by the generous support of Ancel Glink.



#### 9:00 – 10:00 а.м.

#### I'm A Library Trustee, And My Role Is...?

Becoming a board member is much like becoming a parent. In both situations, it is assumed that if you know how to become one, you know how to be a good one. Not true in either situation! This presentation will focus on developing a better understanding of the power of a library trustee, the role of the board, being a part of the library leadership team, and understanding the board-staff relationship.

**Speaker:** Nancy Sylvester, Sylvester Enterprises, Inc.

Location: Exhibit North Ballroom

Nancy Sylvester's appearance is made possible by the generous support of Pathmann Construction Management.



#### 10:15 – 11:15 а.м.

#### Who's Afraid of Robert's Rules?

Who says parliamentary procedure has to be scary or boring? This workshop will help make parliamentary procedure understandable and useful to you. Nancy will cover quorum, agenda, steps in processing a motion, the concept of precedence of motions, the script of a motion, the meaning of votes, and basic characteristics of a motion. After this workshop the attendee will not only have a better understanding of parliamentary procedure, but will have the knowledge and skills to help run, or assist others in running, an effective meeting.

**Speaker:** Nancy Sylvester, Sylvester Enterprises, Inc.

#### Location: South Pavilion 3

Nancy Sylvester's appearance is made possible by the generous support of Building Technology Consultants.

## BTC

#### Advocacy From the Top: Spring Your Board to Action

This presentation will help directors engage with, persuade, and motivate trustees to become advocates for the libraries they serve. Drawing on their years of experience both serving on and working with library boards, the presenters bring a combination of professional advice and practical tips on navigating the relationship between board members and directors. The three-pronged session will cover how directors can better speak the language of boards, how to motivate trustees into active roles as advocates, and practical tips from the presenters' experiences.

**Speakers:** Sarah Keister Armstrong, Sarah Keister Armstrong & Associates; John Keister, John Keister & Associates

Location: South Pavilion 4

#### 11:15 а.м. – NOON

#### Trustee Coffee Break

#### Location: Exhibit Hall

The Exhibits Break is made possible by the generous support of Lynn Elam Consulting.

LYNN ELAM CONSULTING

#### 12:15 — 1:30 р.м.

#### Trustee Day Luncheon

Join your fellow trustees for a networking luncheon. Trustee Day registration is required for this ticketed event.

Location: Exhibit North Ballroom

The Trustee Luncheon is made possible by the generous support of Klein, Thorpe & Jenkins, Ltd.

KTJ RLEIN, THORPE & JENKINS, LTD. Attorneys at Law

#### 1:45 — 2:45 р.м.

#### Does Your Library Board Reflect Your Community? – Strategies for Diversifying Your Boards

While many of our communities are growing more diverse in a multitude of ways, our governing bodies—Library, Foundation, and Friends Boards—often do not mirror these changes. Starting with big picture strategies for evolving your library board to better reflect the community, and leading to more short-term tips for broadening board recruitment, this session offers a method for diversifying your board leadership. Additionally, the presentation will look at ways to encourage your current trustees and board members to reach out to the community to expand and deepen community perspectives and leadership.

**Speaker:** Stu Wilson, Library Strategies **Location:** South Pavilion 3

#### Answers to Your FOIA Questions: Revealed!

Transparency in government is more than just a buzz word—it's the law. In this interactive session, you will learn about the Illinois Freedom of Information Act (FOIA) and how it affects local governments, officials, and employees. The speakers will use a Q&A game-show format to explore questions addressing compliance with FOIA; the legal pitfalls in the use of technology (e-mails, text messages, and social networking) by local government officials and employees; and how to address, and hopefully avoid, issues that may arise.

**Speakers:** Erin Pell and Julie Tappendorf, Ancel Glink

Location: South Pavilion 4

#### 3:00 - 4:00 р.м.

#### Demystifying the Levy— Making the Numbers Add Up

Levies are the foundation of every public library. The vast majority of a library's funding is determined by the levy it passes each year. But the actual levy process is often misunderstood. How does that document we pass each year result in the funding we need? This program will help library directors and trustees fully understand how the levy and appropriation process works and how they can ensure their library captures all of the funds to which it is entitled.

**Speakers:** Kelly Zabinski, Zabinski Consulting Services, and Alex Todd, Prospect Heights Public Library District

Location: South Pavilion 3

#### Library Board of Trustees Meetings: Proper Procedures and Compliance with the Open Meetings Act

This program will teach attendees including newly elected and seasoned library trustees, library directors and staff—proper procedures for complying with the ever-evolving Open Meetings Act. The program will be conducted as a mock library board of trustees meeting. Learn the requirements for posting meeting notices both on the library's website and at the location of the meeting, the level of detail required for regular and special meeting agendas, open and closed session procedures, and electronic attendance requirements. We will also review training requirements for elected officials and employees who may be Open Meetings Act designees under the Act.

**Speakers:** Carmen Forte Jr., Kathleen Terese, Gregory Smith, and Jason Guisinger, Klein, Thorpe & Jenkins, Ltd.

Location: South Pavilion 4

## **Trustee Day Schedule**

#### TALK TABLE: Seeking Diversity: Building a Board That Resembles Your Community

For libraries to remain relevant to the communities they serve, top-level leadership must understand the community's demographic characteristics. It's easy to let candidates self-select, but this risks over-representing of special interests. There's tremendous value in diversifying your board, but many under-represented groups—the disabled, the immigrant, the young—may not even be aware of such opportunities. Boards need to pro-actively recruit trustees who can articulate what the library means to them, and implement such policies.

**Speaker:** Richard Flint, Lisle Library District **Location:** Pebble Beach Room



## Monday, October 9

#### 8:00 - 10:00 р.м.

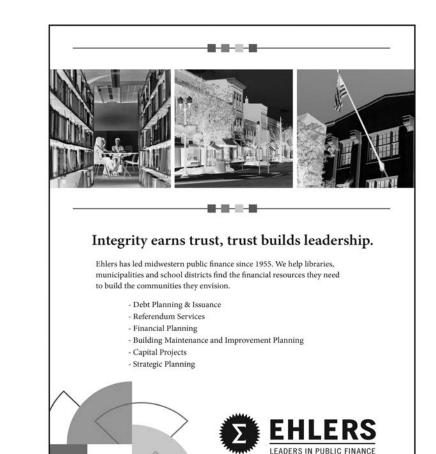
#### All Conference Welcome Reception

All conference attendees are invited to attend this conference kickoff event. Spend some time with your colleagues before the conference begins. The Conference Program Committee is working on some fun surprises for the evening.

The Welcome Reception is made possible by the generous support of the ComEd Energy Efficency Program.

ComEd. Energy Efficiency Program

Location: South Pavilion 1



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- Knowledge management and competitive intelligence
- On campus and online



School of Information Sciences

UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN

#### 8:00-9:00 а.м.

#### UIUC iSchool Breakfast

iSchool alumni are invited to join us for our annual breakfast at ILA. This is a great opportunity to connect and network. Hope to see you there!

Location: Pebble Beach Room

#### 9:00 – 10:30 а.м.



### Opening Session Featuring Vernā Myers

Verna Myers is on a personal mission to disrupt the status quo and she knows how to: she's lived it. Myers rose out of Baltimore's working class to become a Harvard-trained lawver. entrepreneur, author, and cultural innovator. Her dynamic, laugh-out-loud speeches inspire audiences to go further-to move beyond leveling the playing field to create a new field altogether—and empower people of all backgrounds to contribute at their highest levels. For the last two decades, Verna and her team of consultants have helped eradicate barriers of race, gender, ethnicity, and sexual orientation at elite international law firms. Wall Street powerhouses, and the 10,000 member Fire Department of New York City, with the aim of establishing a new, more productive, and just status quo.

The Opening General Session is made possible by the generous support of Today's Business Solutions (TBS).



**Location:** South Pavilion 1–2

#### 10:45 — 11:45 а.м.

#### You Can Take the Librarian out of the Building: Pop-Up Libraries for All

The pop-up craze goes beyond restaurants now you can have your very own pop-up library! Reach patrons in a whole new way by bringing the library to them. Learn best practices for starting a pop-up library, discover benefits and challenges, and gain insight for collaboration opportunities. Presenters will talk about what to bring and how to get it there, choosing times and locations, and mobilizing your pop-up library for success. No matter what type of library you work in, you will want to get rolling on this project right away!

Speakers: Grace Allbaugh, Sue Franzen, and Anne Shelley, Illinois State University Milner Library, and Kathryn Wicks, Urbana Free Library

**Tracks:** Reference and Readers' Advisory, IACRL @ ILA

Audience: Academic, Public, School

Level: Beginner Location: Bremen Room

#### Taking Control of Your Online Catalog

Does your catalog vendor fall short on providing patrons with easy online access to your collections? Learn how the Schaumburg Township Public Library District and the Consortium of Academic and Research Libraries in Illinois (CARLI) used the open-source online catalog VuFind to improve their online user experience, without an ILS migration or costly discovery-layer subscription.

**Speakers:** Kristin Moo and Andrew Krause, Schaumburg Township District Library, and Kristine Hammerstrand, CARLI

**Track:** Collections and Technical Services, Technology

Audience: Public

Level: Intermediate
Location: Muirfield Room

## Make Virtual Reality a Reality at Your Library

Virtual Reality is an emerging technology that allows users to experience digital and real-world environments in a unique way. For a modest investment, your library can procure this technology, which can be used for programming and experiential learning within the library; with circulation for an at-home experience; and as a sales tool to engage new and existing patrons, demonstrating how your library is committed to staying on top of the latest tech trends. In this session, we will provide case studies for how Arlington Heights Memorial Library and the Ela Area Public Library District successfully implemented this technology for our communities.

**Speakers:** Gregory Berger, Arlington Heights Memorial Library; and Anne Belden and Gus Palas, Ela Area Public Library District

Track: Technology

Audience: Public, School

Level: Beginner

Location: North Pavilion 4–5

#### 10:45 — 11:45 A.M. [continued]

#### Wellness Literacy: Library-Led Community Health Initiatives

Learn ways libraries can join with wellness leaders to provide free, interactive, and engaging wellness programs. Gail Borden Public Library District (GBPLD) joined Activate Elgin and the March into Health program series got Elgin moving! GBPLD, Elgin Parks and Recreation, and Presence Saint Joseph's Hospital will walk through collaborations that can keep communities health-literate and excited about March: National Nutrition Month. Thousands of attendees benefit from multi-generational, bilingual and multi-instructional presentations, classes, and events focused on local wellness tools. These ideas will help you find unique community resources, partners, and sponsors to build sustainable health literacy programming and initiatives.

**Speakers:** Danielle Henson, Gail Borden Public Library District; Randy Reopelle, City of Elgin Parks and Recreation; and Mary Carol MacDonald, Presence Saint Joseph Hospital

Track: Advocacy and Activism

Audience: Public

Level: Intermediate

Location: North Pavilion 6

#### Marketing Forum Meeting

Please join the ILA Marketing Forum Board as we share some exciting opportunities and information available for ILA members who participate in the marketing of library and information services. This includes staff who provide PR, programming, graphics, outreach, event planning, development, social media and website services.

**Moderator:** Sue Wilsey, Helen M. Plum Memorial Public Library District

Location: Pebble Beach Room

#### *Re-Sourcing Your Resources: Working with What You Have to Inspire Creative Engagement*

Many libraries are facing increasing financial constraints, but as you know, librarians are a resourceful group. At the University of Illinois at Springfield we've decided not to let budget woes, staff shortages, or budget constraints hinder our ability to creatively connect with our community. By repurposing card catalog cards, bookends, book covers, and more we've been able to connect with, inspire, and engage our users in new and exciting ways. Come to our session to learn more about re-sourcing your own resources. We'll show you how our patrons turned traditionally discarded materials into pieces of art. Join in the fun!

**Speakers:** Nancy Weichert and Janelle Gurnsey, University of Illinois at Springfield, Brookens Library

Tracks: Programming, IACRL @ ILA

Audience: Academic, Public, School, Special Level: Beginner

Location: Samuel Tinley Room

#### Energize, Engage, & Empower: Serving Diverse Populations through Community Partnerships

A bilingual library coordinator, a district bilingual education director, and an immigration advocate walk into a library. . . This session will lay out the important steps to take when developing a highly successful community-centric network that serves special populations. We will discuss how to identify your population's needs, how to develop administration buy-in, taking advantage of state education grants, and knowing who to turn to when your available resources and knowledge might not be enough.

**Speakers:** Norma Hacke, Wauconda Area Public Library District; Sandra Moran, Wauconda School District 118; Megan McKenna, Mano a Mano Family Resource Center

Track: Diversity and Special Populations

Audience: Public, School Level: Intermediate

Location: South Pavilion 3

# *Comfortable Being Uncomfortable in the Library: Civic Engagement through Programming*

The library has always been a place for everyone. The post-election atmosphere has seen us reaffirming our values to the country and in the communities we serve. Across communities, people are expressing an increased need for connecting, listening, learning and reliable information, creating unique opportunities for us to respond to national needs at a local level. Learn how three libraries have worked to remain nimble and prioritize offering more dialogue-driven, civic engagement programming and displays. Consider how timely delivery can impact resources and staff. Share your experiences and ideas in this interactive session.

**Speakers:** Jennifer Czajka, Arlington Heights Memorial Library; Ashley Johnson, Wauconda Area Public Library District; Kate Niehoff, Schaumburg Township District Library

Track: Programming Audience: Public Level: Intermediate Location: South Pavilion 4

#### Kidcast Revolution— Podcasts for Kids

Have you joined the kidcast revolution? Discover the growing number of podcasts for kids and how libraries can support discovery and learning with these new resources. Listeners can now find kid podcasts on topics ranging from science to literature to social activism, as well others that foster a love of storytelling and fuel curiosity. Our panelists will share their experiences in capturing kids' voices, producing and hosting podcasts for kids, ideas for finding and accessing high quality podcasts for kids, and ways of incorporating podcasts into library programming.

**Speakers:** Anne Bensfield, Oak Park Public Library; Pamela Rogers and Sarah Torbey, Buttons and Figs; Jonathan Messinger, Gen-Z Kids; and Kitty Felde, Book Club for Kids podcast

Track: Youth and Young Adult Services

Audience: Public, School

Level: Beginner

Location: South Pavilion 5

#### The Ask: Connecting Teens with Sexual Health Information and Resources

Our monthly teen sexual health program, The Ask, is driven by teens' own questions and puts them in direct contact with local health providers. Our partnership with the DuPage County Health Department helped us take on a taboo subject in a reluctant community. Find out more about how we made the library a trusted source of teen health information.

**Speakers:** Elizabeth Lynch and Stephanie Brandwein, Addison Public Library; Rebecca McFarland, DuPage County Health Department

**Track:** Youth and Young Adult Services

Audience: Academic, Public, School

Level: Beginner Location: South Pavilion 6

#### Awards Photo Session

By Invitation **Location:** Exhibit North Ballroom

#### NOON - 1:15 P.M.

#### Awards Luncheon

Celebrate the achievements of your colleagues at the Awards Luncheon. Pre-registration is required for this ticketed event.

The Awards Luncheon is made possible by the generous support of Libraries of Illinois Risk Agency (LIRA).



Location: Exhibit North Ballroom

#### 1:30 – 2:30 р.м.

## Budgeting Made Easy (well, easier at least)

Panel speakers will talk about the unique budget rules for their type of public library and share the best practices they have developed over the years. The panel will also share their favorite financial tools that help them make reasonable financial projections.

This program is made possible by the generous support of PMA Financial Network.



**Speakers:** Alex Todd, Prospect Heights Public Library District; Jim Deiters, Oak Lawn Public Library; Holly Sorensen, Des Plaines Public Library

**Track:** Leadership, Management, and Staff Development

Audience: Public

Level: Intermediate

Location: Bremen Room

#### Welcome to the United States

Immigrants may not immediately think of the library as a citizenship resource, but we have much to offer. Learn about resources that you can share with your immigrant communities to help them work towards their goals of citizenship, scholarship, and community. From citizenship exams to multi-lingual story times, from the impact of executive orders to immigration paperwork, libraries have many positive resources and programs available designed to help this population feel safe and valued in their libraries and in their communities.

**Speaker:** Jeanne Holba Puacz, University of Illinois - School of Information Sciences

Track: Teaching and Learning

Audience: Public

Level: Beginner

Location: North Pavilion 1

## Tuesday, October 10

#### Access to Justice in the Library: Librarians as First Responders in Promoting a Fair and Accessible Legal System

The law affects everything we do, but people don't always know when they have a legal issue. Because many people seek answers at their local library, librarians are uniquely situated to promote access to justice by providing equal access to legal information, especially to those who cannot afford an attorney. Illinois Legal Aid Online partners with 150 libraries across Illinois to promote IllinoisLegalAid.org, an award-winning website that has free and effective self-help legal information, court forms, and local legal aid referrals. Two librarians will share their own experiences as first responders in providing self-help resources to empower library patrons.

**Speakers:** Jeane Fillipitch, 12th Circuit Court of Illinois; Amy Clark, Illinois Legal Aid Online; and Sarah Andeen, Chapman and Cutler LLP

Track: Programming Audience: Public

Level: Beginner

Location: North Pavilion 2–3

## Assisting People with Disabilities

This session will highlight some of the work that has been going on at the University of Illinois at Urbana-Champaign in terms of reaching out to and assisting people with disabilities (physical, mental, sensory). This session will also include a practical discussion for empowering libraries to go beyond Americans with Disabilities Act compliance, including walking your building, using User Experience techniques, and refining services.

**Speaker:** JJ Pionke, University of Illinois at Urbana-Champaign

**Tracks:** Diversity and Special Populations, IACRL @ ILA

Audience: Academic, Public, School, Special Level: Beginner

Location: North Pavilion 4–5

#### 1:30 – 2:30 р.м. [continued]

### Scaffolding Student Self-Efficacy Thru Video Announcements

After being approached by their principal to implement video announcements, this librarian and instructional coach duo got to work organizing a Video Club. Most important, however, was that the kids were in the driver's seat. Come and learn how they structured the club to ensure student self-efficacy and help students learn about responsibility and teamwork in an authentic context. They'll discuss how they did it, what worked, and what they learned along the way.

**Speakers:** Carrie Light, South Park Elementary School, Deerfield District 109, and Katy Fattaleh, Deerfield District 109

Track: Technology

Audience: School

Level: Beginner

Location: North Pavilion 6

### This Is What a Self-Published Author Looks Like

With the growth of self-published authors and the appeal of their books, hear from Soon to be Famous Illinois Author winners about how libraries can support self-published authors.

**Speakers:** Daniel Rosenberg, 2017 Soon to be Famous Illinois Author; Michael Alan Peck, 2015 Soon to be Famous Illinois Author; Denise Raleigh, Gail Borden Public Library District; and Soon to Be Famous Illinois Author Committee Members

**Presented by:** Soon to be Famous Illinois Author Project

Track: Reference and Readers' Advisory

Audience: Academic, Public, School, Special Level: Beginner

Location: Samuel Tinley Room

#### Interrupting the Research Process: Using Standard Content and Rubrics for Student Success

English 102 students at one Illinois university are required to complete an Information Literacy workshop that interrupts the research process and provides the necessary research skills for writing a research paper. The librarian-taught workshop integrates a standard online module into the course management system, provides students with three face-to-face workshops, and requires the students to complete five assignments that are graded by the librarian. In this session, one librarian provides the successes and failures of standardizing some of the content for these workshops by using online modules and rubrics, providing examples of lesson plans and activities, and assessment outcomes.

**Speaker:** Molly Mansfield, Dominican University

Tracks: Teaching and Learning, IACRL @ ILA

Audience: Academic Level: Intermediate Location: South Pavilion 1–2

## Building Community Awareness of the Heroin/Opiates Epidemic

For nearly two years, Peoria Public Library has been partnering with the mayor and Peoria's Community Coalition Against Heroin. This program will provide a detailed overview of how the library is working with law enforcement, physicians, educators, and the community to build awareness and discuss solutions for the heroin/opiates epidemic in our community and our country.

**Speakers:** Roberta Koscielski and Trisha Noack, Peoria Public Library

Track: Advocacy and Activism Audience: Public, School Level: Beginner Location: South Pavilion 3

#### Real Tiny Progress: How to Start Training Your Staff to Be a Little Bit More Culturally Competent

Take the first step on your library's journey towards cultural competence, using this practical and realistic way to train staff in respectful speech to advance cultural competency at your library. Learn how one mid-size library taught its staff to demonstrate cultural self-awareness, define cultural competency in a library context, identify microaggressions and verbalize respectful alternative phrases in order to provide excellent customer service for a rapidly diversifying community. Attendees will walk away with an adaptable lesson plan and lesson materials used in staff training.

**Speakers:** Izabel Gronski and Angela Romano, Oak Lawn Public Library

**Track:** Leadership, Management, and Staff Development

Audience: Academic, Public

Level: Beginner

Location: South Pavilion 4

#### Who's Afraid of the PNG? Successful STEAM Programs and State Grants

The Project Next Generation grant offered by the Illinois State Library is a great way to bring quality science, engineering, and technology activities to your library. Getting started, though, can seem daunting. Staff from the Mississippi Valley Library District share what they have learned about developing successful science, engineering, and technology initiatives through the Project Next Generation grant. The Mississippi Valley Library District is the 2017 LibraryAware Community Award winner.

**Speakers:** Katie Heaton and Kyla Waltermire, Mississippi Valley Library District

Track: Programming Audience: Public Level: Beginner Location: South Pavilion 5

#### Tween to Teen: Collaboration in Action

Learn how to transition your youth population to the teen area with some great teen and tween programming. We will discuss resources for staying up-to-date with current trends, successfully blending and transitioning age groups, and crafting unique and creative programming that tweens and teens will actually want to attend. Hands-on DIYs, STEAM projects, reading programs and much more will be shared.

**Speakers:** Kara DeCarlo, Orland Park Public Library; Rachel Reinwald and Tegan Anclade, Lake Villa District Library; Natalie Djordjevic, Green Hills Public Library District

Track: Youth and Young Adult Services

Audience: Public

Level: Beginner

Location: South Pavilion 6

#### 2:45 — 3:45 р.м.

#### Who Tells Your Story?

Family history is revolutionary, and we must rise up and not throw away our shot at telling our story. The genealogy craze is sweeping the nation, but is everyone doing their part to preserve their own part of history? Learn best practices for helping patrons find and preserve their family history; get acquainted with DNA testing as a part of genealogical research; and hear programming ideas to get patrons involved in their own genealogy projects. Don't miss your chance to socially advance in this Hamilton-themed session!

**Speakers:** Amber Lowery and Karla Wilkinson, Peoria Public Library

Track: Programming

Audience: Academic, Public, School, Special

Level: Beginner

Location: Bremen Room

#### Facility Needs Assessment: A Tool for Change

When is it time to renovate our library? Should we focus on maintenance and repairs or is it time for a new building? Can we justify going out for a referendum? Three libraries with buildings of varying ages undertook the process of a facility needs assessment to help answer these questions. They'll explain what a facility needs assessment is and how it helped them plan for their library's future.

**Speakers:** Jeannie Dilger, La Grange Public Library; Kate Buckson, La Grange Park Public Library District; Christine Lazaris, Geneva Public Library District; and Rick McCarthy, StudioGC

Track: Facilities

Audience: Academic, Public

Level: Intermediate
Location: North Pavilion 1

#### From Budgeting to Blanket Forts: Programming for 20–30 Somethings

Reach out to 20-30 something users with targeted programming. We'll discuss ideas for events on a variety of topics; what has worked and hasn't worked with Indian Prairie's #LibSocial series; potential roadblocks and how to overcome them; and how to market specifically to the 20-30 something demographic.

**Speaker:** Jez Layman, Indian Prairie Public Library District

Track: Programming

Audience: Academic, Public

Level: Beginner

Location: North Pavilion 2-3

#### Personalization with Privacy

Good customer service these days demands personalization, and companies like Amazon and Netflix use algorithms to match materials to our individual preferences. Librarians are great at giving personalized recommendations in person and by email, but how can we widen that experience to include patrons who never stop to talk to us? Managers from Skokie and Gail Borden public libraries share our experiences—including our failures!—using marketing automation to combine the data we already collect with what our patrons tell us they want. We'll offer scalable and pragmatic ways to deliver tailored library content while fiercely protecting patron privacy.

**Speakers:** Jane Hanna and Christie Robinson, Skokie Public Library, and Denise Raleigh, Gail Borden Public Library District

Track: Customer Service Audience: Academic, Public Level: Intermediate Location: North Pavilion 4–5

#### Illinois Budget Crisis and Its Impact on Technical Services: One Library's Productivity Assessment

This presentation is about a case study on assessing the productivity of Technical Services staff when the primary duties of acquiring and cataloging were impacted by a significant decrease in the library budget. Productivity assessment had never been done before and this presentation will highlight the steps taken and the challenges that were encountered in order to remain productive. The goals of the case study were to demonstrate the value of Technical Services when its primary duties changed and to aid in the hiring of staff for this vital department.

**Speaker:** Cynthia Romanowski, Governors State University Library

**Tracks:** Collections and Technical Services, IACRL @ ILA

Audience: Academic, Public, Special Level: Beginner Location: North Pavilion 6

#### 2:45 – 3:45 р.м. [continued]

#### TALK TABLE: There Is No "I" in Read: Easy Steps to Improve Readers' Advisory Skills

Are you struggling to enhance your Readers' Advisory services? Developing RA skills is as much a collaborative experience as it is an individual duty. Join us as we discuss how some Peoria-area librarians were inspired to come together to enhance our readers' advisory services after attending Becky Spratford's RA for All training presentation. We will discuss how our collaboration led to practical and affordable programs, displays, and stronger staff buy-in. We will discuss difficult readers' advisory questions that are common in today's libraries and present free online services that can be used at libraries that are on a budget.

**Speakers:** William LaChance, Alpha Park Public Library District, and Victoria Volckmann, Pekin Public Library

Track: Reference and Readers' Advisory

Audience: Public, School

Level: Beginner

Location: Pebble Beach Room

#### Now What?! How to Market Your Library When the Rules Have Changed

What's a library to do when press releases are no longer effective, social media has become a pay-to-play platform, and no one has time to make a flyer? Marketing libraries is a drastically different game than it used to be, but that doesn't mean you can no longer play. In this session, we'll present new strategies for sharing our stories and promoting our services, and share what traditional marketing tricks still work.

**Speakers:** Emily Glimco, Northbrook Public Library; Susan Dennison, Indian Trails Public Library District; and Amanda Civitello, Waukegan Public Library

Track: Marketing and Outreach

Audience: Public

Level: Beginner

Location: South Pavilion 1-2

#### *Give Your Patrons the Superpower to Fight Fake News!*

Fighting fake news is a superpower that every patron needs and it is one that libraries are ready to share. Librarians have been teaching about the importance of evaluating information for years. But the recent attention garnered by politicians spouting "Fake News" gives us another opportunity to share this topic with even more patrons. Learn how to help your patrons to root out false stories, misinformation, bias, and sponsorship. Practical strategies for teaching evaluation skills will be offered and successful program ideas will be solicited and shared. Help your patrons "rise up" by teaching them to take down false news.

**Speaker:** Jeanne Holba Puacz, University of Illinois - School of Information Sciences

Tracks: Teaching and Learning, IACRL @ ILA

Audience: Academic, Public, Special Level: Beginner

Location: South Pavilion 3

#### Moving On Up? Determining if Management Is for You

Moving from the service desk to management may seem like the natural progression in your library career, but it's important to know what you'll be getting into before making the leap. Hear from a variety of managers about what it's like to transition to a management position, including: challenges you might face; how personality affects management; organizational skills needed to succeed; and the drawbacks and rewards of a change in job focus. Participants will also learn which questions to ask and what research to do before accepting a management position, to make sure it's a mutually beneficial fit.

**Speakers:** Carolyn Ciesla, Prairie State College; Anthony Lucarelli, Indian Prairie Public Library District; Jennifer Jazwinski, Palatine Public Library District; and Alea Perez, Westmont Public Library

**Track:** Leadership, Management, and Staff Development

Audience: Public Level: Beginner Location: South Pavilion 4

#### Keepin' YA Real

With the advent of the Common Core and a focus on "fake news," an emphasis on nonfiction in all areas of librarianship has increased. Where do you start? How do you get nonfiction in your teens' hands? Don't worry your pretty little heads, Donna, Joe, and Becca are here. We'll discuss starting a nonfiction collection. You'll leave with a list of tons of titles, new and old, for your shelves. Breathe new life into your collection. Pair nonfiction titles with fiction readers. Include nonfiction in your programming. ALL THIS AND MORE! This is the nonfiction program you've always wished for at conference!

**Speakers:** Becca Boland, Ela Area Public Library District; Donna Block, Niles-Maine District Library; and Joe Marcantonio, Plainfield Public Library District

Presented by: Young Adult Services Forum
Track: Youth and Young Adult Services
Audience: Public, School
Level: Beginner
Location: South Pavilion 5

#### *Be an Advocate: Create Volunteer Opportunities for Young Adults with Disabilities*

Our message to people with disabilities is that the library is a place of lifelong learning and discovery for people of all abilities, and that our library is not complete without their participation. The library's goal is to provide volunteer opportunities that bring differently abled residents together for discovery, enrichment, and the exchange of ideas. If you want to find out more on how to develop, shape, and implement a progressive volunteer program for young adults with disabilities, this session is for you.

Speaker: Dawn Wlezien, Skokie Public Library

**Track:** Advocacy and Activism, Diversity and Special Populations, Youth and Young Adult Services

Audience: Public

Level: Beginner Location: South Pavilion 6

#### 4:00 - 5:00 р.м.

#### Modern Libraries — The Convergence of Physical and Digital Security, Smart Buildings, and Facilities Management

Today's libraries are dynamic environments for learning, training, and collaboration. Providing comfortable and safe spaces within your facilities to promote this environment has become a growing challenge. A few years ago, Gail Borden Public Library District merged Building Facilities, Security, and Information Technology under the same department to provide synergies in addressing these challenges. We have successfully implemented automation and information technologies to monitor, administer, and track our three buildings. Discover how libraries can maintain a 99% up-time in automation systems, while allowing staff to focus on serving the public.

**Speakers:** Brian Hoeg and Dave Considine, Gail Borden Public Library District

#### Track: Facilities

Audience: Academic, Public, School, Special Level: Intermediate Location: Bremen Room

#### It's Not "Just Part of the Job": Breaking the Silence on Sexual Harassment in the Library

Sometimes the most important conversations are the hardest ones to start. Like many public-facing professionals, amid the overwhelming number of positive interactions, library staff will also encounter a patron whose comments make them feel uncomfortable or even unsafe. There's a tendency to see this as "just part of the job." It's time to change that narrative from accepting this inevitability to exploring new ways to respond. This program will begin with a presentation for context before turning to discussion. Questions addressing experiences, policies, and stigmas/ preconceived ideas will be available via the website so participants can bring their own examples.

**Speakers:** Amanda Civitello and Katie McLain, Waukegan Public Library

**Track:** Leadership, Management, and Staff Development

Audience: Academic, Public, School, Special

Level: Intermediate

Location: North Pavilion 1

#### YA Troubleshooting: Working Together So We Don't Fall Apart

Do the joys and challenges of engaging teens sometimes remind you of the emotional highs and lows of actually being a teen? Let's collaborate to address issues that affect everyone in teen services, as well as those that are specific to individual libraries. How can you possibly serve middle schoolers up through new adults? How do you stay on top of collection development while also planning new and relevant programs? What can you say to be a successful advocate when adults complain about noise? Bring your questions, triumphs, failures, tips, tricks, and a sense of humor to this interactive session.

**Speakers:** Rachael Bild, Oak Park Public Library; Becca Boland, Ela Area Public Library District; Heather Booth, Thomas Ford Memorial Library; and Evan Mather, Mount Prospect Public Library

Presented by: Young Adult Services Forum

Track: Youth and Young Adult Services

Audience: Public, School

Level: Beginner

Location: North Pavilion 2-3



#### 4:00 – 5:00 р.м. [continued]

#### We Need a 3D Printer! and Other Myths About Building Your Library's Maker Presence

Buying a 3D printer does not a Makerspace make! Choosing materials, budgeting, and sourcing staff talents can make the journey to creating a space for your community to explore curiosity very intimidating. How do you create a Maker presence in your library and join the Maker Movement? Join the RAILS Makerspace Networking Group Steering Committee as they share their stories of building four very different types of maker-based environments for their communities. We'll also share our favorite sources for programming, learning and support.

**Speakers:** Jennifer Hovanec, Indian Trails Public Library District; Suzanne Wulf, Niles-Maine District Library; Josh Jurss, Elmhurst Public Library; and Mark Sloan, Aurora Public Library

Track: Technology

Audience: Academic, Public, School

Level: Beginner

Location: North Pavilion 4–5

#### Exploring the "Library of Things"

Join the ILA Best Practices Committee and a panel of speakers in an exploration of the "Library of Things" — a.k.a., the innovative, non-traditional collections offered by libraries across Illinois. We will share best practices for creating and maintaining innovative, non-traditional library collections; spread awareness of the amazing collections offered to patrons through Illinois libraries; and hopefully spark a conversation and imaginative discussion surrounding the concept of the "Library of Things."

**Speakers:** Joe Collier and Keary Bramwell, Mount Prospect Public Library; Wyatt Fertig and Marcy Rodriguez, Elmhurst Public Library; and Mona Reynolds, Cary Area Public Library

**Presented by:** Best Practices Committee

Track: Collections and Technical Services

Audience: Academic, Public, School, Special

Level: Beginner

Location: North Pavilion 6

#### Make it Work: Elevating Library Leadership in Illinois

What does it take to be a library leader in today's challenging social and political climate? How can we develop leaders who will help Illinois libraries rise up? A panel of leaders who have participated in the Synergy Library Leadership Initiative will share their favorite leadership axioms to help you become an effective leader from any position in your organization, community, and profession. We will also provide a safe space for you to ask questions about challenges you may be facing in your libraries and communities. The session will also include information about an exciting new library leadership program.

**Speakers:** Richard Kong, Skokie Public Library; Brian Shepard, Indian Trails Public Library District; Betsy Adamowski, Wheaton Public Library; Veronda Pitchford, Reaching Across Illinois Library System; and Amanda McKay, Effingham Public Library

**Track:** Leadership, Management, and Staff Development

Audience: Academic, Public, School, Special

Level: Beginner

Location: South Pavilion 1–2

## Getting Your Community to Say Yes!

Whether you are asking your community for a tax increase, funds for a new building or renovation, input on a new addition or implementing an initiative that needs positive public feedback or buy-in, you need a well-developed strategy. Staff from the Helen Plum Library in Lombard developed a campaign that motivated voters to approve a \$22 million referendum for a new library building. They will share the techniques and processes that fueled their victory and will answer questions on how you can obtain success for your campaign.

**Speakers:** Sue Wilsey and Barb Kruser, Helen M. Plum Memorial Public Library District; Chris Renkosiak, Lincolnwood Public Library District; John Chrastka, EveryLibrary; and Joseph Huberty, Engberg Anderson

Presented by: Marketing Forum

**Tracks:** Advocacy and Activism; Marketing and Outreach

Audience: Public Level: Intermediate

#### Location: South Pavilion 3

## *Change for the Stagnant Workplace*

Your staff has stopped asking questions. Books come and go. Services get fulfilled. Minor crises with facilities, patrons, or even among staff, balloon disproportionately just to make the day interesting. Because otherwise every day just bleeds into the next. You know your Circulation unit/department is in a rut, but how do you begin to get out of it? Consider operational overhaul as a rut-busting change for the stagnant workplace! Here's how we took steps to move forward after forty years of operational stasis.

**Speakers:** Gwen Gregory and Elena Carrillo, University of Illinois at Chicago

**Tracks:** Leadership, Management, and Staff Development; IACRL @ ILA

Audience: Academic, Public

Level: Beginner

Location: South Pavilion 4

#### Youth Services Ignite!

Youth librarians from a variety of Illinois libraries present five-minute lgnite!-style presentations about topics of their choosing. This fast-paced, fun program will cover topics related to youth services librarianship, from collection to programming, and everything in between.

**Speakers:** Ellen Norton, Erin Cady and Emily Bayci, Naperville Public Library; Tina Ruszala, Reddick Public Library District; Sarah Prokop, Ela Area Public Library District; Jennifer Abler and Tom Kochinski, Oak Lawn Public Library; and Kelly Stulgate, Glenside Public Library District

Presented by: Youth Services Forum

Track: Youth and Young Adult Services

Audience: Public

Level: Beginner

Location: South Pavilion 5

#### Engaging Your Community

Participants will hear how the Rochester Public Library District has engaged its community with patron-driven programs. Our outreach has included creating a donation center, summer recreation, farmers market, and now a seed library. Participants will learn best practices and how to replicate similar programs in their community. We will share our secret to success: you must leave your physical building to reach your entire community!

**Speakers:** Janet McAllister, Lorachelle Purdy, and Keshia Dotson, Rochester Public Library District

Track: Programming

Audience: Public

Level: Intermediate

Location: South Pavilion 6

#### 5:15 – 6:30 р.м.

#### Stories & Spirits

The ILA Youth Services Forum invites all librarians serving youth to enjoy light snacks and drinks while networking.

Stories & Spirits is made possible by the generous support of Apple Books, Capstone Publishing, Cavendish Square, Children's Plus, The Child's World, Rob Innes Publisher's Representative, and Rosen Publishing.



Location: Exhibit North Ballroom



#### 8:00 – 10:00 а.м.



Youth Services Forum Author Breakfast

The annual breakfast will feature illustrator Terri Murphy, who has crafted a life surrounded by art, books, and children. She is the picture book illustrator for Dance Y'all, Dance and One Day I Went Rambling, authored by Kelly Bennett and published by Bright Sky Press, and frequent contributor to Spider, Ladybug and Cricket Magazines. She is also the Illustrator coordinator in Illinois for The Society of Children's Book Writers and Illustrators (SCBWI), where she brings Chicago-area illustrators together for their continuing education. As a Youth Services Librarian at the Prospect Heights Public Library District, Terri develops Young Artists Workshops for children and teens and Young-at-Heart Artists Workshops for adults, which eventually make their way to other area libraries. Pre-registration is required for this ticketed event.

A booksigning will follow the breakfast. Book sales provided by After-Words Bookstore.

Terri Murphy's appearance is made possible by the generous support of Baker & Taylor.

BAKER & TAYLOR

Location: Exhibit North Ballroom

#### **8:00** – **11:15** а.м.

#### Choose Your Own Uncon: Academic Libraries Unconference

Join your academic library colleagues for a morning of collaborative programming. Attendees will have the chance to participate in activities for both new and experienced librarians.

**Moderators:** Carolyn Ciesla, Prairie State College, and Lindsay Harmon, Lewis University

**Presented by:** Illinois Association of College and Research Libraries

Track: IACRL @ ILA

Audience: Academic

Level: Beginner

Location: North Pavilion 2–3

#### 9:00 – 10:00 а.м.

#### Duct Tape Marketing for the Small Library: Ideas That Will Stick!

For many small libraries, marketing can be scary, daunting, and downright difficult. But, it doesn't have to be. Learn how to develop a marketing plan that works for you and your library, find out the latest in social media marketing, and discover some new ideas that any size budget could handle.

**Speakers:** Heidi Rhea, Alpha Park Public Library District, and Alissa Williams, Morton Public Library District

Track: Marketing and Outreach

Audience: Public

Level: Beginner

Location: Bremen Room

## Sync Your WorldCat Holdings to Improve Patron Access

OCLC Reclamations, now called Bibliographic Data Sync Collections, represents one of the behind-the-scenes projects technical services staff can complete to improve patron access to our institutions' collections. A data sync matches records from your local catalog with records from WorldCat and updates your holdings. Benefit from our experience as we discuss our motivations for starting a data sync, our collection evaluation before beginning. the processing options, the importance of reviewing returned records, and how we reloaded the records. Also, learn how the projects have changed since migrating from Batchload Services to WorldShare Metadata Collection Manager.

**Speakers:** Lisa Bobis, Joliet Public Library; Elizabeth Cox, Southern Illinois University Carbondale; and Nicole Swanson, Consortium of Academic and Research Libraries in Illinois (CARLI)

Track: Collections and Technical Services

Audience: Academic, Public, School, Special

Level: Advanced

Location: North Pavilion 1

## Down and Dirty Human-Centered Design Thinking

Want to improve your library services with very little time or money? Design thinking offers a set of tools to help you solve everyday problems at your library. Improve your programs, services, spaces, and workflows with this simple and fun approach. Staff from La Grange Public Library will share their experiences with human-centered design.

**Speakers:** Rachael Dabkey, Jeannie Dilger, Migdalia Jimenez, and Lisa Sharkey, La Grange Public Library

**Track:** Leadership, Management, and Staff Development

Audience: Academic, Public, School, Special

Level: Beginner

Location: North Pavilion 4–5

#### The Secret Sauce: A Recipe for Collaborative Community Design

Dreaming of a 21st century library is one matter. Making it a reality is guite another. Normal Public Library Director Brian Chase and OPN Architects' Mindy Sorg and Toby Olsen will share their recipe for a truly collaborative design process that begins and ends with an engaged community. Prior to collaborating with OPN Architects during a design challenge at the *Library Journal* Design Institute in 2015, a Library Planning Committee comprising two city council members, two board members, and the city manager had collaborated to lay the groundwork for a new library in Normal's emerging Uptown district beginning in 2008 with a facilities and needs assessment. These studies served as a catalyst for community feedback, as well as a design studio with the University of Illinois School of Architecture. Hired through a formal RFP process in 2016, OPN was brought on to evaluate the site and complete conceptual design and urban planning. While OPN guided visioning sessions, design charrettes, and programming meetings to inform the design of the new library, the city's planning of Uptown 2.0 was concurrently soliciting community input. This holistic approach has bridged the potential gap between a library and its community during the critical design development phase of the project and Normal is now poised to move forward with established, strong relationships and an aligned vision for a truly transformative library of the future for their community.

**Speakers:** Brian Chase, Normal Public Library, and Toby Olsen, Mindy Sorg, and Carly Weber, OPN Architects

Track: Facilities

Audience: Public

Level: Beginner

Location: North Pavilion 6

#### TALK TABLE: Hiring People Persons: Recognize the Passionate Hard-Worker and Give Them the Chance to Rise Up!

Are you torn between hiring the person that is most qualified on paper and the person who is most impressive in person? Do you worry over passing on more qualified individuals in order to have the people you want on your team? It is possible to go against logic and trust your intuition and sell it to your own supervisor. Chemistry within a team is ideal and the alternative is not a benefit for the library. If these concepts still make you feel guilty, join us for a discussion. If you've been doing this for years, let's hear it!

Speaker: Alissa Henkel, Decatur Public Library

**Track:** Leadership, Management, and Staff Development

Audience: Public, School

Level: Beginner

Location: Samuel Tinley Room

#### Bravery Literacy: Libraries Leading and Supporting Tough Community Discussions

Difficult times call for leaders in all community organizations to learn, share, facilitate and listen. Natural partners prove brave and willing allies in the search for deeper discussions that matter to your community. Understand how leveraging each of our unique strengths, tools and content can holistically address civil rights, hate crimes, violence, immigration and racial unrest in our communities. Learn how to take the lead with your connections, resources and content to add to valuable discussions or build bridges of shared vision to create your own road map to relevant conversations.

**Speakers:** Tish Calhamer and Danielle Henson, Gail Borden Public Library District; Ana Lalley, Elgin Police Department; Marc Hallett, Illinois Humanities Council; Junaid Afeef, Illinois Criminal Justice Information Authority

Track: Advocacy and Activism

Audience: Academic, Public, Special

Level: Intermediate

Location: South Pavilion 1–2

## Wednesday, October 11

## Connecting Your Community with Makers

Experiencing an artist's inspiration and process firsthand encourages creativity and innovation among individuals. Libraries can foster this creativity by connecting their community with makers. Discover how three libraries integrated art into their library with a Maker Fair featuring local artists, tinkerers, and hobbyists. Collaborating with artists and makers will enrich your library community in a new and dynamic way. Hear how they sought out participants, marketed the fest, and introduced their community to the Maker Movement.

**Speakers:** Nancy Broten-Munsen, Elk Grove Village Public Library; Suzanne Wulf, Niles-Maine District Library; Liz Kirchhoff, Barrington Area Library

Track: Programming

Audience: Public Level: Beginner

#### **Location:** South Pavilion 3

# *The Civic Lab & Beyond: Civic Engagement through Resources & Programming*

Civic engagement is a core library value that seems even more urgent in today's polarized political landscape. How can we facilitate meaningful learning opportunities in the library to address these times? The Civic Lab is a pop-up library that encourages dialogue, exploration, and engagement on issues affecting our community. Featuring all-ages collections and resources on current events—such as climate change, Black Lives Matter, and executive orders—the flexible, mobile space is also used for inclusive programming. Learn how such pop-up spaces and other select programs can be used to cultivate civic discourse and conversation.

**Speakers:** Amy Koester and Mimosa Shah, Skokie Public Library

Track: Programming

Audience: Academic, Public, School

Level: Beginner

Location: South Pavilion 4

#### 9:00 – 10:00 а.м. [continued]

#### Creating a Transgender Friendly Environment

This presentation will be made by a therapist active with the transgender community and a transgender woman who will speak to her life and the challenges faced in general as well as specifically in public facilities. Ideas that attendees can take back to their libraries will be presented on topics such as availability of transgender titles in the collection, transfriendly forms, bathrooms, and other measures to create a transfriendly environment. Ideas for individuals to become advocates for the transgender population will be presented.

**Speaker:** Daniel Frett, Guided Path Psychological Services

Track: Diversity and Special Populations

Audience: Public, School

Level: Beginner

Location: South Pavilion 5

#### We Welcome Everyone — Inclusive Readers' Advisory

We all agree that we need diverse books. Indeed, we as readers' advisors need to suggest more diverse books. Come learn how we challenged our patrons to read (and our staff to suggest) more diversely and how we're making diversity a normal part of readers' advisory.

**Speakers:** Allyson Coan and Kathy Sexton, Skokie Public Library

Track: Reference and Readers' Advisory

Audience: Public

Level: Beginner

Location: South Pavilion 6

#### 10:15 – 11:15 а.м.

#### *NextGen Grads Rising UP: Aligning Their Skills and Your Needs*

Have you ever wanted to learn about skills that library school educators are seeking to give their graduates? Want to talk to those same educators about the skills that you would like new graduates to have? Come and join in this interactive session where you hear from educators and give the two Illinois library education programs feedback about aligning skills with their curricula. Time for questions with the library educators will Rise Up to make this a very worthwhile session for all!

**Speakers:** Anne Craig, Consortium of Academic and Research Libraries in Illinois (CARLI); Kate Marek, Dominican University School of Information Studies; and Linda Smith, University of Illinois at Urbana Champaign

Track: Teaching and Learning

Audience: Academic, Public, School, Special

Level: Intermediate

Location: Bremen Room

#### Weeding Wonderland

Selecting materials is only half of the collection development process. Welcome to the Weeding Wonderland, where we continue the collection development process. We will talk about the tricky and challenging problem of saying "Be Gone!" to the weeds in your collection. We will provide you with some tips, tricks and tools for evaluating your collection that support the patron experience and access to materials.

**Speakers:** Patricia Schwartz, West Branch, Aurora Public Library; Carol McFarland, Lemont Public Library District; Dorothy Ryan, McKinstry Library, Lincoln College; and Monica Minnick and Karen Toonen, Naperville Public Library

Track: Collections and Technical Services

Audience: Public, School

Level: Beginner

Location: North Pavilion 1

#### Diversity and Diversability: Developing Programming for All

Diversity programming, from culturally based focuses to inclusive events for those experiencing disabilities, is a key tool in building connections within and across communities. It is also one of the best methods librarians have to increase their own awareness of and empathy for the communities they serve. This session will discuss the importance and value of diversity programming, as well as the impact it can have on both communities and library staff. Practical strategies for developing such programming will also be explored.

**Speakers:** Greg Diaz, Patrice Johnson, and Evelyn Keolian, Chicago Public Library

**Tracks:** Diversity and Special Populations, Programming

Audience: Public

Level: Beginner

Location: North Pavilion 4–5

#### Bring the Conference Home: Using the Conference Format for Staff Training and Professional Development

Are you looking for staff training ideas that foster leadership and skill development in a fun and engaging way? At Aurora Public Library we've adopted a new approach to the traditional annual staff training day by organizing a mini-conference. For the past three years we've put together a full day of keynote presentations, concurrent sessions, internal and external speakers, and round tables all open to all staff. The approach has turned out to be extremely popular, with high staff approval ratings on post-event surveys, and has helped promote a more cohesive work and customer service environment.

**Speakers:** Heather Sturm and Michelle Kilty, Aurora Public Library

**Track:** Leadership, Management, and Staff Development

Audience: Academic, Public, School, Special Level: Beginner

Location: North Pavilion 6

## Wednesday, October 11

#### Effective Advocacy from a Primary Source

Now more than ever, with library budget uncertainties at local, state and federal levels, advocacy is critical and everyone's responsibility. You know that effective advocacy with legislators is important work that you need to do for your library. Attend this program to hear directly from legislators. Attendees will receive authentic advice about what works and what doesn't relative to advocacy.

**Speakers:** State Senator Scott Bennett, 52nd District and State Senator Pat McGuire, 43rd District

**Moderator:** Denise Raleigh, Gail Borden Public Library District

Presented by: Advocacy Committee

Track: Advocacy and Activism

Audience: Public, School

Level: Intermediate

Location: South Pavilion 1–2

## How Illinois Libraries Borrow for New Facilities

The issuance of bonds and debt certificates are the principal way local Illinois governments, including libraries, borrow money. Most library leaders are rarely involved in bond issuance during the course of their careers, and some may find the process confusing and frustrating. This presentation will provide participants with the basics of issuing bonds in Illinois and will allow you to be an active decision-maker for your organization rather than a bystander relying solely on consultants to get you through.

**Speakers:** Kate Hall, Northbrook Public Library, and Thomas Gavin, Robert W. Baird & Co.

Track: Facilities

Audience: Public

Level: Beginner

Location: South Pavilion 3

### Sensibly Insane: Managing the Risk of Outrageous Programming

After-hours beer tasting at the library. Museum-quality interactive exhibits. Summer Reading with a philanthropic twist. Are you trying to take your programming to the next level? Try the sensibly insane approach. Discover how to incorporate new and original ideas into your existing programming and engagement plans. Learn why understanding the culture of your workspace and your community is vital to success. Hear how one medium-sized suburban library became the center of what was happening. Get sensibly insane ideas for your next educational, recreational, or social justice initiative.

**Speakers:** Amy Franco, Ian Lashbrook, and Sarah Kleiva, Glen Ellyn Public library

Track: Programming

Audience: Public

Level: Intermediate

Location: South Pavilion 4

#### *1,000 Books Before Kindergarten Like You've Never Seen It Before*

Let's revamp 1,000 Books Before Kindergarten! We know the connection between early literacy and school readiness, but did you know that research has shown that getting a trinket or badge may keep a child reading in the short-term, but it's not a viable strategy for long-term reading growth? Rather, the goal is for the child to experience positive feelings as a result of engagement with story. Come learn about how we have replaced traditional prizes with meaningful experiences in the library that encourage intrinsic motivation for lifelong learning and reading. Plus save your library's wallet!

This program is made possible by the generous support of OverDrive.

### **OverDrive**

**Speaker:** Katie Clausen, Gail Borden Public Library District

Track: Youth and Young Adult Services

Audience: Public Level: Beginner

**Location:** South Pavilion 5

#### Project Middle School: Bringing School and Public Libraries Together to Benefit Students

Get fresh ideas for how to connect and partner with your local school libraries or public library to put on amazing programs for middle schoolers that have educational impact. Learn from school librarians and a public librarian about how they stay connected. Hear tips about how to make sure students in your community know there's a continuation of service between the school library and the public library. Finally, learn the ins and outs of how to put together affordable collaborative programs for middle schoolers in your community and why partnering increases their impact.

**Speakers:** Renee Neumeier, Evanston Public Library; Amy Odwarka, Haven Middle School; Tracy Hubbard, Dr. Bessie Rhodes School of Global Studies; and Kefira Philippe, Nichols Middle School

Track: Youth and Young Adult Services

Audience: Public, School

Level: Beginner

Location: South Pavilion 6

#### 11:30 - NOON

#### ILA Membership Meeting & Legislative Report

The ILA Membership Meeting is an opportunity to find out what's happening with your state association – and you don't have to be a member to attend! In addition to updates from the ILA Executive Board, the membership meeting will feature a legislative report from Derek Blaida, ILA's Legislative Consultant.

Location: South Pavilion 1–2

## Wednesday October 11

#### NOON - 1:30 P.M.

### Exhibits Opening Lunch Buffet

Join our exhibitors for a complimentary light buffet lunch in the Exhibit Hall. Poster Sessions will also be held at this time; see page XX for a full listing of Poster Sessions.

The buffet lunch is made possible by the generous support of Reaching Across Illinois Library System (RAILS).

Exclusion: Exhibit Hall

#### 12:15 — 1:30 р.м.



### Public Library Forum Luncheon featuring Carson Block

## Robots: Our New Helpers or Our New Overlords?

There's nothing new about automation systems in libraries, but recent developments in robotics (including autonomous vehicles, drones, and AI chatbots) is turning the whole notion on its head. How are these trends impacting our society now, and how might they begin affecting libraries? This session with library technology consultant Carson Block takes a fun and thought-provoking look at the potential and pitfalls of robots and other automation in delivering public services.

Pre-registration is required for this ticketed event.

Carson Block's appearance is made possible by the generous support of Ehlers & Associates.



Location: Exhibit North Ballroom



### IACRL Luncheon and Annual Meeting featuring Jan Chindlund

#### Build on Your Library's Strengths

Jan Chindlund is a member of ACRL, ALA, and SLA. She is Fellow of Special Libraries Association. After graduating from Dominican University GSLIS in 1989, she joined Duff & Phelps Research Library. In 1995 she joined McDonald's Corporation to start the Information Center (part of Global Consumer Insights) to capture and document primary research, track the competition, and research consumer and industry trends. While at McDonald's she earned an MBA at Benedictine University. Now starting her 11th year at Columbia College Chicago, Jan oversees the college library and the Center for Black Music Research Library and Archives. The Columbia College Chicago Library is the recipient of the ACRL Excellence in Academic Libraries 2017.

Pre-registration is required for this ticketed event.

The IACRL Luncheon is made possible by the generous support of the Council of Directors of State University Libraries in Illinois (CODSULI).

Council of Directors of State University Libraries in Illinois CODSULI

#### Location: Samuel Tinley Room

#### 1:45 — 2:45 р.м.

### CARLI Update

Join us for an update on the current activities and programs of the Consortium of Academic and Research Libraries in Illinois (CARLI). CARLI serves 94% of Illinois' higher education students through its consortial services including its shared catalog, I-Share, its digital collections, and electronic resources. Come to this session and learn about CARLI's current projects, partnerships and plans.

**Speakers:** Anne Craig and Kristine Hammerstrand, Consortium of Academic and Research Libraries in Illinois (CARLI)

Tracks: Technology, IACRL @ ILA

Audience: Academic, Public, School, Special

Level: Beginner

Location: Bremen Room

#### Don't Throw Away Your Shot at Stats: How to Build Useful Collection Statistics from Scratch

Why look elsewhere for collection statistics when all of the data is already stored in your ILS? Learn how to use your collection data to create meaningful statistics through commonly available applications, and gain insight into your collections by conducting a collection analysis. Discover what data is available in your database, how to retrieve it, and how to present it so selectors can make better-informed ordering decisions.

**Speakers:** Rebecca Bartlett, La Grange Public Library; Kristina Johnston and Susan Lytinen, Gail Borden Public Library District; Lisa Bobis, Joliet Public Library; and Matt Hammermeister, Pinnacle Library Cooperative

Track: Collections and Technical Services

Audience: Academic, Public

Level: Intermediate

### Wednesday, October 11

#### *The Teen Audience: Customer Service & Programming Primer*

Good customer service starts with understanding! An enthusiastic panel of teen services specialists will share their experience and knowledge about successfully engaging teens from all walks of life in positive ways. Be prepared to begin to understand the basics of teen engagement and learn how to welcome teens into the library in this interactive session. This session will provide tips for all levels of service from the circ desk, to the stacks and beyond!

**Speakers:** Yvette Garcia, Taylor Bayless, and Adewole Abioye, Chicago Public Library, and Jeff Hodges, Illinois State Library

Track: Youth and Young Adult Services

Audience: Public

Level: Beginner

Location: North Pavilion 2–3

# *So You're a Library Director... Now What?*

Congratulations! You've just landed a job as a Library Director (or hope to in the future). Now what do you do? In this gameshow-style format, laugh and learn as we share what to do to set yourself up for success from day one, what every director needs to know (but doesn't usually learn in library school), and what to never do once you are sitting in the director's chair. This fast-paced, practical program will stuff your head with knowledge on multiple topics—including legal, personnel, building maintenance, finances, and future forecasting.

**Speakers:** Kate Hall, Northbrook Public Library, and Kathy Parker, Glenwood-Lynwood Public Library District

**Track:** Leadership, Management, and Staff Development

Audience: Public

Level: Intermediate

Location: North Pavilion 4-5

# *The Future of the 21st Century Library*

The 21st century library has been evolving over the last decade. What are some of the issues that accompany these changes? How are we working to reach all partons and students successfully? Are there differences within different types of libraries, and if so, what do those differences look like? Come for a discussion on identifying key issues in libraries and what we can do to address them.

**Speakers:** Maria Emerson, Augustana College, and T.J. Urbanski, Lewis University

Tracks: Teaching and Learning, IACRL @ ILA

Audience: Academic

Level: Intermediate

Location: North Pavilion 6

#### Diversity in Illinois Libraries Discussion Group

Join others in a discussion about diversity in the Illinois library community. Participants will be given the opportunity to talk about traditionally underrepresented groups within the library profession, and share ideas to help libraries improve the way we recruit and retain diverse staff. Facilitated by the ILA Diversity Task Force.

**Moderator:** Trixie Dantis, Arlington Heights Memorial Library

Track: Diversity and Special Populations

Audience: Academic, Public, School, Special Level: Beginner

Location: Pebble Beach Room

#### iREAD Showcase Presentations

Get a headstart on summer reading planning and join us as muliple presenters dish out great ideas and innovative programming for the 2018 iREAD theme, Reading Takes You Everywhere. In their mini-presentations, speakers will offer fun and affordable suggestions for innovative programming.

**Speakers:** Portia Latalladi, Chicago Public Library; Nikeda Webb, Matteson Area Public Library District; and Brandi Smits, Lansing Public Library

Track: Youth and Young Adult Services

Audience: Public, School

Level: Beginner

Location: South Pavilion 1–2

#### *Rise Up: Getting Your Building Project Off the Ground*

Using our recently completed renovation project as a basis, we will review the basic planning steps to take in order to complete a successful building project from the vantage point of both architect and owner. Topics will include: Preparing the library patrons, staff and Board through strategic planning and defining the project goals; hiring a design professional to complete a feasibility study with cost budgeting; moving forward with a properly prepared project scope and cost estimate; and steps needed to completing a project design on time and on budget.

**Speakers:** Brian Shepard, Indian Trails Public Library District; and Tiffany Nash and Dan Pohrte, Product Architecture + Design

Track: Facilities

Audience: Public

Level: Intermediate

Location: South Pavilion 3

### Wednesday October 11

#### 1:45 – 2:45 р.м. [continued]

# Successfully Serving the Underserved

You have been assigned the task of increasing underserved population attendance at programs in your library. Eek! Where should you start? Join us as we discuss how we determined what "underserved" meant for our ever-evolving community, our implementation from the top down, triumphs and failures along the way, as well as many successful program ideas for serving unique audience needs. This is an interactive presentation, which will include idea sharing.

**Speakers:** Sydney Jarol and Kelley McCoy, Arlington Heights Memorial Library

Track: Programming

Audience: Public

Level: Intermediate

Location: South Pavilion 4

#### What Now? Diversity, Intellectual Freedom, and Activism

Our Voices, an American Library Association initiative, strives to facilitate the production and placement of diverse children's books into libraries. But, is diversity for diversity's sake enough, or should we be thinking more deeply and be more discriminating when evaluating diverse content? This panel features Our Voices Advisory Council members, all of whom work within the children's publishing ecosystem. Join them as they share their views on what diversity in children's literature means to them, discuss issues of censorship, intellectual freedom, and activism, and why all these things matter in the production, distribution, and collection development of diverse materials.

**Speakers:** Nicole A. Cooke and Emily Knox, University of Illinois School of Information Sciences; Shumeca Pickett, Alfred Dewitt Ard; Amy Koester, Skokie Public Library; Felicia Shakespeare, American Library Association

Track: Diversity and Special Populations

Audience: Academic, Public, School, Special

Level: Beginner

Location: South Pavilion 5

# *Rise Up with the Arts Latino-Style!*

As funding for the arts is imperiled, libraries have the opportunity to enhance arts education for their customers in innovative ways. We will show you examples of programs and exhibits through which Latino children and adults in our community have engaged with the creative arts—theater, painting, crafts, dance and music—and developed 21st century skills. Because we focus on Latino heritage, we will also share our strategies to tap into and spotlight the wealth of resources in our community and celebrate its diversity.

**Speakers:** Tina Viglucci and Tina Birkholz, Gail Borden Public Library District

Track: Diversity and Special Populations

Audience: Public, School

Level: Intermediate

Location: South Pavilion 6

#### **3:00 – 4:00** р.м.

#### You're My Whole World! What Patron-Centered Service Really Looks Like

What does it mean to give patrons what they want? How can you do that and not go broke or insane? Being a patron-centered library means finding ways to say yes rather than saying no. This session explains how one library is able to offer such service and keep their sanity—and how you can too! Learn how to identify your NO barriers and rise above them to "go the extra mile." Being a patron-centered library will improve your library's reputation, increase your job satisfaction, and make your patrons' experiences memorable.

**Speakers:** Heidi Rhea, Jennifer Jacobson-Wood, and John Richmond, Alpha Park Public Library District

Track: Customer Service

Audience: Public

Level: Beginner

Location: Bremen Room



#### DiversiTEA: RISE UP!

Join the ILA Diversity Committee for tea! Dr. Lian Ruan is Head Librarian and Director of International Programs for the Illinois Fire Service Institute Library and 2017 Illinois Academic Librarian of the Year. Dr. Ruan will discuss her career as a librarian, mentoring graduate and PhD students in library science, and development of training programs for Chinese and Korean firefighters and emergency responders. Her recent co-edited book, *Academic Library Development and Administration in China* (2016), is the first major work on Chinese academic libraries written in English. The tea will be a mind-and-awareness-raising discussion.

DiversiTEA is made possible by the generous support of AtoZDatabases and Robbins Schwartz.



**Speaker:** Lian Ruan, Illinois Fire Service Institute Library

**Moderator:** Trixie Dantis, Arlington Heights Memorial Library

Presented by: Diversity Committee

Track: Diversity and Special Populations

Audience: Academic, Public, School, Special Level: Beginner

Location: Exhibit North Ballroom

### Wednesday, October 11

#### *Creativity Is Contagious! Attract and Engage Many with Creative Art Projects*

Attract more and diverse patrons to your library through simple, cheap, and creative art projects. Join us to learn how you can offer more art opportunities for young patrons while using few resources. See how you can effectively adapt those same projects for use in programs for adults with developmental disabilities. Also, learn how to use those same common art supplies to create an open Art Room in your Youth Services department. Receive a list of 50 make & take art project ideas to get you started too!

**Speakers:** Christy Kepler, Oswego Public Library District; Mary Donovan, Oak Lawn Public Library; and Ruth Anne Mielke, Bartlett Public Library District

Presented by: Youth Services Forum

Track: Programming

Audience: Public

Level: Beginner

Location: North Pavilion 1

#### Dynamic Strategies for Dialogue-Based Programs

Are you interested in developing programs to increase civil discourse at your library? Do you want to move beyond Q&A sessions to provoke conversation and reflection? This is your chance to learn about and experience various strategies and instructional activities to improve the quality of group conversations in adult programs before pursuing them at your library. In this activity-based session, we will discuss potential techniques and spend time practicing them in group settings. We will also discuss possible topics to implement these strategies. This is an active learning session, so please come prepared to participate.

**Speakers:** Elizabeth Ludemann and Mike Monahan, Arlington Heights Memorial Library

Track: Programming Audience: Public Level: Intermediate Location: North Pavilion 2-3

#### Very Small Libraries — Here Is How We Do It All

If you run a very small (<5000 service area) library, you probably wear many hats each day. We want to celebrate that with you and share a little about how we manage in our very small rural libraries. Come to an open discussion of how to "do it all" with a smile in a very small library, keeping patrons, staff and trustees satisfied and in the loop. Hear about tips and ideas to help you manage with a small staff and often a small budget. We will also make time for you to share your own insights.

**Speakers:** Cathy Grafton, Odell Public Library District; Sheryl Siebert, Chenoa Public Library District; Zack Holt, Forrest Public Library District; and Debra Blunier, Filger Public Library

**Track:** Leadership, Management, and Staff Development

Audience: Public

Level: Beginner Location: North Pavilion 4–5

#### Teaching Civic Virtue

College and university libraries play a unique role among other academic departments on our campuses, being perfectly positioned to reach out to students from all disciplines, races, nationalities, and genders. In this program, academic librarians will share successful civic and social justice initiatives and activities, to provide practical examples of programming that can be adopted or adapted by other colleges and universities. Audience members will be invited to join the conversation following speakers' presentations.

**Speakers:** Lindsay Harmon, Lewis University; Maria Emerson, Augustana College; and Sara Stigberg, Tribeca Flashpoint College

Tracks: Advocacy and Activism, IACRL @ ILA

Audience: Academic

Level: Beginner

**Location:** North Pavilion 6

# *Open Illinois: CARLI and Open Educational Resources*

The Consortium of Academic and Research Libraries in Illinois's (CARLI) participation in the Open Textbook Network, will encourage cooperation and collaboration on open education resources (OERs). Its newly formed Task Force will identify and develop materials about OERs for libraries' use with their institutions. This work will include the planning and delivery of statewide training about OERs, the creation of an "Open Illinois" CARLI initiative, and the development of web resources related to Open Educational Resources. Come hear about plans for this emerging initiative.

**Speakers:** Anne Craig and Elizabeth Clarage, Consortium of Academic and Research Libraries in Illinois (CARLI)

**Track:** Customer Service; Technology; IACRL @ ILA

Audience: Academic, Public, Special

Level: Beginner

Location: Samuel Tinley Room

# Smashing Expectations of Community Surveys

Designing, implementing, and creating in-house surveys can be incredibly difficult. Palatine Public Library District conducted a Customer Satisfaction Survey in 2016 and received an overwhelming total of 6,000 responses, allowing us to gain vital information from our users and non-users. We will share our goals, plans, successes, and failures to assist other libraries that also have a limited budget and short time period. Attendees will learn tips and tricks about key email marketing strategies, evaluation process, and how we sorted all the open-ended responses. Supplemental materials will be provided.

**Speakers:** Andrea Lublink and Kiel Cross, Palatine Public Library District

Track: Customer Service

Audience: Academic, Public, School, Special

Level: Beginner

Location: South Pavilion 3

### Wednesday October 11

#### **3:00 – 4:00 р.м.** [continued]

#### Podcasting for the Beginner

Podcast audiences have been steadily on the rise since 2013, so why isn't your library utilizing this medium to increase library awareness? In July 2016, a committee of six Bloomington Public Library staffers was assigned the task of producing a monthly podcast for the library. Aside from listening to the occasional podcast, those six staffers knew absolutely nothing about podcasting. Undeterred, Shelf Understanding was born two months later, and the committee has successfully published a monthly podcast since. Committee members will share the steps necessary to launch a podcast as well as their struggles, triumphs, statistics, and surprises.

**Speakers:** Marion Archer, Dale Bend, Rob Carrol, Rhonda Massie, Rachel Park, and Danny Rice, Bloomington Public Library

Track: Marketing and Outreach, Technology

Audience: Academic, Public, School, Special

Level: Beginner

Location: South Pavilion 4

#### Censorship: Looking in the Mirror

Libraries and librarians are champions in protecting against threats to intellectual freedom when it comes to situations like book challenges. What is less obvious is the role we may play in hindering access, either consciously or inadvertently, before an item even gets to the shelf. ILA's Intellectual Freedom Committee will share findings from its recent survey, which explored how internal and external factors create pressures for self-censorship in the selection and purchase of materials. In this first phase, our focus is on public library responses. We'll also talk about your own experiences and strategies to help "walk the talk" when it comes to intellectual freedom.

**Speakers:** Dennis Krieb, Lewis & Clark Community College; Emily Knox, University of Illinois School of Information Sciences; and Rose Barnes, Oak Park Public Library

Presented by: Intellectual Freedom Committee

Track: Collections and Technical Services

Audience: Public

Level: Intermediate

Location: South Pavilion 5

#### Beyond the Bots: Fun, Fearless and Affordable STEM Programs @ Your Library

Think STEM programming is all robots and computers? Think STEM is out of your budget? Think again! Filled with tips, tricks, and practical advice, this presentation will walk you through everything from finding STEM ideas, to creating engaging programs for kids and teens with little or no budget. Learn how to leverage the resources you already have into exciting new STEM programs! Participants will leave this presentation with the confidence to rise up to the STEM challenge, armed with the resources and knowledge needed to create engaging STEM programs for kids and teens, along with an arsenal of pre-tested STEM programs.

**Speakers:** Heather Love Beverley, Cook Memorial Public Library District; Heather Thompson, Kenosha Public Library; and Cyndi Hamann, Crystal Lake Public Library

Track: Youth and Young Adult Services

Audience: Public, School Level: Beginner

**Location:** South Pavilion 6

#### 4:00 – 5:00 р.м.

#### Exhibits Break and Ice Cream Social

Join our exhibitors for an afternoon treat and the first Passport for Prizes Drawing at 4:45 P.M.

The Ice Cream Social is made possible by the generous support of Reaching Forward.

#### R E A C H I N G FORWARD

Location: Exhibit Hall

#### **4:00** – **5:00** р.м.

#### iREAD Showcase Exhibits

Don't miss the annual iREAD Summer Reading Showcase. We'll get you ready for Reading Takes You Everywhere, with breakout discussions, craft demonstrations, and more!

Location: Exhibit Hall

#### 4:00 – 5:00 р.м.

#### Resources & Technical Services Forum (RTSF) Meeting

Work in Tech Services? Have an interest in resource management? Come join us at our annual meeting. We'll discuss the upcoming year, find volunteers for the award committee, and elect a new forum manager. The Resources and Technical Services Forum (RTSF) focuses on the development, design, application, and integration of various technologies to improve access and delivery of information to libraries. All conference attendees are invited to attend the annual RTSF meeting.

**Moderator:** Lindsay Braddy, Skokie Public Library

Location: Pebble Beach Room

#### 5:30 - 8:00 р.м.

#### Seventh Annual ILA Pub Stroll

Don't miss ILA's most popular networking event! Each stop on the Pub Stroll serves food and will offer drink specials. Plan to have dinner and drinks with old friends and new colleagues. No registration is required. Attendees set their own schedule and are responsible for their own food and beverage purchases. See page 18.

The Pub Stroll is made possible by the generous support of Baird; Brainfuse; Gale, a Cengage Company; Management Association; Reaching Across Illinois Library System (RAILS); and Today's Business Solutions.



### Thursday, October 12

#### 7:30-9:00 а.м.

#### OverDrive Breakfast

Join OverDrive for breakfast and hear all about the latest features we have to offer. What to expect: In case you still need an introduction, you'll meet Libby, the one-tap app designed to get your users reading as quickly and seamlessly as possible. We'll also dive into our expanded sharing features and additional access models, all geared toward helping you serve more readers with more titles as flexibly as possible. See you there!

Location: Samuel Tinley Room

#### 8:00-9:00 а.м.

Past Presidents' Breakfast By Invitation. Location: Executive Board Room

#### 8:00 – 10:00 а.м.

#### Dominican Breakfast

Join your fellow Dominican alumnae/i for a continental breakfast. Prospective students are encouraged to attend. Learn what's new at your alma mater and take the opportunity to network.

Location: Pebble Beach Room

#### 8:00 – 11:00 а.м.

*iREAD Committee Meeting* Location: Turnberry Room

#### 8:30-9:00 а.м.

#### Trustee Continental Breakfast

Library Trustees begin their day with a light breakfast. The breakfast will be held in the same room as the 9:00 a.m. Trustee Keynote.

The Trustee Continental Breakfast is made possible by the generous support of Ancel Glink.



Location: Exhibit North Ballroom

#### 9:00 – 10:00 а.м.

#### Don't Die on This Hill: The Battle of Exempt vs Non-Exempt

Librarians are professionals so they are exempt. But is that really true? Does having a salary or an MLIS make you exempt? Using the guidelines from the Fair Labor Standards Act, we will explain the process you should use to determine whether employees (especially librarians) should be exempt or non-exempt and then lead you through the steps to roll out any changes with managers and staff.

**Speaker:** Kathryn O'Connor, Management Association

**Track:** Leadership, Management, and Staff Development

Audience: Academic, Public, School;Special Level: Intermediate Location: Bremen Room

#### I'm A Library Trustee, And My Role Is...?

Becoming a board member is much like becoming a parent. In both situations, it is assumed that if you know how to become one, you know how to be a good one. Not true in either situation! This presentation will focus on developing a better understanding of the power of a library trustee, the role of the board, being a part of the library leadership team, and understanding the board-staff relationship.

Nancy Sylvester's appearance is made possible by the generous support of Pathmann Construction Management.



Speaker: Nancy Sylvester, Sylvester Enterprises, Inc. Presented by: Library Trustee Forum Track: Trustees Audience: Public Level: Beginner Location: Exhibit North Ballroom



### Thursday October 12

#### 9:00 – 10:00 а.м. [continued]

#### We Should Run: Library Workers in Public Office

Library workers from all areas of service are uniquely positioned as advocates in our communities. Having more library workers in public office leads to stronger boards, stronger libraries, and stronger communities on local, state, and federal levels. Not to mention that it's good for our own professional development! But where to begin? We will share our personal experiences from the day we decided to step out from behind the desk and jump into the political fray, to our current positions at the big table. We're here to encourage you to step up, advocate, and lead too.

**Speakers:** State Representative Kathleen Willis, 77th District; Jill Bambenek, Dominican University; Corinn Sparks, Messenger Public Library of North Aurora; Becky Spratford, RA for All; Meghan Goldenstein, Mikva Challenge/ Run For Something; and Heather Booth, Thomas Ford Memorial Library

Tracks: Advocacy and Activism, IACRL @ ILA

Audience: Academic, Public, School, Special

Level: Beginner

Location: North Pavilion 1

### Serving Patrons with Dementia

The Alzheimer's Association projects that by 2025, there will be an estimated 7.1 million people age 65 and older with Alzheimer's disease – a 40% increase from the 5.1 million people age 65 and older affected in 2015. Libraries and librarians need to ask themselves how this increasing demographic affects our library and community and how we serve this growing population.

**Speakers:** David Kelsey, St. Charles Public Library District, and Tina Williams, White Oak Library District

Track: Diversity and Special Populations

Audience: Public

Level: Beginner

Location: North Pavilion 2-3

#### *Collaborative Collection Development: Growing Collections in Times of Austerity*

As libraries in Illinois are faced with declining budgets, some are considering cooperative collection development as a strategic way of spending funds and sharing resources. Several Illinois libraries have started small-scale collaborative collection projects that require minimal commitment from libraries, but increase the number of unique titles that can be shared among Illinois libraries. This session will describe best practices for initiating and assessing simple but effective cooperative collection development projects. While the project took place at academic and research libraries, best practices are applicable to any library setting.

**Speakers:** Kimberly Shotick, Illinois Institute of Technology; Niamh McGuigan, Loyola University Chicago; Jen Masciadrelli, Consortium of Academic and Research Libraries in Illinois (CARLI); and Gretchen Schneider, Oakton Community College Library

**Tracks:** Collections and Technical Services, IACRL @ ILA

Audience: Academic, Public, School, Special

Level: Intermediate

**Location:** North Pavilion 4–5

#### Improving Patron Services Using Human Centered Design

Opportunities for improving patron experiences are all around us and can be explored and delivered with modest resources. Chicago Public Library (CPL) supports internal design teams, made up of staff at all levels and from all parts of the organization, to build greater empathy for diverse patron needs and to test service improvements that better meet these needs. The CPL team will provide an overview of its service design process and share how building empathy for its patrons using the Design Thinking Toolkit for Libraries has supported both modest and large service improvements across its system.

**Speakers:** Nancy Eggert, Sean Elliot, Natalie Jonathas, Diane Marshbank Murphy, and Stephen Sposato, Chicago Public Library

Track: Customer Service

Audience: Academic, Public

Level: Intermediate

Location: North Pavilion 6

#### Building an Inclusive and Tolerant Community with Patron-Driven Programming

Faced with repeated acts of anti-Jewish graffiti, the Northbrook Public Library looked to its community for leadership and the community answered. From assisting with a rally for kindness to planning a community unconference, the library found ways to give patrons ownership over building a more inclusive and tolerant community. In this session, participants will learn from library staff and community members about the strategies used to make the library a more responsive partner and engaged with our patrons in building a stronger, more engaged community.

**Speakers:** Brodie Austin, Maura Crisham, Tracy Gossage, Summer Kosuge, and Susan Wolf, Northbrook Public Library

**Track:** Diversity and Special Populations

Audience: Public

Level: Intermediate

Location: South Pavilion 1-2

# *Cracking the Code: CS First at Your Library*

There's a new language in town: computer coding. Learn about coding programs for school-aged children with a focus on Google's CS First and an overview of other budget-friendly programs for schools and libraries. In CS First, participants use the block coding language Scratch to create animations, games, musical compositions, and social media-style apps, and learn beginning computer science. You don't need to be a computer expert to run a coding program participants work together and learn as they go. Feel free to follow along with your laptop or tablet!

**Speakers:** Mary Donovan, Oak Lawn Public Library, and Emily Bayci, Naperville Public Library

**Tracks:** Programming, Youth and Young Adult Services

Audience: Public, School Level: Beginner

Location: South Pavilion 3

### Thursday, October 12

# Connecting to Who We Are through Your Local Library

Make sure your community is included in a new statewide project geared to enable libraries and museums to build meaningful partnerships centered around community members connecting to their own neighborhood stories.

**Speakers:** Denise Raleigh and Elizabeth Martin, Raleigh & Martin Consulting; Jennifer Scott, Jane Addams Hull House Museum; Emily Reusswig, Chicago Cultural Alliance

Track: Programming

Audience: Academic, Public, School

Level: Beginner

Location: South Pavilion 4

#### Keeping the Peace with Teens

How can we create an environment of mutual respect and support the social and emotional needs of our teen patrons? How can restorative justice techniques improve behavior, build community, and help teens thrive? Find out how libraries are using reconciliation and rehabilitation, drawing inspiration from school behavior management and youth justice, to handle behavior challenges with young adults.

**Speakers:** Laurel Johnson, Skokie Public Library, Elizabeth Lynch and Yesenia Nunez, Addison Public Library

Presented by: Young Adult Services Forum

Track: Youth and Young Adult Services

Audience: Public, School

Level: Beginner

Location: South Pavilion 5

#### *Let's Do Lunch! Serving Summer Meals at Your Library*

Learn about partnerships that help expand your service to youth and increase good will in your community. Libraries offer a safe and inviting place for students in the summer months. Summer reading programs and other enrichment activities keep students mentally engaged to prevent "summer slide." However, behavior, cognition, and well-being are all affected when children miss meals. Learn how your library can meet the hunger needs of your youth population eighteen and under. Partnerships with the Illinois State Board of Education and your local food bank can put your library at the forefront of services for happy, healthy children.

**Speakers:** Amy Waters, Glen Ellyn Public Library; Amy Bianco, Illinois State Board of Education; Colleen Waltman, Blue Island Public Library; Kelsie Kliner, Greater Chicago Food Depository; and Jessica Willis, Northern Illinois Food Bank

Track: Youth and Young Adult Services

Audience: Public

Level: Beginner

Location: South Pavilion 6

#### 10:00 - 11:00 а.м.

#### Coffee & Donuts Break

The Exhibits Break is made possible by the generous support of Lynn Elam Consulting.

LYNN ELAM CONSULTING Leading Libraries Forward

Location: Exhibit Hall

#### 10:15 – 11:15 а.м.

#### Who's Afraid of Robert's Rules?

Who says parliamentary procedure has to be scary or boring? This workshop will help make parliamentary procedure understandable and useful to you. Nancy will cover quorum, agenda, steps in processing a motion, the concept of precedence of motions, the script of a motion, the meaning of votes, and basic characteristics of a motion. After this workshop attendees will not only have a better understanding of parliamentary procedure, but will have the knowledge and skills to help run, or assist others in running, an effective meeting.

Nancy Sylvester's appearance is made possible by the generous support of Building Technology Consultants.

## BTC

Speaker: Nancy Sylvester, Sylvester Enterprises, Inc. Presented by: Library Trustee Forum Track: Trustees Audience: Public Level: Beginner Location: South Pavilion 3



### Thursday October 12

#### **10:15 – 11:15 А.м.** [continued]

#### Advocacy from the Top: Spring Your Board to Action

This presentation will help directors engage with, persuade, and motivate trustees to become advocates for the libraries they serve. Drawing on their years of experience both serving on and working with library boards, the presenters bring a combination of professional advice and practical tips on navigating the relationship between board members and directors. The three-pronged session will cover how directors can better speak the language of boards, how to motivate trustees into active roles as advocates, and practical tips from the presenters' experiences.

**Speakers:** Sarah Armstrong, Sarah Keister Armstrong & Associates, and John Keister, John Keister & Associates

Presented by: Library Trustee Forum Track: Trustees Audience: Public Level: Beginner Location: South Pavilion 4

#### 11:00 а.м. – NOON

#### Librarian Perceptions of Information Literacy Misconceptions by First-Year College Students

The process of learning includes not only success in developing knowledge, skills, and abilities but also mistakes and errors that impede such success. In any domain of learning, instructors will have developed a sense of the typical errors learners make. Wiggins and McTigue, in Understanding by Design (2005), term these "predictable misunderstandings" and encourage consideration of them in the instructional design process in order to anticipate and overcome learner misconceptions. This session will share the results of a study to document the predictable misunderstandings by first-year college students in information literacy learning. Presenters will include graduate student research team members Jillian Collier and Allison Rand.

**Speakers:** Lisa Hinchliffe, University of Illinois at Urbana-Champaign, and Ian Singer, Credo Reference

Tracks: Teaching and Learning, IACRL @ ILA

Audience: Academic Level: Intermediate Location: Bremen Room

#### Passion in Action: A READiculous Way to Reach Your Community

The storyacting duo, READiculous, brings books to life! Their programs have inspired kids and adults to play along. Their dynamic outreach takes their passion on the road and connects people to what the library has to offer. Hear them share their passion for engaging the imaginations of all ages. Enjoy a sample of their program, discover the tools that make it successful, uncover hidden audience opportunities, and get energized!

**Speakers**: Susan Bishop and Alissa Henkel, Decatur Public Library

Track: Programming

Audience: Public, School

Level: Beginner

Location: North Pavilion 1

# How to Improve Everything with Usability Testing

Usability testing is a common tool for website gurus, but its principles can be applied to make just about anything better for libraries and their patrons. Learn the basics of usability testing and discover ways to adapt it to enhance programs, collections, spaces, and more.

**Speakers:** Brodie Austin and Emily Glimco, Northbrook Public Library, and Annabelle Mortensen, Skokie Public Library

Track: Customer Service

Audience: Public

Level: Beginner

Location: North Pavilion 2–3

#### Rise Up to the Wave of Change

Journalist Sydney Harris once said, "Our dilemma is that we hate change and love it at the same time; what we really want is for things to remain the same but get better." Change is inevitable. We constantly adapt to the world around us in order to continue to survive and grow. We need to adapt and grow to serve the changing needs of our customers. To do this, we have to help our teams embrace change. This session will arm you with the tools you need to lead your teams through the changes we face today. Whether you are a manager leading staff, or on a team where things are changing, this session will provide you the tools to ride the wave of change.

**Speakers:** Brenda Blough, Aurora Public Library; Dawnna Williams, Rockford Public Library; Gail Herff, Itasca Community Library; Brittany Smith, Westmont Public Library

**Track:** Leadership, Management, and Staff Development

Audience: Academic, Public, School, Special

Level: Beginner

Location: North Pavilion 4–5

### Thursday, October 12

# Standing with Faculty to Engage & Educate

Tired of 50-minute one-shots? Curious about the impact of instruction on student assignments? Want to establish a more authentic partnership with faculty? Collaboration with faculty begins with relationship development. Once a collegial relationship is solidified, a librarian can contribute more significantly to curriculum. Learn how to create partnerships with those who teach online or face-to-face as well as co-create innovative instruction that incorporates information literacy. This presentation will focus on engaging with faculty throughout a class cycle from syllabus and assignment design to well-timed instruction and final grades.

**Speakers:** Colleen Bannon, Midwestern University, and Sue Franzen, Illinois State University Milner Library

Tracks: Teaching and Learning, IACRL @ ILA

Audience: Academic

Level: Intermediate

Location: North Pavilion 6

# *Strategic Planning That Doesn't (Time) Suck*

Remember when we used to take eighteen months to develop a strategic plan that we thought would last for five years? LOL! Come learn a new way of strategic planning that is responsive and usable in a time of constant change in our libraries and communities. We'll talk about developing a one-page plan and annual action plans for maximum community impact. You will learn how to communicate about your plan, effective implementation strategies, and how to develop an evaluation framework. You'll be able to engage your board, staff, and community members in an appealing process (with minimal eye rolling!).

This program is made possible by the generous support of PMA Financial Network.



**Speakers:** Amanda Standerfer, The Lumpkin Family Foundation; Amanda McKay, Effingham Public Library; and Mary Medjo-Me-Zengue, Addison Public Library

**Track:** Leadership, Management, and Staff Development

Audience: Public

Level: Intermediate

#### *12 to 18: Meeting the Distinct Needs of the Early Teen and Late Teen Years*

Are your programs crowded with seventh and eighth graders while you can't get high schoolers through the door? Do you rock at reader's advisory for older teens, but need some tips on matching young teens with the right book? "Teen" covers a wide range of ages and maturity levels, and library services should reflect that.

A panel of librarians will discuss creative ways to address the needs of older and younger teens individually. Panelists will outline reasons for distinguishing each group, as well as share challenges, tips, and best practices for meeting the needs of all your teen patrons.

This program is made possible by the generous support of OverDrive.

### **OverDrive**

**Speakers:** Hannah Rapp, Berwyn Public Library; Kylie Peters, Geneva Public Library; Joe Marcantonio, Plainfield Public Library District; and Shaira Rock, Elmhurst Public Library

Presented by: Young Adult Services Forum

Track: Youth and Young Adult Services

Audience: Public

Level: Beginner

Location: South Pavilion 5



### Thursday October 12

#### **11:00 а.м. – NOON** [continued]

#### *Diversifying Your Practice: The Benefits of Studying Cultural Competence*

Celebrating diversity and promoting equity and inclusion in libraries are more important than ever. Join a panel of librarians who espouse the importance of diversity and social justice in the profession, and have taken classes in their graduate programs to improve their professional practice. Panelists work in school, public, and academic libraries and will share their experiences of promoting diversity in these spaces. Attendees will also learn about resources related to diversity and social justice, and hear about opportunities for formal and informal learning in these areas.

**Speakers:** Nicole A. Cooke, School of Information Sciences at University of Illinois; Jennifer Jacobs, CCSD 46/Avon Center School; Kellee Warren, University of Illinois at Chicago; Alice Son, Arlington Heights Memorial Library; Jarrett Dapier, Skokie Public Library; and Caitlin Archer-Helke, Homewood Public Library

Presented by: Diversity Committee

**Tracks:** Diversity and Special Populations, IACRL @ ILA

Audience: Academic, Public, School

Level: Beginner

Location: South Pavilion 6

#### 11:15 а.м. – 12:15 р.м.

#### Trustee Break

The Exhibits Break is made possible by the generous support of Lynn Elam Consulting.

LYNN ELAM CONSULTING

Location: Exhibit Hall

#### NOON - 1:30 P.M.

### Exhibits Closing Lunch Buffet

Join our exhibitors for a complimentary light buffet lunch in the Exhibit Hall. Poster Sessions will also be held at this time. See page 52 and 55 for a full listing of poster sessions. The final Passport to Prizes drawing will be held at 1:15 p.m.

The Lunch Buffet is made possible by the generous support of OPN Architects, Sheehan Nagle Hartray Architects, and Wight & Company.



Location: Exhibit Hall

#### 12:15 – 1:30 р.м.

#### Trustee Day Luncheon

Join your fellow trustees for a networking luncheon. Trustee Day registration is required for this ticketed event.

The Trustee Luncheon is made possible by the generous support of Klein, Thorpe & Jenkins, Ltd.



Location: Exhibit North Ballroom

#### 1:45 — 2:45 р.м.

#### Flip the Library Orientation: Partnering to Create Videos that Engage and Educate

Faced with less face-to-face time in a nursing orientation, two librarians flipped instruction with pre-session, home-grown videos that were "good enough" for year one. The next year, they applied for and received a grant to partner with their university's School of Communication to professionalize the video products. As a result of audience analysis, script development, and student talent, the dichotomy between the initial videos and professional ones was significant, especially in terms of appeal to the target audience. Hear about the experience from librarian, student, and production staff viewpoints to envision similar programming partnerships in other settings.

**Speakers:** Julie Derden, Becca Maree, and Sue Franzen, Illinois State University Milner Library

Track: Teaching and Learning, IACRL @ ILA

Audience: Academic, Public, School

Level: Intermediate

Location: Bremen Room

#### Putting the M in STEAM (Seriously, math is the best part)

Is math missing from your library's STEAM line-up? Not to worry! You don't need to be a math whiz to inspire the kids in your community. In this session, you will bash your way through math anxiety with the Morton Grove Public Library, and get motivated to help kids build positive associations with mathematics. With tea parties, sports, murder mysteries, and mayhem, attendees will learn how to plan low-cost, in-house programs for youths ages 3 to 12. Arithmetic skills optional, open minds required.

**Speakers:** Jess Alexander and Bettina Maravolo, Morton Grove Public Library

Track: Programming

Audience: Public

Level: Beginner

Location: North Pavilion 1

### Thursday, October 12

# *How to Write a Case Statement for Funding*

According to Giving USA, 72% of nonprofit funding comes from individuals – not grants from corporations or foundations. This session will teach you how to develop a case statement that you can adapt for use with funders of all shapes and sizes. Once funding is secured, your programs and buildings can have the impact in the community that you've always dreamed of. You will do some "Root Cause Analysis" deep thinking and table top exercises and leave with your thoughts on paper before they escape! After this session you'll be ready to impress the most curmudgeonly of donors!

**Speaker:** Julianne Buck, Community Foundation of Grundy County

Track: Advocacy and Activism

Audience: Academic, Public, School, Special

Level: Intermediate

Location: North Pavilion 2–3

# *Getting Ready for Kindergarten at the Library*

We all incorporate early literacy into our storytime programming, but what if you could go one step further? In this presentation you will learn how to partner with your local schools and use national kindergarten readiness standards to help your patrons prepare for school success.

**Speakers:** Kara DeCarlo and Stephanie Thomas, Orland Park Public Library

Track: Youth and Young Adult Services

Audience: Public

Level: Beginner

Location: North Pavilion 4-5

#### Every Person That Works in a Library is a Librarian (Yes, Even Security Staff!): How to Establish a Culture of Service and Excellence within Your Library

A culture of service, excellence, growth, family, and fun has been established at Warren-Newport Public Library (WNPL). Through proactive engagement of staff and patrons by a dedicated security team, WNPL has offered the highest possible level of service in a new way. Utilizing interdepartmental training and communication, a willingness to help wherever it is needed, and innovative efforts to enforce safety with kids and their families, the WNPL security team has found a new place in the everyday mission of the library to serve the community.

**Speakers:** Ryan Livergood and Edward Kristan, Warren-Newport Public Library District

Track: Customer Service

Audience: Public Level: Beginner Location: North Pavilion 6

# Public Libraries and Healthy Communities

Public libraries, you know your community is looking to you for help answering their health questions. This session will provide an overview of freely available, trusted online resources for public libraries and their patrons. We will also cover resources available for continuing education to beef up your health reference skills, and funding sources for health-related programming for your communities.

**Speaker:** Bobbi Newman, National Network of Libraries of Medicine

**Tracks:** Advocacy and Activism, Programming, Youth and Young Adult Services

Audience: Public, School

Level: Intermediate

Location: Pebble Beach Room

#### May I Google (Scholar) That for You?: Utilizing Open Access Sources to Fill Patron Requests

Have you noticed an increased difficulty in filling patron article requests due to fewer current print holdings, embargoes, and e-journal format deflections in WorldShare? In an attempt to provide patrons with faster turnaround times and increase fill rates, Melick Library began a new workflow in 2015 which systematically searched Google Scholar, ResearchGate, and Google to locate articles available online prior to placing a traditional WorldShare request. Attendees will learn about our project's results and successes, how utilizing Open Access can enhance library services, and factors to consider when attempting to recreate a similar workflow at their own institutions.

Speaker: Kelly Fisher, Eureka College

**Tracks:** Collections and Technical Services, Customer Service, IACRL @ ILA

Audience: Academic

Level: Intermediate

Location: Samuel Tinley Room

### Thursday October 12

#### **1:45 – 2:45 р.м.** [continued]

#### Dealing in Diversity: Proactively Serving Communities through Authentic Representation

Let's lay out the facts: more than 80% of librarians are white women. Does your collection reflect your community or does it look more like you? Join the Adult Reading Round Table (ARRT) as we present a panel of librarians, publishers, and authors who will grapple with this touchy subject. Our panel will share straight talk, real world experiences, and practical strategies that build off of the We Need Diverse Books initiative for children, this time with a focus on serving teens and adults. Come ready to engage in this lively and vital conversation.

Sonali Dev's appearance is made possible by the generous support of the Adult Reading Round Table.



**Speakers:** Becky Spratford, RA for All; Heather Booth, Thomas Ford Memorial Library; Annabelle Mortensen, Skokie Public Library; Sonali Dev, Author; and Todd Stocke, Sourcebooks

**Track:** Collections and Technical Services, Diversity and Special Populations, Reference and Readers' Advisory

Audience: Academic, Public, School, Special

Level: Beginner

Location: South Pavilion 1–2

#### Does Your Library Board Reflect Your Community? Strategies for Diversifying Your Boards

While many of our communities are growing more diverse in a multitude of ways, our governing bodies – Library, Foundation, and Friends Boards – often do not mirror these changes. Starting with big picture strategies for evolving your Library Board to better reflect the community, and leading to more short-term tips for broadening Board recruitment, this session offers a method for diversifying your Board leadership. Additionally, the presentation will look at ways to encourage your current Trustees and Board members to reach out to the community to expand and deepen community perspectives and leadership.

Speaker: Stu Wilson, Library Strategies

Presented by: Library Trustee Forum

Track: Trustees

Audience: Public Level: Intermediate Location: South Pavilion 3

#### Answers to Your FOIA Questions: Revealed!

Transparency in government is more than just a buzz word – it's the law. In this interactive session, you will learn about the Illinois Freedom of Information Act (FOIA) and how it affects local governments, officials, and employees. The speakers will use a Q&A game-show format to explore questions addressing compliance with FOIA; the legal pitfalls in the use of technology (emails, text messages, and social networking) by local government officials and employees; and how to address, and hopefully avoid, issues that may arise.

**Speakers:** Erin Pell and Julie Tappendorf, Ancel Glink

Presented by: Library Trustee Forum

Track: Trustees

Audience: Academic, Public, School, Special

Level: Intermediate

Location: South Pavilion 4

#### #WhatDolSay? Crisis Communications for the 21st Century

In the digital world, libraries communicate with patrons frequently, creatively, and in real time, making a robust and new media-ready crisis communications plan a must. Planning is key to successfully navigating through emergencies, especially when you need to empower staff to speak on the library's behalf. In this session, you'll learn the essential components of an effective crisis communications plan and leave with tools to conduct your own communications audit and begin building a document that works for you and your library, on all the channels you use to communicate with patrons.

**Speaker:** Amanda Civitello, Waukegan Public Library

**Track:** Leadership, Management, and Staff Development

Audience: Public

Level: Intermediate

Location: South Pavilion 5

#### Sexual Harassment and Transgender Issues in the Workplace: A Guide to Sensitivity, Prevention, and Detection

This presentation, geared towards our library clients, provides an overview of sexual harassment and transgender issues in the workplace. It will delve into the several guidelines that govern these issues, including: U.S. Constitution, Amendment 14; Title VII of the Civil Rights Act of 1964, 42 U.S.C. § e-2(a)(1); Illinois Constitution Article I, Section 18; Illinois Human Rights Act, 775 ILCS 5/1-101 et seq. It will guide the participants to knowing how to detect and handle complaints regarding these types of conduct, from employees and patrons of the library.

**Speakers:** Jason Guisinger, Mallory Milluzzi, and Scott Uhler, Klein, Thorpe & Jenkins, Ltd.

**Track:** Leadership, Management, and Staff Development

Audience: Academic, Public, School, Special Level: Beginner

Location: South Pavilion 6

### Thursday, October 12

#### 3:00 – 4:00 р.м.

#### Hard Times: Operating User Services on Short Staff, Short Funds, and Short Hope

Like other universities in Illinois, Northern Illinois University has suffered the effects of two years of a lack of a state budget, and this has, of course, impacted the library. One major impact has been on the inability to hire due to budget constraints. User Services has seen four staff retire—a quarter of the department. This presentation discusses how labor was redistributed from within the department and elsewhere, the effects on service, staff, and morale, as well as possible future plans without relief on the horizon.

**Speakers:** Sarah McHone-Chase, Northern Illinois University; Sarah Sagmoen, University of Illinois at Springfield; Carolyn Ciesla, Prairie State College; and Alice Creason, Lewis University

**Tracks:** Customer Service, Leadership, Management, and Staff Development, IACRL @ ILA

Audience: Academic

Level: Intermediate

Location: North Pavilion 1

#### *"How Will Driverless Cars Impact My Audiobook Circ?" And Other Questions You'll Ask Once You Start Forecasting*

Forecasting helps leaders plan for probable futures by combining data about what's already happened with a thoughtful analysis of emerging trends. (Like, how soon before patrons ask, "Can Alexa renew my library books or place a hold for me?") Learn the exercises and discussion topics one Forecasting Interest Group has been using to spark dialogue and innovation about what's next for libraries. With a little planning (and, honestly, a lot of fun), you can move your team from discussing trends to developing tactics.

**Speaker:** Karen Kleckner Keefe, Hinsdale Public Library

**Track:** Leadership, Management, and Staff Development

Audience: Academic, Public, School, Special

Level: Intermediate

Location: North Pavilion 2-3

#### Mindfulness at the Library

Mindfulness, or practices that promote a state of awareness, has been shown to reduce stress and increase focus. Libraries can introduce the concept by facilitating contemplative programs and spaces for their communities and staff. Learn about ways that the Skokie Public Library is battling stress and information fatigue through programming, and by integrating mindfulness techniques into the culture of the library.

**Speakers:** Leah White and Mimosa Shah, Skokie Public Library

Track: Programming

Audience: Public

Level: Beginner

Location: North Pavilion 4–5

#### *No Joke—How Stand-Up Comedy Can Make You a Better Librarian*

By using techniques from the disciplines of stand-up comedy, improv, and storytelling, you can improve virtually every area of library service, from booktalking and programming to reference and security.

**Speaker:** Julie Jurgens, Arlington Heights Memorial Library

Track: Customer Service

Audience: Academic, Public, School, Special

Level: Beginner

Location: North Pavilion 6

#### TALK TABLE: Seeking Diversity: Building a Board That Resembles Your Community

For libraries to remain relevant to the communities they serve, top-level leadership must understand the community's demographic characteristics. It's easy to let candidates self-select, but this risks over-representing of special interests. There's tremendous value in diversifying your board, but many under-represented groups—the disabled, the immigrant, the young—may not even be aware of such opportunities. Boards need to pro-actively recruit trustees who can articulate what the library means to them, and implement such policies.

Speaker: Richard Flint, Lisle Library District

Track: Diversity and Special Populations

#### Audience: Public

Level: Beginner

Location: Pebble Beach Room

### Thursday October 12

#### **3:00 – 4:00 р.м.** [continued]

#### Best Books for Kids 2017: The Titles You Simply Cannot Miss

Finding the best books for children can be tricky, so let Betsy Bird do the work for you! Discover the latest and most anticipated books for babies through middle school readers. Spanning many genres, busy librarians will find new titles to delight young bibliophiles and reluctant readers alike. A fun and dynamic presentation!

**Speaker:** Betsy Bird, Evanston Public Library

**Moderator:** Jennifer Bueche, Gail Borden Public Library District

**Presented by:** Youth Services Forum

Track: Youth and Young Adult Services

Audience: Public, School

Level: Beginner

Location: South Pavilion 1–2

#### Demystifying the Levy— Making the Numbers Add Up

Levies are the foundation of every public library. The vast majority of a library's funding is determined by the levy it passes each year. But the actual levy process is often misunderstood. How does that document we pass each year result in the funding we need? This program will help library directors and trustees fully understand how the levy and appropriation process works and how they can ensure their library captures all of the funds to which it is entitled.

**Speakers:** Kelly Zabinski, Zabinski Consulting Services, and Alex Todd, Prospect Heights Public Library District

Presented by: Library Trustee Forum

Track: Trustees

Audience: Public

Level: Beginner

Location: South Pavilion 3

#### Library Board of Trustees Meetings: Proper Procedures and Compliance with the Open Meetings Act

This program will teach attendees, including newly elected and seasoned library trustees, directors and staff, proper procedures for complying with the ever-evolving Open Meetings Act. The program will be conducted as a mock library board of trustees meeting. Learn the requirements for posting meeting notices both on the library's website and at the location of the meeting, the level of detail required for regular and special meeting agendas, open and closed session procedures, and electronic attendance requirements. We will also review training requirements for elected officials and employees who may be Open Meetings Act designees under the Act.

**Speakers:** Carmen Forte Jr., Kathleen Terese, Gregory Smith, and Jason Guisinger, Klein, Thorpe & Jenkins, Ltd.

Presented by: Library Trustee Forum

Track: Trustees

Audience: Academic, Public, School, Special Level: Beginner

Location: South Pavilion 4

# *Justice through Learning: Social Justice and Information Literacy from High School to College*

The Justice through Learning program at Dominican University provides local rising senior high school students with clarity, direction, and clear markers for progress in pursuing their goals. This program, run by teaching faculty and librarian faculty takes place at Dominican University. Critical thinking and information literacy skills are taught and used throughout the program to provide the students with the foundation needed to engage in conversations with their community about their goals. Audience members will learn how information literacy and lifelong learning impact this program, and takeaway specific examples of lesson plans and activities that were implemented.

**Speakers:** Molly Mansfield and Mickey Sweeny, Dominican University

**Tracks:** Advocacy and Activism, Teaching and Learning, IACRL @ ILA

Audience: Academic, School

Level: Beginner

Location: South Pavilion 5

# *Get to Know the Illinois Digital Heritage Hub*

The Illinois Digital Heritage Hub (IDHH) is our state's on-ramp to the Digital Public Library of America (DPLA) and an expanding opportunity to share our stories far and wide while bringing more than 15 million resources from across the country to every part of Illinois. This is the perfect opportunity to learn more about IDHH, how you can share your digital collections, and how your community and institution can benefit from engaging with this rich and free online resource of digital cultural heritage materials.

**Speakers:** Andrew Medlar, Chicago Public Library, and Hannah Stitzlein, Illinois Digital Heritage Hub

Track: Collections and Technical Services

Audience: Academic, Public, School, Special Level: Beginner

Location: South Pavilion 6



Committed to delivering solutions that strengthen communities and positively impact the quality of life



### **Poster Sessions**

#### NOON - 1:30 P.M.

#### *Rise Up to Serve Patrons with Special Needs*

Discover how you can serve your patrons who have special needs through innovative collection development and program ideas such as Accessibility Hour, Light It Up Blue, and Disability Awareness staff training. Learn about what goes into creating circulating kits for patrons with special needs. Discover skills to help you make your own Discovery Skills Kits for your Library!

**Presenters:** Sarah Rustman and Kelly Durov, Northbrook Public Library

#### Composting at the Library

Food waste contributes to global warming when it is put in the garbage—a.k.a. landfill and methane is released into the atmosphere. As a leading greenhouse gas, methane is 84 times more potent than carbon dioxide during its first two decades. One inexpensive way libraries can lower their carbon footprint is by composting staff-generated food scraps. Composting turns food scraps into a useful product that can be used on library grounds or elsewhere. This poster shows how one library's composting program evolved from a 2-person volunteer-based system salvaging coffee grounds into a streamlined system that diverts 20 gallons of produce and coffee grounds from the landfill each month. Library composting turns waste into valuable product used by Illinois businesses and reduces the library's carbon footprint by diverting waste from methane-producing landfills.

**Presenters:** Jill Franklin and Amy Norton, Northbrook Public Library

### Wednesday, October 11

#### Diversity Isn't Just a Buzzword: Creating Meaningful Cultural and Social Programming at your Library

Do you struggle with how to make your library a welcoming place for all? Do you wish you could equip staff members with better training on the diverse populations in your community? Discover how to identify and reach out to these populations by developing services and programs that target diverse community members. Learn the best ways to locate the resources and partnerships available in your own neighborhood.

**Presenters:** Melissa Apple, Oak Lawn Public Library, and Stephanie Driscoll, Indian Trails Public Library District

#### *Do People Use Little Free Libraries?*

Little Free Libraries: do they just look cute, or do they actually work? We would like to present a poster summarizing the results of our study of book circulation in Chicago-area Little Free Libraries. Our research is small-scale and is primarily designed to identify areas for further research, but given the broad appeal of Little Free Libraries (especially the "aww" factor), we anticipate that many people may be interested in our findings. For organizations and individuals whose main goal is to increase book circulation, this may have implications for whether and where they erect a Little Free Library. Our presentation will include a 4'x8' poster summarizing what prompted our study. how we conducted it, and what we found, including a map and photos of the Little Free Libraries we studied, and infographics of our data and analysis. For visitors who want to learn more, copies of our paper How Do People Use Little Free Libraries will be available to peruse or to download by scanning a QR code.

**Presenters:** Flannery Crump, Aurora Public Library, and Alex Falck, Chicago Public Library, Archer Heights Branch

#### Potter, Power and Politics: Serving as Democratic Citizens and Advocating for Justice in a Global Environment

Millikin University, in Decatur, Illinois, offers Global Immersion courses on a yearly basis. Librarians get excited about the one entitled "Potter, Power and Politics." At the end of the course, students get to travel to the United Kingdom to experience the world where J. K. Rowling conceived Harry Potter. The prospect of travel is exciting, but there is a lot of work to be done first. Reading the books-again. Watching the movies—again. The students must keep a reading and travel blog, as well as write a white paper, and a research paper. The purpose of this course is to "foster critical thinking about the ways in which power and politics have impacted people and communities throughout the world." A librarian will sign up for a course such as this for the adventure of travel and complete the course with a whole new view of the world.

Presenter: Alissa Henkel, Decatur Public Library

#### BookBins: The "Little Free Libraries" of Outreach

In 2015, with outreach demands rising, the Bloomingdale Public Library developed a program to extend the Library's services to the community, with minimal demand on staff time. Using curated selections of materials that had been weeded from the Youth Services collection-including puppets and puzzlesthe Library created BookBins, rolling plastic tubs emblazoned with the Library's logo and filled with materials for children that could be placed around town in waiting rooms and locations where children are often present, but seldom occupied. Each business signs a simple agreement with the Library and receives a bin of materials that is rotated periodically. So far, doctors' offices, small businesses, banks, and the Post Office have been the pilot partners in this program and the feedback has been great! With an article in the Summer 2017 issue of Children & Libraries, Bloomingdale Public Library hopes to expand this program and share their success with others!

**Presenter:** Heidi Knuth, Bloomingdale Public Library

### Wednesday, October 11

### **Poster Sessions**

#### A SWOT Analysis of a Fledgling Textbook Reserve Program on a Non-Traditional Campus

Nationally, 7 out of 10 students skip purchasing a textbook due to costs. At Northeastern Illinois University (NFIU) textbooks are one of the most requested types of items at the Reference Desk. In 2016, NEIU instituted its first library student fee based on credit hours: this allowed librarians to develop a fledgling textbook reserve program. NEIU is the most diverse university in the Midwest. It's largely a commuter campus with non-traditional students, 77% of whom receive some form of financial aid. Textbooks can cost up to \$1,250 a year for an average student at a public 4-year institution. We present a SWOT analysis of our program, reviewing circulation statistics, participation rates by department, and other gualitative and guantitative data. Armed with this data, this poster presents challenges that accompany the set-up of this new service along with ideas for moving forward.

**Presenters:** Michelle Oh, Katie Ediger, and Zach McMahon, Northeastern Illinois University

#### Show Me Your Tattoo: Creating a Successful Exhibit Around Veteran Narratives

This poster highlights the development of a large successful exhibit around veteran narratives about their service-related tattoos. The poster will discuss creating the exhibit, interviewing the veterans, and collaboration with the veteran center director, as well as marketing and outreach with a focus on how success was measured.

**Presenter:** JJ Pionke, University of Illinois at Urbana-Champaign

#### Reference Association of South Suburban Libraries

Reference Association of South Suburban Libraries (RASSL) welcomes the ILA membership to Chicago's southland. Visit with colleagues, talk about service trends, or sign up for RASSL membership at a 50% ILA discount.

**Presenter:** Diane Srebro, Orland Park Public Library

#### Developing News Literacy for Future Reporters: Instruction for "Knowledge Journalism"

How do you help students considering journalism as a career develop news literacy? While the University of Chicago does not have a communications or journalism program, students interested in the field can take special courses in the College's Creative Writing Program. In 2016, a new course was developed entitled "Special Topics in Non-Fiction: Knowledge Journalism." The course was designed to help aspiring journalists learn how to write news stories based on research findings. The instructor for the course invited the library to provide instruction on finding peer reviewed literature for their assignments. Once we began working with the faculty member, we soon realized that we not only needed to help students find academic sources, but also introduce broader news literacy frameworks. The library designed a hands-on exercise to teach students how to evaluate sources for the course, plus develop essential information literacy skills for their future careers.

**Presenter:** Rebecca Starkey, University of Chicago Library

#### Financial Literacy in Public Libraries: A Report from the American Library Association and FINRA Investor Education Foundation

This session will discuss the Personal Finance Resource libguide designed for public libraries to use. Created in collaboration with the American Library Association (ALA) and the FINRA Investor Education Foundation, this guide provides an authoritative list of materials on various personal finance topics suitable for any public library collection size or budget. The goal of this guide is to address gaps within the personal finance collection to build financial literacy skillsets in the community. This guide also includes a section on professional development.

**Presenter:** Rachel Wedeward, American Library Association

### **Poster Sessions**

### Thursday, October 12

#### NOON - 1:30 P.M.

#### Diversity Report

ILA's Diversity Committee strives to promote best practices and resources for diversity and inclusion in library services. Join committee members to learn about programs and services targeting diverse and underserved audiences. Garner practical ideas to incorporate at your organization. Visit us to hear about current initiatives, find out how to get involved, and share your ideas.

**Presenter:** Trixie Dantis, Arlington Heights Memorial Library

#### Trends and Directions in the ILLINET Interlibrary Loan Traffic Survey: A Five-Year Analysis of Academic Libraries in Illinois

For its 2016-17 annual project, the CARLI Resource Sharing Committee compiled data from, and analyzed trends in, the ILLINET Interlibrary Loan Traffic Survey for FY2012 to FY2016 (the last five years for which information was available). The analysis focused specifically on academic libraries in Illinois and included both returnable (books, DVDs, makerkits, etc.) and nonreturnable (electronic resources, particularly articles) items. Through the data gathered, the committee hopes to provide useful information for these libraries to plan, evaluate, and revise their interlibrary loan and collection-development policies. This poster will summarize the committee's data findings, showing the changing trends in lending and borrowing levels across Illinois academic libraries during the five-year period, and will allow further investigation into topics such as the connections among interlibrary loan volume, patron needs, and collection-development policies.

**Presenters:** Eric Edwards, Illinois State Library; Thomas Mantzakides, University of Illinois at Chicago; and Marcella Nowak, College of DuPage

#### Bring Local History to Life: From City Hall to Your Fingertips

Recent digitization projects have enabled Chicago Public Library to create an online resource of local elected officials. We took a card file that had biographical mentions of elected officials and expanded it to an Excel file, and ultimately published it on our website. We looked for biographical information, using full text searching in Google, Hathitrust, Internet Archive, CCC, and others. For most of the 1,600 elected officials (aldermen, treasurer, clerk, mayor), we recorded office, dates served, and any other interesting notes. The poster will describe the research technique and show screenshots of the resource's portraits and other illustrations.

**Presenter:** Sarah Erekson, Chicago Public Library

#### Anime Club 101

In just a few minutes you will walk away full of confidence, and with the tools, you need to run your own successful anime club. Learn which anime to show and what manga to stock to keep your teens content. We'll take a look at the behind the scenes needs of an anime club, where to get anime, how to attract teens, and how to keep up on otaku news. Master the skills necessary to fill your anime club with fun activities and even participate in one yourself!

**Presenter:** Sonya Hill, Arlington Heights Memorial Library

#### Website Redesign with the Community in Mind

As part of a three-year strategic plan, the presenter was appointed objective leader of the website redevelopment team. Over the course of a year-and-a-half the team was responsible for reviewing and analyzing trends in website design, drafting an RFP for an outside firm to assist with development and then reviewing submissions, meeting with the community to gather feedback and input into the website, working with the firm to redesign the library's website, and then launching the site. The purpose of this poster session will be to provide practical information to fellow Illinois libraries about getting started with a website redesign, engaging stakeholders, going through the actual process of a redesign using an outside firm, and ideas on what to do with your new website once it is turned over to your organization and goes live.

**Presenter:** Omar Kushad, Carol Stream Public Library

# Recharge: Continuing Education for Library Leaders

The Recharge Committee is a group of Chicagoland librarians who coordinate continuing education opportunities for library staff in the area. Formerly RLA-CE, we put on numerous programs and field trips each year, concentrating on various aspects of library service: children, teens, adults, technology, management, and more. Our goal is to provide engaging, inspiring, and meaningful events featuring area librarians and library staff who share their unique expertise and encourage us all. Examples of past offerings include "Management from All Sides," "Extending Our Reach: Libraries, Social Workers, and Community Partnerships," and field trips to ALA headquarters and the Pritzker Military Library. In this poster session, we'll highlight recent past programs and share upcoming opportunities for professional development.

**Presenter:** Elizabeth Ludemann, Arlington Heights Memorial Library

### **Thursday, October 12**

### **Poster Sessions**

#### *Literacy Resources for Serving Individuals with Autism Spectrum Disorder*

Two programs of the Illinois State Library (ISL), Targeting Autism and the Literacy office, have collaborated to develop resources for libraries to better serve individuals and families impacted by autism spectrum disorder. As a result of this collaboration, an autism friendly adaptation section has been added to every Adult New Reader Book Club and Family Literacy Story Kit facilitators guide. The adaptation section offers suggestions on communication tips, visual guides and programming ideas for libraries to make learning experiences more inclusive and comfortable for those on the autism spectrum. In addition, three new titles featuring characters with autism spectrum disorder have been added to the collections. This poster session will introduce these autism friendly resources and encourage Illinois libraries to borrow these items from the ISI

Presenter: Beth Paoli, Illinois State Library

#### *Library Guides on Disabilities: Building a Robust Resource for All*

This poster discusses the creation of over 20 LibGuides that focus on disabilities, disability theory, and assistive technology. Accessibility will be highlighted as well as critical response to the guides. This project was generously funded by an American Library Association Carnegie Whitney Grant.

**Presenter:** JJ Pionke, University of Illinois at Urbana-Champaign

#### Illinois Literacy Foundation "A Call to Literacy - A Book in Every Hand" -

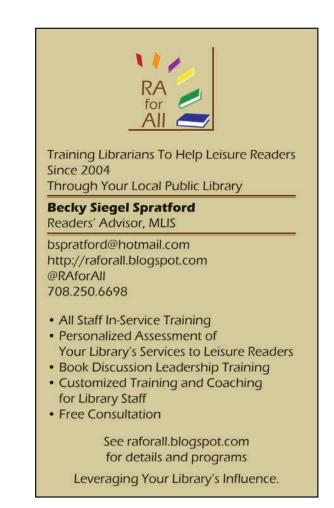
The Illinois Literacy Foundation's (ILF) mission is to ensure that every Illinois citizen has access to literacy services that put them on a path to lifelong learning. The ILF partners with corporate and private sectors to help raise funds that are targeted to specific local literacy needs that will ensure that Illinois citizens have access to quality literacy resources. Secretary of State and State Librarian Jesse White serves as the ex-officio director of the foundation. This poster session will introduce Illinois librarians to the ILF and provide them with information on how to become involved with the foundation, how to identify local literacy needs, sponsor and host events, and become a beneficiary of the foundation's programs and services.

**Presenters:** Greta Bever and Mark Shaffer, Illinois State Library

#### Every Veteran Has A Story... Make Sure Yours Is Heard!

The Office of the Illinois Secretary of State is a founding partner of the Veterans' History Project, dedicated to collecting and preserving the histories of American veterans and civilians who served in wars from World War I to the present. Since 2004, the Illinois Veterans' History Project (IVHP) has striven to honor men and women from Illinois who have served their country by recording their stories. The Illinois Court Reporters Association partners with the Illinois Veterans' History Project to provide interview transcriptions. To date, nearly 6,000 digitized Illinois Patriot Forms can be accessed in the State Library's Illinois Digital Archives, and approximately 300 streamed interviews are available on the Illinois Veterans' History Project YouTube channel. Ask about the IVHP and how you can help to insure that their stories are told, so that their contributions will not be forgotten.

Presenters: Jeanne Urbanek, Illinois State Library



### **Advocacy and Activism**

| Tuesday, October   | 10  |                    |
|--------------------|---|--------------------|
| 10:45 — 11:45 а.м. | Wellness Literacy: Library-Led Community Health Initiatives                                   | North Pavilion 6   |
| 1:30 — 2:30 р.м.   | Building Community Awareness of the Heroin/Opiates Epidemic                                   | South Pavilion 3   |
| 2:45 — 3:45 р.м.   | Be an Advocate: Create Volunteer Opportunities for Young Adults with Disabilities             | South Pavilion 6   |
| 4:00-5:00 р.м.     | Getting Your Community to Say Yes!  | South Pavilion 3   |
| Wednesday, Octo    | ber 11  |                    |
| 9:00 - 10:00 A.M.  | Bravery Literacy: Libraries Leading and Supporting Tough Community Discussions                | South Pavilion 1–2 |
| 10:15 — 11:15 а.м. | Effective Advocacy from a Primary Source  | South Pavilion 1–2 |
| 3:00 — 4:00 р.м.   | Teaching Civic Virtue   | North Pavilion 6   |
| Thursday, Octobe   | r 12  |                    |
| 9:00 - 10:00 a.m.  | We Should Run: Library Workers in Public Office   | North Pavilion 1   |
| 1:45 — 2:45 р.м.   | How to Write a Case Statement for Funding   | North Pavilion 2–3 |
| 1:45 — 2:45 р.м.   | Public Libraries and Healthy Communities  | Pebble Beach       |
| 3:00 — 4:00 р.м.   | Justice through Learning: Social Justice and Information Literacy from High School to College | South Pavilion 5   |

### **Collections and Technical Services**

| Tuesday, October   | 10   |                    |
|--------------------|--|--------------------|
| 10:45 — 11:45 а.м. | Taking Control of Your Online Catalog  | Murifield Room     |
| 2:45 — 3:45 р.м.   | Illinois Budget Crisis and Its Impact on Technical Services: One Library's Productivity Assessment | North Pavilion 6   |
| 4:00-5:00 р.м.     | Exploring the "Library of Things"  | North Pavilion 6   |
| Wednesday, Octo    | ber 11   |                    |
| 9:00 - 10:00 a.m.  | Sync Your WorldCat Holdings to Improve Patron Access   | North Pavilion 1   |
| 10:15— 11:15 а.м.  | Weeding Wonderland   | North Pavilion 1   |
| 1:45—2:45 р.м.     | Don't Throw Away Your Shot at Stats: How to Build Useful Collection Statistics from Scratch        | North Pavilion 1   |
| 3:00—4:00 р.м.     | Censorship: Looking in the Mirror  | South Pavilion 5   |
| 4:00-5:00 р.м.     | Resources & Technical Services Forum (RTSF) Meeting  | Pebble Beach Room  |
| Thursday, Octobe   | er 12  |                    |
| 9:00 - 10:00 a.m.  | Collaborative Collection Development: Growing Collections in Times of Austerity                    | North Pavilion 4–5 |
| 1:45—2:45 р.м.     | Dealing in Diversity: Proactively Serving Communities through Authentic Representation             | South Pavilion 1–2 |
| 1:45 — 2:45 р.м.   | May I Google (Scholar) That For You?: Utilizing Open Access Sources to Fill Patron Requests        | Samuel Tinley Room |
| 3:00-4:00 р.м.     | Get to Know the Illinois Digital Heritage Hub  | South Pavilion 6   |

### **Customer Service**

| Tuesday, October 1 | 10  |                    |
|--------------------|---|--------------------|
| 2:45 — 3:45 р.м.   | Personalization with Privacy  | North Pavilion 4–5 |
| Wednesday, Octob   | per 11  |                    |
| 3:00—4:00 р.м.     | You're My Whole World! What Patron-Centered Service Really Looks Like   | Bremen Room        |
| 3:00 — 4:00 р.м.   | Open Illinois: CARLI's and Open Educational Resources   | Samuel Tinley Room |
| 3:00—4:00 р.м.     | Smashing Expectations of Community Surveys  | South Pavilion 3   |
| Thursday, October  | 12  |                    |
| 9:00 - 10:00 a.m.  | Improving Patron Services Using Human Centered Design   | North Pavilion 6   |
| 11:00 a.m noon     | How to Improve Everything with Usability Testing  | North Pavilion 2–3 |
| 1:45 — 2:45 р.м.   | Every Person That Works in a Library is a Librarian (Yes, Even Security Staff!): How to Establish a Culture of Service and Excellence within Your Library | North Pavilion 6   |
| 1:45—2:45 р.м.     | May I Google (Scholar) That for You? Utilizing Open Access Sourcing to Fill Patrons Requests  | Samuel Tinley Room |
| 3:00—4:00 р.м.     | Hard Times: Operating User Services on Short Staff, Short Funds, and Short Hope   | North Pavilion 1   |
| 3:00 — 4:00 р.м.   | No Joke — How Stand-Up Comedy Can Make You a Better Librarian   | North Pavilion 6   |

### **Diversity and Special Populations**

| Tuesday, October   | 10   |  |
|--|--|--|
| 10:45 — 11:45 а.м.<br>1:30 — 2:30 р.м.<br>2:45 — 3:45 р.м. | Energize, Engage, & Empower: Serving Diverse Populations through Community Partnerships<br>Assisting People with Disabilities<br>Be an Advocate: Create Volunteer Opportunities for Young Adults with Disabilities | South Pavilion 3<br>North Pavilion 4–5<br>South Pavilion 6 |
| Wednesday, Octol   | per 11   |  |
| 9:00 - 10:00 a.m.  | Creating a Transgender Friendly Environment  | South Pavilion 5   |
| 10:15 — 11:15 а.м.   | Diversity and Diversability: Developing Programming for All  | North Pavilion 4–5   |
| 1:45 — 2:45 р.м.   | What Now?: Diversity, Intellectual Freedom, and Activism   | South Pavilion 5   |
| 1:45 – 2:45 p.m.   | Rise up with the Arts Latino-Style!  | South Pavilion 6   |
| 3:00 – 4:00 p.m.   | DiversiTEA: RISE UP!   | Exhibit North Ballroom                                     |
| Thursday, October  | 12   |  |
| 9:00 - 10:00 a.m.  | Serving Patrons with Dementia  | North Pavilion 2–3   |
| 9:00 - 10:00 a.m.  | Building an Inclusive and Tolerant Community with Patron-Driven Programming  | South Pavilion 1–2   |
| 11:00 A.M NOON   | Diversifying Your Practice: The Benefits of Studying Cultural Competence   | South Pavilion 6   |
| 1:45 — 2:45 р.м.   | Dealing in Diversity: Proactively Serving Communities Through Authentic Representation   | South Pavilion 1–2   |
| 3:00—4:00 р.м.   | TALK TABLE: Seeking Diversity: Building a Board That Resembles Your Community  | Pebble Beach   |

### **Facilities**

| Tuesday, October 10   |   |                  |
|-----------------------|---|------------------|
| 2:45 — 3:45 р.м.      | Facility Needs Assessment: A Tool for Change  | North Pavilion 1 |
| 4:00—5:00 р.м.        | Modern Libraries - The Convergence of Physical and Digital Security, Smart Buildings, and Facilities Management | Bremen Room      |
| Wednesday, October 11 |   |                  |
| 9:00 - 10:00 a.m.     | The Secret Sauce: A Recipe for Collaborative Community Design   | North Pavilion 6 |
| 10:15 — 11:15 а.м.    | How Illinois Libraries Borrow for New Facilities  | South Pavilion 3 |
| 1:45 — 2:45 р.м.      | Rise Up: Getting Your Building Project Off the Ground   | South Pavilion 3 |

### IACRL @ ILA

| Tuesday, October   | 10   |                    |
|--------------------|--|--------------------|
| 10:45 — 11:45 а.м. | You Can Take the Librarian out of the Building: Pop-Up Libraries for All                           | Bremen Room        |
| 10:45 — 11:45 а.м. | Re-Sourcing Your Resources: Working With What You Have To Inspire Creative Engagement              | Samuel Tinley Room |
| 1:30 — 2:30 р.м.   | Assisting People with Disabilities   | North Pavilion 4–5 |
| 1:30 — 2:30 р.м.   | Interrupting the Research Process: Using Standard Content and Rubrics for Student Success          | South Pavilion 1–2 |
| 2:45 — 3:45 р.м.   | Illinois Budget Crisis and Its Impact on Technical Services: One Library's Productivity Assessment | North Pavilion 6   |
| 2:45 — 3:45 р.м.   | Give Your Patrons the Superpower to Fight Fake News!   | South Pavilion 3   |
| 4:00—5:00 р.м.     | Change for the Stagnant Workplace  | South Pavilion 4   |
| Wednesday, Octo    | ber 11   |                    |
| 8:00 - 11:15 a.m.  | Choose Your Own Uncon: Academic Libraries Unconference   | North Pavilion 2-3 |
| 1:45—2:45 р.м.     | The Future of the 21st Century Library   | North Pavilion 6   |
| 1:45—2:45 р.м.     | CARLI Update   | Bremen Room        |
| 3:00-4:00 р.м.     | Teaching Civic Virtue  | North Pavilion 6   |
| 3:00-4:00 р.м.     | Open Illinois: CARLI's and Open Educational Resources  | Samuel Tinley Room |
| Thursday, Octobe   | r 12   |                    |
| 9:00—10:00 а.м.    | We Should Run: Library Workers in Public Office  | North Pavilion 1   |
| 9:00—10:00 А.М.    | Collaborative Collection Development: Growing Collections in Times of Austerity                    | North Pavilion 4–5 |
| 11:00 A.M NOON     | Librarian Perceptions of Information Literacy Misconceptions by First-Year College Students        | Bremen Room        |
| 11:00 a.m noon     | Standing with Faculty to Engage & Educate  | North Pavilion 6   |
| 11:00 A.M NOON     | Diversifying Your Practice: The Benefits of Studying Cultural Competence                           | South Pavilion 6   |
| 1:45 — 2:45 р.м.   | Flip the Library Orientation: Partnering to Create Videos that Engage and Educate                  | Bremen Room        |
| 1:45 — 2:45 р.м.   | May I Google (Scholar) That For You?: Utilizing Open Access Sources to Fill Patron Requests        | Samuel Tinley Room |
| 3:00—4:00 р.м.     | Hard Times: Operating User Services on Short Staff, Short Funds, and Short Hope                    | North Pavilion 1   |
| 3:00-4:00 р.м.     | Justice through Learning: Social Justice and Information Literacy from High School to College      | South Pavilion 5   |

### Leadership, Management, and Staff Development

| Tuesday, October 1 | 10   |                    |
|--------------------|--|--------------------|
| 1:30 — 2:30 р.м.   | Real Tiny Progress: How to Start Training Your Staff To Be a Little Bit More Culturally Competent              | South Pavilion 4   |
| 1:30 — 2:30 р.м.   | Budgeting Made Easy (well, easier at least)  | Bremen Room        |
| 2:45 — 3:45 р.м.   | Moving On Up? : Determining if Management is for You   | South Pavilion 4   |
| 4:00 — 5:00 р.м.   | Make it Work: Elevating Library Leadership in Illinois   | South Pavilion 1–2 |
| 4:00 — 5:00 р.м.   | It's Not "Just Part of the Job": Breaking the Silence on Sexual Harassment in the Library                      | North Pavilion 1   |
| 4:00—5:00 р.м.     | Change for the Stagnant Workplace  | South Pavilion 4   |
| Wednesday, Octob   | per 11   |                    |
| 9:00 - 10:00 a.m   | Down and Dirty Human-Centered Design Thinking  | North Pavilion 4-5 |
| 9:00 – 10:00 a.m.  | TALK TABLE: Hiring People Persons: Recognize the Passionate Hard-Worker and Give Them the Chance to Rise Up!   | Samuel Tinley Room |
| 10:15 — 11:15 а.м. | Bring the Conference Home: Using the Conference Format for Staff Training and Professional Development         | North Pavilion 6   |
| 1:45 — 2:45 р.м.   | So You're a Library DirectorNow What?  | North Pavilion 4–5 |
| 3:00 — 4:00 р.м.   | Very Small Libraries - Here Is How We Do It All  | North Pavilion 4–5 |
| Thursday, October  | 12   |                    |
| 9:00—10:00 а.м.    | Don't Die on This Hill: The Battle of Exempt vs Non-Exempt   | Bremen Room        |
| 11:00 a.m noon     | Rise Up to the Wave of Change  | North Pavilion 4–5 |
| 11:00 a.m noon     | Strategic Planning That Doesn't (Time) Suck  | South Pavilion 1–2 |
| 1:45—2:45 р.м.     | #WhatDolSay? Crisis Communications for the 21st Century  | South Pavilion 5   |
| 1:45 — 2:45 р.м.   | Sexual Harassment and Transgender Issues in the Workplace: A Guide to Sensitivity, Prevention, and Detection   | South Pavilion 6   |
| 3:00 – 4:00 p.m.   | "How Will Driverless Cars Impact My Audiobook Circ?" And Other Questions You'll Ask Once You Start Forecasting | North Pavilion 2–3 |
| 3:00 – 4:00 p.m.   | Hard Times: Operating User Services on Short Staff, Short Funds, and Short Hope                                | North Pavilion 1   |

### **Marketing and Outreach**

| Tuesday, October 10   |   |                    |
|-----------------------|---|--------------------|
| 10:45 — 11:45 а.м.    | Marketing Forum Meeting   | Pebble Beach Room  |
| 2:45 — 3:45 р.м.      | Now What?! How to Market Your Library When the Rules Have Changed | South Pavilion 1–2 |
| 4:00 – 5:00 p.m.      | Getting Your Community to Say Yes!                                | South Pavilion 3   |
| Wednesday, October 11 |   |                    |
| 9:00 — 10:00 а.м.     | Duct Tape Marketing for the Small Library: Ideas that will Stick! | Bremen Room        |
| 3:00 — 4:00 р.м.      | Podcasting for the Beginner                                       | South Pavilion 4   |

### Programming

| Tuesday, October   | 10   |                    |
|--------------------|--|--------------------|
| 10:45 — 11:45 а.м. | Re-Sourcing Your Resources: Working With What You Have To Inspire Creative Engagement                            | Samuel Tinley Room |
| 10:45 — 11:45 а.м. | Comfortable Being Uncomfortable in the Library: Civic Engagement through Programming                             | South Pavilion 4   |
| 1:30 — 2:30 р.м.   | Access to Justice in the Library: Librarians as First Responders in Promoting a Fair and Accessible Legal System | North Pavilion 2–3 |
| 1:30—2:30 р.м.     | Who's Afraid of the PNG? Successful STEAM Programs and State Grants  | South Pavilion 5   |
| 2:45 — 3:45 р.м.   | Who Tells Your Story?  | Bremen Room        |
| 2:45 — 3:45 р.м.   | From Budgeting to Blanket Forts: Programming for 20-30 Somethings  | North Pavilion 2–3 |
| 4:00—5:00 р.м.     | Engaging Your Community  | South Pavilion 6   |
| Wednesday, Octo    | ber 11   |                    |
| 9:00—10:00 А.М.    | Connecting Your Community with Makers  | South Pavilion 3   |
| 9:00 — 10:00 а.м.  | The Civic Lab & Beyond: Civic Engagement through Resources & Programming   | South Pavilion 4   |
| 10:15 — 11:15 а.м. | Sensibly Insane: Managing the Risk of Outrageous Programming   | South Pavilion 4   |
| 10:15 — 11:15 а.м. | Diversity and Diversability: Developing Programming for All  | North Pavilion 4–5 |
| 1:45 — 2:45 р.м.   | Successfully Serving the Underserved   | South Pavilion 4   |
| 3:00 – 4:00 p.m.   | Creativity Is Contagious! Attract and Engage Many with Creative Art Projects                                     | North Pavilion 1   |
| 3:00 – 4:00 p.m.   | Dynamic Strategies for Dialogue-Based Programs   | North Pavilion 2–3 |
| Thursday, Octobe   | r 12   |                    |
| 9:00 – 10:00 а.м.  | Cracking the Code: CS First at Your Library  | South Pavilion 3   |
| 9:00 — 10:00 а.м.  | Connecting to Who We Are Through Your Local Library  | South Pavilion 4   |
| 11:00 a.m noon     | Passion in Action: A READiculous Way to Reach Your Community   | North Pavilion 1   |
| 1:45 — 2:45 р.м.   | Putting the M in STEAM (Seriously, math is the best part)  | North Pavilion 1   |
| 1:45 — 2:45 р.м.   | Public Libraries and Healthy Communities   | Pebble Beach       |
| 3:00 — 4:00 р.м.   | Mindfulness at the Library   | North Pavilion 4–5 |

### **Reference and Readers' Advisory**

| Tuesday, October 1 | 0   |                    |
|--------------------|---|--------------------|
| 10:45 — 11:45 а.м. | You Can Take the Librarian out of the Building: Pop-Up Libraries for All                      | Bremen Room        |
| 1:30 — 2:30 р.м.   | This is What a Self-Published Author Looks Like   | Samual Tinley Room |
| 2:45 — 3:45 р.м.   | TALK TABLE: There Is No "I" in Read: Easy Steps to Improve Readers' Advisory Skills           | Pebble Beach Room  |
| Wednesday, Octob   | er 11   |                    |
| 9:00 - 10:00 a.m.  | We Welcome Everyone - Inclusive Readers' Advisory   | South Pavilion 6   |
| Thursday, October  | 12  |                    |
| 1:45 — 2:45 р.м.   | Dealing in Diversity: Proactively Serving Communities Through Authentic Representation        | South Pavilion 1–2 |
| 3:00 — 4:00 р.м.   | Justice through Learning: Social Justice and Information Literacy from High School to College | South Pavilion 5   |

### **Teaching and Learning**

| Tuesday, October  | 10  |                    |
|-------------------|---|--------------------|
| 1:30—2:30 р.м.    | Welcome to the United States  | North Pavilion 1   |
| 1:30 — 2:30 р.м.  | Interrupting the Research Process: Using Standard Content and Rubrics for Student Success     | South Pavilion 1–2 |
| 2:45 — 3:45 р.м.  | Give Your Patrons the Superpower to Fight Fake News!  | South Pavilion 3   |
| Wednesday, Octo   | ber 11  |                    |
| 10:15 —11:15 а.м. | NextGen Grads Rising UP: Aligning Their Skills and Your Needs                                 | Bremen Room        |
| 1:45 — 2:45 р.м.  | The Future of the 21st Century Library  | North Pavilion 6   |
| Thursday, October | 12  |                    |
| 11:00 A.M NOON    | Standing with Faculty to Engage & Educate   | North Pavilion 6   |
| 11:00 A.M NOON    | Librarian Perceptions of Information Literacy Misconceptions by First-Year College Students   | Bremen Room        |
| 1:45 — 2:45 р.м.  | Flip the Library Orientation: Partnering to Create Videos that Engage and Educate             | Bremen Room        |
| 3:00-4:00 р.м.    | Justice through Learning: Social Justice and Information Literacy from High School to College | South Pavilion 5   |

### Technology

| Tuesday, October 10 |  |                    |
|---------------------|--|--------------------|
| 10:45 — 11:45 а.м.  | Make Virtual Reality a Reality at Your Library                                     | North Pavilion 4–5 |
| 10:45 — 11:45 а.м.  | Taking Control of Your Online Catalog  | Murifield Room     |
| 1:30 — 2:30 р.м.    | Scaffolding Student Self-Efficacy Thru Video Announcements                         | North Pavilion 6   |
| 4:00—5:00 р.м.      | We Need a 3D Printer! and Other Myths About Building Your Library's Maker Presence | North Pavilion 4–5 |
| Wednesday, Octob    | er 11  |                    |
| 1:45—2:45 р.м.      | CARLI Update   | Bremen Room        |
| 3:00—4:00 р.м.      | Open Illinois: CARLI's and Open Educational Resources                              | Samuel Tinley Room |
| 3:00 – 4:00 p.m.    | Podcasting for the Beginner  | South Pavilion 4   |

### **Trustees**

| Thursday, October 12 |   |                        |  |
|----------------------|---|------------------------|--|
| 8:30 — 9:00 а.м.     | Trustee Continental Breakfast   | Exhibit North Ballroom |  |
| 9:00 - 10:00 a.m.    | I'm A Library Trustee, And My Role Is?  | Exhibit North Ballroom |  |
| 10:15 — 11:15 а.м.   | Who's Afraid of Robert's Rules?   | South Pavilion 3       |  |
| 10:15 — 11:15 а.м.   | Advocacy from the Top: Spring Your Board to Action  | South Pavilion 4       |  |
| 12:15 — 1:30 р.м.    | Trustee Day Luncheon  | Exhibit North Ballroom |  |
| 1:45 — 2:45 р.м.     | Does Your Library Board Reflect Your Community? – Strategies for Diversifying Your Boards       | South Pavilion 3       |  |
| 1:45 — 2:45 р.м.     | Answers to Your FOIA Questions: Revealed!   | South Pavilion 4       |  |
| 3:00—4:00 р.м.       | Demystifying the Levy - Making the Numbers Add Up   | South Pavilion 3       |  |
| 3:00 - 4:00 p.m.     | Library Board of Trustees Meetings: Proper Procedures and Compliance with the Open Meetings Act | South Pavilion 4       |  |
| 3:00 — 4:00 р.м.     | TALK TABLE: Seeking Diversity: Building a Board That Resembles Your Community                   | Pebble Beach Room      |  |

### Youth and Young Adult Services

| Tuesday, October 1 | 0  |                    |
|--------------------|--|--------------------|
| 10:45—11:45 а.м.   | Kidcast Revolution - Podcasts for Kids   | South Pavilion 5   |
| 10:45 — 11:45 а.м. | The Ask: Connecting Teens with Sexual Health Information and Resources                   | South Pavilion 6   |
| 1:30 — 2:30 р.м.   | Tween to Teen: Collaboration in Action   | South Pavilion 6   |
| 2:45 — 3:45 р.м.   | Keepin' YA Real  | South Pavilion 5   |
| 2:45 — 3:45 р.м.   | Be an Advocate: Create Volunteer Opportunities for Young Adults with Disabilities        | South Pavilion 6   |
| 4:00 — 5:00 р.м.   | YA Troubleshooting: Working Together So We Don't Fall Apart                              | North Pavilion 2–3 |
| 4:00—5:00 р.м.     | Youth Services Ignite!   | South Pavilion 5   |
| Wednesday, Octob   | er 11  |                    |
| 10:15 — 11:15 а.м. | 1,000 Books Before Kindergarten Like You've Never Seen It Before                         | South Pavilion 5   |
| 10:15 — 11:15 а.м. | Project Middle School: Bringing School and Public Libraries Together to Benefit Students | South Pavilion 6   |
| 1:45 — 2:45 р.м.   | The Teen Audience: Customer Service & Programming Primer                                 | North Pavilion 2–3 |
| 1:45 — 2:45 р.м.   | iREAD Showcase Presentations   | South Pavilion 1–2 |
| 3:00—4:00 р.м.     | Beyond the Bots: Fun, Fearless and Affordable STEM Programs @ Your Library               | South Pavilion 6   |
| 4:00 – 5:00 p.m.   | iREAD Showcase Exhibits  | Exhibit Hall       |
| Thursday, October  | 12   |                    |
| 9:00 - 10:00 a.m.  | Cracking the Code: CS First at Your Library  | South Pavilion 3   |
| 9:00 - 10:00 a.m.  | Keeping the Peace with Teens   | South Pavilion 5   |
| 9:00-10:00 а.м.    | Let's Do Lunch! Serving Summer Meals at Your Library                                     | South Pavilion 6   |
| 11:00 A.M NOON     | 12 to 18: Meeting the Distinct Needs of the Early Teen and Late Teen Years               | South Pavilion 5   |
| 1:45-2:45 р.м.     | Public Libraries and Healthy Communities   | Pebble Beach Room  |
| 1:45—2:45 р.м.     | Getting Ready for Kindergarten at the Library  | North Pavilion 4–5 |
| 3:00 – 4:00 p.m.   | Best Books for Kids 2017: The Titles You Simply Cannot Miss                              | South Pavilion 1–2 |



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#### **Richard Shurman**

As the administrator of Cooperative Computer Services (CCS) until retiring in 2015 after almost twenty-eight years of leadership, Shurman embodies the spirit of library cooperation in Illinois. He began his career with the DuPage Library System (DLS) where he worked to develop the system's first consortium for sharing resources. During his tenure at CCS, it grew into a consortium of twenty-four public libraries in the north and northwest suburbs of Chicago with 650,000 cardholders, over one million titles, and 5.6 million item records. Shurman achieved all this through building consensus among members with considerable differences in budget, population, geographic location, or governmental structure. Large city libraries like Evanston and Des Plaines worked together with small district libraries, such as Lincolnwood and Prospect Heights: libraries in Wilmette and Lake Forest found common ground with libraries in Crystal Lake and Huntley. Each library has a unique constituency, unique board of trustees, and unique sets of priorities. Shurman's leadership style ensured that every viewpoint had the opportunity to be heard and each member was provided with unbiased information to reach a decision. His professional memberships include state and national organizations and active participation in user groups, and he has served on committees and presented at conferences throughout his career, sharing his expertise on consortia with eager audiences.

Inducted Thursday, 1 December 2016



#### Alexander W. Todd, Jr.

Alex Todd was the director of the Fountaindale Public Library District (FPLD) for twenty-six years and helped the district's two library buildings grow with their communities. Born in 1928 in Vandalia and growing up in Belleville, Todd attended the United States Naval Academy and had a twenty-five-year naval career prior to ioining the library profession. He earned his MLS from Drexel University in 1972 and served as director of the Pitman Public Library in New Jersey before moving his family to Bolingbrook in 1974 to lead FPLD. Todd has always been a strong advocate for libraries having their own dedicated funding. In the late 1970s and early 1980s, he traveled the state along with Jane Shaw, Pam Feather, and Marlene Deuel, encouraging library boards to form library districts. In 1986, Todd worked with his board president Hilary Rosenthal to write the "Standards for the Public Library" section of the first edition of the *Trustee Facts File,* published by the Illinois Library Association. His work gained him recognition as ILA's Librarian of the Year in 1986, and even today, twenty years after his retirement, librarians around the state still ask about him and send their good wishes. He has left an indelible mark on Illinois libraries professionally, structurally, and personally.

Inducted Thursday, 1 December 2016



#### **Carol Iffland Todd**

Carol Iffland Todd worked in public, special, and system libraries in Illinois for nearly thirty years. Born in Massachusetts and educated in Michigan (MALS from University of Michigan), she made Illinois her home. After starting her career at the La Grange Public Library in 1969, she became the first degreed children's librarian at the Woodridge Public Library. During her tenure, she implemented several innovative programs that would soon become professional standards, including classes in 8mm film animation. She also worked to bring renowned authors to the small library, including Sid Fleischman, whose original drawings are still on display there. The Woodridge Rotary Club presented her with a certificate of recognition for her work with handicapped children. After a move to New Jersey, she returned to Illinois and joined the Burr Oak Library System as a children's consultant and general consultant, working on the statewide summer reading initiative that evolved into iREAD. She later directed the Lemont Public Library and taught at St. Xavier University before accepting her capstone position with Bellcore Tec (a national telecommunications training center) in Lisle. She ran the center's staff library for thirteen years until her retirement in 1997. While at Bellcore, she earned a Master of Adult and Continuing Education degree from National Louis University. She was active in LACONI, the Suburban and Burr Oak Library Systems, the Illinois Library Association, the American Library Association, and the Special Library Association. She served as guest editor and wrote articles for issues of *Illinois Libraries*. Her diverse and varied career had a widespread impact on our profession, a model for future generations of librarians.

Inducted Thursday, 1 December 2016



**Mark Sorensen** 

Mark Sorensen has served public libraries, both professionally and privately since 1982. After a career of twenty-one years with the Illinois State Archives, he retired as assistant director. Sorensen was instrumental in maintaining records management systems for all Illinois public libraries, as well as creating traveling exhibits for display at libraries throughout the state. In 1988. he was put in charge of two commissions to add artwork to the State Capitol in commemoration of its 100th anniversary. He has served as Official Macon County Historian since appointment by the county board in 2004 and is a past president of the Illinois State Historical Society. Sorensen is also a past president and current member of the Decatur Public Library Board, was vice president for public programs for the Friends organization, a member of the library foundation, and a consulting archivist for both the Decatur and Moweagua libraries. While president of the Decatur library, a program for special library services for Macon County businesses was instituted that served as a model for other libraries throughout the state. A recipient of the Studs Terkel Humanities Service Award from the Illinois Humanities Council and a Lifetime Achievement Award from the Illinois State Historical Society, Sorensen is also a member of the American Library Association, Society of American Archivists, Midwest Archives Conference, and a Charter member of the Academy of Certified Archivists. He holds degrees from Eastern Illinois University, the University of Illinois Springfield, and the University of Illinois at Urbana-Champaign in education, history, and library and information science.

Inducted Thursday, 9 February 2017



Ruth Gregory, 1901–2001

Ruth Gregory was the head librarian of the Waukegan Public Library from 1935 to 1976, and active in both state and national library associations throughout her career. She was a member of the American Library Association (ALA), serving on ALA Council and the ALA Executive Board, and was president of the Public Library Association in 1954-55. In 1976. Gregory was named Librarian of Year by the Illinois Library Association. She also taught librarianship at the University of Wisconsin-Madison and at Drexel University in Philadelphia. After retiring from the Waukegan Public Library, Gregory consulted with more than fifty libraries on new buildings, collection development, and administrative issues. She authored a number of professional publications including the American Library Association's Anniversaries and Holidavs. 3rd edition, 1975, and 4th edition, 1983; co-authored Public Libraries in Cooperative Systems, 1971; and served as an editor for Public Libraries, the official journal of the Public Library Association. Gregory held degrees from the University of Nebraska and what is now the School of Library and Information Studies at the University of Wisconsin-Madison.

Inducted Thursday, 9 February 2017



#### Carla Hayden

Carla Havden was sworn in as the 14th Librarian of Congress on September 14, 2016. Hayden, the first woman and the first African American to lead the national library, was nominated to the position by President Barack Obama on February 24, 2016, and her nomination was confirmed by the U.S. Senate on July 13. Prior to her latest post she served, since 1993, as CEO of the Enoch Pratt Free Library in Baltimore, Maryland. Hayden was nominated by President Obama to be a member of the National Museum and Library Services Board in January 2010 and was confirmed to that post by the Senate in June 2010. Prior to joining the Pratt Library, Hayden was deputy commissioner and chief librarian of the Chicago Public Library from 1991 to 1993. She was an assistant professor for Library and Information Science at the University of Pittsburgh from 1987 to 1991. Havden was library services coordinator for the Museum of Science and Industry in Chicago from 1982 to 1987. She began her career with the Chicago Public Library as the young adult services coordinator from 1979 to 1982 and as a library associate and children's librarian from 1973 to 1979. Hayden was president of the American Library Association from 2003 to 2004. In 1995. she was the first African American to receive Library Journal's Librarian of the Year Award in recognition of her outreach services at the Pratt Library, which included an after-school center for Baltimore teens offering homework assistance and college and career counseling. Hayden received a B.A. from Roosevelt University and an M.A. and Ph.D. from the Graduate Library School of the University of Chicago.

Inducted Thursday, 9 February 2017



#### **Becky Siegel Spratford**

What began as a test-working in a Chicago law firm library just to make sure she didn't want to be a lawyer-quickly became a calling, and today, Becky Siegel Spratford's name is synonymous with Readers' Advisory. Spratford co-created the Readers' Advisory department at the Berwyn Public Library and worked there from 2000 to 2015. For eight of those years, she also taught the Readers' Advisory course to hundreds of students at Dominican University in River Forest. She now brings training directly to libraries, influencing thousands of library workers through programs and her critically-acclaimed blog, RA for All. The author of the The Readers' Advisory Guide to Horror, she also writes for EBSCO's NoveList database, Booklist, and Library Journal. She is a member of the Illinois Adult Reading Roundtable (ARRT) Steering Committee and the Illinois Library Association (ILA), serving on the 2014 ILA Annual Conference Committee. Spratford was president of the La Grange Public Library Board of Trustees from 2008 to 2011 and was recently elected to her fifth term. She holds a BA in American Studies from Amherst College and an MLIS from Dominican University.

Inducted Thursday, 15 June 2017.



#### **Kathy Parker**

Kathy Parker's library career began in second grade, shelving books at her elementary school library, continued at her high school library, and led to her first job at the Tinley Park Public Library at age seventeen. Her public library career has spanned more than thirty-five years and included working in the circulation. children's. interlibrary loan, adult reference, and bookmobile departments, as well as eight years as a law library assistant for two law firms in Chicago. Upon earning her MLS, Parker worked as the assistant director at the Harvey Public Library District before becoming the director at the Glenwood-Lynwood Public Library District in 2002. During her tenure at Glenwood-Lynwood, she started a new bookmobile and outreach service, passed a successful bond referendum, and built a \$6-million library facility. She is committed to promoting and providing continuing education opportunities for library staff and trustees and was a founding member of ATLAS (Area Training for Librarians and Staff) and Directors University, a statewide program for new library directors begun in 2017. Over the years, she has served on many library committees and boards within Illinois, including trustee at the Tinley Park Public Library and serving as both president and treasurer of the Reaching Across Illinois Library System (RAILS). She is also the 2016 recipient of the American Library Association's Trustee Citation. Parker earned her undergraduate degree in communications at DePaul University and obtained her master's in library science from Dominican University.

Inducted Thursday, 15 June 2017.



#### **Deirdre Brennan**

Deirdre Brennan has been an enthusiastic and tireless advocate for resource sharing and multitype library cooperation throughout her career. She consistently works to remove barriers to bring as many participants to the resource-sharing table as possible, no matter what their library type, size, or financial capability. Her underlying philosophy is that we are "stronger together." At the start of her career in Massachusetts, Brennan worked to increase statewide library funding and to reorganize three public library systems into six multitype systems. Upon coming to Illinois, she served as executive director of Oak Park Public Library and led that library to receive Library Journal's highly coveted five-star designation and a 97 percent approval rating from residents. As chair of the Illinois Library Association's (ILA) Public Policy Committee. Brennan wrote a grant that led to the groundbreaking Future of Illinois Library Cooperation project, which she co-chaired. As executive director of the Reaching Across Illinois Library System (RAILS) since 2013, she initiated grants to help libraries join shared catalogs and for libraries of different types to collaborate on innovative projects. She led efforts to change Illinois administrative rules to include continuing education and consulting as core system services. She initiated the outsourcing of delivery to improve service and helped bring affordable access to e-resources to all Illinois residents. Brennan consistently looks for ways to share RAILS services with libraries throughout Illinois. She has reinvented system services while maintaining a healthy financial reserve. In 2016, she received ILA's 2016 Hugh C. Atkinson award to honor her resource sharing efforts.

Inducted Thursday, 15 June 2017.



#### Pam Van Kirk

Pam Van Kirk's library career started with typing catalog cards at the Western Illinois Library System when she was sixteen years old. She was encouraged to attend graduate school in library science after college graduation. In 2010, she retired as director of the Galesburg Public Library after a long career in school and public libraries, serving as president of the Illinois Library Association in 2012-2013. Van Kirk believed that a library should be relevant to all potential users, and worked tirelessly to make the Galesburg Public Library highly visible with the assistance of a hardworking staff, supportive board, and appreciative customers. Whether she appeared as "Lizzie," the library mascot; choreographed a book cart drill team; coordinated P.I.G. (sixty decorated life-sized pigs in Galesburg); or led cheers as an elf at the holiday parade, she made sure that residents knew about library services and programming. Van Kirk was a member of the Galesburg Area Chamber of Commerce, served on the board of the Downtown Galesburg Business Association. and participated on numerous committees. She served on the board of directors for the Illinois Center for the Book and the Alliance Library System, presenting and participating in regional and statewide library conferences, workshops, and events. Honors include being named Administrator of the Year by the Alliance Library System and a Paul Harris Fellow for her contributions to Galesburg. Van Kirk always wanted libraries to be vibrant, welcoming places. She was often the loudest person in the library and sometimes had to be guieted by customers or students. A mentor to many librarians throughout central Illinois and an advocate for collaboration. her cheerful attitude and can-do spirit have left a positive mark on the Illinois library community.

Inducted Thursday, 17 August 2017



#### Phil Lenzini

Phil Lenzini is an attorney at law based in Peoria and represents more than 200 public libraries throughout the state of Illinois. A longtime champion of libraries and the services they provide, Lenzini is a regular presenter at programs held by the Illinois State Library and at Illinois Library Association annual conferences. In addition, he participates in dozens of continuing education events for various library clients and library systems. Among his many activities, he drafts policies and legal commentary for the Administrative Ready Reference page on the Illinois Secretary of State's website. As an active member of the Illinois State Bar Association. Lenzini serves the state and his library clients as a member of the local government law committee. Through that committee, he lobbies members of the Illinois General Assembly on areas of interest to libraries and other municipal entities, especially with respect to unintended budgetary consequences of proposed legislation. Lenzini received his B.A degree from Southern Illinois University (SIU) in 1972 and his J.D. in the charter class of SIU's School of Law in 1976

Inducted Thursday, 17 August 2017



#### **Keith Michael Fiels**

Keith Michael Fiels served as executive director of the 55.000-member American Library Association (ALA) headquartered in Chicago, from 2002 to 2017. Prior to coming to ALA, he served as director of the Massachusetts Board of Library Commissioners. Under his leadership, ALA established a new Office for Library Advocacy that provided expanded support for state and local advocacy efforts around the country, including the Libraries Transform public awareness campaign, which now involves 6,000 libraries. A new ALA Center for the Future of Libraries promotes innovation and creativity in libraries, ALA's professional publishing and professional development programs have grown dramatically, as well as outreach to library trustee and Friends groups. Most recently, ALA fought back an attempt by the new administration to eliminate all federal funding for libraries. In Massachusetts, he worked with the state legislature to secure over \$500 million in state funds for public library reconstruction and to provide universal access to shared online systems and the collective resources of thousands of Massachusetts libraries. Fiels has also served as president of the Chief Officers of State Library Agencies (COSLA), as the founding director of a library consortium in New Jersey, and as a library development consultant for the New York and New Jersev state libraries. Over the course of his 48-year career, he has worked as a public librarian, a school librarian, and as an independent library consultant. He is co-author of a number of books on planning and technology. and has spoken about libraries at hundreds of conferences, workshops, and other public events.

Inducted Thursday, 17 August 2017

### Awards Luncheon

#### Hugh C. Atkinson Memorial Demco Award

Kathleen Bloomberg, Illinois State Library Sponsored by Demco

#### Crossman Memorial Award

Jennifer Hovanec, Indian Trails Public Library District Sponsored by Dominican School of Information Studies

#### Davis Cup Award

Amber Creger, Schaumburg Township District Library Sponsored by ABDO Publishing

#### Demco Library Innovative Award

Waukegan Public Library Sponsored by Demco

#### Robert P. Doyle ILA Conference Grant for Support Staff Award

Lynda Spraner, St. Charles Public Library District Sponsored by Reaching Forward

#### Golden Ticket Award

Sue McCowin, Cook Memorial Public Library Sponsored by Quality Books

#### Illinois Academic Librarian of the Year Award

Lian Ruan, Chinese American Librarians Association

Sponsored by Consortium of Academic and Research Libraries in Illinois (CARLI)

#### Intellectual Freedom Award

Hinsdale Public Library Sponsored by Quality Books

#### Librarian of the Year

Diana Brawley Sussman, Carbondale Public Library Sponsored by Sikich

#### Robert R. McClarren Legislative Development Award

**Tuesday, October 10, NOON – 1:30 P.M.** 

Illinois State Representative Michael J. Zalewski Sponsored by ILA Public Policy Committee

#### Oberman and Rich Reaching Forward Conference Grant for Support Staff Award Noelle McDonough, La Grange Public Library

Sponsored by Reaching Forward

#### Deborah Dowley Preiser Marketing Award

Christina Janiczek, Elmwood Park Public Library Sponsored by Oak Park Public Library

#### Readers' Advisory Service Award

Debbie Hoffman, Warren-Newport Public Library Sponsored by Adult Reading Round Table

#### Reference Services Award

Alexandra Annen, Homer Township Public Library District Sponsored by Ancel Glink

#### Alexander J. Skrzypek Award

Renee Grassi, Dakota County (MN) Library System Sponsored by Illinois State Library

#### TBS, Inc. Technical Services Award

Jennifer Fredericks, Downers Grove Public Library Sponsored by Today's Business Solutions, Inc.

#### Trustee of the Year Award

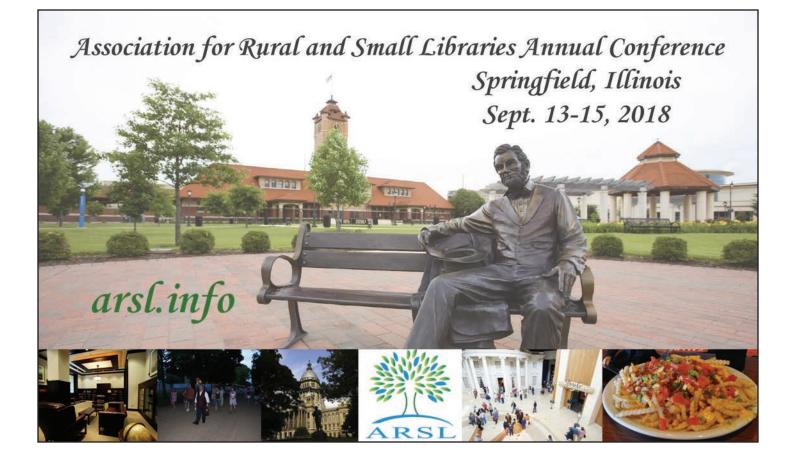
David Barry, Bartlett Public Library Sponsored by Peregrine, Stime, Newman, Ritzman & Bruckner

# Young Adult Librarian of the Year Award

Lynette Pitrak, Downers Grove Public Library Sponsored by Sourcebooks

#### Sylvia Murphy Williams Award

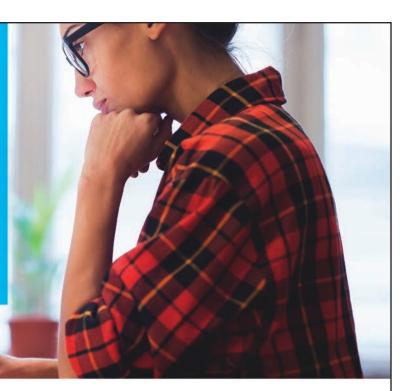
Marcus A. Berry, University of Illinois Darnetta Bolton, University of Illinois Jaime Bravo, Dominican University Christina D. Bush, University of Illinois Kelly S. Campos, Dominican University Sharon Han, University of Illinois Kristin Lansdown, University of Illinois Carli V. Lowe, University of Illinois Van McGary, University of Illinois Siobhan A. McKissic, University of Illinois Joan J. Parker, University of Illinois Aldo Vasquez, University of Illinois



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### **ILA Membership Meeting Agenda**

### Wednesday, October 11, 2017

#### 11:30 A.M. - NOON

| <b>Location:</b> South Pavilion 1–2 |
|-------------------------------------|
|-------------------------------------|

| Call to Order                  | Melissa Gardner |
|--------------------------------|-----------------|
| Establishment of Quorum        | Melissa Gardner |
| (150 personal members present) |                 |
| Adoption of the Agenda         | Melissa Gardner |
| President's Report             | Melissa Gardner |
| Legislative Consultant Report  | Derek Blaida    |
| Public Policy Committee Report | Scott Pointon   |
| Treasurer's Report             | Jason Kuhl      |
| New Business                   | Melissa Gardner |
| Adjournment                    | Melissa Gardner |

#### **Nominees Sought**

The ILA 2018 Nominating Committee is soliciting nominees to run on the 2018 spring ballot for the ILA Executive Board, including the office of ILA Vice President/President-elect.

The Nominating Committee will select two candidates to run for each of the four Director-at-Large seats, and the Vice President/President-elect.

The President-elect will serve a three-year term as: President-elect in 2018–2019, President in 2019–2020, and Immediate Past President in 2020–2021. Director-at-Large seats are also three-year terms.

The Illinois Library Association Executive Board is the governing body of the association and is comprised of fifteen directors serving a three-year term. The board adopts and oversees implementation and evaluates all plans, policies, programs, and budget for the association. Together, board members constitute leadership of the association and assume responsibility for its success.

Members who wish to make nominations should submit the following information: nominee name; present position; institution; address; telephone; fax; and e-mail address. Self-nominations are encouraged. All potential nominees will be asked to complete a Potential Candidate Biographical Form that will be e-mailed to them.

Nominations may be sent to any member of the 2018 Nominating Committee

#### CHAIR:

Pattie Piotrowski Brookens Library University of Illinois at Springfield One University PI. Springfield, IL 62703-5407 phone: 217-206-6597 e-mail: pattiepiotrowski@gmail.com

#### **MEMBERS**:

Beth Duttlinger Lillie M. Evans Library District, Princeville e-mail: bethd@Imelibrary.org

Tamara J. Kuhn-Schnell Lincoln Land Community College, Springfield e-mail: tammy.schnell@llcc.edu

Carl Lehnen University of Illinois at Chicago e-mail: carllehnen@gmail.com

Rob Morrison National Louis University, Chicago e-mail: rob.morrison@nl.edu

Denise Zielinski Joliet Public Library e-mail: dzielinski@jolietlibrary.org In early July, both the Illinois House and Senate passed budget bills that were vetoed by the governor, and with bi-partisan support, overrode the vetoes. The approved budget reflects approximately \$3 billion in spending reductions from FY 2017, along with an increase in the state income tax. Republican support for the budget, specifically from downstate districts where higher education cuts had significant negative effects may have signaled a new era of cooperation, but it's too soon to tell. Specific implications for libraries include current funding levels in most line items in the Illinois Secretary of State's budget, while higher education budgets look to be approximately 10 percent lower across the board.

### **ILA's Advocacy Efforts**

In addition to urging passage of the budget bills, ILA introduced three bills this year and all three passed both successfully.

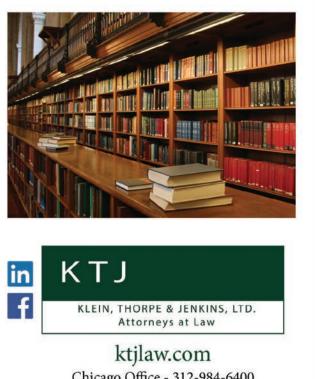
- House Bill 373, Public Act 100-0245. This legislation amends the Illinois Local Library Act to permit a library board of trustees to submit the accurate tax levy amount required to fund its upcoming fiscal year no less than sixty days prior to when the tax levy must be certified under the Property Tax Code.
- House Bill 547, Public Act 100-0338. This legislation raises the bid advertisement dollar amount for library construction, remodeling, repairing, or building improvements from \$20,000 to \$25,000; and
- Senate Bill 2068, Public Act 100-0462. This legislation allows library boards to authorize specific, non-binding advisory questions to be placed on the ballot at the next regularly scheduled election in the city, village, incorporated town, or township in which the public library is located.

In addition to advocating for specific legislation, ILA opposes laws that are deemed detrimental to the library community. That was the case with Senate Bill 864, a proposal that would prohibit annexations without a front-door, binding referendum. At a minimum, ILA's position was that the bill was unnecessary and needed to be amended to reflect population thresholds and include school and park districts as well as libraries. The bill was not called for a vote.

# KTJ Knows Libraries

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### **Library Funding**

The Illinois Library Association will work with a broad coalition of library advocates to improve funding for libraries. The association will:

- Work to restore legislated funding levels such as the school library per capita grants, and to continue to be vigilant to ensure public library per capita grants remain fully funded, and to explore alternative sources of library funding.
- Support legislative proposals to mitigate the harmful effects of the tax cap limitation act.
- Work with the legislature to increase the Secretary of State's budget in order to increase the funding for the Illinois State Library.
- Work with the legislature to ensure responsible pension systems.

### **Intellectual Freedom and Privacy**

The Illinois Library Association is committed to protecting intellectual freedom and privacy while providing open access to information for all Illinois residents. The association will:

- Continue to educate the public on the safe use of the Internet, including interactive web applications, by children.
- Continue to oppose legislation mandating the use of Internet filters in libraries.
- Encourage governing boards of schools and libraries to develop an Acceptable Internet Use Policy with input from their community.
- Continue to oppose legislation that erodes the privacy of library users.

### **Access to Library Services**

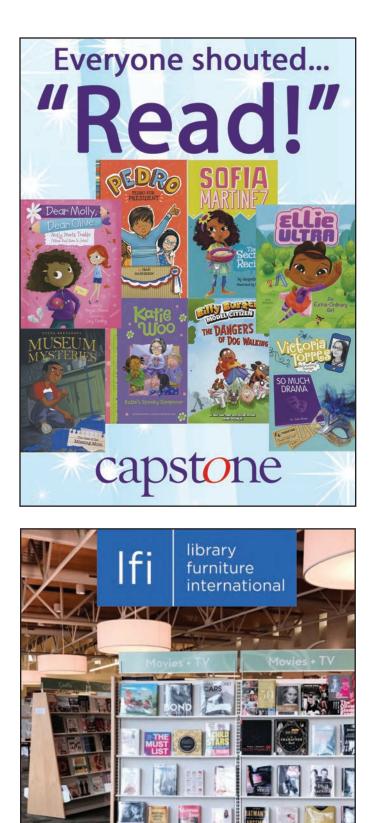
The Illinois Library Association believes access to library services should be a right and responsibility of every Illinois resident. The association will:

- Oppose legislation that would erode public library service areas.
- Work to extend tax-supported public library service to the 10 percent of Illinois residents currently unserved.
- Work to ensure libraries are established in good faith with intentions to operate as a library.
- Work to ensure that school library legislation is expanded to equip all school libraries with certified media personnel.
- Encourage and support initiatives that increase connectivity by ensuring libraries are critical partners in cost-effective broadband planning and build-out.

#### **Increase Effectiveness of Illinois Libraries**

The Illinois Library Association is committed to promoting legislation that will increase the effectiveness of Illinois libraries. The association will:

- Work to develop library legislation that is comparable to legislation benefiting other entities of government.
- Work to develop initiatives that improve the ability of Illinois libraries to provide library services to the citizens of Illinois.
- Work to ensure transparency of government and access to information in ways that are cost effective for governmental entities.
- Provide measured, thoughtful direction for legislation that could provide administrative cooperation and public service enhancement that result in economies of scale to libraries.



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### Revenue

| Total Revenue      | \$<br>3,256,135 |
|--------------------|-----------------|
| Reaching Forward   | \$<br>109,230   |
| Workshops/Projects | \$<br>134,318   |
| Endowment          | \$<br>23,740    |
| Awards             | \$<br>64,182    |
| Public Policy      | \$<br>4,000     |
| Publications       | \$<br>2,143,870 |
| Conference         | \$<br>401,996   |
| Membership         | \$<br>303,348   |
| General Operations | \$<br>71,451    |

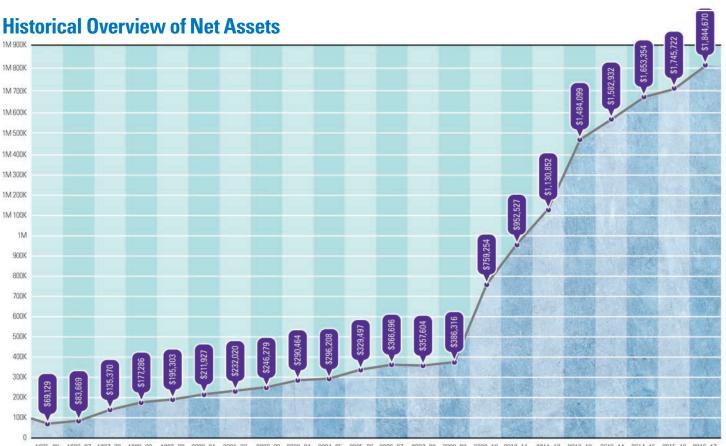
### **Expenses**

(before allocation of staff salaries, taxes, and benefits to functional areas)

| General Operations                              | \$<br>719,822   |
|---|-----------------|
| Membership/Directory/Reporter                   | \$<br>105,143   |
| Conference                                      | \$<br>342,258   |
| Board   | \$<br>31,938    |
| Publications                                    | \$<br>1,741,977 |
| Public Policy                                   | \$<br>55,609    |
| Awards  | \$<br>10,609    |
| Workshops/Projects                              | \$<br>165,316   |
| Forums  | \$<br>1,821     |
| Reaching Forward                                | \$<br>94,112    |
| Total Expenses                                  | \$<br>3,268,605 |
|   |                 |
| Net (Loss) Before Gain on Long-term Investments | \$<br>(12,470)  |
| Gain on Long-term Investments                   | \$<br>111,418   |
| Net Income                                      | \$<br>98,948    |
| Net Assets at end of FY 2016                    | \$<br>1,745,722 |
| Net Assets at end of FY 2017                    | \$<br>1,844,670 |
|   |                 |

### **Net Assets Comprise:**

| emanentiy hestricted Net Assets  | Ψ      |           |
|--|--------|-----------|
| Permanently Restricted Net Assets  | \$     | 155,313   |
| <ul> <li>Valerie Wilford Fund (\$18,546)</li> </ul>  |        |           |
| <ul> <li>OCLC Users Group (\$26,029)</li> </ul>  |        |           |
| <ul> <li>Preiser Award (\$116)</li> </ul>  |        |           |
| <ul> <li>Legal Defense Fund (\$725)</li> </ul>   |        |           |
| <ul> <li>Sylvia Murphy Williams Fund (\$632)</li> </ul>                                      |        |           |
| <ul> <li>Robert R. McClarren Award Fund for Legislative<br/>Development (\$9,086)</li> </ul> |        |           |
| <ul> <li>deLafayette Reid Fund for Continuing Education (\$4</li> </ul>                      | l,283) |           |
| <ul> <li>Atkinson Memorial Award (\$3,398)</li> </ul>  |        |           |
| Femporarily Restricted Net Assets  | \$     | 62,815    |
| Inrestricted Net Assets  | \$     | 1,626,542 |



#### 1995-96 1996-97 1997-98 1998-99 1999-00 2000-01 2001-02 2002-03 2003-04 2004-05 2005-06 2006-07 2007-08 2008-09 2009-10 2010-11 2011-12 2012-13 2013-14 2014-15 2015-16 2016-17

### **Cumulative Surplus**

The growth in ILA's net assets has been a conscious strategy over the past twenty-one years, with the goal of producing an annual budget surplus.

From 2009 to 2013, annual budget surpluses were largely used to build an operating reserve equivalent to 50 percent of ILA's annual budget, a directive from the executive board. Once that milestone was reached, the board redirected resources to updating and building infrastructure to support future growth and stability.

The strategies that have contributed to realizing these goals include a focus on earned income projects, such as summer reading and our group insurance program, and also on operating with a small staff and holding overhead and other costs down.

During this same period, other professional associations have faced declines in their traditional sources of revenue-membership, conference, and publications. The need for innovation and entrepreneurial efforts within ILA is as strong as ever.

| Grand Total | \$      | 1,844,670 |
|-------------|---------|-----------|
| 1896–1995   | •<br>\$ | 69,129    |
| Total       | \$      | 1,775,541 |
| 1996–1997   | \$      | 14,540    |
| 1997–1998   | \$      | 51,701    |
| 1998–1999   | \$      | 41,916    |
| 1999–2000   | \$      | 18,017    |
| 2000–2001   | \$      | 16,624    |
| 2001–2002   | \$      | 20,093    |
| 2002–2003   | \$      | 14,259    |
| 2003–2004   | \$      | 44,185    |
| 2004–2005   | \$      | 5,744     |
| 2005–2006   | \$      | 33,289    |
| 2006–2007   | \$      | 37,199    |
| 2007–2008   | \$      | -9,092    |
| 2008–2009   | \$      | 28,712    |
| 2009–2010   | \$      | 372,938   |
| 2010–2011   | \$      | 193,267   |
| 2011–2012   | \$      | 178,331   |
| 2012–2013   | \$      | 353,247   |
| 2013–2014   | \$      | 98,833    |
| 2014–2015   | \$      | 70,422    |
| 2015–2016   | \$      | 92,368    |
| 2016–2017   | \$      | 98,948    |

### **Net Assets**



13 SOUTH PAVILION ONE 29 MUIRFIELD ROOM

30 TURNBERRY ROOM

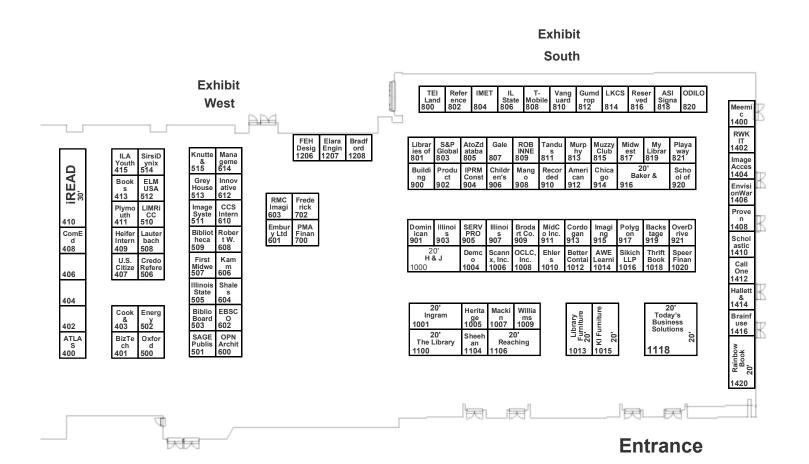
31) EXECUTIVE BOARD ROOM

32 TERRACE/PROMENADE

- 14 SOUTH PAVILION TWO
- 15 SOUTH PAVILION THREE
- 16 SOUTH PAVILION FOUR

76 ILA 2017 Conference

### **Exhibitor Floorplans**





## American Library Association 912

#### http://ala.org

The American Library Association (ALA) is the oldest and largest library association in the world, providing association information, news, events, and advocacy resources for members, librarians, and library users.

#### ASI Signage 818

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## AtoZdatabases.com 🐼

http://www.atozdatabases.com

AtoZdatabases.com is the premier provider of reference databases for libraries. AtoZ offers free job search, background/criminal search, business profiles, people finder and mailing lists. FREE 30 day trial!

## AWE Learning **1014**

http://www.awelearning.com

AWE Learning provides digital learning solutions enhancing early childhood education. Through our STREAM-aligned content that is easy to use, we collaborate with libraries to enhance their role as a community learning hub.

### Backstage Library Works 919

http://www.bslw.com

Digitization, Preservation Microfilming, Duplication & Climate-Controlled Storage, Cataloging in Many Languages and Scripts, MARS Authority Control, Reclassification, ILS Data Migration, On-Site RFID Tagging.



http://www.btol.com Baker & Taylor, a Follett company, offers cutting-edge digital media services and innovative technology platforms to thousands of publishers, libraries and retailers globally.

#### Better Containers Mfg. Co. 1012

http://www.librarybags.com

Leading national manufacture of quality reusable & recyclable library book bags. Choose stock designs, add your name, address, phone, etc. to stock designs as a semi-custom possibility, or design your own custom bags.

#### BiblioBoard 503

http://www.biblioboard.com

BiblioBoard helps libraries engage with their local creative communities and meet their mission in the digital world through our suite of community engagement platforms.

#### Bibliotheca 509

http://www.bibliotheca.com bibliotheca supports the mission of libraries globally. Our solutions connect libraries to their users and empower them to be indispensable community hubs that inspire creativity, collaboration, and lifelong learning.

#### BizTech Solutions 401

http://www.forbiztech.com

BizTech Solutions helps businesses transform the way they work. Specializing in implementing innovative departmental and enterprise-wide solutions, we are certified to install and support every product we represent.

#### Books Galore, Inc. 413

http://www.booksgaloreinc.com Full service distributor of non-fiction and fiction publishers. We honor publisher school/library discounted prices and offer FREE shipping and cataloging on qualifying orders. Call for an appointment today!

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http://www.bradfordsys.com Bradford Systems has been in business for almost 50 years providing high quality, innovative library shelving options. In addition to stationary shelving, we also offer high-density storage which is ideal for re-purposing.



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http://www.ccsdifference.com CCS is a best-in-class capital project management and cost management services firm, exceeding expectations since 1979.

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#### Children's Plus, Inc. 🐼 906

http://www.childrensplusinc.com

Children's Plus, Inc. offers nearly 300,000 titles in our K-12 children and young adult collection. We specialize in custom built lists, our 100% guaranteed library editions and personalized service.

## ComEd 🐼

#### http://www.ComEd.com/PSEE

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Cook & Kocher Insurance Group, Inc. **403** 

http://www.cookandkocher.com Cook and Kocher Insurance Group, Inc. was

founded in 2006. Its sole mission was to service the insurance needs of the non-profit community. Today, we work with over 30 Public Libraries and 120 Trade and Medical Assns in IL.

## Cordogan Clark & Associates **913**

http://www.cordoganclark.com

Full service architectural, engineering, interiors, and construction management firm of innovative professionals committed to providing exceptional service through integrated and sustainable design and construction solutions.

#### Credo Reference **506**

http://corp.credoreference.com

Credo partners with libraries around the world to improve student research through a combination of top-tier reference content and superior information literacy instructional materials.

## Demco Software 🔀

http://demcosoftware.com Demco Software's integrated suite of engagement solutions helps increase a library's relevance and discoverability in their communities, for success now and into the future.

### Dominican University, Graduate School of Library & Information Science 901

http://www.gslis.dom.edu

As Chicago's only ALA-accredited Master of Library and Information Science and Master of Science in Information Management, Dominican's expertise will help prepare you to to help people connect with the world around them.

## EBSCO Information Services 😽

#### https://www.ebsco.com/

EBSCO provides a discovery service, full-text and secondary databases, e-books, e-journals & e-packages, print subscriptions and related services for all types of libraries.

#### Ehlers 1010

http://www.ehlers-inc.com

Ehlers is an independent municipal financial advisory firm. Comprehensive advisory services from Ehlers include: debt planning and issuance, economic development and redevelopment, financial planning, and post issuance services.

## Elara Engineering **1207**

#### http://elaraengineering.com

Mechanical, electrical, plumbing, fire protection, and information technology engineering firm specializing in development, costing, delivery, and construction oversight of design solutions of building and utility systems.

#### ELM USA **512**

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### EnvisionWare 1406

http://www.envisionware.com From self-service circulation to public computer, print management, RFID, and 24-hour library, EnvisionWare serves more libraries with self-service and efficiency solutions with a commitment to libraries second to none.

#### FEH Design 1206

http://www.fehdesign.com

FEH DESIGN architects and designers has been providing library design service for over 100 years with over 100 library projects in the last 25 years. We can help you demonstrate relevance of a 21st century library.

## Playaway Pre-Loaded Products 821

http://www.playawaydigital.com Playaway products deliver a world of digital content through our audio, video, tablets, and E-readers to every age group and are perfect for circulation environments.

## First Midwest Bank 🔀

http://www.firstmidwestbank.com The Public Fund Banking Group of First Midwest Bank provides specialized service and solutions to Library clients in Illinois. Stop by our booth #507 to learn about our credit card and depository solutions.

## Frederick Quinn Corporation 🔀

http://www.fquinncorp.com

Frederick Quinn Corporation (FQC) is a full service construction company providing a comprehensive range of services for construction management, design build and general construction projects.

ILA 2017 Conference 79





http://www.gale.com

Gale, a Cengage company, provides libraries with content and technology, and for more than 60 years has partnered with libraries globally to empower the discovery of knowledge and insights where, when, and how people need it.

### Grey House Publishing **513**

https://greyhouse.weissratings.com Independent, unbiased ratings of Insurers, Medicare Supplement Insurance, Banks, Mutual Funds and Stocks, in print and online, along with helpful financial literacy tools to help patrons get started on their financial future.

## Gumdrop Books 812

http://www.gumdropbooks.com For over 40 years, family-owned Gumdrop Books has prided itself on delivering unparalleled product knowledge and customer service. We proudly service the school and library book market in over 60 countries.

### H & J Educational Resources **1000**

http://www.hjeducationalresources.com We represent K-12 print and ebook materials. We have books and ebooks in non-fiction, fiction, high interest, STEAM, makerspace. Our promotions for ordering direct can't be beat! We offer free shipping and processing.

## Hallett & Sons Expert Movers, Inc. **1414**

http://www.hallettmovers.com

We are national relocation experts specializing in library, special collection and archives. Services from consultancy thru turnkey management for internal and external moves in public, academic, private institutions.

## Heritage Technology Solutions **1005**

http://www.htspc.net

Heritage Technology Solutions has been servicing Illinois libraries for more than 20 years providing IT services, CCTV, phone and AV systems. HTS will be presenting Sonicwall and HP IT solutions and Axis security cameras.

## IL State Board of Education **806**

#### www.isbe.net/sfsp

The Summer Food Service Program provides nutritious meals to children during the summer months when school is not in session. The program is funded by the USDA and administered by the ISBE.

## ILA Youth Services Forum **415**

#### http://www.ila.org/ysf

Stop by see how you can connect and share ideas with other Youth Services staff in Illinois on our Facebook page- The Soup! The ILA Youth Services Forum is a Forum of the Illinois Library Association that seeks to offer programming, information, and networking opportunities for library staff who work with youth. Interested in becoming part of the Youth Services Forum Board? Stop by and we will tell you how.

#### Illinois Heartland Library System 😽 🐯 903

http://www.illinoisheartland.org The Illinois Heartland Library System (IHLS) provides delivery and automation (online catalog software) to the libraries of southern and parts of central Illinois

## Illinois School Library Media Association 907

http://islma.org

ISLMA promotes reading and information literacy to students statewide with leadership, professional development, and advocacy for school librarians, as well as, hosting several statewide reading programs and grants.

## Illinois State Treasurer 🔀

http://illinoistreasurer.gov/

The Illinois Funds and ePAY programs lets government agencies use the Illinois State Treasurer's resources to invest their funds quickly and receive monies securely through convenient, customized payment channels.

## Image Access / Tree Towns Imaging 1404

http://www.treetowns.com Tree Towns Imaging & Color Graphics is an authorized reseller of Image Access Book & Document Scanners. We also provide scanning services for fragile and oversized documents.

#### Imaging Office Systems, Inc. **915**

http://www.imagingoffice.com IOS provides preservation and digitization products and services for historical newspapers and documents. We provide Digital ReeL and the ScanPro series of digital microfilm scanners to search, view and print images on film.



#### http://www.investimet.com/ Since 1996, IMET has provided Illinois government agencies with safe, liquid, attractive alternatives for the investment of their funds. IMET offers: the Convenience Fund for liquidity & the 1-3 Year Fund for longer funds.

## Ingram Content Group 1001

http://www.ingramcontent.com/libraries Ingram Library Services delivers innovative systems, expertise, and precise assistance in developing and maintaining your library's collection.

### Innovative 612

http://www.iii.com

Innovative provides leading technology solutions and services that empower libraries and enrich their users worldwide.

#### IPRM Construction Management 904

http://www.iprmanage.com IPRM Construction Management has an excellent reputation doing business for over 20+ years. We provide effective construction solutions to ensure that your project is successful, cost effective & reflective of your vision.

### iREAD

**410** 

https://www.ireadprogram.org/ Reading Takes You Everywhere in the Summer of 2018! Graphics and programs will focus on the excitement of exploration and new discoveries to be found in books, libraries, our communities, and beyond.



#### Image Systems & Business Solutions (ISBS) 511

#### http://www.isbscorp.com

Preferred copier vendor of the Illinois Library Association. Equipment and services include: multifunctional printers and copiers, managed print and network services, security cameras, phone systems, video conferencing and more.

Kamm Insurance Group 🔀

#### http://www.kammgroup.com

Kamm Insurance Agency is a full service independent agency providing all lines of insurance coverage through our insurance company partners. We have been advocating on behalf of the library community for well over 25 years.

### KI Furniture 🔀

#### http://www.ki.com

KI manufactures innovative furniture & modular walls for education, university, business and gov't markets. Products include a wide range of seating, tables, reusable modular walls, storage and shelving.



#### http://www.knutte.com

Knutte & Associates, P.C. is a comprehensive full service accounting firm specializing in library audits. Over forty years of meeting the needs of our clients. We welcome the opportunity to continue working with you or get on your bid list.

### Lauterbach & Amen **508**

http://www.lauterbachamen.com

Lauterbach & Amen in specializes in governmental accounting and provides assistance to libraries ranging from accounts payable to budget and tax levy preparation and everything in between.

#### Libraries of Illinois Risk Agency (LIRA) 801

#### http://www.lirapool.com/

Libraries of Illinois Risk Agency (LIRA) is the leading property, liability, and workers compensation insurance program for libraries in Illinois. Getting a quote is free!

### Library Furniture International, Inc. 😽

http://www.libraryfurniture-intl.com LFI specializes in the sale and service of innovative furniture, shelving & display systems to all library markets. We have offices in Chicago and Des Moines and have over 50 years of sales and installation experience.

#### LIMRiCC 510

#### http://www.limricc.org

LIMRiCC provides a self-funded unemployment insurance pool exclusively for libraries. We provide a centralized claims processing center to reduce claim exposure and increase bargaining power.

#### LKCS 814

http://www.lk-cs.com

LKCS has over 50 years of marketing expertise and is a leader in providing end-to-end marketing, graphic design, commercial printing, direct mail, web development, and social media management.

### Mackin Educational Resources 1007

http://www.mackin.com Mackin provides library and classroom materials for grades PK-12 including print, eBooks, makerspace materials, online databases,

audiobooks, videos, MackinVIA (a FREE digital resource management system), and more.

#### Management Association - The HR Source for Employers 614

http://www.hrsource.org We are a not-for-profit employers' association that provides HR services, legal assistance, compensation surveys and training opportunities to more than 1150 member organizations. We currently serve 170 public libraries.

#### Mango Languages 908

http://www.mangolanguages.com Mango Languages is the leading provider of language learning resources in North American libraries.



#### http://meemic.com

Meemic Insurance Company provides personal auto, homeowners and umbrella coverages to educational employees in Michigan, Wisconsin and Illinois.



http://www.midcosystems.com MidCo offers its nationwide clientele one source for the successful deployment of integrated data, telephony and electronic security systems. One of MidCo Inc.'s founding principles was and continues to be, customer service.

### Midwest Tape **817**

http://www.midwesttape.com Midwest Tape is a library service media distributor that has grown steadily by always listening to our customers and making sure we deliver the service libraries need with the physical and digital media your patrons want.

### Murphy Security Solutions LLC 813

http://murphysecuritysolutions.com Murphy Security Solutions, located in La Grange Park, is an authorized dealer for D-Tech RFID Systems. Offering a suite of RFID products, RFID tags, RFID gates, staff pads, self checkouts and vending book and lap top units.

## Muzzy Club (DBA Growing Minds Media) **815**

http://www.muzzybbc.com Muzzy is a language learning program for children that may be accessed online or through DVD purchase. Muzzy has been teaching children new languages for 30 years!

### My Library Rewards 819

http://www.mylibraryrewards.com My Library Rewards™ is a reading incentive program that promotes literacy, learning, and community engagement between patrons, the library, and local businesses.



Sheehan Nagle Hartray Architects

#### 1104

http://sheehannaglehartray.com We partner with our library clients and their communities to create solutions that aspire to inspire. Sheehan Nagle Hartray provides comprehensive architecture, planning, interior design, and referendum support services.

#### 0CLC, Inc. **1008**

#### http://www.oclc.org

OCLC, a nonprofit global library cooperative, provides shared technology services, research and community programs that help libraries get their valuable materials to users more quickly and efficiently.

#### 0DIL0 820

http://www.odilo.us

A global leader in the eBook industry, ODILO offers over one million titles in multiple languages, serving the needs of public, academic, corporate, K12, and special libraries. For more information, visit www.odilo.us.

### OPN Architects

http://www.opnarchitects.com

OPN's approach to library design is based on our belief that libraries should be unique and specific to the needs of the community, efficient to operate, and beautiful in design.

### OverDrive Inc. 😽

http://www.overdrive.com

Create your Virtual Branch! OverDrive® enables you to offer bestselling audiobooks, eBooks, streaming video and periodicals—online 24/7 from your library's website.

## Oxford University Press **500**

#### http://global.oup.com

Oxford University Press is an innovator in online academic research, publishing some of the world's leading reference works and over 300 highly-cited journals.

#### Plymouth Rocket, Inc. 411

http://www.eventkeeper.com Plymouth Rocket, Inc. offers a suite of web applications that manage and promote events, register patrons online, book museum passes, manage reading programs, manage rooms and equipment, promote book clubs, and more.

## PMA Financial Network 🔀

http://www.pmanetwork.com PMA Financial Network, Inc. is a full service public finance firm offering competitive and secure investment options, cash flow analysis, bond proceeds management as well as debt issuance and financial advisory services.

#### Polygon Document Recovery Services -Polygon US Corporation 917

http://www.polygongroup.com Document Recovery Services

### Product Architecture + Design 902

http://www.product-architects.com Architecture and Interior Design firm specializing in library design. We collaborate with library staff, library boards, and their patrons to create unique solutions for each community.

## Proven Business Systems 1408

#### www.provenit.com

Proven Business Systems provides office equipment, IT services, and other copier services to Chicago clients.

## Rainbow Book Company 1420

http://www.rainbowbookcompany.com Rainbow Book Company offers the best in fiction and non-fiction! With diverse titles from a wide range of publishers, free shipping and free shelf-ready processing, your best library is at the end of our rainbow!

#### Reaching Across Illinois Library 🔆 Ϛ System (RAILS) 1106

http://www.railslibraries.info RAILS offers continuing education, delivery, e-resources, shared online catalog support, discounts, networking opportunities and more to libraries in northern/western Illinois.

#### Recorded Books 910

http://www.recordedbooks.com Recorded Books provides ebooks, audiobooks, language-learning programs, films and other products for public and university libraries. RBdigital from Recorded Books offers electronic resources and digital databases.

## ReferenceUSA 802

http://www.referenceusa.com ReferenceUSA gives you access to more than 25 million businesses and 254 million consumers. Our quality data helps researchers, students, and job-seekers save time and money.

# RMC Imaging/Microfilm Equipment and Supplies 603

http://www.stimaging.com See the new ST Viewscan 4 Digital Microfilm Reader Printer with Next Generation Software. Learn about the revolutionary ST FlexView High Speed Desktop Digital Roll Film Scanner

## Rob Innes, Publisher's Representative 😽

http://www robinnesbookrep.com Let Rob help you build your youth non-fiction collection! With nearly 35 years of experience selling non-fiction to Illinois libraries, Rob can help you select the best books, audiobooks, nd databases.

#### Robert W. Baird & Co. 👋 🔝 608

http://www.rwbaird.com Midwestern finance firm specializing in underwriting and financial advisory work for library district bond issuance



#### http://www.rwksolvesit.com

We bring the human element to IT and demystify technology, deliver scalable, right-sized solutions, and leverage synergy through our expertise in infrastructure, cloud, and software development services and products.



### S&P Global Market Intelligence 803

http://marketintelligence.spglobal.com/ academics

NetAdvantage, an offering of S&P Global Market Intelligence, is an on-line reference tool for business and investment information, offering independent research, data and commentary on stocks, bonds, funds, and industries.

#### SAGE Publishing 501

http://www.sagepublishing.com Founded in 1965, SAGE Publishing is an independent company that disseminates journals, books, and library products for the educational, scholarly, and professional markets. www. sagepublishing.com

#### Scannx, Inc. 1006

http://www.scannx.com

Scannx is the leading providing of of book edge and overhead book scanning solutions. Its installed base has scanned over 100 million pages, providing unmatched ease of-use, security, reliability and accessibility.

### Scholastic Library Publishing 1410

http://www.scholastic.com/librarypublishing Scholastic Library Publishing is an award-winning publisher of print and digital resources published under the imprints: Children's Press, Franklin Watts, Scholastic GO!, BookFlix, TrueFlix, FreedomFlix and ScienceFlix.

## SERVPRO Disaster Recovery Team 905

http://www.servprokankakeecounty.com SERVPRO Disaster Recovery Team. So whether its a fire or water damage that strikes, or you need emergency document drying and restoration services, there is no other place to call. Making it "Like it never even happened."

## Shales McNutt Construction 604

http://www.shalesmcnutt.com

With 18 public library clients in northern Illinois, our team has the experience to manage your next construction project. Stop by and ask how we bring integrity, determination, and dedication to Construction Management.

## Sikich LLP

#### http://www.sikich.com

Risk management, security, and cyber threats are just a few of the issues libraries need to consider when looking at IT systems and applications. Sikich has a long history of helping libraries meet today's technology needs.

#### SirsiDynix **514**

http://www.sirsidynix.com/

For decades, libraries have used SirsiDynix technologies to bring the power of their collections to their communities. More than 23,000 library facilities partner with us to share the power of knowledge and information.

## Speer Financial, Inc. 🔀

http://www.speerfinincial.com SEC/ MSRB Registered Municipal Advisors serving libraries. The most active municipal advisor in Illinois for over 63 years serving both special district and municipal libraries.

## Tandus Centiva 811

http://www.tandus-centiva.com Tandus Centiva provides the ultimate flooring experience, and offers a true fit-for-purpose approach to enhance spaces for learning, working, healing, and living.

### TEI Landmark Audio

http://www.teilandmarkaudio.com Products that teach, engage and inspire. Our core business is the sale and/or lease of Audiobooks (Adult/JUV/YA), Playaways,children's educational products, ESL/EEL Smart Pens, Maker-Space products, and 3D printers.

#### The Library Store, Inc. **1100**

http://www.thelibrarystore.com We offer a full range Library & School Supplies & furniture. Be sure to sign up for our Customer Rewards Program. By becoming a member, you will receive benefits everytime you order! Our commitment is simple, you come first.

## Thrift Books Global 1018

http://www.thriftbooks.com/library Make a Difference & Profit Too! Come see us at booth #1018 to learn why more libraries are choosing to partner with Thrift Books to increase fundraising by reselling their surplus books. You provide the books, we do the rest!

#### T-Mobile **808**

http://www.t-mobile.com

T-Mobile is partnering with libraries nationwide to put digital access into the hands of patrons who need it most. Come by to see the various programs we have for libraries.

## Today's Business Solutions 😽

http://www.singlecard.com

TBS, a provider of high-tech library solutions; enhancing patrons' experience with computer res- ervation, mobile printing, print management, scan kiosk, Fees/Fines Payment with PCI Compliant Credit/Debit Card solutions.

# School of Information Sciences, University of Illinois, Urbana-Champiagn 920

http://ischool.illinois.edu/

Ranked number one by U.S. News & World Report since 1996, our Master of Science in Library and Information Science program gives students the skills they need to manage, analyze, and preserve information.

#### Vanguard Energy Services 🔰 810

http://vanguardenergy.net

Natural gas & electricity programs priced @ wholesale/de-regulated rates. VES has been In business 13 years & 25 ILA members have signed up, as customers, to save money vs. traditional/ regulated utility rates.

## Williams Architects 1009

http://www.williams-architects.com Williams Architects delivers architectural services in library design and planning with a practical approach that emphasizes creativity and uniqueness to ensure our clients receive the greatest value in design & construction.

### **Exhibitors by Product**

### Architects

Cordogan Clark & Associates FEH Design Nagle Hartray Architecture OPN Architects Product Architecture + Design SERVPRO Disaster Recovery Team Williams Architects

### Audio

Baker & Taylor ELM USA **512** Findaway **821** OverDrive Inc. Recorded Books TEI Landmark Audio

### **Automation/Technology**

ATLAS (Area Training for Librarians and Staff) **400** Backstage Library Works Bibliotheca BizTech Solutions Demco Software EnvisionWare Illinois Heartland Library System Image Access / Tree Towns Imaging Innovative ISBS **511** Scannx, Inc. Today's Business Solutions

### **AV Equipment/Materials**

Chicago One Stop / Browser Display ELM USA **512** Midwest Tape The Library Store, Inc.

Bags Better Containers Mfg. Co. 1012

### **Book Jobbers**

Books Galore, Inc. Children's Plus, Inc. Gumdrop Books Mackin Educational Resources

### **Books**

Baker & Taylor 916 Books Galore, Inc. 413 Brodart Co. 909 Children's Plus, Inc. 906 Findaway 821 Grey House Publishing **513** Gumdrop Books 812 H & J Educational Resources **1000** Illinois School Library Media Association 907 Ingram Content Group 1001 Mackin Educational Resources 1007 OverDrive Inc. 921 Oxford University Press **500** Rainbow Book Company 1420 Scholastic Library Publishing 1410 TEI Landmark Audio 800 Thrift Books Global **1018** 

### **Carpet/Flooring**

OPN Architects **600** SERVPRO Disaster Recovery Team **905** Tandus Centiva **811** 

Cataloging Backstage Library Works 919 Brodart Co. 909 Ingram Content Group 1001 Innovative 612 OCLC, Inc. 1008

Computer Hardware EnvisionWare 1406 Sikich LLP 1016 T-Mobile 808

### Computer Software BiblioBoard 503

Bibliotheca Demco Software EnvisionWare Innovative Mango Languages My Library Rewards Plymouth Rocket, Inc.

### **Computer Software**

S&P Global Market Intelligence **803** SirsiDynix **514** Today's Business Solutions **1118** 

### **Construction Management**

ATLAS (Area Training for Librarians and Staff)

Frederick Quinn Corporation IPRM Construction Management SERVPRO Disaster Recovery Team Shales McNutt Construction

### Consulting

ATLAS (Area Training for Librarians and Staff) **400** Bradford Systems Corporation Building Technology Consultants Elara Engineering Hallett & Sons Expert Movers, Inc. Illinois Heartland Library System Kamm Insurance Group Lauterbach & Amen LIMRiCC **510** Management Association OCLC, Inc. Reaching Across Illinois Library System (RAILS) **1106** Sikich LLP

Vanguard Energy Services 810

### **Exhibitors by Product**

### **Digital Preservation**

Backstage Library Works **919** BizTech Solutions **401** Image Access / Tree Towns Imaging **1404** ODILO **820** RMC Imaging/Microfilm Equipment and Supplies, **603** Scannx, Inc. **1006** 

### **Education**

American Library Association AWE Learning DCEO Illinois Energy Now Partner Program Dominican University, Graduate School of Library & Information Science EBSCO Information Services Illinois Heartland Library System Illinois School Library Media Association Mango Languages Muzzy Club (DBA Growing Minds Media) Oxford University Press Reaching Across Illinois Library System (RAILS) **1106** 

University of Illinois Graduate School of Library and Information Science **920** 

### Financial Information/ Services

Ehlers & Associates First Midwest Bank Grey House Publishing Illinois State Treasurer IMET **804** Libraries of Illinois Risk Agency (LIRA) Meemic **1400** PMA Financial Network Robert W. Baird & Co. S&P Global Market Intelligence Speer Financial, Inc. Thrift Books Global

### Furniture/Equipment Shelving

Bradford Systems Corporation Brodart Co. Embury Ltd KI Furniture Library Furniture International, Inc. OPN Architects The Library Store, Inc.

### **Government Resources**

DCEO Illinois Energy Now Partner Program Illinois State Treasurer Polygon Document Recovery Services - Polygon US Corporation ReferenceUSA

### Instructional Materials Gale 807

Illinois School Library Media Association **907** Libraries of Illinois Risk Agency (LIRA) **801** 

### **Internet Products/Services**

AtoZdatabases.com 805 Brainfuse 1416 Demco Software 1004 Gale 807 IKCS 814 MidCo Inc 911 Muzzy Club (DBA Growing Minds Media) 815 OCLC, Inc. 1008 OverDrive Inc. 921 Plymouth Rocket, Inc. 411 Reaching Across Illinois Library System (RAILS) 1106 Recorded Books 910 ReferenceUSA 802 T-Mobile 808 Thrift Books Global **1018** Today's Business Solutions 1118

### Journals/Magazines/ Periodicals

EBSCO Information Services ODILO **820** Oxford University Press SAGE Publishing

### **Large Print Books**

Rainbow Book Company 1420

### Literacy/ESL Products & Services

AWE Learning Brainfuse Credo Reference Mango Languages TEI Landmark Audio

### Microfilm/Microform/ Equipment

BizTech Solutions **401** Imaging Office Systems, Inc. **915** RMC Imaging/Microfilm Equipment and Supplies, **603** 

### Moving

Hallett & Sons Expert Movers, Inc. **1414** Library Furniture International, Inc. **1013** 

### **Multimedia**

BiblioBoard Chicago One Stop / Browser Display Mackin Educational Resources ODILO **820** 

### Music

Baker & Taylor **916** Midwest Tape 817

### **Exhibitors by Product**

Non-Print Materials Credo Reference EBSCO Information Services H & J Educational Resources Scholastic Library Publishing

### **Print Material**

Gumdrop Books H & J Educational Resources LKCS **814** Rainbow Book Company

### Promotional

AtoZdatabases.com **805** Better Containers Mfg. Co. **1012** LKCS **814** 

### **Reference Books**

AtoZdatabases.com Credo Reference Gale **807** Grey House Publishing

Security Bibliotheca 509 Heritage Technology Solutions 1005 ISBS 511 MidCo Inc. 911 Sikich LLP 1016

Signage ASI Signage **818** The Library Store, Inc. **1100** 

### Storage

Bradford Systems Corporation **1208** Chicago One Stop / Browser Display **914** Hallett & Sons Expert Movers, Inc. **1414**  **Subscription Agencies** 

Management Association 614

## **Technical Support Services**

Heritage Technology Solutions 1005

### **Telecommunications**

Call One **1412** Heritage Technology Solutions **1005** ISBS **511** MidCo Inc. **911** T-Mobile **808** 

### **Training Services**

Brainfuse **1416** Libraries of Illinois Risk Agency (LIRA) **801** Management Association 6**14** 

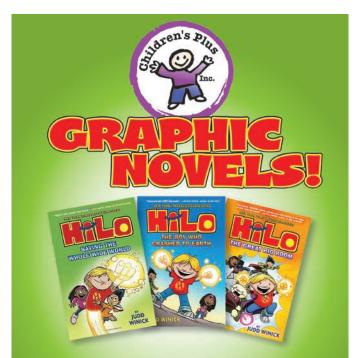
### Video

ELM USA **512** Findaway **821** Midwest Tape **817** Muzzy Club (DBA Growing Minds Media) **815** Recorded Books **910** 

Wholesaler Ingram Content Group 1001

| Notes |
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### LYNN ELAM CONSULTING

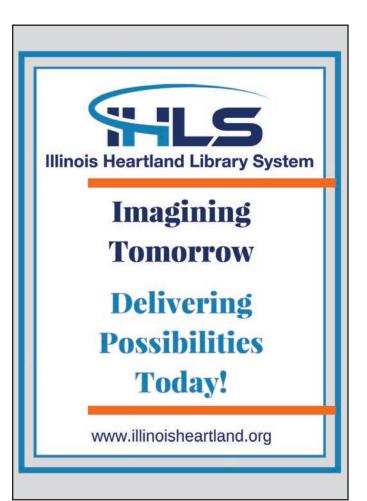
### 21st century libraries require agility to meet service demands in a changing environment.

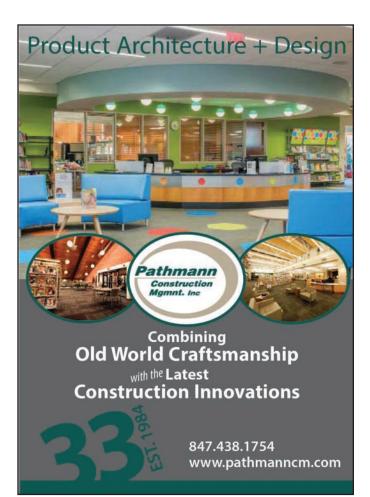
will lead your library forward through:

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- Staff Reorganization and Team Building
- Governing Board Development
- Library Operations Assessment

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- · Capital needs financing
- · Debt structuring and management

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Tom Gavin, Managing Director Andy Arndt, Vice President 800-MUNI-FIN . 630-778-9100 rwbaird.com/publicfinance



**Public Finance** 

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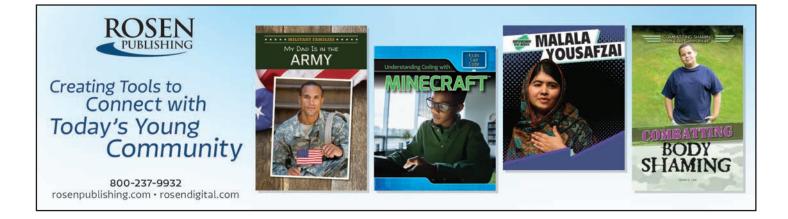


Trace the history of book banning alongside the emergence of the principle of freedom of expression—and see how both are woven into the fabric of America's literature, politics, education, and culture. In this new edition, an encyclopedic listing of book-banning incidents is framed by text that includes summaries of pivotal Supreme Court cases, quotations about censorship that are perfect for sharing on social media, and an action guide for everyone who wants to help protect our First Amendment freedoms.

To order **Banned Books: Defending Our Freedom to Read**, visit **alastore.ala.org/bbw.** 







We are proud to support the Illinois Library Association

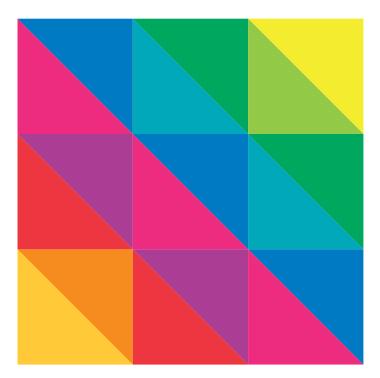


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## **2018 ILA Annual Conference** Peoria Civic Center • October 9–11, 2018

Program proposal submissions open December 1, 2017, and close March 16, 2018.

### **iREAD** 2017 ILA Conference Schedule of Events Wednesday, October 11, 2017

### **iREAD Booth** 410



8:00 AM to 10:00 AM Youth Services Breakfast\* featuring Illinois librarian and children's book illustrator, Terri Murphy Exhibits North Ballroom \*Pre-registration required

Book signing to follow in the hall outside the breakfast.

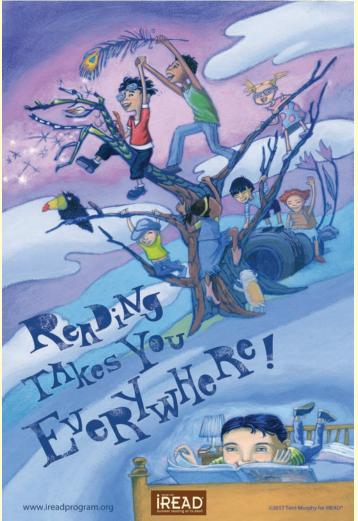
1:45 pm to 2:45 pm Showcase Presentations South Pavilion 1-2



4:00 pm to 5:00 pm Showcase Exhibits Exhibit Hall



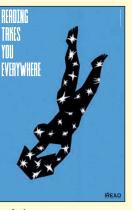
### 12:00 pm to 2:00 pm Poster signing by Terri Murphy and Gene Ha in iREAD Booth #410



**Elementary Poster Terri Murphy** 



Pre-K Poster Christian Robinson Alexander Hage

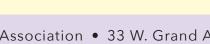


Adult Poster





**Teen Poster** Gene Ha

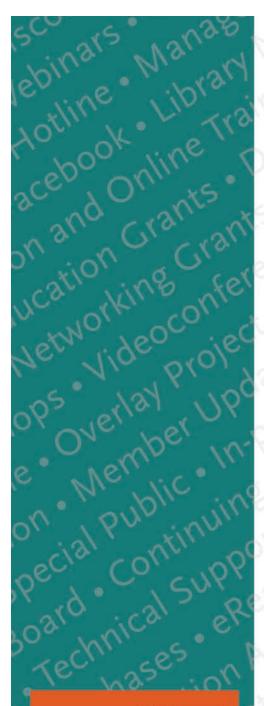




All Ages Poster Kyle F. Anderson



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